

Frequently Asked Questions:

1. Who can apply for Child Support Services?

- a. Child Support services are available to anyone who has a child not living with both parents.

2. Who do I talk to about Child Support and what are my rights?

- a. Please contact our County office to speak with a County Child Support Officer, 218-547-1340.

3. I misplaced a copy of my court order. How do I get another copy?

- a. Contact the Court Administrator's office in the county that issued the order. The Cass County Court Administrator phone number is 218-547-7200.

4. I lost my pin number to access my case online and through the payment line. How do I get a new number?

- a. You can contact the child support office servicing your case and they can mail you a new pin number.

5. My drivers license has been suspended for non-payment of child support. I need a driver's license to work. How do I get the suspension lifted?

- a. Contact you Child Support Officer about entering into a possible payment agreement. If you remain current with payment agreement lifting of the suspension will continue. For more detailed info click here www.dhs.state.mn.us

6. My child is 18 years old and will graduate high school in June. My child is planning on attending college in the fall. Will my child support continue while they are in college?

- a. Secondary school is defined as high school; not college. Child support charges end when a child turns 18 or graduates high school, whichever is later, up to age 20. Also, charging can continue if the child who, by reason of physical or mental condition, is incapable of self-support.