

# Morristown, TN

**Technical Appendices** 

2019



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# Contents

Appendix A: Complete Survey Responses	1
Appendix B: Benchmark Comparisons	. 21
Appendix C: Detailed Survey Methods	. 30
Appendix D: Survey Materials	. 35



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### **Appendix A: Complete Survey Responses**

#### Responses excluding "don't know"

In Morristown's downtown/commercial area during the day

The following pages contain a complete set of responses to each question on the survey, excluding the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 1: Question 1															
Please rate each of the following aspects of quality of life in Morr	ristown:			Excellent		Go	bod		Fair		Р	oor		То	tal
Morristown as a place to live			24%	6 N=1	108	50%	N=220	21%	N=	91	5%	Ν	=22	100%	N=441
Your neighborhood as a place to live			28%	6 N=1	124	42%	N=186	20%	N=8	88	10%	Ν	=42	100%	N=440
Morristown as a place to raise children			23%	6 N=	94	50%	N=203	20%	N=8	82	7%	Ν	=28	100%	N=408
Morristown as a place to work			24%	6 N=	99	35%	N=149	27%	N=1	14	14%	Ν	=57	100%	N=419
Morristown as a place to visit			19%	6 N=	80	28%	N=119	35%	N=1	46	18%	Ν	=77	100%	N=423
Morristown as a place to retire			27%	6 N=1	109	36%	N=145	25%	N=1	02	12%	Ν	=50	100%	N=406
The overall quality of life in Morristown			17%	6 N=	74	51%	N=224	25%	N=1	11	7%	N	=30	100%	N=439
Table 2: Question 2									1						
Please rate each of the following characteristics as they relate to	Morristo	own as a wl	nole:			cellent	-	bod	-	Fair			Poor		otal
Overall feeling of safety in Morristown					17%	N=76	46%	N=203	28%	N=1		9%	N=40	100%	N=442
Overall ease of getting to the places you usually have to visit					25%	N=111		N=191	24%			7%	N=30	100%	N=437
Quality of overall natural environment in Morristown					22%	N=95	42%	N=183	27%	N=	118 8	3%	N=36	100%	N=432
Overall "built environment" of Morristown (including overall designation systems)	yn, buildi	ings, parks	and		10%	N=44	42%	N=183	30%	N=	131 1	8%	N=77	100%	N=435
Health and wellness opportunities in Morristown					16%	N=69	42%	N=183	31%	N=	134 1	1%	N=49	100%	N=435
Overall opportunities for education and enrichment					18%	N=74	42%	N=174	25%	N=1	104 1	4%	N=60	100%	N=412
Overall economic health of Morristown					14%	N=61	36%	N=153	31%	N=1	133 1	8%	N=76	100%	N=423
Sense of community					14%	N=60	37%	N=155	31%	N=1	129 1	8%	N=74	100%	N=418
Overall image or reputation of Morristown					15%	N=65	38%	N=162	31%	N=	130 1	6%	N=70	100%	N=427
Table 3: Question 3															
Please indicate how likely or unlikely you are to do each of the fo	ollowing:		Ver	y likely	S	Somewhat	likely	Somew	hat unlil	kely	Very	unli	kely	Тс	tal
Recommend living in Morristown to someone who asks			33%	N=145	5 4	1% M	V=179	12%	N=	52	13%	1	N=57	100%	N=433
Remain in Morristown for the next five years			54%	N=225	5 2	2%	N=91	10%	N=	43	15%	1	V=62	100%	N=421
Table 4: Question 4															
Please rate how safe or unsafe you feel:	Ver	y safe	Somew	vhat safe	Ne	either safe	e nor unsa	fe So	mewhat	t unsaf	fe V	ery ι	unsafe	T	otal
In your neighborhood during the day	55%	N=242	30%	N=133		6%	N=28	6	%	N=24	29	%	N=11	100%	N=439

N=162

12%

N=52

9%

N=37

3% N=15 100% N=426

38%

N=160

38%

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Please rate each of the following characteristics as they relate to Morristown as a whole:	Exc	ellent	G	Good		air	F	oor	To	otal
Traffic flow on major streets	10%	N=43	39%	N=173	35%	N=152	16%	N=72	100%	N=439
Ease of public parking	12%	N=52	48%	N=203	22%	N=93	18%	N=74	100%	N=423
Ease of travel by car in Morristown	17%	N=74	49%	N=212	27%	N=118	8%	N=33	100%	N=437
Ease of travel by public transportation in Morristown	8%	N=20	11%	N=27	17%	N=43	64%	N=161	100%	N=252
Ease of travel by bicycle in Morristown	6%	N=17	18%	N=48	32%	N=85	43%	N=114	100%	N=264
Ease of walking in Morristown	10%	N=37	31%	N=118	33%	N=126	25%	N=96	100%	N=377
Availability of paths and walking trails	11%	N=42	35%	N=136	33%	N=128	21%	N=83	100%	N=389
Air quality	14%	N=58	42%	N=173	31%	N=128	14%	N=57	100%	N=416
Cleanliness of Morristown	12%	N=53	43%	N=189	30%	N=132	14%	N=63	100%	N=438
Overall appearance of Morristown	13%	N=58	47%	N=202	29%	N=124	11%	N=49	100%	N=433
Public places where people want to spend time	13%	N=52	36%	N=150	30%	N=122	21%	N=88	100%	N=412
Variety of housing options	7%	N=29	30%	N=116	36%	N=139	27%	N=104	100%	N=388
Availability of affordable quality housing	8%	N=30	27%	N=101	34%	N=126	31%	N=114	100%	N=370
Fitness opportunities (including exercise classes and paths or trails, etc.)	18%	N=73	49%	N=197	21%	N=86	12%	N=47	100%	N=402
Recreational opportunities	14%	N=57	42%	N=172	32%	N=131	13%	N=53	100%	N=413
Availability of affordable quality food	21%	N=92	48%	N=209	23%	N=100	7%	N=31	100%	N=433
Availability of affordable quality health care	15%	N=62	43%	N=181	29%	N=125	13%	N=57	100%	N=427
Availability of preventive health services	14%	N=57	42%	N=169	30%	N=119	14%	N=56	100%	N=402
Availability of affordable quality mental health care	9%	N=29	33%	N=101	33%	N=102	25%	N=78	100%	N=310

Table 6: Question 6

Please rate each of the following characteristics as they relate to Morristown as a whole:	Exc	ellent	G	iood	F	air	P	oor	T	otal
Availability of affordable quality child care/preschool	14%	N=38	35%	N=93	27%	N=72	23%	N=61	100%	N=265
K-12 education	16%	N=55	52%	N=180	26%	N=89	7%	N=23	100%	N=347
Adult educational opportunities	12%	N=41	47%	N=161	28%	N=97	13%	N=43	100%	N=342
Opportunities to attend cultural/arts/music activities	17%	N=64	30%	N=112	35%	N=131	19%	N=71	100%	N=377
Opportunities to participate in religious or spiritual events and activities	33%	N=129	45%	N=178	20%	N=78	3%	N=11	100%	N=395
Employment opportunities	17%	N=69	40%	N=162	28%	N=111	15%	N=61	100%	N=402
Shopping opportunities	16%	N=67	36%	N=154	38%	N=163	10%	N=43	100%	N=426
Cost of living in Morristown	10%	N=44	34%	N=148	40%	N=173	15%	N=66	100%	N=431
Overall quality of business and service establishments in Morristown	8%	N=33	50%	N=209	37%	N=153	6%	N=23	100%	N=418
Vibrant downtown/commercial area	7%	N=27	31%	N=126	39%	N=159	23%	N=92	100%	N=404
Overall quality of new development in Morristown	13%	N=52	45%	N=181	29%	N=117	13%	N=52	100%	N=402
Opportunities to participate in social events and activities	11%	N=43	35%	N=133	40%	N=155	14%	N=54	100%	N=385
Opportunities to volunteer	18%	N=67	49%	N=184	27%	N=101	7%	N=25	100%	N=378
Opportunities to participate in community matters	12%	N=42	39%	N=137	34%	N=121	16%	N=55	100%	N=355
Openness and acceptance of the community toward people of diverse backgrounds	10%	N=40	36%	N=143	29%	N=114	25%	N=97	100%	N=393
Neighborliness of residents in Morristown	12%	N=50	36%	N=149	37%	N=152	14%	N=57	100%	N=408

2

#### Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.		No		Yes	Т	otal
Observed a code violation or other hazard in Morristown (weeds, abandoned buildings, etc.)	46%	N=200	54%	N=235	100%	N=436
Household member was a victim of a crime in Morristown	87%	N=382	13%	N=57	100%	N=438
Reported a crime to the police in Morristown	73%	N=318	27%	N=118	100%	N=436
Contacted the City of Morristown (in-person, phone, email or web) for help or information	64%	N=281	36%	N=156	100%	N=437
Contacted Morristown elected officials (in-person, phone, email or web) to express your opinion	79%	N=343	21%	N=93	100%	N=435

#### Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Morristown?	2 times a week or more		2-4 times a month		Once a month or less		Not	at all	То	otal
Used Morristown recreation centers or their services	7%	N=31	16%	N=72	31%	N=135	46%	N=200	100%	N=439
Visited a neighborhood park or City park	9%	N=38	21%	N=91	47%	N=206	24%	N=105	100%	N=440
Used Morristown public libraries or their services	7%	N=29	16%	N=70	29%	N=129	48%	N=210	100%	N=437
Participated in religious or spiritual activities in Morristown	25%	N=110	24%	N=106	19%	N=84	32%	N=141	100%	N=439
Attended a City-sponsored event	2%	N=7	5%	N=22	42%	N=184	51%	N=224	100%	N=437
Used bus, rail, subway or other public transportation instead of driving	1%	N=5	2%	N=7	3%	N=11	95%	N=415	100%	N=438
Carpooled with other adults or children instead of driving alone	12%	N=53	13%	N=57	12%	N=52	63%	N=278	100%	N=440
Walked or biked instead of driving	4%	N=18	6%	N=29	16%	N=72	73%	N=322	100%	N=441

#### Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, PTA, town halls, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public	2 tir	nes a	2-4	times a	Once a	a month				
meeting?	week or more		month		or	less	Not	at all	To	otal
Attended a local public meeting	1%	N=3	3%	N=12	15%	N=68	81%	N=356	100%	N=439
Watched (online or on television) a local public meeting	2%	N=7	7%	N=31	20%	N=86	72%	N=313	100%	N=438

#### Table 10: Question 10

Please rate the quality of each of the following services in Morristown:	Exc	ellent	G	ood	F	air	P	oor	Т	otal
Police services	30%	N=127	41%	N=172	20%	N=83	9%	N=38	100%	N=420
Fire services	40%	N=154	43%	N=166	17%	N=63	0%	N=0	100%	N=383
Ambulance or emergency medical services	31%	N=117	50%	N=189	15%	N=56	5%	N=19	100%	N=380
Crime prevention	14%	N=51	41%	N=152	31%	N=113	15%	N=54	100%	N=369
Fire prevention and education	24%	N=80	46%	N=155	22%	N=72	8%	N=27	100%	N=334
Traffic enforcement	18%	N=73	38%	N=156	27%	N=110	18%	N=73	100%	N=412
Street repair	3%	N=14	24%	N=103	33%	N=142	40%	N=170	100%	N=429
Street cleaning	10%	N=42	35%	N=146	33%	N=134	22%	N=89	100%	N=411
Street lighting	12%	N=53	45%	N=190	29%	N=125	14%	N=59	100%	N=426
Snow removal	18%	N=68	44%	N=169	30%	N=114	9%	N=34	100%	N=385
Sidewalk maintenance	11%	N=41	37%	N=146	33%	N=130	19%	N=74	100%	N=391
Traffic signal timing	12%	N=51	29%	N=123	37%	N=155	22%	N=95	100%	N=423
Bus or transit services	9%	N=16	13%	N=25	18%	N=34	59%	N=111	100%	N=187
Garbage collection	41%	N=175	40%	N=167	14%	N=59	5%	N=21	100%	N=421

#### Please rate the quality of each of the following services in Morristown: Good Fair Poor Total Excellent N=136 N=66 N=33 N=367 Recycling 36% N=132 37% 18% 9% 100% 39% Yard waste pick-up 28% N=108 N=151 20% N=76 13% N=51100% N=386 Storm drainage 16% N=61 36% N=136 32% N=122 15% N=59 100% N=378 Drinking water 15% N=61 42% N=174 30% N=124 14% N=60 100% N=419 N=399 Sewer services 20% N=79 43% N=170 27% N=108 10% N = 42100% Power (electric and/or gas) utility 24% N=101 42% N=181 23% N=97 11% N=49 100% N=428 N=68 39% N=162 N=97 21% Utility billing 17% 24% N=84 100% N=412 City parks 28% N=108 40% N=157 24% N=95 8% N=29 100% N=389 Recreation programs or classes 22% N=63 32% N=95 29% N=86 17% N=49 100% N=293 Recreation centers or facilities 19% N=59 31% N=98 27% N=85 23% N=71 100% N=313 30% N=94 37% N=117 N=77 100% N=319 Land use, planning and zoning 10% N=31 24% N=31 N=98 37% N=138 28% N=103 100% Code enforcement (weeds, abandoned buildings, etc.) 8% 26% N=371 Animal control 12% N=46 32% N=117 28% N=105 28% N=103 100% N=370 N=61 Economic development 17% 40% N = 14428% N=103 15% N = 55100% N=364 Health services 14% N=5446% N=185 30% N=118 10% N = 41100% N=398 Public library services N=95 54% N=182 N=336 28% 15% N=50 3% N=9100% Public information services 16% N=52 38% N=125 33% N=107 13% N=43 100% N=327 Cable television 17% N = 5938% N=135 23% N=83 22% 100% N=354 N = 77Emergency preparedness (services that prepare the community for natural disasters or other N=93 N=85 18% 100% N=275 17% N = 4734% 31% N=51emergency situations) Preservation of natural areas such as open space, farmlands and greenbelts 13% 38% N=122 25% 24% 100% N = 40N=80 N=75 N=318 Morristown open space 10% N=34 36% N=117 34% N=111 19% N=63 100% N=325 City-sponsored special events 15% N = 4732% N=100 39% N=124 14% N=43 100% N=314 Overall customer service by Morristown employees (police, receptionists, planners, etc.) 21% N=82 40% N=161 25% N=101 14% 100% N=398 N=54

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#### Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Exc	ellent	G	bood		air	P	oor	Т	otal
The City of Morristown	15%	N=64	46%	N=191	24%	N=99	14%	N=60	100%	N=413
The Federal Government	10%	N=37	35%	N=129	37%	N=136	17%	N=63	100%	N=365
The State Government	12%	N=45	42%	N=157	32%	N=121	14%	N=52	100%	N=375
Hamblen County Government	11%	N=45	45%	N=176	26%	N=101	18%	N=69	100%	N=390

#### Table 12: Question 12

Please rate the following categories of Morristown government performance:	Exc	Excellent		Good		air	F	oor	То	otal
The value of services for the taxes paid to Morristown	8%	N=31	31%	N=117	32%	N=120	29%	N=110	100%	N=378
The overall direction that Morristown is taking	14%	N=55	36%	N=140	31%	N=122	19%	N=74	100%	N=391
The job Morristown government does at welcoming resident involvement	8%	N=27	37%	N=124	25%	N=86	30%	N=103	100%	N=340
Overall confidence in Morristown government	9%	N=33	32%	N=118	32%	N=121	27%	N=103	100%	N=375
Generally acting in the best interest of the community	9%	N=34	35%	N=132	28%	N=108	28%	N=107	100%	N=381
Being honest	10%	N=35	28%	N=101	30%	N=107	32%	N=114	100%	N=357
Treating all residents fairly	13%	N=47	25%	N=94	32%	N=118	30%	N=112	100%	N=371

#### Table 13: Question 13

Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years:	Fee	ential		/ery ortant	Somewhat important		Not at all important		Т	otal
	L33		inp	ortant		ontant	inte	ontant		Ла
Overall feeling of safety in Morristown	54%	N=238	38%	N=167	7%	N=32	0%	N=1	100%	N=438
Overall ease of getting to the places you usually have to visit	28%	N=120	53%	N=231	17%	N=72	2%	N=10	100%	N=433
Quality of overall natural environment in Morristown	26%	N=113	51%	N=220	21%	N=93	2%	N=9	100%	N=435
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	27%	N=118	41%	N=177	29%	N=124	3%	N=12	100%	N=431
Health and wellness opportunities in Morristown	36%	N=154	46%	N=196	17%	N=72	2%	N=9	100%	N=431
Overall opportunities for education and enrichment	46%	N=198	39%	N=168	13%	N=54	3%	N=11	100%	N=430
Overall economic health of Morristown	48%	N=207	40%	N=175	10%	N=44	2%	N=7	100%	N=432
Sense of community	30%	N=129	46%	N=199	20%	N=87	3%	N=14	100%	N=429

#### Table 14: Question 14

Please rate how easy or difficult it is to learn about City services or events:	Percent	Number
Very easy	17%	N=74
Somewhat easy	36%	N=159
Somewhat difficult	20%	N=89
Very difficult	11%	N=46
I have not sought information	16%	N=70
Total	100%	N=438

#### Table 15: Question 15

How do you learn about community events? (Check all that apply)	Percent	Number
Newspaper	51%	N=221
City website	23%	N=99
City Facebook page	34%	N=149
Twitter	4%	N=19
Friends/word of mouth	65%	N=282
TV	32%	N=137
Other (radio, etc.)	43%	N=186

Total may exceed 100% as respondents could select more than one option.

#### Table 16: Question 16

In the last 12 months, about how many times, if at all, have you or other household members visited each of the following:	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Тс	otal
City website (www.mymorristown.com)	5%	N=21	7%	N=31	36%	N=154	52%	N=223	100%	N=429
City Facebook page	7%	N=31	18%	N=80	20%	N=85	55%	N=236	100%	N=432
City Twitter feed	2%	N=7	2%	N=8	7%	N=30	89%	N=382	100%	N=427

#### Table 17: Question 17

Please rate how safe or unsafe you feel from the following in Morristown.	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Verv	unsafe	Т	otal
	-	,							,			
Property crimes (e.g., burglary, theft)	20%	N=86	38%	N=163	17%	N=74	14%	N=60	11%	N=46	100%	N=429
Violent crimes (e.g., rape, assault, robbery)	26%	N=109	39%	N=165	17%	N=72	11%	N=47	8%	N=33	100%	N=425
Illegal drug activity (e.g., manufacture, sale or use of drugs)	9%	N=36	21%	N=90	17%	N=72	25%	N=106	28%	N=118	100%	N=422
Intoxicated or impaired drivers	8%	N=32	25%	N=106	19%	N=81	27%	N=112	22%	N=91	100%	N=423
Distracted drivers	6%	N=23	18%	N=76	17%	N=73	25%	N=103	34%	N=144	100%	N=420

#### Table 18: Question 18

Please indicate if you have had contact with a City Council member in the past 12 months in each of the following ways:		No	Y	es	Тс	otal
Face-to-face	80%	N=348	20%	N=88	100%	N=436
On the phone	88%	N=381	12%	N=53	100%	N=434
Community round table discussion	98%	N=424	2%	N=9	100%	N=433
At a Council meeting	91%	N=395	9%	N=39	100%	N=433

#### Table 19: Question 19

How likely, if at all, would you be to utilize fixed route public transportation in Morristown?	Percent	Number
Very likely	22%	N=83
Somewhat likely	21%	N=82
Somewhat unlikely	10%	N=37
Very unlikely	47%	N=183
Total	100%	N=385

#### Table 20: Question 20

Which of the following, if any, would make you more likely to use fixed route public transportation in Morristown? (Select all that apply.)	Percent	Number
Schedules that provide options to commute to work	41%	N=136
Convenience/distance of stops from home	64%	N=211
Affordable pricing	69%	N=227
Adequate stops to desirable destinations	67%	N=221

Total may exceed 100% as respondents could select more than one option.

#### Table 21: Question 21

Please rate the quality of each of the following events in Morristown:	Exc	ellent	Go	bod	F	air	Р	oor	To	otal
Craft Beer Festival	37%	N=54	34%	N=49	12%	N=17	17%	N=25	100%	N=145
Music on the Downtown Green	30%	N=58	42%	N=83	19%	N=38	9%	N=17	100%	N=196

#### Table 22: Question D1

How often, if at all, do you do each of the following, considering all of the times												
you could?	Ne	ever	Ra	arely	Som	etimes	Us	ually	Al۱	ways	To	otal
Recycle at home	19%	N=84	15%	N=68	14%	N=62	19%	N=82	33%	N=144	100%	N=440
Purchase goods or services from a business located in Morristown	2%	N=8	4%	N=18	15%	N=68	47%	N=208	31%	N=137	100%	N=439
Eat at least 5 portions of fruits and vegetables a day	5%	N=22	24%	N=104	38%	N=165	23%	N=100	10%	N=46	100%	N=436
Participate in moderate or vigorous physical activity	6%	N=28	21%	N=90	41%	N=180	18%	N=78	14%	N=62	100%	N=437

How often, if at all, do you do each of the following, considering all of the times you could?	Ne	ever	Ra	arely	Som	etimes	Us	ually	Al	ways	То	otal
Read or watch local news (via television, paper, computer, etc.)	3%	N=14	10%	N=43	21%	N=92	29%	N=128	37%	N=161	100%	N=439
Vote in local elections	17%	N=76	8%	N=36	13%	N=58	14%	N=59	47%	N=207	100%	N=436

#### Table 23: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	13%	N=57
Very good	31%	N=137
Good	36%	N=157
Fair	15%	N=66
Poor	5%	N=21
Total	100%	N=438

#### Table 24: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	8%	N=37
Somewhat positive	23%	N=101
Neutral	48%	N=209
Somewhat negative	14%	N=63
Very negative	7%	N=29
Total	100%	N=438

#### Table 25: Question D4

What is your employment status?	Percent	Number
Working full time for pay	53%	N=234
Working part time for pay	9%	N=40
Unemployed, looking for paid work	3%	N=15
Unemployed, not looking for paid work	5%	N=22
Fully retired	29%	N=129
Total	100%	N=440

#### Table 26: Question D5

Do you work inside the boundaries of Morristown?	Percent	Number
Yes, outside the home	49%	N=206
Yes, from home	5%	N=20
No	47%	N=198
Total	100%	N=424

#### Table 27: Question D6

How many years have you lived in Morristown?	Percent	Number
Less than 2 years	10%	N=44
2 to 5 years	16%	N=68
6 to 10 years	11%	N=47
11 to 20 years	13%	N=56
More than 20 years	51%	N=225
Total	100%	N=440

#### Table 28: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	63%	N=277
Building with two or more homes (duplex, townhome, apartment or condominium)	30%	N=133
Mobile home	6%	N=25
Other	2%	N=7
Total	100%	N=442

#### Table 29: Question D8

Is this house, apartment or mobile home	Percent	Number
Rented	43%	N=189
Owned	57%	N=251
Total	100%	N=440

#### Table 30: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association		
(HOA) fees)?	Percent	Number
Less than \$300 per month	11%	N=47
\$300 to \$599 per month	30%	N=125
\$600 to \$999 per month	29%	N=123
\$1,000 to \$1,499 per month	18%	N=75
\$1,500 to \$2,499 per month	8%	N=35
\$2,500 or more per month	3%	N=13
Total	100%	N=418

#### Table 31: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	67%	N=296
Yes	33%	N=143
Total	100%	N=438

#### Table 32: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=299
Yes	32%	N=140
Total	100%	N=439

#### Table 33: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all		
persons living in your household.)	Percent	Number
Less than \$25,000	30%	N=124
\$25,000 to \$49,999	29%	N=120
\$50,000 to \$99,999	23%	N=93
\$100,000 to \$149,999	11%	N=44
\$150,000 or more	7%	N=30
Total	100%	N=411

#### Table 34: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	92%	N=390
Yes, I consider myself to be Spanish, Hispanic or Latino	8%	N=34
Total	100%	N=424

#### Table 35: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	4%	N=20
Asian, Asian Indian or Pacific Islander	4%	N=17
Black or African American	5%	N=22
White	87%	N=381
Other	6%	N=28

Total may exceed 100% as respondents could select more than one option.

#### Table 36: Question D15

In which category is your age?	Percent	Number
18 to 24 years	8%	N=34
25 to 34 years	18%	N=81
35 to 44 years	14%	N=59
45 to 54 years	20%	N=87
55 to 64 years	12%	N=53
65 to 74 years	15%	N=66
75 years or older	13%	N=58
Total	100%	N=438

Table 37: Question D16

What is your sex?	Percent	Number
Female	54%	N=233
Male	46%	N=199
Total	100%	N=433

Table 38: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	71%	N=313
Land line	12%	N=54
Both	16%	N=71
Total	100%	N=438

#### Responses including "don't know"

The following pages contain a complete set of responses to each question on the survey, including the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 39: Question 1												
Please rate each of the following aspects of quality of life in Morristown:	Exc	Excellent		Good		Fair		oor	Don't l		То	otal
Morristown as a place to live	24%	N=108	50%	N=220	21%	N=91	5%	N=22	0%	N=1	100%	N=442
Your neighborhood as a place to live	28%	N=124	42%	N=186	20%	N=88	10%	N=42	0%	N=2	100%	N=442
Morristown as a place to raise children	21%	N=94	46%	N=203	19%	N=82	6%	N=28	7%	N=32	100%	N=439
Morristown as a place to work	23%	N=99	34%	N=149	26%	N=114	13%	N=57	5%	N=21	100%	N=440
Morristown as a place to visit	18%	N=80	27%	N=119	33%	N=146	17%	N=77	4%	N=18	100%	N=441
Morristown as a place to retire	25%	N=109	33%	N=145	23%	N=102	11%	N=50	7%	N=30	100%	N=436
The overall quality of life in Morristown	17%	N=74	51%	N=224	25%	N=111	7%	N=30	0%	N=0	100%	N=439

#### Table 40: Question 2

Please rate each of the following characteristics as they relate to Morristown as a whole:	Exc	ellent	G	ood	F	air	Po	oor	Don'	t know	То	otal
Overall feeling of safety in Morristown	17%	N=76	46%	N=203	28%	N=125	<b>9</b> %	N=40	0%	N=0	100%	N=442
Overall ease of getting to the places you usually have to visit	25%	N=111	44%	N=191	24%	N=105	7%	N=30	0%	N=1	100%	N=438
Quality of overall natural environment in Morristown	22%	N=95	42%	N=183	27%	N=118	8%	N=36	2%	N=9	100%	N=440
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	10%	N=44	42%	N=183	30%	N=131	17%	N=77	1%	N=6	100%	N=441
Health and wellness opportunities in Morristown	16%	N=69	41%	N=183	30%	N=134	11%	N=49	2%	N=7	100%	N=442
Overall opportunities for education and enrichment	17%	N=74	40%	N=174	24%	N=104	14%	N=60	6%	N=25	100%	N=437
Overall economic health of Morristown	14%	N=61	35%	N=153	30%	N=133	17%	N=76	4%	N=20	100%	N=443
Sense of community	14%	N=60	35%	N=155	30%	N=129	17%	N=74	4%	N=19	100%	N=437
Overall image or reputation of Morristown	15%	N=65	37%	N=162	30%	N=130	16%	N=70	3%	N=12	100%	N=439

#### Table 41: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Ver	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		otal
Recommend living in Morristown to someone who asks	33%	N=145	41%	N=179	12%	N=52	13%	N=57	2%	N=8	100%	N=441
Remain in Morristown for the next five years	51%	N=225	21%	N=91	10%	N=43	14%	N=62	4%	N=17	100%	N=439

#### Table 42: Question 4

			Som	newhat	Neither	safe nor	Son	newhat						
Please rate how safe or unsafe you feel:	Ver	y safe	S	afe	un	Isafe	u	nsafe	Very	unsafe	Don	t know	Тс	otal
In your neighborhood during the day	55%	N=242	30%	N=133	6%	N=28	5%	N=24	2%	N=11	1%	N=2	100%	N=441
In Morristown's downtown/commercial area during the														
day	37%	N=160	37%	N=162	12%	N=52	8%	N=37	3%	N=15	2%	N=10	100%	N=436

#### Table 43: Question 5

Please rate each of the following characteristics as they relate to Morristown as a whole:	Exce	ellent	G	ood	F	air	Р	oor	Don'	t know	Тс	otal
Traffic flow on major streets	10%	N=43	39%	N=173	35%	N=152	16%	N=72	0%	N=1	100%	N=441
Ease of public parking	12%	N=52	46%	N=203	21%	N=93	17%	N=74	4%	N=16	100%	N=439
Ease of travel by car in Morristown	17%	N=74	48%	N=212	27%	N=118	8%	N=33	0%	N=1	100%	N=438
Ease of travel by public transportation in Morristown	5%	N=20	6%	N=27	10%	N=43	37%	N=161	41%	N=179	100%	N=431
Ease of travel by bicycle in Morristown	4%	N=17	11%	N=48	19%	N=85	26%	N=114	40%	N=173	100%	N=438
Ease of walking in Morristown	9%	N=37	27%	N=118	29%	N=126	22%	N=96	14%	N=59	100%	N=436
Availability of paths and walking trails	10%	N=42	31%	N=136	29%	N=128	19%	N=83	11%	N=50	100%	N=438
Air quality	13%	N=58	40%	N=173	29%	N=128	13%	N=57	5%	N=22	100%	N=438
Cleanliness of Morristown	12%	N=53	43%	N=189	30%	N=132	14%	N=63	1%	N=4	100%	N=442
Overall appearance of Morristown	13%	N=58	46%	N=202	28%	N=124	11%	N=49	1%	N = 4	100%	N=438
Public places where people want to spend time	12%	N=52	34%	N=150	28%	N=122	20%	N=88	7%	N=29	100%	N=441
Variety of housing options	7%	N=29	26%	N=116	32%	N=139	24%	N=104	11%	N=50	100%	N=438
Availability of affordable quality housing	7%	N=30	23%	N=101	29%	N=126	26%	N=114	15%	N=65	100%	N=434
Fitness opportunities (including exercise classes and paths or trails, etc.)	17%	N=73	45%	N=197	20%	N=86	11%	N=47	8%	N=36	100%	N=438
Recreational opportunities	13%	N=57	39%	N=172	30%	N=131	12%	N=53	6%	N=26	100%	N=438
Availability of affordable quality food	21%	N=92	48%	N=209	23%	N=100	7%	N=31	2%	N=7	100%	N=439
Availability of affordable quality health care	14%	N=62	41%	N=181	28%	N=125	13%	N=57	3%	N=14	100%	N=440
Availability of preventive health services	13%	N=57	39%	N=169	27%	N=119	13%	N=56	8%	N=35	100%	N=437
Availability of affordable quality mental health care	7%	N=29	23%	N=101	23%	N=102	18%	N=78	30%	N=130	100%	N=440

#### Table 44: Question 6

Please rate each of the following characteristics as they relate to Morristown as a whole:		cellent	G	iood	F	air	P	oor	Don'	t know	То	otal
Availability of affordable quality child care/preschool	9%	N=38	21%	N=93	17%	N=72	14%	N=61	40%	N=174	100%	N=438
K-12 education	13%	N=55	41%	N=180	20%	N=89	5%	N=23	21%	N=90	100%	N=437
Adult educational opportunities	9%	N=41	37%	N=161	22%	N=97	10%	N=43	21%	N=93	100%	N=435
Opportunities to attend cultural/arts/music activities	15%	N=64	26%	N=112	30%	N=131	16%	N=71	12%	N=54	100%	N=431
Opportunities to participate in religious or spiritual events and activities	30%	N=129	41%	N=178	18%	N=78	3%	N=11	9%	N=41	100%	N=436
Employment opportunities	16%	N=69	37%	N=162	25%	N=111	14%	N=61	8%	N=35	100%	N=437
Shopping opportunities	16%	N=67	36%	N=154	38%	N=163	10%	N=43	1%	N=6	100%	N=432
Cost of living in Morristown	10%	N=44	34%	N=148	40%	N=173	15%	N=66	1%	N=6	100%	N=437
Overall quality of business and service establishments in Morristown	7%	N=33	47%	N=209	35%	N=153	5%	N=23	5%	N=22	100%	N=440
Vibrant downtown/commercial area	6%	N=27	29%	N=126	37%	N=159	21%	N=92	7%	N=30	100%	N=435
Overall quality of new development in Morristown	12%	N=52	41%	N=181	27%	N=117	12%	N=52	8%	N=37	100%	N=438
Opportunities to participate in social events and activities	10%	N=43	30%	N=133	35%	N=155	12%	N=54	12%	N=52	100%	N=437
Opportunities to volunteer	15%	N=67	43%	N=184	23%	N=101	6%	N=25	13%	N=55	100%	N=434
Opportunities to participate in community matters	10%	N=42	31%	N=137	28%	N=121	13%	N=55	19%	N=81	100%	N=436
Openness and acceptance of the community toward people of diverse backgrounds	9%	N=40	33%	N=143	26%	N=114	22%	N=97	10%	N=42	100%	N=436
Neighborliness of residents in Morristown	12%	N=50	34%	N=149	35%	N=152	13%	N=57	6%	N=25	100%	N=433

#### Table 45: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.		No	Ň	Yes	Тс	otal
Observed a code violation or other hazard in Morristown (weeds, abandoned buildings, etc.)	46%	N=200	54%	N=235	100%	N=436
Household member was a victim of a crime in Morristown	87%	N=382	13%	N=57	100%	N=438
Reported a crime to the police in Morristown	73%	N=318	27%	N=118	100%	N=436
Contacted the City of Morristown (in-person, phone, email or web) for help or information	64%	N=281	36%	N=156	100%	N=437
Contacted Morristown elected officials (in-person, phone, email or web) to express your opinion	79%	N=343	21%	N=93	100%	N=435

#### Table 46: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Morristown?		a week or nore		times a onth		month or ess	Not	at all	Т	otal
Used Morristown recreation centers or their services	7%	N=31	16%	N=72	31%	N=135	46%	N=200	100%	N=439
Visited a neighborhood park or City park	9%	N=38	21%	N=91	47%	N=206	24%	N=105	100%	N=440
Used Morristown public libraries or their services	7%	N=29	16%	N=70	29%	N=129	48%	N=210	100%	N=437
Participated in religious or spiritual activities in Morristown	25%	N=110	24%	N=106	19%	N=84	32%	N=141	100%	N=439
Attended a City-sponsored event	2%	N=7	5%	N=22	42%	N=184	51%	N=224	100%	N=437
Used bus, rail, subway or other public transportation instead of driving	1%	N=5	2%	N=7	3%	N=11	95%	N=415	100%	N=438
Carpooled with other adults or children instead of driving alone	12%	N=53	13%	N=57	12%	N=52	63%	N=278	100%	N=440
Walked or biked instead of driving	4%	N=18	6%	N=29	16%	N=72	73%	N=322	100%	N=441

#### Table 47: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, PTA, town halls, neighborhood watch, etc.), in the last 12 months, about how										
many times, if at all, have you or other household members attended or watched a local public meeting?		nes a or more	1 - ·	times a Ionth		a month less	Not	: at all	То	otal
Attended a local public meeting	1%	N=3	3%	N=12	15%	N=68	81%	N=356	100%	N=439
Watched (online or on television) a local public meeting	2%	N=7	7%	N=31	20%	N=86	72%	N=313	100%	N=438

#### Table 48: Question 10

Please rate the quality of each of the following services in Morristown:	Exc	ellent	G	ood	F	air	P	oor	Don	t know	Тс	otal
Police services	29%	N=127	39%	N=172	19%	N=83	9%	N=38	4%	N=18	100%	N=438
Fire services	35%	N=154	38%	N=166	14%	N=63	0%	N=0	13%	N=55	100%	N=439
Ambulance or emergency medical services	27%	N=117	43%	N=189	13%	N=56	4%	N=19	13%	N=58	100%	N=438
Crime prevention	12%	N=51	35%	N=152	26%	N=113	12%	N=54	15%	N=67	100%	N=437
Fire prevention and education	18%	N=80	36%	N=155	17%	N=72	6%	N=27	23%	N=102	100%	N=436
Traffic enforcement	17%	N=73	36%	N=156	25%	N=110	17%	N=73	5%	N=21	100%	N=433
Street repair	3%	N=14	24%	N=103	32%	N=142	39%	N=170	2%	N=8	100%	N=438
Street cleaning	10%	N=42	33%	N=146	31%	N=134	20%	N=89	5%	N=24	100%	N=435
Street lighting	12%	N=53	43%	N=190	29%	N=125	13%	N=59	3%	N=11	100%	N=437
Snow removal	16%	N=68	39%	N=169	26%	N=114	8%	N=34	12%	N=52	100%	N=437
Sidewalk maintenance	9%	N=41	33%	N=146	30%	N=130	17%	N=74	11%	N=46	100%	N=438
Traffic signal timing	12%	N=51	28%	N=123	36%	N=155	22%	N=95	3%	N=11	100%	N=435
Bus or transit services	4%	N=16	6%	N=25	8%	N=34	26%	N=111	56%	N=238	100%	N=425
Garbage collection	40%	N=175	39%	N=167	14%	N=59	5%	N=21	3%	N=11	100%	N=432

Please rate the quality of each of the following services in Morristown:	Exc	ellent	G	iood	F	air	F	oor	Don	t know	To	otal
Recycling	30%	N=132	31%	N=136	15%	N=66	8%	N=33	16%	N=69	100%	N=435
Yard waste pick-up	25%	N=108	35%	N=151	18%	N=76	12%	N=51	10%	N=43	100%	N=429
Storm drainage	14%	N=61	31%	N=136	28%	N=122	13%	N=59	13%	N=56	100%	N=435
Drinking water	14%	N=61	40%	N=174	28%	N=124	14%	N=60	4%	N=17	100%	N=436
Sewer services	18%	N=79	39%	N=170	25%	N=108	10%	N=42	8%	N=36	100%	N=435
Power (electric and/or gas) utility	23%	N=101	42%	N=181	22%	N=97	11%	N=49	1%	N=4	100%	N=433
Utility billing	16%	N=68	37%	N=162	22%	N=97	20%	N=84	5%	N=21	100%	N=433
City parks	25%	N=108	36%	N=157	22%	N=95	7%	N=29	10%	N=44	100%	N=433
Recreation programs or classes	15%	N=63	22%	N=95	20%	N=86	11%	N=49	32%	N=140	100%	N=433
Recreation centers or facilities	14%	N=59	23%	N=98	20%	N=85	16%	N=71	28%	N=119	100%	N=433
Land use, planning and zoning	7%	N=31	22%	N=94	27%	N=117	18%	N=77	26%	N=110	100%	N=429
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=31	23%	N=98	32%	N=138	24%	N=103	13%	N=57	100%	N=429
Animal control	11%	N=46	27%	N=117	24%	N=105	24%	N=103	15%	N=64	100%	N=433
Economic development	14%	N=61	34%	N=144	24%	N=103	13%	N=55	16%	N=67	100%	N=431
Health services	13%	N=54	43%	N=185	27%	N=118	10%	N=41	8%	N=35	100%	N=434
Public library services	22%	N=95	42%	N=182	12%	N=50	2%	N=9	22%	N=97	100%	N=433
Public information services	12%	N=52	29%	N=125	25%	N=107	10%	N=43	23%	N=100	100%	N=427
Cable television	14%	N=59	31%	N=135	19%	N=83	18%	N=77	18%	N=77	100%	N=431
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	11%	N=47	22%	N=93	20%	N=85	12%	N=51	36%	N=153	100%	N=428
Preservation of natural areas such as open space, farmlands and greenbelts	10%	N=40	29%	N=122	19%	N=80	18%	N=75	24%	N=101	100%	N=419
Morristown open space	8%	N=34	28%	N=117	26%	N=111	15%	N=63	23%	N=96	100%	N=421
City-sponsored special events	12%	N=47	24%	N=100	30%	N=124	11%	N=43	23%	N=96	100%	N=410
Overall customer service by Morristown employees (police, receptionists, planners, etc.)	19%	N=82	38%	N=161	24%	N=101	13%	N=54	6%	N=26	100%	N=424

#### Table 49: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Exc	ellent	G	ood	F	air	Po	oor	Don't	know	Тс	otal
The City of Morristown	15%	N=64	44%	N=191	23%	N=99	14%	N=60	5%	N=22	100%	N=436
The Federal Government	8%	N=37	30%	N=129	31%	N=136	15%	N=63	16%	N=70	100%	N=435
The State Government	10%	N=45	36%	N=157	28%	N=121	12%	N=52	14%	N=60	100%	N=435
Hamblen County Government	10%	N=45	40%	N=176	23%	N=101	16%	N=69	10%	N=45	100%	N=436

Table 50: Question 12

Please rate the following categories of Morristown government performance:	Exc	Excellent		ood	F	air	Poor		Don't know		Т	otal
The value of services for the taxes paid to Morristown	7%	N=31	27%	N=117	28%	N=120	26%	N=110	13%	N=54	100%	N=432
The overall direction that Morristown is taking	13%	N=55	32%	N=140	28%	N=122	17%	N=74	10%	N=43	100%	N=434
The job Morristown government does at welcoming resident involvement	6%	N=27	28%	N=124	20%	N=86	24%	N=103	22%	N=96	100%	N=436
Overall confidence in Morristown government	8%	N=33	27%	N=118	28%	N=121	24%	N=103	14%	N=60	100%	N=435
Generally acting in the best interest of the community	8%	N=34	30%	N=132	25%	N=108	25%	N=107	12%	N=54	100%	N=435
Being honest	8%	N=35	23%	N=101	25%	N=107	26%	N=114	18%	N=77	100%	N=434
Treating all residents fairly	11%	N=47	22%	N=94	27%	N=118	26%	N=112	14%	N=62	100%	N=433

#### Table 51: Question 13

Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years:	Ess	ential		/ery ortant	Somewhat important		Not at all important		Т	otal
Overall feeling of safety in Morristown	54%	N=238	38%	N=167	7%	N=32	0%	N=1	100%	N=438
Overall ease of getting to the places you usually have to visit	28%	N=120	53%	N=231	17%	N=72	2%	N=10	100%	N=433
Quality of overall natural environment in Morristown	26%	N=113	51%	N=220	21%	N=93	2%	N=9	100%	N=435
Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	27%	N=118	41%	N=177	29%	N=124	3%	N=12	100%	N=431
Health and wellness opportunities in Morristown	36%	N=154	46%	N=196	17%	N=72	2%	N=9	100%	N=431
Overall opportunities for education and enrichment	46%	N=198	39%	N=168	13%	N=54	3%	N=11	100%	N=430
Overall economic health of Morristown	48%	N=207	40%	N=175	10%	N=44	2%	N=7	100%	N=432
Sense of community	30%	N=129	46%	N=199	20%	N=87	3%	N=14	100%	N=429

#### Table 52: Question 14

Please rate how easy or difficult it is to learn about City services or events:	Percent	Number
Very easy	17%	N=74
Somewhat easy	36%	N=159
Somewhat difficult	20%	N=89
Very difficult	11%	N=46
I have not sought information	16%	N=70
Total	100%	N=438

#### Table 53: Question 15

How do you learn about community events? (Check all that apply)	Percent	Number
Newspaper	51%	N=221
City website	23%	N=99
City Facebook page	34%	N=149
Twitter	4%	N=19
Friends/word of mouth	65%	N=282
TV	32%	N=137
Other (radio, etc.)	43%	N=186

Total may exceed 100% as respondents could select more than one option.

#### Table 54: Question 16

In the last 12 months, about how many times, if at all, have you or other household members visited each of the following:	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Тс	otal
City website (www.mymorristown.com)	5%	N=21	7%	N=31	36%	N=154	52%	N=223	100%	N=429
City Facebook page	7%	N=31	18%	N=80	20%	N=85	55%	N=236	100%	N=432
City Twitter feed	2%	N=7	2%	N=8	7%	N=30	89%	N=382	100%	N=427

#### Table 55: Question 17

Please rate how safe or unsafe you feel from the following in Morristown.	Ver	y safe	Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		То	otal
Property crimes (e.g., burglary, theft)	20%	N=86	37%	N=163	17%	N=74	14%	N=60	11%	N=46	2%	N=10	100%	N=439
Violent crimes (e.g., rape, assault, robbery)	25%	N=109	38%	N=165	16%	N=72	11%	N=47	7%	N=33	3%	N=12	100%	N=437
Illegal drug activity (e.g., manufacture, sale or use of drugs)	8%	N=36	21%	N=90	16%	N=72	24%	N=106	27%	N=118	4%	N=18	100%	N=439
Intoxicated or impaired drivers	7%	N=32	24%	N=106	19%	N=81	26%	N=112	21%	N=91	4%	N=15	100%	N=438
Distracted drivers	5%	N=23	17%	N=76	17%	N=73	24%	N=103	33%	N=144	4%	N=19	100%	N=439

#### Table 56: Question 18

Please indicate if you have had contact with a City Council member in the past 12 months in each of the following ways:		No	Y	es	Total		
Face-to-face	80%	N=348	20%	N=88	100%	N=436	
On the phone	88%	N=381	12%	N=53	100%	N=434	
Community round table discussion	98%	N=424	2%	N=9	100%	N=433	
At a Council meeting	91%	N=395	9%	N=39	100%	N=433	

#### Table 57: Question 19

How likely, if at all, would you be to utilize fixed route public transportation in Morristown?	Percent	Number
Very likely	19%	N=83
Somewhat likely	19%	N=82
Somewhat unlikely	8%	N=37
Very unlikely	42%	N=183
Don't know	12%	N=55
Total	100%	N=440

#### Table 58: Question 20

Which of the following, if any, would make you more likely to use fixed route public transportation in Morristown? (Select all that apply.)	Percent	Number
Schedules that provide options to commute to work	41%	N=136
Convenience/distance of stops from home	64%	N=211
Affordable pricing	69%	N=227
Adequate stops to desirable destinations	67%	N=221

Total may exceed 100% as respondents could select more than one option.

#### Table 59: Question 21

Please rate the quality of each of the following events in Morristown:	Excellent		Good		Fair		Poor		Don't know		Тс	otal
Craft Beer Festival	12%	N=54	11%	N=49	4%	N=17	6%	N=25	67%	N=293	100%	N=439
Music on the Downtown Green	13%	N=58	19%	N=83	9%	N=38	4%	N=17	55%	N=242	100%	N=439

#### Table 60: Question D1

How often, if at all, do you do each of the following, considering all of the times												
you could?	Ne Ne	ever	Ra	arely	Som	etimes	Us	ually	Al۱	ways	T T C	otal
Recycle at home	19%	N=84	15%	N=68	14%	N=62	19%	N=82	33%	N=144	100%	N=440
Purchase goods or services from a business located in Morristown	2%	N=8	4%	N=18	15%	N=68	47%	N=208	31%	N=137	100%	N=439
Eat at least 5 portions of fruits and vegetables a day	5%	N=22	24%	N=104	38%	N=165	23%	N=100	10%	N=46	100%	N=436
Participate in moderate or vigorous physical activity	6%	N=28	21%	N=90	41%	N=180	18%	N=78	14%	N=62	100%	N=437
Read or watch local news (via television, paper, computer, etc.)	3%	N=14	10%	N=43	21%	N=92	29%	N=128	37%	N=161	100%	N=439
Vote in local elections	17%	N=76	8%	N=36	13%	N=58	14%	N=59	47%	N=207	100%	N=436

#### Table 61: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	13%	N=57
Very good	31%	N=137
Good	36%	N=157
Fair	15%	N=66
Poor	5%	N=21
Total	100%	N=438

#### Table 62: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	8%	N=37
Somewhat positive	23%	N=101
Neutral	48%	N=209
Somewhat negative	14%	N=63
Very negative	7%	N=29
Total	100%	N=438

#### Table 63: Question D4

What is your employment status?	Percent	Number
Working full time for pay	53%	N=234
Working part time for pay	9%	N=40
Unemployed, looking for paid work	3%	N=15
Unemployed, not looking for paid work	5%	N=22
Fully retired	29%	N=129
Total	100%	N=440

#### Table 64: Question D5

Do you work inside the boundaries of Morristown?	Percent	Number
Yes, outside the home	49%	N=206
Yes, from home	5%	N=20
No	47%	N=198
Total	100%	N=424

#### Table 65: Question D6

How many years have you lived in Morristown?	Percent	Number
Less than 2 years	10%	N=44
2 to 5 years	16%	N=68
6 to 10 years	11%	N=47
11 to 20 years	13%	N=56
More than 20 years	51%	N=225
Total	100%	N=440

#### Table 66: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	63%	N=277
Building with two or more homes (duplex, townhome, apartment or condominium)	30%	N=133
Mobile home	6%	N=25
Other	2%	N=7
Total	100%	N=442

#### Table 67: Question D8

Is this house, apartment or mobile home	Percent	Number
Rented	43%	N=189
Owned	57%	N=251
Total	100%	N=440

#### Table 68: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association		
(HOA) fees)?	Percent	Number
Less than \$300 per month	11%	N=47
\$300 to \$599 per month	30%	N=125
\$600 to \$999 per month	29%	N=123
\$1,000 to \$1,499 per month	18%	N=75
\$1,500 to \$2,499 per month	8%	N=35
\$2,500 or more per month	3%	N=13
Total	100%	N=418

#### Table 69: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	67%	N=296
Yes	33%	N=143
Total	100%	N=438

#### Table 70: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=299
Yes	32%	N=140
Total	100%	N=439

#### Table 71: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all		
persons living in your household.)	Percent	Number
Less than \$25,000	30%	N=124
\$25,000 to \$49,999	29%	N=120
\$50,000 to \$99,999	23%	N=93
\$100,000 to \$149,999	11%	N=44
\$150,000 or more	7%	N=30
Total	100%	N=411

#### Table 72: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	92%	N=390
Yes, I consider myself to be Spanish, Hispanic or Latino	8%	N=34
Total	100%	N=424

#### Table 73: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	4%	N=20
Asian, Asian Indian or Pacific Islander	4%	N=17
Black or African American	5%	N=22
White	87%	N=381
Other	6%	N=28

Total may exceed 100% as respondents could select more than one option.

#### Table 74: Question D15

In which category is your age?	Percent	Number
18 to 24 years	8%	N=34
25 to 34 years	18%	N=81
35 to 44 years	14%	N=59
45 to 54 years	20%	N=87
55 to 64 years	12%	N=53
65 to 74 years	15%	N=66
75 years or older	13%	N=58
Total	100%	N=438

Table 75: Question D16

What is your sex?	Percent	Number
Female	54%	N=233
Male	46%	N=199
Total	100%	N=433

Table 76: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	71%	N=313
Land line	12%	N=54
Both	16%	N=71
Total	100%	N=438

### **Appendix B: Benchmark Comparisons**

#### **Comparison Data**

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Morristown chose to have comparisons made to the entire database.

#### **Interpreting the Results**

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Morristown's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Morristown's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Morristown's rating to the benchmark.

In that final column, Morristown's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Morristown residents is statistically

similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Morristown's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Morristown's average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics				
Region	Percent			
New England	3%			
Middle Atlantic	5%			
East North Central	15%			
West North Central	13%			
South Atlantic	22%			
East South Central	3%			
West South Central	7%			
Mountain	16%			
Pacific	16%			
Population	Percent			
Less than 10,000	10%			
10,000 to 24,999	22%			
25,000 to 49,999	23%			
50,000 to 99,999	22%			
100,000 or more	23%			

### National Benchmark Comparisons

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Morristown	68%	345	433	Similar
Overall image or reputation of Morristown	53%	268	341	Lower
Morristown as a place to live	74%	300	378	Similar
Your neighborhood as a place to live	70%	269	309	Similar
Morristown as a place to raise children	73%	261	369	Similar
Morristown as a place to retire	63%	188	349	Similar
Overall appearance of Morristown	60%	258	340	Similar

#### Table 77: Community Characteristics General

#### Table 78: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Overall feeling of safety in Morristown	63%	289	350	Lower
	In your neighborhood during the day	86%	300	347	Similar
Safety	In Morristown's downtown/commercial area during the day	76%	272	315	Lower
	Overall ease of getting to the places you usually have to visit	69%	166	274	Similar
	Availability of paths and walking trails	46%	259	310	Lower
	Ease of walking in Morristown	41%	272	304	Lower
	Ease of travel by bicycle in Morristown	25%	284	303	Much lower
	Ease of travel by public transportation in Morristown	19%	213	237	Lower
	Ease of travel by car in Morristown	65%	159	302	Similar
	Ease of public parking	60%	118	232	Similar
Mobility	Traffic flow on major streets	49%	145	330	Similar
	Quality of overall natural environment in Morristown	64%	221	276	Similar
Natural	Cleanliness of Morristown	55%	230	283	Lower
Environment	Air quality	56%	229	245	Lower
	Overall "built environment" of Morristown (including overall design, buildings, parks and transportation systems)	52%	204	265	Similar
	Overall quality of new development in Morristown	58%	133	290	Similar
	Availability of affordable quality housing	35%	177	299	Similar
Built	Variety of housing options	37%	222	278	Similar
Environment	Public places where people want to spend time	49%	223	259	Lower
	Overall economic health of Morristown	51%	196	271	Similar
	Vibrant downtown/commercial area	38%	171	248	Similar
	Overall quality of business and service establishments in Morristown	58%	181	273	Similar
	Cost of living in Morristown	45%	122	267	Similar
	Shopping opportunities	52%	154	291	Similar
	Employment opportunities	57%	64	308	Similar
	Morristown as a place to visit	47%	220	286	Lower
Economy	Morristown as a place to work	5 <b>9</b> %	194	353	Similar
	Health and wellness opportunities in Morristown	58%	203	266	Similar
	Availability of affordable quality mental health care	42%	151	235	Similar
	Availability of preventive health services	56%	172	239	Similar
	Availability of affordable quality health care	57%	173	258	Similar
Recreation and	Availability of affordable quality food	70%	106	245	Similar
Wellness	Recreational opportunities	55%	230	291	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	67%	172	257	Similar
	Overall opportunities for education and enrichment	60%	187	268	Similar
	Opportunities to participate in religious or spiritual events and activities	78%	99	206	Similar
	Opportunities to attend cultural/arts/music activities	47%	209	288	Similar
	Adult educational opportunities	59%	141	245	Similar
Education and	K-12 education	68%	177	269	Similar
Enrichment	Availability of affordable quality child care/preschool	50%	159	258	Similar
	Opportunities to participate in social events and activities	46%	223	264	Similar
	Neighborliness of Morristown	49%	227	260	Similar
Community	Openness and acceptance of the community toward people of diverse backgrounds	46%	265	291	Lower
	Opportunities to participate in community matters	50%	241	274	Similar
Engagement	Opportunities to volunteer	67%	168	265	Similar

#### Table 79: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Morristown	62%	329	403	Similar
Overall customer service by Morristown employees (police, receptionists, planners, etc.)	61%	304	369	Similar
Value of services for the taxes paid to Morristown	39%	332	387	Similar
Overall direction that Morristown is taking	50%	219	312	Similar
Job Morristown government does at welcoming resident involvement	44%	267	315	Similar
Overall confidence in Morristown government	40%	223	272	Similar
Generally acting in the best interest of the community	43%	230	272	Similar
Being honest	38%	231	263	Lower
Treating all residents fairly	38%	232	269	Lower
Services provided by the Federal Government	45%	48	252	Similar

#### Table 80: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Police services	71%	318	428	Similar
	Fire services	83%	258	366	Similar
	Ambulance or emergency medical services	80%	281	328	Similar
	Crime prevention	55%	279	351	Similar
	Fire prevention and education	70%	223	283	Similar
	Animal control	44%	294	319	Lower
	Emergency preparedness (services that prepare the community for natural disasters or other	510/		277	Circilian
Safety	emergency situations)	51%	224	277	Similar
	Traffic enforcement	56%	265	355	Similar
	Street repair	27%	306	360	Lower
	Street cleaning	46%	267	315	Lower
	Street lighting	57%	187	317	Similar
	Snow removal	62%	144	267	Similar
	Sidewalk maintenance	48%	201	308	Similar
	Traffic signal timing	41%	198	262	Similar
Mobility	Bus or transit services	22%	218	231	Much lower
Natural	Garbage collection	81%	151	334	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Environment	Recycling	73%	201	342	Similar
	Yard waste pick-up	67%	190	266	Similar
	Drinking water	56%	240	299	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	51%	210	254	Similar
	Morristown open space	46%	207	241	Lower
	Storm drainage	52%	243	333	Similar
	Sewer services	63%	255	305	Similar
	Power (electric and/or gas) utility	66%	158	187	Similar
	Utility billing	56%	216	234	Lower
	Land use, planning and zoning	39%	208	296	Similar
Built	Code enforcement (weeds, abandoned buildings, etc.)	35%	300	374	Similar
Environment	Cable television	55%	88	201	Similar
Economy	Economic development	57%	129	282	Similar
	City parks	68%	235	312	Similar
	Recreation programs or classes	54%	250	313	Similar
Recreation and	Recreation centers or facilities	50%	240	276	Lower
Wellness	Health services	60%	158	222	Similar
Education and	City-sponsored special events	47%	251	283	Lower
Enrichment	Public library services	83%	233	322	Similar
Community Engagement	Public information services	54%	235	285	Similar

#### Table 81: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	51%	244	303	Similar
Recommend living in Morristown to someone who asks	75%	237	283	Similar
Remain in Morristown for the next five years	75%	244	277	Similar
Contacted Morristown (in-person, phone, email or web) for help or information	36%	268	320	Similar

#### Table 82: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Did NOT report a crime to the police	73%	212	264	Similar
Safety	Household member was NOT a victim of a crime	87%	191	272	Similar
	Used bus, rail, subway or other public transportation instead of driving	5%	189	217	Much lower
	Carpooled with other adults or children instead of driving alone	37%	197	251	Similar
Mobility	Walked or biked instead of driving	27%	257	260	Much lower
Natural Environment	Recycle at home	66%	239	259	Much lower
	Did NOT observe a code violation or other hazard in Morristown	46%	189	254	Similar
Built Environment	NOT experiencing housing costs stress	68%	144	258	Similar
	Purchase goods or services from a business located in Morristown	94%	217	257	Similar
	Economy will have positive impact on income	31%	143	259	Similar
Economy	Work inside boundaries of Morristown	53%	72	258	Higher

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Used Morristown recreation centers or their services	54%	141	239	Similar
	Visited a neighborhood park or City park	76%	226	268	Similar
	Eat at least 5 portions of fruits and vegetables a day	71%	244	248	Lower
Recreation and	Participate in moderate or vigorous physical activity	73%	247	253	Lower
Wellness	In very good to excellent health	44%	250	253	Lower
	Used Morristown public libraries or their services	52%	215	248	Similar
Education and	Participated in religious or spiritual activities in Morristown	68%	7	205	Much higher
Enrichment	Attended City-sponsored event	49%	184	262	Similar
	Contacted Morristown elected officials (in- person, phone, email or web) to express your opinion	21%	63	255	Similar
	Attended a local public meeting	19%	159	264	Similar
	Watched (online or on television) a local public meeting	28%	52	234	Similar
Community	Read or watch local news (via television, paper, computer, etc.)	87%	70	258	Similar
Engagement	Vote in local elections	74%	236	260	Similar

Communities included in national comparisons The communities included in Morristown's comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO Airway Heights city, WA Albany city, OR	8,017
Albemarle County, VA	
Albert Lea city, MN	
Alexandria city, VA	
American Canyon city, CA	
Ames city, IA	
Ankeny city, IA	
Ann Arbor city, MI	
Apache Junction city, AZ	
Arapahoe County, CO	
Arlington city, TX	
Arvada city, CO	
Asheville city, NC	
Ashland city, OR	
Ashland town, MA	
Ashland town, VA	,
Aspen city, CO	
Athens-Clarke County, GA	
Auburn city, AL	
Augusta CCD, GA	
Aurora city, CO	357,323
Austin city, TX	
Avon town, CO	6,503
Avon town, IN	16,479
Avondale city, AZ	81,590
Azusa city, CA	49,029
Bainbridge Island city, WA	23,689
Baltimore city, MD	619,796
Baltimore County, MD	828,637
Battle Creek city, MI	51,505

Bay Village city, OH Baytown city, TX Bedford city, TX Bedford town, MA.	76,205 49,082
Bellevue city, WA	
Bellingham city, WA	
Bend city, OR	
Bethlehem township, PA	
Bettendorf city, IA	
Billings city, MT	
Bloomington city, IN	
Bloomington city, MN	
Boise City city, ID	
Bonner Springs city, KS	
Boulder city, CO	
Bowling Green city, KY	
Bozeman city, MT	
Brentwood city, TN	
Brighton city, CO	
Brookline CDP, MA	
Brooklyn Center city, MN	
Brooklyn city, OH	10,891
Broomfield city, CO	64,283
Brownsburg town, IN	
Buffalo Grove village, IL	
Burlingame city, CA	30,401
Cabarrus County, NC	196,716
Cambridge city, MA	110,893
Canandaigua city, NY	10,402
Cannon Beach city, OR	
Cañon City city, CO	16,298
Canton city, SD	3,352

Cape Coral city, FL	.173.679
Carlsbad city, CA	
Carroll city, IA	9,937
Cartersville city, GA	20,235
Cary town, NC	.159.715
Castle Rock town, CO	57 274
	37,274
Cedar Hill city, TX	
Cedar Park city, TX	70,010
Cedar Rapids city, IA	.130,330
Celina city, TX	
Centennial city, CO	
Chandler city, AZ	.245,160
Chandler city, TX	2,896
Chanhassen city, MN	
Chapel Hill town, NC	
Chardon city, OH	5,166
Charles County, MD	.156.021
Charlotte County, FL	
Charlottesville city, VA	
Chattanooga city, TN	.176,291
Chautauqua town, NY	4,362
Chesterfield County, VA	335 59/
Clackamas County, OR	
Clayton city, MO	
Clearwater city, FL	.112.794
Cleveland Heights city, OH	
	+3,024
Clinton city, SC	
Clive city, IA	
Clovis city, CA	.104,411
College Park city, MD	
College Station city, TX	
Colleyville city, TX	
Collinsville city, IL	24,767
Columbia city, MO	
Columbia city, SC	
Columbia Falls city, MT	
Commerce City city, CO	52,905
Concord city, CA	
Concord town, MA	
Conshohocken borough, PA	7,985
Coolidge city, AZ	12,221
Coon Rapids city, MN	62.342
Coral Springs city, FL	
Coronado city, CA	24,053
Corvallis city, OR	56,224
Cottonwood Heights city, UT	34,214
Coventry Lake CDP, CT	2 032
Creve Coeur city, MO	18,259
Cupertino city, CA	60,687
Dacono city, CO	4,929
Dakota County, MN	
Dallas city, OR	
Dallas city, TX1	,300,122
Danville city, KY	16,657
Darien city, IL	
	22 206
Davonport city El	
Davenport city, FL	3,665
Davidson town, NC	3,665 12,325
Davidson town, NC Dayton city, OH	3,665 12,325 .140,939
Davidson town, NC Dayton city, OH	3,665 12,325 .140,939
Davidson town, NC Dayton city, OH Dayton town, WY	3,665 12,325 .140,939 815
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI	3,665 12,325 .140,939 815 95,295
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA	3,665 12,325 .140,939 815 95,295 22,022
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI	3,665 12,325 .140,939 815 95,295 22,022
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA	3,665 12,325 .140,939 815 95,295 22,022 4,338
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH Denison city, TX.	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193 23,342
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH Denison city, TX Denton city, TX	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193 23,342 131,097
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH Denison city, TX Denton city, TX	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193 23,342 131,097
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH Denison city, TX Denton city, TX Denver city, CO	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193 23,342 .131,097 .678,467
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH Denison city, TX Denton city, TX Denton city, TX Denver city, CO Des Moines city, IA	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193 23,342 .131,097 .678,467 .214,778
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH Denison city, TX Denton city, TX Denton city, TX Denver city, CO Des Moines city, IA Des Peres city, MO	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193 23,342 .131,097 .678,467 .214,778 8,536
Davidson town, NC Dayton city, OH Dayton town, WY Dearborn city, MI Decatur city, GA Del Mar city, CA DeLand city, FL Delaware city, OH Denison city, TX Denton city, TX Denton city, TX Denver city, CO Des Moines city, IA	3,665 12,325 .140,939 815 95,295 22,022 4,338 30,315 38,193 23,342 .131,097 .678,467 .214,778 8,536

Dover city, NH	
Dublin city, CA	
Dublin city, OH	44,442
Duluth city, MN	
Durham city, NC Durham County, NC	200 865
Dyer town, IN	
Eagan city, MN	
Eagle Mountain city, UT	27,773
Eau Claire city, WI	67,945
Eden Prairie city, MN	63,660
Eden town, VT	
Edgewater city, CO	
Edina city, MN	
Edmond city, OK Edmonds city, WA	
El Cerrito city, CA	2/ 982
El Paso de Robles (Paso Robles) city, CA	
Elk Grove city, CA	
Elmhurst city, IL	46,139
Englewood city, CO	
Erie town, CO	
Estes Park town, CO	6,248
Euclid city, OH	
Fairview town, TX	
Farmers Branch city, TX Farmersville city, TX	33,808
Farmington Hills city, MI	
Farmington town, CT	25 596
Fate city, TX	
Fayetteville city, GA	
Fayetteville city, NC	210,324
Ferguson township, PA	18,837
Fernandina Beach city, FL	11,957
Flower Mound town, TX	71,575
Forest Grove city, OR	23,554
Fort Collins city, CO	
Franklin city, TN Frederick town, CO	
Fremont city, CA	230 964
Fruita city, CO	13,039
Gahanna city, OH	34,691
Gaithersburg city, MD	67,417
Galveston city, TX	49,706
Gardner city, KS	
Germantown city, TN	
Gilbert town, AZ	
Gillette city, WY	
Glen Ellyn village, IL Glendora city, CA	
Glenview village, IL	47 066
Golden city, CO	20.365
Golden Valley city, MN	21,208
Goodyear city, AZ	74,953
Grafton village, WI	
Grand Blanc city, MI	
Grand Rapids city, MI	
Grants Pass city, OR	
Grass Valley city, CA Greeley city, CO	
	100 740
	100,760
Greenville city, NC	100,760 90,347
Greenville city, NC Greenwich town, CT	100,760 90,347 62,782
Greenville city, NC Greenwich town, CT Greenwood Village city, CO	100,760 90,347 62,782 15,397
Greenville city, NC Greenwich town, CT	100,760 90,347 62,782 15,397 28,587
Greenville city, NC Greenwich town, CT Greenwood Village city, CO Greer city, SC Gunnison County, CO Haltom City city, TX	100,760 90,347 62,782 15,397 28,587 16,215 44,059
Greenville city, NC Greenwich town, CT Greenwood Village city, CO Greer city, SC Gunnison County, CO Haltom City city, TX Hamilton city, OH	100,760 90,347 62,782 15,397 28,587 16,215 44,059 62,216
Greenville city, NC Greenwich town, CT Greenwood Village city, CO Greer city, SC Gunnison County, CO Haltom City city, TX Hamilton city, OH Hamilton town, MA	100,760 90,347 62,782 15,397 28,587 16,215 44,059 62,216 7,991
Greenville city, NC Greenwich town, CT Greenwood Village city, CO Greer city, SC Gunnison County, CO Haltom City city, TX Hamilton city, OH	100,760 90,347 62,782 15,397 28,587 16,215 44,059 62,216 7,991 136,255

Harrisburg city, SD	
Harrisonburg city, VA	53,064
Harrisonville city, MO	
Hastings city, MN	
Henderson city, NV	204,017
Herndon town, VA	
High Point city, NC	
Highland Park city, IL	
Highlands Ranch CDP, CO	105,264
Homer Glen village, IL	
Honolulu County, HI	
Hoquiam city, WA	970,000 8 /16
Horry County, SC	
Hudson town, CO	
Huntley village, IL	
Huntsville city, TX	
Hutchinson city, MN	13,836
Hutto city, TX	22,644
Independence city, MO	117,369
Indio city, CA	
Iowa City city, IA	72 /15
	73,413
Irving city, TX	
Issaquah city, WA	
Jackson city, MO	14,690
Jackson County, MI	
James City County, VA	73,028
Jefferson County, NY	116.567
Jefferson Parish, LA	
Jerome city, ID	
Jehnson City, ID	11,300
Johnson City city, TN	
Johnston city, IA	
Jupiter town, FL	
Kalamazoo city, MI	
Kansas City city, KS	151,042
Kansas City city, MO	476,974
Keizer city, OR	37,910
Kent city, WA	
Kerrville city, TX	
Key West city, FL	
King City city, CA	
Kingman city, AZ	
Kirkland city, WA	
Kirkwood city, MO	27,659
Knoxville city, IA	7,202
	7,202
Knoxville city, IA La Plata town, MD La Vista city, NE	7,202 9,160 17,062
Knoxville city, IA La Plata town, MD La Vista city, NE	7,202 9,160 17,062
Knoxville citý, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA	7,202 9,160 17,062 65,429
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL	7,202 9,160 17,062 65,429 18,931
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL	7,202 9,160 17,062 65,429 18,931 28,908
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL	7,202 9,160 17,062 65,429 18,931 28,908 19,983
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN Lakewood city, CO	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL. Lakeville city, MN. Lakewood city, CO Lakewood city, WA	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN. Lakewood city, CO Lakewood city, WA Lancaster County, SC	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL. Lakeville city, MN. Lakewood city, CO Lakewood city, WA	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN. Lakewood city, CO Lakewood city, WA Lancaster County, SC	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 115,222
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN. Lakewood city, CO Lakewood city, VA Lancaster County, SC Lansing city, MI. Laramie city, WY.	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104
Knoxville citý, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA. Lake Forest city, IL Lake Forest city, IL Lake zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY Larimer County, CO	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 115,222 32,104 330,976
Knoxville citý, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA. Lake Forest city, IL Lake in the Hills village, IL. Lake zurich village, IL Lakeville city, MN Lakewood city, CO. Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY Larimer County, CO Las Cruces city, NM.	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA. Lake Forest city, IL Lake in the Hills village, IL. Lake zurich village, IL Lakeville city, MN Lakewood city, CO. Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY Larimer County, CO. Las Cruces city, NM Las Vegas city, NM.	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014 13,445
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY. Larimer County, CO. Las Cruces city, NM Las Vegas city, NM Lawrence city, KS	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 115,222 32,104 330,976 101,014 13,445 93,954
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL. Lake Zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY. Larimer County, CO Las Vegas city, NM Lawrence city, KS Lawrence city, KS Lawrenceville city, GA	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 115,222 32,104 30,976 101,014 13,445 93,954 29,287
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY. Larimer County, CO Las Cruces city, NM Las Vegas city, NM Lawrence city, KS Lawrence city, KS Lawrenceville city, GA Lehi city, UT	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 115,222 32,104 330,976 101,014 13,445 93,954 93,954 58,351
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, CO Lansing city, MI Laramie city, WY Larimer County, CO Las Cruces city, NM Las Vegas city, NM Lawrence city, KS Lawrence city, KS Lehi city, UT Lenexa city, KS	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014 13,445 93,954 93,954 52,030
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake in the Hills village, IL Lake Zurich village, IL Lakeville city, MN. Lakewood city, CO Lakewood city, CO Lansing city, MI Laramie city, WY Larimer County, CO Las Cruces city, NM Las Vegas city, NM Lawrence city, KS Lawrence city, KS Lehi city, UT Lenexa city, KS Lewisville city, TX	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014 330,976 101,014 339,954 93,954 52,030 52,030 103,638
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake Turch village, IL Lake Zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY Larimer County, CO Las Cruces city, NM Las Vegas city, NM Lawrence city, KS Lawrence city, KS Lenexa city, KS Lewisville city, TX Lewisville city, TX	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014 13,445 93,954 52,030 52,030 103,638 13,516
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake Turch village, IL Lake Zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY Larimer County, CO Las Cruces city, NM Las Vegas city, NM Lawrence city, KS Lawrence city, KS Lenexa city, KS Lewisville city, TX Lewisville city, TX	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014 13,445 93,954 52,030 52,030 103,638 13,516
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake Forest city, IL Lake Zurich village, IL Lakeville city, MN Lakewood city, CO Lakewood city, WA Lancaster County, SC Lansing city, MI Laramie city, WY Larimer County, CO Las Cruces city, NM Las Vegas city, NM Lawrence city, KS Lawrence city, KS Lenexa city, KS Lewisville city, TX Lewisville city, TX Lewisville village, IL	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014 13,445 93,954 52,030 52,030 103,638 13,516 20,504
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake Forest city, IL Lake in the Hills village, IL. Lake Zurich village, IL. Lakeville city, MN. Lakewood city, CO. Lakewood city, CO. Lakewood city, WA Lancaster County, SC. Lansing city, MI. Laramie city, WY. Larimer County, CO Las Cruces city, NM. Las Vegas city, NM. Lawrence city, KS. Lawrence city, KS. Lewisville city, TX Lewisville city, TX Lewisville town, NC. Libertyville village, IL.	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 15,222 32,104 330,976 101,014 13,445 93,954 52,030 103,638 13,516 20,504 12,637
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake Torest city, IL Lake in the Hills village, IL. Lake Zurich village, IL. Lakeville city, MN. Lakewood city, CO Lakewood city, CO Lakewood city, WA Lancaster County, SC. Lansing city, MI. Laramie city, WY. Larimer County, CO Las Cruces city, NM Las Vegas city, NM Lawrence city, KS. Lawrence city, KS. Lewisville city, TX Lewisville city, TX Lewisville town, NC. Libertyville village, IL. Lincolnwood village, IL. Lincolnwood village, IL.	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 86,544 115,222 32,104 330,976 101,014 13,445 93,954 52,030 103,638 13,516 20,504 12,637 3,313
Knoxville city, IA La Plata town, MD La Vista city, NE Laguna Niguel city, CA Lake Forest city, IL Lake Forest city, IL Lake in the Hills village, IL. Lake Zurich village, IL. Lakeville city, MN. Lakewood city, CO. Lakewood city, CO. Lakewood city, WA Lancaster County, SC. Lansing city, MI. Laramie city, WY. Larimer County, CO Las Cruces city, NM. Las Vegas city, NM. Lawrence city, KS. Lawrence city, KS. Lewisville city, TX Lewisville city, TX Lewisville town, NC. Libertyville village, IL.	7,202 9,160 17,062 65,429 18,931 28,908 19,983 61,056 151,411 59,102 32,104 30,976 101,014 330,976 101,014 330,976 101,014 330,975 58,351 52,030 103,638 13,516 20,504 3,313 331 

	5 5	
429	Livermore city, CA	88,232
064	Lombard village, IL	
025	Lone Tree city, CO	
620	Long Grove village, IL	
817	Longmont city, CO	91,730
545	Lonsdale city, MN	
849	Los Alamos County, NM	
796	Los Altos Hills town, CA	
264	Loudoun County, VA	
403	Louisville city, CO	20,319
060	Lower Merion township, PA	
416	Lynchburg city, VA	
186	Lynnwood city, WA	
709	Manassas city, VA	
265	Manhattan Beach city, CA	35,698
727	Manhattan city, KS	55,427
836	Mankato city, MN	
644	Maple Grove city, MN	
369	Maplewood city, MN	
867	Maricopa County, AZ4	
415	Marin County, CA	
648	Marion city, IA	
629	Mariposa County, CA	
690	Marshfield city, WI	
989	Martinez city, CA	
028	Marysville city, WA	
567	Maui County, HI	
038	McKinney city, TX	
306	McMinnville city, OR	
598 172	Mecklenburg County, NC1	
373	Menlo Park city, CA Menomonee Falls village, WI	
833	Mercer Island city, WA	
033	Meridian charter township, MI	24,700 /1 002
974	Meridian city, ID	
910	Merriam city, KS	
561	Mesa city, AZ	
931	Miami Beach city, FL	
316	Miami city, FL	
721	Middleton city, WI	
855	Middletown town, RI	
772	Midland city, MI	
659	Milford city, DE	
202	Milton city, GA	,
160	Minneapolis city, MN	
062	Minnetrista city, MN	
429	Missouri City city, TX	
931	Moline city, IL	
908	Monroe city, MI	
983	Montgomery city, MN	
056	Montgomery County, MD1	
411	Monticello city, UT	
102	Montrose city, CO	18,918
544	Moraga town, CA	17,231
222	Morristown city, TN	29,446
104	Morrisville town, NC	23,873
976	Morro Bay city, CA	10,568
014	Mountlake Terrace city, WA	20,922
445	Murphy city, TX	
954	Naperville city, IL	
287	Napoleon city, OH	
351	Nederland city, TX	
030	Needham CDP, MA	
638	Nevada City city, CA	
516	Nevada County, CA	
504	New Braunfels city, TX	
637	New Brighton city, MN	
313	New Concord village, OH	
006	New Hope city, MN	
848	New Orleans city, LA	

New Ulm city, MN	13,249
Newport city, RI	
Newport News city, VA	
Newton city, IA	
Niles village, IL	
Noblesville city, IN	
Norcross city, GA	
Norfolk city, NE Norfolk city, VA	
North Mankato city, MN	
North Port city, FL	
North Yarmouth town, ME	02,342
Northglenn city, CO	
Novato city, CA	
Novi city, MI	
O'Fallon city, IL	
Oak Park village, IL	
Oakley city, CA	39,950
Oklahoma City city, OK	
Olmsted County, MN	
Olympia city, WA	49,928
Orange village, OH	3,280
Orland Park village, IL	
Orleans Parish, LA	
Oshkosh city, WI	
Oswego village, IL	
Ottawa County, MI	280,243
Overland Park city, KS	186,147
Paducah city, KY	
Palm Beach Gardens city, FL	
Palm Coast city, FL	
Palo Alto city, CA	
Palos Verdes Estates city, CA Papillion city, NE	
Paradise Valley town, AZ	
Paradise valley town, AZ Park City city, UT	
Parker town, CO	
Parkland city, FL	
Pasco city, WA	
Pasco County, FL	
Payette city, ID	
Pearland city, TX	
Peoria city, IL	
Pflugerville city, TX	
Pinehurst village, NC	
Piqua city, OH	
Pitkin County, CO	
Plano city, TX	
Platte City city, MO	4,867
Pleasant Hill city, IA	
Pleasanton city, CA Plymouth city, MN	
Polk County, IA	
Pompano Beach city, FL	
Port Orange city, FL	
Port St. Lucie city, FL	
Portland city, OR	
Powell city, OH	
Powhatan County, VA	
Prince William County, VA	450,763
Prior Lake city, MN	
Pueblo city, CO	109,122
Purcellville town, VA	9,217
Queen Creek town, AZ	22,200
Raleigh city, NC	449,477
Raleigh city, NC Ramsey city, MN	449,477 25,853
Raleigh city, NC Ramsey city, MN Raymond town, ME	449,477 25,853 4,497
Raleigh city, NC Ramsey city, MN Raymond town, ME Raymore city, MO	449,477 25,853 4,497 20,358
Raleigh city, NC Ramsey city, MN Raymond town, ME	449,477 25,853 4,497 20,358 28,492

	84,368
Reno city, NV	239,732
Richland city, WA	53,991
Richmond city, CA	
Richmond Heights city, MO Rio Rancho city, NM	
River Falls city, WI	
Riverside city, CA	
Roanoke city, VA	99.572
Roanoke County, VA	
Rochester city, NY	209,463
Rock Hill city, SC	70,764
Rockville city, MD	66,420
Roeland Park city, KS	
Rohnert Park city, CA	42,305
Rolla city, MO	20,013
Rosemount city, MN	
Rosenberg city, TX Roseville city, MN	35 624
Round Rock city, TX	116 369
Royal Palm Beach village, FL	
Sacramento city, CA	
Sahuarita town, AZ	
Sammamish city, WA	62,877
San Diego city, CA	
San Jose city, CA	1,023,031
San Marcos city, CA	
San Marcos city, TX	
Sangamon County, IL Santa Fe city, NM	02 000
Santa Fe County, NM	
Sarasota County, FL	404 839
Savage city, MN	30,011
Schaumburg village, IL	74,427
Schertz city, TX	
Scott County, MN	
Scottsdale city, AZ	
Sedona city, AZ	10,246
Sevierville city, TN Shakopee city, MN	16,387
Sharonville city, OH	
Shawnee city, KS	
enames eng, ne	
Shawnee city, OK	30,974
Shawnee city, OK Sherborn town, MA	
Sherborn town, MA Shoreline city, WA	4,302 55,431
Sherborn town, MA Shoreline city, WA Shoreview city, MN	4,302 55,431 26,432
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL	4,302 55,431 26,432 16,809
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ	4,302 55,431 26,432 16,809 43,585
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR	4,302 55,431 26,432 16,809 43,585 9,757
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD	4,302 55,431 26,432 16,809 43,585 9,757 170,401
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA Snowmass Village town, CO.	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA Snowmass Village town, CO Somerset town, MA South Jordan city, UT Southlake city, TX	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA Snowmass Village town, CO Somerset town, MA South Jordan city, UT Southlake city, TX Spearfish city, SD	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 18,257 
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA Snowmass Village town, CO Somerset town, MA South Jordan city, UT Southlake city, TX Spearfish city, SD Springfield city, MO	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 65,523 30,090 11,300 165,785
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA Snowmass Village town, CO Somerset town, MA South Jordan city, UT Southlake city, TX Spearfish city, SD Springfield city, MO Springville city, UT	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 18,257 
Sherborn town, MA Shoreline city, WA Shoreview city, MN Shorewood village, IL Sierra Vista city, AZ Silverton city, OR Sioux Falls city, SD Skokie village, IL Snoqualmie city, WA Snowmass Village town, CO Somerset town, MA. South Jordan city, UT Southlake city, TX Spearfish city, SD Springfield city, MO Springville city, UT St. Augustine city, FL	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 2,827 12,944 2,827 18,257 
Sherborn town, MA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 18,257 30,090 11,300 165,785 32,319 13,952 32,730
Sherborn town, MA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 18,257 
Sherborn town, MA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 18,257 30,090 11,300 165,785 32,319 32,730 76,819 200,294
Sherborn town, MA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 30,090 165,785 32,319 13,952 32,730 76,819 200,294 298,763
Sherborn town, MA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 65,523 30,090 165,785 32,319 13,952 32,730 76,819 200,294 298,763 42,224
Sherborn town, MA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 65,523 30,090 165,785 32,319 13,952 39,52 39,523 
Sherborn town, MA	
Sherborn town, MA	4,302 55,431 26,432 16,809 43,585 9,757 170,401 64,773 12,944 2,827 18,257 65,523 30,090 165,785 32,319 3952 3952 3952 

Washoe County, NV Washougal city, WA Wauwatosa city, WI	15,241
Wentzville city, MO	
West Carrollton city, OH	
West Chester township, OH	
Western Springs village, IL	
Westerville city, OH	38,604
Westlake town, TX	
Westminster city, CO	
Westminster city, MD	
Wheat Ridge city, CO	31,162
White House city, TN	11,107
Wichita city, KS	389,054
Williamsburg city, VA	14,817
Willowbrook village, IL	
Wilmington city, NC	
Wilsonville city, OR	
Windsor town, CO	
Windsor town, CT	
Winnetka village, IL	
Winter Garden city, FL	
Woodbury city, MN	
Woodinville city, WA	
Wyandotte County, KS	
Yakima city, WA	
York County, VA	
Yorktown town, IN	
Yorkville city, IL	
Yountville city, CA	2,978

## **Appendix C: Detailed Survey Methods**

The National Community Survey<sup>™</sup> (The NCS<sup>™</sup>), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Morristown funded this research. Please contact Michele Parvin of the City of Morristown at mparvin@mymorristown.com if you have any questions about the survey.

#### **Survey Validity**

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

#### **Selecting Survey Recipients**

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Morristown were eligible to participate in the survey. A list of all households within the zip codes serving Morristown was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Morristown households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Morristown boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of four quadrants.

To choose the 2,400 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the City of Morristown website. This opt-in survey was identical to the scientific survey and open to all City residents. The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.

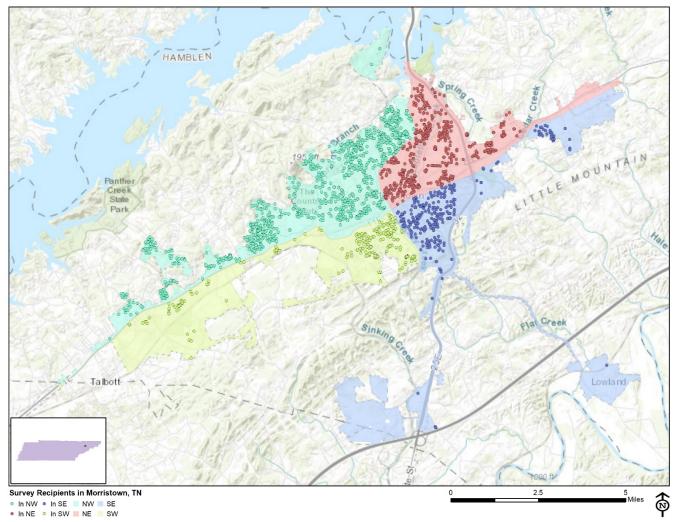


Figure 1: Location of Survey Recipients

#### Survey Administration and Response

Selected households received three mailings, one week apart, beginning on November 13, 2019. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the City Administrator inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English. Both cover letters included a URL through which the residents selected for the mail survey could choose respond online rather than by mail. The City of Morristown chose to augment their administration of The NCS with several additional services, including demographic subgroup comparisons and geographic subgroup comparisons. The results of these additional services have been provided under separate cover. Completed surveys were collected over the following seven weeks. The online "opt-in" survey became available to all residents on December 13, 2019 and remained open for two weeks.

About 6% of the 2,400 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,248 eligible households that received the survey, 444 completed the survey, providing an overall response rate of 20%. Of the 444 completed surveys, 35 were completed online. Additionally, responses were tracked by area; response rates by quadrant ranged from 12% to 22%. The response rates were calculated using AAPOR's response rate #2<sup>1</sup> for mailed surveys of unnamed persons. Additionally, 610 residents completed the online opt-in survey; results of the opt-in survey can be found in the *Supplemental Online Survey Results* report provided under separate cover.

<sup>&</sup>lt;sup>1</sup> See AAPOR's Standard Definitions here: <u>http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx</u> for more information

	Northeast	Northwest	Southeast	Southwest	Overall
Total sample used	700	1,171	293	236	2,400
I=Complete Interviews	111	246	57	27	441
P=Partial Interviews	1	2	0	0	3
R=Refusal and break off	1	0	0	0	1
NC=Non Contact	0	0	0	0	0
O=Other	0	0	0	0	0
UH=Unknown household	0	0	0	0	0
UO=Unknown other	526	871	216	190	1,803
NE=Not eligible	61	52	20	19	152
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	18%	22%	21%	12%	20%

#### Table 83: Survey Response Rates by Quadrant

#### **Confidence Intervals**

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions.<sup>2</sup>

The margin of error for the City of Morristown survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (444 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

#### Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically "skipped" to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

#### **Survey Data Weighting**

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, NRC compared the data to determine whether it was appropriate to combine, or blend, both datasets together. In the case of Morristown, characteristics of respondents to the non-probability

<sup>&</sup>lt;sup>2</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

survey were dissimilar enough in both respondent trait and opinion to indicate the datasets should not be blended. Results for the opt-in survey have been provided under separate cover.

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Morristown. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), race/ethnicity, sex, age, and area. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	48%	22%	43%
Own home	52%	78%	57%
Detached unit*	70%	77%	68%
Attached unit*	30%	23%	32%
Race and Ethnicity			
White	80%	88%	82%
Not white	20%	12%	18%
Not Hispanic	84%	97%	92%
Hispanic	16%	3%	8%
Sex and Age			
Female	53%	56%	54%
Male	47%	44%	46%
18-34 years of age	32%	7%	26%
35-54 years of age	33%	21%	33%
55+ years of age	35%	72%	40%
Females 18-34	16%	4%	14%
Females 35-54	17%	12%	18%
Females 55+	21%	41%	22%
Males 18-34	16%	3%	13%
Males 35-54	16%	10%	15%
Males 55+	14%	31%	18%
Quadrant			
Northeast	28%	25%	30%
Northwest	49%	56%	49%
Southeast	12%	13%	12%
Southwest	10%	6%	8%

Table 84: Morristown, TN 2019 Weighting Table

\* U.S. Census Bureau ACS 2017 5-year estimates

#### **Survey Data Analysis and Reporting**

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The data for the opt-in survey are presented separately in the report titled Supplemental Online Survey Results.

## **Appendix D: Survey Materials**

Dear Morristown Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better city!

Sincerely,

A.W.B

Anthony Cox City Administrator

in a survey Your household has been randomly selected to participate in a survey

Thank you for helping create a better city!

It won't take much of your time to make a big difference!

about your community. Your survey will arrive in a few days.

Sincerely,

A.W.B

Dear Morristown Resident,

Anthony Cox City Administrator

Dear Morristown Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better city!

Sincerely,

/.l. W. D

Anthony Cox City Administrator

Dear Morristown Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better city!

Sincerely,

A. W. B

Anthony Cox City Administrator

City of Morristown

P.O. Box 1499 Morristown, Tennessee 37816-1499 Presorted First Class Mail US Postage PAID Boulder, CO Permit NO. 94

#### City of Morristown Incorporated 1855

P.O. Box 1499 Morristown, Tennessee 37816-1499 Presorted First Class Mail US Postage PAID Boulder, CO Permit NO. 94



P.O. Box 1499 Morristown, Tennessee 37816-1499 Presorted First Class Mail US Postage PAID Boulder, CO Permit NO. 94



P.O. Box 1499 Morristown, Tennessee 37816-1499 Presorted First Class Mail US Postage PAID Boulder, CO Permit NO. 94



Dear City of Morristown Resident:

Please help us shape the future of Morristown! You have been selected at random to participate in the 2019 Morristown Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number being surveyed. Your feedback will help Morristown make decisions that affect our city.

#### A few things to remember:

- Your responses are completely anonymous.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

#### ww.webplaceholder.xx

**Please do not share your survey link.** This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

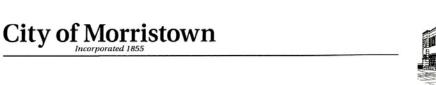
If you have any questions about the survey please call 423-581-0100.

Thank you for your time and participation!

Sincerely,

1. W. B

Anthony Cox City Administrator





Dear City of Morristown Resident:

Here's a second chance if you haven't already responded to the 2019 Morristown Community Survey! (If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)

Please help us shape the future of Morristown! You have been selected at random to participate in the 2019 Morristown Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number being surveyed. Your feedback will help Morristown make decisions that affect our city.

#### A few things to remember:

- Your responses are completely anonymous.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

#### xx.webplaceholder.xx

**Please do not share your survey link.** This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 423-581-0100.

Thank you for your time and participation!

Sincerely,

1. W. B

Anthony Cox City Administrator

### The City of Morristown 2019 Community Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

#### 1. Please rate each of the following aspects of quality of life in Morristown:

	Excellent	Good	Fair	Poor	Don't know
Morristown as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Morristown as a place to raise children	1	2	3	4	5
Morristown as a place to work	1	2	3	4	5
Morristown as a place to visit	1	2	3	4	5
Morristown as a place to retire	1	2	3	4	5
The overall quality of life in Morristown	1	2	3	4	5

#### 2. Please rate each of the following characteristics as they relate to Morristown as a whole:

Excellent	Good	Fair	Poor	Don't know
Overall feeling of safety in Morristown1	2	3	4	5
Overall ease of getting to the places you usually have to visit 1	2	3	4	5
Quality of overall natural environment in Morristown1	2	3	4	5
Overall "built environment" of Morristown (including overall design,				
buildings, parks and transportation systems)1	2	3	4	5
Health and wellness opportunities in Morristown1	2	3	4	5
Overall opportunities for education and enrichment1	2	3	4	5
Overall economic health of Morristown1	2	3	4	5
Sense of community1	2	3	4	5
Overall image or reputation of Morristown1	2	3	4	5

#### 3. Please indicate how likely or unlikely you are to do each of the following:

	Very	Somewhat	Somewhat	Very	Don't
	likely	likely	unlikely	unlikely	know
Recommend living in Morristown to someone who asks	1	2	3	4	5
Remain in Morristown for the next five years	1	2	3	4	5

#### 4. Please rate how safe or unsafe you feel:

	Very	Somewhat	Neither safe	Somewhat	Very	Don't
	safe	safe	nor unsafe	unsafe	unsafe	know
In your neighborhood during the day	Ì	2	3	4	5	6
In Morristown's downtown/commercial						
area during the day	1	2	3	4	5	6

#### 5. Please rate each of the following characteristics as they relate to Morristown as a whole:

Ç .	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Morristown	1	2	3	4	5
Ease of travel by public transportation in Morristown	1	2	3	4	5
Ease of travel by bicycle in Morristown	1	2	3	4	5
Ease of walking in Morristown	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Morristown	1	2	3	4	5
Overall appearance of Morristown	1	2	3	4	5
Public places where people want to spend time		2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing		2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc	c.)1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of affordable quality health care Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5



#### 6. Please rate each of the following characteristics as they relate to Morristown as a whole:

1	Excellent	Good	Fair	Poor	Don't know
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education		2	3	4	5
Adult educational opportunities	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities		2	3	4	5
Cost of living in Morristown	l	2	3	4	5
Overall quality of business and service establishments in Morristown	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Morristown	1	2	3	4	5
Opportunities to participate in social events and activities	l	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters		2	3	4	5
Openness and acceptance of the community toward people of					
diverse backgrounds	1	2	3	4	5
Neighborliness of residents in Morristown	1	2	3	4	5

#### 7. Please indicate whether or not you have done each of the following in the last 12 months.

No	Yes
Observed a code violation or other hazard in Morristown (weeds, abandoned buildings, etc.)l	2
Household member was a victim of a crime in Morristownl	2
Reported a crime to the police in Morristownl	2
Contacted the City of Morristown (in-person, phone, email or web) for help or informationl	2
Contacted Morristown elected officials (in-person, phone, email or web) to express your opinionl	2

### 8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Morristown?

	2 times a		Once a month	Not
	week or more	a month	or less	at all
Used Morristown recreation centers or their services	l	2	3	4
Visited a neighborhood park or City park	1	2	3	4
Used Morristown public libraries or their services	1	2	3	4
Participated in religious or spiritual activities in Morristown	1	2	3	4
Attended a City-sponsored event	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving	1	2	3	4
Carpooled with other adults or children instead of driving alone	1	2	3	4
Walked or biked instead of driving	1	2	3	4

# 9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, PTA, town halls, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

•	2 times a	2-4 times	Once a month	Not	
	week or more	a month	or less	at all	
Attended a local public meeting	1	2	3	4	
Watched (online or on television) a local public meeting	1	2	3	4	

### The City of Morristown 2019 Community Survey

#### 10. Please rate the quality of each of the following services in Morristown:

Police services 1	<u> </u>	<u>Fair</u> 3	Poor 4	<u>Don't kn</u> 5
Fire services	2	3	4	5
Ambulance or emergency medical services	2	3	4	5
Crime prevention	2	3	4	5
Fire prevention and education	2	3	4	5
Traffic enforcement	2	3	4	5
Street repair	2	3	4	5
Street cleaning	2	3	4	5
Street lighting	2	3	4	5
Snow removal	2	3	4	5
Sidewalk maintenance	2	3	4	5
Traffic signal timing	2	3	4	5
Bus or transit services	2	3	4	5
Garbage collection	2	3	4	5
Recycling 1	2	3	4	5
Yard waste pick-up	2	3	4	5
	2	3		5
Storm drainage	2	3	4	5
Drinking water	2	э 3	4	э 5
Sewer services	2	3	-	
Power (electric and/or gas) utility		-	4	5
Utility billing	2	3	4	5
City parks1	2	3	4	5
Recreation programs or classes	2	3	4	5
Recreation centers or facilities	2	3	4	5
Land use, planning and zoning	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.) 1	2	3	4	5
Animal control 1	2	3	4	5
Economic development	2	3	4	5
Health services 1	2	3	4	5
Public library services 1	2	3	4	5
Public information services 1	2	3	4	5
Cable television 1	2	3	4	5
Emergency preparedness (services that prepare the community for				
natural disasters or other emergency situations)1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts1	2	3	4	5
Morristown open space1	2	3	4	5
City-sponsored special events1	2	3	4	5
Overall customer service by Morristown employees (police,				
receptionists, planners, etc.)1	2	3	4	5
Overall, how would you rate the quality of the services provided by eac	h af tha fal	11		
Excellent	Good	Fair	Poor	Don't kn
The City of Morristown1	2	3	4	5
The Federal Government1	2	3	4	5
The State Government	2	3	4	5
Hamblen County Government	2	3	4	5
		5	1	0
Please rate the following categories of Morristown government perform Excellent	mance: Good	Fair	Poor	Don't kn
The value of services for the taxes paid to Morristown	2	3	4	<u></u> 5
The overall direction that Morristown is taking	2	3	4	5
The job Morristown government does at welcoming resident involvement 1	2	3	4	5
Overall confidence in Morristown government	2	3	4	5
overall confidence in morristown Soverinnent		3	4	5
Generally acting in the best interest of the community				
Generally acting in the best interest of the community	2 2	3	4	5



### 13. Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years:

following in the coming two years:	Very	Somewhat	Not at all
Essenta	ial important	important	important
Overall feeling of safety in Morristown 1	2	3	4
Overall ease of getting to the places you usually have to visit	2	3	4
Quality of overall natural environment in Morristown1	2	3	4
Overall "built environment" of Morristown (including overall design,			
buildings, parks and transportation systems)1	2	3	4
Health and wellness opportunities in Morristown1	2	3	4
Overall opportunities for education and enrichment1	2	3	4
Overall economic health of Morristown	2	3	4
Sense of community1	2	3	4

#### 14. Please rate how easy or difficult it is to learn about City services or events:

O Very easy O Somewhat easy O Somewhat difficult O Very difficult O I have not sought information

#### 15. How do you learn about community events? (Check all that apply)

<b>O</b> Newspaper	• O City Facebook page	<b>O</b> Friends/word of mouth	<b>O</b> Other (radio, etc.)
• City website	<b>O</b> Twitter	<b>O</b> TV	

#### 16. In the last 12 months, about how many times, if at all, have you or other household members visited each of

the following:	2 times a	2-4 times	Once a month	Not	
	week or more	a month	or less	at all	
City website (www.mymorristown.com)	1	2	3	4	
City Facebook page	1	2	3	4	
City Twitter feed	1	2	3	4	

#### 17. Please rate how safe or unsafe you feel from the following in Morristown.

Very	Somewhat	Neither safe	Somewhat	Very	Don't
safe	safe	nor unsafe	unsafe	unsafe	know
Property crimes (e.g., burglary, theft) 1	2	3	4	5	6
Violent crimes (e.g., rape, assault, robbery) 1	2	3	4	5	6
Illegal drug activity (e.g., manufacture, sale or use of drugs). 1	2	3	4	5	6
Intoxicated or impaired drivers 1	2	3	4	5	6
Distracted drivers 1	2	3	4	5	6

## 18. Please indicate if you have had contact with a City Council member in the past 12 months in each of the following ways:

				540	10
Face-to-face				l	2
On the phone				1	2
Community round table	discussion			1	2
				1	2
•	•	-	c transportation in Morr		
How likely, if at all, v	vould you be to uti	ilize fixed route publi	c transportation in Morr	istown?	
•	•	-	transportation in Morr O Very unlikely	<b>istown?</b> O Don't know	
• Very likely • • • • • • • • • • • • • • • • • • •	Somewhat likely g, if any, would m	O Somewhat unlikel	-	<b>O</b> Don't know	
O Very likely O Which of the followin Morristown? (Select a	Somewhat likely g, if any, would m all that apply.)	• Somewhat unlikel ake you more likely t	• • • • • • • • • • • • • • • • • • •	<b>O</b> Don't know	
O Very likely O Which of the followin Morristown? (Select a	Somewhat likely g, if any, would m	• Somewhat unlikel ake you more likely t	• • • • • • • • • • • • • • • • • • •	<b>O</b> Don't know	

#### 21. Please rate the quality of each of the following events in Morristown:

					Don't know/
	Excellent	Good	Fair	Poor	Have not attended
Craft Beer Festival	1	2	3	4	5
Music on the Downtown Green	1	2	3	4	5

#### Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only. How often, if at all, do you do each of the following, considering all of the times you could? D1. Never Sometimes Usually <u>Always</u> Rarely Recycle at home ......1 2 3 4 5 2 3 4 5 Purchase goods or services from a business located in Morristown......1 2 3 4 Eat at least 5 portions of fruits and vegetables a day 5 .....1 2 Participate in moderate or vigorous physical activity......1 3 4 5 Read or watch local news (via television, paper, computer, etc.) ......1 2 3 4 5 2 3 4 5 Vote in local elections......1 D2. Would you say that in general your health is: **O** Excellent **O** Very good **O** Fair **O** Poor **O** Good What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you D3. think the impact will be: **O** Neutral **O** Very negative **O** Very positive **O** Somewhat positive **O** Somewhat negative **D4**. What is your employment status? D12. How much do you anticipate your household's **O** Working full time for pay total income before taxes will be for the current **O** Working part time for pay year? (Please include in your total income money **O** Unemployed, looking for paid work from all sources for all persons living in your **O** Unemployed, not looking for paid work household.) • Fully retired **O** Less than \$25,000 **O** \$25,000 to \$49,999 D5. Do you work inside the boundaries of **O** \$50,000 to \$99,999 **Morristown**? **O** \$100,000 to \$149,999 **O** Yes, outside the home **O** \$150,000 or more **O** Yes, from home O No Please respond to both questions D13 and D14: D6. How many years have you lived in Morristown? D13. Are you Spanish, Hispanic or Latino? **O** Less than 2 years **O** 11-20 years **O** No, not Spanish, Hispanic or Latino **O** 2-5 years **O** More than 20 years **O** Yes, I consider myself to be Spanish, Hispanic **O** 6-10 years or Latino Which best describes the building you live in? **D**7. D14. What is your race? (Mark one or more races **O** One family house detached from any other houses to indicate what race you consider yourself **O** Building with two or more homes (duplex, townhome, to be.) apartment or condominium) O American Indian or Alaskan Native **O** Mobile home **O** Asian, Asian Indian or Pacific Islander **O** Other O Black or African American D8. Is this house, apartment or mobile home... **O** White **O** Rented **O** Other

**O** Owned

About how much is your monthly housing cost **D9**. for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- **O** Less than \$300 per month
- **O** \$600 to \$999 per month
- **O** \$1,000 to \$1,499 per month
- **O** \$1,500 to \$2,499 per month
- O \$2,500 or more per month
- D10. Do any children 17 or under live in your household? O No **O** Yes

D11. Are you or any other members of your household aged 65 or older? O No **O** Yes

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

**O** Male

**O** Land line

D17. Do you consider a cell phone or land line your

**O** 55-64 years

**O** 65-74 years

O 75 years or older

**O** Both

D15. In which category is your age?

primary telephone number?

**O** 18-24 years

**O** 25-34 years

**O** 35-44 years

**O** 45-54 years

D16. What is your sex?

**O** Female

O Cell