

Morristown, TN

The National Community Survey

Report of Results
2021

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Morristown. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 400 residents of the city of Morristown collected from December 17th, 2021 to February 4th, 2022. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2022 survey was 12%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Morristown.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Morristown’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Morristown residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Morristown’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Morristown’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your city’s 2022 ratings compare to other communities’ ratings from the past five years.



Trends over time

Trend data for Morristown represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2020 and 2021 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Morristown were eligible to participate in the survey. A list of all households within the zip codes serving Morristown was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Morristown households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Morristown boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,500 randomly selected households received mailings beginning on December 17th, 2021 and the survey remained open for seven weeks. For 2,000 households, the first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. For the remaining 1,500 households, the first mailing was a postcard inviting the household to participate, followed one week later by a reminder postcard. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 5% of the 3,500 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,317 households that received the invitations to participate, 400 completed the survey, providing an overall response rate of 12%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Morristown survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (400 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Morristown. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on January 14th, 2022. The survey remained open for three weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in the City of Morristown. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	9%	29%	29%
	35-54	24%	33%	33%
	55+	68%	38%	38%
Area	NE	18%	23%	23%
	NW	47%	39%	39%
	SE	24%	22%	22%
	SW	12%	16%	16%
Hispanic origin	No, not Spanish, Hispanic, or Latino	96%	86%	86%
	Spanish, Hispanic, or Latino	4%	14%	14%
Housing tenure	Own	76%	50%	50%
	Rent	24%	50%	50%
Housing type	Attached	25%	38%	38%
	Detached	75%	62%	62%
Race & Hispanic origin	Not white alone	16%	25%	25%
	White alone, not Hispanic or Latino	84%	75%	75%
Sex	Female	55%	52%	52%
	Male	45%	48%	48%
Sex/age	Female 18-34	5%	14%	14%
	Female 35-54	13%	16%	16%
	Female 55+	37%	21%	21%
	Male 18-34	4%	15%	15%
	Male 35-54	11%	17%	17%
	Male 55+	31%	17%	17%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Morristown funded this research. Please contact Michele Parvin of the City of Morristown at mparvin@mymorristown.com if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2019 American Community Survey

Highlights

Safety continues to be a priority for residents, with residents' opinion of overall community safety on the rise.

Similar to previous years, when asked about which aspects of the community the City should focus on in the next two years, safety of Morristown was identified as an area of priority. With 91% of residents reporting safety as essential or very important to focus on, it was the highest-priority facet of community livability. Notably, the overall safety of Morristown experienced a raise in positive ratings, from 63% in 2019 to 70% in 2021, and about 9 in 10 respondents reported feeling very or somewhat safe in both their neighborhood and Morristown's downtown/commercial area during the day. A strong majority also felt safe from both violent crime (76% excellent or good) and property crime (69%); these ratings were similar to those given in previous survey years and to ratings given in other communities across the nation.

Of the safety services in Morristown, fire services were the highest rated (90% excellent or good), followed by ambulance/EMS services (84%), and police/sheriff services (75%). These were similar to the national benchmarks. Lower-performing services were crime prevention (59%), animal control (58%), and emergency preparedness (53%), though these ratings were also similar to the national averages. Ratings for safety-related services remained stable over time except for animal control, which continued its upward trend in 2021 (up from 44% in 2019 and 51% in 2020).

In addition to the standard questions regarding safety, the City also asked residents how concerned residents were about certain situations in both daytime and nighttime hours. During the day, residents were most concerned about safety of children in schools (75% major or moderate concern), illegal drugs being used or sold near their home (69%), and homeless or transient related problems (67%). Items with the least amount of concern were illegal parking near both downtown and homes, with about one-third identifying these as concerns. During nighttime hours, these levels of concern shifted. About 7 in 10 respondents or more were concerned about safety in city parks, while walking within Morristown, and vandalism or damage to property, as well as the same items identified as concerns during the day. Illegal parking remained the lowest point of concern in nighttime hours.

Economy also remains a resident priority and related ratings reflect improvement over time.

Along with safety, the economy in Morristown was the second highest area of focus identified by residents. About half of residents had positive views toward the overall economic health of the city, which was similar to ratings given in previous years and to the benchmarks; however, other aspects of the economy saw improvement since 2020. Employment opportunities (67% excellent or good), Morristown as a place to work (66%), and economic development (57%) all saw significant improvement from 2020. Employment opportunities was exceptionally regarded, as it was rated higher than the national average. About half of residents approved of other items related to the economy, including the variety of business and service establishments, the cost of living, shopping opportunities, and the vibrancy of downtown/commercial areas. Additionally, about one-third of residents had a positive outlook on how the economy would impact their family income in the next 6 months. These ratings were all similar to the national benchmarks and to those given in 2020 except for cost of living, which declined.

Mobility presents an opportunity for Morristown, though ratings for public transportation have improved.

Overall, items relating to mobility tended to be similar to or lower than the national benchmarks, and remain an area of opportunity for the City. This being said, a number of items experienced notable increases between survey administrations, including the overall quality of the transportation system (from 33% excellent or good in 2020 to 41% in 2021). Other items that saw significant improvement in 2021 were the ease of travel by public transportation (34%) and bus or transit services (41%), which saw 11% and 23% increases between survey administrations, respectively. A majority of mobility-related ratings were on par with previous years, with about half of residents approving of traffic signal timing, street cleaning, street lighting, snow removal, and sidewalk maintenance. Less than half of residents gave positive marks to the ease of walking (44%) and ease of travel by bicycle (34%), which were lower than the benchmarks. A comparatively low proportion of residents utilized alternate forms of transportation: about 3 in 10 had walked or biked instead of driving, while about 1 in 10 used public transportation in the previous 12 months.

Items which experienced a drop in ratings from 2020 to 2021 all followed the theme of auto-related travel. These included the ease of travel by car (68%), ease of public parking (60%), and traffic flow on major streets (60%), each of which decreased by about 8-9% between administrations. It is important to note, however, that these ratings, while representing decreases since 2020, were consistent with those given prior to the COVID-19 pandemic, and that ratings for car-related travel generally increased nationwide during the height of the pandemic, likely due to related closures and less traffic on the roads in general.

Residents recognize improvements in the built environment around Morristown.

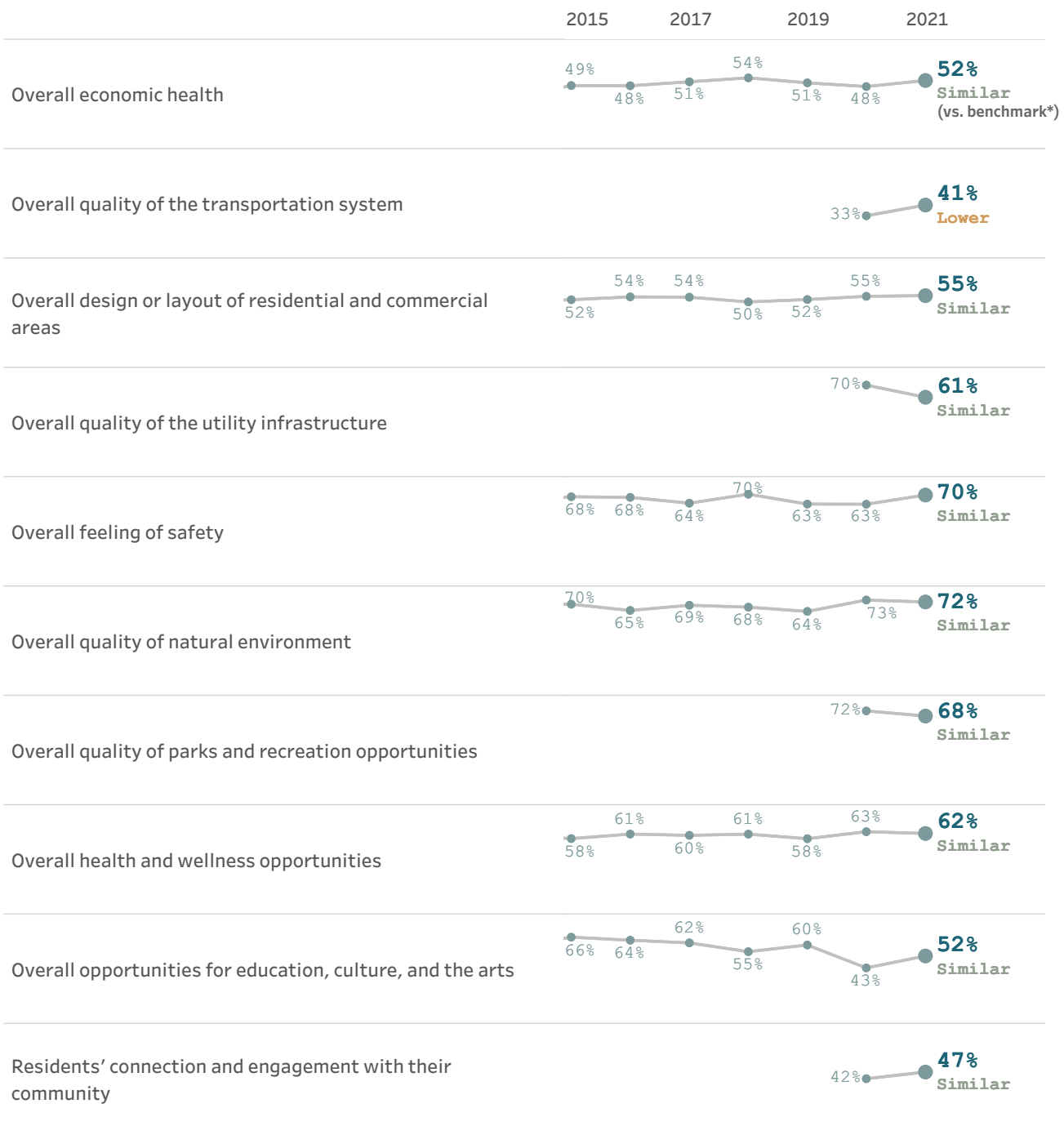
While the rating for the overall design or layout of residential and commercial areas in Morristown remained on par with those given in previous years (55% excellent or good), a number of aspects relating to community design experienced improvement. These included code enforcement (an 18% increase in 2021, to 49% excellent or good), land use, planning, and zoning (a 12% increase, to 45%), and well-planned residential growth (an 8% increase, to 50%). All other items in this facet received ratings that were on par with those given in previous administrations and were similar to the national comparisons.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

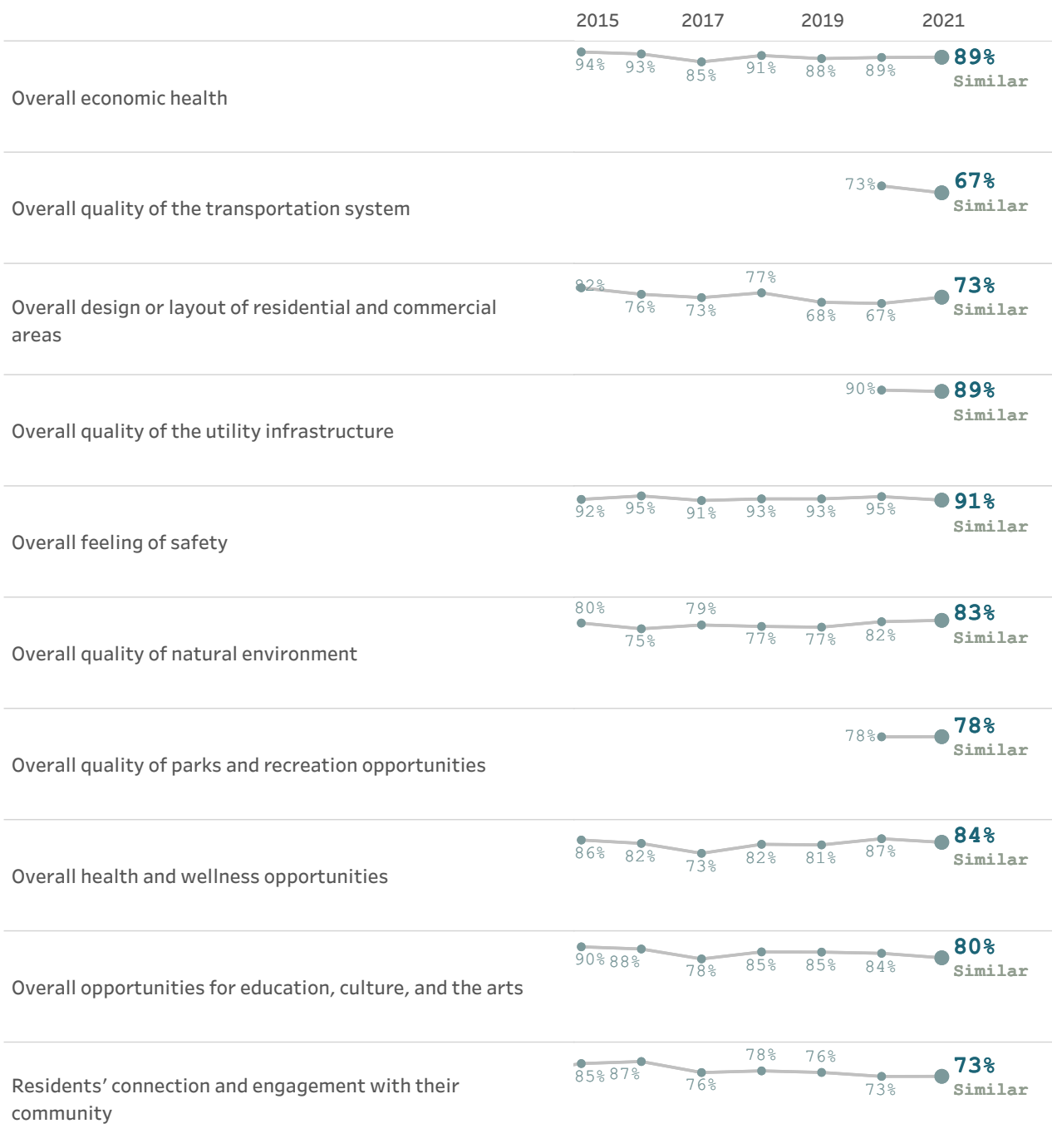
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.

(% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

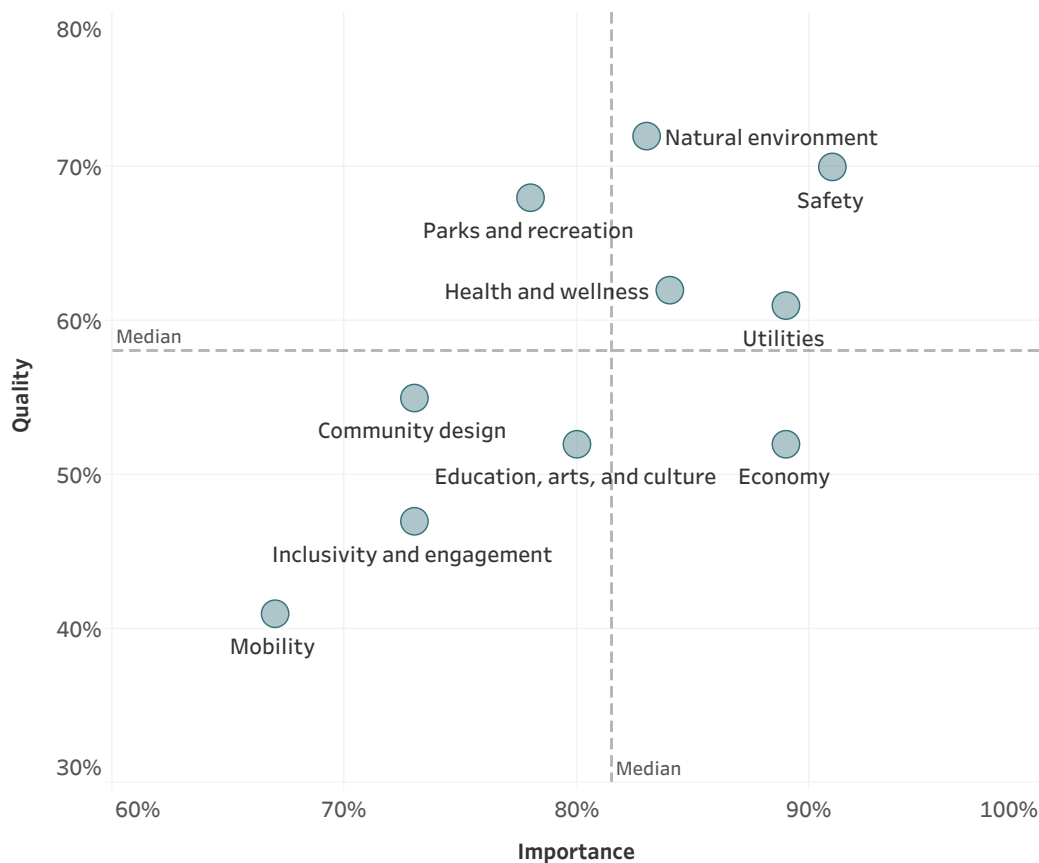
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 58% or more of respondents were considered of “higher quality” and those with ratings lower than 58% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 81% or more of respondents. Services were rated as “less important” if they received a rating of less than 81%. This classification uses the median ratings for quality and importance to divide the services in half.

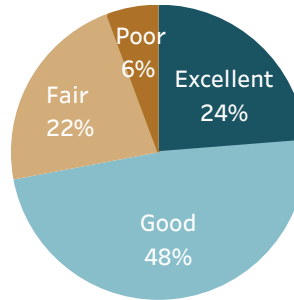
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



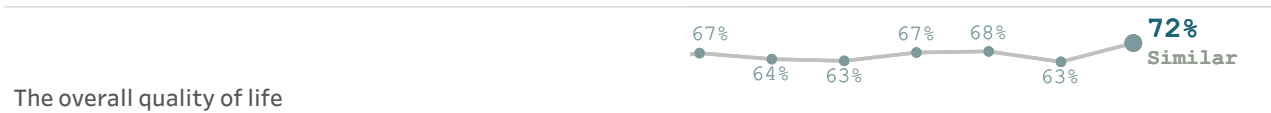
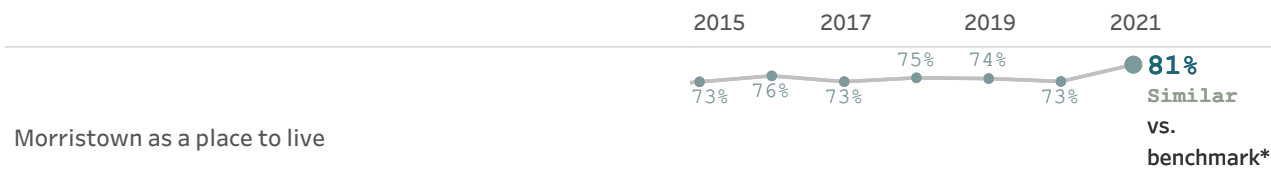
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Morristown, 2021



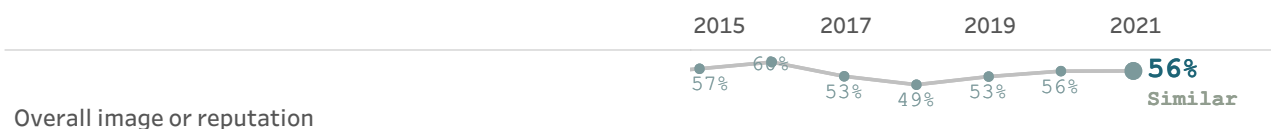
Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Morristown community.
(% excellent or good)

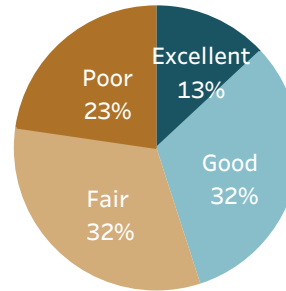


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

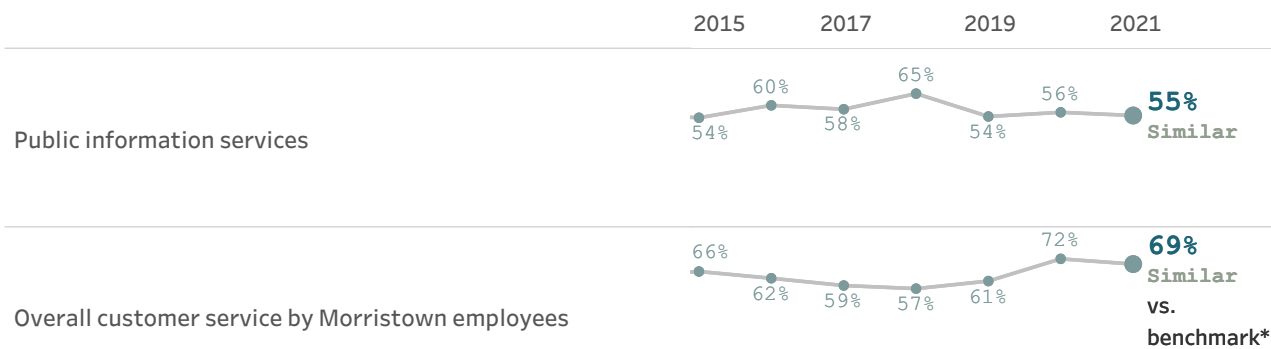
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

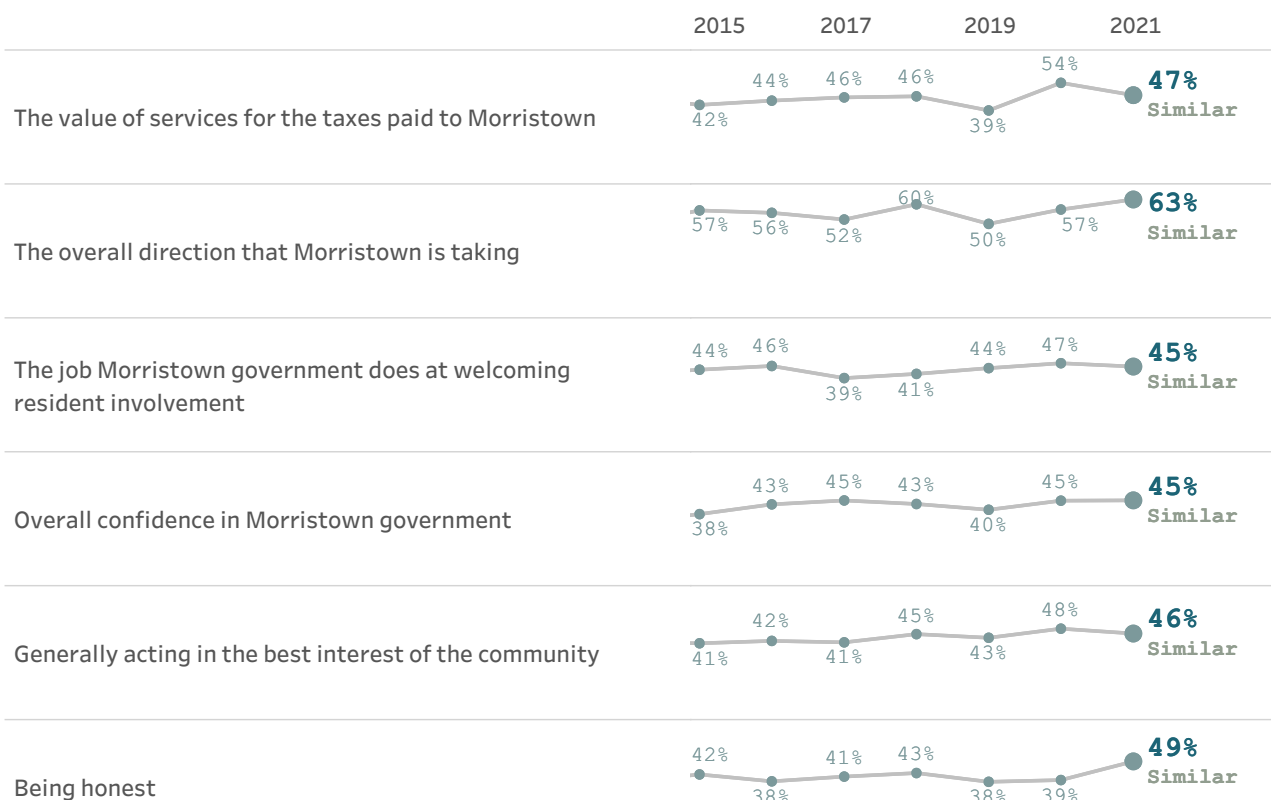
Overall confidence in
Morristown government, 2021



Please rate the quality of each of the following services in Morristown.
(% excellent or good)



Please rate the following categories of Morristown government performance.
(% excellent or good)



Being open and transparent to the public 40% 39% Similar

Informing residents about issues facing the community 42% 39% Similar

Treating all residents fairly 37% 30% 35% 43% 38% 50% 41% Similar

Treating residents with respect 51% 52% Similar

Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

2015 2017 2019 2021
63% 66% 66% 64% 62% 64% 61% Similar
The City of Morristown

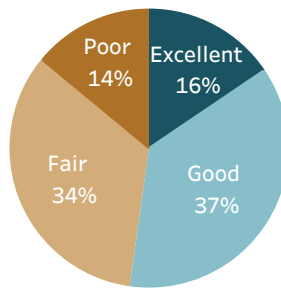
53% 48% 45% 48% 42% Similar
38% 39%
The Federal Government

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

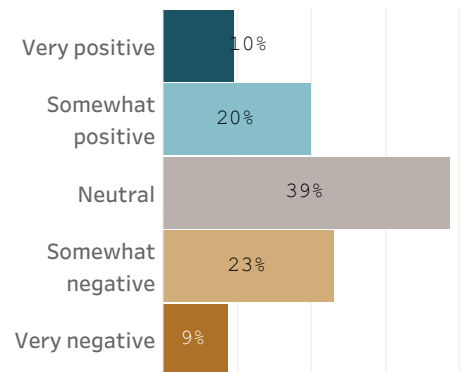
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

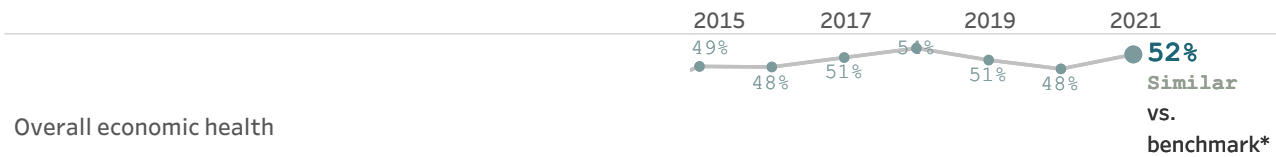
Overall economic health of Morristown, 2021



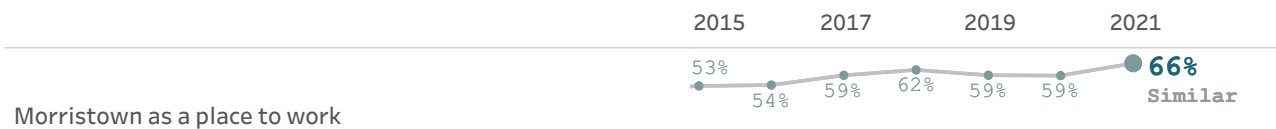
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



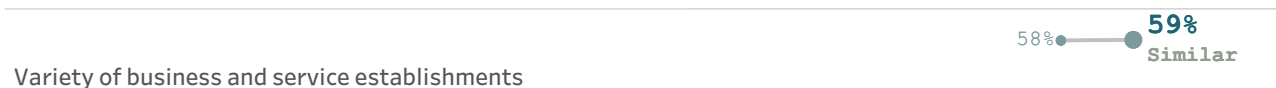
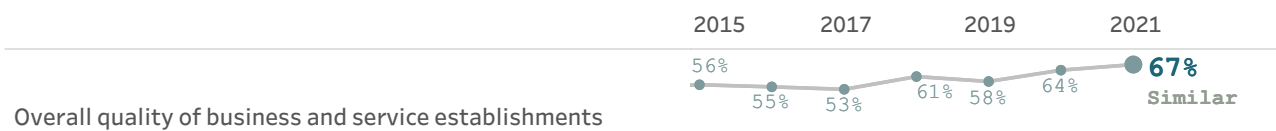
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)



Please rate each of the following in the Morristown community.
(% excellent or good)



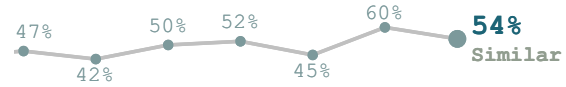
Employment opportunities



Shopping opportunities

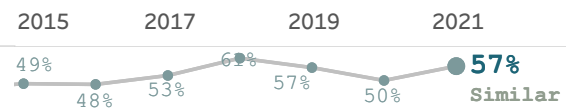


Cost of living



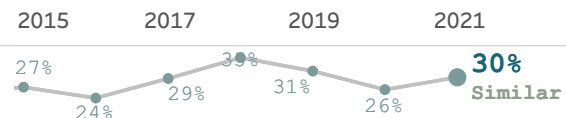
Please rate the quality of each of the following services in Morristown.
(% excellent or good)

Economic development



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

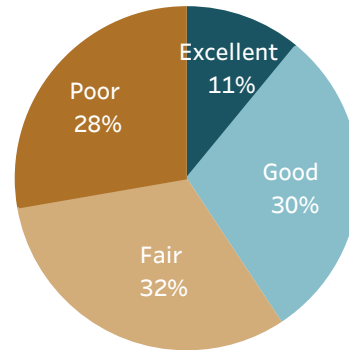


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

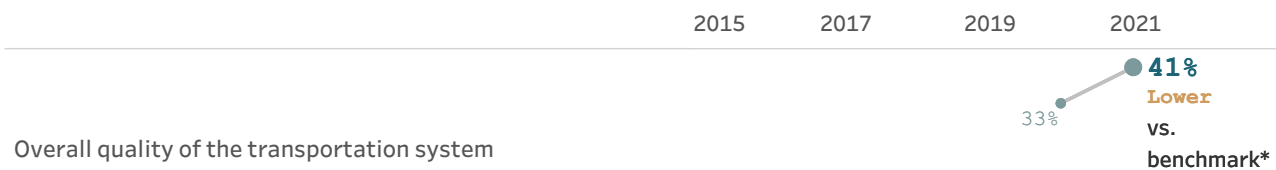
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

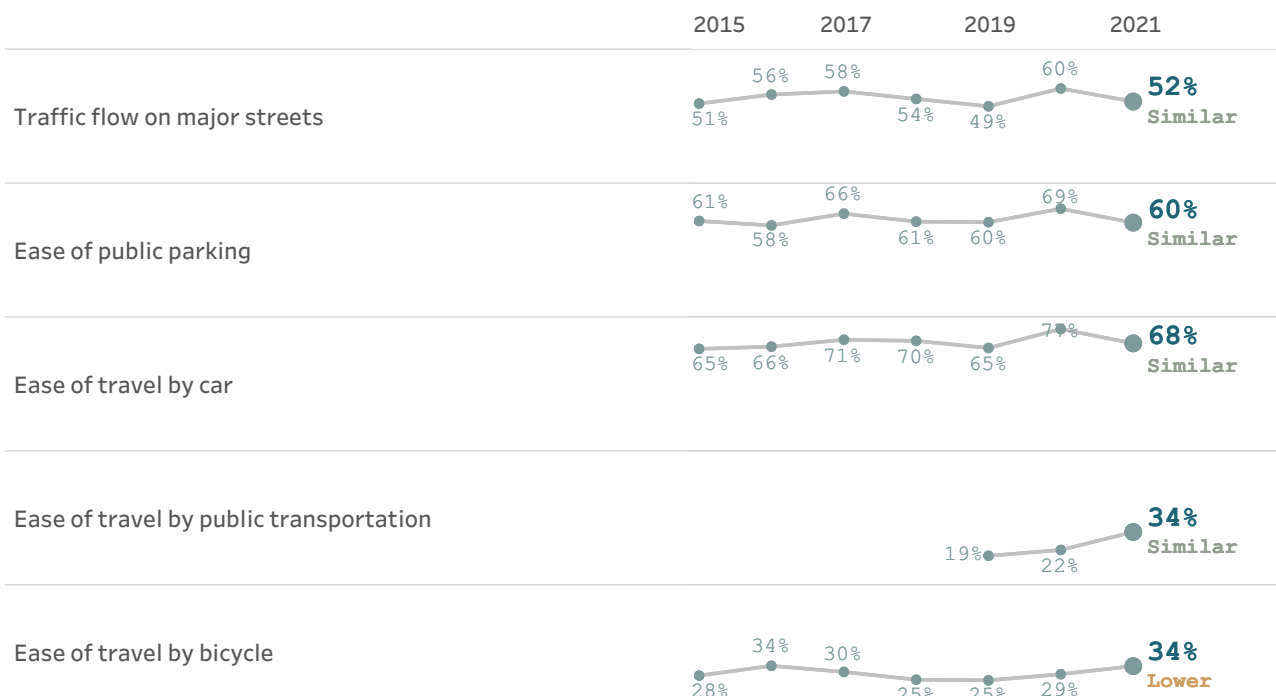
Overall quality of the transportation system in Morristown, 2021



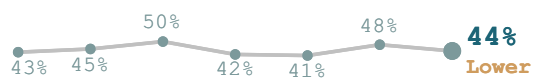
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please also rate each of the following in the Morristown community.
(% excellent or good)



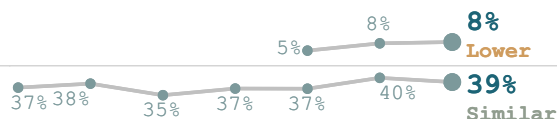
Ease of walking



Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

2015 2017 2019 2021

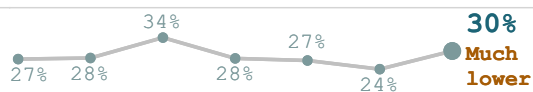
Used public transportation instead of driving



Carpooled with other adults or children instead of driving alone



Walked or biked instead of driving



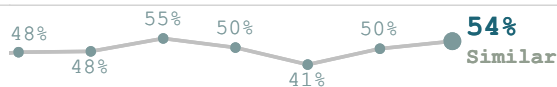
Please rate the quality of each of the following services in Morristown.
(% excellent or good)

2015 2017 2019 2021

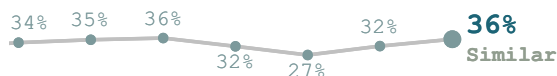
Traffic enforcement



Traffic signal timing



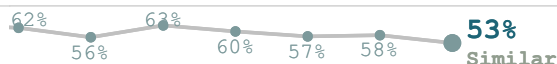
Street repair



Street cleaning



Street lighting



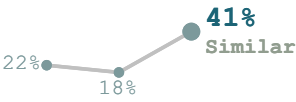
Snow removal



Sidewalk maintenance



Bus or transit services

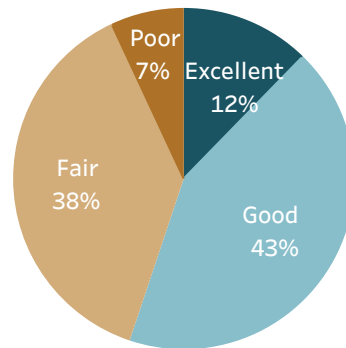


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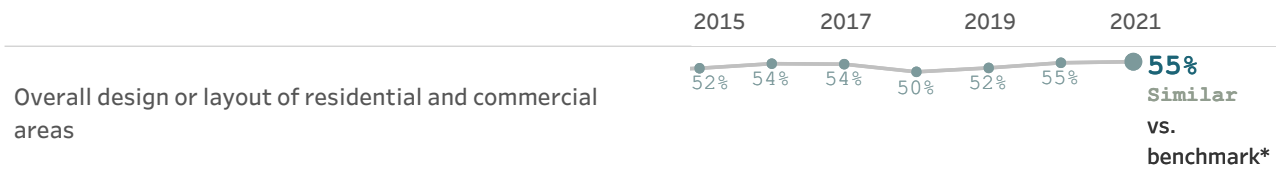
Overall design or layout of
Morristown's residential and
commercial areas, 2021

Community design

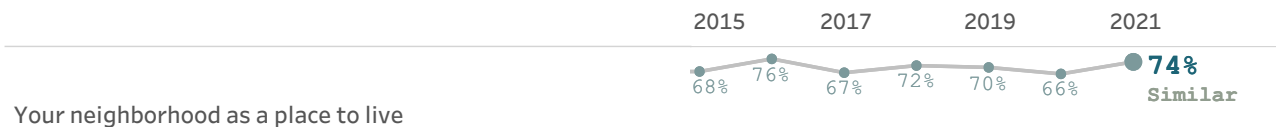
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)



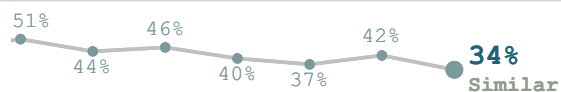
Please also rate each of the following in the Morristown community.
(% excellent or good)



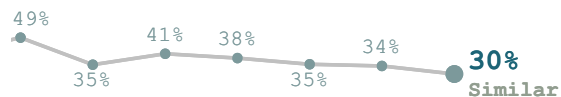
Public places where people want to spend time



Variety of housing options



Availability of affordable quality housing



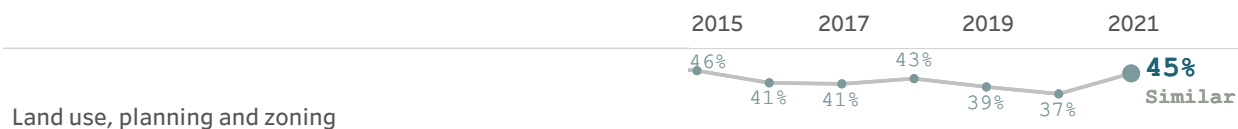
Overall quality of new development



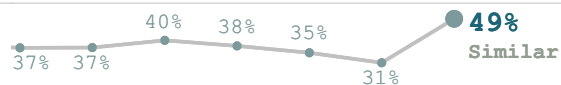
Overall appearance



Please rate the quality of each of the following services in Morristown.
(% excellent or good)



Code enforcement

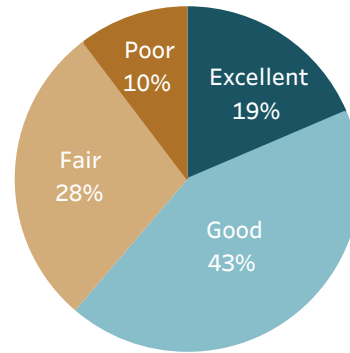


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

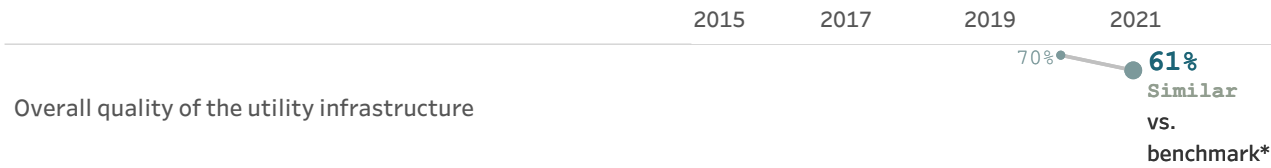
Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

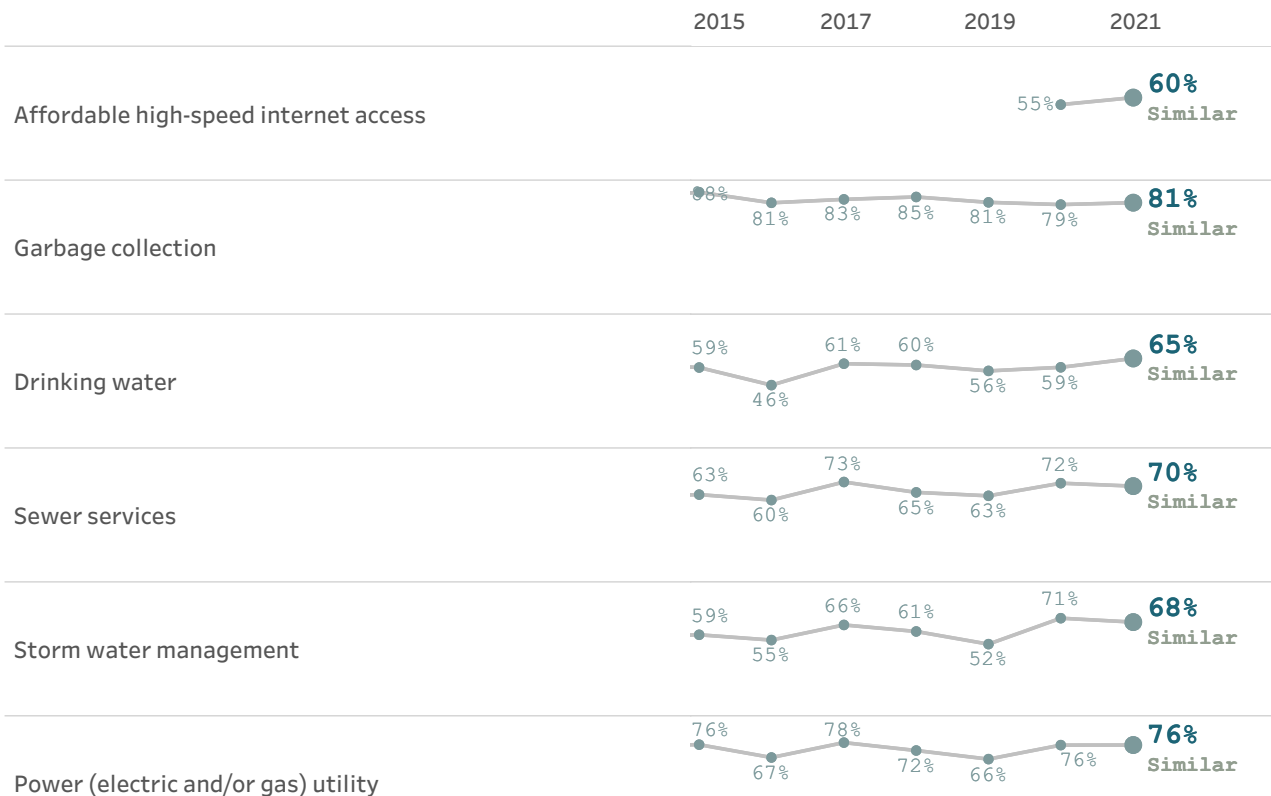
Overall quality of the utility infrastructure in Morristown, 2021



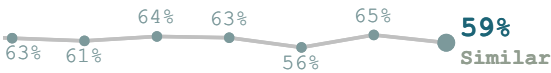
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)



Utility billing

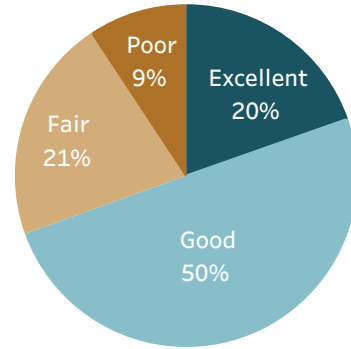


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

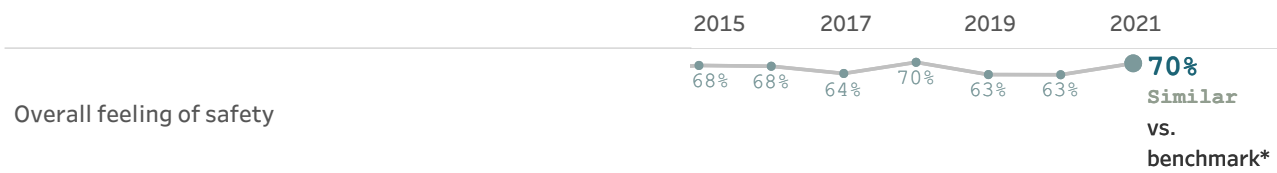
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

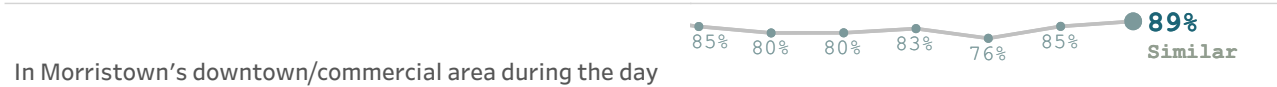
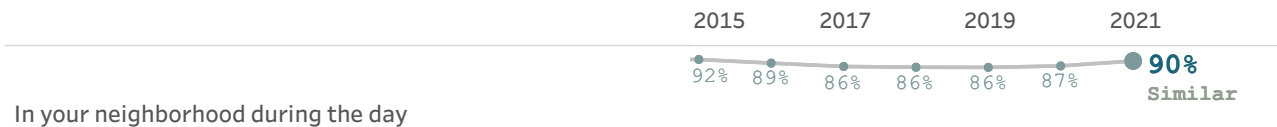
Overall feeling of safety in
Morristown, 2021



Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)

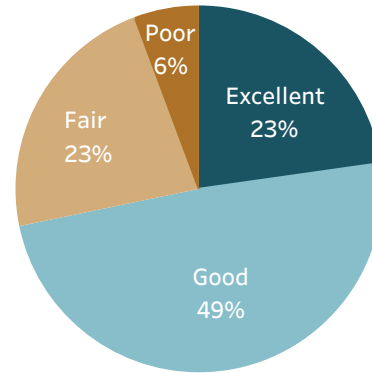


Please rate the quality of each of the following services in Morristown.
(% excellent or good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

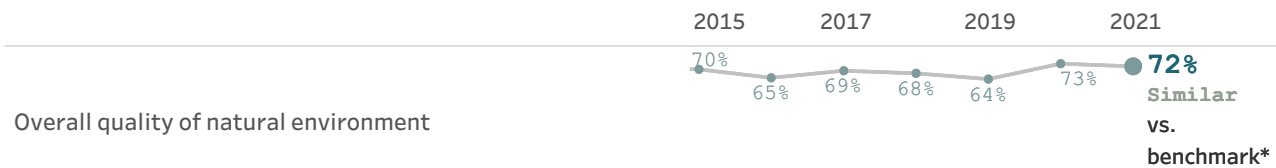
Overall quality of natural environment in Morristown, 2021



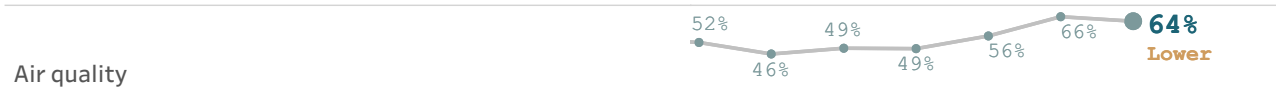
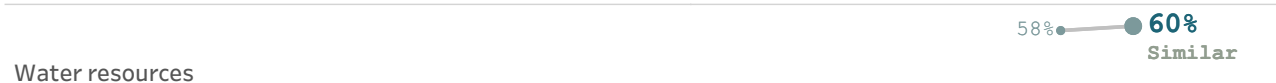
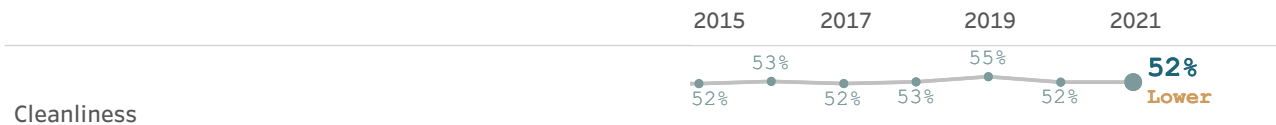
Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)

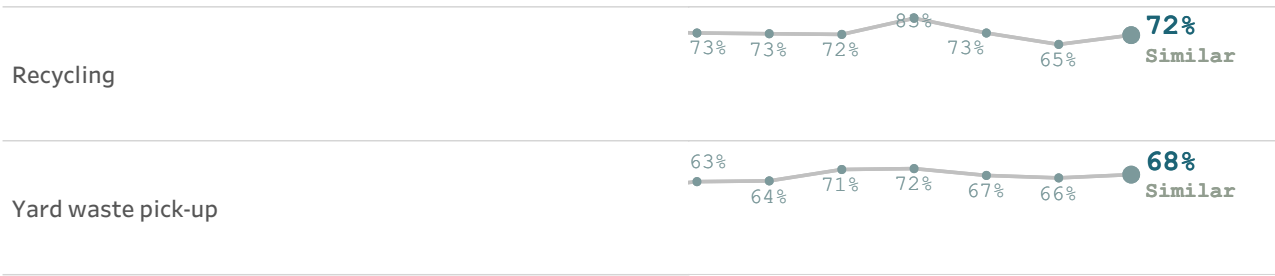


Please also rate each of the following in the Morristown community.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)





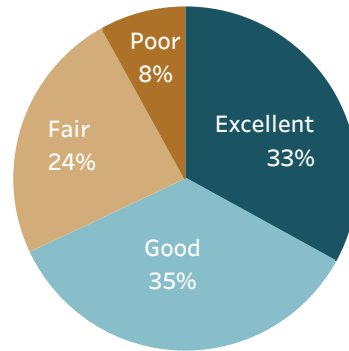
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2021

Parks and recreation

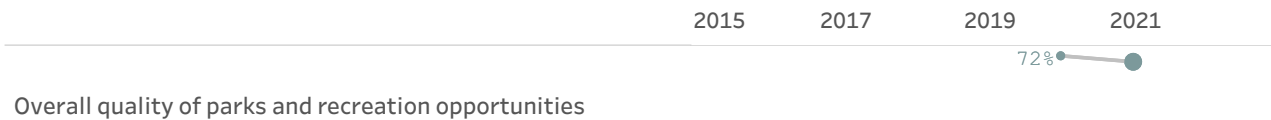
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association



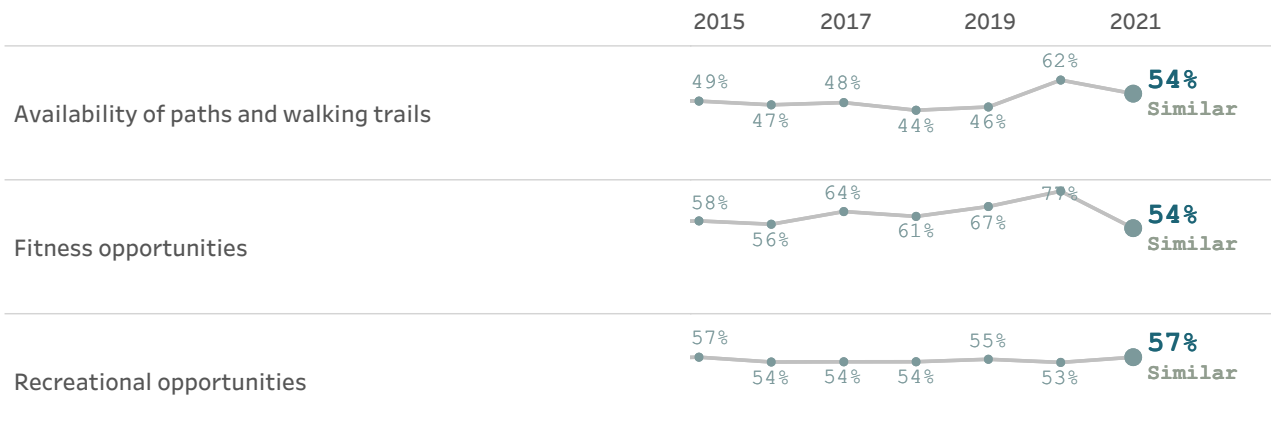
Please rate each of the following characteristics as they relate to Morristown as a whole.

(% excellent or good)



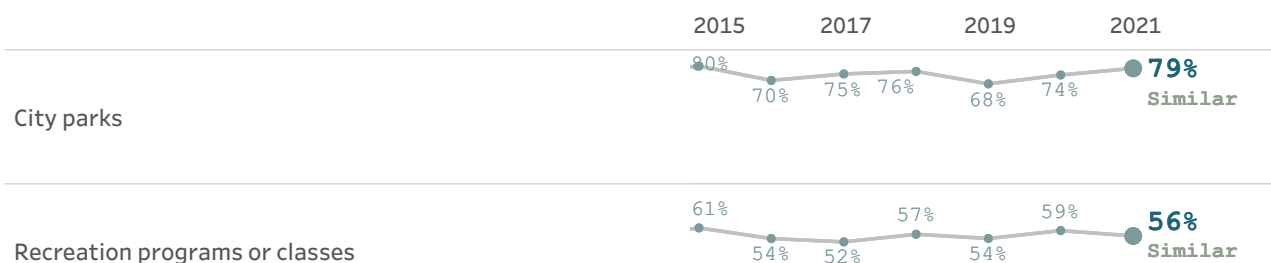
Please also rate each of the following in the Morristown community.

(% excellent or good)

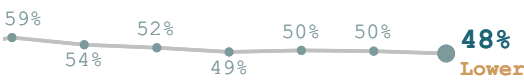


Please rate the quality of each of the following services in Morristown.

(% excellent or good)

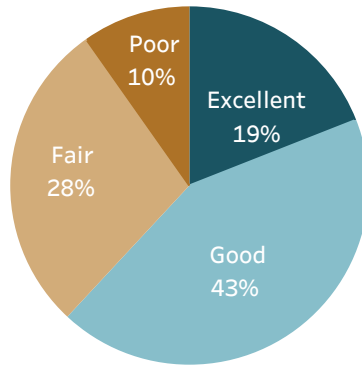


Recreation centers or facilities



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

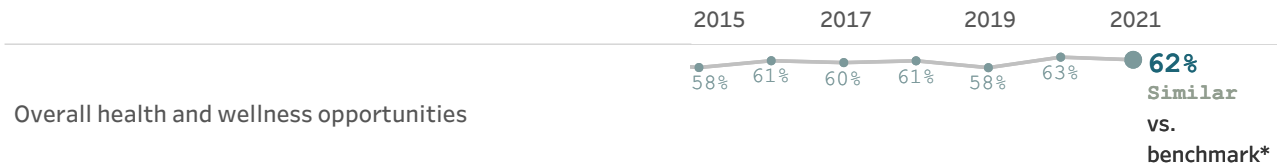
Overall health and wellness opportunities in Morristown, 2021



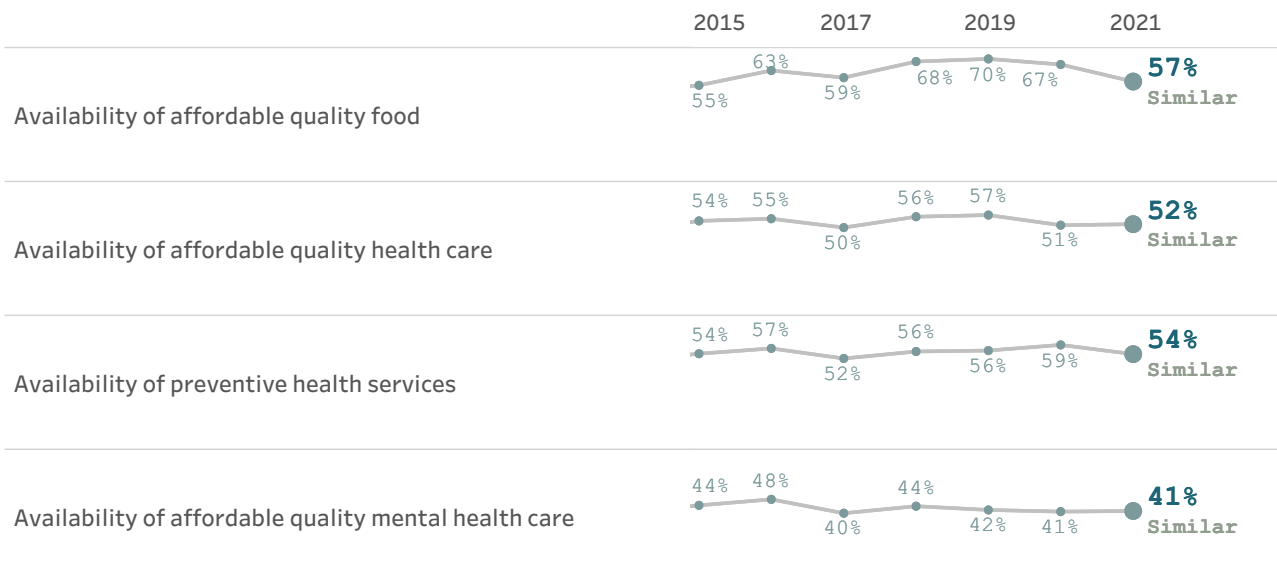
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



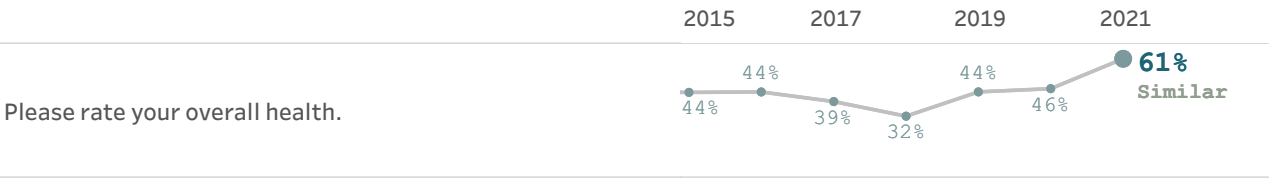
Please also rate each of the following in the Morristown community.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

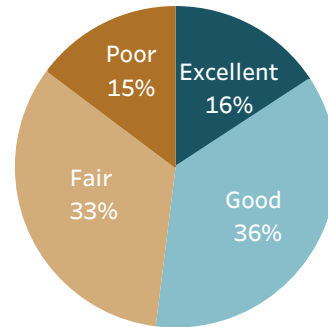


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

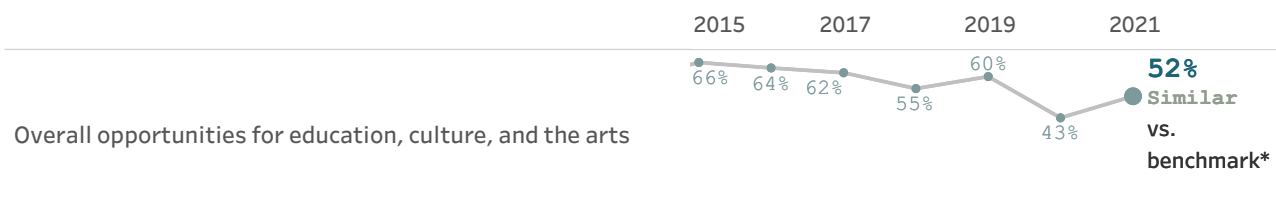
Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

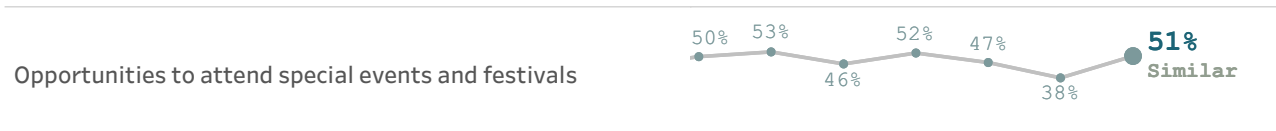
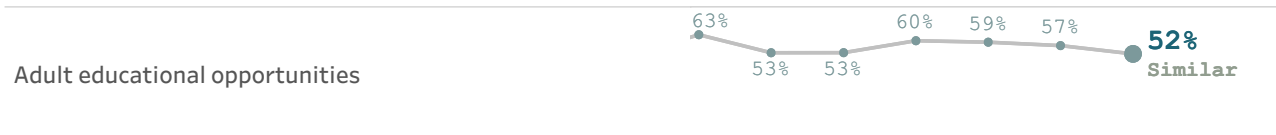
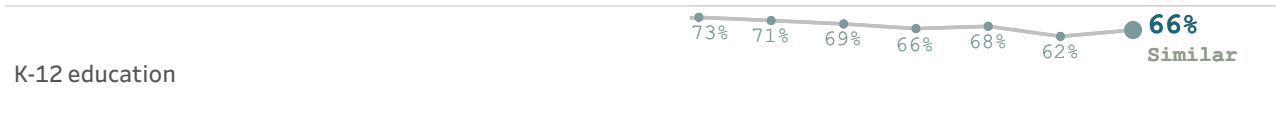
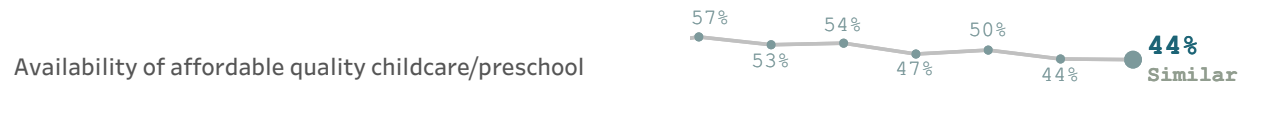
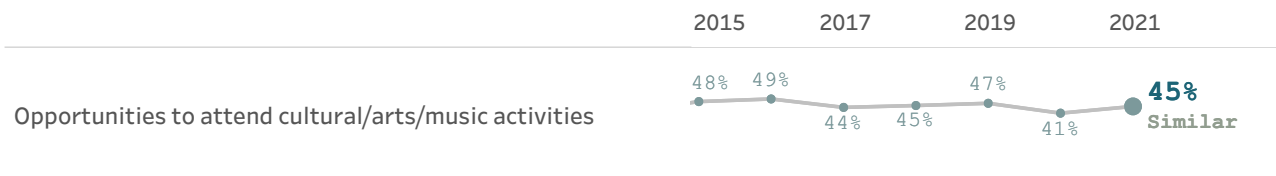
Overall opportunities for education, culture and the arts, 2021



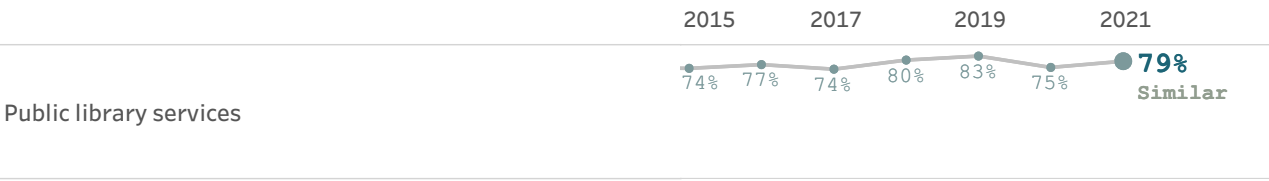
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please also rate each of the following in the Morristown community.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)

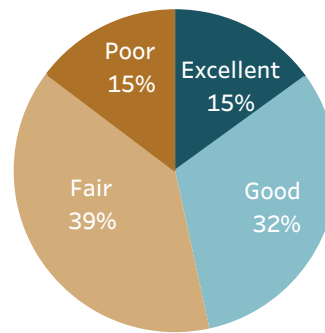


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

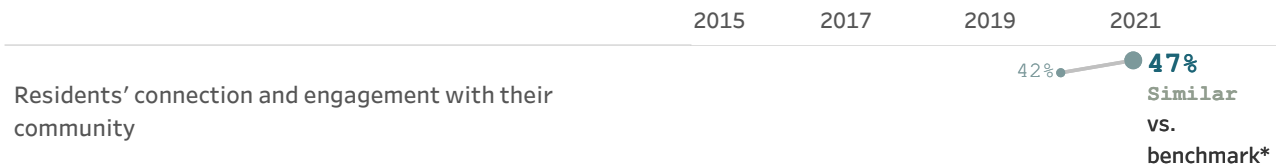
Residents' connection and engagement with their community, 2021

Inclusivity and engagement

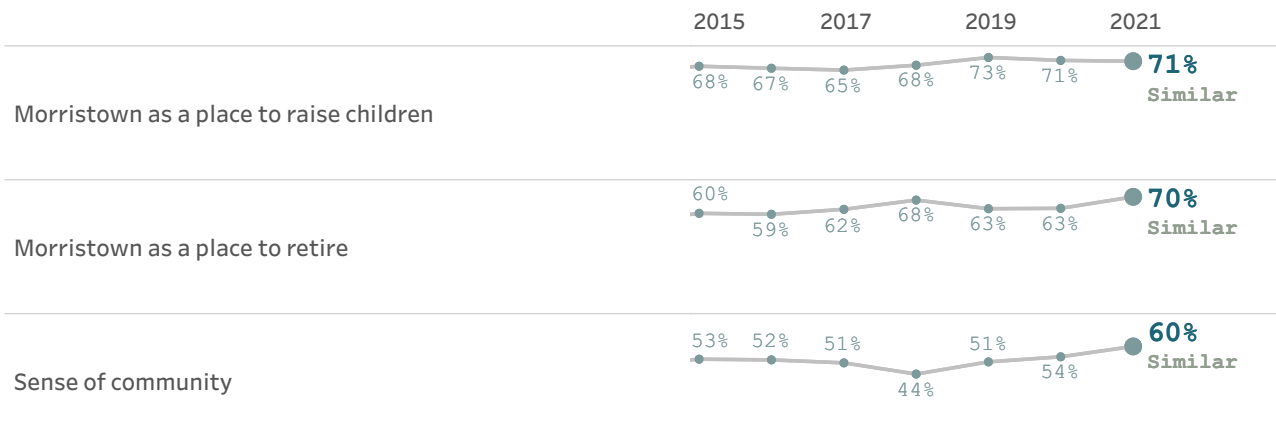
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



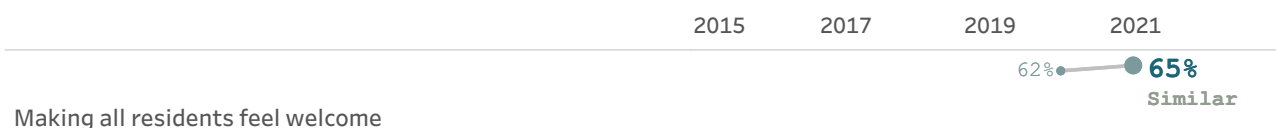
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)

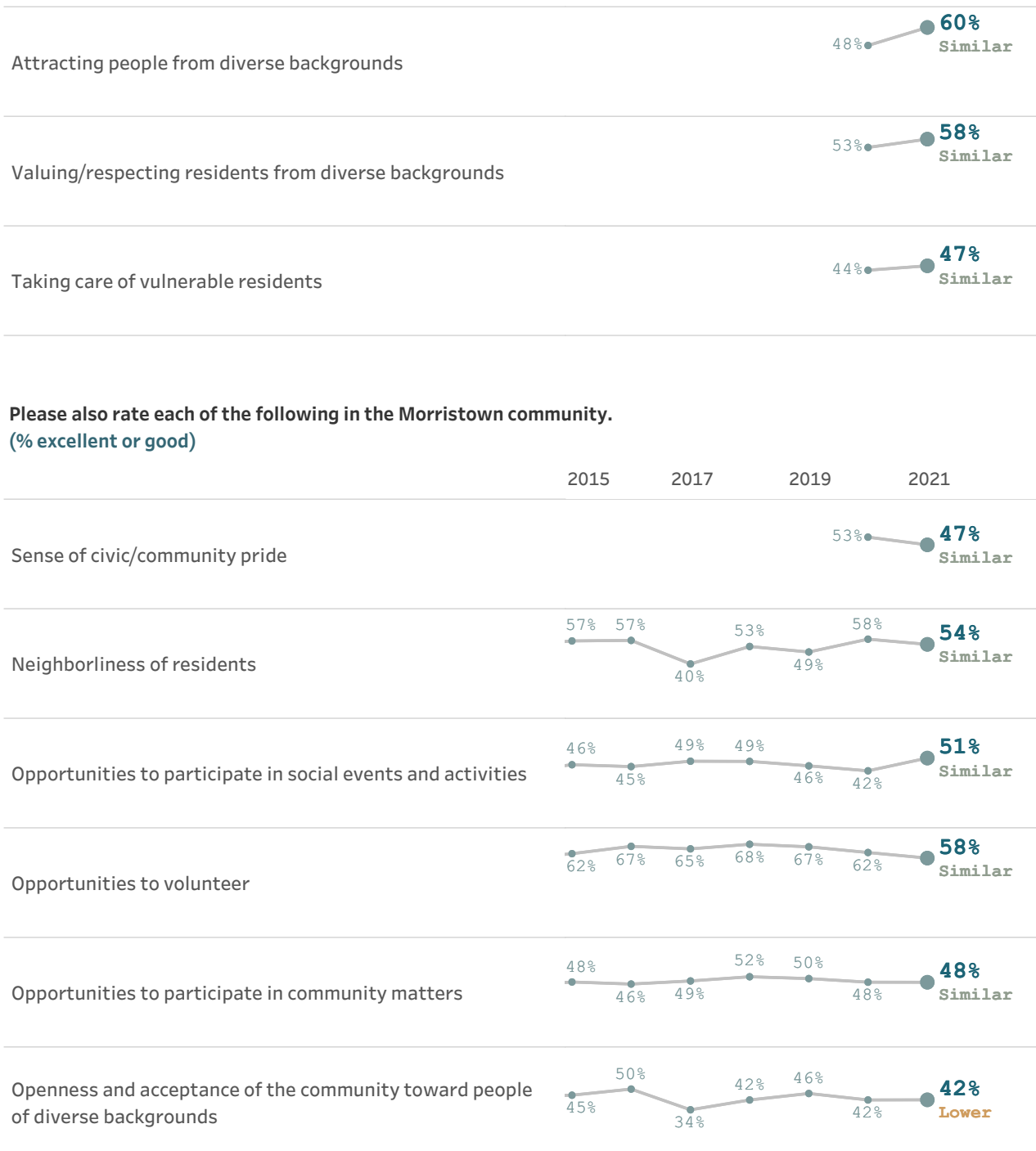


Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)



Please rate the job you feel the Morristown community does at each of the following.
(% excellent or good)



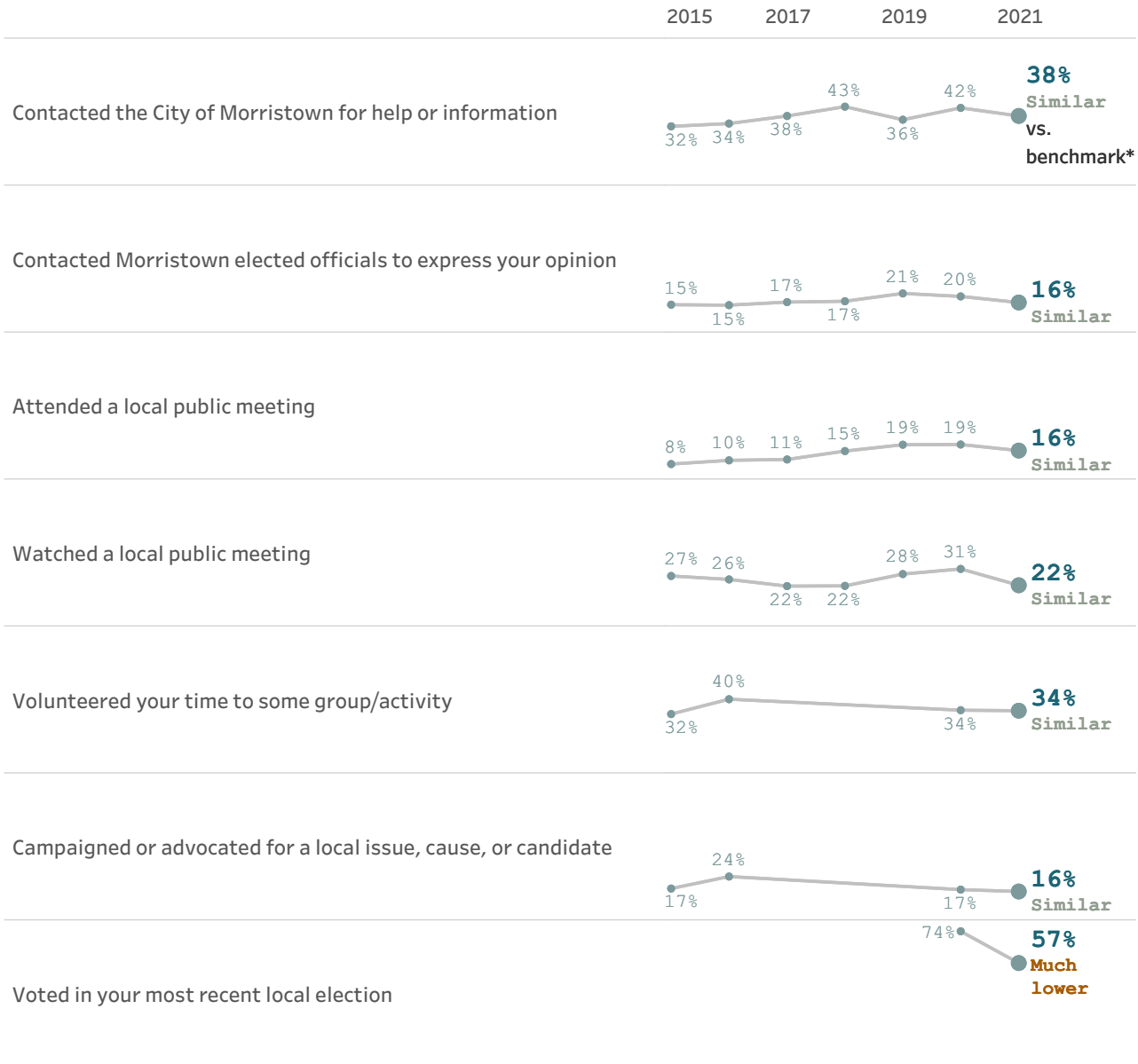


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

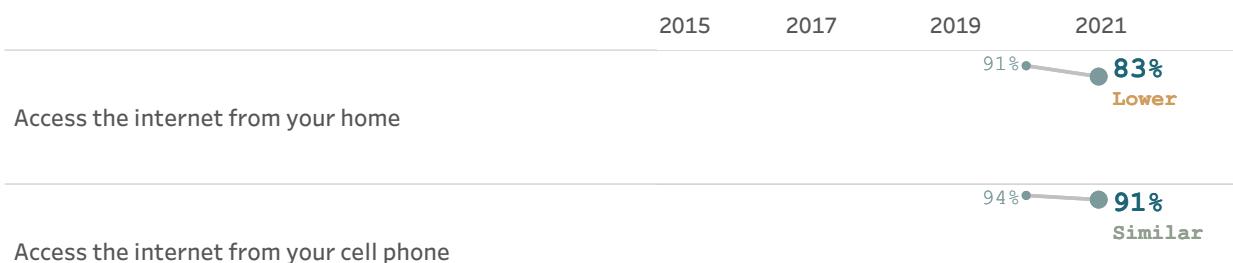
Residents' participation levels

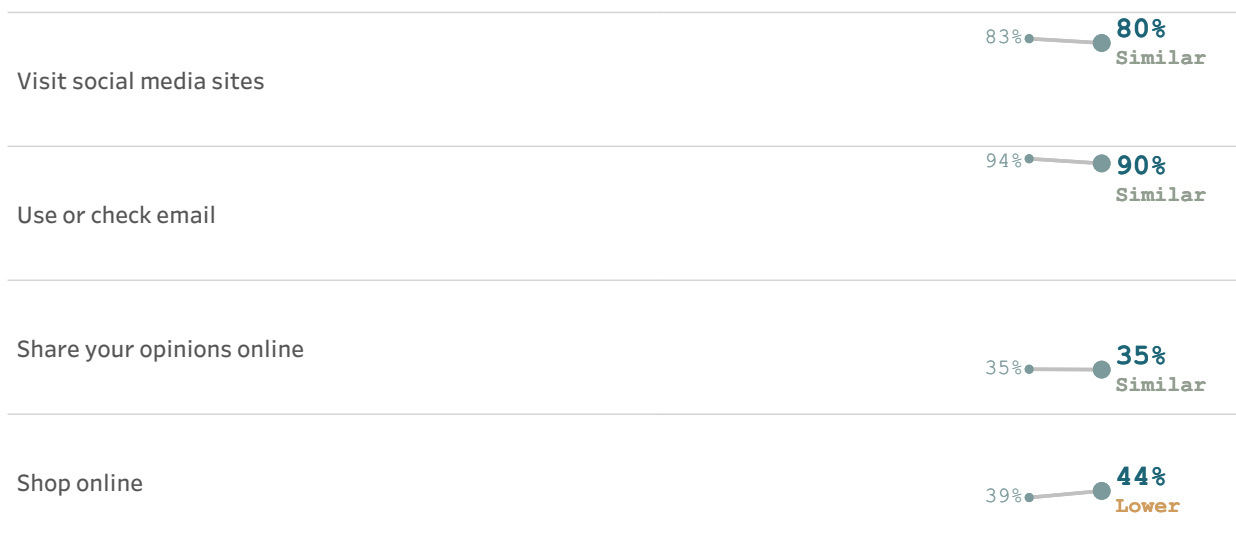
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



In general, how many times do you:
(% a few times a week or more)

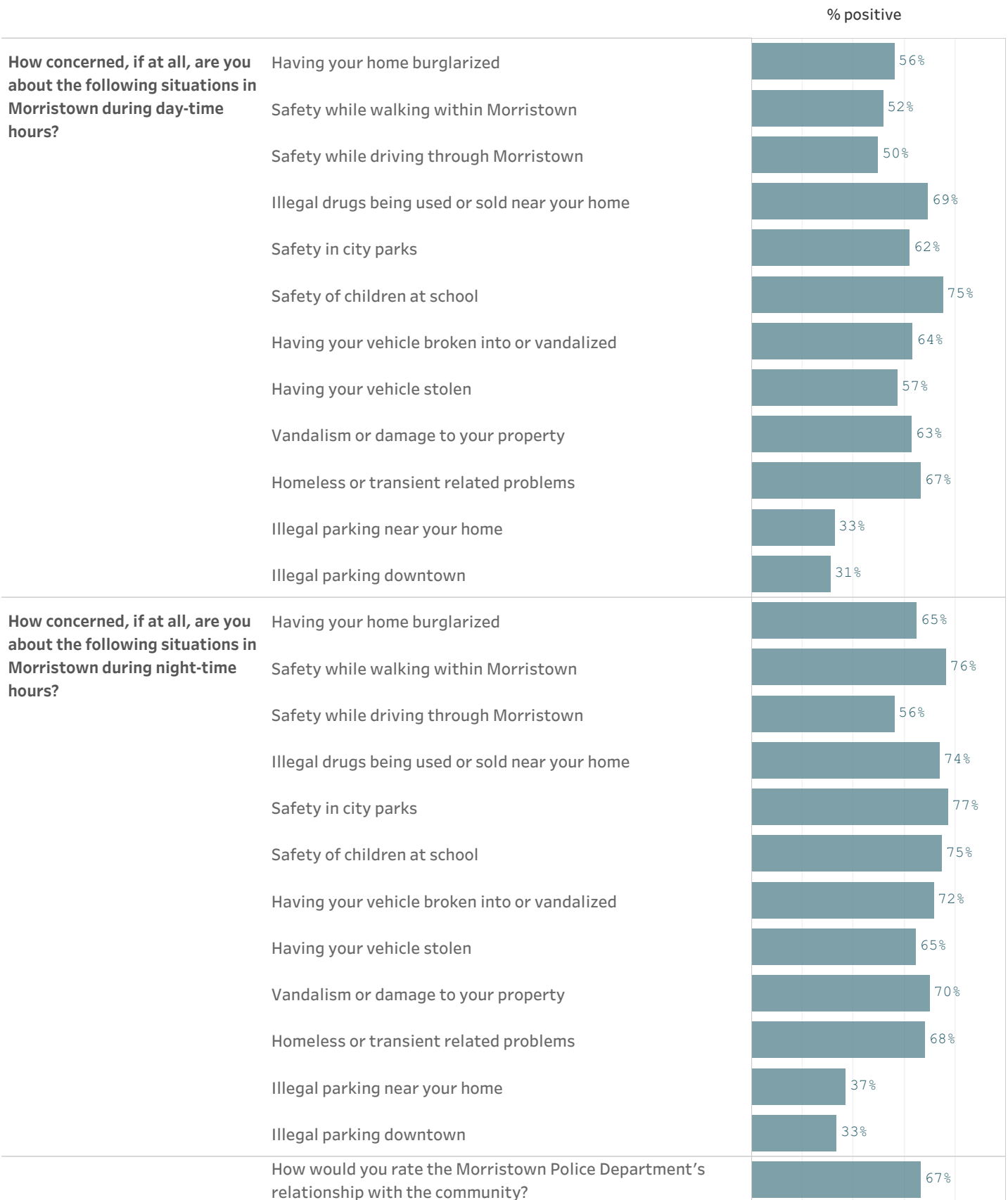




* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the results of each custom question on the survey. The percentage of positive responses (Major/moderate concern or Excellent/Good) is shown.



National benchmark tables

This table contains the comparisons of Morristown's results to those from other communities. The first column shows the comparison of Morristown's rating to the benchmark. Morristown's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Morristown residents is statistically similar to or different than the benchmark. The second column is Morristown's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Morristown's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Morristown's result -- that is what percent of surveyed communities had a lower rating than Morristown.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to live	Similar	81%	292	389	25
	Your neighborhood as a place to live	Similar	74%	246	322	23
	Morristown as a place to raise children	Similar	71%	280	391	28
	Morristown as a place to work	Similar	66%	170	374	54
	Morristown as a place to visit	Similar	54%	218	316	31
	Morristown as a place to retire	Similar	70%	175	376	53
	The overall quality of life	Similar	72%	304	432	29
	Sense of community	Similar	60%	195	324	40
Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health	Similar	52%	211	296	29
	Overall quality of the transportation system	Lower	41%	105	131	20
	Overall design or layout of residential and commercial areas	Similar	55%	180	290	38
	Overall quality of the utility infrastructure	Similar	61%	85	128	34
	Overall feeling of safety	Similar	70%	276	372	26
	Overall quality of natural environment	Similar	72%	221	301	26
	Overall quality of parks and recreation opportunities	Similar	68%	99	134	26
	Overall health and wellness opportunities	Similar	62%	210	291	28
	Overall opportunities for education, culture, and the arts	Similar	52%	217	294	26
	Residents' connection and engagement with their community	Similar	47%	90	129	31
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	Similar	83%	206	307	33
	Remain in Morristown for the next five years	Similar	84%	168	300	44
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	90%	241	356	32
	In Morristown's downtown/commercial area during the day	Similar	89%	220	331	33

Please rate how safe or unsafe you feel:	From property crime	Similar	69%	99	139	29
	From violent crime	Similar	76%	106	139	23
	From fire, flood, or other natural disaster	Similar	84%	59	127	54
Please rate the job you feel the Morristown community does at each of the following.	Making all residents feel welcome	Similar	65%	85	134	37
	Attracting people from diverse backgrounds	Similar	60%	51	132	62
	Valuing/respecting residents from diverse backgrounds	Similar	58%	92	132	31
	Taking care of vulnerable residents	Similar	47%	92	129	29
Please rate each of the following in the Morristown community.	Overall quality of business and service establishments	Similar	67%	155	299	48
	Variety of business and service establishments	Similar	59%	78	129	40
	Vibrancy of downtown/commercial area	Similar	48%	151	280	46
	Employment opportunities	Higher	67%	37	328	89
	Shopping opportunities	Similar	47%	184	314	41
	Cost of living	Similar	54%	57	293	80
	Overall image or reputation	Similar	56%	265	369	28
Please also rate each of the following in the Morristown community.	Traffic flow on major streets	Similar	52%	142	345	59
	Ease of public parking	Similar	60%	119	270	56
	Ease of travel by car	Similar	68%	156	324	52
	Ease of travel by public transportation	Similar	34%	161	275	41
	Ease of travel by bicycle	Lower	34%	260	326	20
	Ease of walking	Lower	44%	264	326	19
	Well-planned residential growth	Similar	50%	64	131	51
	Well-planned commercial growth	Similar	55%	41	131	69
	Well-designed neighborhoods	Similar	52%	80	129	38
	Preservation of the historical or cultural character of the communi..	Similar	62%	75	127	41
	Public places where people want to spend time	Similar	47%	230	286	19
	Variety of housing options	Similar	34%	228	302	24
	Availability of affordable quality housing	Similar	30%	203	327	38
	Overall quality of new development	Similar	53%	142	320	55
	Overall appearance	Similar	57%	272	358	24
	Cleanliness	Lower	52%	259	328	21
	Water resources	Similar	60%	60	117	49

Please also rate each of the following in the Morristown community.	Air quality	Lower	64%	229	282	19
	Availability of paths and walking trails	Similar	54%	250	330	24
	Fitness opportunities	Similar	54%	218	282	23
	Recreational opportunities	Similar	57%	222	313	29
	Availability of affordable quality food	Similar	57%	207	277	25
	Availability of affordable quality health care	Similar	52%	218	290	25
	Availability of preventive health services	Similar	54%	204	273	25
	Availability of affordable quality mental health care	Similar	41%	145	273	47
	Opportunities to attend cultural/arts/music activities	Similar	45%	236	310	24
	Community support for the arts	Lower	39%	105	128	18
	Availability of affordable quality childcare/preschool	Similar	44%	149	288	48
	K-12 education	Similar	66%	187	294	36
	Adult educational opportunities	Similar	52%	165	279	41
	Sense of civic/community pride	Similar	47%	103	128	20
	Neighborliness of residents	Similar	54%	212	286	25
	Opportunities to participate in social events and activities	Similar	51%	218	293	25
	Opportunities to attend special events and festivals	Similar	51%	244	300	19
	Opportunities to volunteer	Similar	58%	228	290	21
	Opportunities to participate in community matters	Similar	48%	253	294	14
	Openness and acceptance of the community toward people of dive..	Lower	42%	292	318	8
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information	Similar	38%	282	347	18
	Contacted Morristown elected officials to express your opinion	Similar	16%	157	288	45
	Attended a local public meeting	Similar	16%	217	287	24
	Watched a local public meeting	Similar	22%	148	266	44
	Volunteered your time to some group/activity	Similar	34%	143	292	51
	Campaigned or advocated for a local issue, cause, or candidate	Similar	16%	210	276	24
	Voted in your most recent local election	Much lower	57%	126	130	3
	Used public transportation instead of driving	Lower	8%	195	257	24
	Carpooled with other adults or children instead of driving alone	Similar	39%	172	282	39
	Walked or biked instead of driving	Much lower	30%	277	285	3
Please rate the quality of each of the following	Public information services	Similar	55%	264	312	15

Please rate the quality of each of the following services in Morristown.





























Economic development	Similar	57%	120	303	60
Traffic enforcement	Similar	61%	224	372	40
Traffic signal timing	Similar	54%	130	292	55
Street repair	Similar	36%	264	373	29
Street cleaning	Similar	52%	228	314	27
Street lighting	Similar	53%	215	353	39
Snow removal	Similar	59%	173	275	37
Sidewalk maintenance	Similar	53%	185	318	42
Bus or transit services	Similar	41%	169	268	37
Land use, planning and zoning	Similar	45%	139	316	56
Code enforcement	Similar	49%	203	372	45
Affordable high-speed internet access	Similar	60%	30	125	76
Garbage collection	Similar	81%	221	348	36
Drinking water	Similar	65%	208	315	34
Sewer services	Similar	70%	242	316	23
Storm water management	Similar	68%	171	340	50
Power (electric and/or gas) utility	Similar	76%	140	234	40
Utility billing	Similar	59%	226	268	16
Police/Sheriff services	Similar	75%	306	424	28
Crime prevention	Similar	59%	267	371	28
Animal control	Similar	58%	241	336	28
Ambulance or emergency medical services	Similar	84%	254	333	24
Fire services	Similar	90%	259	366	29
Fire prevention and education	Similar	74%	234	304	23
Emergency preparedness	Similar	53%	246	304	19
Preservation of natural areas	Similar	59%	171	284	40
Morristown open space	Similar	49%	207	274	24
Recycling	Similar	72%	236	352	33
Yard waste pick-up	Similar	68%	199	296	33
City parks	Similar	79%	218	330	34
Recreation programs or classes	Similar	56%	254	324	21
































Please rate the quality of each of the following services in Morristown.	Recreation centers or facilities	Lower	48%	265	297	11
	Health services	Similar	65%	175	265	34
	Public library services	Similar	79%	256	340	24
	Overall customer service by Morristown employees	Similar	69%	268	387	30
Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	Similar	47%	227	396	42
	The overall direction that Morristown is taking	Similar	63%	148	343	57
	The job Morristown government does at welcoming resident invol..	Similar	45%	214	337	36
	Overall confidence in Morristown government	Similar	45%	202	298	32
	Generally acting in the best interest of the community	Similar	46%	211	301	30
	Being honest	Similar	49%	204	291	30
	Being open and transparent to the public	Similar	39%	112	134	17
	Informing residents about issues facing the community	Similar	39%	119	140	15
	Treating all residents fairly	Similar	41%	238	298	20
	Treating residents with respect	Similar	52%	111	131	16
Overall, how would you rate the quality of the services provided by each ..	The City of Morristown	Similar	61%	295	392	25
	The Federal Government	Similar	42%	106	279	62
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall economic health	Similar	89%	202	273	26
	Overall quality of the transportation system	Similar	67%	88	127	31
	Overall design or layout of residential and commercial areas	Similar	73%	214	273	21
	Overall quality of the utility infrastructure	Similar	89%	87	126	31
	Overall feeling of safety	Similar	91%	123	273	55
	Overall quality of natural environment	Similar	83%	209	273	23
	Overall quality of parks and recreation opportunities	Similar	78%	88	127	31
	Overall health and wellness opportunities	Similar	84%	26	273	90
	Overall opportunities for education, culture, and the arts	Similar	80%	69	273	75
	Residents' connection and engagement with their community	Similar	73%	153	273	44
In general, how many times do you:	Access the internet from your home	Lower	83%	125	127	2
	Access the internet from your cell phone	Similar	91%	90	127	29
	Visit social media sites	Similar	80%	59	126	53
	Use or check email	Similar	90%	126	127	1
	Share your opinions online	Similar	35%	28	127	78
































In general, how many times do you:	Shop online	Lower	44%	117	127	8
	Please rate your overall health.	Similar	61%	186	279	33
	What impact, if any, do you think the economy will have on your fa..	Similar	30%	142	282	50
































Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to live	Excellent		24%
		Good		58%
		Fair		15%
		Poor		4%
	Your neighborhood as a place to live	Excellent		34%
		Good		40%
		Fair		20%
		Poor		6%
	Morristown as a place to raise children	Excellent		25%
		Good		46%
		Fair		24%
		Poor		5%
	Morristown as a place to work	Excellent		25%
		Good		42%
		Fair		25%
		Poor		8%
	Morristown as a place to visit	Excellent		19%
		Good		36%
		Fair		32%
		Poor		13%
	Morristown as a place to retire	Excellent		29%
		Good		41%
		Fair		18%
		Poor		12%
	The overall quality of life	Excellent		24%
		Good		48%
		Fair		22%
		Poor		6%







Please rate each of the following aspects of quality of life in Morristown.	Sense of community	Excellent		21%
		Good		40%
		Fair		26%
		Poor		13%
Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health	Excellent		16%
		Good		37%
		Fair		34%
		Poor		14%
	Overall quality of the transportation system	Excellent		11%
		Good		30%
		Fair		32%
		Poor		28%
	Overall design or layout of residential and commercial areas	Excellent		12%
		Good		43%
		Fair		38%
		Poor		7%
	Overall quality of the utility infrastructure	Excellent		19%
		Good		43%
		Fair		28%
		Poor		10%
	Overall feeling of safety	Excellent		20%
		Good		50%
		Fair		21%
		Poor		9%
	Overall quality of natural environment	Excellent		23%
		Good		49%
		Fair		23%
		Poor		6%
	Overall quality of parks and recreation opportunities	Excellent		33%
		Good		35%
		Fair		24%
































Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of parks and recreation opportunities	Poor		8%
	Overall health and wellness opportunities	Excellent		19%
		Good		43%
		Fair		28%
		Poor		10%
	Overall opportunities for education, culture, and the arts	Excellent		16%
		Good		36%
		Fair		33%
		Poor		15%
	Residents' connection and engagement with their community	Excellent		15%
		Good		32%
		Fair		39%
		Poor		15%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	Very likely		37%
		Somewhat likely		46%
		Somewhat unlikely		9%
		Very unlikely		8%
	Remain in Morristown for the next five years	Very likely		60%
		Somewhat likely		24%
		Somewhat unlikely		9%
		Very unlikely		8%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		67%
		Somewhat safe		24%
		Neither safe nor unsafe		5%
		Somewhat unsafe		4%
		Very unsafe		1%
	In Morristown's downtown/commercial area during the day	Very safe		49%
		Somewhat safe		40%
		Neither safe nor unsafe		6%
		Somewhat unsafe		5%
		Very unsafe		1%

Please rate how safe or unsafe you feel:	From property crime	Very safe		28%
		Somewhat safe		42%
		Neither safe nor unsafe		16%
		Somewhat unsafe		11%
		Very unsafe		4%
	From violent crime	Very safe		37%
		Somewhat safe		39%
		Neither safe nor unsafe		13%
		Somewhat unsafe		8%
		Very unsafe		3%
	From fire, flood, or other natural disaster	Very safe		46%
		Somewhat safe		38%
		Neither safe nor unsafe		11%
		Somewhat unsafe		4%
		Very unsafe		0%
Please rate the job you feel the Morristown community does at each of the following.	Making all residents feel welcome	Excellent		23%
		Good		42%
		Fair		26%
		Poor		10%
	Attracting people from diverse backgrounds	Excellent		27%
		Good		33%
		Fair		26%
		Poor		14%
	Valuing/respecting residents from diverse backgrounds	Excellent		22%
		Good		36%
		Fair		26%
		Poor		16%
	Taking care of vulnerable residents	Excellent		19%
		Good		27%
		Fair		31%
		Poor		22%

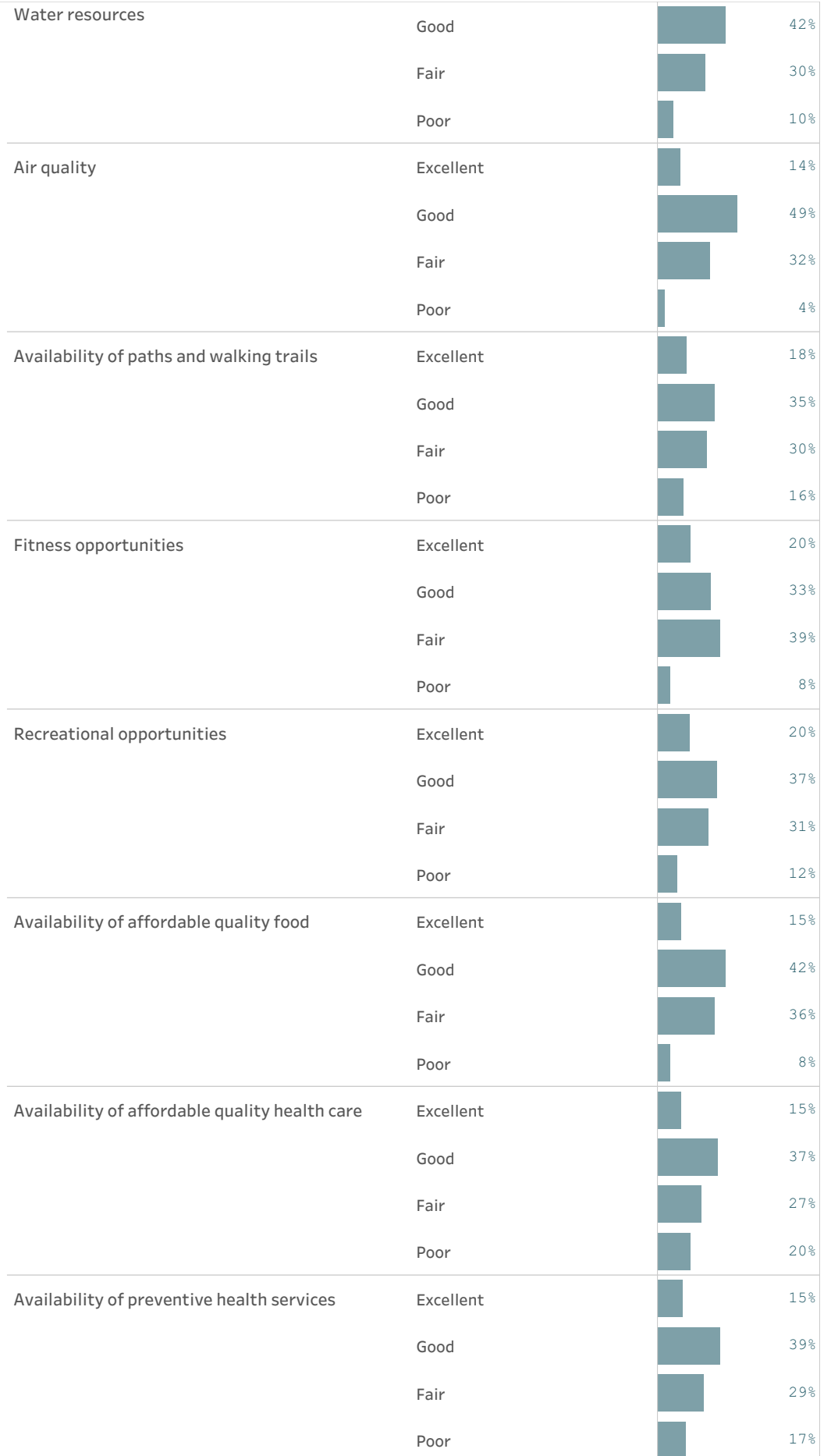
Please rate each of the following in the Morristown community.	Overall quality of business and service establishments	Excellent		16%
		Good		52%
		Fair		28%
		Poor		4%
	Variety of business and service establishments	Excellent		18%
		Good		41%
		Fair		30%
		Poor		11%
	Vibrancy of downtown/commercial area	Excellent		17%
		Good		32%
		Fair		36%
		Poor		16%
	Employment opportunities	Excellent		22%
		Good		45%
		Fair		22%
		Poor		11%
	Shopping opportunities	Excellent		20%
		Good		27%
		Fair		35%
		Poor		18%
	Cost of living	Excellent		16%
		Good		37%
		Fair		34%
		Poor		13%
	Overall image or reputation	Excellent		19%
		Good		37%
		Fair		34%
		Poor		10%
Please also rate each of the following in the Morristown community.	Traffic flow on major streets	Excellent		13%
		Good		39%
		Fair		31%

Please also rate each of the following in the Morristown community.

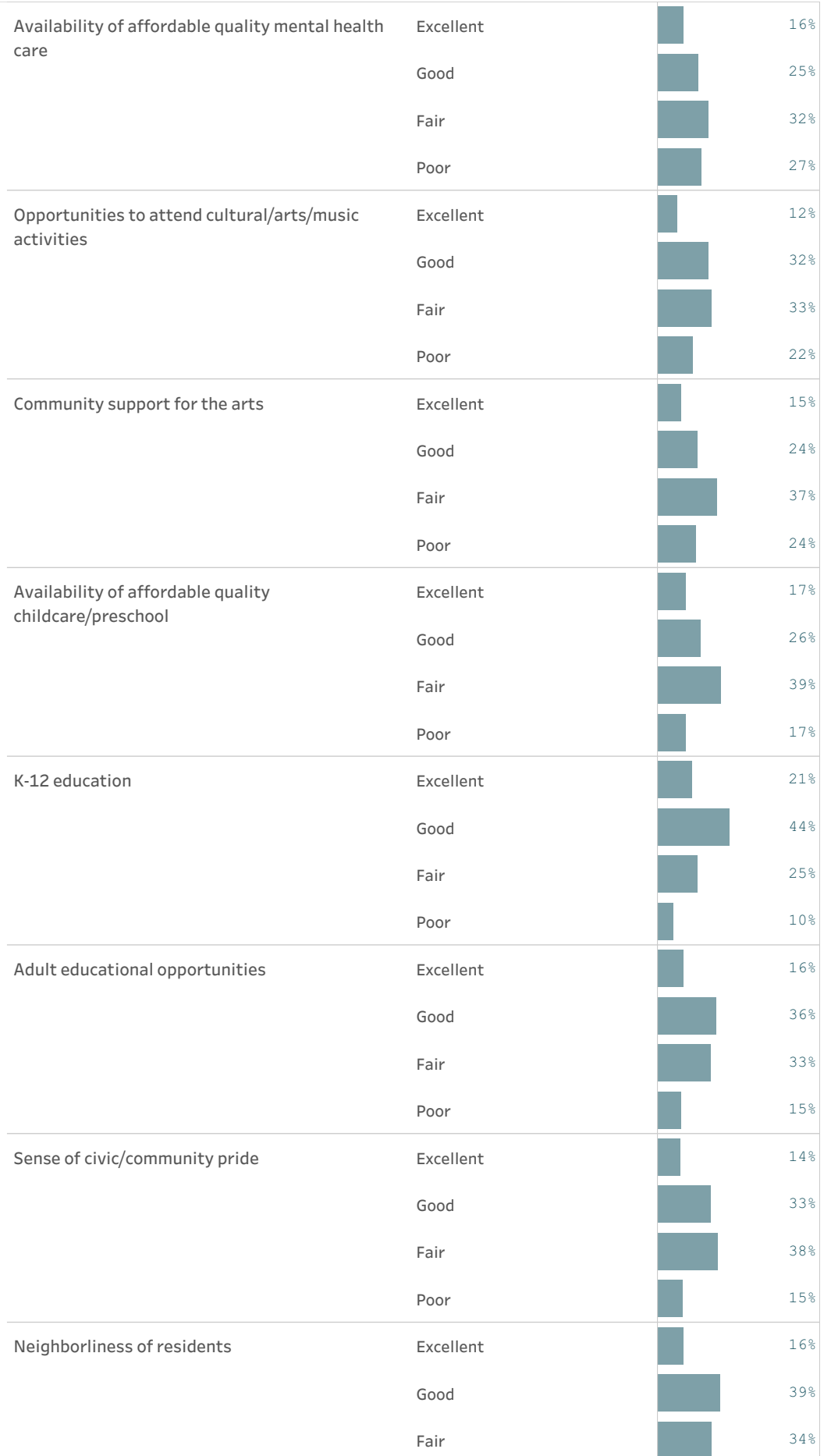
Traffic flow on major streets	Poor		17%
Ease of public parking	Excellent		19%
	Good		41%
	Fair		30%
	Poor		10%
Ease of travel by car	Excellent		21%
	Good		47%
	Fair		24%
	Poor		7%
Ease of travel by public transportation	Excellent		13%
	Good		22%
	Fair		26%
	Poor		40%
Ease of travel by bicycle	Excellent		13%
	Good		21%
	Fair		35%
	Poor		31%
Ease of walking	Excellent		16%
	Good		28%
	Fair		38%
	Poor		17%
Well-planned residential growth	Excellent		14%
	Good		37%
	Fair		34%
	Poor		16%
Well-planned commercial growth	Excellent		16%
	Good		39%
	Fair		29%
	Poor		16%
Well-designed neighborhoods	Excellent		15%
	Good		37%
































Please also rate each of the following in the Morristown community.	Well-designed neighborhoods	Fair		36%
		Poor		13%
Preservation of the historical or cultural character of the community		Excellent		17%
		Good		45%
		Fair		25%
		Poor		13%
Public places where people want to spend time		Excellent		17%
		Good		30%
		Fair		35%
		Poor		18%
Variety of housing options		Excellent		13%
		Good		21%
		Fair		42%
		Poor		24%
Availability of affordable quality housing		Excellent		11%
		Good		19%
		Fair		32%
		Poor		38%
Overall quality of new development		Excellent		15%
		Good		38%
		Fair		37%
		Poor		10%
Overall appearance		Excellent		16%
		Good		41%
		Fair		34%
		Poor		10%
Cleanliness		Excellent		16%
		Good		36%
		Fair		37%
		Poor		11%
Water resources		Excellent		18%

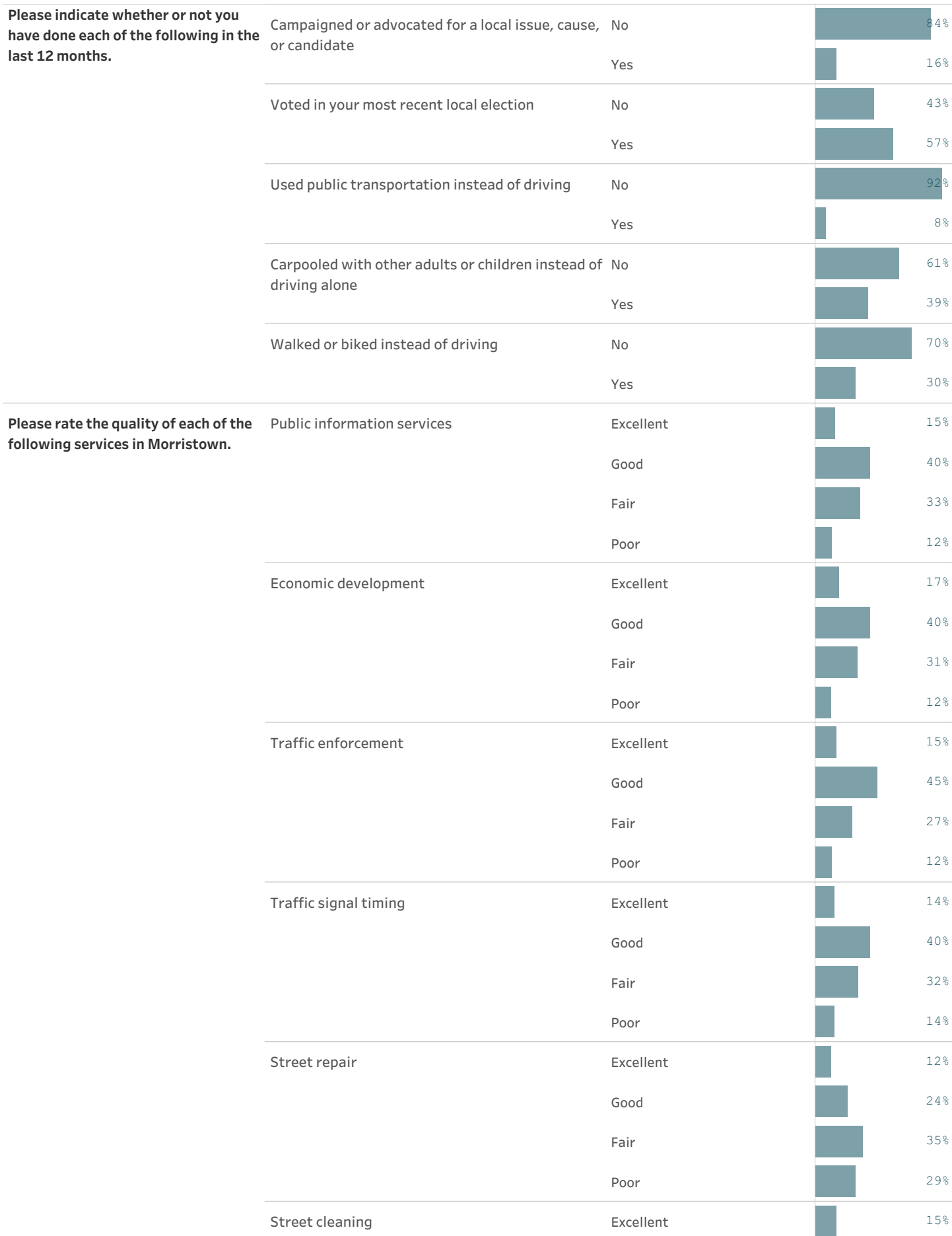
Please also rate each of the following in the Morristown community.


































Please also rate each of the following in the Morristown community.

































































Please also rate each of the following in the Morristown community.	Neighborliness of residents	Poor		12%
	Opportunities to participate in social events and activities	Excellent		16%
		Good		35%
		Fair		34%
		Poor		15%
	Opportunities to attend special events and festivals	Excellent		18%
		Good		33%
		Fair		36%
		Poor		13%
	Opportunities to volunteer	Excellent		19%
		Good		40%
		Fair		32%
		Poor		10%
	Opportunities to participate in community matters	Excellent		14%
		Good		34%
		Fair		37%
		Poor		15%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		14%
		Good		28%
		Fair		35%
		Poor		24%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information	No		62%
		Yes		38%
	Contacted Morristown elected officials to express your opinion	No		83%
		Yes		17%
	Attended a local public meeting	No		84%
		Yes		16%
	Watched a local public meeting	No		77%
		Yes		23%
	Volunteered your time to some group/activity	No		66%
		Yes		34%
































































Please rate the quality of each of the following services in Morristown.	Street cleaning	Good		37%
		Fair		31%
		Poor		17%
	Street lighting	Excellent		18%
		Good		35%
		Fair		33%
		Poor		14%
	Snow removal	Excellent		18%
		Good		41%
		Fair		28%
		Poor		13%
	Sidewalk maintenance	Excellent		16%
		Good		38%
		Fair		31%
		Poor		15%
	Bus or transit services	Excellent		18%
		Good		23%
		Fair		29%
		Poor		30%
	Land use, planning and zoning	Excellent		14%
		Good		31%
		Fair		38%
		Poor		17%
	Code enforcement	Excellent		16%
		Good		33%
		Fair		24%
		Poor		27%
	Affordable high-speed internet access	Excellent		21%
		Good		40%
		Fair		25%
		Poor		14%






Please rate the quality of each of the following services in Morristown.

Garbage collection	Excellent		33%
	Good		48%
	Fair		13%
	Poor		6%
Drinking water	Excellent		23%
	Good		42%
	Fair		24%
	Poor		11%
Sewer services	Excellent		24%
	Good		46%
	Fair		20%
	Poor		10%
Storm water management	Excellent		21%
	Good		48%
	Fair		23%
	Poor		9%
Power (electric and/or gas) utility	Excellent		28%
	Good		49%
	Fair		19%
	Poor		5%
Utility billing	Excellent		18%
	Good		41%
	Fair		28%
	Poor		13%
Police/Sheriff services	Excellent		27%
	Good		48%
	Fair		17%
	Poor		8%
Crime prevention	Excellent		20%
	Good		40%
	Fair		25%































Please rate the quality of each of the following services in Morristown.	Crime prevention	Poor		15%
	Animal control	Excellent		19%
		Good		40%
		Fair		26%
		Poor		15%
	Ambulance or emergency medical services	Excellent		33%
		Good		51%
		Fair		11%
		Poor		4%
	Fire services	Excellent		38%
		Good		52%
		Fair		7%
		Poor		3%
	Fire prevention and education	Excellent		26%
		Good		49%
		Fair		17%
		Poor		9%
	Emergency preparedness	Excellent		20%
		Good		33%
		Fair		28%
		Poor		19%
	Preservation of natural areas	Excellent		16%
		Good		43%
		Fair		28%
		Poor		13%
	Morristown open space	Excellent		14%
		Good		35%
		Fair		39%
		Poor		12%
	Recycling	Excellent		25%
		Good		47%

















Please rate the quality of each of the following services in Morristown.	Recycling	Fair		18%
		Poor		10%
Yard waste pick-up	Excellent			24%
	Good			44%
	Fair			24%
	Poor			8%
City parks	Excellent			26%
	Good			53%
	Fair			17%
	Poor			5%
Recreation programs or classes	Excellent			19%
	Good			37%
	Fair			30%
	Poor			14%
Recreation centers or facilities	Excellent			14%
	Good			34%
	Fair			31%
	Poor			20%
Health services	Excellent			14%
	Good			51%
	Fair			26%
	Poor			9%
Public library services	Excellent			32%
	Good			47%
	Fair			19%
	Poor			2%
Overall customer service by Morristown employees	Excellent			25%
	Good			44%
	Fair			23%
	Poor			8%
Please rate the following categories of Morristown government	The value of services for the taxes paid to Morristown	Excellent		13%
































Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	Good		35%
		Fair		38%
		Poor		14%
	The overall direction that Morristown is taking	Excellent		14%
		Good		49%
		Fair		24%
		Poor		13%
	The job Morristown government does at welcoming resident involvement	Excellent		14%
		Good		31%
		Fair		37%
		Poor		18%
	Overall confidence in Morristown government	Excellent		13%
		Good		32%
		Fair		32%
		Poor		23%
	Generally acting in the best interest of the community	Excellent		14%
		Good		32%
		Fair		35%
		Poor		19%
	Being honest	Excellent		16%
		Good		33%
		Fair		30%
		Poor		21%
	Being open and transparent to the public	Excellent		14%
		Good		25%
		Fair		32%
		Poor		29%
	Informing residents about issues facing the community	Excellent		11%
		Good		27%
		Fair		37%
		Poor		25%

Please rate the following categories of Morristown government performance.	Treating all residents fairly	Excellent		15%
		Good		25%
		Fair		34%
		Poor		26%
	Treating residents with respect	Excellent		14%
		Good		37%
		Fair		32%
		Poor		17%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Excellent		16%
		Good		45%
		Fair		31%
		Poor		7%
	The Federal Government	Excellent		9%
		Good		33%
		Fair		36%
		Poor		23%
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall economic health	Essential		44%
		Very important		45%
		Somewhat important		8%
		Not at all important		3%
	Overall quality of the transportation system	Essential		30%
		Very important		37%
		Somewhat important		30%
		Not at all important		4%
	Overall design or layout of residential and commercial areas	Essential		25%
		Very important		48%
		Somewhat important		24%
		Not at all important		3%
	Overall quality of the utility infrastructure	Essential		43%
		Very important		46%
		Somewhat important		8%
































Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Not at all important		3%
	Overall feeling of safety	Essential		58%
		Very important		34%
		Somewhat important		6%
		Not at all important		2%
	Overall quality of natural environment	Essential		30%
		Very important		53%
		Somewhat important		13%
		Not at all important		4%
	Overall quality of parks and recreation opportunities	Essential		32%
		Very important		46%
		Somewhat important		18%
		Not at all important		4%
	Overall health and wellness opportunities	Essential		43%
		Very important		40%
		Somewhat important		12%
		Not at all important		4%
	Overall opportunities for education, culture, and the arts	Essential		40%
		Very important		39%
		Somewhat important		17%
		Not at all important		4%
	Residents' connection and engagement with their community	Essential		29%
		Very important		44%
		Somewhat important		23%
		Not at all important		4%
How concerned, if at all, are you about the following situations in Morristown during day-time hours?	Having your home burglarized	Major concern		21%
		Moderate concern		35%
		Minor concern		44%
	Safety while walking within Morristown	Major concern		21%
		Moderate concern		31%
		Minor concern		48%

How concerned, if at all, are you about the following situations in Morristown during day-time hours?	Safety while driving through Morristown	Major concern		20%
		Moderate concern		30%
		Minor concern		50%
	Illegal drugs being used or sold near your home	Major concern		46%
		Moderate concern		24%
		Minor concern		30%
	Safety in city parks	Major concern		29%
		Moderate concern		33%
		Minor concern		38%
	Safety of children at school	Major concern		54%
		Moderate concern		21%
		Minor concern		25%
	Having your vehicle broken into or vandalized	Major concern		30%
		Moderate concern		33%
		Minor concern		37%
	Having your vehicle stolen	Major concern		28%
		Moderate concern		30%
		Minor concern		43%
	Vandalism or damage to your property	Major concern		27%
		Moderate concern		36%
		Minor concern		37%
	Homeless or transient related problems	Major concern		38%
		Moderate concern		29%
		Minor concern		33%
	Illegal parking near your home	Major concern		15%
		Moderate concern		18%
		Minor concern		67%
	Illegal parking downtown	Major concern		14%
		Moderate concern		17%
		Minor concern		69%
How concerned, if at all, are you about the following situations in	Having your home burglarized	Major concern		31%

How concerned, if at all, are you about the following situations in Morristown during night-time hours?	Having your home burglarized	Moderate concern		34%
		Minor concern		35%
Safety while walking within Morristown		Major concern		35%
		Moderate concern		41%
		Minor concern		24%
Safety while driving through Morristown		Major concern		26%
		Moderate concern		30%
		Minor concern		44%
Illegal drugs being used or sold near your home		Major concern		50%
		Moderate concern		25%
		Minor concern		26%
Safety in city parks		Major concern		38%
		Moderate concern		39%
		Minor concern		23%
Safety of children at school		Major concern		47%
		Moderate concern		28%
		Minor concern		25%
Having your vehicle broken into or vandalized		Major concern		31%
		Moderate concern		41%
		Minor concern		28%
Having your vehicle stolen		Major concern		30%
		Moderate concern		35%
		Minor concern		35%
Vandalism or damage to your property		Major concern		34%
		Moderate concern		36%
		Minor concern		30%
Homeless or transient related problems		Major concern		38%
		Moderate concern		30%
		Minor concern		32%
Illegal parking near your home		Major concern		19%
		Moderate concern		18%

How concerned, if at all, are you about the following situations in Morristown during night-time hours?	Illegal parking near your home	Minor concern		63%
	Illegal parking downtown	Major concern		16%
		Moderate concern		17%
		Minor concern		67%
	How would you rate the Morristown Police Department's relationship with the community?	Excellent		24%
		Good		42%
		Fair		24%
		Poor		10%
In general, how many times do you:	Access the internet from your home	Several times a day		70%
		Once a day		7%
		A few times a week		6%
		Every few weeks		5%
		Less often or never		12%
	Access the internet from your cell phone	Several times a day		78%
		Once a day		8%
		A few times a week		5%
		Every few weeks		1%
		Less often or never		8%
	Visit social media sites	Several times a day		61%
		Once a day		11%
		A few times a week		8%
		Every few weeks		1%
		Less often or never		19%
	Use or check email	Several times a day		61%
		Once a day		18%
		A few times a week		11%
		Every few weeks		2%
		Less often or never		8%
	Share your opinions online	Several times a day		18%
		Once a day		2%
		A few times a week		15%

In general, how many times do you:	Share your opinions online	Every few weeks		12%
		Less often or never		53%
	Shop online	Several times a day		16%
		Once a day		6%
		A few times a week		23%
		Every few weeks		29%
		Less often or never		26%
	Please rate your overall health.	Excellent		20%
		Very good		41%
		Good		26%
		Fair		8%
		Poor		4%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		10%
		Somewhat positive		20%
		Neutral		39%
		Somewhat negative		23%
		Very negative		9%
	How many years have you lived in Morristown?	Less than 2 years		11%
		2-5 years		14%
		6-10 years		14%
		11-20 years		14%
		More than 20 years		47%
	Which best describes the building you live in?	One family house detached from any other houses		60%
		Building with two or more homes (duplex, townhome, apa..		37%
		Mobile home		1%
		Other		2%
	Do you rent or own your home?	Rent		50%
		Own		50%
	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		23%
		\$500 to \$999		42%
		\$1,000 to \$1,499		16%

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$1,500 to \$1,999		10%
	\$2,000 to \$2,499		5%
	\$2,500 to \$2,999		1%
	\$3,000 to \$3,499		1%
	\$3,500 or more		2%
Do any children 17 or under live in your household?	No		70%
	Yes		30%
Are you or any other members of your household aged 65 or older?	No		67%
	Yes		33%
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		34%
	\$25,000 to \$49,999		27%
	\$50,000 to \$74,999		23%
	\$75,000 to \$99,999		7%
	\$100,000 to \$149,999		5%
	\$150,000 or more		5%
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		86%
	Yes, I consider myself to be Spanish, Hispanic, or Latino		14%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		1%
	Asian, Asian Indian, or Pacific Islander		1%
	Black or African American		5%
	White		88%
	Other		10%
In which category is your age?	18-24 years		3%
	25-34 years		26%
	35-44 years		12%
	45-54 years		21%
	55-64 years		12%
	65-74 years		14%
	75 years or older		12%
What is your gender?	Female		51%
	Male		48%

What is your gender?

Identify in another way

1%

Full trends

This table contains the trends over time for the City of Morristown. The combined “percent positive” responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2020 and 2021 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to live	73%	72%	70%	70%	73%	76%	73%	75%	74%	73%	81%
	Your neighborhood as a place to live	65%	69%	72%	68%	68%	76%	67%	72%	70%	66%	74%
	Morristown as a place to raise children	60%	65%	65%	65%	68%	67%	65%	68%	73%	71%	71%
	Morristown as a place to work	42%	57%	40%	51%	53%	54%	59%	62%	59%	59%	66%
	Morristown as a place to visit			41%	44%	43%	56%	47%	50%	47%	49%	54%
	Morristown as a place to retire	55%	50%	59%	55%	60%	59%	62%	68%	63%	63%	70%
	The overall quality of life	62%	66%	63%	62%	67%	64%	63%	67%	68%	63%	72%
	Sense of community	57%	61%	48%	50%	53%	52%	51%	44%	51%	54%	60%
Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health			35%	39%	49%	48%	51%	54%	51%	48%	52%
	Overall quality of the transportation system										33%	41%
	Overall design or layout of residential and commercial areas			41%	51%	52%	54%	54%	50%	52%	55%	55%
	Overall quality of the utility infrastructure										70%	61%
	Overall feeling of safety			69%	66%	68%	68%	64%	70%	63%	63%	70%
	Overall quality of natural environment	55%	60%	76%	71%	70%	65%	69%	68%	64%	73%	72%
	Overall quality of parks and recreation opportunities										72%	68%
	Overall health and wellness opportunities			58%	61%	58%	61%	60%	61%	58%	63%	62%
	Overall opportunities for education, culture, and the arts			51%	59%	66%	64%	62%	55%	60%	43%	52%
	Residents’ connection and engagement with their community										42%	47%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	74%	78%	72%	76%	76%	80%			75%	72%	83%
	Remain in Morristown for the next five years	79%	81%	82%	86%	83%	81%			75%	81%	84%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	87%	91%	89%	92%	92%	89%	86%	86%	86%	87%	90%
	In Morristown’s downtown/commercial area during the day	83%	91%	85%	92%	85%	80%	80%	83%	76%	85%	89%
	From property crime	37%	45%								72%	69%
	From violent crime	57%	63%								78%	76%
	From fire, flood, or other natural disaster										82%	84%
Please rate the job you feel the Morristown community does at each of the following.	Making all residents feel welcome										62%	65%
	Attracting people from diverse backgrounds										48%	60%
	Valuing/respecting residents from diverse backgrounds										53%	58%

Morristown community does at each of the following.	Taking care of vulnerable residents	44% 47%
Please rate each of the following in the Morristown community.	Overall quality of business and service establishments	47% 56% 42% 54% 56% 55% 53% 61% 58% 64% 67%
	Variety of business and service establishments	58% 59%
	Vibrancy of downtown/commercial area	24% 26% 41% 45% 38% 41% 38% 43% 48%
	Employment opportunities	23% 26% 23% 37% 43% 42% 46% 57% 57% 51% 67%
	Shopping opportunities	40% 52% 42% 43% 53% 50% 52% 54% 52% 44% 47%
	Cost of living	41% 44% 47% 42% 50% 52% 45% 60% 54%
	Overall image or reputation	54% 52% 44% 54% 57% 60% 53% 49% 53% 56% 56%
Please also rate each of the following in the Morristown community.	Traffic flow on major streets	42% 40% 47% 46% 51% 56% 58% 54% 49% 60% 52%
	Ease of public parking	57% 56% 61% 58% 66% 61% 60% 69% 60%
	Ease of travel by car	62% 54% 60% 57% 65% 66% 71% 70% 65% 77% 68%
	Ease of travel by public transportation	14% 19% 22% 34%
	Ease of travel by bicycle	29% 32% 22% 38% 28% 34% 30% 25% 25% 29% 34%
	Ease of walking	43% 46% 42% 54% 43% 45% 50% 42% 41% 48% 44%
	Well-planned residential growth	42% 50%
	Well-planned commercial growth	50% 55%
	Well-designed neighborhoods	50% 52%
	Preservation of the historical or cultural character of the community	56% 62%
	Public places where people want to spend time	38% 48% 44% 47% 44% 46% 49% 44% 47%
	Variety of housing options	49% 54% 48% 45% 51% 44% 46% 40% 37% 42% 34%
	Availability of affordable quality housing	42% 47% 42% 41% 49% 35% 41% 38% 35% 34% 30%
	Overall quality of new development	42% 53% 35% 47% 58% 54% 62% 65% 58% 59% 53%
	Overall appearance	52% 50% 51% 56% 51% 57% 48% 53% 60% 51% 57%
	Cleanliness	54% 54% 50% 51% 52% 53% 52% 53% 55% 52% 52%
	Water resources	58% 60%
	Air quality	44% 53% 49% 54% 52% 46% 49% 49% 56% 66% 64%
	Availability of paths and walking trails	46% 48% 38% 50% 49% 47% 48% 44% 46% 62% 54%
	Fitness opportunities	47% 57% 58% 56% 64% 61% 67% 77% 54%
	Recreational opportunities	58% 50% 43% 56% 57% 54% 54% 54% 55% 53% 57%
	Availability of affordable quality food	49% 48% 50% 51% 55% 63% 59% 68% 70% 67% 57%
	Availability of affordable quality health care	41% 45% 41% 48% 54% 55% 50% 56% 57% 51% 52%
	Availability of preventive health services	55% 47% 43% 50% 54% 57% 52% 56% 56% 59% 54%
	Availability of affordable quality mental health care	30% 40% 44% 48% 40% 44% 42% 41% 41%
	Opportunities to attend cultural/arts/music activities	41% 42% 33% 42% 48% 49% 44% 45% 47% 41% 45%
	Community support for the arts	49% 39%

Please also rate each of the following in the Morristown community.	Availability of affordable quality childcare/preschool	41%	46%	56%	51%	57%	53%	54%	47%	50%	44%	44%
	K-12 education	61%	63%	69%	70%	73%	71%	69%	66%	68%	62%	66%
	Adult educational opportunities			53%	50%	63%	53%	53%	60%	59%	57%	52%
	Sense of civic/community pride										53%	47%
	Neighborliness of residents			47%	53%	57%	57%	40%	53%	49%	58%	54%
	Opportunities to participate in social events and activities	50%	55%	37%	41%	46%	45%	49%	49%	46%	42%	51%
	Opportunities to attend special events and festivals			46%	44%	50%	53%	46%	52%	47%	38%	51%
	Opportunities to volunteer	74%	73%	60%	57%	62%	67%	65%	68%	67%	62%	58%
	Opportunities to participate in community matters	51%	56%	44%	45%	48%	46%	49%	52%	50%	48%	48%
	Openness and acceptance of the community toward people of diver..	46%	44%	39%	44%	45%	50%	34%	42%	46%	42%	42%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information	37%	41%	38%	34%	32%	34%	38%	43%	36%	42%	38%
	Contacted Morristown elected officials to express your opinion			19%	16%	15%	15%	17%	17%	21%	20%	16%
	Attended a local public meeting	18%	19%	15%	19%	8%	10%	11%	15%	19%	19%	16%
	Watched a local public meeting			37%	35%	27%	26%	22%	22%	28%	31%	22%
	Volunteered your time to some group/activity	50%	45%	48%	41%	32%	40%				34%	34%
	Campaigned or advocated for a local issue, cause, or candidate			20%	18%	17%	24%				17%	16%
	Voted in your most recent local election	61%	62%								74%	57%
	Used public transportation instead of driving			7%	11%					5%	8%	8%
	Carpooled with other adults or children instead of driving alone			38%	41%	37%	38%	35%	37%	37%	40%	39%
	Walked or biked instead of driving			36%	29%	27%	28%	34%	28%	27%	24%	30%
Please rate the quality of each of the following services in Morristown.	Public information services	55%	56%	59%	55%	54%	60%	58%	65%	54%	56%	55%
	Economic development	34%	35%	34%	46%	49%	48%	53%	61%	57%	50%	57%
	Traffic enforcement	59%	65%	59%	67%	64%	57%	65%	61%	56%	62%	61%
	Traffic signal timing	45%	49%	38%	44%	48%	48%	55%	50%	41%	50%	54%
	Street repair	26%	35%	31%	31%	34%	35%	36%	32%	27%	32%	36%
	Street cleaning	45%	50%	45%	46%	47%	46%	53%	45%	46%	54%	52%
	Street lighting	56%	68%	52%	63%	62%	56%	63%	60%	57%	58%	53%
	Snow removal	49%	58%	48%	51%	54%	54%	53%	58%	62%	65%	59%
	Sidewalk maintenance	48%	51%	44%	43%	46%	48%	49%	57%	48%	54%	53%
	Bus or transit services	36%	34%	37%						22%	18%	41%
	Land use, planning and zoning	39%	44%	42%	48%	46%	41%	41%	43%	39%	37%	45%
	Code enforcement	25%	27%	31%	38%	37%	37%	40%	38%	35%	31%	49%
	Affordable high-speed internet access										55%	60%
	Garbage collection	79%	83%	85%	84%	88%	81%	83%	85%	81%	79%	81%
	Drinking water	54%	59%	58%	61%	59%	46%	61%	60%	56%	59%	65%

Please rate the quality of each of the following services in Morristown.	Sewer services	64%	66%	63%	62%	63%	60%	73%	65%	63%	72%	70%
	Storm water management	58%	54%	62%	57%	59%	55%	66%	61%	52%	71%	68%
	Power (electric and/or gas) utility	71%	78%	73%	76%	76%	67%	78%	72%	66%	76%	76%
	Utility billing	61%	65%	63%	61%	64%	63%	56%	65%	59%		
	Police/Sheriff services	73%	82%	65%	75%	72%	75%	75%	74%	71%	75%	75%
	Crime prevention	52%	59%	54%	64%	65%	58%	61%	61%	55%	65%	59%
	Animal control	42%	41%	39%	34%	45%	44%	50%	49%	44%	51%	58%
	Ambulance or emergency medical services	84%	87%	83%	83%	89%	83%	85%	87%	80%	83%	84%
	Fire services	87%	93%	88%	89%	88%	88%	92%	89%	83%	95%	90%
	Fire prevention and education	71%	79%	66%	68%	77%	73%	76%	71%	70%	79%	74%
	Emergency preparedness	45%	64%	42%	52%	59%	51%	49%	62%	51%	57%	53%
	Preservation of natural areas	46%	59%	41%	48%	51%	52%	44%	56%	51%	63%	59%
	Morristown open space	40%	47%	46%	48%	44%	51%	46%	54%	49%		
	Recycling	75%	78%	70%	75%	73%	73%	72%	83%	73%	65%	72%
	Yard waste pick-up	61%	69%	66%	58%	63%	64%	71%	72%	67%	66%	68%
	City parks	83%	78%	71%	76%	80%	70%	75%	76%	68%	74%	79%
	Recreation programs or classes	67%	57%	52%	55%	61%	54%	52%	57%	54%	59%	56%
	Recreation centers or facilities	61%	49%	46%	51%	59%	54%	52%	49%	50%	50%	48%
	Health services	61%	54%	60%	64%	64%	61%	51%	64%	60%	57%	65%
	Public library services	82%	82%	79%	75%	74%	77%	74%	80%	83%	75%	79%
	Overall customer service by Morristown employees	81%	80%	62%	63%	66%	62%	59%	57%	61%	72%	69%
Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	44%	51%	35%	47%	42%	44%	46%	46%	39%	54%	47%
	The overall direction that Morristown is taking	31%	45%	43%	49%	57%	56%	52%	60%	50%	57%	63%
	The job Morristown government does at welcoming resident involv..	30%	42%	39%	41%	44%	46%	39%	41%	44%	47%	45%
	Overall confidence in Morristown government	30%	34%	38%	43%	45%	43%	40%	45%	45%		
	Generally acting in the best interest of the community	35%	41%	41%	42%	41%	45%	43%	48%	46%		
	Being honest	33%	38%	42%	38%	41%	43%	38%	39%	49%		
	Being open and transparent to the public	40%	39%									
	Informing residents about issues facing the community	42%	39%									
	Treating all residents fairly	32%	41%	37%	30%	35%	43%	38%	50%	41%		
	Treating residents with respect	51%	52%									
Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	59%	68%	63%	64%	63%	66%	66%	64%	62%	64%	61%
	The Federal Government	37%	42%	35%	44%	38%	39%	53%	48%	45%	48%	42%
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the	Overall economic health	94%	93%	85%	91%	88%	89%	89%				
	Overall quality of the transportation system	73%	67%									

Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	82% 76% 73% 77% 68% 67% 73%
	Overall quality of the utility infrastructure	90% 89%
	Overall feeling of safety	92% 95% 91% 93% 93% 95% 91%
	Overall quality of natural environment	80% 75% 79% 77% 77% 82% 83%
	Overall quality of parks and recreation opportunities	78% 78%
	Overall health and wellness opportunities	86% 82% 73% 82% 81% 87% 84%
	Overall opportunities for education, culture, and the arts	90% 88% 78% 85% 85% 84% 80%
	Residents' connection and engagement with their community	76% 85% 87% 76% 78% 76% 73% 73%
In general, how many times do you:	Access the internet from your home	91% 83%
	Access the internet from your cell phone	94% 91%
	Visit social media sites	83% 80%
	Use or check email	94% 90%
	Share your opinions online	35% 35%
	Shop online	39% 44%
	Please rate your overall health.	44% 44% 44% 44% 39% 32% 44% 46% 61%
	What impact, if any, do you think the economy will have on your fa..	17% 19% 14% 24% 27% 24% 29% 35% 31% 26% 30%

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Morristown conducted a survey of 400 residents. Survey invitations were mailed to randomly selected households and data were collected from December 17th, 2021 to February 4th, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Morristown. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on January 14th, 2022. The survey remained open for three weeks and there were 208 responses.





























The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2019 American Community Survey estimates for adults in the City of Morristown. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.































* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

































		Unweighted	Weighted	Target*
Age	18-34	12%	33%	29%
	35-54	47%	24%	33%
	55+	42%	44%	38%
Area	NE	52%	24%	23%
	NW	21%	43%	39%
	SE	12%	24%	22%
	SW	15%	10%	16%
Hispanic origin	No, not Spanish, Hispanic, or Latino	100%	98%	86%
	Yes, I consider myself to be Spanish, Hispana..	0%	2%	14%
Housing tenure	Own	84%	52%	50%
	Rent	16%	48%	50%
Housing type	Attached	9%	35%	38%
	Detached	92%	65%	62%
Race & Hispanic origin	Not white alone	9%	19%	25%
	White alone, not Hispanic or Latino	91%	81%	75%
Sex	Female	60%	48%	52%
	Male	40%	52%	48%
Sex/age	Female 18-34	6%	16%	14%
	Female 35-54	33%	7%	16%
	Female 55+	20%	26%	21%
	Male 18-34	5%	16%	15%
	Male 35-54	14%	18%	17%
	Male 55+	21%	18%	17%

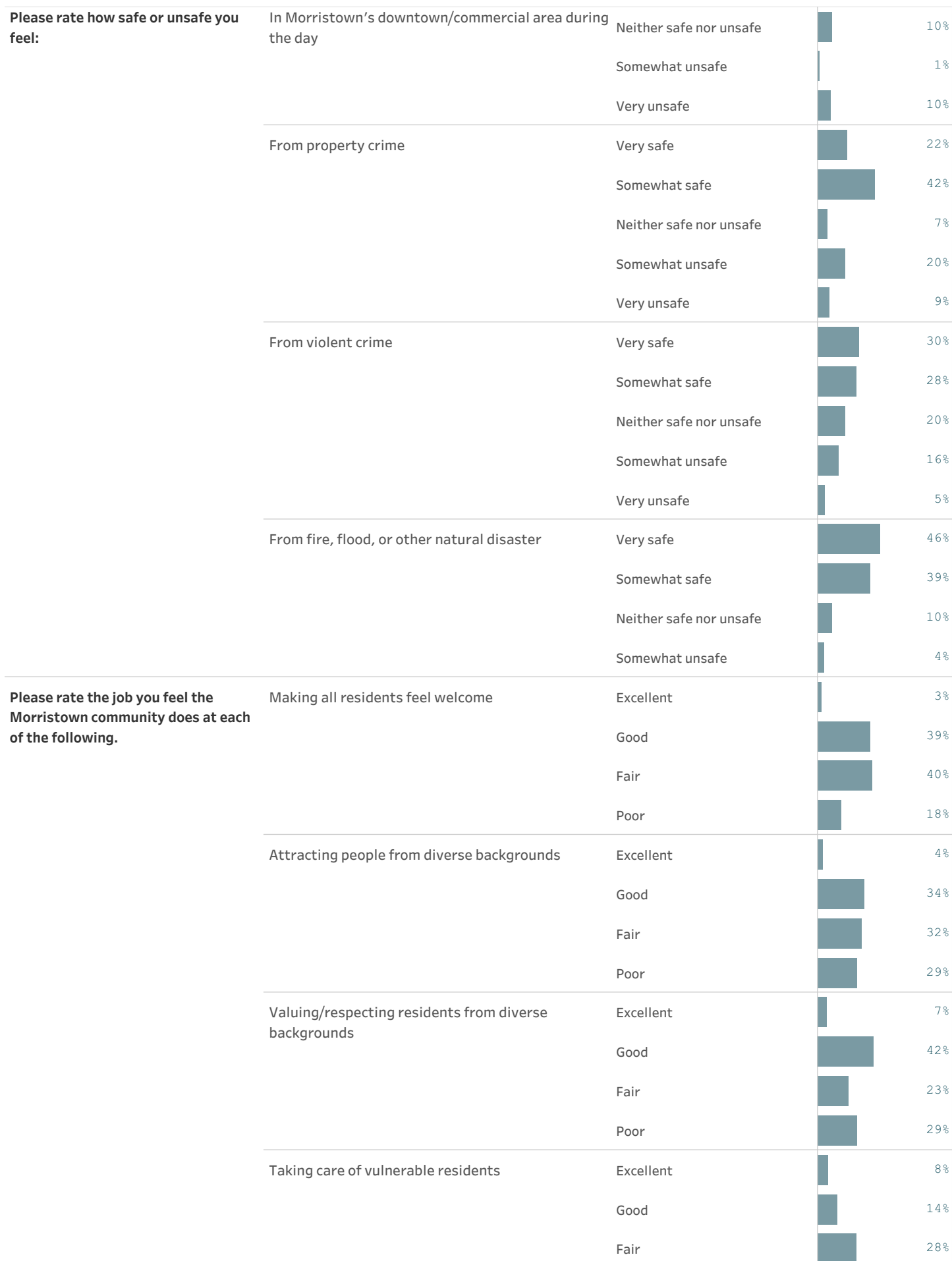
Open participation survey results

































This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

	In which area of Morristown do you live? (Refer to map above.)	1 = NW (green)		22%
		2 = NE (pink)		40%
		3 = SW (green)		22%
		4 = SE (blue)		9%
		None of these/I don't live in Morristown		7%
Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to live	Excellent		10%
		Good		48%
		Fair		35%
		Poor		7%
	Your neighborhood as a place to live	Excellent		21%
		Good		44%
		Fair		25%
		Poor		10%
	Morristown as a place to raise children	Excellent		14%
		Good		58%
		Fair		16%
		Poor		12%
	Morristown as a place to work	Excellent		22%
		Good		37%
		Fair		31%
		Poor		10%
	Morristown as a place to visit	Excellent		8%
		Good		15%
		Fair		49%
		Poor		27%
	Morristown as a place to retire	Excellent		16%
		Good		45%
		Fair		21%

































Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to retire	Poor		17%
	The overall quality of life	Excellent		11%
		Good		55%
		Fair		22%
		Poor		12%
	Sense of community	Excellent		7%
		Good		31%
		Fair		37%
		Poor		26%
Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health	Excellent		6%
		Good		40%
		Fair		31%
		Poor		22%
	Overall quality of the transportation system	Excellent		3%
		Good		25%
		Fair		24%
		Poor		48%
	Overall design or layout of residential and commercial areas	Excellent		5%
		Good		26%
		Fair		39%
		Poor		30%
	Overall quality of the utility infrastructure	Excellent		16%
		Good		30%
		Fair		42%
		Poor		11%
	Overall feeling of safety	Excellent		13%
		Good		53%
		Fair		24%
		Poor		10%
	Overall quality of natural environment	Excellent		15%
		Good		38%
		Fair		31%

Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of natural environment	Poor		16%
	Overall quality of parks and recreation opportunities	Excellent		20%
		Good		39%
		Fair		37%
		Poor		4%
	Overall health and wellness opportunities	Excellent		13%
		Good		29%
		Fair		39%
		Poor		19%
	Overall opportunities for education, culture, and the arts	Excellent		7%
		Good		24%
		Fair		44%
		Poor		24%
	Residents' connection and engagement with their community	Excellent		2%
		Good		19%
		Fair		39%
		Poor		39%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	Very likely		15%
		Somewhat likely		53%
		Somewhat unlikely		18%
		Very unlikely		15%
	Remain in Morristown for the next five years	Very likely		47%
		Somewhat likely		31%
		Somewhat unlikely		9%
		Very unlikely		13%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		46%
		Somewhat safe		35%
		Neither safe nor unsafe		6%
		Somewhat unsafe		10%
		Very unsafe		2%
	In Morristown's downtown/commercial area during the day	Very safe		38%
		Somewhat safe		41%


































Morristown community does at each of the following.	Taking care of vulnerable residents	Poor		49%
Please rate each of the following in the Morristown community.	Overall quality of business and service establishments	Excellent		10%
		Good		51%
		Fair		35%
		Poor		4%
	Variety of business and service establishments	Excellent		10%
		Good		39%
		Fair		39%
		Poor		13%
	Vibrancy of downtown/commercial area	Excellent		5%
		Good		24%
		Fair		37%
		Poor		34%
	Employment opportunities	Excellent		21%
		Good		40%
		Fair		20%
		Poor		18%
	Shopping opportunities	Excellent		11%
		Good		17%
		Fair		37%
		Poor		35%
	Cost of living	Excellent		12%
		Good		41%
		Fair		20%
		Poor		27%
	Overall image or reputation	Excellent		6%
		Good		36%
		Fair		46%
		Poor		13%
Please also rate each of the following in the Morristown community.	Traffic flow on major streets	Excellent		2%
		Good		28%
		Fair		40%

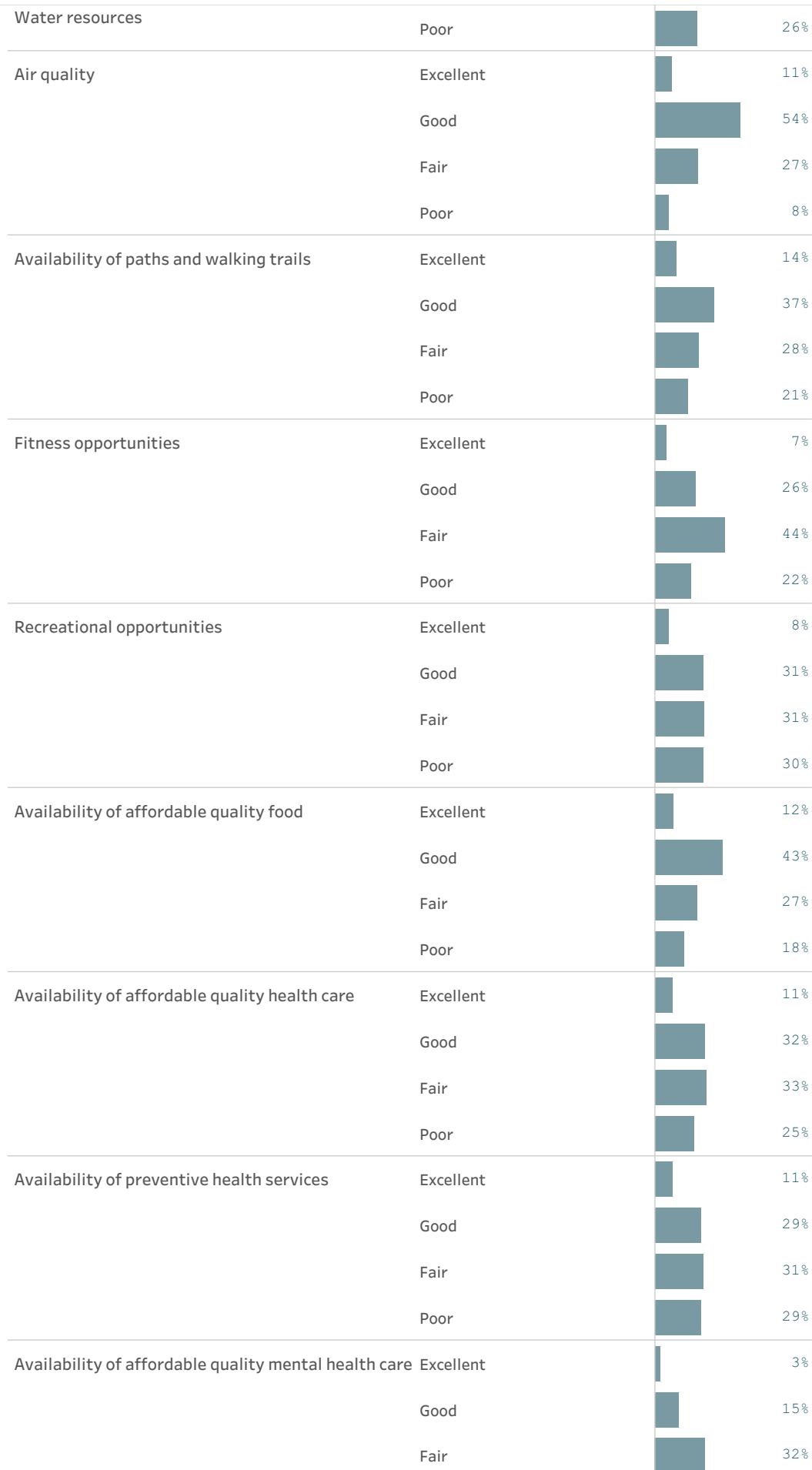
Please also rate each of the following in the Morristown community.

Traffic flow on major streets	Poor		30%
Ease of public parking	Excellent		11%
	Good		39%
	Fair		27%
	Poor		23%
Ease of travel by car	Excellent		14%
	Good		42%
	Fair		28%
	Poor		17%
Ease of travel by public transportation	Excellent		5%
	Good		2%
	Fair		17%
	Poor		76%
Ease of travel by bicycle	Excellent		4%
	Good		11%
	Fair		10%
	Poor		75%
Ease of walking	Excellent		3%
	Good		34%
	Fair		23%
	Poor		40%
Well-planned residential growth	Excellent		0%
	Good		26%
	Fair		30%
	Poor		44%
Well-planned commercial growth	Excellent		10%
	Good		21%
	Fair		44%
	Poor		25%
Well-designed neighborhoods	Excellent		3%
	Good		21%
	Fair		50%























Please also rate each of the following in the Morristown community.

































Well-designed neighborhoods	Poor		27%
Preservation of the historical or cultural character of the community	Excellent		6%
	Good		23%
	Fair		34%
	Poor		37%
Public places where people want to spend time	Excellent		7%
	Good		10%
	Fair		46%
	Poor		36%
Variety of housing options	Excellent		3%
	Good		26%
	Fair		22%
	Poor		50%
Availability of affordable quality housing	Excellent		3%
	Good		15%
	Fair		19%
	Poor		63%
Overall quality of new development	Excellent		3%
	Good		18%
	Fair		47%
	Poor		32%
Overall appearance	Excellent		9%
	Good		30%
	Fair		37%
	Poor		24%
Cleanliness	Excellent		2%
	Good		45%
	Fair		29%
	Poor		23%
Water resources	Excellent		15%
	Good		35%
	Fair		24%

































Please also rate each of the following in the Morristown community.



































Please also rate each of the following in the Morristown community.

































Availability of affordable quality mental health care	Poor		50%
Opportunities to attend cultural/arts/music activities	Excellent		3%
	Good		20%
	Fair		40%
	Poor		38%
Community support for the arts	Excellent		3%
	Good		22%
	Fair		35%
	Poor		40%
Availability of affordable quality childcare/preschool	Excellent		0%
	Good		19%
	Fair		37%
	Poor		44%
K-12 education	Excellent		6%
	Good		35%
	Fair		39%
	Poor		20%
Adult educational opportunities	Excellent		12%
	Good		33%
	Fair		30%
	Poor		25%
Sense of civic/community pride	Excellent		7%
	Good		23%
	Fair		31%
	Poor		39%
Neighborliness of residents	Excellent		5%
	Good		35%
	Fair		43%
	Poor		17%
Opportunities to participate in social events and activities	Excellent		4%
	Good		19%
	Fair		54%

Please also rate each of the following in the Morristown community.	Opportunities to participate in social events and activities	Poor		23%
	Opportunities to attend special events and festivals	Excellent		8%
		Good		24%
		Fair		46%
		Poor		23%
	Opportunities to volunteer	Excellent		12%
		Good		36%
		Fair		25%
		Poor		27%
	Opportunities to participate in community matters	Excellent		2%
		Good		21%
		Fair		31%
		Poor		45%
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		5%
		Good		28%
		Fair		32%
		Poor		35%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information	No		61%
		Yes		39%
	Contacted Morristown elected officials to express your opinion	No		58%
		Yes		42%
	Attended a local public meeting	No		61%
		Yes		39%
	Watched a local public meeting	No		55%
		Yes		45%
	Volunteered your time to some group/activity	No		31%
		Yes		69%
	Campaigned or advocated for a local issue, cause, or candidate	No		62%
		Yes		38%
	Voted in your most recent local election	No		27%
		Yes		73%
	Used public transportation instead of driving	No		100%

































Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Yes		0%
	Carpooled with other adults or children instead of driving alone	No		56%
		Yes		44%
	Walked or biked instead of driving	No		80%
		Yes		20%
Please rate the quality of each of the following services in Morristown.	Public information services	Excellent		5%
		Good		17%
		Fair		35%
		Poor		43%
	Economic development	Excellent		10%
		Good		30%
		Fair		43%
		Poor		17%
	Traffic enforcement	Excellent		3%
		Good		42%
		Fair		32%
		Poor		23%
	Traffic signal timing	Excellent		5%
		Good		27%
		Fair		35%
		Poor		32%
	Street repair	Excellent		0%
		Good		20%
		Fair		28%
		Poor		52%
	Street cleaning	Excellent		1%
		Good		38%
		Fair		33%
		Poor		28%
	Street lighting	Excellent		3%
		Good		38%
		Fair		31%

































Please rate the quality of each of the following services in Morristown.	Street lighting	Poor	<div></div>	29%
	Snow removal	Excellent	<div></div>	30%
		Good	<div></div>	35%
		Fair	<div></div>	27%
		Poor	<div></div>	8%
	Sidewalk maintenance	Excellent	<div></div>	5%
		Good	<div></div>	51%
		Fair	<div></div>	28%
		Poor	<div></div>	17%
	Bus or transit services	Excellent	<div></div>	6%
		Good	<div></div>	4%
		Fair	<div></div>	27%
		Poor	<div></div>	64%
Land use, planning and zoning	Excellent	<div></div>	6%	
	Good	<div></div>	15%	
	Fair	<div></div>	26%	
	Poor	<div></div>	53%	
Code enforcement	Excellent	<div></div>	3%	
	Good	<div></div>	24%	
	Fair	<div></div>	29%	
	Poor	<div></div>	44%	
Affordable high-speed internet access	Excellent	<div></div>	14%	
	Good	<div></div>	34%	
	Fair	<div></div>	27%	
	Poor	<div></div>	25%	
Garbage collection	Excellent	<div></div>	25%	
	Good	<div></div>	52%	
	Fair	<div></div>	15%	
	Poor	<div></div>	8%	
Drinking water	Excellent	<div></div>	19%	
	Good	<div></div>	42%	
	Fair	<div></div>	29%	

































Please rate the quality of each of the following services in Morristown.	Drinking water	Poor		10%
	Sewer services	Excellent		16%
		Good		51%
		Fair		25%
		Poor		8%
	Storm water management	Excellent		9%
		Good		47%
		Fair		33%
		Poor		11%
	Power (electric and/or gas) utility	Excellent		23%
		Good		53%
		Fair		21%
		Poor		3%
	Utility billing	Excellent		12%
		Good		38%
		Fair		30%
		Poor		20%
	Police/Sheriff services	Excellent		24%
		Good		47%
		Fair		15%
		Poor		14%
	Crime prevention	Excellent		13%
		Good		41%
		Fair		29%
		Poor		17%
	Animal control	Excellent		9%
		Good		33%
		Fair		28%
		Poor		31%
	Ambulance or emergency medical services	Excellent		37%
		Good		41%
		Fair		21%

Please rate the quality of each of the following services in Morristown.	Ambulance or emergency medical services	Poor		0%
	Fire services	Excellent		46%
		Good		44%
		Fair		7%
		Poor		3%
	Fire prevention and education	Excellent		18%
		Good		40%
		Fair		28%
		Poor		15%
	Emergency preparedness	Excellent		8%
		Good		37%
		Fair		19%
		Poor		36%
	Preservation of natural areas	Excellent		8%
		Good		20%
		Fair		44%
		Poor		28%
	Morristown open space	Excellent		8%
		Good		20%
		Fair		55%
		Poor		17%
	Recycling	Excellent		10%
		Good		49%
		Fair		28%
		Poor		13%
	Yard waste pick-up	Excellent		18%
		Good		40%
		Fair		25%
		Poor		17%
	City parks	Excellent		21%
		Good		46%
		Fair		29%















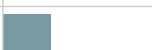












Please rate the quality of each of the following services in Morristown.	City parks	Poor		4%
	Recreation programs or classes	Excellent		5%
		Good		15%
		Fair		49%
		Poor		30%
	Recreation centers or facilities	Excellent		4%
		Good		15%
		Fair		34%
		Poor		47%
	Health services	Excellent		8%
		Good		47%
		Fair		31%
		Poor		15%
	Public library services	Excellent		23%
		Good		50%
		Fair		21%
		Poor		6%
	Overall customer service by Morristown employees	Excellent		22%
		Good		45%
		Fair		19%
		Poor		14%
Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	Excellent		4%
		Good		17%
		Fair		43%
		Poor		36%
	The overall direction that Morristown is taking	Excellent		3%
		Good		25%
		Fair		40%
		Poor		32%
	The job Morristown government does at welcoming resident involvement	Excellent		3%
		Good		9%
		Fair		40%

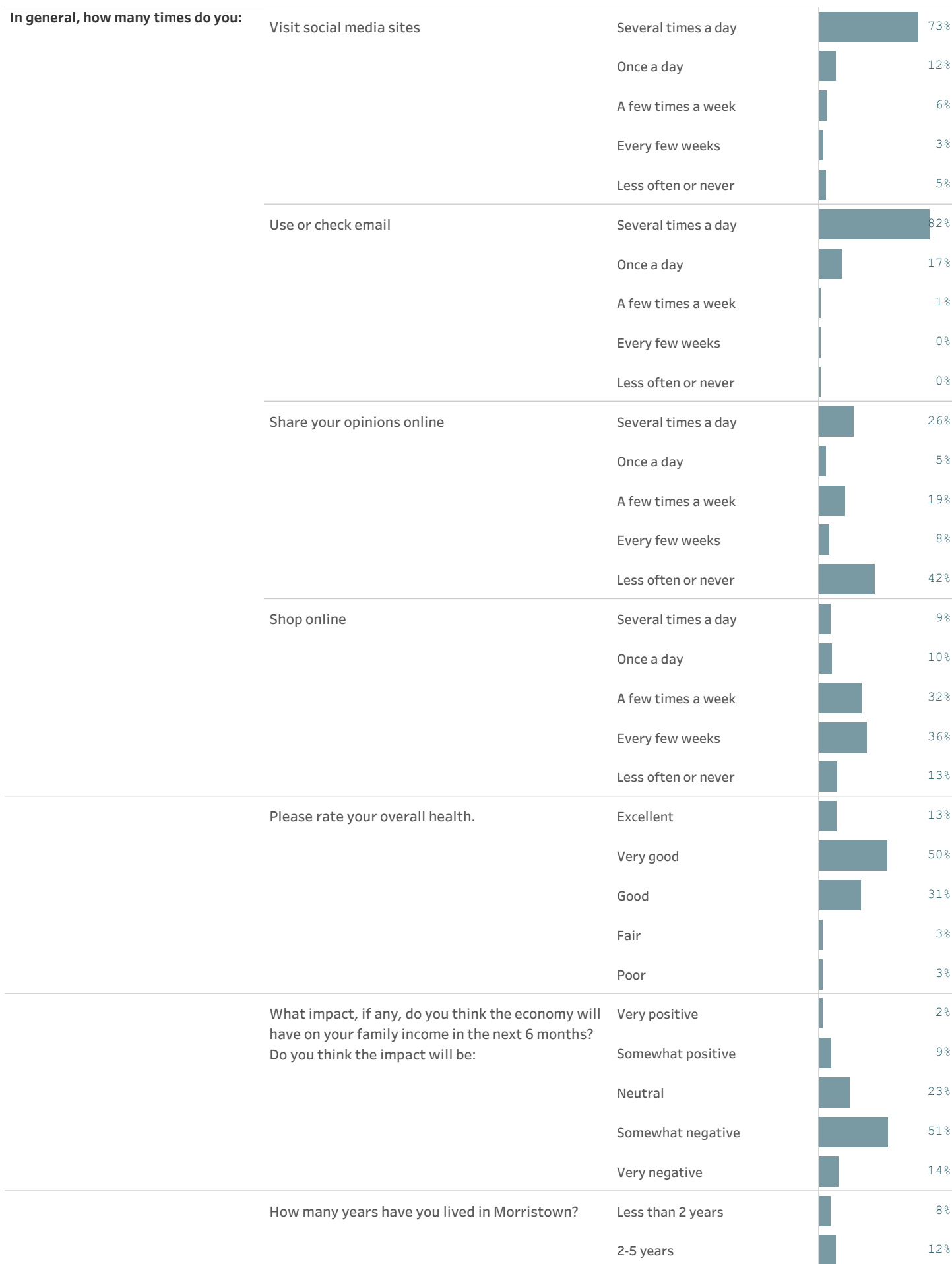
Please rate the following categories of Morristown government performance.	The job Morristown government does at welcoming resident involvement	Poor		48%
	Overall confidence in Morristown government	Excellent		4%
		Good		7%
		Fair		36%
		Poor		54%
	Generally acting in the best interest of the community	Excellent		4%
		Good		11%
		Fair		31%
		Poor		55%
	Being honest	Excellent		4%
		Good		9%
		Fair		36%
		Poor		51%
	Being open and transparent to the public	Excellent		4%
		Good		9%
		Fair		28%
		Poor		59%
	Informing residents about issues facing the community	Excellent		1%
		Good		17%
		Fair		31%
		Poor		51%
	Treating all residents fairly	Excellent		5%
		Good		15%
		Fair		26%
		Poor		55%
	Treating residents with respect	Excellent		4%
		Good		25%
		Fair		31%
		Poor		39%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Excellent		3%
		Good		34%
		Fair		43%

Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Poor		20%
	The Federal Government	Excellent		5%
		Good		15%
		Fair		43%
		Poor		37%
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall economic health	Essential		49%
		Very important		39%
		Somewhat important		12%
	Overall quality of the transportation system	Essential		37%
		Very important		40%
		Somewhat important		21%
		Not at all important		2%
	Overall design or layout of residential and commercial areas	Essential		37%
		Very important		49%
		Somewhat important		12%
		Not at all important		3%
	Overall quality of the utility infrastructure	Essential		53%
		Very important		41%
		Somewhat important		6%
	Overall feeling of safety	Essential		65%
		Very important		33%
		Somewhat important		2%
	Overall quality of natural environment	Essential		34%
		Very important		44%
		Somewhat important		22%
		Not at all important		0%
	Overall quality of parks and recreation opportunities	Essential		36%
		Very important		49%
		Somewhat important		15%
		Not at all important		0%
	Overall health and wellness opportunities	Essential		42%
		Very important		47%

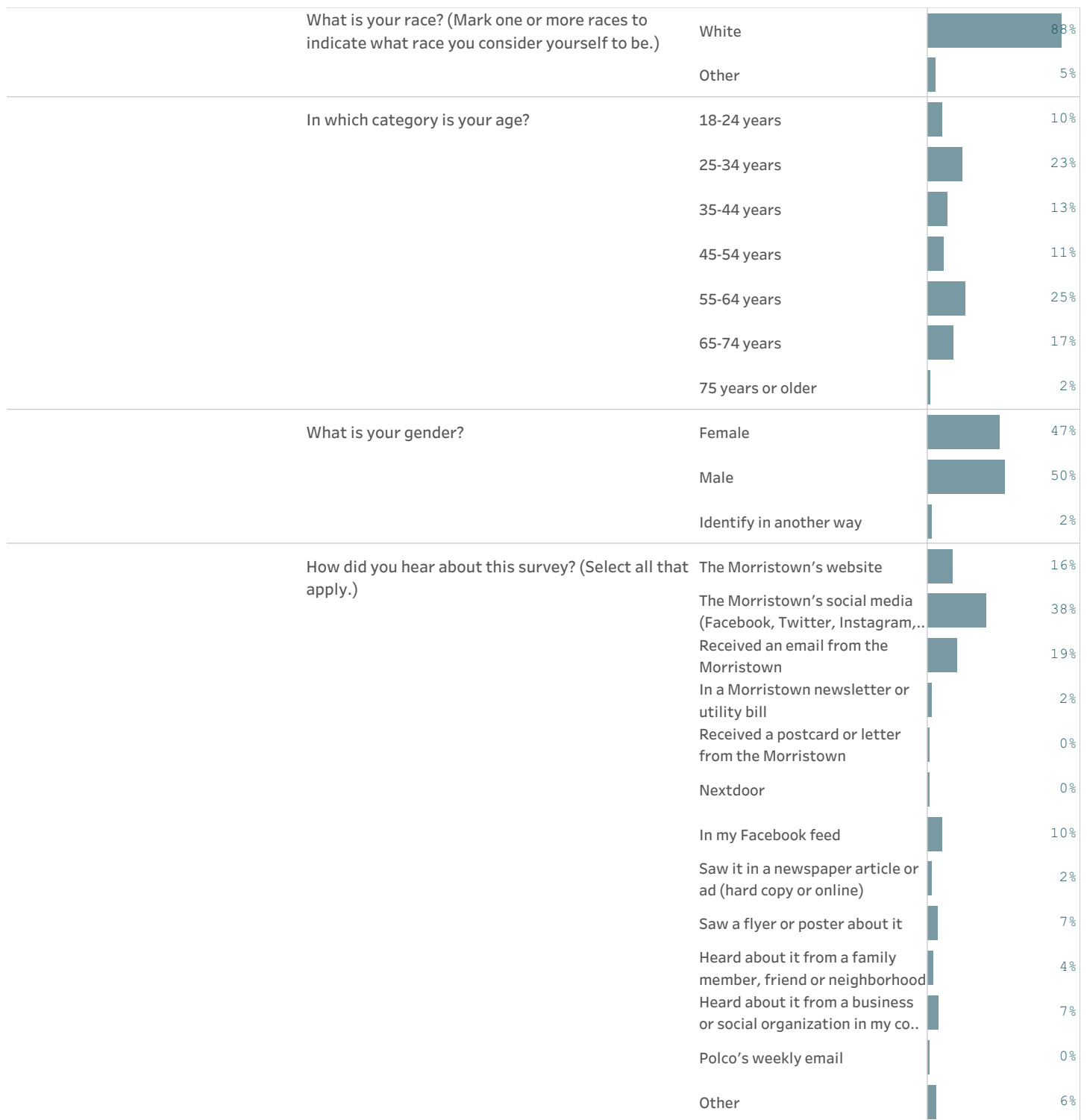
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Somewhat important		10%
		Not at all important		0%
	Overall opportunities for education, culture, and the arts	Essential		42%
		Very important		48%
		Somewhat important		7%
		Not at all important		2%
	Residents' connection and engagement with their community	Essential		32%
		Very important		51%
		Somewhat important		17%
		Not at all important		0%
How concerned, if at all, are you about the following situations in Morristown during day-time hours?	Having your home burglarized	Major concern		12%
		Moderate concern		40%
		Minor concern		47%
	Safety while walking within Morristown	Major concern		19%
		Moderate concern		30%
		Minor concern		51%
	Safety while driving through Morristown	Major concern		17%
		Moderate concern		28%
		Minor concern		55%
	Illegal drugs being used or sold near your home	Major concern		45%
		Moderate concern		26%
		Minor concern		29%
	Safety in city parks	Major concern		39%
		Moderate concern		29%
		Minor concern		32%
	Safety of children at school	Major concern		57%
		Moderate concern		24%
		Minor concern		19%
	Having your vehicle broken into or vandalized	Major concern		34%
		Moderate concern		31%
		Minor concern		35%
	Having your vehicle stolen	Major concern		20%

How concerned, if at all, are you about the following situations in Morristown during day-time hours?	Having your vehicle stolen	Moderate concern		35%
		Minor concern		44%
	Vandalism or damage to your property	Major concern		22%
		Moderate concern		28%
		Minor concern		49%
	Homeless or transient related problems	Major concern		47%
		Moderate concern		30%
		Minor concern		23%
	Illegal parking near your home	Major concern		22%
		Moderate concern		11%
		Minor concern		68%
	Illegal parking downtown	Major concern		20%
		Moderate concern		16%
		Minor concern		65%
How concerned, if at all, are you about the following situations in Morristown during night-time hours?	Having your home burglarized	Major concern		27%
		Moderate concern		31%
		Minor concern		42%
	Safety while walking within Morristown	Major concern		40%
		Moderate concern		34%
		Minor concern		27%
	Safety while driving through Morristown	Major concern		21%
		Moderate concern		32%
		Minor concern		47%
	Illegal drugs being used or sold near your home	Major concern		51%
		Moderate concern		25%
		Minor concern		24%
	Safety in city parks	Major concern		46%
		Moderate concern		31%
		Minor concern		23%
	Safety of children at school	Major concern		46%
		Moderate concern		26%
		Minor concern		27%

How concerned, if at all, are you about the following situations in Morristown during night-time hours?	Having your vehicle broken into or vandalized	Major concern		33%
		Moderate concern		26%
		Minor concern		41%
	Having your vehicle stolen	Major concern		27%
		Moderate concern		24%
		Minor concern		49%
	Vandalism or damage to your property	Major concern		33%
		Moderate concern		25%
		Minor concern		43%
	Homeless or transient related problems	Major concern		48%
		Moderate concern		24%
		Minor concern		28%
	Illegal parking near your home	Major concern		20%
		Moderate concern		9%
		Minor concern		71%
	Illegal parking downtown	Major concern		23%
		Moderate concern		20%
		Minor concern		57%
	How would you rate the Morristown Police Department's relationship with the community?	Excellent		26%
		Good		37%
		Fair		21%
		Poor		16%
In general, how many times do you:	Access the internet from your home	Several times a day		86%
		Once a day		9%
		A few times a week		5%
		Every few weeks		0%
		Less often or never		0%
	Access the internet from your cell phone	Several times a day		90%
		Once a day		8%
		A few times a week		2%
		Every few weeks		0%
		Less often or never		0%



How many years have you lived in Morristown?		6-10 years	<div></div>	12%		
		11-20 years	<div></div>	12%		
		More than 20 years	<div></div>	56%		
Which best describes the building you live in?		One family house detached from any other houses	<div></div>	58%		
		Building with two or more homes (duplex, townhome, apa..	<div></div>	31%		
		Mobile home	<div></div>	6%		
		Other	<div></div>	5%		
Do you rent or own your home?		Rent	<div></div>	48%		
		Own	<div></div>	52%		
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500	<div></div>	24%		
		\$500 to \$999	<div></div>	35%		
		\$1,000 to \$1,499	<div></div>	20%		
		\$1,500 to \$1,999	<div></div>	10%		
		\$2,000 to \$2,499	<div></div>	1%		
		\$2,500 to \$2,999	<div></div>	1%		
		\$3,000 to \$3,499	<div></div>	5%		
		\$3,500 or more	<div></div>	4%		
		Do any children 17 or under live in your household?		No	<div></div>	62%
				Yes	<div></div>	38%
Are you or any other members of your household aged 65 or older?		No	<div></div>	69%		
		Yes	<div></div>	31%		
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)		Less than \$25,000	<div></div>	23%		
		\$25,000 to \$49,999	<div></div>	17%		
		\$50,000 to \$74,999	<div></div>	24%		
		\$75,000 to \$99,999	<div></div>	23%		
		\$100,000 to \$149,999	<div></div>	9%		
		\$150,000 or more	<div></div>	4%		
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	<div></div>	98%		
		Yes, I consider myself to be Spanish, Hispanic, or Latino	<div></div>	2%		
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)		American Indian or Alaskan Native	<div></div>	5%		
		Asian, Asian Indian, or Pacific Islander	<div></div>	0%		
		Black or African American	<div></div>	5%		



Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Morristown.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Morristown as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Morristown as a place to raise children.....	1	2	3	4	5
Morristown as a place to work.....	1	2	3	4	5
Morristown as a place to visit.....	1	2	3	4	5
Morristown as a place to retire.....	1	2	3	4	5
The overall quality of life in Morristown.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Morristown as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Morristown	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown.....	1	2	3	4	5
Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric, gas)	1	2	3	4	5
Overall feeling of safety in Morristown.....	1	2	3	4	5
Overall quality of natural environment in Morristown.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Morristown.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Morristown to someone who asks.....	1	2	3	4	5
Remain in Morristown for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Morristown's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Morristown community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Morristown community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Morristown.....	1	2	3	4	5
Variety of business and service establishments in Morristown.....	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Morristown.....	1	2	3	4	5
Overall image or reputation of Morristown	1	2	3	4	5

7. Please also rate each of the following in the Morristown community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Morristown.....	1	2	3	4	5
Ease of travel by public transportation in Morristown.....	1	2	3	4	5
Ease of travel by bicycle in Morristown.....	1	2	3	4	5
Ease of walking in Morristown.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Morristown.....	1	2	3	4	5
Overall appearance of Morristown.....	1	2	3	4	5
Cleanliness of Morristown.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)... 1	2	3	4	5	
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Morristown.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Morristown (in-person, phone, email, or web) for help or information.....	1	2
Contacted Morristown elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Morristown.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

9. Please rate the quality of each of the following services in Morristown.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Morristown open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Morristown employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Morristown government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Morristown	1	2	3	4	5
The overall direction that Morristown is taking	1	2	3	4	5
The job Morristown government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Morristown government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Morristown	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Morristown	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	1	2	3	4
Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric, gas).....	1	2	3	4
Overall feeling of safety in Morristown.....	1	2	3	4
Overall quality of natural environment in Morristown.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Morristown.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. How concerned, if at all, are you about the following situations in Morristown during day-time hours?

	<u>Major concern</u>	<u>Moderate concern</u>	<u>Minor concern</u>	<u>Don't know</u>
Having your home burglarized	1	2	3	4
Safety while walking within Morristown	1	2	3	4
Safety while driving through Morristown.....	1	2	3	4
Illegal drugs being used or sold near your home.....	1	2	3	4
Safety in city parks	1	2	3	4
Safety of children at school.....	1	2	3	4
Having your vehicle broken into or vandalized.....	1	2	3	4
Having your vehicle stolen.....	1	2	3	4
Vandalism or damage to your property	1	2	3	4
Homeless or transient related problems.....	1	2	3	4
Illegal parking near your home.....	1	2	3	4
Illegal parking downtown	1	2	3	4

14. How concerned, if at all, are you about the following situations in Morristown during night-time hours?

	<u>Major concern</u>	<u>Moderate concern</u>	<u>Minor concern</u>	<u>Don't know</u>
Having your home burglarized	1	2	3	4
Safety while walking within Morristown	1	2	3	4
Safety while driving through Morristown.....	1	2	3	4
Illegal drugs being used or sold near your home.....	1	2	3	4
Safety in city parks	1	2	3	4
Safety of children at school.....	1	2	3	4
Having your vehicle broken into or vandalized.....	1	2	3	4
Having your vehicle stolen.....	1	2	3	4
Vandalism or damage to your property	1	2	3	4
Homeless or transient related problems.....	1	2	3	4
Illegal parking near your home.....	1	2	3	4
Illegal parking downtown	1	2	3	4

15. How would you rate the Morristown Police Department's relationship with the community?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Don't know

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in Morristown?

- ☐ Less than 2 years
- ☐ 2-5 years
- ☐ 6-10 years
- ☐ 11-20 years
- ☐ More than 20 years

D5. Which best describes the building you live in?

- ☐ One family house detached from any other houses
- ☐ Building with two or more homes
(duplex, townhome, apartment, or condominium)
- ☐ Mobile home
- ☐ Other

D6. Do you rent or own your home?

- ☐ Rent
- ☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- ☐ Less than \$500 ☐ \$2,000 to \$2,499
- ☐ \$500 to \$999 ☐ \$2,500 to \$2,999
- ☐ \$1,000 to \$1,499 ☐ \$3,000 to \$3,499
- ☐ \$1,500 to \$1,999 ☐ \$3,500 or more

D8. Do any children 17 or under live in your household?

- ☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

- ☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$25,000 ☐ \$75,000 to \$99,999
- ☐ \$25,000 to \$49,999 ☐ \$100,000 to \$149,999
- ☐ \$50,000 to \$74,999 ☐ \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- ☐ No, not Spanish, Hispanic, or Latino
- ☐ Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native
- ☐ Asian, Asian Indian, or Pacific Islander
- ☐ Black or African American
- ☐ White
- ☐ Other

D13. In which category is your age?

- ☐ 18-24 years ☐ 55-64 years
- ☐ 25-34 years ☐ 65-74 years
- ☐ 35-44 years ☐ 75 years or older
- ☐ 45-54 years

D14. What is your gender?

- ☐ Female
- ☐ Male
- ☐ Identify in another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502