



Utility Billing
7505 S Holden Street
Midvale, UT 84047
801-567-7200, Opt. #1
UtilityBilling@midvaleut.gov
Midvale.Utah.gov

Equal Pay Terms and Conditions

1. The customer must own the property and have been a Midvale City utility customer for at least twelve (12) continuous months at the same address for which the Equal Pay plan is being requested.
2. The utility account must be current on payments.
3. The open enrollment period is every November. Equal Pay goes into effect on the bill you will receive the following January.
4. The Equal Pay plan will be figured by taking the total of the last twelve (12) continuous months of usage and charges, dividing that amount by 12, and then applying current rates. Equal Pay amounts will be rounded to the nearest dollar.
5. Payment must be made each month for the total monthly plan amount to keep the account within the plan guidelines.
6. In December of each year, new and existing Equal Pay accounts will be reviewed, and the payment amount calculated or recalculated. A credit or arrears amount will be rolled into the new payment amount. Refunds of credit balances will not be given.
7. Equal Pay enrollment will be considered continual from year to year. It may be canceled at any time but must be canceled in writing. At the time of cancellation, debit balances will be due by the date indicated on the most current billing statement and credit balances will be applied to future billings. Refunds will only be given on final bills. If you choose to reenroll, you will need to wait until the next open enrollment period in November.
8. Monthly billings will show the Equal Pay amount and will also list the actual current monthly charges for each service. It is the responsibility of the customer to monitor consumption for unusual patterns (such as a leak) and resolve the problem.
9. Equal Pay customers are highly encouraged to combine the Equal Pay plan with preauthorized payment options (ACH/Credit Card).
10. Accounts that are two (2) consecutive payments past due will be removed from Equal Pay. No notice will be sent prior to a customer being removed for missing payments. Enrollment for pre-authorized payment options is through the customer's online XpressBillPay Midvale City utility account or by setting up ACH directly through Midvale City. For any questions, please contact Midvale City at 801-567-7200, option #1.