

Fees

Customer Type	Inside City (M01)		Outside City(R01)	
	Deposit	Service Charge	Deposit	Service Charge
Owner	\$40	\$15	\$80	\$25
Renter	\$60	\$15	\$120	\$25

Deposit fee amounts are for 5/8" meter only. Check city ordinance for deposit amounts on large meters (usually commercial accounts). Same day service charge is an additional \$35.00, otherwise turn-on will be next business day.

Surrounding Utility Offices

Blue Springs	474-2004	1579 Blue Springs Rd
First Utility	474-2154	101 Scott Lane
Hampton Utility	725-2112	203 Main Street Hampton, TN
Johnson City	434-6065	
North Eliz Water	543-2400	Hwy 91
Siam Utility	542-6867	2483 Siam Rd
South Eliz Utility	542-8588	1520 Gap Creek Rd

2025-2026

Rates

	Inside City(M01)	Outside City(R01)
Water Min. charge 1,000 gallons or less	\$21.95/per thousand	\$28.84/per thousand
Above 1,000 to 500,000 gals.	\$5.07/per thousand	\$8.95/per thousand
Above 500,000 to 1,000,000 gallons	\$3.25/per thousand	\$5.61/per thousand
Above 1,000,000 gallons	\$3.13/per thousand	\$5.25/per thousand
Sewer Min. Charge NOT TAXED	\$21.32/per thousand	\$26.13/per thousand
0 to 9,000 Gallons	\$3.67/per thousand	\$6.88/per thousand
Over 9,000 Gallons	\$3.67/per thousand	\$5.01/per thousand

Disconnect Fees for Non-Payment

City	\$35	County	\$45
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Billing Cycles

Cycle & Acct#	Reading Date	Mailing Date	Due Date	Cut off Date
Cycle 1 001-016	20th-30th	10th	20th	30th
Cycle 2 017-033	1st-10th	20th	30th	10th
Cycle 3 034-062	10th-20th	30th	10th	20th

Bank Draft Dates

If you are entering a bank draft on a date just prior to a cycle's mailing date, and you want it to draft the upcoming bill, you must back date the effective date to 2 weeks prior to the current date to ensure the system picks it up. Bank Draft will not pay any current bill due, it must be paid in full at the cashier.

If the due date is a Saturday or Sunday, the bill is due the following Monday.

Minimum bill: City- \$60.41 for water, sewer and garbage & County- \$31.65 for water. Minimum bills are charged even if no water was used. Please talk to our billing staff about a Water Bill Vacation if you are going to be away from home for a couple of months or more.

