



**THE NCS**<sup>TM</sup>  
The National Community Survey<sup>TM</sup>

## Morristown, TN

Supplemental Online Survey Results

2019



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# About this Report

As part of its participation in The National Community Survey™, the City of Morristown conducted a mailed survey of 2,400 residents. Surveys were mailed to randomly selected households in November 2019 and data were collected through December 2019 (see the report, *The National Community Survey: Community Livability Report, Morristown, TN, 2019*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during December 2019 and 610 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Morristown.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: Morristown, TN 2019 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
<b>Housing</b>			
Rent home	48%	16%	34%
Own home	52%	84%	66%
Detached unit*	70%	90%	79%
Attached unit*	30%	10%	21%
<b>Race and Ethnicity</b>			
White	80%	94%	87%
Not white	20%	6%	13%
Not Hispanic	84%	98%	95%
Hispanic	16%	2%	5%
<b>Sex and Age</b>			
Female	53%	58%	56%
Male	47%	42%	44%
18-34 years of age	32%	29%	33%
35-54 years of age	33%	42%	38%
55+ years of age	35%	29%	29%
Females 18-34	16%	18%	20%
Females 35-54	17%	24%	20%
Females 55+	21%	16%	16%
Males 18-34	16%	13%	16%
Males 35-54	16%	16%	14%
Males 55+	14%	14%	14%
<b>AREA</b>			
Northeast	28%	31%	28%
Northwest	49%	36%	42%
Southeast	12%	22%	19%
Southwest	10%	11%	11%

\* U.S. Census Bureau, ACS 2017 5-year estimates

# Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

## Responses excluding “don’t know”

Table 2: Question 1

Please rate each of the following aspects of quality of life in Morristown:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Morristown as a place to live	13%	N=80	51%	N=308	29%	N=174	8%	N=47	100%	N=609
Your neighborhood as a place to live	24%	N=136	47%	N=265	23%	N=131	5%	N=27	100%	N=559
Morristown as a place to raise children	14%	N=77	47%	N=246	27%	N=143	12%	N=63	100%	N=530
Morristown as a place to work	14%	N=72	39%	N=208	33%	N=173	14%	N=75	100%	N=528
Morristown as a place to visit	5%	N=30	23%	N=124	42%	N=228	30%	N=160	100%	N=542
Morristown as a place to retire	13%	N=69	34%	N=180	34%	N=175	19%	N=97	100%	N=520
The overall quality of life in Morristown	8%	N=46	47%	N=259	35%	N=193	9%	N=49	100%	N=547

Table 3: Question 2

Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Morristown	10%	N=59	47%	N=270	31%	N=176	12%	N=67	100%	N=572
Overall ease of getting to the places you usually have to visit	18%	N=96	52%	N=280	23%	N=124	6%	N=34	100%	N=534
Quality of overall natural environment in Morristown	12%	N=64	50%	N=261	30%	N=157	8%	N=42	100%	N=524
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	4%	N=23	34%	N=179	41%	N=214	21%	N=111	100%	N=527
Health and wellness opportunities in Morristown	8%	N=42	36%	N=189	35%	N=184	20%	N=104	100%	N=519
Overall opportunities for education and enrichment	15%	N=75	39%	N=203	30%	N=155	16%	N=84	100%	N=517
Overall economic health of Morristown	9%	N=44	35%	N=177	38%	N=195	18%	N=94	100%	N=510
Sense of community	5%	N=27	27%	N=140	40%	N=209	28%	N=148	100%	N=524
Overall image or reputation of Morristown	5%	N=26	31%	N=165	38%	N=200	26%	N=134	100%	N=525

Table 4: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Morristown to someone who asks	21%	N=114	43%	N=236	16%	N=88	20%	N=112	100%	N=550
Remain in Morristown for the next five years	49%	N=251	26%	N=131	10%	N=52	15%	N=79	100%	N=512

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Table 5: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	45%	N=235	34%	N=177	13%	N=70	6%	N=31	2%	N=9	100%	N=521
In Morristown's downtown/commercial area during the day	30%	N=155	43%	N=220	15%	N=75	9%	N=48	3%	N=13	100%	N=511

Table 6: Question 5

Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	3%	N=14	39%	N=209	37%	N=196	21%	N=112	100%	N=531
Ease of public parking	10%	N=50	44%	N=218	33%	N=162	14%	N=67	100%	N=498
Ease of travel by car in Morristown	10%	N=48	50%	N=249	32%	N=160	9%	N=44	100%	N=502
Ease of travel by public transportation in Morristown	1%	N=2	10%	N=29	21%	N=62	69%	N=204	100%	N=297
Ease of travel by bicycle in Morristown	2%	N=6	16%	N=50	30%	N=95	52%	N=161	100%	N=313
Ease of walking in Morristown	2%	N=9	31%	N=129	33%	N=141	34%	N=143	100%	N=421
Availability of paths and walking trails	9%	N=39	27%	N=120	38%	N=166	26%	N=113	100%	N=438
Air quality	4%	N=19	38%	N=180	39%	N=186	20%	N=95	100%	N=480
Cleanliness of Morristown	2%	N=10	36%	N=182	42%	N=212	19%	N=97	100%	N=501
Overall appearance of Morristown	2%	N=11	42%	N=210	41%	N=205	14%	N=70	100%	N=495
Public places where people want to spend time	4%	N=21	30%	N=150	38%	N=186	28%	N=135	100%	N=492
Variety of housing options	4%	N=20	31%	N=148	35%	N=164	30%	N=140	100%	N=472
Availability of affordable quality housing	3%	N=14	23%	N=104	32%	N=147	42%	N=188	100%	N=454
Fitness opportunities (including exercise classes and paths or trails, etc.)	15%	N=73	38%	N=180	33%	N=159	14%	N=68	100%	N=480
Recreational opportunities	9%	N=45	31%	N=151	38%	N=183	22%	N=107	100%	N=485
Availability of affordable quality food	13%	N=66	43%	N=213	33%	N=163	11%	N=56	100%	N=498
Availability of affordable quality health care	5%	N=25	35%	N=166	38%	N=182	22%	N=103	100%	N=476
Availability of preventive health services	5%	N=22	37%	N=169	39%	N=176	19%	N=88	100%	N=456
Availability of affordable quality mental health care	2%	N=6	18%	N=64	33%	N=119	47%	N=166	100%	N=355

Table 7: Question 6

Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	5%	N=16	28%	N=92	32%	N=105	36%	N=120	100%	N=332
K-12 education	20%	N=82	43%	N=180	27%	N=113	10%	N=40	100%	N=414
Adult educational opportunities	17%	N=63	36%	N=135	31%	N=116	16%	N=60	100%	N=374
Opportunities to attend cultural/arts/music activities	7%	N=31	27%	N=114	36%	N=152	30%	N=130	100%	N=427
Opportunities to participate in religious or spiritual events and activities	36%	N=156	41%	N=177	17%	N=74	6%	N=24	100%	N=432
Employment opportunities	11%	N=49	35%	N=152	38%	N=164	16%	N=69	100%	N=434
Shopping opportunities	6%	N=27	35%	N=161	41%	N=186	18%	N=82	100%	N=456

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Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Cost of living in Morristown	8%	N=37	38%	N=174	38%	N=172	15%	N=70	100%	N=454
Overall quality of business and service establishments in Morristown	3%	N=16	48%	N=218	39%	N=177	10%	N=47	100%	N=458
Vibrant downtown/commercial area	2%	N=8	28%	N=128	43%	N=195	27%	N=125	100%	N=456
Overall quality of new development in Morristown	8%	N=37	39%	N=174	38%	N=171	14%	N=65	100%	N=447
Opportunities to participate in social events and activities	5%	N=23	28%	N=123	42%	N=182	25%	N=109	100%	N=437
Opportunities to volunteer	18%	N=75	39%	N=164	33%	N=139	11%	N=44	100%	N=421
Opportunities to participate in community matters	6%	N=25	27%	N=109	44%	N=176	23%	N=91	100%	N=401
Openness and acceptance of the community toward people of diverse backgrounds	7%	N=28	25%	N=104	33%	N=139	36%	N=150	100%	N=421
Neighborliness of residents in Morristown	6%	N=26	35%	N=153	43%	N=193	16%	N=71	100%	N=445

Table 8: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Observed a code violation or other hazard in Morristown (weeds, abandoned buildings, etc.)	30%	N=142	70%	N=331	100%	N=473
Household member was a victim of a crime in Morristown	86%	N=407	14%	N=66	100%	N=473
Reported a crime to the police in Morristown	71%	N=334	29%	N=136	100%	N=470
Contacted the City of Morristown (in-person, phone, email or web) for help or information	57%	N=269	43%	N=203	100%	N=472
Contacted Morristown elected officials (in-person, phone, email or web) to express your opinion	74%	N=347	26%	N=124	100%	N=471

Table 9: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Morristown?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Morristown recreation centers or their services	6%	N=28	11%	N=50	30%	N=142	53%	N=248	100%	N=467
Visited a neighborhood park or City park	9%	N=42	26%	N=120	50%	N=233	15%	N=69	100%	N=464
Used Morristown public libraries or their services	2%	N=10	14%	N=66	32%	N=150	51%	N=240	100%	N=466
Participated in religious or spiritual activities in Morristown	21%	N=97	25%	N=114	18%	N=84	36%	N=169	100%	N=464
Attended a City-sponsored event	1%	N=5	4%	N=17	48%	N=224	47%	N=218	100%	N=464
Used bus, rail, subway or other public transportation instead of driving	1%	N=3	0%	N=0	1%	N=4	98%	N=457	100%	N=464
Carpooled with other adults or children instead of driving alone	15%	N=72	11%	N=52	15%	N=71	58%	N=270	100%	N=464
Walked or biked instead of driving	3%	N=16	5%	N=22	15%	N=72	76%	N=354	100%	N=463

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Table 10: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, PTA, town halls, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=3	5%	N=24	25%	N=112	69%	N=312	100%	N=451
Watched (online or on television) a local public meeting	1%	N=5	4%	N=17	24%	N=106	71%	N=322	100%	N=451

Table 11: Question 10

Please rate the quality of each of the following services in Morristown:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	22%	N=90	44%	N=182	25%	N=102	10%	N=41	100%	N=415
Fire services	39%	N=149	50%	N=190	9%	N=34	2%	N=7	100%	N=379
Ambulance or emergency medical services	32%	N=119	47%	N=173	17%	N=62	4%	N=15	100%	N=370
Crime prevention	10%	N=37	39%	N=150	33%	N=126	18%	N=68	100%	N=380
Fire prevention and education	21%	N=71	50%	N=174	22%	N=77	7%	N=22	100%	N=344
Traffic enforcement	12%	N=45	41%	N=152	28%	N=106	19%	N=72	100%	N=374
Street repair	3%	N=13	18%	N=74	30%	N=127	49%	N=202	100%	N=415
Street cleaning	6%	N=26	30%	N=123	39%	N=161	25%	N=102	100%	N=412
Street lighting	12%	N=50	42%	N=176	34%	N=142	12%	N=50	100%	N=418
Snow removal	16%	N=62	45%	N=171	29%	N=109	9%	N=35	100%	N=376
Sidewalk maintenance	7%	N=28	36%	N=137	38%	N=147	18%	N=71	100%	N=383
Traffic signal timing	7%	N=30	37%	N=155	29%	N=120	26%	N=110	100%	N=415
Bus or transit services	0%	N=0	3%	N=4	17%	N=25	80%	N=117	100%	N=147
Garbage collection	34%	N=141	47%	N=198	17%	N=70	2%	N=9	100%	N=417
Recycling	28%	N=104	41%	N=149	17%	N=62	14%	N=53	100%	N=368
Yard waste pick-up	21%	N=76	36%	N=133	27%	N=100	16%	N=59	100%	N=368
Storm drainage	12%	N=44	39%	N=139	31%	N=112	17%	N=61	100%	N=356
Drinking water	15%	N=62	39%	N=155	29%	N=116	17%	N=69	100%	N=402
Sewer services	14%	N=50	49%	N=175	26%	N=91	12%	N=42	100%	N=358
Power (electric and/or gas) utility	18%	N=77	49%	N=204	25%	N=104	7%	N=30	100%	N=415
Utility billing	12%	N=51	37%	N=152	32%	N=130	19%	N=78	100%	N=411
City parks	21%	N=82	51%	N=206	23%	N=92	5%	N=20	100%	N=400
Recreation programs or classes	10%	N=29	32%	N=95	37%	N=110	21%	N=61	100%	N=295
Recreation centers or facilities	6%	N=18	25%	N=75	43%	N=130	26%	N=78	100%	N=301
Land use, planning and zoning	7%	N=23	20%	N=69	38%	N=129	35%	N=117	100%	N=338
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=22	26%	N=92	30%	N=107	37%	N=129	100%	N=350
Animal control	7%	N=26	29%	N=104	33%	N=119	32%	N=115	100%	N=363
Economic development	11%	N=40	34%	N=130	36%	N=135	19%	N=73	100%	N=378
Health services	7%	N=26	46%	N=179	34%	N=131	13%	N=51	100%	N=387
Public library services	29%	N=96	43%	N=144	21%	N=71	7%	N=23	100%	N=334

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Please rate the quality of each of the following services in Morristown:	Excellent		Good		Fair		Poor		Total	
Public information services	10%	N=31	36%	N=112	34%	N=107	21%	N=65	100%	N=315
Cable television	9%	N=30	31%	N=103	35%	N=118	25%	N=83	100%	N=334
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	6%	N=16	34%	N=84	33%	N=83	27%	N=67	100%	N=250
Preservation of natural areas such as open space, farmlands and greenbelts	7%	N=25	31%	N=106	37%	N=126	24%	N=83	100%	N=340
Morristown open space	5%	N=18	30%	N=104	44%	N=152	20%	N=69	100%	N=343
City-sponsored special events	8%	N=26	26%	N=84	42%	N=138	24%	N=77	100%	N=325
Overall customer service by Morristown employees (police, receptionists, planners, etc.)	12%	N=45	45%	N=172	34%	N=130	10%	N=38	100%	N=385

Table 12: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Morristown	9%	N=37	36%	N=139	37%	N=144	17%	N=68	100%	N=387
The Federal Government	3%	N=10	30%	N=105	44%	N=155	23%	N=81	100%	N=351
The State Government	4%	N=13	35%	N=124	39%	N=138	22%	N=78	100%	N=352
Hamblen County Government	6%	N=22	34%	N=124	31%	N=114	30%	N=109	100%	N=369

Table 13: Question 12

Please rate the following categories of Morristown government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Morristown	9%	N=32	22%	N=82	30%	N=108	39%	N=143	100%	N=365
The overall direction that Morristown is taking	10%	N=38	27%	N=102	35%	N=131	27%	N=100	100%	N=370
The job Morristown government does at welcoming resident involvement	6%	N=19	19%	N=61	29%	N=97	46%	N=152	100%	N=330
Overall confidence in Morristown government	8%	N=30	18%	N=67	34%	N=124	39%	N=142	100%	N=363
Generally acting in the best interest of the community	7%	N=28	17%	N=65	32%	N=119	44%	N=164	100%	N=377
Being honest	7%	N=23	16%	N=56	29%	N=99	48%	N=161	100%	N=340
Treating all residents fairly	5%	N=16	18%	N=61	27%	N=90	51%	N=172	100%	N=338



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Table 14: Question 13

Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Morristown	53%	N=199	38%	N=143	7%	N=27	1%	N=5	100%	N=375
Overall ease of getting to the places you usually have to visit	26%	N=98	49%	N=182	23%	N=84	2%	N=7	100%	N=372
Quality of overall natural environment in Morristown	35%	N=129	41%	N=152	23%	N=85	1%	N=5	100%	N=371
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	23%	N=84	46%	N=171	28%	N=102	4%	N=14	100%	N=370
Health and wellness opportunities in Morristown	36%	N=133	43%	N=160	17%	N=65	3%	N=12	100%	N=370
Overall opportunities for education and enrichment	55%	N=202	36%	N=134	8%	N=30	1%	N=4	100%	N=370
Overall economic health of Morristown	53%	N=197	39%	N=144	7%	N=24	1%	N=4	100%	N=370
Sense of community	35%	N=129	46%	N=170	18%	N=65	2%	N=6	100%	N=369

Table 15: Question 14

Please rate how easy or difficult it is to learn about City services or events:	Percent	Number
Very easy	12%	N=44
Somewhat easy	33%	N=123
Somewhat difficult	32%	N=117
Very difficult	15%	N=57
I have not sought information	8%	N=30
Total	100%	N=370

Table 16: Question 15

How do you learn about community events? (Check all that apply)	Percent	Number
Newspaper	39%	N=140
City website	31%	N=110
City Facebook page	69%	N=248
Twitter	6%	N=21
Friends/word of mouth	56%	N=202
TV	9%	N=31
Other (radio, etc.)	29%	N=103

Total may exceed 100% as respondents could select more than one option.

Table 17: Question 16

In the last 12 months, about how many times, if at all, have you or other household members visited each of the following:	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
City website (www.mymorristown.com)	11%	N=38	19%	N=67	45%	N=163	26%	N=92	100%	N=360
City Facebook page	27%	N=97	32%	N=115	20%	N=73	21%	N=76	100%	N=360
City Twitter feed	3%	N=9	3%	N=12	8%	N=30	86%	N=306	100%	N=358

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Table 18: Question 17

Please rate how safe or unsafe you feel from the following in Morristown.	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
Property crimes (e.g., burglary, theft)	12%	N=41	43%	N=152	20%	N=71	15%	N=53	10%	N=37	100%	N=355
Violent crimes (e.g., rape, assault, robbery)	23%	N=80	39%	N=140	18%	N=64	12%	N=42	8%	N=30	100%	N=355
Illegal drug activity (e.g., manufacture, sale or use of drugs)	5%	N=16	18%	N=65	18%	N=63	22%	N=80	37%	N=132	100%	N=355
Intoxicated or impaired drivers	4%	N=16	21%	N=76	17%	N=60	33%	N=117	24%	N=87	100%	N=355
Distracted drivers	3%	N=10	12%	N=43	12%	N=44	27%	N=97	46%	N=165	100%	N=359

Table 19: Question 18

Please indicate if you have had contact with a City Council member in the past 12 months in each of the following ways:	No		Yes		Total	
Face-to-face	80%	N=292	20%	N=72	100%	N=365
On the phone	88%	N=323	12%	N=42	100%	N=365
Community round table discussion	95%	N=346	5%	N=19	100%	N=365
At a Council meeting	86%	N=314	14%	N=53	100%	N=367

Table 20: Question 19

How likely, if at all, would you be to utilize fixed route public transportation in Morristown?	Percent	Number
Very likely	13%	N=44
Somewhat likely	31%	N=105
Somewhat unlikely	10%	N=35
Very unlikely	46%	N=159
Total	100%	N=344

Table 21: Question 20

Which of the following, if any, would make you more likely to use fixed route public transportation in Morristown? (Select all that apply.)	Percent	Number
Schedules that provide options to commute to work	40%	N=125
Convenience/distance of stops from home	58%	N=180
Affordable pricing	55%	N=170
Adequate stops to desirable destinations	68%	N=211

Total may exceed 100% as respondents could select more than one option.

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Table 22: Question 21

Please rate the quality of each of the following events in Morristown:	Excellent		Good		Fair		Poor		Total	
Craft Beer Festival	48%	N=79	34%	N=57	13%	N=22	5%	N=9	100%	N=167
Music on the Downtown Green	25%	N=46	41%	N=76	18%	N=33	16%	N=30	100%	N=185

Table 23: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	15%	N=56	8%	N=30	22%	N=80	15%	N=53	40%	N=142	100%	N=360
Purchase goods or services from a business located in Morristown	0%	N=1	1%	N=3	20%	N=74	49%	N=175	30%	N=109	100%	N=361
Eat at least 5 portions of fruits and vegetables a day	4%	N=14	21%	N=76	39%	N=142	27%	N=99	8%	N=29	100%	N=361
Participate in moderate or vigorous physical activity	4%	N=13	19%	N=67	45%	N=160	26%	N=92	7%	N=26	100%	N=359
Read or watch local news (via television, paper, computer, etc.)	6%	N=23	10%	N=36	20%	N=71	34%	N=121	30%	N=109	100%	N=359
Vote in local elections	10%	N=34	6%	N=22	7%	N=24	20%	N=71	58%	N=208	100%	N=359

Table 24: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	10%	N=36
Very good	40%	N=144
Good	38%	N=135
Fair	10%	N=38
Poor	2%	N=8
Total	100%	N=361

Table 25: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	11%	N=39
Somewhat positive	22%	N=77
Neutral	48%	N=169
Somewhat negative	15%	N=52
Very negative	5%	N=19
Total	100%	N=356

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Table 26: Question D4

What is your employment status?	Percent	Number
Working full time for pay	59%	N=209
Working part time for pay	12%	N=42
Unemployed, looking for paid work	2%	N=8
Unemployed, not looking for paid work	6%	N=20
Fully retired	21%	N=73
Total	100%	N=352

Table 27: Question D5

Do you work inside the boundaries of Morristown?	Percent	Number
Yes, outside the home	57%	N=188
Yes, from home	6%	N=20
No	37%	N=122
Total	100%	N=330

Table 28: Question D6

How many years have you lived in Morristown?	Percent	Number
Less than 2 years	3%	N=10
2 to 5 years	11%	N=39
6 to 10 years	9%	N=31
11 to 20 years	16%	N=56
More than 20 years	62%	N=221
Total	100%	N=359

Table 29: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	74%	N=315
Building with two or more homes (duplex, townhome, apartment or condominium)	19%	N=80
Mobile home	5%	N=20
Other	2%	N=10
Total	100%	N=425

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Table 30: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	34%	N=146
Owned	66%	N=277
Total	100%	N=422

Table 31: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	9%	N=30
\$300 to \$599 per month	23%	N=74
\$600 to \$999 per month	35%	N=113
\$1,000 to \$1,499 per month	17%	N=55
\$1,500 to \$2,499 per month	11%	N=35
\$2,500 or more per month	4%	N=14
Total	100%	N=321

Table 32: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	60%	N=179
Yes	40%	N=120
Total	100%	N=299

Table 33: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	78%	N=275
Yes	22%	N=78
Total	100%	N=354

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Table 34: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	21%	N=74
\$25,000 to \$49,999	30%	N=103
\$50,000 to \$99,999	31%	N=107
\$100,000 to \$149,999	11%	N=37
\$150,000 or more	7%	N=23
Total	100%	N=343

Table 35: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=334
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=19
Total	100%	N=353

Table 36: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	4%	N=14
Asian, Asian Indian or Pacific Islander	0%	N=0
Black or African American	6%	N=21
White	91%	N=315
Other	4%	N=15

Total may exceed 100% as respondents could select more than one option.

Table 37: Question D15

In which category is your age?	Percent	Number
18 to 24 years	10%	N=61
25 to 34 years	23%	N=139
35 to 44 years	16%	N=96
45 to 54 years	22%	N=132
55 to 64 years	19%	N=113
65 to 74 years	8%	N=50
75 years or older	3%	N=15
Total	100%	N=606

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Table 38: Question D16

What is your sex?	Percent	Number
Female	56%	N=246
Male	44%	N=190
Total	100%	N=436

Table 39: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	84%	N=298
Land line	2%	N=7
Both	14%	N=50
Total	100%	N=356

## Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 40: Question 1

Please rate each of the following aspects of quality of life in Morristown:	Excellent		Good		Fair		Poor		Don't know		Total	
Morristown as a place to live	13%	N=80	51%	N=308	29%	N=174	8%	N=47	0%	N=0	100%	N=609
Your neighborhood as a place to live	24%	N=136	47%	N=265	23%	N=131	5%	N=27	0%	N=0	100%	N=560
Morristown as a place to raise children	14%	N=77	45%	N=246	26%	N=143	11%	N=63	4%	N=23	100%	N=553
Morristown as a place to work	13%	N=72	38%	N=208	31%	N=173	14%	N=75	4%	N=23	100%	N=551
Morristown as a place to visit	5%	N=30	23%	N=124	42%	N=228	29%	N=160	1%	N=6	100%	N=548
Morristown as a place to retire	13%	N=69	33%	N=180	32%	N=175	18%	N=97	5%	N=30	100%	N=550
The overall quality of life in Morristown	8%	N=46	47%	N=259	35%	N=193	9%	N=49	0%	N=2	100%	N=549

Table 41: Question 2

Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Morristown	10%	N=59	47%	N=270	31%	N=176	12%	N=67	0%	N=0	100%	N=572
Overall ease of getting to the places you usually have to visit	18%	N=96	52%	N=280	23%	N=124	6%	N=34	0%	N=0	100%	N=534
Quality of overall natural environment in Morristown	12%	N=64	49%	N=261	30%	N=157	8%	N=42	1%	N=7	100%	N=531
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	4%	N=23	34%	N=179	40%	N=214	21%	N=111	0%	N=2	100%	N=529
Health and wellness opportunities in Morristown	8%	N=42	36%	N=189	35%	N=184	20%	N=104	1%	N=7	100%	N=526
Overall opportunities for education and enrichment	14%	N=75	39%	N=203	29%	N=155	16%	N=84	2%	N=10	100%	N=527
Overall economic health of Morristown	8%	N=44	34%	N=177	37%	N=195	18%	N=94	3%	N=18	100%	N=527
Sense of community	5%	N=27	27%	N=140	40%	N=209	28%	N=148	1%	N=4	100%	N=527
Overall image or reputation of Morristown	5%	N=26	31%	N=165	38%	N=200	25%	N=134	1%	N=3	100%	N=528

Table 42: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Morristown to someone who asks	20%	N=114	42%	N=236	16%	N=88	20%	N=112	1%	N=7	100%	N=557
Remain in Morristown for the next five years	48%	N=251	25%	N=131	10%	N=52	15%	N=79	2%	N=11	100%	N=523



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Table 43: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	45%	N=235	34%	N=177	13%	N=70	6%	N=31	2%	N=9	0%	N=0	100%	N=521
In Morristown's downtown/commercial area during the day	30%	N=155	43%	N=220	14%	N=75	9%	N=48	3%	N=13	1%	N=6	100%	N=517

Table 44: Question 5

Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	3%	N=14	39%	N=209	37%	N=196	21%	N=112	1%	N=5	100%	N=536
Ease of public parking	10%	N=50	43%	N=218	32%	N=162	13%	N=67	1%	N=5	100%	N=503
Ease of travel by car in Morristown	10%	N=48	50%	N=249	32%	N=160	9%	N=44	0%	N=0	100%	N=502
Ease of travel by public transportation in Morristown	0%	N=2	6%	N=29	12%	N=62	41%	N=204	41%	N=204	100%	N=501
Ease of travel by bicycle in Morristown	1%	N=6	10%	N=50	19%	N=95	32%	N=161	37%	N=187	100%	N=500
Ease of walking in Morristown	2%	N=9	26%	N=129	28%	N=141	29%	N=143	16%	N=79	100%	N=500
Availability of paths and walking trails	8%	N=39	24%	N=120	33%	N=166	23%	N=113	12%	N=62	100%	N=500
Air quality	4%	N=19	36%	N=180	37%	N=186	19%	N=95	3%	N=16	100%	N=495
Cleanliness of Morristown	2%	N=10	36%	N=182	42%	N=212	19%	N=97	0%	N=0	100%	N=501
Overall appearance of Morristown	2%	N=11	42%	N=210	41%	N=205	14%	N=70	0%	N=0	100%	N=495
Public places where people want to spend time	4%	N=21	30%	N=150	37%	N=186	27%	N=135	2%	N=8	100%	N=500
Variety of housing options	4%	N=20	30%	N=148	33%	N=164	28%	N=140	5%	N=27	100%	N=499
Availability of affordable quality housing	3%	N=14	21%	N=104	29%	N=147	38%	N=188	9%	N=45	100%	N=498
Fitness opportunities (including exercise classes and paths or trails, etc.)	15%	N=73	36%	N=180	32%	N=159	14%	N=68	4%	N=21	100%	N=500
Recreational opportunities	9%	N=45	30%	N=151	37%	N=183	21%	N=107	3%	N=14	100%	N=499
Availability of affordable quality food	13%	N=66	43%	N=213	33%	N=163	11%	N=56	0%	N=1	100%	N=499
Availability of affordable quality health care	5%	N=25	33%	N=166	36%	N=182	21%	N=103	5%	N=24	100%	N=500
Availability of preventive health services	4%	N=22	34%	N=169	35%	N=176	18%	N=88	9%	N=44	100%	N=500
Availability of affordable quality mental health care	1%	N=6	13%	N=64	24%	N=119	33%	N=166	29%	N=145	100%	N=500

Table 45: Question 6

Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	3%	N=16	19%	N=92	21%	N=105	24%	N=120	32%	N=158	100%	N=490
K-12 education	18%	N=82	39%	N=180	24%	N=113	9%	N=40	11%	N=49	100%	N=464
Adult educational opportunities	14%	N=63	29%	N=135	25%	N=116	13%	N=60	19%	N=87	100%	N=461
Opportunities to attend cultural/arts/music activities	7%	N=31	25%	N=114	33%	N=152	28%	N=130	7%	N=34	100%	N=461
Opportunities to participate in religious or spiritual events and activities	34%	N=156	38%	N=177	16%	N=74	5%	N=24	6%	N=30	100%	N=461

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Please rate each of the following characteristics as they relate to Morristown as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Employment opportunities	11%	N=49	33%	N=152	36%	N=164	15%	N=69	6%	N=26	100%	N=460
Shopping opportunities	6%	N=27	35%	N=161	40%	N=186	18%	N=82	1%	N=5	100%	N=461
Cost of living in Morristown	8%	N=37	38%	N=174	37%	N=172	15%	N=70	1%	N=5	100%	N=459
Overall quality of business and service establishments in Morristown	3%	N=16	47%	N=218	38%	N=177	10%	N=47	1%	N=4	100%	N=461
Vibrant downtown/commercial area	2%	N=8	28%	N=128	43%	N=195	27%	N=125	1%	N=2	100%	N=458
Overall quality of new development in Morristown	8%	N=37	38%	N=174	37%	N=171	14%	N=65	3%	N=14	100%	N=461
Opportunities to participate in social events and activities	5%	N=23	27%	N=123	40%	N=182	24%	N=109	5%	N=24	100%	N=461
Opportunities to volunteer	16%	N=75	35%	N=164	30%	N=139	10%	N=44	9%	N=40	100%	N=461
Opportunities to participate in community matters	6%	N=25	24%	N=109	38%	N=176	20%	N=91	13%	N=60	100%	N=461
Openness and acceptance of the community toward people of diverse backgrounds	6%	N=28	23%	N=104	30%	N=139	33%	N=150	8%	N=39	100%	N=460
Neighborliness of residents in Morristown	6%	N=26	33%	N=153	42%	N=193	16%	N=71	3%	N=16	100%	N=460

Table 46: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Observed a code violation or other hazard in Morristown (weeds, abandoned buildings, etc.)	30%	N=142	70%	N=331	100%	N=473
Household member was a victim of a crime in Morristown	86%	N=407	14%	N=66	100%	N=473
Reported a crime to the police in Morristown	71%	N=334	29%	N=136	100%	N=470
Contacted the City of Morristown (in-person, phone, email or web) for help or information	57%	N=269	43%	N=203	100%	N=472
Contacted Morristown elected officials (in-person, phone, email or web) to express your opinion	74%	N=347	26%	N=124	100%	N=471

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Table 47: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Morristown?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Morristown recreation centers or their services	6%	N=28	11%	N=50	30%	N=142	53%	N=248	100%	N=467
Visited a neighborhood park or City park	9%	N=42	26%	N=120	50%	N=233	15%	N=69	100%	N=464
Used Morristown public libraries or their services	2%	N=10	14%	N=66	32%	N=150	51%	N=240	100%	N=466
Participated in religious or spiritual activities in Morristown	21%	N=97	25%	N=114	18%	N=84	36%	N=169	100%	N=464
Attended a City-sponsored event	1%	N=5	4%	N=17	48%	N=224	47%	N=218	100%	N=464
Used bus, rail, subway or other public transportation instead of driving	1%	N=3	0%	N=0	1%	N=4	98%	N=457	100%	N=464
Carpooled with other adults or children instead of driving alone	15%	N=72	11%	N=52	15%	N=71	58%	N=270	100%	N=464
Walked or biked instead of driving	3%	N=16	5%	N=22	15%	N=72	76%	N=354	100%	N=463

Table 48: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, PTA, town halls, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=3	5%	N=24	25%	N=112	69%	N=312	100%	N=451
Watched (online or on television) a local public meeting	1%	N=5	4%	N=17	24%	N=106	71%	N=322	100%	N=451

Table 49: Question 10

Please rate the quality of each of the following services in Morristown:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	21%	N=90	43%	N=182	24%	N=102	9%	N=41	3%	N=14	100%	N=428
Fire services	35%	N=149	45%	N=190	8%	N=34	2%	N=7	10%	N=41	100%	N=420
Ambulance or emergency medical services	28%	N=119	41%	N=173	15%	N=62	4%	N=15	12%	N=51	100%	N=421
Crime prevention	9%	N=37	36%	N=150	30%	N=126	16%	N=68	9%	N=39	100%	N=419
Fire prevention and education	17%	N=71	42%	N=174	19%	N=77	5%	N=22	17%	N=71	100%	N=415
Traffic enforcement	11%	N=45	36%	N=152	25%	N=106	17%	N=72	11%	N=44	100%	N=418
Street repair	3%	N=13	18%	N=74	30%	N=127	49%	N=202	0%	N=1	100%	N=416
Street cleaning	6%	N=26	30%	N=123	39%	N=161	24%	N=102	1%	N=5	100%	N=416
Street lighting	12%	N=50	42%	N=176	34%	N=142	12%	N=50	0%	N=2	100%	N=420
Snow removal	15%	N=62	41%	N=171	26%	N=109	8%	N=35	10%	N=40	100%	N=417
Sidewalk maintenance	7%	N=28	33%	N=137	35%	N=147	17%	N=71	9%	N=37	100%	N=420
Traffic signal timing	7%	N=30	37%	N=155	29%	N=120	26%	N=110	1%	N=4	100%	N=419
Bus or transit services	0%	N=0	1%	N=4	6%	N=25	28%	N=117	65%	N=273	100%	N=420
Garbage collection	34%	N=141	47%	N=198	17%	N=70	2%	N=9	1%	N=3	100%	N=420
Recycling	25%	N=104	36%	N=149	15%	N=62	13%	N=53	12%	N=51	100%	N=420
Yard waste pick-up	18%	N=76	32%	N=133	24%	N=100	14%	N=59	12%	N=51	100%	N=419
Storm drainage	11%	N=44	33%	N=139	27%	N=112	15%	N=61	15%	N=63	100%	N=419

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Please rate the quality of each of the following services in Morristown:	Excellent		Good		Fair		Poor		Don't know		Total	
Drinking water	15%	N=62	37%	N=155	28%	N=116	16%	N=69	4%	N=18	100%	N=420
Sewer services	12%	N=50	42%	N=175	22%	N=91	10%	N=42	15%	N=61	100%	N=419
Power (electric and/or gas) utility	18%	N=77	49%	N=204	25%	N=104	7%	N=30	1%	N=4	100%	N=420
Utility billing	12%	N=51	36%	N=152	31%	N=130	19%	N=78	2%	N=9	100%	N=420
City parks	20%	N=82	49%	N=206	22%	N=92	5%	N=20	5%	N=20	100%	N=420
Recreation programs or classes	7%	N=29	23%	N=95	26%	N=110	15%	N=61	30%	N=124	100%	N=420
Recreation centers or facilities	4%	N=18	18%	N=75	31%	N=130	19%	N=78	27%	N=114	100%	N=415
Land use, planning and zoning	5%	N=23	17%	N=69	31%	N=129	28%	N=117	19%	N=81	100%	N=419
Code enforcement (weeds, abandoned buildings, etc.)	5%	N=22	22%	N=92	25%	N=107	31%	N=129	16%	N=69	100%	N=418
Animal control	6%	N=26	25%	N=104	28%	N=119	28%	N=115	13%	N=54	100%	N=417
Economic development	10%	N=40	31%	N=130	32%	N=135	18%	N=73	10%	N=40	100%	N=418
Health services	6%	N=26	43%	N=179	31%	N=131	12%	N=51	8%	N=31	100%	N=418
Public library services	23%	N=96	34%	N=144	17%	N=71	6%	N=23	20%	N=85	100%	N=419
Public information services	7%	N=31	27%	N=112	25%	N=107	15%	N=65	25%	N=104	100%	N=419
Cable television	7%	N=30	25%	N=103	28%	N=118	20%	N=83	20%	N=85	100%	N=419
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	4%	N=16	20%	N=84	20%	N=83	16%	N=67	40%	N=169	100%	N=419
Preservation of natural areas such as open space, farmlands and greenbelts	6%	N=25	25%	N=106	30%	N=126	20%	N=83	19%	N=77	100%	N=417
Morristown open space	4%	N=18	25%	N=104	36%	N=152	16%	N=69	18%	N=76	100%	N=419
City-sponsored special events	6%	N=26	20%	N=84	33%	N=138	18%	N=77	22%	N=94	100%	N=419
Overall customer service by Morristown employees (police, receptionists, planners, etc.)	11%	N=45	41%	N=172	31%	N=130	9%	N=38	8%	N=34	100%	N=419

Table 50: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Morristown	9%	N=37	35%	N=139	36%	N=144	17%	N=68	2%	N=9	100%	N=396
The Federal Government	3%	N=10	27%	N=105	40%	N=155	21%	N=81	10%	N=40	100%	N=391
The State Government	3%	N=13	32%	N=124	35%	N=138	20%	N=78	10%	N=39	100%	N=391
Hamblen County Government	6%	N=22	32%	N=124	29%	N=114	28%	N=109	5%	N=19	100%	N=388

Table 51: Question 12

Please rate the following categories of Morristown government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Morristown	8%	N=32	21%	N=82	28%	N=108	37%	N=143	6%	N=24	100%	N=389
The overall direction that Morristown is taking	10%	N=38	26%	N=102	34%	N=131	26%	N=100	4%	N=14	100%	N=384

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Please rate the following categories of Morristown government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The job Morristown government does at welcoming resident involvement	5%	N=19	16%	N=61	25%	N=97	39%	N=152	15%	N=59	100%	N=389
Overall confidence in Morristown government	8%	N=30	17%	N=67	32%	N=124	37%	N=142	7%	N=26	100%	N=389
Generally acting in the best interest of the community	7%	N=28	17%	N=65	31%	N=119	42%	N=164	3%	N=12	100%	N=389
Being honest	6%	N=23	14%	N=56	26%	N=99	42%	N=161	13%	N=49	100%	N=388
Treating all residents fairly	4%	N=16	16%	N=61	23%	N=90	44%	N=172	13%	N=51	100%	N=389

Table 52: Question 13

Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Morristown	53%	N=199	38%	N=143	7%	N=27	1%	N=5	100%	N=375
Overall ease of getting to the places you usually have to visit	26%	N=98	49%	N=182	23%	N=84	2%	N=7	100%	N=372
Quality of overall natural environment in Morristown	35%	N=129	41%	N=152	23%	N=85	1%	N=5	100%	N=371
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	23%	N=84	46%	N=171	28%	N=102	4%	N=14	100%	N=370
Health and wellness opportunities in Morristown	36%	N=133	43%	N=160	17%	N=65	3%	N=12	100%	N=370
Overall opportunities for education and enrichment	55%	N=202	36%	N=134	8%	N=30	1%	N=4	100%	N=370
Overall economic health of Morristown	53%	N=197	39%	N=144	7%	N=24	1%	N=4	100%	N=370
Sense of community	35%	N=129	46%	N=170	18%	N=65	2%	N=6	100%	N=369

Table 53: Question 14

Please rate how easy or difficult it is to learn about City services or events:	Percent	Number
Very easy	12%	N=44
Somewhat easy	33%	N=123
Somewhat difficult	32%	N=117
Very difficult	15%	N=57
I have not sought information	8%	N=30
Total	100%	N=370

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Table 54: Question 15

How do you learn about community events? (Check all that apply)	Percent	Number
Newspaper	39%	N=140
City website	31%	N=110
City Facebook page	69%	N=248
Twitter	6%	N=21
Friends/word of mouth	56%	N=202
TV	9%	N=31
Other (radio, etc.)	29%	N=103

Total may exceed 100% as respondents could select more than one option.

Table 55: Question 16

In the last 12 months, about how many times, if at all, have you or other household members visited each of the following:	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
City website (www.mymorristown.com)	11%	N=38	19%	N=67	45%	N=163	26%	N=92	100%	N=360
City Facebook page	27%	N=97	32%	N=115	20%	N=73	21%	N=76	100%	N=360
City Twitter feed	3%	N=9	3%	N=12	8%	N=30	86%	N=306	100%	N=358

Table 56: Question 17

Please rate how safe or unsafe you feel from the following in Morristown.	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
Property crimes (e.g., burglary, theft)	11%	N=41	42%	N=152	20%	N=71	15%	N=53	10%	N=37	1%	N=5	100%	N=361
Violent crimes (e.g., rape, assault, robbery)	22%	N=80	39%	N=140	18%	N=64	12%	N=42	8%	N=30	1%	N=4	100%	N=359
Illegal drug activity (e.g., manufacture, sale or use of drugs)	4%	N=16	18%	N=65	17%	N=63	22%	N=80	37%	N=132	1%	N=5	100%	N=361
Intoxicated or impaired drivers	4%	N=16	21%	N=76	17%	N=60	32%	N=117	24%	N=87	1%	N=5	100%	N=361
Distracted drivers	3%	N=10	12%	N=43	12%	N=44	27%	N=97	46%	N=165	0%	N=1	100%	N=361

Table 57: Question 18

Please indicate if you have had contact with a City Council member in the past 12 months in each of the following ways:	No		Yes		Total	
Face-to-face	80%	N=292	20%	N=72	100%	N=365
On the phone	88%	N=323	12%	N=42	100%	N=365
Community round table discussion	95%	N=346	5%	N=19	100%	N=365
At a Council meeting	86%	N=314	14%	N=53	100%	N=367

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Table 58: Question 19

How likely, if at all, would you be to utilize fixed route public transportation in Morristown?	Percent	Number
Very likely	12%	N=44
Somewhat likely	29%	N=105
Somewhat unlikely	10%	N=35
Very unlikely	44%	N=159
Don't know	5%	N=20
Total	100%	N=364

Table 59: Question 20

Which of the following, if any, would make you more likely to use fixed route public transportation in Morristown? (Select all that apply.)	Percent	Number
Schedules that provide options to commute to work	40%	N=125
Convenience/distance of stops from home	58%	N=180
Affordable pricing	55%	N=170
Adequate stops to desirable destinations	68%	N=211

Total may exceed 100% as respondents could select more than one option.

Table 60: Question 21

Please rate the quality of each of the following events in Morristown:	Excellent		Good		Fair		Poor		Don't know		Total	
Craft Beer Festival	22%	N=79	16%	N=57	6%	N=22	2%	N=9	54%	N=196	100%	N=363
Music on the Downtown Green	13%	N=46	21%	N=76	9%	N=33	8%	N=30	49%	N=179	100%	N=363

Table 61: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	15%	N=56	8%	N=30	22%	N=80	15%	N=53	40%	N=142	100%	N=360
Purchase goods or services from a business located in Morristown	0%	N=1	1%	N=3	20%	N=74	49%	N=175	30%	N=109	100%	N=361
Eat at least 5 portions of fruits and vegetables a day	4%	N=14	21%	N=76	39%	N=142	27%	N=99	8%	N=29	100%	N=361
Participate in moderate or vigorous physical activity	4%	N=13	19%	N=67	45%	N=160	26%	N=92	7%	N=26	100%	N=359
Read or watch local news (via television, paper, computer, etc.)	6%	N=23	10%	N=36	20%	N=71	34%	N=121	30%	N=109	100%	N=359
Vote in local elections	10%	N=34	6%	N=22	7%	N=24	20%	N=71	58%	N=208	100%	N=359

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Table 62: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	10%	N=36
Very good	40%	N=144
Good	38%	N=135
Fair	10%	N=38
Poor	2%	N=8
Total	100%	N=361

Table 63: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	11%	N=39
Somewhat positive	22%	N=77
Neutral	48%	N=169
Somewhat negative	15%	N=52
Very negative	5%	N=19
Total	100%	N=356

Table 64: Question D4

What is your employment status?	Percent	Number
Working full time for pay	59%	N=209
Working part time for pay	12%	N=42
Unemployed, looking for paid work	2%	N=8
Unemployed, not looking for paid work	6%	N=20
Fully retired	21%	N=73
Total	100%	N=352

Table 65: Question D5

Do you work inside the boundaries of Morristown?	Percent	Number
Yes, outside the home	57%	N=188
Yes, from home	6%	N=20
No	37%	N=122
Total	100%	N=330



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Table 66: Question D6

How many years have you lived in Morristown?	Percent	Number
Less than 2 years	3%	N=10
2 to 5 years	11%	N=39
6 to 10 years	9%	N=31
11 to 20 years	16%	N=56
More than 20 years	62%	N=221
Total	100%	N=359

Table 67: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	74%	N=315
Building with two or more homes (duplex, townhome, apartment or condominium)	19%	N=80
Mobile home	5%	N=20
Other	2%	N=10
Total	100%	N=425

Table 68: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	34%	N=146
Owned	66%	N=277
Total	100%	N=422

Table 69: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	9%	N=30
\$300 to \$599 per month	23%	N=74
\$600 to \$999 per month	35%	N=113
\$1,000 to \$1,499 per month	17%	N=55
\$1,500 to \$2,499 per month	11%	N=35
\$2,500 or more per month	4%	N=14
Total	100%	N=321

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Table 70: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	60%	N=179
Yes	40%	N=120
Total	100%	N=299

Table 71: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	78%	N=275
Yes	22%	N=78
Total	100%	N=354

Table 72: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	21%	N=74
\$25,000 to \$49,999	30%	N=103
\$50,000 to \$99,999	31%	N=107
\$100,000 to \$149,999	11%	N=37
\$150,000 or more	7%	N=23
Total	100%	N=343

Table 73: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=334
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=19
Total	100%	N=353

Table 74: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	4%	N=14
Asian, Asian Indian or Pacific Islander	0%	N=0
Black or African American	6%	N=21
White	91%	N=315
Other	4%	N=15

Total may exceed 100% as respondents could select more than one option.

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Table 75: Question D15

In which category is your age?	Percent	Number
18 to 24 years	10%	N=61
25 to 34 years	23%	N=139
35 to 44 years	16%	N=96
45 to 54 years	22%	N=132
55 to 64 years	19%	N=113
65 to 74 years	8%	N=50
75 years or older	3%	N=15
Total	100%	N=606

Table 76: Question D16

What is your sex?	Percent	Number
Female	56%	N=246
Male	44%	N=190
Total	100%	N=436

Table 77: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	84%	N=298
Land line	2%	N=7
Both	14%	N=50
Total	100%	N=356