

Dear Resident,

The Town of Hawthorne will soon start its automated garbage service. This brochure contains helpful information that will acquaint you with the town's automated garbage service. Hawthorne Utilities is committed to provide its Citizens with the best garbage collection service possible.

User Friendly: The cart body has ample handle space for pushing and pulling. The lid has external handles at each front corner. The foot tilt area on the back of the cart and the large wheels promote ease of tilting and maneuvering.

Collection: A new collection route has been established. The Town has now been divided into 5 routes to replace the previous 3 route schedule. Garbage pickup will be once a week. When a holiday occurs on your scheduled collection day, Hawthorne Utilities will reschedule collection during the week to ensure that your garbage will be picked up. Holiday schedules will be published in the local paper and posted at the Hawthorne Utilities Business Office.

Container: Hawthorne Utilities will provide an initial 95 gallon container to each residential unit served at no cost. One additional container per household maybe requested for an additional fee. Each container is numbered and assigned to a specific residential address. If you move, the cart remains at the residence. The cart does not move with the occupants. The cart is the property of Hawthorne Utilities.

High Wind Cautions: The new container has been tested to withstand winds up to 55 mph. During high wind warnings, the customer must secure the cart at their residence to protect it from becoming damaged by the elements of nature.

Placement: Residential garbage collection is provided in alley, or if no alley is present, from the front curb. The collection truck must have access to your container. Place it three feet away from trees, parked cars, utility lines, or anything else that could get in the way. Place the container within two feet of the curb with the handle facing away from the curb. The collection truck is on a scheduled route. It is difficult for the truck to return to your address if your garbage is missed because it was not put out correctly or was put out late.

When: Your container should be put out the night before or no later than **7:00 AM** the morning of your garbage collection day. **Curb side customers must remove the empty container from the curb no later than 7:00 PM that day. Curb side Customers should not leave their empty containers out overnight.**

What to Place in Your Container: Place household trash and garbage in plastic bags. Put bags in the container making sure nothing hangs down the side and you are able to close the lid. Be sure to drain and bag wet garbage prior to placing it in the container. **Do not over-stuff the container to the extent that the lid will not close.**

Large Items too big for Container: Large household appliances, tree limbs, construction materials, drywall, tile, lumber, concrete etc. will **NOT** be picked up by the Utility Department. The resident must personally deliver these items or have them delivered to the Landfill.

Municipal or Commercial Solid Waste & Construction & Demolition Material Fees: Commercial haulers, Contractors, and any business that is engaged in any activity in pursuit of profit, whether such business is pursued for the benefit of the person so engaged or for another are not equal to the landfill operating costs should contact Hawthorne Utilities Office for the current Landfill fee schedule.

Damaged Containers: If your container is damaged through normal use, Hawthorne Utilities will replace it at no cost to you. Hawthorne Utilities is not responsible for repair or replacement of the Rollout Container when it is damaged because of customer abuse or neglect. Containers replaced due to damage from misuse, abuse, negligence or neglect will be at the customer's and/or property owner's expense.

Stolen Containers: Contact Hawthorne utilities at 945-2486. The staff will assess the situation and make arrangements for you to receive a replacement. Residents are responsible for routine maintenance including keeping the carts clean, removing the carts from the street after collection and storing the carts in a safe place.

Moving/Relocating: The container is the property of Hawthorne Utilities. Each container is numbered and assigned to a specific address. If you move, the container must stay at the current address.

Yard Waste: Do not put yard waste loose in your roll out container. Yard waste may be placed in a 40 Gallon or less plastic bag of not less than 2 mil thickness. **One bag weighing not more than 40 pounds will be picked up in addition to the rollout cart.**

What Not to Put in Your Rollout Container: Do not put construction, remodeling, metal, or demolition debris in the container. Do not put any ashes, concrete, dirt, rocks, sod, sand, plaster, tires automobile parts, pesticides, poisons, toxic material, flammable items, liquid paint, or any item containing liquid in the container.

Do not put animal feces or dead animals in your container.

It is unlawful to place hazardous waste in your container.

Caring For Your Container: Keep your container clean by washing it with mild soap and water. You may also sanitize and control odors by rinsing with a diluted bleach solution and rinsing thoroughly.

Provisions for Disabled Residents: If you have difficulty moving the cart to your collection point, or have difficulty utilizing the new refuse cart, you may apply for a Set Out/ Set Back Service. If you qualify, Utility crews will move your cart to the

collection point and return it back to its location. An application form for this service is available at the Hawthorne Utility Office and must be completed and approved prior to receiving this service.

What to do with existing cans and garbage racks: Hawthorne Utilities will no longer pick up the existing garbage cans. The automated trucks will not pick up any container other than the issued cart. Suggested uses for old garbage containers include: storage for returnable beverage/drink containers, collection and disposal of yard waste – to be delivered to the Landfill or you can convert it to a backyard composter.

Existing garbage racks and cans must be removed from the alleys and streets. You are encouraged to clean the alleys and make our town beautiful.

Collection Days

Monday – East side of ‘A’ St. to West Side of ‘G’ St from 5th to 10th & Bonanza Tract

Tuesday – Lakeview, Mt. Grant Addition, Armory Road, Industrial Loop & Base

Wednesday, East side of ‘A’ St to West Side of ‘G’ St. from 1st St to 5th St. Barney’s Subdivision & Sierra Subdivision

Thursday – East side to ‘G’ St. to ‘O’ St from 1st St to 5th St, Hawthorne Heights & Corey

Friday – East side of ‘G’ St to ‘O’ St. from 5th St. to 10th St. and Park St.

HAWTHORNE UTILITIES INTRODUCES

“THE CART”



The new Rollout
Garbage Collection System.

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