

HUMAN RESOURCES TECHNICAL ASSISTANCE PROGRAM FOR COUNTIES



WHAT IS THE HR TECHNICAL ASSISTANCE PROGRAM?

The Human Resource Technical Assistance Program includes resources and support for county administration and human resources professionals.

The goal of the program is to provide trustworthy, consistent human resources information to counties quickly, and at a low cost. Responses to counties' questions are often complex, requiring research and pages of documentation, yet they are answered within 24 hours, or faster! Our hope is that the program reduces potentially costly errors for counties, and also reduces costs related to labor attorneys.

BACKGROUND

AMC developed this program in response to an ongoing need from members for trusted information on complex human resources questions. AMC contributes funding to support the program, and AMC members who want to participate pay an annual subscription fee. Counties of all sizes benefit from consultation on core public sector human resources, as well as emerging and timely topics like marijuana legalization, remote work, and more!

PROGRAM FEATURES

- Helpline questions researched, suggestions offered, and turned around in 24 hours.
- Emailed HR updates and legislative observations with tips to meet the latest compliance requirements.
- Timely document development on critical issues, updated regularly, ready to lift, tailor, and use. The document library includes over 170 resources, including a comprehensive human resources policy manual template and numerous checklists, forms, and toolkits.

WHO CAN PARTICIPATE?

Counties and joint powers arrangements (JPAs) of counties that have dedicated human resources staff.

HOW WAS THE FEE DETERMINED?

The \$4,900 annual fee was determined based on the cost of the program and the anticipated number of participants. We chose a flat fee model because all counties, regardless of size, have the same access to the Helpline and Document Library. AMC contributes ongoing funding to sustain the program.