

Welfare Fraud Unit

The Welfare Fraud Investigation Unit at Social Services investigates all reported allegations of fraud in the Temporary Assistance, SNAP, Medicaid, Home Energy Assistance Program (HEAP) and Day Care programs. Examples of situations that are fraudulent are: unreported income (either earned or unearned), hidden assets (bank accounts, property, etc.), unreported changes in household composition (either someone moved into the home or moved out), changes in shelter cost, buying and selling of SNAP or Benefit card (Trafficking) etc.

Reporting Suspected Fraud

You can report cases of suspected fraud by emailing us at Genesee.Fraud@nysemail.state.ny.us. You can also contact the Welfare Fraud Investigations Unit directly by phone by calling **(585) 344-2580 ext. 6417 or ext. 6541**. **All calls are kept strictly confidential and your identity will not be disclosed.** When reporting fraud please provide as many details as possible, including full names and addresses of all individuals involved. It is preferred that you leave your contact information, so if we need additional information for our investigation we can contact you.

We take suspected cases of fraud very seriously, and every reported allegation is reviewed. If warranted an investigation is opened immediately. Please be aware that due to confidentiality the Department is prohibited from releasing any of our findings from our investigations.

Thank you for taking the time to help us identify and crack down on fraud. Your efforts are appreciated and important in preventing waste and abuse.