



Notice to Schedule Appointment Water Meter Replacement

Dear Drinking Water Customer:

North Branch Water & Light is replacing water meters in your service area and has contracted Ferguson Waterworks to complete the installation of these meters.

There is no cost for the replacement, but you are required to have your water meter replaced.

To install the new water meter:

- Ferguson Waterworks will need to access to the meter inside your home or business.
- The water meter area should be clear and accessible.
- An adult 18 years old or older must be present at the time of installation.

A two-hour block of time will be scheduled. The installer will complete the meter installation work within the two-hour time frame. The installation should take approximately 50 minutes.

Ferguson Waterworks was selected based on their experience as a meter installation contractor. All installers will have identification, wear uniforms, travel in marked vehicles and have completed background checks.

North Branch Water & Light and Ferguson Waterworks thank you in advance for your cooperation in making this a successful program.

Please contact **Ferguson Waterworks** to schedule an appointment.



1-844-593-1254



www.fergusonscheduling.com

Evening and weekend appointments are available upon request.
Appointments must be scheduled within two weeks of receiving this letter.

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WATERWORKS