



THE NCSTM
The National Community SurveyTM

Morristown, TN

Comparisons by Demographic Subgroups

2019



2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863



Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

About

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Morristown's Comparisons by Demographic Subgroups is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by age, sex, length of residency, housing tenure, and housing unit type.

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as "excellent" or "good," or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The "Overall" column, which shows the ratings for all respondents, also has a column designation of "(A)", but no statistical tests were done for the overall rating.

For each pair of subgroups ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 1 on the next page, respondents age 55 and over (C) gave significantly higher ratings to the overall quality of life than those age 18 to 34 (A) and 35 to 54 (B), as denoted by the "A B" listed in the cell of the ratings for those 55+. A statistically significantly higher proportion of males (in Column B) gave a rating of excellent or good to the overall quality of life in Morristown compared to females (Column A), shown with a "B" in the cell for males. Differences in quality of life by length of residency, housing tenure or housing unit type were not statistically significant, indicated by the lack of a letter in the cells for the subgroups of those characteristics.

The National Community Survey™

Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The overall quality of life in Morristown	63%	62%	76% A B	64%	74% A	61%	74%	68%	69%	66%	70%	64%	68%
Overall image or reputation of Morristown	34%	52% A	65% A B	51%	56%	45%	62% A	52%	49%	55%	54%	52%	53%
Morristown as a place to live	70%	68%	82% A B	70%	81% A	58%	80% A	80% A	75%	73%	77%	69%	74%
Your neighborhood as a place to live	56%	75% A	76% A	64%	79% A	67%	73%	71%	62%	76% A	75% B	62%	70%
Morristown as a place to raise children	69%	71%	77%	69%	80% A	64%	79% A	74%	72%	74%	74%	71%	73%
Morristown as a place to retire	47%	63% A	72% A	60%	68%	58%	68%	62%	61%	63%	65%	58%	63%
Overall appearance of Morristown	57%	59%	62%	57%	64%	61%	68% C	55%	61%	58%	60%	60%	60%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall feeling of safety in Morristown	45%	66% A	72% A	57%	72% A	62%	64%	62%	59%	65%	60%	68%	63%
In your neighborhood during the day	82%	88%	87%	84%	88%	92% C	84%	83%	82%	88%	87%	83%	86%
In Morristown's downtown/commercial area during the day	63%	78% A	84% A	71%	83% A	71%	80%	76%	71%	79% A	78%	71%	76%

The National Community Survey™

Table 3: Community Characteristics - Mobility

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	(A)
Percent rating positively (e.g., excellent/good, very/somewhat safe)													
Overall ease of getting to the places you usually have to visit	58%	68%	78% A B	67%	72%	64%	77% A	69%	62%	74% A	73% B	61%	69%
Traffic flow on major streets	45%	45%	54%	40%	60% A	56%	48%	46%	43%	53%	51%	45%	49%
Ease of public parking	59%	55%	66%	53%	70% A	65% C	70% C	53%	60%	61%	60%	63%	60%
Ease of travel by car in Morristown	65%	66%	64%	61%	71% A	76% C	77% C	55%	62%	67%	67%	62%	65%
Ease of travel by public transportation in Morristown	16%	12%	25% B	17%	19%	19%	15%	20%	18%	18%	22%	13%	19%
Ease of travel by bicycle in Morristown	18%	20%	35% A B	17%	31% A	25%	19%	27%	22%	27%	28%	19%	25%
Ease of walking in Morristown	22%	37% A	56% A B	40%	41%	25%	45% A	47% A	29%	49% A	44%	34%	41%
Availability of paths and walking trails	29%	54% A	50% A	43%	49%	36%	51% A	48% A	42%	48%	47%	43%	46%

Table 4: Community Characteristics - Natural Environment

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	(A)
Percent rating positively (e.g., excellent/good, very/somewhat safe)													
Quality of overall natural environment in Morristown	54%	65%	71% A	64%	66%	57%	76% A C	63%	64%	64%	63%	68%	64%
Air quality	53%	54%	58%	45%	68% A	63% C	67% C	47%	58%	54%	54%	60%	56%
Cleanliness of Morristown	50%	57%	57%	50%	63% A	62% C	66% C	48%	55%	55%	55%	57%	55%

The National Community Survey™

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	39%	54% A	58% A	52%	52%	50%	57%	51%	55%	49%	52%	51%	52%
Public places where people want to spend time	39%	53% A	52% A	47%	52%	39%	52%	52% A	47%	50%	47%	53%	49%
Variety of housing options	18%	47% A	44% A	33%	42%	30%	37%	41%	28%	44% A	40%	33%	37%
Availability of affordable quality housing	23%	36% A	43% A	35%	34%	35%	39%	33%	20%	46% A	40% B	24%	35%
Overall quality of new development in Morristown	63%	58%	54%	52%	67% A	50%	71% A C	55%	61%	55%	56%	62%	58%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Overall economic health of Morristown	39%	47%	60% A B	45%	57% A	46%	56%	50%	44%	55% A	52%	47%	51%
Morristown as a place to work	49%	55%	69% A B	52%	69% A	58%	66%	57%	57%	60%	59%	61%	59%
Morristown as a place to visit	29%	42% A	62% A B	47%	48%	40%	46%	51%	44%	48%	48%	45%	47%
Employment opportunities	60%	55%	59%	47%	70% A	57%	63%	55%	59%	56%	56%	62%	57%
Shopping opportunities	44%	51%	58% A	48%	55%	44%	57%	53%	53%	50%	52%	52%	52%
Cost of living in Morristown	39%	42%	49%	39%	51% A	50%	46%	41%	34%	52% A	47%	39%	45%
Overall quality of business and service establishments in Morristown	49%	57%	64% A	52%	66% A	59%	60%	56%	54%	60%	59%	54%	58%
Vibrant downtown/commercial area	40%	37%	37%	37%	39%	41%	35%	37%	38%	37%	35%	43%	38%

The National Community Survey™

Table 7: Community Characteristics - Recreation and Wellness

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Health and wellness opportunities in Morristown	57%	51%	64% B	54%	64% A	57%	63%	57%	52%	62%	60%	55%	58%
Fitness opportunities (including exercise classes and paths or trails, etc.)	59%	74% A	67%	63%	73% A	63%	76%	65%	66%	68%	66%	69%	67%
Recreational opportunities	46%	56%	61% A	49%	64% A	50%	63%	54%	50%	59%	58%	48%	55%
Availability of affordable quality food	72%	69%	69%	67%	74%	58%	76% A	73% A	71%	69%	72%	65%	70%
Availability of affordable quality health care	52%	55%	62%	56%	60%	50%	61%	59%	54%	59%	56%	61%	57%
Availability of preventive health services	55%	52%	61%	54%	60%	51%	64%	56%	52%	59%	56%	59%	56%
Availability of affordable quality mental health care	42%	40%	42%	39%	45%	48%	39%	41%	43%	39%	36%	57% A	42%

Table 8: Community Characteristics - Education and Enrichment

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Overall opportunities for education and enrichment	49%	60%	68% A	51%	72% A	55%	69% A	59%	56%	63%	62%	58%	60%
Availability of affordable quality child care/preschool	48%	45%	57%	43%	58% A	52%	49%	49%	50%	49%	48%	53%	50%
K-12 education	62%	71%	68%	65%	72%	64%	71%	68%	65%	69%	69%	66%	68%
Adult educational opportunities	55%	58%	63%	51%	69% A	56%	63%	59%	55%	61%	60%	57%	59%
Opportunities to attend cultural/arts/music activities	43%	44%	51%	42%	53% A	46%	42%	49%	48%	45%	44%	53%	47%
Opportunities to participate in religious or spiritual events and activities	74%	78%	79%	70%	86% A	81%	71%	79%	74%	79%	77%	80%	78%

The National Community Survey™

Table 9: Community Characteristics - Community Engagement

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good, very/somewhat safe)													
Opportunities to participate in social events and activities	37%	42%	54% A B	38%	54% A	43%	45%	47%	43%	47%	46%	45%	46%
Opportunities to volunteer	64%	64%	69%	60%	74% A	68%	62%	68%	69%	64%	65%	71%	67%
Opportunities to participate in community matters	37%	52% A	57% A	47%	56%	45%	50%	53%	53%	48%	50%	52%	50%
Openness and acceptance of the community toward people of diverse backgrounds	42%	44%	50%	41%	51%	39%	54% A	46%	37%	53% A	49%	40%	46%
Neighborliness of residents in Morristown	40%	50%	53% A	46%	53%	38%	56% A	51% A	45%	52%	47%	52%	49%

Table 10: Governance - General

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good)													
The City of Morristown	56%	59%	66%	57%	68% A	62%	74% C	55%	62%	60%	61%	64%	62%
The value of services for the taxes paid to Morristown	30%	33%	50% A B	36%	43%	48% C	43%	34%	38%	39%	39%	38%	39%
The overall direction that Morristown is taking	43%	49%	56% A	42%	58% A	50%	53%	48%	50%	49%	50%	49%	50%
The job Morristown government does at welcoming resident involvement	37%	47%	47%	40%	49%	59% C	46%	38%	49%	40%	43%	48%	44%
Overall confidence in Morristown government	39%	38%	43%	34%	48% A	57% C	44%	33%	48% B	34%	36%	51% A	40%
Generally acting in the best interest of the community	43%	43%	44%	40%	47%	53% C	44%	39%	48%	40%	42%	47%	43%
Being honest	31%	37%	44%	34%	43%	54% B C	32%	35%	40%	36%	35%	45%	38%
Treating all residents fairly	32%	39%	40%	33%	44% A	52% B C	36%	33%	38%	37%	36%	41%	38%
Overall customer service by Morristown employees (police, receptionists, planners, etc.)	49%	58%	72% A B	57%	65%	60%	64%	60%	55%	65% A	62%	58%	61%
The Federal Government	34%	46%	52% A	48%	43%	50%	51%	41%	50%	41%	44%	50%	45%

The National Community Survey™

Table 11: Governance - Safety

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Police services	63%	69%	78% A	67%	76% A	72%	75%	69%	66%	75% A	72%	69%	71%
Fire services	68%	83% A	93% A B	79%	88% A	81%	83%	84%	71%	92% A	85%	80%	83%
Ambulance or emergency medical services	62%	80% A	90% A B	76%	83%	81%	81%	80%	73%	85% A	82%	77%	80%
Crime prevention	31%	59% A	65% A	52%	58%	44%	57%	59% A	46%	60% A	56%	53%	55%
Fire prevention and education	57%	69%	79% A	69%	71%	64%	60%	77% B	64%	74% A	68%	74%	70%
Animal control	41%	43%	46%	42%	47%	52%	42%	41%	45%	43%	43%	47%	44%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	37%	49%	63% A B	51%	50%	54%	48%	50%	53%	48%	47%	59%	51%

Table 12: Governance - Mobility

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Traffic enforcement	49%	56%	60%	52%	60%	57%	54%	56%	53%	57%	54%	60%	56%
Street repair	13%	39% A C	26% A	27%	27%	27%	32%	25%	25%	28%	29%	24%	27%
Street cleaning	38%	57% A C	40%	42%	50%	53% C	51% C	39%	44%	47%	48%	41%	46%
Street lighting	41%	66% A	61% A	52%	64% A	59%	58%	56%	54%	59%	61% B	49%	57%
Snow removal	61%	60%	63%	59%	66%	71% C	64%	57%	63%	61%	60%	66%	62%
Sidewalk maintenance	34%	57% A	50% A	50%	46%	44%	53%	48%	45%	50%	50%	43%	48%
Traffic signal timing	29%	46% A	45% A	36%	46% A	41%	45%	39%	37%	43%	40%	44%	41%
Bus or transit services	12%	21%	29% A	25%	16%	20%	20%	25%	20%	22%	21%	24%	22%

The National Community Survey™

Table 13: Governance - Natural Environment

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Garbage collection	80%	76%	85% B	80%	82%	77%	81%	83%	82%	80%	79%	86%	81%
Recycling	64%	72%	79% A	70%	76%	63%	72%	79% A	72%	73%	72%	76%	73%
Yard waste pick-up	53%	67% A	76% A	63%	73% A	59%	71%	69%	63%	70%	68%	65%	67%
Drinking water	55%	55%	58%	53%	61%	55%	59%	56%	57%	56%	56%	56%	56%
Preservation of natural areas such as open space, farmlands and greenbelts	36%	59% A	55% A	45%	57% A	53%	54%	48%	57%	47%	50%	52%	51%
Morristown open space	34%	55% A	46%	46%	47%	47%	55% C	41%	49%	44%	46%	47%	46%

Table 14: Governance - Built Environment

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	Less than 5 years (A)	6-20 years (B)	More than 20 years (C)	Rent (A)	Own (B)	Detached (A)	Attached (B)	
Percent rating positively (e.g., excellent/good)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Storm drainage	35%	57% A	59% A	48%	58%	53%	57%	50%	42%	59% A	54%	48%	52%
Sewer services	59%	60%	66%	58%	69% A	63%	68%	60%	57%	66%	65%	58%	63%
Power (electric and/or gas) utility	53%	63%	76% A B	64%	67%	56%	80% A C	64%	58%	71% A	71% B	55%	66%
Utility billing	45%	47%	69% A B	55%	57%	52%	65%	54%	53%	57%	60% B	46%	56%
Land use, planning and zoning	35%	42%	39%	36%	44%	44%	46%	34%	46% B	34%	39%	41%	39%
Code enforcement (weeds, abandoned buildings, etc.)	39%	36%	29%	31%	39%	32%	46% A C	31%	40%	30%	34%	37%	35%
Cable television	64% B	44%	58% B	57%	52%	60%	67% C	48%	57%	52%	53%	58%	55%

The National Community Survey™

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Economic development	51%	60%	57%	52%	63% A	63% C	67% C	48%	57%	55%	57%	56%	57%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
City parks	52%	68% A	80% A B	65%	72%	71%	70%	66%	64%	70%	69%	67%	68%
Recreation programs or classes	49%	48%	63% B	42%	68% A	67% C	56%	49%	56%	52%	53%	57%	54%
Recreation centers or facilities	48%	46%	55%	43%	59% A	74% B C	54% C	40%	51%	49%	50%	50%	50%
Health services	62%	53%	64%	57%	64%	71% C	60%	55%	63%	57%	57%	68% A	60%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Public library services	91% B C	80%	80%	81%	85%	86%	89% C	79%	90% B	77%	81%	85%	83%
City-sponsored special events	40%	42%	55% A B	47%	47%	55% C	55% C	40%	46%	47%	44%	54%	47%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Public information services	47%	49%	63% A B	49%	59%	54%	57%	53%	52%	55%	56%	50%	54%

The National Community Survey™

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Sense of community	33%	48% A	64% A B	52%	51%	46%	56%	51%	50%	51%	50%	54%	51%
Recommend living in Morristown to someone who asks	71%	67%	84% A B	74%	77%	73%	77%	74%	77%	73%	71%	83% A	75%
Remain in Morristown for the next five years	49%	78% A	90% A B	76%	74%	56%	73% A	86% A B	64%	83% A	79% B	66%	75%
Contacted the City of Morristown (in-person, phone, email or web) for help or information	24%	45% A C	34%	27%	44% A	28%	46% A	35%	28%	42% A	38%	30%	36%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Was NOT the victim of a crime	81%	89%	90% A	84%	91% A	83%	78%	93% A B	85%	88%	87%	88%	87%
Did NOT report a crime	57%	78% A	79% A	70%	77%	71%	69%	76%	69%	75%	74%	70%	73%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Walked or biked instead of driving	28%	29%	25%	23%	32% A	31%	33%	22%	29%	25%	25%	31%	27%
Carpooled with other adults or children instead of driving alone	44% C	41% C	29%	37%	35%	32%	41%	37%	41%	34%	40%	31%	37%
Used bus, rail, subway or other public transportation instead of driving	6%	4%	5%	4%	6%	3%	2%	7%	7% B	3%	3%	11% A	5%

The National Community Survey™

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Recycle at home	54%	67% A	71% A	61%	71% A	53%	72% A	69% A	55%	73% A	71% B	54%	66%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
NOT under housing cost stress	77% C	74% C	59%	64%	75% A	67%	73%	66%	63%	73% A	72% B	61%	68%
Did NOT observe a code violation	50%	43%	46%	47%	44%	55% C	44%	43%	54% B	39%	40%	59% A	46%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Purchase goods or services from a business located in Morristown	93%	95%	95%	95%	94%	93%	97%	93%	91%	96% A	95%	92%	94%
Economy will have positive impact on income	26%	36%	30%	29%	35%	36%	37%	27%	27%	34%	33%	28%	31%
Work in Morristown	70% C	69% C	29%	50%	58%	49%	57%	54%	54%	53%	51%	58%	53%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Used Morristown recreation centers or their services	55% C	70% A C	43%	54%	58%	49%	60%	55%	56%	53%	54%	57%	54%
Visited a neighborhood park or City park	80% C	89% C	64%	77%	77%	78%	78%	75%	77%	76%	75%	80%	76%

The National Community Survey™

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Eat at least 5 portions of fruits and vegetables a day	72%	69%	72%	74%	68%	72%	66%	73%	62%	77% A	71%	71%	71%
Participate in moderate or vigorous physical activity	85% C	77% C	62%	73%	73%	76%	85% C	67%	75%	71%	74%	71%	73%
Reported being in "very good" or "excellent" health	60% B C	41%	38%	43%	47%	44%	49%	43%	38%	50% A	48% B	37%	44%

Table 26: Participation - Education and Enrichment

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Used Morristown public libraries or their services	49%	61% C	48%	55%	48%	53%	65% C	46%	58% B	48%	51%	56%	52%
Participated in religious or spiritual activities in Morristown	64%	72%	68%	65%	71%	56%	74% A	72% A	58%	76% A	73% B	56%	68%
Attended a City-sponsored event	58% C	58% C	35%	49%	50%	40%	60% A C	48%	52%	47%	48%	51%	49%

Table 27: Participation - Community Engagement

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
Percent rating positively (e.g., always/sometimes, more than once a month, yes)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Contacted Morristown elected officials (in-person, phone, email or web) to express your opinion	9%	30% A	22% A	18%	24%	12%	23% A	26% A	17%	25% A	23%	17%	21%
Attended a local public meeting	17%	24%	16%	17%	21%	3%	27% A	23% A	19%	19%	22% B	13%	19%
Watched (online or on television) a local public meeting	21%	35% A	28%	29%	28%	11%	33% A	35% A	29%	28%	30%	25%	28%
Read or watch local news (via television, paper, computer, etc.)	88%	86%	87%	87%	86%	89%	89%	84%	85%	88%	88%	84%	87%
Vote in local elections	58%	73% A	86% A B	73%	74%	71%	69%	78%	61%	85% A	79% B	63%	74%

The National Community Survey™

Table 28: Community Focus Areas

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
Percent rating positively (e.g., essential/very important)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Overall feeling of safety in Morristown	94%	93%	92%	92%	95%	90%	93%	94%	93%	92%	94%	89%	93%
Overall ease of getting to the places you usually have to visit	73%	84% A	84% A	80%	84%	82%	77%	83%	79%	83%	81%	82%	81%
Quality of overall natural environment in Morristown	68%	82% A	78%	77%	77%	78%	77%	76%	77%	76%	77%	76%	77%
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	64%	68%	71%	66%	72%	66%	70%	68%	64%	71%	70%	64%	68%
Health and wellness opportunities in Morristown	77%	78%	87% A	81%	81%	78%	79%	84%	82%	80%	80%	84%	81%
Overall opportunities for education and enrichment	81%	87%	86%	88%	82%	83%	78%	89% B	78%	90% A	89% B	75%	85%
Overall economic health of Morristown	82%	92% A	90% A	91%	85%	90%	89%	87%	84%	91% A	91% B	82%	88%
Sense of community	75%	75%	79%	77%	77%	76%	74%	78%	78%	75%	76%	78%	76%

Table 29: Ease of Finding City Information

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Please rate how easy or difficult it is to learn about City services or events:	37%	63% A	54% A	55%	52%	42%	62% A	55% A	48%	57%	54%	51%	53%

The National Community Survey™

Table 30: Sources of City Information

In the last 12 months, about how many times, if at all, have you or other household members visited each of the following: (Percent rating as "2 times a week or more" or "2-4 times a month" or "Once a month or less")	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
City website (www.mymorristown.com)	54% C	58% C	36%	54% B	41%	51% C	66% A C	38%	50%	47%	50%	44%	48%
City Facebook page	66% B C	48% C	28%	50% B	39%	47% B	33%	49% B	46%	45%	45%	46%	45%
City Twitter feed	11%	15% C	6%	6%	15% A	11%	13%	9%	10%	11%	10%	12%	11%

Table 31: Feelings of Safety

Please rate how safe or unsafe you feel from the following in Morristown. (Percent rating as "Very safe" or "Somewhat safe").	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Property crimes (e.g., burglary, theft)	47%	55%	68% A B	55%	62%	57%	52%	61%	51%	63% A	62% B	51%	58%
Violent crimes (e.g., rape, assault, robbery)	61%	64%	66%	60%	70% A	67%	68%	61%	58%	68% A	69% B	54%	64%
Illegal drug activity (e.g., manufacture, sale or use of drugs)	16%	30% A	38% A	25%	35% A	33%	30%	28%	30%	30%	31%	28%	30%
Intoxicated or impaired drivers	25%	39% A	32%	27%	41% A	35%	34%	31%	27%	37% A	34%	28%	33%
Distracted drivers	22%	21%	26%	24%	23%	30%	19%	23%	23%	24%	21%	30%	24%

Table 32: Contact with City Council

Please indicate if you have had contact with a City Council member in the past 12 months in each of the following ways: (Percent rating as "Yes").	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Face-to-face	14%	28% A C	19%	16%	25% A	10%	29% A	21% A	16%	24%	25% B	10%	20%
On the phone	4%	19% A	12% A	11%	15%	6%	19% A	13%	10%	14%	15% B	6%	12%
Community round table discussion	0%	3%	3%	1%	4%	0%	2%	3%	2%	2%	2%	2%	2%
At a Council meeting	7%	14% A C	6%	6%	13% A	1%	17% A C	9% A	10%	8%	10%	7%	9%

The National Community Survey™

Table 33: Likelihood of Using Public Transportation

	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
How likely, if at all, would you be to utilize fixed route public transportation in Morristown?	31%	51% A	44% A	45%	41%	51%	42%	39%	52% B	36%	38%	53% A	43%

Table 34: Quality of Morristown Events

Please rate the quality of each of the following events in Morristown: (Percent rating as "Excellent" or "Good").	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Craft Beer Festival	71%	72%	69%	67%	75%	73%	60%	75%	72%	70%	69%	76%	71%
Music on the Downtown Green	68%	76%	70%	74%	71%	65%	77%	72%	85% B	59%	64%	90% A	72%

Table 35: Line Item Additions to Question 11

Overall, how would you rate the quality of the services provided by each of the following? (Percent rating as "Excellent" or "Good").	Age			Sex		Length of residency			Housing tenure		Housing unit type		Overall (A)
	18-34	35-54	55+	Female	Male	Less than 5 years	6-20 years	More than 20 years	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The State Government	49%	53%	57%	53%	55%	60%	58%	49%	59%	50%	53%	56%	54%
Hamblen County Government	56%	50%	61%	54%	60%	68% C	67% C	47%	63% B	51%	53%	63%	56%