

Town of Williamston
Annual Drinking Water Quality Report

PWS ID# 04-59-010



May 18, 2021

Dear TOWN of WILLIAMSTON customer,

We are pleased to present this year's Annual Drinking Water Quality Report. This report includes details about where your water comes from, what's in the water, and how it compares to standards set by regulatory agencies. It is our goal to consistently provide you with a safe and dependable supply of drinking water. To ensure that your water is safe to drink, the US EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems while the FDA regulates bottled water to provide the same protection for public health. We strive to improve our water treatment process and protect our water resources and we are committed to ensuring the quality of your water. We take pride in our system's operation and the diligence of those individuals involved in its operation and maintenance. We also realize the value and importance of informed customers.

I'm pleased to report that our drinking water meets all federal and state requirements. Since March 7, 2016, the Town of Williamston receives its water from the Martin County Regional Water and Sewer Authority (MCRWASA) through their water treatment facility. The water source for the MCRWASA is the Roanoke River. Although used as an emergency or supplemental supply only, the town also continues to operate four wells, drawing groundwater from the Black Creek and Upper Cape Fear Aquifers. These wells are located at 303 Carolina Ave., 107 Willow Dr., 161 Factory St., and 23319 Hwy 125 North.

If you have any questions about this Water Quality Report or your water, please contact Gary Barmer at the Public Works Department at (252) 792-1024. We value our customers and want you to be informed about your water utility.

Our natural resources continue to be of critical importance to us all. The water delivered to your home is one of the best values available to you. Where would we be without it? Your system provides you with about 1000 gallons of water for the price of about a gallon or two of gas from the neighborhood stores. The Town of Williamston offers customers a one-time rebate for the installation of low flow water fixtures. See the Town Clerk for inquiries. (252) 792-5142

USE WATER WISELY.....PLEASE CONSERVE !!!

Sincerely,

Kerry L. Spivey
Director of Public Works
Town of Williamston

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Town of Williamston is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for the Town of Williamston was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area.). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Carolina Ave. Well #2	Moderate	September 2020
Factory St. Well #4	Moderate	September 2020
Northside Well #8	Lower	September 2020
Willow Dr. Well #3	Moderate	September 2020

The complete SWAP Assessment report for the Town of Williamston may be viewed on the Web at: <http://www.ncwater.org/?page=600> To obtain a printed copy of this report, please mail a written request to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or email request to swap@ncdenr.gov. Please indicate your system name, PWSID, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the systems’ potential to become contaminated by PCS’s in the assessment area

We routinely monitor for over 120 contaminants in your drinking water according to Federal and State laws. The table below lists all the drinking water contaminants that we detected in the last round of sampling for the particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2020.** The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Important Drinking Water Definitions:

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular Rule.

Non-Detects (ND) - laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Action Level (AL) -the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - A treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfection Level Goal – The “Level” (MRDLG) of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfection Level – The “Highest Level” (MRDL) of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Contaminant Level - The “Maximum Allowed” (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal - The “Goal” (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Locational Running Annual Average (LRAA) The Average of sample analytical results for samples taken at a monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

MCL’s are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

Inorganics Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range Low / High	MCL G	MCL	Likely Source of Contamination
Fluoride (ppm) Well W08 →	March, 2018 Sept 2020	N	1.65	1.32 to 1.65	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	MCL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	Sept. 2020	0.220	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb) (90 th percentile)	Sept. 2020	< 3	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Stage 2 Disinfection Byproduct Compliance

Contaminant (units)	Year Sampled	MCL Violation Y/N	Your Water (highest LRAA)	Range Low High	MCL G	MC L	Likely Source of Contamination
TTHM (ppb)					N/A	80	By-product of drinking water chlorination
Location B01	2020	N	10.3	8.7to 10.3			
Location B02	2020	N	6.4	2.1 to 6.4			
HAA5 (ppb)					N/A	60	By-product of drinking water disinfection
Location B01	2020	N	37.3	26.2 to 37.3			
Location B02	2020	N	37.4	17.4 to 37.4			

Microbiological Contaminants in the Distribution System

January through December 2020

Contaminant (units)	MCL Violation Y/N	Your Water	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria (presence) <i>All Sample repeats were negative</i>	N	1	N/A	TT*	Naturally present in the environment
<i>E. coli</i> (absence) <i>No E.coli found in the Water</i>			0	Routine and repeat samples are total coliform-positive and either is <i>E. coli</i> -positive or system fails to take repeat samples following <i>E. coli</i> -positive routine sample or system fails to analyze total coliform-positive repeat sample for <i>E. coli</i>	Human and animal fecal waste

Synthetic Organic Chemical (SOC) Contaminants Including Pesticides and Herbicides January Through December 2020

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
2,4-D (ppb)	Aug 2020	N	0.14	0	.0014	70	70	Runoff from herbicide used on row crops

Disinfectant Residuals Summary

January through December 2020

	Year Sampled	MRDL Violation Y/N	Your Water (highest RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
				Low	High			
Chlorine (ppm)	2020	N	2.9	1.49	to 2.9	4	4.0	Water additive used to control microbes
Chloramines (ppm)	2020	N	4.3	1.3	to 4.3	4	4.0	Water additive used to Control microbes

MCWRWASA WATER PRODUCTION FACILITY (Purchased Water)

Compound & Unit	Highest Level Allowed by Regulation (MCL)	Maximum Contaminant Level Goal (MGLG)	Maximum Detected by WTP	Range High Low		Major Source of Compound
Microbiological Contaminants January through December 2020						
Turbidity, NTU*	TT = NTU	N/A	0.10	0.10	0.00	Soil run off
	TT = Percentage of Samples <0.3 NTU	N/A	100%			
Disinfectants/Disinfection By-Products January through December 2020						
Total Organic Carbon (TOC) – Raw Water mg/l**	TT	N/A	14.80	14.80	3.00	Naturally present in the environment
Total Organic Carbon (TOC) – Treated Water mg/l**	TT	N/A	2.80	2.80	1.70	Naturally present in the environment
Toc Removal Ratio**	TT	N/A	1.27	1.80	0.96	


ANNUAL AVERAGE OF PROCESS CONTROL TE


Parameter	Annual Average
Alkalinity, mg/l	28
Color, mg/l	1
Calcium, mg/l	19
Hardness, mg/l	31
Iron, mg/l	0.03
Manganese, mg/l	0.012
Phosphate, mg/l	2.44
pH, SU	7.15
Sulfate (1055)	27.20
Sodium (1052)	15.90

All sources of drinking water are subject to potential contamination by naturally occurring or man made substances. These substances can be microbes, organic or inorganic chemicals, and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. In order to ensure that tap water is safe to drink, EPA prescribes regulations limiting contaminant concentrations in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

The Town of Williamston staff works diligently to provide the best possible quality water to every tap. As we find ourselves facing increased restrictions of our water resources, we ask that all our customers help us to conserve water and protect our water sources, which are the heart of our community, our way of life and our children's future.

Please call our office if you have questions.


Gary W. Barmer
Water System Operator


Kerry J. Spivey
Director of Public Works

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Elevated Fluoride Levels Detected in TOWN OF WILLIAMSTON

(Exceedance of the Secondary Maximum Contaminant Level)

This is an alert about your drinking water and a cosmetic dental problem that might affect children under nine years of age. At low levels, fluoride can help prevent cavities, but children drinking water containing more than 2.0 milligrams per liter (mg/l) of fluoride may develop cosmetic discoloration of their permanent teeth (dental fluorosis). The drinking water provided by your community water system [WILLIAMSTON, TOWN OF] has a fluoride concentration of 2.1 mg/l.

Dental fluorosis, in its moderate or severe forms, may result in a brown staining and/or pitting of the permanent teeth. This problem occurs only in developing teeth, before they erupt from the gums. Children under nine should be provided with alternative sources of drinking water or water that has been treated to remove the fluoride to avoid the possibility of staining and pitting of their permanent teeth. You may also want to contact your dentist about proper use by young children of fluoride-containing products. Older children and adults may safely drink the water.

Drinking water containing more than 4.0 mg/l of fluoride (the U.S. Environmental Protection Agency's drinking water standard) can increase your risk of developing bone disease. Your drinking water does not contain more than 4.0 mg/l of fluoride, but we're required to notify you when we discover that the fluoride levels in your drinking water exceed 2.0 mg/l because of this cosmetic dental problem.

For more information, please call BARMER, GARY of WILLIAMSTON, TOWN OF at [252-792-5142]. Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call NSF International at 1-877-8-NSF-HELP.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person <i>Gary Barmer</i>	System Name WILLIAMSTON, TOWN OF	System Address (Street) <i>602 Tank St</i>
Phone Number <i>252-792-1024</i>	System Number NC0459010	System Address (City, State, Zip) <i>Williamston, NC 27892</i>

Awareness Date: March 19, 2021

Date Notice Distributed: May 20, 2021 Method of Distribution: CCR

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: *Gary Barmer* *Gary Barmer* *May 20, 2021*
(Signature) (Print Name) (Date)

WATER CONSERVATION TIPS

Kitchen

- * Eliminate leaks by replacing old gaskets. A dripping faucet can waste 3,600 gallons a year.
- * Install faucet aerators.
- * Keep a pitcher of cold water in the fridge, instead of running water until its cold.
- * Don't leave the water running while rinsing dishes.
- * Don't use a garbage disposal.
- * Only use the dishwasher with full loads, and use the "water-saver" setting, if available.
- * Don't rinse dirty dishes before loading into dishwasher; scrape clean and let the machine do the rest.
- * Don't thaw frozen food under running water.

Bathroom

- * Don't leave the water running while rinsing, shaving, or brushing teeth.
- * If you hear running water in your toilet tank, adjust the leaky float valve or replace the faulty hardware.
- * Don't use your toilet as a wastebasket.
- * Install a water-filled plastic jug or a "toilet tank bag" in your toilet tank to reduce the water used per flush.
- * Don't use a brick, which may crumble.
- * Check for leaks by dropping a small amount of food coloring in the upper tank.
- * If color appears in the bowl, you have a leak.
- * Take shorter showers
- * Install faucet aerators and or water-saving showerheads.

Outdoors

- * Check for and repair leaky garden taps, hose connections and sprinkler valves.
- * Water in the morning or evening, not in the heat of the day, to prevent evaporation.
- * Avoid watering on windy days.
- * Water slowly, thoroughly, and as infrequently as possible to promote deep roots and healthy plants.
- * Hold your garden hose close to the roots of plants so that there's little waste and evaporative loss.
- * Add compost and other organic matter to your soil to improve its water holding capacity.
- * Choose plants that don't require a lot of water.
- * Mulch all plant beds to reduce evaporation, weeds, and soil temperature.
- * Position sprinklers so that they do not water pavement.
- * Use rinse water from the house to water plants in or near the house.
- * Never let water run unnecessarily
- * Limit car washing. Use a bucket and a hose with spray attachment.
- * Don't use the hose to clean driveways and sidewalks. A broom will provide more exercise, anyway.