



Tammy J. McRae

Tax Assessor-Collector
Montgomery County

Customer Compact

The Tax Assessor-Collector is a constitutionally required office for Texas counties over 10,000 in population. The Montgomery County Tax Assessor-Collector has several responsibilities including the titling and registration of motor vehicles, the collection and disbursement of motor vehicle sales tax, titling and registration of boats and motors, the collection and disbursement of boat and motor sales tax and the collection and disbursement of property taxes.

Mission Statement

Committed to providing the citizens of Montgomery County with excellent public service while maintaining the highest level of accountability.

What You Can Expect From Our Team

- Courtesy and respect
- Fair, ethical, and professional treatment
- Timely and responsive service
- Clear, accurate, and consistent information
- Continuous focus on innovation of services provided
- Concerted effort to complete your intended business purpose

Contact Us

We hold customer interaction in high regard. If you have a question, suggestion, concern, or would like to recognize outstanding service you can contact us using any of the methods below. We commit to responding to phone call and email inquiries within 24 hours.

Phone

To talk to a representative, call us at the number indicated between 8:00 a.m. and 4:30 p.m. Monday through Friday.

- Montgomery County Tax Office Customer Service – 936.539.7897

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400 N. San Jacinto St.
Conroe, Texas 77301

(936) 539-7897
(281) 354-5511 ext 7897

Email

For motor vehicle inquiries, be sure to include your vehicle identification number (VIN). For property tax inquiries, include your property tax account number. This will help us provide you with a more complete and accurate response.

- Motor Vehicle – mvd@mctx.org
- Property Tax – tax@mctx.org

U.S. Mail

Send mail to the address below. Please include your name, mailing address and any background information as it pertains to your question or concern. Telephone number and email address are optional, but encouraged.

- Montgomery County Tax Office
400 N. San Jacinto
Conroe, TX 77301

Customer Satisfaction Survey

Online at www.mctotx.org, select “Customer Service Feedback”

Additional Resources

Automobile registration, titles, placards, etc. – www.mctotx.org, select “Motor Vehicle”

Property Tax – www.mctotx.org, select “Property Tax”

Texas Department of Motor Vehicles – www.txdmv.gov

Texas Parks and Wildlife – www.tpwd.texas.gov

Texas Comptroller of Public Accounts – www.comptroller.texas.gov

