



THE NCSTM
The National Citizen SurveyTM

Morristown, TN

Trends over Time

2018



NRC

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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents' opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement). This report discusses trends over time, comparing the 2018 ratings for the City of Morristown to its previous survey results in 2011, 2012, 2013, 2014, 2015, 2016 and 2017. Additional reports and technical appendices are available under separate cover.

Trend data for Morristown represent important comparison data and should be examined for improvements or declines. Deviations from stable trends over time, especially, represent opportunities for understanding how local policies, programs or public information may have affected residents' opinions.

Meaningful differences between survey years have been noted within the following tables as being “higher” or “lower” if the differences are greater than seven percentage points between the 2017 and 2018 surveys, otherwise the comparisons between 2017 and 2018 are noted as being “similar.” Additionally, benchmark comparisons for all survey years are presented for reference. Changes in the benchmark comparison over time can be impacted by various trends, including varying survey cycles for the individual communities that comprise the benchmarks, regional and national economic or other events, as well as emerging survey methodologies.

Overall, ratings in Morristown for 2018 generally remained stable. Of the 119 items for which comparisons were available, 98 items were rated similarly in 2017 and 2018, four items showed a decrease in ratings and 17 showed an increase in ratings. Notable trends over time included the following:

- Within the pillar of Community Characteristics, ratings for six aspects increased and only one decreased since 2017. The increases tended to be related to Economy (e.g., employment opportunities and the overall quality of business and service establishments) and Community Engagement (e.g., the openness and acceptance of people of diverse backgrounds and neighborliness). Further, ratings for employment opportunities, business and service establishments and food availability were the highest since Morristown started gathering resident feedback in 2011. Other notable changes included improvements in ratings for the availability of affordable quality food and adult education opportunities.
- Ratings for services and amenities provided by Morristown largely remained stable over time, but 10 increases and two decreases were noted in 2018. More residents were pleased with measurements of government performance (the overall direction the City is taking, the City treating all residents fairly and public information services), as well as several Natural Environment-related services, such as recycling, open space and natural areas preservation. Residents also gave more positive evaluations to emergency preparedness, economic development and health services. Within Mobility, reviews for sidewalk maintenance were higher than previous iterations of the survey, while respondents were more critical of street cleaning in 2018, returning to 2016 levels.
- In 2018, fewer Morristown residents reported they were under housing cost stress than in 2017. However, fewer residents indicated they were in very good or excellent health, which has continued to decline since 2016.

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Table 1: Community Characteristics General

	Percent rating positively (e.g., excellent/good)								2018 rating compared to 2017	Comparison to benchmark							
	2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018
Overall quality of life	62%	66%	63%	62%	67%	64%	63%	67%	Similar	Much lower	Much lower	Lower	Lower	Lower	Lower	Lower	Similar
Overall image	54%	52%	44%	54%	57%	60%	53%	49%	Similar	Much lower	Much lower	Lower	Lower	Similar	Similar	Lower	Lower
Place to live	73%	72%	70%	70%	73%	76%	73%	75%	Similar	Much lower	Much lower	Lower	Lower	Similar	Similar	Similar	Similar
Neighborhood	65%	69%	72%	68%	68%	76%	67%	72%	Similar	Lower	Much lower	Similar	Similar	Similar	Similar	Similar	Similar
Place to raise children	60%	65%	65%	65%	68%	67%	65%	68%	Similar	Much lower	Much lower	Lower	Lower	Similar	Lower	Lower	Similar
Place to retire	55%	50%	59%	55%	60%	59%	62%	68%	Similar	Much lower	Much lower	Similar	Similar	Similar	Similar	Similar	Similar
Overall appearance	52%	50%	51%	56%	51%	57%	48%	53%	Similar	Much lower	Much lower	Lower	Similar	Lower	Similar	Lower	Lower

Table 2: Community Characteristics by Facet

		Percent rating positively (e.g., excellent/good, very/somewhat safe)								2018 rating compared to 2017	Comparison to benchmark							
		2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018
Safety	Overall feeling of safety	NA	NA	69%	66%	68%	68%	64%	70%	Similar	NA	NA	Lower	Lower	Similar	Similar	Lower	Similar
	Safe in neighborhood	87%	91%	89%	92%	92%	89%	86%	86%	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Safe downtown/commercial area	83%	91%	85%	92%	85%	80%	80%	83%	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Mobility	Overall ease of travel	NA	NA	70%	68%	70%	72%	75%	77%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Paths and walking trails	46%	48%	38%	50%	49%	47%	48%	44%	Similar	Much lower	Much lower	Lower	Lower	Lower	Lower	Lower	Lower
	Ease of walking	43%	46%	42%	54%	43%	45%	50%	42%	Lower	Much lower	Much lower	Lower	Lower	Lower	Similar	Lower	Lower
	Travel by bicycle	29%	32%	22%	38%	28%	34%	30%	25%	Similar	Much lower	Much lower	Much lower	Lower	Lower	Lower	Lower	Lower
	Travel by car	62%	54%	60%	57%	65%	66%	71%	70%	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Public parking	NA	NA	57%	56%	61%	58%	66%	61%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Traffic flow	42%	40%	47%	46%	51%	56%	58%	54%	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)								2018 rating compared to 2017	Comparison to benchmark							
		2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018
Natural Environment	Overall natural environment	55%	60%	76%	71%	70%	65%	69%	68%	Similar	Much lower	Much lower	Similar	Similar	Similar	Similar	Similar	Similar
	Cleanliness	54%	54%	50%	51%	52%	53%	52%	53%	Similar	Much lower	Much lower	Lower	Lower	Lower	Lower	Lower	Lower
	Air quality	44%	53%	49%	54%	52%	46%	49%	49%	Similar	Much lower	Much lower	Lower	Lower	Lower	Lower	Lower	Lower
Built Environment	Overall built environment	NA	NA	41%	51%	52%	54%	54%	50%	Similar	NA	NA	Lower	Similar	Similar	Similar	Similar	Similar
	New development in Morristown	42%	53%	35%	47%	58%	54%	62%	65%	Similar	Much lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar
	Affordable quality housing	42%	47%	42%	41%	49%	35%	41%	38%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Housing options	49%	54%	48%	45%	51%	44%	46%	40%	Similar	Lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Public places	NA	NA	38%	48%	44%	47%	44%	46%	Similar	NA	NA	Lower	Lower	Lower	Lower	Lower	Lower
	Overall economic health	NA	NA	35%	39%	49%	48%	51%	54%	Similar	NA	NA	Lower	Lower	Similar	Similar	Similar	Similar
	Vibrant downtown/commercial area	NA	NA	24%	26%	41%	45%	38%	41%	Similar	NA	NA	Lower	Lower	Similar	Similar	Similar	Similar
Economy	Business and services	47%	56%	42%	54%	56%	55%	53%	61%	Higher	Much lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar
	Cost of living	NA	NA	41%	44%	47%	42%	50%	52%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Shopping opportunities	40%	52%	42%	43%	53%	50%	52%	54%	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Employment opportunities	23%	26%	23%	37%	43%	42%	46%	57%	Higher	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Higher
	Place to visit	NA	NA	41%	44%	43%	56%	47%	50%	Similar	NA	NA	Lower	Lower	Lower	Similar	Lower	Lower
	Place to work	42%	57%	40%	51%	53%	54%	59%	62%	Similar	Much lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar
	Health and wellness	NA	NA	58%	61%	58%	61%	60%	61%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Mental health care	NA	NA	30%	40%	44%	48%	40%	44%	Similar	NA	NA	Lower	Similar	Similar	Similar	Similar	Similar

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)								2018 rating compared to 2017	Comparison to benchmark								
		2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018	
	Preventive health services	55%	47%	43%	50%	54%	57%	52%	56%	Similar	Lower	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Health care	41%	45%	41%	48%	54%	55%	50%	56%	Similar	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Food	49%	48%	50%	51%	55%	63%	59%	68%	Higher	Much lower	Much lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar
	Recreational opportunities	58%	50%	43%	56%	57%	54%	54%	54%	Similar	Much lower	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Fitness opportunities	NA	NA	47%	57%	58%	56%	64%	61%	Similar	NA	NA	Lower	Similar	Similar	Similar	Similar	Similar	Similar
Education and Enrichment	Education and enrichment opportunities	NA	NA	51%	59%	66%	64%	62%	55%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Religious or spiritual events and activities	77%	77%	78%	77%	79%	78%	83%	83%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Cultural/arts/music activities	41%	42%	33%	42%	48%	49%	44%	45%	Similar	Much lower	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Lower
	Adult education	NA	NA	53%	50%	63%	53%	53%	60%	Higher	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	K-12 education	61%	63%	69%	70%	73%	71%	69%	66%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Child care/preschool	41%	46%	56%	51%	57%	53%	54%	47%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Social events and activities	50%	55%	37%	41%	46%	45%	49%	49%	Similar	Much lower	Lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar
	Neighborliness	NA	NA	47%	53%	57%	57%	40%	53%	Higher	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Openness and acceptance	46%	44%	39%	44%	45%	50%	34%	42%	Higher	Much lower	Much lower	Lower	Lower	Similar	Similar	Lower	Lower	
	Opportunities to participate in community matters	51%	56%	44%	45%	48%	46%	49%	52%	Similar	Much lower	Much lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar
Opportunities to volunteer	74%	73%	60%	57%	62%	67%	65%	68%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	

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Table 3: Governance General

	Percent rating positively (e.g., excellent/good)								2018 rating compared to 2017	Comparison to benchmark							
	2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018
Services provided by Morristown	59%	68%	63%	64%	63%	66%	66%	64%	Similar	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
Customer service	81%	80%	62%	63%	66%	62%	59%	57%	Similar	Similar	Higher	Lower	Lower	Similar	Similar	Similar	Similar
Value of services for taxes paid	44%	51%	35%	47%	42%	44%	46%	46%	Similar	Lower	Similar	Lower	Similar	Similar	Similar	Similar	Similar
Overall direction	31%	45%	43%	49%	57%	56%	52%	60%	Higher	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
Welcoming citizen involvement	30%	42%	39%	41%	44%	46%	39%	41%	Similar	Much lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar
Confidence in City government	NA	NA	30%	34%	38%	43%	45%	43%	Similar	NA	NA	Lower	Similar	Similar	Similar	Similar	Similar
Acting in the best interest of Morristown	NA	NA	35%	41%	41%	42%	41%	45%	Similar	NA	NA	Lower	Similar	Similar	Similar	Similar	Similar
Being honest	NA	NA	33%	38%	42%	38%	41%	43%	Similar	NA	NA	Lower	Lower	Lower	Lower	Lower	Similar
Treating all residents fairly	NA	NA	32%	41%	37%	30%	35%	43%	Higher	NA	NA	Lower	Similar	Similar	Lower	Lower	Similar
Services provided by the Federal Government	37%	42%	35%	44%	38%	39%	53%	48%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar

Table 4: Governance by Facet

	Percent rating positively (e.g., excellent/good)								2018 rating compared to 2017	Comparison to benchmark								
	2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018	
Safety	Police	73%	82%	65%	75%	72%	75%	75%	74%	Similar	Lower	Similar	Lower	Similar	Similar	Similar	Similar	Similar
	Fire	87%	93%	88%	89%	88%	88%	92%	89%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Ambulance/EMS	84%	87%	83%	83%	89%	83%	85%	87%	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Crime prevention	52%	59%	54%	64%	65%	58%	61%	61%	Similar	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Fire prevention	71%	79%	66%	68%	77%	73%	76%	71%	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Animal control	42%	41%	39%	34%	45%	44%	50%	49%	Similar	Much lower	Much lower	Lower	Much lower	Lower	Lower	Similar	Similar
	Emergency preparedness	45%	64%	42%	52%	59%	51%	49%	62%	Higher	Much lower	Similar	Lower	Similar	Similar	Similar	Similar	Similar
	Traffic enforcement	59%	65%	59%	67%	64%	57%	65%	61%	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Street repair	26%	35%	31%	31%	34%	35%	36%	32%	Similar	Much lower	Much lower	Lower	Lower	Lower	Lower	Similar	Similar
	Street cleaning	45%	50%	45%	46%	47%	46%	53%	45%	Lower	Much lower	Lower	Lower	Lower	Similar	Lower	Similar	Similar
Mobility	Street lighting	56%	68%	52%	63%	62%	56%	63%	60%	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Similar	Similar

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		Percent rating positively (e.g., excellent/good)								2018 rating compared to 2017	Comparison to benchmark								
		2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018	
	Snow removal	49%	58%	48%	51%	54%	54%	53%	58%	Similar	Much lower	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Sidewalk maintenance	48%	51%	44%	43%	46%	48%	49%	57%	Higher	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Traffic signal timing	45%	49%	38%	44%	48%	48%	55%	50%	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Natural Environment	Garbage collection	79%	83%	85%	84%	88%	81%	83%	85%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Recycling	75%	78%	70%	75%	73%	73%	72%	83%	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Yard waste pick-up	61%	69%	66%	58%	63%	64%	71%	72%	Similar	Much lower	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar
	Drinking water	54%	59%	58%	61%	59%	46%	61%	60%	Similar	Much lower	Lower	Similar	Similar	Similar	Lower	Similar	Similar	Similar
	Natural areas preservation	46%	59%	41%	48%	51%	52%	44%	56%	Higher	Much lower	Similar	Lower	Similar	Similar	Similar	Similar	Lower	Similar
	Open space	NA	NA	40%	47%	46%	48%	44%	51%	Higher	NA	NA	Lower	Lower	Similar	Similar	Similar	Similar	Similar
	Storm drainage	58%	54%	62%	57%	59%	55%	66%	61%	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Sewer services	64%	66%	63%	62%	63%	60%	73%	65%	Lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Power utility	71%	78%	73%	76%	76%	67%	78%	72%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Utility billing	NA	NA	61%	65%	63%	61%	64%	63%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Built Environment	Land use, planning and zoning	39%	44%	42%	48%	46%	41%	41%	43%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Code enforcement	25%	27%	31%	38%	37%	37%	40%	38%	Similar	Much lower	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Cable television	56%	59%	56%	62%	58%	57%	62%	59%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Economy	Economic development	34%	35%	34%	46%	49%	48%	53%	61%	Higher	Lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Recreation and Wellness	City parks	83%	78%	71%	76%	80%	70%	75%	76%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Recreation programs	67%	57%	52%	55%	61%	54%	52%	57%	Similar	Lower	Much lower	Lower	Lower	Similar	Similar	Lower	Similar	
	Recreation centers	61%	49%	46%	51%	59%	54%	52%	49%	Similar	Lower	Much lower	Lower	Lower	Similar	Similar	Lower	Lower	
	Health services	61%	54%	60%	64%	64%	61%	51%	64%	Higher	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Education and Enrichment	Special events	NA	NA	46%	44%	50%	53%	46%	52%	Similar	NA	NA	Lower	Lower	Lower	Similar	Lower	Lower	
	Public libraries	82%	82%	79%	75%	74%	77%	74%	80%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	
Community Engagement	Public information	55%	56%	59%	55%	54%	60%	58%	65%	Higher	Lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	

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Table 5: Participation General

	Percent rating positively (e.g., always/sometimes, more than once a month, yes)								2018 rating compared to 2017	Comparison to benchmark							
	2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018
Sense of community	57%	61%	48%	50%	53%	52%	51%	44%	Similar	Lower	Lower	Lower	Lower	Similar	Similar	Similar	Lower
Contacted Morristown employees	37%	41%	38%	34%	32%	34%	38%	43%	Similar	Much lower	Much lower	Lower	Lower	Lower	Lower	Similar	Similar

Table 6: Participation by Facet

		Percent rating positively (e.g., always/sometimes, more than once a month, yes)								2018 rating compared to 2017	Comparison to benchmark							
		2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018
Safety	Did NOT report a crime	NA	NA	79%	73%	79%	76%	76%	80%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Carpooled instead of driving alone	NA	NA	38%	41%	37%	38%	35%	37%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
Mobility	Walked or biked instead of driving	NA	NA	36%	29%	27%	28%	34%	28%	Similar	NA	NA	Lower	Much lower	Much lower	Much lower	Much lower	Much lower
Natural Environment	Recycled at home	63%	60%	70%	67%	55%	68%	70%	69%	Similar	Much lower	Much lower	Lower	Lower	Much lower	Lower	Lower	Lower
Built Environment	NOT under housing cost stress	56%	59%	65%	69%	67%	62%	61%	68%	Higher	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Purchased goods or services in Morristown	NA	NA	92%	94%	94%	92%	95%	96%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Economy will have positive impact on income	17%	19%	14%	24%	27%	24%	29%	35%	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Economy	Work in Morristown	NA	NA	48%	52%	53%	58%	54%	53%	Similar	NA	NA	Similar	Similar	Higher	Higher	Higher	Higher
	Used Morristown recreation centers	54%	48%	58%	52%	54%	56%	55%	58%	Similar	Similar	Much lower	Similar	Similar	Similar	Similar	Similar	Similar
Recreation and Wellness	Visited a City park	81%	78%	79%	76%	77%	80%	82%	80%	Similar	Lower	Much lower	Similar	Similar	Similar	Similar	Similar	Similar

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		Percent rating positively (e.g., always/sometimes, more than once a month, yes)								2018 rating compared to 2017	Comparison to benchmark							
		2011	2012	2013	2014	2015	2016	2017	2018		2011	2012	2013	2014	2015	2016	2017	2018
	Ate 5 portions of fruits and vegetables	NA	NA	76%	73%	79%	77%	67%	74%	Similar	NA	NA	Similar	Lower	Similar	Similar	Lower	Similar
	Participated in moderate or vigorous physical activity	NA	NA	69%	65%	73%	75%	76%	76%	Similar	NA	NA	Lower	Much lower	Lower	Lower	Similar	Similar
	In very good to excellent health	NA	NA	44%	44%	44%	44%	39%	32%	Lower	NA	NA	Lower	Lower	Lower	Lower	Lower	Lower
Education and Enrichment	Used Morristown public libraries	64%	62%	61%	47%	49%	46%	54%	51%	Similar	Much lower	Much lower	Similar	Much lower	Lower	Lower	Similar	Lower
	Participated in religious or spiritual activities	68%	72%	71%	61%	67%	64%	65%	66%	Similar	Much higher	Much higher	Much higher	Higher	Higher	Higher	Higher	Much higher
	Attended a City-sponsored event	NA	NA	40%	39%	29%	40%	46%	39%	Similar	NA	NA	Lower	Lower	Much lower	Lower	Similar	Lower
Community Engagement	Contacted Morristown elected officials	NA	NA	19%	16%	15%	15%	17%	17%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Attended a local public meeting	18%	19%	15%	19%	8%	10%	11%	15%	Similar	Much lower	Much lower	Similar	Similar	Lower	Lower	Lower	Similar
	Watched a local public meeting	NA	NA	37%	35%	27%	26%	22%	22%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Read or watched local news	NA	NA	91%	85%	92%	87%	89%	84%	Similar	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
	Voted in local elections	61%	62%	64%	71%	65%	63%	77%	75%	Similar	Much lower	Much lower	Lower	Similar	Lower	Lower	Similar	Similar