

Date	Submission Type	Individual	Comment/Question	Response
7.29.20.20	Email	Gonzalez	<p>I'm a single mother and I was in the hurricane Harvey destruction and I'd been trying for a newly built home for 2 and 1/2 years through the CDBG-DR program and I ended up with confusion ,a number of caseworkers, a traumatized daughter and no long term help from the state.. Basically after my appeal, this state has done nothing for us. I laugh because I hear about Texas General Land office and they're willingness and compassion for the survivors, but I don't have a home and we can travel to other people we know to stay, but basically you abandoned us.. My credit score was doing great and now, since Harvey it's poor. I just wanted to let you know that if you need anything, don't expect it from the state of Texas.Covid-19? After being quarantined for 14 days, I am no closer to a solution today than that horrible day back in 2017.</p>	<p>I am so very sorry to hear about what you have endured over the last couple of years. Although I will admit that no program is perfect, I will say that there are things that could be done differently with the Homeowners Assistance Program (HAP) through the state.</p> <p>I am with the county. I am not an employee of the General Land Office nor a Caseworker hired to manage CDBG-DR funds. My job is strictly in relation to what happens within Montgomery County, and I try my best to do what I can for our residents that live here. Currently I manage and work with the CDBG-DR local buyout program, but that is completely independent of the state programs. I would like to understand your situation a little more to see if maybe there was some way I could try to assist.</p> <p>If you are willing to share, I would be happy to speak with you. Feel free to reach out to me at any time.</p>
7.29.2020	In Person	Tarrant	<ol style="list-style-type: none"> 1) What floods does the incentives include? 2) What about homes that were demolished or completely removed? How will value be determined? 3) Has the deadline for 2015/2016 passed? 	<ol style="list-style-type: none"> 1) 2015, April 2016, May 2016, and Hurricane Harvey. You must furnish evidence of flooding. 2) Research will have to be conducted on the structures that once stood. Various methods will be used to determine the structure that was standing at time of event damage. 3) We pretty much have a solid group of applicants who submitted application packets for 2015/2016 and are now going through eligibility reviews.
7.29.2020	In Person	Gallagher	<ol style="list-style-type: none"> 1) You talked about Environmental. What does that mean exactly? 2) How do you put out information about the stuff that is going on? 	<ol style="list-style-type: none"> 1) There are two types of Environmental Reviews. A broad review that will look at the overall big project; taking into considerations such as watersheds, protected species and habitats, etc. The other is site specific, looking at what the impact

			3) People who haven't turned in their stuff is holding everyone else up?	<p>may be on the environment in regards to that specific property</p> <p>2) We put out press releases and send to all news and media outlets. In addition things are posted on the Recover website, and social media platforms (referenced the screen with all the social media handles)</p> <p>3) Not necessarily. For us to move forward in the process the environmental has to be complete, which takes time. We are utilizing that time to work with as many people as possible to get their documents in. When the environmental is complete, we are moving forward with what we have.</p>
7.29.2020	In Person	Guinn	Is the application phase finished?	We are still taking applications and working with homeowners to get in needed documentation. Those applications that are fully completed, we are doing eligibility reviews and scoring the applications.
7.29.2020	In Person	Becerra	I do not have a printer or anything. How can I get you the stuff?	I will take the information however you can get it to me. Take pictures and text them if you have to!
7.30.2020	In Person	Sotelo	<p>1) Does this include United Way funds or is it all CDBG</p> <p>2) Disaster Recovery as in recovering the property back?</p> <p>3) Does this include mobile homes</p> <p>4) Does this program apply to people who may not have a social security</p> <p>5) Comment: our organization just received CDBG funds for home repair and they require citizenship whereas United Way is a bit more relaxed</p> <p>6) What were the incentive disasters again?</p> <p>7) How do you prove flood impact?</p> <p>8) Do they have to relocate out of AE?</p> <p>9) New home is located a floodplain will they still be eligible for incentive?</p>	<p>1) This is strictly CDBG-DR funding</p> <p>2) The DR funding stems from a disaster declaration where HUD appropriates funds. You are able to do various activities with it.</p> <p>3) Kind of. It depends. If the mobile home is tied to the property as real property than yes it is included in the total offer. If it is not, then the mobile home is seen as personal property and therefore cannot be counted as duplicative funds to be recaptured.</p> <p>4) I believe eligible applicants do have to have citizenship to be considered a beneficiary of funding; however, I think (and I could be wrong) that there is something in HUD regulations where it identifies if the lack of eligibility based on citizenship will cause extreme undue hardship on the individual.</p> <p>5) Yes typically, that is how it works.</p>

- 10) Repair is underway but not complete. What happens if eligible for a buyout?
- 11) Would you recommend advising homeowners of this program if they are not eligible for our repair program?
- 12) How is appraisal process reviewed for comparisons?
- 13) Comment: This was a great presentation and very well organized.

- 6) 2015, April 2016, May 2016 and Hurricane Harvey
- 7) Insurance claims, FEMA, SBA, appraisals/report, Substantial Damage notifications, pictures that are time and date stamped
- 8) The State Action Plan identifies that an individual must meet elevation requirements on the new home....Locally we have identified that we do not want individuals relocating inside any kind of floodplain.
- 9) Relocation into a floodplain would make the individual ineligible for the incentives relocation and moving expenses and/or down payment assistance.
- 10) As long as the funds identified were for home repair and it went back into the structure, it shouldn't hurt them in the duplication of benefits
- 11) I would advise anyone interested to at least apply. They would still have to be found eligible.
- 12) It is literally a line by line review to determine where any discrepancies may be.
- 13) Thank you very much.