



PUBLIC UTILITIES DEPARTMENT

February 9, 2023

Dear Water Customer,

It has been determined that you have one or more approved backflow preventers installed on your water service. As required by DHEC and the City of Conway, you must have these devices tested at least once a year to ensure that it is working properly to protect our drinking water. Our records indicate that your equipment is due to be tested to meet this requirement.

A City of Conway Backflow Prevention Device Test Form(s) must be returned to the City after being completed by a certified tester. The City will only accept the enclosed backflow prevention device test form or one provided by the City.

You may arrange to have an independent certified tester check your backflow prevention device(s). A list of local certified testers is provided with this letter. Extra backflow prevention device test forms may be obtained by calling (843) 397-2519 to request one by mail or email. Be sure we receive your completed test form no later than March 31, 2023.

If you have a normal house water connection, upon request, the City will test your backflow prevention device for a \$65 fee (plus the cost of any necessary parts, repairs or replacement) to be added to your water bill for each device tested. If you have a commercial water connection, upon request the City will test your backflow prevention device that will be priced according to size (\$100.00 per inch). Example prices are as follows: 3/4" = \$75, 1"=\$100, 1.5"=\$150, 2"=\$200 etc. (plus the cost of any necessary parts, repairs or replacement) to be added to your water bill for each device tested. **Fire line backflow preventers must be tested by independent certified testers and cannot be tested by the City.** Testing is to be completed by **March 31, 2023.**

Any backflow preventer for which a test form has NOT been submitted as of March 31, 2023, will be tested by the City and a fee will be added to the customer's water bill. The cost of any parts, repairs or replacement necessary after testing by the City will also be added the customer's water bill. Failure to comply with this deadline may result in interruption of your water service.

We thank you for your cooperation and, if you have any questions, please do not hesitate to call the Public Utilities Department (843) 397-2519.

Sincerely,

James Friday
Public Utilities Director