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# The challenging times of public service

- #1 worry: Good people won't sign up to run or may quit!
- "More Minnesota school board members resign in turbulent year. Record number have resigned in Minnesota this year amid controversies."
- "Another Stillwater school board member resigns, citing political divisions in community."
- Why we need good people to run and to staff our public organizations

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- All Minnesota counties and school districts, as well as most cities, grew more diverse over the past decade
- 36% of school age children in Minnesota are people of color



Source: 2020 Census, U.S. News & World Report 8-28-2021

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# Who would be a good leader (or staffer)?

- Open your range of possibilities:
- There are opportunities for a more diverse group of people to serve
- How do you identify possible candidates, colleagues?

### Define the role and expectations

- People are often afraid of what the positions may entail
- Put together a draft 'one-pager' about the position

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- You need to identify people who you think would do a good job, and encourage them to consider serving
- If you don't recruit, you're leaving it to chance
- It's important to have a good image, being known as a well-run city/county/township/school district. This helps attract good staff and potential leaders

# Bridging Divides 2.0 quick review

- Race
- Gender identity
- Sexual orientation
- Age
- Political affiliation
- Religious affiliation
- Geographic location: rural, city, suburban, lake, farm, etc.
- Marital status
- Ability/disability
- Language
- Education
- Socioeconomic status

\*Not an exhaustive list

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## Bridging Divides 2.0 responses:

- But how do we get "them"?
- Where do we find "them"?
- Once we get "them", how do we keep them?

Spoiler Alert!	
There aren't 5 easy strategies for building an inclusive team	
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How do I build an inclusive team?	
<ul> <li>Identify local experts, engage, listen, and believe their experiences</li> </ul>	
<ul> <li>Identify national or global thought leaders</li> <li>"Grow your own" – support recruiting and campaigning efforts</li> </ul>	
<ul><li>Voting information and awareness</li><li>Voting accessibility</li></ul>	
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# Importance of **retaining** your team

- Risk of losing a lot of experience, at the staff level and at the elected level
- Developing better succession planning



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#### Role of leaders in retention

- Supporting the team when they are under attack
- Checking in with your colleagues on a regular basis
- Actively promote trust

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# Something to remember

Train People Well Enough So They Can Leave, and then Treat Them Well Enough So They Don't Want To

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# **Building inclusive teams**

We must engage in ideological mindset shifts towards diversity, inclusion, and equity in order to have truly inclusive teams.

- Self-awareness
- Understanding others
- Understanding the community and larger society



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# Know thyself

"To know thyself is the beginning of wisdom." – Socrates

- What do you bring to the table when you're at your best?
- How do you react under stress/under pressure?
- Do you know your triggers?
- What are your tendencies?

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#### Resources to build self awareness

- Myers-Briggs
- Strength Finder
- Enneagram
- DiSC
- GiANT Worldwide 5 voices
- Something else you know, or have used?

Age	Marital status
Physical (dis)ability	<ul> <li>Job classification</li> </ul>
Gender	<ul> <li>Religious beliefs</li> </ul>
Race	Socio-economic status
Ethnicity	Parental status     NAME
Sexual orientation	Education
Political ideology	<ul> <li>Language</li> </ul>

# Know your multi-cultural identities

- Which identities did you claim?
- Which identities connect to a position of power or privilege?
  - Which do not?
- Which of these identities represent the dominant cultural norm?
  - How do you know?
- How will this self-awareness impact how you lead?

#### Rachel's identities:

- Woman
- Mother
- Educator
- Christian
- Equity advocate

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#### Resources for understanding multicultural identities

#### Activities:

- Multicultural Selves Circle Activity
- My Culture

#### Websites:

• Equity Literacy Institute: Multicultural Activities page

#### Articles:

■ Culture: A View of Self

Manuschine and Cultural Continuous Activity	
Know others: Cultural Continuum Activity How do you value time?	
1- Highly structured/clock oriented	
5- Highly flexible	
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Know others: Cultural Continuum Activity	
How do you display emotions?	
1- Highly emotional	
5- Highly reserved	
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How does it feel	
If you are highly clock oriented in a group that is very flexible?	
<ul> <li>If you are more emotionally expressive in a group that is</li> </ul>	
more emotionally restrained?	
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<u> </u>	

# Know your community and society

Is your community a mirror of our larger society?

- Based on your answer, what might you understand that others don't?
- · What might you miss?

How does having a more inclusive lens of a global society make your community more welcoming?

How does being welcoming impact your community?

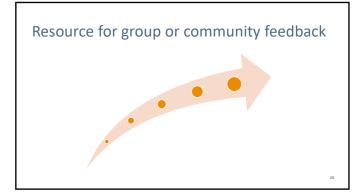
- Economically
- Creatively
- Educationally
- Medically





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Inclusive teams build bridges

Bridge your team, bridge the community

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# Needed: a safe space, a sense of teamwork

- Goal: Working together, collaborating, learning, and serving
- Goal: Make a positive difference for our communities



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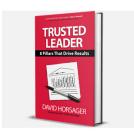
# Building and maintaining trust one day at a time

Your problem is not what you think it is.

It's never a people problem.

It's a TRUST problem.

https://www.trustedleaderbook.com



ublic Engagement in tough mes	1
Being prepared is the key to	4
	mes

- Be clear on the purpose of the meeting
- Additional resources on your handout



# Navigating resistance

#### Engage in productive dialogue

- Others have similar questions
- The resistor is open to hearing ideas; genuine confusion or concern
- This idea or question has come up multiple times
- The exchange will serve as a model

#### Shut it down

- The intent is disruptive, not productive
- Comments directly attack a person or people
- Airtime is being monopolized
- Derailing for sport
- Blatantly racist, sexist, homophobic, xenophobic, etc.

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# Strategies for "shutting it down"

"That comment/question is counterproductive to this session. We can talk about it after the session if you would like."

"That comment/question reinforces racism/inequity/oppression and may harm others. I cannot allow it here."

"You are free to leave."

#### Various resistor voices

The Thinker: "Where's the Data?"
The Believer: "I've Done this Before"
The Fairness Seeker: "Equal is Fair"

The Minimizer: "Why Can't We All Just (Go Along to) Get Along?"
 The Status-Seeker: "We've Come a Long Way/Back in my Day..."

■ The Relater: "What About..."

■ The Autonomy-Seeker: "What Choice do we Have, Anyway?"

■ The Denier: "Nope."

Retrieved from: https://dueeast.ore/equity-and-justice-facilitatine-groups-through-resistance

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# Resources in your handout

Navigating Resistance part 1 & 2

Talking points for:

- Critical Race Theory: Resources from MSBA
- Masking/Covid in general: Resources from MSBA
- Social Studies Standards: <u>MDE resources</u>; <u>Truth in our Classrooms</u> <u>Bridges Divides</u>: A messaging <u>Guide</u>
- Equity/ Racial equity: <u>Talking Points about Racial Equity in Education</u>; <u>Resources on Framing the Equity Conversation</u>

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# Dialogue vs. Debate Dialogue involves Debate involves Principles of Transformation Respect Respect Debate involves Principles of Transformation Respect Power Debate involves Principles of Transformation Respect Power Principles of Transformation Respect Debate involves Principles of Transformation Respect Asking why? Asking why? Humility, reframing, self-awareness Winning or losing Compassion Celebration of diversity, humility, compassion, self-awareness Power Humility, compassion, self-awareness Power Celebrating diversity, Self-awareness, spontaneity Proving a point Self-awareness, spontaneity

