



# UTILITY SERVICE COMPLAINT

City of Oak Ridge North  
27424 Robinson Road  
Oak Ridge North, Texas 77385

Tel: (281) 367-1189  
Fax: (281) 367-7729  
dalexander@oakridgenorth.com

**PLEASE PRINT**

Customer Name: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Service Address: \_\_\_\_\_

Contact Phone: \_\_\_\_\_

**COMPLAINT**

*(Please write a detailed description of complaint)*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

**FOR OFFICE USE ONLY**

Service Rep: \_\_\_\_\_ Account No.: \_\_\_\_\_

Resolved: Yes \_\_\_\_\_ No \_\_\_\_\_

If "No" - Explain and give date of expected resolution: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

If "Yes" - Date Resolved: \_\_\_\_\_

How Resolved

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_