

Frequently Asked Questions:

1. Can I apply for cash, food and medical assistance online?

- a. Yes. ApplyMN is Minnesota's secure, online system you can use to apply for cash assistance, SNAP (food support), emergency help, and childcare assistance programs. To apply for health care coverage please visit mnsure.org.

2. How do I apply for Health Coverage?

- a. Inquire via mnsure.org. If you need assistance in applying for health care, you may contact a MNSure navigator to set up an appointment or you can contact your county office for more information. If you are 65 or over, certified disabled through Social Security Administration, or are receiving Medicare, please contact your county office for the appropriate application.

3. What is SNAP (Supplemental Nutrition Assistance Program)?

- a. SNAP can help you get the food you need for sound nutrition and well-balanced meals. The program issues electronic benefits that can help stretch your food budget. SNAP is not intended to meet all your food budget needs.

4. What is GA (General Assistance)?

- a. GA helps Minnesotans with little or no income meet their basic needs. It offers a small monthly cash grant to people with serious illnesses, disabilities, or other issues that limit their ability to work. GA is "interim aid" to help while other sources of income are put in place.

5. What is MFIP (Minnesota Supplemental Investment Program)?

- a. MFIP is Minnesota's program that assists low-income families with children to economic stability through work. The MFIP grant includes a cash grant, food assistance, and employment services. Parents must meet work rules immediately or their MFIP grant will be reduced.

6. How do I get a replacement EBT Card?

- a. Please call 1-888-997-2227 for a replacement EBT card to be mailed to you.

7. How do I apply for Energy (fuel) Assistance?

- a. Please contact Bi-Cap at 218-547-3438 for more information.

8. Who do I talk to about Child Care Assistance?

- a. Please call our office at 218-547-1340.

9. Who are day care providers in the County? Can I get a list?

- a. Please visit licensinglookup.dhs.state.mn.us for the most up to date list.

10. How can I get a ride to my medical appointment?

- a. Please call our transportation office for more information 218-947-7530.