

Morristown, TN The National Community Survey

Report of Results 2022

Report by:





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About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Morristown. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 520 residents of the City of Morristown collected from October 19, 2022 to December 9, 2022. The margin of error around any reported percentage is 4% for all respondents and the response rate for the 2022 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Morristown.

How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Morristown's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Morristown residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark. If a rating was "much higher" or "much lower," then Morristown's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City's 2022 ratings compare to other communities' ratings from the past five years.





Trends over time

Trend data for Morristown represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2021 and 2022 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Morristown were eligible to participate in the survey. A list of all households within the zip codes serving Morristown was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Morristown households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Morristown boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four City Wards. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 5,300 randomly selected households received mailings beginning on October 19, 2022 and the survey remained open for seven weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 6% of the 5,300 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 5,000 households that received the invitations to participate, 520 completed the survey, providing an overall response rate of 10%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Morristown survey is no greater than plus or minus seven percentage points around any given percent reported for all respondents (520 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the City of Morristown. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on xxfulldate. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Morristown. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	7%	29%	29%
	35-54	22%	34%	34%
	55+	71%	37%	37%
Area	NE	23%	25%	25%
	NW	31%	25%	25%
	SE	27%	25%	25%
	SW	18%	25%	25%
Hispanic origin	No, not Spanish, Hispanic, or Latino	96%	86%	86%
	Spanish, Hispanic, or Latino	4%	14%	14%
Housing tenure	Own	73%	49%	49%
	Rent	27%	51%	51%
Housing type	Attached	24%	41%	41%
	Detached	76%	59%	59%
Race & Hispanic	Not white alone	13%	25%	25%
origin	White alone, not Hispanic or Latino	87%	75%	75%
Sex	Man	44%	49%	49%
	Woman	56%	51%	51%
Sex/age	Man 18-34	3%	15%	15%
	Man 35-54	10%	18%	18%
	Man 55+	31%	16%	16%
	Woman 18-34	4%	14%	14%
	Woman 35-54	13%	17%	17%
	Woman 55+	40%	21%	21%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Morristown funded this research. Please contact Michele Parvin of the City of Morristown at mparvin@mymorristown.com if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

* See AAPOR's Standard Definitions for more information at

https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

* Targets come from the 2010 Census and 2020 American Community Survey

Key Findings

Safety is a top priority while traffic remains a challenge.

Residents identified the overall feeling of safety in Morristown as a top area of priority, with 91% deeming it essential or very important for the City to focus on in the next two years. More than 8 in 10 residents reported feeling very or somewhat safe in their neighborhood, in Morristown's downtown/commercial area during the day, and from fire, flood, or other natural disaster. Additionally, many of the safety-related services in Morristown received support from the community. Fire services (83%) and fire prevention and education (72%) remained on par with the national average. Roughly three-quarters positively viewed ambulance or emergency medical services, a decline of 10% from 2021, while police/sheriff services' rating decline by 9% to 66% excellent or good. A lower proportion of participants also positively rated the overall feeling of safety in the city (61%) in this iteration. About half of respondents viewed crime prevention, emergency preparedness, and animal control as excellent or good.

Digging deeper into the topic of safety, about 8 in 10 residents favorably rated Morristown Police Department's response to traffic accidents blocking the roadway and other roadway obstructions. 7 in 10 respondents rated police response to seatbelt use as excellent or good, while the police response to intoxicated drivers speeding on major thoroughfares was rated positively by more than half of residents. Some traffic-related concerns, however, are still heavy on the minds of the participants. Fewer than half of surveys participants favorably reviewed Morristown Police Department response to distracted driving (43%), speeding in neighborhoods (42%), and cell phone use while driving (40%).

Residents appreciate Morristown's mobility and support additional focus on traffic concerns.

About three-quarters of respondents stated that it was essential or very important to focus on the quality of the transportation system in Morristown. Ease of travel by car received excellent or good ratings from 62% of residents, declining by a total of 15% since 2020, but it remains on par with national benchmarks. At least half of respondents favorably rated the ease of public parking, traffic flow on major streets, street cleaning, sidewalk maintenance, traffic signal timing, and street lighting. Of these, traffic flow's rating decreased by 10% since 2021 and 18% since 2020 but continues to score similarly to other communities across the nation. The overall quality of the transportation system in Morristown was rated favorably by about 35% of participants, a 7% decrease from 2021 and similar to the 2020 survey results. The ratings for ease of walking and the ease of travel by public transportation garnered positive marks by about one-third of survey participants.

Overall economic health of Morristown remains an area of opportunity for the City.

Residents gave high ratings of importance (90% essential or very important) to the overall economic health of the City, placing the economy as a top priority for Morristown. Many aspects of the economy received declining marks in the 2022 iteration of The NCS, but these trends were largely consistent with national benchmarks, unless otherwise noted. One example is that scores for Morristown as a place to work fell by 9% to 57% from 2021 to 2022, but the marks remained similar to those of comparable communities across the nation. Yet, the overall quality of economic health in Morristown (48% excellent or good) has stayed statistically consistent through successive iterations of the survey. Approximately half of all participants favorably rated Morristown's employment opportunities, variety of business and service establishments, and economic development. Shopping opportunities and the vibrancy of the downtown/commercial area were marked excellent or good by at least 4 in 10 residents. Affordability in Morristown could be a potential area of opportunity for the City, with 40% positively rating the cost of living, on par with national benchmarks but a drop of 14% since 2021.

The City's parks and recreational opportunities are valued by residents

More than three-quarters of survey participants positively rated the overall quality of parks and recreational opportunities in Morristown. This represented a 10-point increase from 2021 and was on par with national benchmarks. Residents offered the highest assessment to the quality of city parks (78%), with Fred Miller Park, Frank Lorino Park, and Dr. Martin Luther King, Jr. Park being the most popular among respondents. About 6 in 10 of respondents felt that the quality of both recreational opportunities and fitness opportunities were excellent or good. There does, however, appear to be an area of opportunity as it relates to recreational opportunities. Just half of residents favorably rated recreation programs or classes, and recreation centers or facilities, the first of which scored lower than national averages. Similarly, the availability of paths and walking trails received positive reviews from half of residents, also scoring lower than national benchmarks.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall economic health of Morristown	48% 51%	54%	8 488	52% Lower (vs. benchmark*)
Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown			33%	41% 35%
Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	54% 54%	50% 52	55% %	55% 47% Similar
Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)			70%	61% 64% Similar
Overall feeling of safety in Morristown	68% 64%	70% 63	8 638	70% 61% Lower
Overall quality of natural environment in Morristown	65% 69%	68% 64	8 738	72% 68% Similar
Overall quality of parks and recreation opportunities			728	78% 68% Similar
Overall health and wellness opportunities in Morristown	61% 60%	61% 58	63% %	62% 57% Similar
Overall opportunities for education, culture, and the arts	64% 62%	60 55%	% 43%	52% 478 Lower
Residents' connection and engagement with their community			42%	47%

Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.

(% essential or very important)

	2016		2018		2020		2022
Overall economic health of Morristown	9 3%	85%	91%	88%	89%	89%	● 90% Similar
Overall quality of the transportation system (auto, bicycle, boot, bus) in Morristown					73%	67%	75% Similar
Overall design or layout of Morristown's residential and ommercial areas (e.g., homes, buildings, streets, parks, .tc.)	76%	73%	77%	68%	67%	73%	75% Similar
overall quality of the utility infrastructure in Morristown water, sewer, storm water, electric/gas, broadband)					90%	89%	
overall feeling of safety in Morristown	95%	91%	93%	93%	95%	918	91% Similar
Overall quality of natural environment in Morristown	75%	79%	778	77%	82%	83%	778 Similar
verall quality of parks and recreation opportunities					78%	78%	78% Similar
overall health and wellness opportunities in Morristown	828	73%	82%	81%	87%	84%	848 Similar
overall opportunities for education, culture, and the arts	888	78%	85%	85%	84%	80%	79 % Similar
Residents' connection and engagement with their ommunity	878	76%	78%	76%	73%	73%	71% Similar

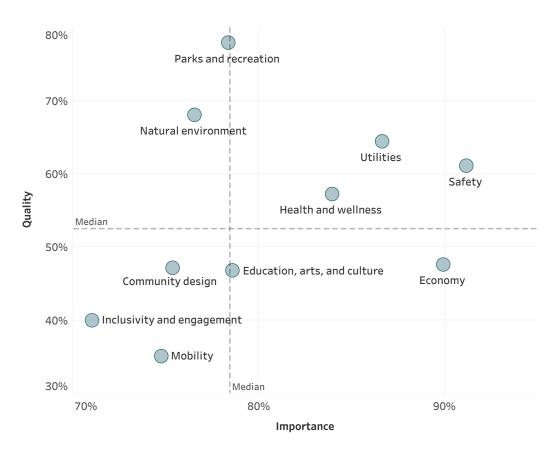
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

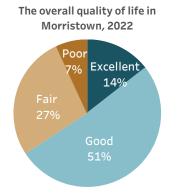
Services receiving quality ratings of excellent or good by 52% or more of respondents were considered of "higher quality" and those with ratings lower than 52% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 78% or more of respondents. Services were rated as "less important" if they received a rating of less than 78%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Morristown. (% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.

(% very or somewhat likely)

	2016	2018	2020	2022
Recommend living in Morristown to someone who asks	80%	75%	72% 83%	71% Lower
Remain in Morristown for the next five years	81%	75%	81% 84%	85% Similar

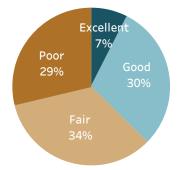
Please rate each of the following in the Morristown community. (% excellent or good)

	2016	2018	2020	2022
Overall image or reputation of Morristown	60% 53%	49% 53%	56%	56% 53%

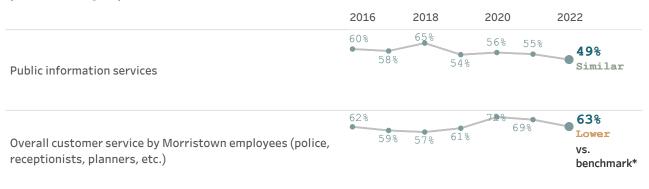
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Morristown government, 2022

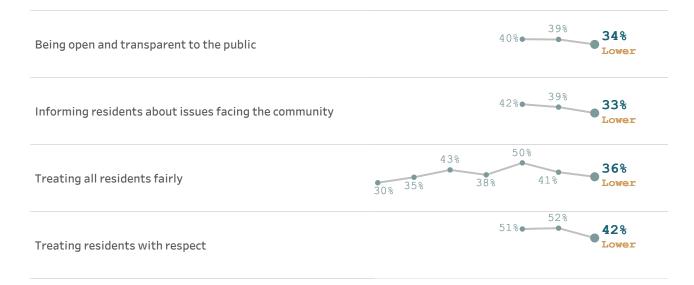


Please rate the quality of each of the following services in Morristown. (% excellent or good)



Please rate the following categories of Morristown government performance. (% excellent or good)

	2016	2018	2020	2022
The value of services for the taxes paid to Morristown	46% 44%	46%	54% 47	39% Similar
The overall direction that Morristown is taking	56% 52%	60% 50%	57%	49% Similar
The job Morristown government does at welcoming resident involvement	46%	418 448	47% 45%	42% Similar
Overall confidence in Morristown government	45% 43%	43% 40%	45% 45%	37% Lower
Generally acting in the best interest of the community	42% 41%	45% 43%	48% 46%	36% Lower
Being honest	41% 38% 11	43%	49% 39%	35% Lower



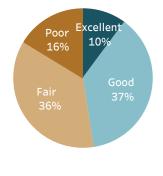
Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good) $% \left(\frac{1}{2} \right) = 0$

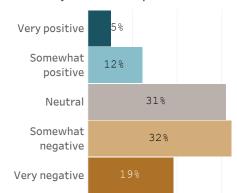
	2016	2018	2020	2022
The City of Morristown	66% 66%	64% 62%	64% 61%	55% Lower
The Federal Government	53% 39%	48% 45%	48% 42	% 31% Similar

Overall economic health of Morristown, 2022 What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.





Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
	48% 51%	54% 51%	52% 48%	48% Lower
Overall economic health of Morristown				vs. benchmark*

Please rate each of the following aspects of quality of life in Morristown.

(% excellent or good)

	2016	2018	2020	2022
Morristown as a place to work	54% 59%	62% 59%	59%	57% Similar
Morristown as a place to visit	5 6% 47%	50% 47%	54% 49%	45% Lower

Please rate each of the following in the Morristown community. (% excellent or good)

	2016	2018	2020	2022
Overall quality of business and service establishments in Morristown	55% 53%	61% 58%	64%	61% Similar
Variety of business and service establishments in Morristown			58% 59%	52% Similar
Vibrancy of downtown/commercial area	45%	41%	48% 43%	40% Similar

Employment opportunities	42% 46% 57	57% % 51%	55% Similar
Shopping opportunities	54% 50% 52%	52%	47% 43% Similar
Cost of living in Morristown	50% 52% 42%	60% 45%	54% 40% Similar

Please rate the quality of each of the following services in Morristown.

(% excellent or good)

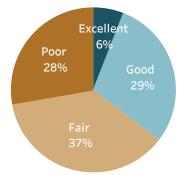
	2016	2018	2020	2022
Economic development	48% 53%	6 1 % 57%	57% 50%	46% Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

	2016	2018	2020	2022
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	24%	39% 31%	30 26%	% 17% Similar

Overall quality of the transportation system in Morristown, 2022



Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
			33% 41	358 Lower
Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown				vs. benchmark*

Please also rate each of the following in the Morristown community. (% excellent or good)

	2016	2018	2020	2022
Traffic flow on major streets	58% 56%	54% 49%	60% 52%	42% Similar
Ease of public parking	66% 58%	61% 60%	698	58% Similar
Ease of travel by car in Morristown	66% 71%	70% 65%	68%	62% Similar
Ease of travel by public transportation in Morristown		19%	34%	33% Similar
Ease of travel by bicycle in Morristown	34% 30%	25% 25%	34%	26% Lower
Ease of walking in Morristown	50% 45%	42% 41%	48% 44%	38%

Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

	2016	2018	2020	2022
Used bus, rail, subway, or other public transportation instead of driving		5%	8% 8%	8%
Carpooled with other adults or children instead of driving alone	35%	37% 37%	40% 39%	● 39% Similar
Walked or biked instead of driving	34% 28%	27%	30% 24%	30% Much lower

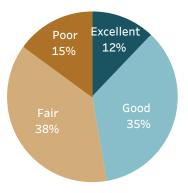
Please rate the quality of each of the following services in Morristown. (% excellent or good)

	2016		2018		2020		2022
Traffic enforcement	57%	65%	61%	56%	62%	61%	51% Similar
Traffic signal timing	48%	55%	50%	41%	50%	54%	50% Similar
Street repair	35%	36%	32%	27%	32%	36%	31% Lower
Street cleaning	46%	53%	45%	46%	54%	52%	46% Lower
Street lighting	56%	68%	60%	57%	58%	53%	54% Similar
Snow removal	54%	53%	58%	62%	65%	59%	56% Similar
Sidewalk maintenance	48%	49%	57%	48%	549	53%	47% Similar
Bus or transit services			2	2%	18%	41%	44% Similar

Overall design or layout of Morristown's residential and commercial areas, 2022

Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	54% 54%	50% 52%	55% 55%	47% Similar vs. benchmark*

Please rate each of the following aspects of quality of life in Morristown. (% excellent or good)

	2016	2018	2020	2022
Your neighborhood as a place to live	♥6% 67%	72%	70% 66%	74% 71% Lower

Please also rate each of the following in the Morristown community.

(% excellent or good)

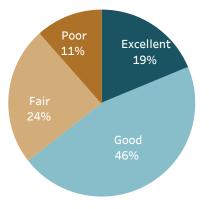
	2016	2018	2020	2022
Well-planned residential growth			50 42%	% 40% Similar
Well-planned commercial growth			50%	[%] 49% Similar
Well-designed neighborhoods			50% 	<pre>% 45% Similar</pre>
Preservation of the historical or cultural character of the community			56% 63	\$52% Similar



Please rate the quality of each of the following services in Morristown. (% excellent or good)

	2016	2018	2020	2022
Land use, planning, and zoning	41% 41%	43% 39%	458 378	41% Similar
Code enforcement (weeds, abandoned buildings, etc.)	40% 37%	38% 35%	49% 31%	37% Similar

Overall quality of the utility infrastructure in Morristown, 2022



Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)			70%	64% Similar vs. benchmark*

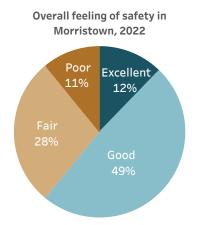
Please rate the quality of each of the following services in Morristown. (% excellent or good)

	2016	2018	2020	2022
Affordable high-speed internet access			60% 55%	57% Similar
Garbage collection	81% 83%	85%	81% 79% 81%	80% Similar
Drinking water	61% 46%	60%	65% 56% 59%	62% Similar
Sewer services	73% 60%	65%	63% 72% 70%	68% Similar
Storm water management (storm drainage, dams, levees, etc.)	66% 55%	61%	68% 71% 52%	63% Similar
Power (electric and/or gas) utility	78% 67%	72%	66% 76% 76%	73 % Similar

	64%	63% 6	5%	55%
Utility billing	61%	56%	59%	Lower



Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
	68% 64%	70%	63%	61% Lower
Overall feeling of safety in Morristown				vs. benchmark*

Please rate how safe or unsafe you feel:

(% very or somewhat safe)

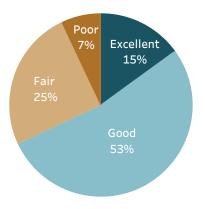
	2016	2018	2020	2022
In your neighborhood during the day	89% 86%	86% 86%	87% 90%	●86% Similar
In Morristown's downtown/commercial area during the day	80% 80%	83% 76%	85% 89%	81% Similar
From property crime			72% 69%	66% Similar
From violent crime			78%•76%	74% Similar
From fire, flood, or other natural disaster			82% 84%	82% Similar

$\label{eq:please} Please \ rate \ the \ quality \ of \ each \ of \ the \ following \ services \ in \ Morristown.$

(% excellent or good)

	2016	2018	2020	2022
Police/Sheriff services	75% 75%	74%	75% 75%	66% Similar
Crime prevention	61% 58%	61%	65% 598	55% Lower
Animal control	50% 44%	498	51%	468 Lower
Ambulance or emergency medical services	83% 85%	87% 80%	83% 849	74% Lower
Fire services	88% 92%	89% 83%	9 9% 90%	83% Similar
Fire prevention and education	76% 73%	71% 70%	79%	72% Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	51%	62% 51%	57%	54% Similar

Overall quality of natural environment in Morristown, 2022



Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of natural environment in Morristown	65% 69%	68% 64%	73% 72%	68% Similar vs. benchmark*

Please also rate each of the following in the Morristown community. (% excellent or good)

	2016	2018	2020	2022
Cleanliness of Morristown	53% 52%	53% 5	5% 52%	52% 50% Lower
Water resources (beaches, lakes, ponds, riverways, etc.)			58%	56% Similar
A in succession .	498		56%	64% 59% Lower

Air quality

Please rate the quality of each of the following services in Morristown.

(% excellent or good)

	2016	2018	2020	2022
Preservation of natural areas (open space, farmlands, and greenbelts)	52%	56% 51%	63% 59%	49% Similar
Morristown open space	48%	51%	54%	47% Similar

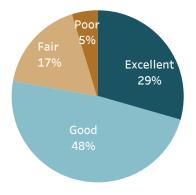
46%

Recycling	83% 73% 72%	73%	65%	72%	59% Similar
Yard waste pick-up	64% 71% 72%	67%	66%	68%	67% Similar

Overall quality of parks and recreation opportunities, 2022

Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment." - National Recreation and Park Association



Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall quality of parks and recreation opportunities			72%	• 78% Similar Vs. benchmark*

Please also rate each of the following in the Morristown community. (% excellent or good)

	2016	2018	2020	2022
Availability of paths and walking trails	48% 47%	448 468	62% 54	53% Lower
Fitness opportunities (including exercise classes and paths or trails, etc.)	56% 64	8 618 678	778	57% Similar
Recreational opportunities	5 4% 5 4%	55% 54%	57 ² 53%	59% Similar

Please rate the quality of each of the following services in Morristown. (% excellent or good)

	2016	2018	2020	2022
City parks	70% 75%	76% 68%	74% 79%	•78% Similar
Recreation programs or classes	54%	57% 54%	59% 56%	50% Lower

	54% 52%	50%	50%		52%
Recreation centers or facilities	49%		•	48%	Similar

Overall health and wellness opportunities in Morristown, 2022

Poor Excellent 9% 16%

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
Overall health and wellness opportunities in Morristown	61% 60%	61% 58%	63% (52% 57% Similar vs. benchmark*

Please also rate each of the following in the Morristown community.

(% excellent or good)

	2016	2018	2020	2022
Availability of affordable quality food	63% 59%	68% 70%	578 578	52% Similar
Availability of affordable quality health care	55%	56% 57%	528 518	51% Similar
Availability of preventive health services	57%	56% 56%	59% 549	51% Similar
Availability of affordable quality mental health care	48%	44%	418 418	38% Similar

Please rate the quality of each of the following services in Morristown.

(% excellent or good)

	2016	2018	2020	2022
Health services	61% 51	6 1 % %		58% Similar

Please rate your overall health.

(% excellent or very good)

	2016	2018	2020	2022
Please rate your overall health.	44% 39%	44% 32%	46%	55% Similar

Overall opportunities for education, culture and the arts, 2022

Poor Excellent 17% 12% Fair Good 36% 35%

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
	64% 62%	55%	% 5	2% 47%
Overall opportunities for education, culture, and the arts			43%	vs. benchmark*

Please also rate each of the following in the Morristown community.

(% excellent or good)



Please rate the quality of each of the following services in Morristown.

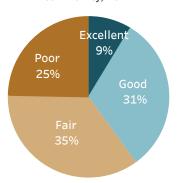
(% excellent or good)

	2016	2018	2020	2022
Public library services	77% 74%	80% 83%	75% 79%	75% Similar

Residents' connection and engagement with their community, 2022

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



Please rate each of the following characteristics as they relate to Morristown as a whole. (% excellent or good)

	2016	2018	2020	2022
Residents' connection and engagement with their community			42% 47%	40% Lower vs. benchmark*

Please rate each of the following aspects of quality of life in Morristown. (% excellent or good)

	2016		2018		2020		2022
Morristown as a place to raise children	67%	65%	68%	73%	71%	71%	68 % Similar
Morristown as a place to retire	5 9%	62%	68%	63%	63%	70%	63% Similar
Sense of community	52%	51%	44%	51%	54%	60%	50% Similar

Please rate the job you feel the Morristown community does at each of the following.

(% excellent or good)

2016	2018	2020	2022
		62% 65%	55% Similar

Attracting people from diverse backgrounds					48%	60%	57% Similar
/aluing/respecting residents from diverse backgrounds					53%	58%	54% Similar
aking care of vulnerable residents (elderly, disabled, nomeless, etc.)					448	47%	40% Lower
lease also rate each of the following in the Morristown com % excellent or good)	munity. 2016		2018		2020		2022
Sense of civic/community pride	2016		2018		53%	47%	39%
							Lower
	57%		53%		58%	-	52%
leighborliness of residents in Morristown		40%		49%	20%	548	Similar
		49%	49%	46%		51%	48%
pportunities to participate in social events and activities	45%				42%		Similar
	67%	65%	68%	67%	62%	58%	60% Similar
pportunities to volunteer						500	JTHITTAT
			52%	50%			47%
pportunities to participate in community matters	46%	49%			48%	48%	Lower
penness and acceptance of the community toward people	50%		42%	46%			49% Similar

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

	2016	2018	2020	2022
Contacted the City of Morristown (in-person, phone, email, or web) for help or information	34% 38%	43%	42%	40% Similar Vs. benchmark*
Contacted Morristown elected officials (in-person, phone, email, or web) to express your opinion	17% 15%	218	20%	18% Similar
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	10%	15% 19%	19%	13% Similar
Watched (online or on television) a local public meeting	26%	28% 22%	31%	22% Similar
Volunteered your time to some group/activity in Morristown	40%		34%	32% Similar
Campaigned or advocated for a local issue, cause, or candidate	24%		17% 10	20% Similar
Voted in your most recent local election		7	57	7% 56% Lower
In general, how many times do you: (% a few times a week or more) 2016	2018	2020) 2	2022
Access the internet from your home using a computer, laptop, or tablet computer		91%	83%	84% Lower
Access the internet from your cell phone		948	91%	●89% Similar

Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	83%	80%	77% Similar
Use or check email	948●	90%	•91% Similar
Share your opinions online	35%	35%	26% Similar
Shop online	39%	44%	418 Lower

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

		Include ″don't know″ No		
Please rate the Morristown Police	Traffic accidents blocking the roadway	Excellent	3	35%
Department's response to each of		Good	4	16%
the following.		Fair	1	L8%
		Poor		2%
	Other roadway obstructions (e.g., debris	Excellent	2	27%
	on roadway, temporary outage of traffic lights,	Good	4	13%
	etc.)	Fair	2	23%
		Poor		7%
Please rate the Morristown Police	Speeding in neighborhoods	Excellent	1	L8%
Department's enforcement of		Good	2	24%
each of the following traffic laws.		Fair	3	32%
		Poor	2	25%
	Speeding on major thoroughfares (e.g.,	Excellent	1	L8%
	Morris Blvd., Andrew Johnson Hwy)	Good	3	38%
		Fair	2	24%
		Poor	2	21%
	Cell phone use while driving	Excellent	1	L5%
		Good	2	25%
		Fair	2	228
		Poor	3	38%

	Other distracted driving (e.g., eating, passenger	Excellent		13%
	distraction, adjusting audio, or climate	Good		30%
	controls, etc.)	Fair		25%
		Poor		32%
	Intoxicated driving (DUI)	Excellent		22%
		Good		36%
		Fair		29%
		Poor		12%
	Seatbelt use	Excellent		26%
		Good		34%
		Fair		24%
		Poor		16%
	Please indicate whether you or another member	No contact/none of these		63%
	of your household were in contact with anyone	Police officer(s) responding to 911 call		13%
	from the Morristown Police Department over the last 12 months for	Non-emergency call operator		13%
	any of the following reasons.	Police officer(s) responding to non-emergency call		17%
		Other contacts or interactions (e.g., attending a community meeting, talking to an officer on patrol, etc.)		16%
In the last 12 months, about how	City website (www. mymorristown.com)	2 times a week or more	1	3%
many times, if at all, have you or other household		2-4 times a month		7%
members visited each of the		Once a month or less		37%
following?		Not at all		53%
	City Facebook page	2 times a week or more		8%
		2-4 times a month		12%
		Once a month or less		23%
		Not at all		57%

City Twitter feed	2 times a week or more	0%
	2-4 times a month	3%
	Once a month or less	8%
	Not at all	89%
Have you visited a the following	ny of Fulton-Hill Park	26%
Morristown parks	? Frank Lorino Park	62%
	Fred Miller Park	78%
	Dr. Martin Luther King, Jr. Park	42%
	Wayne Hansard Park	25%
	Jolley Park	33%
	Wildwood Park	10%
	Civic Park	15%
	None of these	12%
Have you attended of the following ev		10%
in Morristown?	Summer Jam Series	7%
	Arts in the park	20%
	Live on the Lawn	13%
	Morristown Craft Beer Festival	21%
	None of these	59%

National benchmark tables

This table contains the comparisons of Morristown's results to those from other communities. The first column shows the comparison of Morristown's rating to the benchmark. Morristown's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Morristown residents is statistically similar to or different than the benchmark. The second column is Morristown's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Morristown's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Morristown's result -- that is what percent of surveyed communities had a lower rating than Morristown.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of	Morristown as a place to live	Similar	73%	302	366	17
quality of life in Morristown.	Your neighborhood as a place to live	Lower	71%	291	318	8
	Morristown as a place to raise children	Similar	68%	286	370	22
	Morristown as a place to work	Similar	57%	231	361	36
	Morristown as a place to visit	Lower	45%	268	319	16
	Morristown as a place to retire	Similar	63%	241	366	34
	The overall quality of life in Morristown	Lower	66%	336	391	14
	Sense of community	Similar	50%	274	318	14
Please rate each of the following characteristics	Overall economic health of Morristown	Lower	48%	247	306	19
as they relate to Morristown as a whole.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	Lower	35%	167	202	17
	Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	47%	233	299	22
	Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)	Similar	64%	115	197	42
	Overall feeling of safety in Morristown	Lower	61%	299	356	16
	Overall quality of natural environment in Morristown	Similar	68%	250	308	19
	Overall quality of parks and recreation opportunities	Similar	78%	121	202	40

Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall health and wellness opportunities in Morristown	Similar	57%	230	301	23
	Overall opportunities for education, culture, and the arts	Lower	47%	248	303	18
	Residents' connection and engagement with their community	Lower	40%	175	199	12
Please indicate how likely or unlikely you are to do	Recommend living in Morristown to someone who asks	Lower	71%	271	310	12
each of the following.	Remain in Morristown for the next five years	Similar	85%	126	307	59
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	86%	295	337	12
	In Morristown's downtown/commercial area during the day	Similar	81%	251	321	22
	From property crime	Similar	66%	147	207	29
	From violent crime	Similar	74%	156	207	24
	From fire, flood, or other natural disaster	Similar	82%	85	197	57
Please rate the job you feel the Morristown community	Making all residents feel welcome	Similar	55%	167	205	19
does at each of the following.	Attracting people from diverse backgrounds	Similar	57%	114	202	44
	Valuing/respecting residents from diverse backgrounds	Similar	54%	154	203	24
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Lower	40%	165	199	17
Please rate each of the following in the	Overall quality of business and service establishments in Morristown	Similar	61%	192	308	37
Morristown community.	Variety of business and service establishments in Morristown	Similar	52%	133	200	34
	Vibrancy of downtown/commercial area	Similar	40%	195	287	32
	Employment opportunities	Similar	55%	107	322	67
	Shopping opportunities	Similar	43%	212	313	32
	Cost of living in Morristown	Similar	40%	149	300	50
	Overall image or reputation of Morristown	Lower	53%	305	361	15

Please also rate each of the following in the	Traffic flow on major streets	Similar	42%	226	333	32
Morristown community.	Ease of public parking	Similar	58%	151	282	46
	Ease of travel by car in Morristown	Similar	62%	224	321	30
	Ease of travel by public transportation in Morristown	Similar	33%	150	282	47
	Ease of travel by bicycle in Morristown	Lower	26%	302	323	6
	Ease of walking in Morristown	Lower	38%	303	324	6
	Well-planned residential growth	Similar	40%	117	201	42
	Well-planned commercial growth	Similar	49%	62	201	69
	Well-designed neighborhoods	Similar	45%	151	198	24
	Preservation of the historical or cultural character of the community	Similar	52%	159	197	19
	Public places where people want to spend time	Lower	38%	255	294	13
	Variety of housing options	Lower	32%	255	306	16
	Availability of affordable quality housing	Similar	26%	222	328	32
	Overall quality of new development in Morristown	Similar	50%	183	318	42
	Overall appearance of Morristown	Lower	55%	287	340	15
	Cleanliness of Morristown	Lower	50%	279	329	15
	Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	56%	114	181	37
	Air quality	Lower	59%	262	294	11
	Availability of paths and walking trails	Lower	53%	267	324	17
	Fitness opportunities (including exercise classes and paths or trails, etc.)	Similar	57%	232	294	21
	Recreational opportunities	Similar	59%	223	315	29

Please also rate each of the following in the Morristown community.	Availability of affordable quality food	Similar	52%	237	289	18
	Availability of affordable quality health care	Similar	51%	225	299	25
	Availability of preventive health services	Similar	51%	217	285	24
	Availability of affordable quality mental health care	Similar	38%	190	286	33
	Opportunities to attend cultural/arts/music activities	Similar	40%	243	311	22
	Community support for the arts	Similar	41%	155	198	22
	Availability of affordable quality childcare/preschool	Similar	40%	210	296	29
	K-12 education	Similar	56%	215	299	28
	Adult educational opportunities	Similar	46%	195	291	33
	Sense of civic/community pride	Lower	39%	176	198	11
	Neighborliness of residents in Morristown	Similar	52%	245	296	17
	Opportunities to participate in social events and activities	Similar	48%	235	303	22
	Opportunities to attend special events and festivals	Similar	53%	247	300	18
	Opportunities to volunteer	Similar	60%	225	299	25
	Opportunities to participate in community matters	Lower	47%	274	301	9
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	49%	272	318	14
Please indicate whether or not you have done each of	Contacted the City of Morristown (in-person, phone, email, or web) for help or information	Similar	40%	253	336	25
the following in the last 12 months.	Contacted Morristown elected officials (in-person, phone, email, or web) to express your opinion	Similar	18%	111	294	62
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HO	Similar	13%	258	297	13
	Watched (online or on television) a local public meeting	Similar	22%	160	278	42
	Volunteered your time to some group/activity in Morristown	Similar	32%	157	300	48

the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	Similar	20%	127	289	56
	Voted in your most recent local election	Lower	56%	192	200	4
	Used bus, rail, subway, or other public transportation instead of driving	Lower	8%	199	268	26
	Carpooled with other adults or children instead of driving alone	Similar	39%	185	291	36
	Walked or biked instead of driving	Much lower	30%	288	295	2
Please rate the quality of each of the following	Public information services	Similar	49%	282	313	9
services in Morristown.	Economic development	Similar	46%	200	307	35
	Traffic enforcement	Similar	51%	282	355	20
	Traffic signal timing	Similar	50%	211	299	29
	Street repair	Lower	31%	293	349	16
	Street cleaning	Lower	46%	277	313	11
	Street lighting	Similar	54%	256	342	25
	Snow removal	Similar	56%	176	259	32
	Sidewalk maintenance	Similar	47%	240	310	22
	Bus or transit services	Similar	44%	161	279	42
	Land use, planning, and zoning	Similar	41%	188	315	40
	Code enforcement (weeds, abandoned buildings, etc.)	Similar	37%	271	348	22
	Affordable high-speed internet access	Similar	57%	63	195	68
	Garbage collection	Similar	80%	193	332	42
	Drinking water	Similar	62%	236	311	24
	Sewer services	Similar	68%	262	314	16

Please rate the quality of each of the following services in Morristown.

Please rate the quality of each of the following services in Morristown.	Storm water management (storm drainage, dams, levees, etc.)	Similar	63%	221	326	32
	Power (electric and/or gas) utility	Similar	73%	205	255	20
	Utility billing	Lower	55%	255	280	9
	Police/Sheriff services	Similar	66%	320	382	16
	Crime prevention	Lower	55%	282	354	20
	Animal control	Lower	46%	317	325	2
	Ambulance or emergency medical services	Lower	74%	292	320	9
	Fire services	Similar	83%	305	345	11
	Fire prevention and education	Similar	72%	242	310	22
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	54%	256	309	17
	Preservation of natural areas (open space, farmlands, and greenbelts)	Similar	49%	229	292	21
	Morristown open space	Similar	47%	240	284	15
	Recycling	Similar	59%	266	334	20
	Yard waste pick-up	Similar	67%	182	291	37
	City parks	Similar	78%	210	327	36
	Recreation programs or classes	Lower	50%	274	321	14
	Recreation centers or facilities	Similar	52%	246	303	19
	Health services	Similar	58%	215	279	23
	Public library services	Similar	75%	288	324	11
	Overall customer service by Morristown employees (police, receptionists, planners, etc.)	Lower	63%	324	370	12
Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	Similar	39%	311	374	16

Please rate the following categories of Morristown government performance.	The overall direction that Morristown is taking	Similar	49%	242	339	28
	The job Morristown government does at welcoming resident involvement	Similar	42%	281	337	16
	Overall confidence in Morristown government	Lower	37%	266	304	12
	Generally acting in the best interest of the community	Lower	36%	276	308	10
	Being honest	Lower	35%	275	299	8
	Being open and transparent to the public	Lower	34%	181	204	11
	Informing residents about issues facing the community	Lower	33%	191	209	9
	Treating all residents fairly	Lower	36%	284	305	7
	Treating residents with respect	Lower	42%	187	201	7
Overall, how would you rate the quality of the	The City of Morristown	Lower	55%	327	366	10
services provided by each of the following?	The Federal Government	Similar	31%	241	288	16
if at all, you think it is for	Overall economic health of Morristown	Similar	90%	69	282	75
the Morristown community to focus on each of the following in the coming	Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	Similar	75%	97	197	51
two years.	Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	75%	173	282	38
	Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)	Similar	87%	133	196	32
	Overall feeling of safety in Morristown	Similar	91%	135	282	52
	Overall quality of natural environment in Morristown	Similar	77%	241	282	14
	Overall quality of parks and recreation opportunities	Similar	78%	144	197	27
	Overall health and wellness opportunities in Morristown	Similar	84%	37	282	87
	Overall opportunities for education, culture, and the arts	Similar	79%	92	282	67
	Residents' connection and engagement with their community	Similar	71%	118	282	58

In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Lower	84%	190	197	4
	Access the internet from your cell phone	Similar	89%	169	197	14
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	Similar	77%	133	196	32
	Use or check email	Similar	91%	190	197	4
	Share your opinions online	Similar	26%	148	197	25
	Shop online	Lower	41%	188	196	4
	Please rate your overall health.	Similar	55%	272	290	6
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	17%	222	292	24

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in	Morristown as a place to live	Excellent	25% N=127
Morristown.		Good	48% N=248
		Fair	22% N=113
		Poor	5% N=26
	Your neighborhood as a place to live	Excellent	24% N=122
		Good	46% N=236
		Fair	22% N=111
		Poor	8% N=39
	Morristown as a place to raise children	Excellent	24% N=108
		Good	44% N=202
		Fair	25% N=117
		Poor	7% N=31
	Morristown as a place to work	Excellent	21% N=101
		Good	36% N=172
		Fair	27% N=130
		Poor	15% N=72
	Morristown as a place to visit	Excellent	14% N=69
		Good	31% N=153
		Fair	35% N=172
		Poor	21% N=104
	Morristown as a place to retire	Excellent	21% N=100
		Good	42% N=196
		Fair	22% N=101
		Poor	16% N=73
	The overall quality of life in Morristown	Excellent	14% N=74
		Good	51% N=262
		Fair	27% N=140
		Poor	7% N=35

Please rate each of the following aspects of quality of life in	Sense of community	Excellent	11% N=53
Morristown.		Good	39% N=190
		Fair	35% N=170
		Poor	16% N=77
Please rate each of the following characteristics as they relate to	Overall economic health of Morristown	Excellent	10% N=48
Morristown as a whole.		Good	37% N=179
		Fair	36% N=173
		Poor	16% N=78
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	Excellent	6% N=28
		Good	29% N=140
		Fair	37% N=175
		Poor	28% N=132
	Overall design or layout of Morristown's residential and commercial areas (e.g., homes,	Excellent	12% N=61
	buildings, streets, parks, etc.)	Good	35% N=177
		Fair	38% N=190
		Poor	15% N=75
	Overall quality of the utility infrastructure in Morristown (water, sewer, storm water,	Excellent	19% N=96
	electric/gas, broadband)	Good	46% N=234
		Fair	24% N=123
		Poor	11% N=59
	Overall feeling of safety in Morristown	Excellent	12% N=62
		Good	49% N=248
		Fair	28% N=143
		Poor	11% N=55
	Overall quality of natural environment in Morristown	Excellent	15% N=76
		Good	53% N=268
		Fair	25% N=126
		Poor	7% N=35
	Overall quality of parks and recreation opportunities	Excellent	29% N=149
		Good	48% N=245
		Fair	17% N=88

Please rate each of the following characteristics as they relate to	Overall quality of parks and recreation opportunities	Poor	5% N=24
Morristown as a whole.	Overall health and wellness opportunities in	Excellent	16% N=82
	Morristown	Good	41% N=203
		Fair	33% N=166
		Poor	9% N=46
	Overall opportunities for education, culture, and	Excellent	12% N=60
	the arts	Good	35% N=169
		Fair	36% N=178
		Poor	17% N=83
	Residents' connection and engagement with their	Excellent	9% N=41
	community	Good	31% N=147
		Fair	35% N=166
		Poor	25% N=116
Please indicate how likely or unlikely	Recommend living in Morristown to someone who	Very likely	33% N=162
you are to do each of the following.	asks	Somewhat likely	38% N=188
		Somewhat unlikely	17% N=82
		Very unlikely	13% N=62
	Remain in Morristown for the next five years	Very likely	55% N=271
		Somewhat likely	30% N=146
		Somewhat unlikely	7% N=33
		Very unlikely	8% N=39
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	55% N=280
		Somewhat safe	31% N=159
		Neither safe nor unsafe	9% N=44
		Somewhat unsafe	5% N=24
		Very unsafe	1% N=6
	In Morristown's downtown/commercial area during the day	Very safe	44% N=223
		Somewhat safe	37% N=185
		Neither safe nor unsafe	11% N=55
		Somewhat unsafe	7% N=33
		Very unsafe	1% N=6

Please rate how safe or unsafe you feel:	From property crime	Very safe	26% N=127
		Somewhat safe	40% N=199
		Neither safe nor unsafe	16% N=79
		Somewhat unsafe	12% N=61
		Very unsafe	6% N=30
	From violent crime	Very safe	36% N=178
		Somewhat safe	37% N=183
		Neither safe nor unsafe	13% N=65
		Somewhat unsafe	9% N=46
		Very unsafe	4% N=19
	From fire, flood, or other natural disaster	Very safe	47% N=231
		Somewhat safe	36% N=175
		Neither safe nor unsafe	15% N=74
		Somewhat unsafe	2% N=11
		Very unsafe	1% N=3
Please rate the job you feel the	Making all residents feel welcome	Excellent	20% N=99
Morristown community does at each of the following.		Good	34% N=166
		Fair	30% N=145
		Poor	16% N=76
	Attracting people from diverse backgrounds	Excellent	19% N=85
		Good	38% N=173
		Fair	27% N=124
		Poor	16% N=75
	Valuing/respecting residents from diverse	Excellent	20% N=87
	backgrounds	Good	34% N=151
		Fair	28% N=125
		Poor	18% N=81
	Taking care of vulnerable residents (elderly,	Excellent	15% N=64
	disabled, homeless, etc.)	Good	25% N=111
		Fair	28% N=124
		Poor	31% N=137

Please rate each of the following in	Overall quality of business and service	Excellent	17% N=89
the Morristown community.	establishments in Morristown	Good	44% N=223
		Fair	32% N=164
		Poor	6% N=31
	Variety of business and service establishments in	Excellent	15% N=76
	Morristown	Good	37% N=189
		Fair	31% N=159
		Poor	16% N=83
	Vibrancy of downtown/commercial area	Excellent	11% N=55
		Good	29% N=143
		Fair	39% N=194
		Poor	21% N=105
	Employment opportunities	Excellent	17% N=79
		Good	39% N=180
		Fair	28% N=131
		Poor	16% N=77
	Shopping opportunities	Excellent	12% N=64
		Good	30% N=156
		Fair	34% N=173
		Poor	24% N=122
	Cost of living in Morristown	Excellent	12% N=62
		Good	28% N=141
		Fair	38% N=192
		Poor	23% N=116
	Overall image or reputation of Morristown	Excellent	11% N=54
		Good	42% N=211
		Fair	30% N=150
		Poor	17% N=85
Please also rate each of the following in the Morristown community.	Traffic flow on major streets	Excellent	8% N=43
		Good	33% N=170
		Fair	35% N=178

Please also rate each of the following in the Morristown community. Traffi flow on major streets Poor 1000 Ease of public parking Excellent 1000 1000 1000 Fair 0000 1000 1000 1000 1000 Ease of travel by car in Morristown Excellent 10000 10000 10000 10000	Diagonal courses and of the following	Traffic flow on major streats		_	24%
Ease of travel by car in Morristown Ease of travel by public transportation in Morristown Ease of travel by bicycle in Morristown Ease of trav			Poor		N=122
Good International internatinternational international international international i		Ease of public parking	Excellent		N=61
FairFair1Poor11Ease of travel by car in MorristownExcellent1Good11Fair11Foor11Boor11Fair11Cood11Ease of travel by public transportation in MorristownExcellent1Good111Fair111Fair111Cood111Fair111 <td< th=""><th></th><th></th><th>Good</th><th></th><th></th></td<>			Good		
Poor 8,850 Ease of travel by car in Morristown Excellent 1,160 Fair 1,160 1,160 Fair 1,160 1,160 Fair 1,160 1,160 Morristown 6ood 1,160 Fair 1,160 1,160 Morristown 6ood 1,160 Fair 1,160 1,160 Morristown 6ood 1,160 Fair 1,160 1,160 Fair 1,160 1,160 Fair 1,160 1,160 Morristown Excellent 1,160 Fair 1,160 1,160 Morristown Excellent 1,160 Fair 1,160 1,160 Morristown Excellent 1,160 Morristown Excelent			Fair		
Ease of travel by car in Morristown Excellent 0.00 Fair 0.01 0.02 Fair 0.01 0.02 Ease of travel by public transportation in Morristown Excellent 1.15 Morristown 0.00 0.02 Poor 0.02 0.02 Fair 0.02 0.02 Poor 0.02 0.02 Fair 0.02 0.02 Fair 0.02 0.02 Ease of travel by bicycle in Morristown Excellent 0.02 Ease of walking in Morristown Excellent 0.02 Fair 0.02 0.02 Fair 0.02 0.02 Well-planned residential growth Excellent 1.15 Well-planned commercial growth Excellent 0.02 Well-planned commercial growth Excellent 1.02 Well-planned commercial growth Excellent 1.02 Good 0.02 0.02 Poor 0.02 0.02 Poor 0.02 0.02 Fair 0.02 0.02 <			Poor		
Good M-230 Fair Moristown Base of travel by public transportation in Morristown Excellent 118 Morristown Good N-26 Fair Morsistown 8000 Fair Mare 30 338 Poor Mare 30 34 Fair Mare 30 34 Good Mare 30 34 Fair Mare 30 34 Mare 30 Mare 30 34 Mare 30 Mare 30 34 Mare 30 Mare 30 34 Fair Mare 30 34 Mare 30 Mare 30 <		Ease of travel by car in Morristown	Excellent		
Fair n-140 Poor n-100 Poor n-100 Fair 100 Fair 100			Good		
PoorN=31MorristownGoodN=31MorristownGoodN=32FairN=31N=31PoorN=31N=31JamesPoorN=38JamesSoodN=38JamesGoodN=38JamesSoodN=38JamesSoodN=38JamesGoodN=38JamesGoodN=38JamesPoorN=38JamesPoorN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesSoodN=38JamesJam			Fair		
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Good 223 Fair 288 Fair 288 Good 287 Fair 288 Fair 200 Fair 200 Fair 298 Fair 200 Fair 298 Fair 200 Fair 298 Fair 200 Fair 200 Fai			Excellent		N=31
Fair N=80 Poor N=80 Ease of travel by bicycle in Morristown Excellent Good 188 Fair 328 N=100 328 N=100 328 N=100 328 Fair 328 N=130 328 Sood 328 N=100 328 N=100 328 N=100 328 N=134 338 Fair 338 Well-planned residential growth Excellent Fair 338 Poor 338 N=144 N=162 Poor 338 Well-planned commercial growth Excellent Fair 338 N=144 N=148 N=144 N=148 N=144 N=148 Poor 148 N=144 N=148 Poor 168 N=144 N=148 <th></th> <th></th> <th>Good</th> <th></th> <th>N=63</th>			Good		N=63
Poor N=110 Ease of travel by bicycle in Morristown Excellent 8 Good 188 Fair 328 Poor 328 N=134 900 Ease of walking in Morristown Excellent 98 Good 188 Base of walking in Morristown Excellent 98 Fair 900 128 Poor 98 928 N=124 900 128 Well-planned residential growth Excellent 118 Fair 900 298 N=124 900 128 Well-planned commercial growth Excellent 118 Good 128 98 N=124 900 128 N=122 900 218 N=124 900 128 Poor 218 338 N=124 900 138 Poor 148 85 Good 338 935 N=142 900 338 Poor 148			Fair		N=80
Ease of travel by bicycle in Morristown Excellent N=26 Good 188 N=328 Fair N=134 Poor 428 N=134 N=134 Good 188 Poor 428 N=134 N=134 Good 198 Fair N=134 Good 198 Fair 338 N=124 190 Vell-planned residential growth Excellent Good 298 N=123 118 Poor 298 N=124 N=124 Well-planned residential growth Excellent Good 298 N=162 190 Poor 338 N=162 190 Poor 118 N=162 190 Poor 338 N=162 190 Poor 144 N=162 190 N=144 148 N=144 148 Poor 168			Poor		N=110
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Fair N=104 Poor 428 N=134 98 Ease of walking in Morristown Excellent 38 Good 298 N=125 Fair 338 Poor 298 N=124 Well-planned residential growth Excellent 118 Good 298 N=124 Well-planned residential growth Excellent 118 Well-planned commercial growth Excellent 148 N=162 Poor 218 Poor 148 N=144 N=144 N=144 N=144 Fair 355 355 Good 148 N=144 N=144 N=144 N=144 Fair 355 355 Good 148 N=144 Fair 358 N=144 Poor 168 N=144 N=144 N=144 N=144 N=144 N=144 N=144 N=144 N=144 N=144 N=144 N=144 N=144 <tr< th=""><th></th><th></th><th>Good</th><th></th><th>N=58</th></tr<>			Good		N=58
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Ease of Walking in Morristown Excellent N=41 Good 298 Fair 233 N=125 Fair 298 N=124 Well-planned residential growth Excellent 118 N=46 Good 228 N=124 Fair 8388 N=162 Poor 218 N=162 Poor 218 N=162 N=55 Good 358 N=162 Poor 358 N=162 Poor 358 N=162 Poor 358 N=162 Poor 168 N=162 Poor 168 N=168 Poor 168 N=162 Poor 168 N=168 Poor 168 N=168 Poor 168 Poor 168 N=168 Poor 168 Poor 1			Poor		N=134
Good N=125 Fair 338 N=146 Poor 298 N=124 Well-planned residential growth Excellent Good 218 Fair 388 N=123 Poor 218 N=162 Poor 218 N=162 Poor 218 N=162 Poor 218 N=162 Poor 358 N=162 Poor 358 N=162 Poor 358 N=162 Poor 148 N=55 Good 358 N=142 Poor 168 N=67 Well-designed neighborhoods Excellent Scad 378		Ease of walking in Morristown	Excellent		N=41
Fair N=146 Poor 298 N=124 118 Well-planned residential growth Excellent Good 298 N=123 800 Fair 388 N=162 Poor Poor 218 N=90 148 Well-planned commercial growth Excellent Well-planned commercial growth Excellent Good 358 N=142 900 Poor 358 N=142 900 Well-designed neighborhoods Excellent Well-designed neighborhoods Excellent			Good		N=125
Well-planned residential growth Excellent 11% Good 29% Fair 38% N=123 38% Poor 21% N=162 20% Poor 21% N=162 38% Sood 38% N=162 14% Sood 14% N=55 500 Good 35% N=144 N=55 Good 35% N=144 N=142 Poor 16% N=162 16% N=142 16% Poor 16% N=167 16% N=167 16% N=67 16% Well-designed neighborhoods Excellent			Fair		N=146
Well-planned residential growth Excellent N=46 Good 29% N=123 Fair Poor 21% N=90 14% Well-planned commercial growth Excellent Well-planned commercial growth Excellent Good 35% N=142 0 Poor 14% N=55 500 Well-planned commercial growth Excellent Soud 35% N=142 900 Well-designed neighborhoods Excellent Soud 37%			Poor		N=124
Good N=123 Fair 38% N=162 Poor 21% N=90 Well-planned commercial growth Excellent Good 14% N=55 Good 35% N=144 Fair 35% N=142 Poor 16% N=67 Well-designed neighborhoods Excellent Cood 37%		Well-planned residential growth	Excellent		N=46
Fair N=162 Poor 21% Well-planned commercial growth Excellent Good 35% N=144 Fair 35% N=142 Poor 16% N=67 Well-designed neighborhoods Excellent Scool 37%			Good		N=123
Poor N=90 Well-planned commercial growth Excellent 14% Good 35% Fair 35% N=142 35% Poor 16% Well-designed neighborhoods Excellent 9% Scool 37%			Fair		N=162
Weil-planned commercial growth Excellent N=55 Good 35% N=144 Fair 35% N=142 Poor 16% Well-designed neighborhoods Excellent Scad 37%			Poor		N=90
Good N=144 Fair 35% N=142 N=142 Poor 16% N=67 9% Well-designed neighborhoods Excellent Scad 37%		Well-planned commercial growth	Excellent		N=55
Fair N=142 Poor 16% N=67 9% Well-designed neighborhoods Excellent Scood 37%			Good		N=144
Poor N=67 Well-designed neighborhoods Excellent Scord 37%			Fair		N=142
Well-designed heighborhoods Excellent N=41 37% 37%			Poor		N=67
		Well-designed neighborhoods	Excellent		N=41
			Good		

Please also rate each of the following in the Morristown community.	Well-designed neighborhoods	Fair	37% N=171
		Poor	18% N=84
	Preservation of the historical or cultural character	Excellent	13% N=57
	of the community	Good	38% N=166
		Fair	29% N=128
		Poor	19% N=82
	Public places where people want to spend time	Excellent	13% N=63
		Good	26% N=127
		Fair	40% N=198
		Poor	21% N=105
	Variety of housing options	Excellent	7% N=34
		Good	25% N=119
		Fair	33% N=157
		Poor	35% N=165
	Availability of affordable quality housing	Excellent	6% N=27
		Good	20% N=91
		Fair	31% N=142
		Poor	44% N=205
	Overall quality of new development in Morristown	Excellent	13% N=58
		Good	37% N=164
		Fair	35% N=158
		Poor	15% N=67
	Overall appearance of Morristown	Excellent	10% N=48
		Good	46% N=228 28%
		Fair	288 N=140 17%
		Poor	N=85
	Cleanliness of Morristown	Excellent	N=53 39%
		Good	N=199 35%
		Fair	N=179 15%
	Water recourses (basebas lakes reads	Poor	N=74 17%
	Water resources (beaches, lakes, ponds, riverways, etc.)	Excellent	N=79

Please also rate each of the following	Water resources (beaches, lakes, ponds,	Card	39%
in the Morristown community.	riverways, etc.)	Good	N=187 31%
		Fair	N=149 13%
		Poor	N=63
	Air quality	Excellent	18% N=88
		Good	42% N=207
		Fair	27% N=134
		Poor	14% N=67
	Availability of paths and walking trails	Excellent	14% N=68
		Good	39% N=183
		Fair	32% N=149
		Poor	15% N=72
	Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent	16% N=76
		Good	41% N=189
		Fair	32% N=149
		Poor	11% N=52
	Recreational opportunities	Excellent	17% N=83
		Good	42% N=201
		Fair	30% N=142
		Poor	11% N=55
	Availability of affordable quality food	Excellent	16% N=81
		Good	36% N=182
		Fair	28% N=142
		Poor	20% N=100
	Availability of affordable quality health care	Excellent	12% N=59
		Good	39% N=185
		Fair	25% N=120
		Poor	24% N=115
	Availability of preventive health services	Excellent	12% N=57
		Good	39% N=186
		Fair	28% N=132
		Poor	21% N=97

Please also rate each of the following
in the Morristown community.

~			9%	
g	Availability of affordable quality mental health care	Excellent	N=34	
		Good	28% N=101	
		Fair	28% N=100	
		Poor	34% N=122	
	Opportunities to attend cultural/arts/music activities	Excellent	10% N=44	
	activities	Good	31% N=138	
		Fair	41% N=182	
		Poor	19% N=84	
	Community support for the arts	Excellent	11% N=43	
		Good	30% N=116	
		Fair	41% N=160	
		Poor	18% N=72	
	Availability of affordable quality childcare/preschool	Excellent	6% N=17	
		Good	34% N=101	
		Fair	33% N=99	
		Poor	27% N=80	
	K-12 education	Excellent	17% N=66	
		Good	39% N=149	
		Fair	33% N=127	
		Poor	11% N=43	
	Adult educational opportunities	Excellent	13% N=45	
		Good	33% N=113	
		Fair	38% N=130	
		Poor	17% N=57	
	Sense of civic/community pride	Excellent	10% N=44	
		Good	30% N=127	
		Fair	38% N=162	
		Poor	23% N=98	
	Neighborliness of residents in Morristown	Excellent	12% N=55	
		Good	41% N=195	
		Fair	35% N=170	

Please also rate each of the following in the Morristown community.	Neighborliness of residents in Morristown	Poor	13% N=61
	Opportunities to participate in social events and	Excellent	15% N=70
	activities	Good	33% N=150
		Fair	36% N=165
		Poor	16% N=71
	Opportunities to attend special events and festivals	Excellent	15% N=73
		Good	37% N=176
		Fair	35% N=165
		Poor	12% N=59
	Opportunities to volunteer	Excellent	19% N=80
		Good	40% N=167
		Fair	28% N=118
		Poor	12% N=50
	Opportunities to participate in community matters	Excellent	11% N=45
		Good	37% N=156
		Fair	33% N=141
		Poor	20% N=83
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	13% N=55
		Good	36% N=155 29%
		Fair	N=126
		Poor	22% N=94 60%
÷	Contacted the City of Morristown (in-person, phone, email, or web) for help or information	No	N=307
last 12 months.		Yes	N=207
	Contacted Morristown elected officials (in-person, phone, email, or web) to express your	No	N=423
	opinion	Yes	N=90 87%
	Attended a local public meeting (of local elected officials like City Council or County	No	N=448
	Commissioners, advisory boards, town halls, HO		N=65
	Watched (online or on television) a local public meeting	No	N=401 22%
	Voluntaarad volut time to come group (activity in	Yes	N=114
	Volunteered your time to some group/activity in Morristown	No	N=351
		Yes	N=163

Please indicate whether or not you have done each of the following in the	Campaigned or advocated for a local issue, cause, or candidate	No	80% N=413
last 12 months.		Yes	20% N=101
	Voted in your most recent local election	No	45% N=228
		Yes	55% N=283
	Used bus, rail, subway, or other public transportation instead of driving	No	92% N=468
	chansportation instead of driving	Yes	8% N=41
	Carpooled with other adults or children instead of driving alone	No	61% N=313
		Yes	39% N=198
	Walked or biked instead of driving	No	70% N=361
		Yes	30% N=152
Please rate the quality of each of the following services in Morristown.	Public information services	Excellent	12% N=48
		Good	38% N=153
		Fair	38% N=154
		Poor	13% N=51
	Economic development	Excellent	11% N=46
		Good	36% N=154
		Fair	40% N=173
		Poor	13% N=57
	Traffic enforcement	Excellent	12% N=55
		Good	39% N=174
		Fair	29% N=129
		Poor	20% N=88
	Traffic signal timing	Excellent	10% N=49
		Good	39% N=188
		Fair	27% N=130
		Poor	23% N=109
	Street repair	Excellent	3% N=17
		Good	27% N=133
		Fair	28% N=137
		Poor	41% N=201
	Street cleaning	Excellent	10% N=48

following services in Morristown. Boor Bo	Please rate the quality of each of the	Street cleaning	Good	36%
Poor 1000 Street lighting Excellent 1000 Fair 1000 1000 Fair 1000 1000 Snow removal Excellent 1000 Bus or transit services Good 1000 Fair 1000 1000 Snow removal Excellent 1000 Sidewalk maintenance Excellent 1000 Bus or transit services Good 1000 Fair 1000 1000 Sidewalk maintenance Excellent 1000 Bus or transit services Good 1000 Fair 1000 10000	following services in Morristown.			33%
Street lightingExcellentImage: 1.28 1.28 1.28 1.29 1.29 1.20 1				
Street lighting Excellent 6 Good 1 Fair 150 Foor 1 Snow removal 6 Snow removal 6 Good 1 Fair 1 Fair 1 Fair 1 Fair 1 Good 1 Fair 1				N=103
GoodAn=207FairAn=207PoorAn=207PoorAn=207Snow removalExcellentGoodAn=207FairAn=207PoorAn=207FairAn=207Sidewalk maintenanceExcellentGoodAn=208FairAn=207PoorAn=208FairAn=207PoorAn=207FairAn=207PoorAn=208FairAn=208PoorAn=208Po		Street lighting	Excellent	N=59
FairA-150Poor168Poor168Snow removalExcellent168Good138Fair138Poor138Sidewalk maintenanceExcellent118Good138138Fair138138Bus or transit servicesExcellent138Fair138138Fair138138Poor138138Joor13			Good	N=207
Noor removal Excellent 31-36 Good 31-36 Good 31-36 Fair 31-36 Poor 32-35 Sidewalk maintenance Excellent 1118 Good 31-36 Fair 31-36 Fair 31-36 Fair 31-36 Poor 32-35 Sidewalk maintenance Excellent Fair 31-36 Poor 32-35 Bus or transit services Excellent Fair 33-38 Poor 33-38 Poor 33-38 N-735 33-38 Fair 33-38 Code enforcement (weeds, abandoned buildings, etc.) Fair Good 33-38 Poor 33-38 Poor 33-38 Fair 10-36 Sodd 33-38 Fair 10-36 Fair 10-36 Poor 33-38 Fair 10-36 Fair 10-36 Poor 33-38 Poor 33-38 Fair 10-36 Poor 33-38 Fair 10-36 <t< th=""><th></th><th></th><th>Fair</th><th>N=150</th></t<>			Fair	N=150
Show removal Excellent N69 Good 133 Fair 134 Poor 131 Sidewalk maintenance Excellent 114 Fair 278 Fair 278 Bus or transit services Excellent 134 Fair 278 Good 281 Fair 278 Fair 278			Poor	
bood R-1-3 Fair R-335 N-335 N-335 N-336 N-36 Sidewalk maintenance Excellent 13 Fair 23 Bus or transit services Excellent N-32 Good N-91 Fair 23 Fair 23 Poor 23 Fair 12 Fair 12 Fair 23 Fair 23 Fair 23 Fair 23 Fair 12 Fair 23 Fair 12 Fair 1		Snow removal	Excellent	
FairK=1.34 PoorSidewalk maintenanceExcellent1.18 N=45Good			Good	
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SideWalk maintenance Excellent N=46 Good R=154 Fair 278 N=116 Poor 268 N=111 Bus or transit services Excellent N=32 Good N=33 Fair 288 N=78 Poor 288 N=78 Poor 288 N=78 Poor 288 N=40 Good N=101 Fair 38 N=40 Good N=103 Fair 38 N=40 Good N=103 Fair 38 N=40 Fair 38 N=4			Poor	
Loood N=154 Fair A=12 Poor 268 M=112 Bus or transit services Excellent 118 Good 338 N=31 Fair 288 Poor 288 N=77 Land use, planning, and zoning Excellent 118 Good 388 N=103 Fair 366 N=103 Fair 368 N=103 Fair 368 Fair 368		Sidewalk maintenance	Excellent	
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Affordable high-speed internet access Excellent N=95 Good 37% N=177 Fair 25% N=117			Poor	
Good N=177 Fair 25% N=117 18%		Affordable high-speed internet access	Excellent	
Fair N=117			Good	
			Fair	25% N=117
			Poor	

e	Garbage collection	Excellent		32% N=153
		Good		48% N=229
		Fair		16% N=75
		Poor	1	4% N=19
	Drinking water	Excellent		19% N=90
		Good		44% N=213
		Fair		23% N=111
		Poor		15% N=71
	Sewer services	Excellent		22% N=105
		Good		46% N=224
		Fair		22% N=108
		Poor		10% N=48
	Storm water management (storm drainage, dams,	Excellent		16% N=71
	levees, etc.)	Good		47% N=204
		Fair		30% N=132
		Poor		7% N=32
	Power (electric and/or gas) utility	Excellent		22% N=110
		Good		50% N=248
		Fair		17% N=83
		Poor		11% N=52
	Utility billing	Excellent		15% N=74
		Good		40% N=200
		Fair		26% N=128
		Poor		19% N=93
	Police/Sheriff services	Excellent		23% N=105
		Good		43% N=201
		Fair		26% N=120
		Poor		9% N=42
	Crime prevention	Excellent		13% N=54
		Good		43% N=184
		Fair		28% N=120

•	Crime prevention	Poor	17% N=74
	Animal control	Excellent	11% N=49
		Good	35% N=150
		Fair	26% N=112
		Poor	28% N=120
-	Ambulance or emergency medical services	Excellent	25% N=102
		Good	50% N=205
		Fair	22% N=91
		Poor	4% N=16
	Fire services	Excellent	33% N=131
		Good	50% N=198
		Fair	13% N=52
		Poor	3% N=13
	Fire prevention and education	Excellent	22% N=77
		Good	49% N=171
		Fair	23% N=78
		Poor	6% N=21
	Emergency preparedness (services that prepare	Excellent	20% N=62
	the community for natural disasters or other emergency situations)	Good	34% N=105
		Fair	24% N=74
		Poor	22% N=70
	Preservation of natural areas (open space, farmlands, and greenbelts)	Excellent	14% N=52
	farmands, and greenberts)	Good	35% N=131
		Fair	38% N=143
		Poor	14% N=51
	Morristown open space	Excellent	12% N=48
		Good	35% N=144
		Fair	38% N=155
		Poor	15% N=61
	Recycling	Excellent	19% N=84
		Good	39% N=170

Please rate the quality of each of the following services in Morristown.	Recycling	Fair	24% N=104
		Poor	18% N=77
	Yard waste pick-up	Excellent	25% N=112
		Good	42% N=185
		Fair	24% N=106
		Poor	9% N=39
	City parks	Excellent	26% N=122
		Good	52% N=249
		Fair	18% N=85
		Poor	4% N=21
	Recreation programs or classes	Excellent	14% N=49
		Good	36% N=125
		Fair	39% N=136
		Poor	12% N=41
	Recreation centers or facilities	Excellent	17% N=67
		Good	35% N=142
		Fair	30% N=120
		Poor	18% N=71
	Health services	Excellent	11% N=51
		Good	47% N=211
		Fair	28% N=129
		Poor	14% N=62
	Public library services	Excellent	24% N=99
		Good	50% N=208
		Fair	20% N=83
		Poor	5% N=22
	Overall customer service by Morristown employees (police, receptionists, planners, etc.)	Excellent	17% N=77
		Good	45% N=203
		Fair	27% N=121
Discourse to the fail sector of the	6 The value of equilies for the terms of the	Poor	10% N=45
Please rate the following categories o Morristown government performance	f The value of services for the taxes paid to . Morristown	Excellent	9% N=38

Please rate the following categories o Morristown government performance	 f The value of services for the taxes paid to e. Morristown 	Good		30% N=131
		Fair		36% N=158
		Poor		25% N=111
	The overall direction that Morristown is taking	Excellent		8% N=37
		Good		40% N=184
		Fair		34% N=154
		Poor		17% N=79
	The job Morristown government does at	Excellent		8% N=28
	welcoming resident involvement	Good		35% N=130
		Fair		32% N=118
		Poor		26% N=98
	Overall confidence in Morristown government	Excellent		7% N=32
		Good	in 1	30% N=129
		Fair		34% N=146
		Poor		29% N=124
	Generally acting in the best interest of the	Excellent	<u> </u>	8% N=36
	community	Good		28% N=118
		Fair		36% N=156
		Poor		27% N=117
	Being honest	Excellent		11%
	-	Good	in 1	N=41 25%
		Fair		N=95 33%
		Poor		N=128 31%
	Being open and transparent to the public	Excellent	_	N=121
		Good		N=34 26%
		Fair		N=100 33%
		Poor		N=130 32%
	Informing residents about issues facing the	Excellent		N=126
	community	Good		N=36 24%
		Fair		N=96 31%
				N=127 36%
		Poor		N=147

Heristown government performance, Iteating all residents tariy Becellent Good Fair Poor Treating residents with respect Treating residents with respect Fair Fair Fair Hamblen County The Federal Government The Federal Government The Federal Government The Federal Government The Federal Government The Federal Government The Federal Government Coural quality of the transportation system (auto, bicycle, foot, bus) in Morristown Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) The rementational counters areas (e.g., homes, buildings, streets, parks, etc.) The rementational counters areas (e.g., homes, buildings, streets, parks, etc.)				
Perceal, how would you rate the series growted by ach of the following? Treating residents with respect Excellent Image: series growted by ach of the following? Dverail, how would you rate the series growted by ach of the following? The City of Morristown Excellent Image: series growted by ach of the following? Dverail, how would you rate the series growted by ach of the following? The City of Morristown Excellent Image: series growted by ach of the following? Decrail, how would you rate the series growted by ach of the following? The City of Morristown Excellent Image: series growted by ach of the following? Hamblen County Excellent Image: series growted by ach of the following? Image: series growted by ach of the fol	Please rate the following categories of Morristown government performance.	Treating all residents fairly	Excellent	10 N=4
Poor Image: second se			Good	26 N=10
Poor Image: second			Fair	30 N=11
Preating residents with respect Excellent Good Image: Second Seco			Poor	34 N=13
Dverall, how would you rate the push of the following? The City of Morristown Excellent 1 poor Cood 1 1 poor Cood </td <td></td> <td>Treating residents with respect</td> <td>Excellent</td> <td>12 N=4</td>		Treating residents with respect	Excellent	12 N=4
Pair Name >veral, how would you rate the multy of the services provided by ach of the following? The City of Morristown Excellent Image: City of Morristown Receive provided by ach of the following? The City of Morristown Excellent Image: City of Morristown Hamblen County Excellent Image: City of Morristown Image: City of Morristown Image: City of Morristown Hamblen County Excellent Image: City of Morristown Image: City of Morristown Image: City of Morristown Hamblen County Excellent Image: City of Morristown Image: City of Morristown Image: City of Morristown Poor Image: City of Morristown Image: City of Morristown Image: City of Morristown Image: City of Morristown Poor Image: City of Morristown Image: City of Morristown Image: City of Morristown Image: City of Morristown Poor Image: City of Morristown <			Good	30 N=11
Poor New byerall, how would you rate the ually of the services provided by ach of the following? The City of Morristown Excellent Sood Sood <td></td> <td></td> <td>Fair</td> <td>33 N=13</td>			Fair	33 N=13
Werall, now would you rate the pach of the following? Ihe Lify of Morristown Excellent Name Fair Good Name Poor Name Hamblen County Excellent Name Hamblen County Excellent Name Fair Mam Name Poor Name Name The Federal Government Excellent Name Verall conomic health of Morristown Escellent Name Verall design or layout of Morristown Escential Name Very important Name Name Overall design or layout of Morristown's residential and commercial areas (e.g., home, buildings, streets, parks, etc.) Escential Name Very important Name Name Name Name			Poor	25 N=9
sach of the following? Good Image: Some shade of the following? Fair Poor Image: Some shade of the some some shade of the some shade of the some some shade of the some some some some some some some som	Overall, how would you rate the	The City of Morristown	Excellent	12 N=5
Please rate how important, if at all, orou think it is for the Morristown oonmunity to for cus on each of the ollowing in the coming two years.	each of the following?		Good	43 N=20
Hamblen County Excellent 15 Hamblen County Excellent 16 Good 18 18 Pair 18 18 Poor 18 18 <			Fair	30 ⁹ N=13
Hamblen County Hamblen County Excellent Good Fair Poor The Federal Government The Federal Government Federal Government The Federal Government Fair Poor Please rate how important, if at all, rou think it is for the Morristown ou think it is for the Morristown Overall economic health of Morristown Very important Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Fair Community to four the transportant Method the tra			Poor	16 ⁹ N=7
Please rate how important, if at all, ionou think it is for the Morristown Overall economic health of Morristown Essential N=20 Poor Please rate how important, if at all, ionou think it is for the Morristown Overall economic health of Morristown Essential N=20 Poor Please rate how important, if at all, ionou think it is for the Morristown Overall economic health of Morristown Essential N=20 Poor Please rate how important, if at all, ionou think it is for the Morristown Overall economic health of Morristown Essential N=20 Poor Please rate how important, if at all, ionou think it is for the Morristown Overall economic health of Morristown Essential N=20 Poor Please rate how important, if at all, ionou think it is for the Morristown Overall economic health of Morristown Essential N=20 Poor Please rate how important, if at all, ionou think it is for the Morristown Overall economic health of Morristown Essential N=20 Poor Please rate how important N=20 Poor N=20 Poor N=20 Poor N=20 Poor N=20 Poor Please rate how important N=20 Poor N=20 Poor N=20 Poor N=20 Poor N=20 Poor Please rate how important N=20 Poor N=20 Poor N=20 Poor N=20 Poor N=20 Poor Please rate how important N=20 Poor N=20 Poor N=20 Poor N=20 Poor		Hamblen County	Excellent	153 N=6
Pair N=13 Poor 11 Poor 11 The Federal Government Excellent Good N=13 Poor Something Poor N=13 Poor N=14 Poor N=13 Not at all important N=13 N=13 N=1			Good	45 N=20
Poor N=5 The Federal Government Excellent N=5 Good N=10 Fair N=10 Please rate how important, if at all, cont the Morristown community to focus on each of the ollowing in the coming two years. Overall economic health of Morristown Essential N=10 Please rate how important, if at all, cont the Morristown community to focus on each of the ollowing in the coming two years. Overall economic health of Morristown Essential N=26 Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential N=24 Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential N=24 Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential N=24 Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential N=23 Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential N=33 Very important N=33 N=33 N=33 Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential N=33 Very important N=33 N=3			Fair	299 N=132
The Federal Government Excellent Good N=32 Good N=100 Fair N=3 Poor N=10 Poor N=10 Poor N=10 Poor N=10 Poor N=10 Poor N=10 Poor N=10 Poor N=10 N=10 N=10 N=10 N=10 N=10 N=10 N=10			Poor	11 ⁹ N=5
Good N=10 Fair Second Please rate how important, if at all, rou think it is for the Morristown community to focus on each of the following in the coming two years. Overall economic health of Morristown Essential Somewhat important Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential Somewhat important Somewhat important Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Somewit important Somewit important Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential Somewit important Overall timportant Somewit important Somewit important Somewit important Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential Somewit important		The Federal Government	Excellent	8: N=3
Please rate how important, if at all, rou think it is for the Morristown community to focus on each of the following in the coming two years.			Good	249 N=10
Poor N=14 Please rate how important, if at all, rou think it is for the Morristown community to focus on each of the following in the coming two years. Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Poor N=14 Essential Essential Somewhat important Essential Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)			Fair	369 N=16
Very important, in at all, you think it is for the Morristown community to focus on each of the collowing in the coming two years. Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Description Community to focus on each of the Somewhat important Net at all important Net			Poor	333 N=14
tommunity to focus on each of the following in the coming two years.	Please rate how important, if at all, you think it is for the Morristown	Overall economic health of Morristown	Essential	53: N=26
Somewhat important N=4 Not at all important 1 Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential 29 Very important N=14 Somewhat important N=23 Somewhat important N=15 Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential Somewhat important N=15 Very important N=15 Very important N=15 Somewhat important N=23 Somewhat important	community to focus on each of the		Very important	37 ² N=18
Not at all important N= Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential 29 N=14 Very important 46 N=23 Somewhat important N=11 Not at all important N=11 Not at all important N=11 Not at all important N=15 residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Very important 30 N=15 Computed important N=23 Computed important N=16 Net at all important N=15 Not at all important N=15 Computed important N=16 Net at all important N=16 N=23 N=16 N=24 N=23 Net at all important N=16 N=23 N=16 N=23 N=16 N=23 N=16 N=23 N=16 N=23 N=16 N=23 N=16 N=16 N=16	· · · · · · · · · · · · · · · · · · ·		Somewhat important	99 N=4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown Essential N=14 Very important 46 Not at all important 30 Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential 30 Somewhat important 31 Somewhat important 32			Not at all important	1 S N=
Very important 46 N=23 Somewhat important 22 N=11 Not at all important 30 N=15 Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential Very important 46 N=23 Somewhat important 30 N=15 Somewhat important 46 N=23			Essential	299 N=14
Somewhat important N=11 Not at all important 33 Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Essential Somewhat important 46 N=23 46 N=23 21			Very important	469 N=232
Not at all important N=1 Overall design or layout of Morristown's Essential residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Very important Somewhat important 21			Somewhat important	225 N=11
Overall design or layout of Morristown's Essential residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) Very important 21 21			Not at all important	3: N=1
buildings, streets, parks, etc.) Very important			Essential	30 ³ N=15
			Very important	46 N=23
			Somewhat important	219 N=10

Please rate how important, if at all,		Not at all important	1	4%
you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure in	Essential		N=21 47% N=239
ronowing in the coming two years.	Morristown (water, sewer, storm water, electric/gas, broadband)	Very important		40%
		Somewhat important		N=201 11%
		Not at all important		N=55 3%
	Overall feeling of safety in Morristown	Essential		N=13 57%
	overall reening of safety in Morristowin	Very important		N=288 35%
				N=176 8%
		Somewhat important		N=41 1%
		Not at all important		N=4 31%
	Overall quality of natural environment in Morristown	Essential		N=159 45%
		Very important		N=228
		Somewhat important		N=112 1%
		Not at all important		N=7
	Overall quality of parks and recreation opportunities	Essential		N=141
		Very important		51% N=257
		Somewhat important		19% N=97
		Not at all important		3% N=13
	Overall health and wellness opportunities in Morristown	Essential		39% N=195
		Very important		45% N=225
		Somewhat important		13% N=66
		Not at all important		3% N=14
	Overall opportunities for education, culture, and the arts	Essential		36% N=182
		Very important		43% N=218
		Somewhat important		17% N=87
		Not at all important		4% N=22
	Residents' connection and engagement with their	Essential		29% N=146
	community	Very important		42% N=213
		Somewhat important		26% N=130
		Not at all important		3% N=17
Please rate the Morristown Police	Traffic accidents blocking the roadway	Excellent		35% N=158
Department's response to each of the following.		Good		46% N=207
				-

Please rate the Morristown Police Department's response to each of the	Traffic accidents blocking the roadway	Fair	18% N=82
following.		Poor	2% N=8
	Other roadway obstructions (e.g., debris on	Excellent	27% N=122
	roadway, temporary outage of traffic lights, etc.)	Good	43% N=194
		Fair	23% N=105
		Poor	7% N=33
Please rate the Morristown Police Department's enforcement of each of	Speeding in neighborhoods	Excellent	18% N=82
the following traffic laws.		Good	24% N=108
		Fair	32% N=142
		Poor	25% N=113
	Speeding on major thoroughfares (e.g., Morris Blvd., Andrew Johnson Hwy)	Excellent	18% N=82
		Good	38% N=175
		Fair	24% N=109
		Poor	21% N=97
	Cell phone use while driving	Excellent	15% N=61
		Good	25% N=103
		Fair	22% N=89
		Poor	38% N=154
	Other distracted driving (e.g., eating, passenger distraction, adjusting audio, or climate controls,	Excellent	13% N=48
	etc.)	Good	30% N=110
		Fair	25% N=91
		Poor	32% N=118
	Intoxicated driving (DUI)	Excellent	22% N=87
		Good	36% N=140
		Fair	29% N=113
		Poor	12% N=48
	Seatbelt use	Excellent	26% N=98
		Good	34% N=130
		Fair	24% N=90
		Poor	16% N=62
	Please indicate whether you or another member of your household were in contact with anyone from the Morristown Police Department over the last 12 months for any of the following reasons	No contact/none of these	63% N=300

last 12 months for any of the following reasons.

of your household were in contact with anyon is at 12 months for any of the following reason is the last 12 months for any of the following reason in the last 12 months, about how many times, if at all, have you or the household members visited each of the following? City website (www.mymorristown.com) City website (www.mymorristown.com) City website (www.mymorristown.com) City Facebook page City Facebook page City Facebook page City Facebook page City Twitter feed City City City City City City City City				
Interspense is the following reasons Non-mergency call operators Non-mergency call operators In the last 12 months, about how many times, if at all, have you or other household members visited each of the following? City website (www.mymorristown.com) 2 times a weak or more 1.8.3 It the last 12 months, about how many times, if at all, have you or other household members visited each of the following? City website (www.mymorristown.com) 2 times a weak or more 1.8.3 It the last 12 months, about how many times, if at all, have you or other household members visited each of the following? City website (www.mymorristown.com) 2 times a weak or more 1.8.3 It the last 12 months for any of the following derivation City Facebook page 2 times a month 1.8.3 It the following? City Facebook page 2 times a weak or more 1.8.3 It the following Morristom City Twitter feed 2 times a weak or more 1.8.3 It the following Morristom Fact Lit more the last 1.8.3 1.8.3 It the following Morristom Futen Hill Park 1.8.3 1.8.3 It the following Worristom Futen Hill Park 1.8.3 1.8.3 It the following Worristom Futen King, Jr, Park 1.8.3 <		of your household were in contact with anyone		13% N=62
Police office(s) responding to non-mercaper), call is a subset of the following? City website (www.mymorristown.com) Police office(s) responding (e.g., attending a comunity. 2-4 times a weak or more 1.8.1 Discourse of methods of the following? City vebsite (www.mymorristown.com) 2-4 times a month 1.8.1 Discourse of methods of the following? City vebsite (www.mymorristown.com) 2-4 times a month 1.8.1 Discourse of methods of the following? City Facebook page 2 times a weak or more 1.8.1 City Facebook page 2 times a weak or more 1.8.1 1.8.1 Discourse of method of less 1.8.1 1.8.1 1.8.1 Discourse of method of less 1.8.1 1.8.1 1.8.1 1.8.1 Discourse of method of less 1.8.1 <			Non-emergency call operator	13% N=61
In the last 12 months, about how many times, if at all, have you or other household members visited each of the following? City Facebook page City Facebook page City Facebook page City Twitter feed City City City City City City City City				17% N=80
In the Ise 12 months, about how or other household members visited each of the following? City Facebook page City Facebook page City Facebook page City Twitter feed City City City Twitter feed City City City City City City City City				16% N=76
household members visited each of the following?	In the last 12 months, about how		2 times a week or more	3% N=14
Once a month or less 1 Not at all 1 City Facebook page 2 times a week or more 1 24 times a month 1 Once a month or less 1 Not at all 1 Once a month or less 1 Not at all 1 Once a month or less 1 City Twitter feed 2 times a week or more 24 times a month 1 Once a month or less 1 Not at all 1 Once a month or less 1 At all 1 Once a month or less 1 Statistical any of the following Morristown Frank Lorino Park Park S? 1 Pred Miller Park 1 Vildwood Park 1 Vildwood Park 1 Vildwood Park 1 Nore of these 1 Morristown? Starite Cinemas Series Summer Jam Series 1 Nore of these 1 Nore of these 1 Nore of these 1 Noristown Craft Eker Festival 1	household members visited each of the following?		2-4 times a month	7% N=38
Not at all Not at all Not at all Not at all City Facebook page 2 times a week or more 112 2-4 times a month or less 112 Not at all 112 City Twitter feed 2 times a week or more 112 2-4 times a month 112 City Twitter feed 2 times a week or more 112 2-4 times a month 112 112 Not at all 0nce a month or less 112 Not at all 0nce a month or less 112 Prank Lorino Park 112 112 Parks? Frank Lorino Park 112 Parks? 112 112 Vayne Hansard Park 112 Jolley Park 112 Vayne Hansard Park 112 Note of these 112 Nore of these 113	-		Once a month or less	37% N=187
City Facebook page 2 times a week or more 123 2:4 times a month 123 Once a month or less 121 Not at all 111 City Twitter feed 2 times a week or more 0 2:4 times a month 24 times a month 181 Once a month or less 181 181 Once a month or less 181 181 Not at all 181 181 Once a month or less 181 181 Not at all 181 181 Parks? Frank Lorino Park 181 Fred Miller Park 181 181 Vidwood Park 181 181 Vidwood Park 181 181 None of these 181 181 Noristown? None of these 181 None of these 181 181 None of these 181 181 Noristown? 181 181 Vidwood Park 181 181 None of these 181 181 Noristown? 181 181 N			Not at all	53% N=267
2-4 times a month N-53 Not at all N-53 Not at all N-53 Not at all N-53 2-4 times a month 1 1 0nce a month or less 1 2-4 times a month 1 1 1 0nce a month or less 1 1 0nce a month or less 1 1 1 0nce a month or less 1 1 1 1 0nce a month or less 1		City Facebook page	2 times a week or more	8% N=40
Ince a month or less Ince a month or less Ince a month or less City Twitter feed 2 times a week or more 0 2-4 times a month 1 3 Once a month or less Ince a month or less Ince a month or less Mot at all 0 1 Once a month or less Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mot at all Ince a month or less Ince a month or less Mark S Ince a month or less Ince a month or less Park S Ince a month or less Ince a month or less Mark S Ince a month or less Ince a month or less Park S Ince a month or less Ince a month or less Ince a month or less Ince a month or less Ince a month or less Ince a month or less Ince a month or l			2-4 times a month	12% N=59
City Twitter feed 2 times a week or more 0 2-4 times a month 3 Once a month or less 1 Not at all 1 Pave you visited any of the following Morristown parks? Fulton-Hill Park 1 Fred Miller Park 1 1 Pred Miller Park 1 1 Sole of the following Morristown parks? 1 1 Have you visited any of the following Morristown 1 1 Pred Miller Park 1 1 Sole of these 1 1 Mayne Hansard Park 1 1 Vildwood Park 1 1 None of these 1 1 Morristown? 1 1 Morristown Craft Beer Festival 1 1 None of these 1 1 Need thero 1 1 1 Summer Jam Series 1 1 1 1 Need thero 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			Once a month or less	23% N=115
Lity I writter Teed 2 times a week or more 24 times a week or more 25 times a week or more 24 times a week or more 24 times a week or more 24 times a week or more 25 times a week or more 24 times a week or more 26 times 25 times a week or more 26 times 26			Not at all	57% N=287
2-4 times a month N=13 Once a month or less N=33 Not at all Image: Signame Sig		City Twitter feed	2 times a week or more	0% N=2
Once a month or less N=33 Not at all Not at all Have you visited any of the following Morristown parks? Fulton-Hill Park Frank Lorino Park Sama Park Pred Miller Park Sama Park Dr. Martin Luther King, Jr. Park Sama Park Wayne Hansard Park Sama Park Wildwood Park Sama Park Wildwood Park Sama Park Morristown? Summer Jam Series Arts in the park Sama Park Live on the Lawn Sama Park Morristown Craft Beer Festival Sama Park			2-4 times a month	3% N=13
Not at all Net at all			Once a month or less	8% N=38
Have you visited any of the following Morristown Fulton-Hill Park N=132 parks? Frank Lorino Park N=132 Fred Miller Park N=132 Dr. Martin Luther King, Jr. Park N=122 Wayne Hansard Park N=122 Jolley Park N=123 Vildwood Park N=123 None of these N=4 None of these N=4 N=4 None of these N=4 N=4 N=4 N=4 N=4 N=4 N=4 N=4 N=4 N=4			Not at all	89% N=448
Frank Lorino Park Name Fred Miller Park Image: Second			Fulton-Hill Park	26% N=132
Fred Miller Park Image: Sector Se			Frank Lorino Park	62% N=315
Dr. Martin Luther King, Jr. Park N=214 Wayne Hansard Park 255 Wayne Hansard Park 333 Jolley Park 100 Wildwood Park 100 Civic Park 103 None of these 115 Morristown? 104 Arts in the park 104 Live on the Lawn 133 Norristown Craft Beer Festival 134 Morristown Craft Beer Festival 134 Morristown Craft Beer Festival 134 None of these 134 Morristown Craft Beer Festival 134 <tr< td=""><td></td><td></td><td>Fred Miller Park</td><td>78% N=397</td></tr<>			Fred Miller Park	78% N=397
Wayne Hansard Park N=12 Jolley Park 33 Jolley Park 100 Wildwood Park 105 Civic Park 105 Civic Park 105 None of these 124 None of these 124 None of these 124 None of these 124 None of these 100 N=45 Summer Jam Series 100 Arts in the park 200 Arts in the park 200 Arts in the park 200 N=95 Live on the Lawn 133 N=65 N=95 N N=95 N N N=95 N N N N=95 N N N N N N N N N N N N N N N N N N N			Dr. Martin Luther King, Jr. Park	42% N=214
Jolley Park N=166 Wildwood Park 103 None of Park 115 Civic Park 1154 None of these 122 None of these 122 None of these 123 None of these 103 None of these 10			Wayne Hansard Park	25% N=127
Wildwood Park N=50 Civic Park 155 None of these 122 None of these 123 Morristown? Starlite Cinemas Series Summer Jam Series 133 N=50 133 Live on the Lawn 133 N=50 133 N=100 134 N=100 135 <			Jolley Park	33% N=168
Civic Park N=77 None of these 128 None of these N=62 Have you attended any of the following events in Morristown? Starlite Cinemas Series 109 Summer Jam Series N=32 Arts in the park N=92 Live on the Lawn 133 N=60 Morristown Craft Beer Festival 216 N=107 N=92 109 N=92 N=92 109 N=92 N=92 109 N=92 N=92 100 N=92 N=92 100 N=92 100			Wildwood Park	10% N=50
None of these N=63 Have you attended any of the following events in Morristown? Starlite Cinemas Series 104 Summer Jam Series N=38 Arts in the park 204 N=99 138 Live on the Lawn 138 N=107 107 Morristown Craft Beer Festival 598			Civic Park	15% N=77
Have you attended any of the following events in Morristown? Starlite Cinemas Series N=45 Summer Jam Series N=35 Arts in the park 207 N=95 N=95 Live on the Lawn 135 N=10 N=10 Nerstown Craft Beer Festival 597			None of these	12% N=63
Summer Jam Series 79 N=33 209 Arts in the park 209 Live on the Lawn 138 N=67 107 Morristown Craft Beer Festival 219 N=107 599			Starlite Cinemas Series	10% N=49
Arts in the park N=99 Live on the Lawn 133 Morristown Craft Beer Festival 215 N=10 593		Worristowit	Summer Jam Series	7% N=35
Live on the Lawn N=67 Morristown Craft Beer Festival 218 N=107			Arts in the park	20% N=99
Norristown Craft Beer Festival			Live on the Lawn	13% N=67
None of these			Morristown Craft Beer Festival	21% N=107
			None of these	59% N=299

In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day	67% N=330
		Once a day	9% N=46
		A few times a week	8% N=39
		Every few weeks	1% N=6
		Less often or never	15% N=74
	Access the internet from your cell phone	Several times a day	80% N=396
		Once a day	5% N=23
		A few times a week	5% N=25
		Every few weeks	1% N=5
		Less often or never	10% N=49
	Visit social media sites such as Facebook, Twitter,	Several times a day	60% N=296
	Nextdoor, etc.	Once a day	10% N=48
		A few times a week	8% N=39
		Every few weeks	3% N=17
		Less often or never	19% N=95
	Use or check email	Several times a day	70% N=348
		Once a day	15% N=74
		A few times a week	6% N=32
		Every few weeks	2% N=8
		Less often or never	7% N=36
	Share your opinions online	Several times a day	13% N=61
		Once a day	0% N=2
		A few times a week	12% N=59
		Every few weeks	13% N=63
		Less often or never	61% N=289
	Shop online	Several times a day	10% N=51
		Once a day	3% N=17
		A few times a week	27% N=135
		Every few weeks	34% N=167
		Less often or never	26% N=129
	Please rate your overall health.	Excellent	19% N=99
			IN-99

Please rate your overall health.	Very good	30 N=18	6% 86
	Good	27 N=13	7% 37
	Fair	14 N=	4% 73
	Poor	N=2	4% 20
What impact, if any, do you think the economy will have on your family income in the next 6 months?	Very positive	N=	5% 26
	Somewhat positive	12 N=	2% 63
	Neutral	31 N=1	1% 59
	Somewhat negative	32 N=1	2% 65
	Very negative	19 N=	9% 99
How many years have you lived in Morristown?	Less than 2 years	12 N=	2% 61
	2-5 years	15 N=	5% 78
	6-10 years	12 N=	2% 64
	11-20 years	19 N=	5% 78
	More than 20 years	45 N=23	5% 32
Which best describes the building you live in?	One family house detached from any other houses	58 N=2	8% 93
	Building with two or more homes (duplex, townhome, apa	40 N=20	0% 04
	Mobile home		1% =7
	Other		1% =6
Do you rent or own your home?	Rent	53 N=2	1% 61
	Own	49 N=24	9% 49
About how much is your monthly housing cost for the place you live (including rent, mortgage	Less than \$500	24 N=1	4% 17
	\$500 to \$999	37 N=18	7% 80
	\$1,000 to \$1,499	19 N=	9% 93
	\$1,500 to \$1,999	11 N=	1% 55
	\$2,000 to \$2,499	N=	5% 25
	\$2,500 to \$2,999	N=	1% =7
	\$3,000 to \$3,499	N=	2% =8
	\$3,500 or more	N=	1% =5
Do any children 17 or under live in your household?	No	N=3	
	Yes	N=1	
Are you or any other members of your household aged 65 or older?	No	73 N=3	3% 69

Are you or any other members of your household aged 65 or older?	Yes	27% N=138
How much do you anticipate your household's total income before taxes will be for the current	Less than \$25,000	28% N=136
year? (Please include in your total income money from all sources for all persons living in your	\$25,000 to \$49,999	31% N=155
household.)	\$50,000 to \$74,999	21% N=103
	\$75,000 to \$99,999	9% N=45
	\$100,000 to \$149,999	6% N=28
	\$150,000 or more	5% N=24
Are you Spanish, Hispanic, or Latino?	No, not Spanish, Hispanic, or Latino	86% N=428
	Yes, I consider myself to be Spanish, Hispanic, or Latino	14% N=69
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native	3% N=16
	Asian, Asian Indian, or Pacific Islander	1% N=3
	Black or African American	6% N=30
	White	89% N=451
	Other	9% N=46
In which category is your age?	18-24 years	4% N=21
	25-34 years	25% N=129
	35-44 years	14% N=70
	45-54 years	21% N=107
	55-64 years	13% N=64
	65-74 years	13% N=67
	75 years or older	10% N=53
What is your gender?	Woman	51% N=259
	Man	48% N=245
	Identify in another way	1% N=6

Full trends

This table contains the trends over time for the City of Morristown. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2020 and 2022 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2016	2017	2018	2019	2020	2021	2022
Please rate each of the following aspects of quality of life in	Morristown as a place to live	76%	73%	75%	74%	73%	81%	73%
Morristown.	Your neighborhood as a place to live	76%	67%	72%	70%	66%	74%	71%
	Morristown as a place to raise children	67%	65%	68%	73%	71%	71%	68%
	Morristown as a place to work	54%	59%	62%	59%	59%	66%	57%
	Morristown as a place to visit	56%	47%	50%	47%	49%	54%	45%
	Morristown as a place to retire	59%	62%	68%	63%	63%	70%	63%
	The overall quality of life in Morristown	64%	63%	67%	68%	63%	72%	66%
	Sense of community	52%	51%	44%	51%	54%	60%	50%
Please rate each of the following characteristics as they relate to	Overall economic health of Morristown	48%	51%	54%	51%	48%	52%	48%
Morristown as a whole.	Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown					33%	41%	35%
	Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	54%	54%	50%	52%	55%	55%	47%
	Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)					70%	61%	64%
	Overall feeling of safety in Morristown	68%	64%	70%	63%	63%	70%	61%
	Overall quality of natural environment in Morristown	65%	69%	68%	64%	73%	72%	68%
	Overall quality of parks and recreation opportunities					72%	68%	78%
	Overall health and wellness opportunities in Morristown	61%	60%	61%	58%	63%	62%	57%
	Overall opportunities for education, culture, and the arts	64%	62%	55%	60%	43%	52%	47%
	Residents' connection and engagement with their community					42%	47%	40%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Morristown to someone who asks	80%			75%	72%	83%	71%
	Remain in Morristown for the next five years	81%			75%	81%	84%	85%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	89%	86%	86%	86%	87%	90%	86%
	In Morristown's downtown/commercial area during the day	80%	80%	83%	76%	85%	89%	81%
	From property crime					72%	69%	66%
	From violent crime					78%	76%	74%

Please rate how safe or unsafe you feel:	From fire, flood, or other natural disaster					82%	84%	82%
Please rate the job you feel the Morristown community does at	Making all residents feel welcome					62%	65%	55%
each of the following.	Attracting people from diverse backgrounds					48%	60%	57%
	Valuing/respecting residents from diverse backgrounds					53%	58%	54%
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)					44%	47%	40%
Please rate each of the following in the Morristown community.	Overall quality of business and service establishments in Morristown	55%	53%	61%	58%	64%	67%	61%
-	Variety of business and service establishments in Morristown					58%	59%	52%
	Vibrancy of downtown/commercial area	45%	38%	41%	38%	43%	48%	40%
	Employment opportunities	42%	46%	57%	57%	51%	67%	55%
	Shopping opportunities	50%	52%	54%	52%	44%	47%	43%
	Cost of living in Morristown	42%	50%	52%	45%	60%	54%	40%
	Overall image or reputation of Morristown	60%	53%	49%	53%	56%	56%	53%
Please also rate each of the following in the Morristown	Traffic flow on major streets	56%	58%	54%	49%	60%	52%	42%
community.	Ease of public parking	58%	66%	61%	60%	69%	60%	58%
	Ease of travel by car in Morristown	66%	71%	70%	65%	77%	68%	62%
	Ease of travel by public transportation in Morristown				19%	22%	34%	33%
	Ease of travel by bicycle in Morristown	34%	30%	25%	25%	29%	34%	26%
	Ease of walking in Morristown	45%	50%	42%	41%	48%	44%	38%
	Well-planned residential growth					42%	50%	40%
	Well-planned commercial growth					50%	55%	49%
	Well-designed neighborhoods					50%	52%	45%
	Preservation of the historical or cultural character of the community	,				56%	62%	52%
	Public places where people want to spend time	47%	44%	46%	49%	44%	47%	38%
	Variety of housing options	44%	46%	40%	37%	42%	34%	32%
	Availability of affordable quality housing	35%	41%	38%	35%	34%	30%	26%
	Overall quality of new development in Morristown	54%	62%	65%	58%	59%	53%	50%
	Overall appearance of Morristown	57%	48%	53%	60%	51%	57%	55%
	Cleanliness of Morristown	53%	52%	53%	55%	52%	52%	50%
	Water resources (beaches, lakes, ponds, riverways, etc.)					58%	60%	56%
	Air quality	46%	49%	49%	56%	66%	64%	59%

Please also rate each of the following in the Morristown community.	Availability of paths and walking trails	47%	48%	44%	46%	62%	54%	53%
	Fitness opportunities (including exercise classes and paths or trails, etc.)	56%	64%	61%	67%	77%	54%	578
	Recreational opportunities	54%	54%	54%	55%	53%	57%	59%
	Availability of affordable quality food	63%	59%	68%	70%	67%	57%	528
	Availability of affordable quality health care	55%	50%	56%	57%	51%	52%	51%
	Availability of preventive health services	57%	52%	56%	56%	59%	54%	518
	Availability of affordable quality mental health care	48%	40%	44%	42%	41%	41%	389
	Opportunities to attend cultural/arts/music activities	49%	44%	45%	47%	41%	45%	40%
	Community support for the arts					49%	39%	419
	Availability of affordable quality childcare/preschool	53%	54%	47%	50%	44%	44%	408
	K-12 education	71%	69%	66%	68%	62%	66%	56%
	Adult educational opportunities	53%	53%	60%	59%	57%	52%	468
	Sense of civic/community pride					53%	47%	398
	Neighborliness of residents in Morristown	57%	40%	53%	49%	58%	54%	529
	Opportunities to participate in social events and activities	45%	49%	49%	46%	42%	51%	489
	Opportunities to attend special events and festivals	53%	46%	52%	47%	38%	51%	53%
	Opportunities to volunteer	67%	65%	68%	67%	62%	58%	60%
	Opportunities to participate in community matters	46%	49%	52%	50%	48%	48%	478
	Openness and acceptance of the community toward people of diverse backgrounds	50%	34%	42%	46%	42%	42%	49%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Marristown (in-person phone amail or web)	34%	38%	43%	36%	42%	38%	408
	Contacted Morristown elected officials (in-person, phone, email, or web) to express your opinion	15%	17%	17%	21%	20%	16%	188
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HO	10%	11%	15%	19%	19%	16%	138
	Watched (online or on television) a local public meeting	26%	22%	22%	28%	31%	22%	229
	Volunteered your time to some group/activity in Morristown	40%				34%	34%	329
	Campaigned or advocated for a local issue, cause, or candidate	24%				17%	16%	20%
	Voted in your most recent local election					74%	57%	569
	Used bus, rail, subway, or other public transportation instead of				5%	88	8%	88
	driving Carpooled with other adults or children instead of driving alone	38%	35%	37%	37%	40%	39%	39%
	Walked or biked instead of driving	28%	34%	28%	27%	24%	30%	309
Please rate the quality of each of the following services in Morristown.	Public information services	60%	58%	65%	54%	56%	55%	498

Please rate the quality of each of the following services in Morristown.

Economic development	48%	53%	61 %	57%	50%	57%	46%
Traffic enforcement		65%					
Traffic signal timing	48%	55%	50%	41%	50%	54%	50%
Street repair	35%	36%	32%	27%	32%	36%	31%
Street cleaning	46%	53%	45%	46%	54%	52%	46%
Street lighting	56%	63%	60%	57%	58%	53%	54%
Snow removal	54%	53%	58%	62%	65%	59%	56%
Sidewalk maintenance	48%	49%	57%	48%	54%	53%	47%
Bus or transit services				22%	18%	41%	44%
Land use, planning, and zoning	41%	41%	43%	39%	37%	45%	41%
Code enforcement (weeds, abandoned buildings, etc.)	37%	40%	38%	35%	31%	49%	37%
Affordable high-speed internet access					55%	60%	57%
Garbage collection	81%	83%	85%	81%	79%	81%	80%
Drinking water	46%	61%	60%	56%	59%	65%	62%
Sewer services	60%	73%	65%	63%	72%	70응	68%
Storm water management (storm drainage, dams, levees, etc.)	55%	66%	61%	52%	71%	68%	63%
Power (electric and/or gas) utility	67%	78%	72%	66%	76%	76%	73%
Utility billing	61%	64%	63%	56%	65%	59%	55%
Police/Sheriff services	75%	75%	74%	71%	75%	75%	66%
Crime prevention	58%	61%	61%	55%	65%	59%	55%
Animal control	44%	50%	49%	44%	51%	58%	46%
Ambulance or emergency medical services	83%	85%	87%	80%	83%	84%	74%
Fire services	88%	92%	89%	83%	95%	90%	83%
Fire prevention and education	73%	76%	71%	70%	79%	74%	72%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) Preservation of natural areas (open space, farmlands, and		49% 44%					
greenbelts)							
Morristown open space	48%	44%	51%	46%	54%	49%	47%
Recycling	73%	72%	83%	73%	65%	72%	59%
Yard waste pick-up	64%	71%	72%	67%	66%	68%	67%
City parks	70%	75%	76%	68%	74%	79%	78%

Please rate the quality of each of		
the following services in Morristown.	Recreation programs or classes	54% 52% 57% 54% 59% 56% 50%
	Recreation centers or facilities	54% 52% 49% 50% 50% 48% 52%
	Health services	61% 51% 64% 60% 57% 65% 58%
	Public library services	77% 74% 80% 83% 75% 79% 75%
	Overall customer service by Morristown employees (police, receptionists, planners, etc.)	62% 59% 57% 61% 72% 69% 63%
Please rate the following categories of Morristown	The value of services for the taxes paid to Morristown	44% 46% 46% 39% 54% 47% 39%
government performance.	The overall direction that Morristown is taking	56% 52% 60% 50% 57% 63% 49%
	The job Morristown government does at welcoming resident involvement	46% 39% 41% 44% 47% 45% 42%
	Overall confidence in Morristown government	43% 45% 43% 40% 45% 45% 37%
	Generally acting in the best interest of the community	42% 41% 45% 43% 48% 46% 36%
	Being honest	38% 41% 43% 38% 39% 49% 35%
	Being open and transparent to the public	40% 39% 34%
	Informing residents about issues facing the community	42% 39% 33%
	Treating all residents fairly	30% 35% 43% 38% 50% 41% 36%
	Treating residents with respect	51% 52% 42%
Overall, how would you rate the quality of the services provided by	The City of Morristown	66% 66% 64% 62% 64% 61% 55%
each of the following?	The Federal Government	39% 53% 48% 45% 48% 42% 31%
Please rate how important, if at all, you think it is for the	Overall economic health of Morristown	93% 85% 91% 88% 89% 89% 90%
Morristown community to focus	Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	73% 67% 75%
on each of the following in the coming two years.	Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	76% 73% 77% 68% 67% 73% 75%
	Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)	90% 89% 87%
	Overall feeling of safety in Morristown	95% 91% 93% 93% 95% 91% 91%
	Overall quality of natural environment in Morristown	75% 79% 77% 77% 82% 83% 77%
	Overall quality of parks and recreation opportunities	78% 78% 78%
	Overall quality of parks and recreation opportunities Overall health and wellness opportunities in Morristown	78% 78% 78% 82% 73% 82% 81% 87% 84% 84%
	Overall health and wellness opportunities in Morristown	82% 73% 82% 81% 87% 84% 84%
In general, how many times do	Overall health and wellness opportunities in Morristown Overall opportunities for education, culture, and the arts	82% 73% 82% 81% 87% 84% 84% 88% 78% 85% 85% 84% 80% 79%
In general, how many times do you:	Overall health and wellness opportunities in Morristown Overall opportunities for education, culture, and the arts Residents' connection and engagement with their community Access the internet from your home using a computer, laptop, or	82% 73% 82% 81% 87% 84% 84% 88% 78% 85% 85% 84% 80% 79% 87% 76% 78% 76% 73% 73% 71%
	Overall health and wellness opportunities in Morristown Overall opportunities for education, culture, and the arts Residents' connection and engagement with their community Access the internet from your home using a computer, laptop, or tablet computer	82% 73% 82% 81% 87% 84% 84% 88% 78% 85% 85% 84% 80% 79% 87% 76% 78% 76% 73% 73% 71% 91% 83% 84%

In general, how many times do you:	Use or check email					94%	90%	91%
	Share your opinions online					35%	35%	26%
	Shop online					39%	44%	41%
	Please rate your overall health.	44%	39%	32%	44%	46%	61%	55%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	24%	29%	35%	31%	26%	30%	17%

Methods (open participation)

As part of its participation in The National Community Survey[™] (The NCS[™]), the City of Morristown conducted a survey of 520 residents. Survey invitations were mailed to randomly selected households and data were collected from October 19, 2022 to December 9, 2022. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Morristown. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 16, 2022. The survey remained open for three weeks and there were 299 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Morristown. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

		Unweighted	Weighted	Target*
Age	18-34	12%	29%	29%
	35-54	41%	34%	34%
	55+	47%	37%	37%
Hispanic origin	No, not Spanish, Hispanic, or Latino	97%	86%	86%
	Yes, I consider myself to be Spanish, Hispa	3%	14%	14%
Housing tenure	Own	86%	49%	49%
	Rent	14%	51%	51%
Housing type	Attached	9%	41%	41%
	Detached	91%	59%	59%
Race & Hispanic	Not white alone	11%	25%	25%
origin	White alone, not Hispanic or Latino	89%	75%	75%
Sex	Man	37%	49%	49%
	Woman	63%	51%	51%
Sex/age	Man 18-34	4%	15%	15%
	Man 35-54	12%	18%	18%
	Man 55+	21%	16%	16%
	Woman 18-34	8%	14%	14%
	Woman 35-54	29%	17%	17%
	Woman 55+	26%	21%	21%

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

aspects of quality of life in				
2 (Southoust) 2 (Southoust) 3 (Southoust) 9 (Southoust) 4 (Northoast) 1 Please rate each of the following morristown. Morristown as a place to live Excellent Poor 1 1 Nor neighborhood as a place to live 600d 1 Poor 1 1 Norristown as a place to live 5 1 Norristown. 1 1 Your neighborhood as a place to live 5 1 Norristown as a place to live 5 1 Norristown. 1 1 Norristown. 1 1 Norristown. 5 1 Norristown. 5 1 Norristown. 5 1 Norristown as a place to raise children 5 5 Norristown as a place to work 5 1 Norristown as a place to visit 5 1 Norristown as a place to retire 5 1			1 (Northwest)	
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Morristown as a place to retire Excellent N=48 Fair 23% N=62 30%			Poor	
Fair N=62		Morristown as a place to retire	Excellent	
			Fair	
			Good	

Please rate each of the following aspects of quality of life in	Morristown as a place to retire	Poor		29% N=77
Morristown.	The overall quality of life in Morristown	Excellent		7% N=20
		Fair		32% N=96
		Good		39% N=114
		Poor		22% N=66
	Sense of community	Excellent		7% N=19
		Fair		25% N=71
		Good		30% N=86
		Poor		38% N=110
Please rate each of the following characteristics as they relate to	Overall economic health of Morristown	Excellent		9% N=26
Morristown as a whole.		Fair		35% N=101
		Good		29% N=85
		Poor		27% N=77
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	Excellent	1	4% N=12
		Fair		26% N=72
		Good		21% N=58
		Poor		48% N=132
	Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings,	l Excellent	1	4% N=12
	streets, parks, etc.)	Fair		42% N=125
		Good		25% N=75
		Poor		29% N=85
	Overall quality of the utility infrastructure in Morristown (water, sewer, storm water,	Excellent		11% N=30
	electric/gas, broadband)	Fair		28% N=76
		Good		37% N=102
		Poor		25% N=68
	Overall feeling of safety in Morristown	Excellent		6% N=17
		Fair		22% N=65
		Good		36% N=106
		Poor		37% N=110
	Overall quality of natural environment in Morristown	Excellent		16% N=48
		Fair		25% N=75
		Good		41% N=121
	77			

Discourses such of the following	Queuell suclidure fractional empirement in		1.0.0
Please rate each of the following characteristics as they relate to	Overall quality of natural environment in Morristown	Poor	18% N=54
Morristown as a whole.	Overall quality of parks and recreation opportunities	Excellent	29% N=83
		Fair	26% N=74
		Good	33% N=95
		Poor	13% N=37
	Overall health and wellness opportunities in	Excellent	7% N=21
	Morristown	Fair	28% N=81
		Good	36% N=106
		Poor	29% N=84
	Overall opportunities for education, culture, and the arts	Excellent	5% N=14
	the arts	Fair	29% N=85
		Good	30% N=89
		Poor	36% N=107
	Residents' connection and engagement with their	Excellent	3% N=8
	community	Fair	30% N=85
		Good	23% N=65
		Poor	44% N=127
Please indicate how likely or unlikely	Recommend living in Morristown to someone who	Somewhat likely	32% N=94
you are to do each of the following.	asks	Somewhat unlikely	12% N=36
		Very likely	23% N=67
		Very unlikely	34% N=100
	Remain in Morristown for the next five years	Somewhat likely	20% N=56
		Somewhat unlikely	17% N=48
		Very likely	41% N=114
		Very unlikely	21% N=59
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Neither safe nor unsafe	9% N=26
Teel:		Somewhat safe	26% N=77
		Somewhat unsafe	11% N=33
		Very safe	44% N=130
		Very unsafe	9% N=28
	In Morristown's downtown/commercial area during	Neither safe nor unsafe	9% N=28
	the day	Somewhat safe	36% N=107

Please rate how safe or unsafe you	In Morristown's downtown/commercial area during		13%
feel:	the day	Somewhat unsafe	N=39
		Very safe	35% N=104
		Very unsafe	7% N=21
	From property crime	Neither safe nor unsafe	9% N=26
		Somewhat safe	37% N=105
		Somewhat unsafe	18% N=52
		Very safe	14% N=39
		Very unsafe	22% N=63
	From violent crime	Neither safe nor unsafe	7% N=20
		Somewhat safe	35% N=101
		Somewhat unsafe	21% N=61
		Very safe	21% N=60
		Very unsafe	16% N=45
	From fire, flood, or other natural disaster	Neither safe nor unsafe	16% N=47
		Somewhat safe	42% N=124
		Somewhat unsafe	6% N=17
		Very safe	32% N=93
		Very unsafe	5% N=14
Please rate the job you feel the Morristown community does at each	Making all residents feel welcome	Excellent	8% N=24
of the following.		Fair	30% N=86
		Good	31% N=89
		Poor	31% N=90
	Attracting people from diverse backgrounds	Excellent	16% N=42
		Fair	21% N=55
		Good	29% N=78
		Poor	34% N=92
	Valuing/respecting residents from diverse backgrounds	Excellent	17% N=45
	backgrounds	Fair	18% N=47
		Good	27% N=72
		Poor	39% N=106
	Taking care of vulnerable residents (elderly,	Excellent	5% N=14
	disabled, homeless, etc.)	Fair	22% N=61

Please rate the job you feel the Morristown community does at each	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Good	17% N=47
of the following.		Poor	57% N=160
Please rate each of the following in the Morristown community.	Overall quality of business and service establishments in Morristown	Excellent	8% N=25
the mornstown community.		Fair	36% N=108
		Good	37% N=110
		Poor	19% N=56
	Variety of business and service establishments in Morristown	Excellent	5% N=15
		Fair	30% N=88
		Good	36% N=104
		Poor	29% N=86
	Vibrancy of downtown/commercial area	Excellent	5% N=14
		Fair	31% N=93
		Good	24% N=72
		Poor	40% N=119
	Employment opportunities	Excellent	15% N=42
		Fair	21% N=60
		Good	33% N=94
		Poor	32% N=92
	Shopping opportunities	Excellent	4% N=12
		Fair	34% N=102
		Good	27% N=80
		Poor	35% N=105
	Cost of living in Morristown	Excellent	7% N=21
		Fair	28% N=81
		Good	30% N=87
		Poor	35% N=103
	Overall image or reputation of Morristown	Excellent	5% N=16
		Fair	28% N=81
		Good	31% N=92
		Poor	36% N=106
Please also rate each of the following in the Morristown community.	Traffic flow on major streets	Excellent	5% N=15
		Fair	23% N=70

Please also rate each of the following	Traffic flow on major streets	Good		24% N=73
in the Morristown community.		Poor		47% =141
	Ease of public parking	Excellent		9% N=28
		Fair		30% N=87
		Good	N=	37% =108
		Poor		24% N=70
	Ease of travel by car in Morristown	Excellent	1	10% N=28
		Fair	I	22% N=64
		Good	N=	41% =121
		Poor	I	27% N=80
	Ease of travel by public transportation in Morristown	Excellent	Г	8% N=15
	Worristown	Fair	I	30% N=59
		Good	Г	8% N=16
		Poor	N=	55% =109
	Ease of travel by bicycle in Morristown	Excellent	I	7% N=14
		Fair	I	28% N=55
		Good	I	9% N=18
		Poor	N=	56% =112
	Ease of walking in Morristown	Excellent	I	7% N=19
		Fair	I	23% N=64
		Good	I	21% N=57
		Poor	N=	49% =136
	Well-planned residential growth	Excellent	1	4% N=10
		Fair		33% N=91
		Good	I	19% N=53
		Poor	N=	44% =122
	Well-planned commercial growth	Excellent	I	5% N=14
		Fair	I	31% N=86
		Good		22% N=62
		Poor	N=	42% =115
	Well-designed neighborhoods	Excellent		2% N=6 36%
		Fair	1	36% N=96

Please also rate each of the following	Well-designed neighborhoods	Good	24% N=66
in the Morristown community.		Poor	38%
	Preservation of the historical or cultural character		N=103
	of the community	Fair	N=20
		Good	N=103
			N=87
		Poor	N=64
	Public places where people want to spend time	Excellent	N=20
		Fair	N=87
		Good	N=53
		Poor	N=132
	Variety of housing options	Excellent	5% N=14
		Fair	29% N=82
		Good	10% N=28
		Poor	57% N=161
	Availability of affordable quality housing	Excellent	4% N=11
		Fair	19% N=53
		Good	6% N=17
		Poor	71% N=196
	Overall quality of new development in Morristown	Excellent	5% N=13
		Fair	31% N=90
		Good	30% N=84
		Poor	34% N=97
	Overall appearance of Morristown	Excellent	3% N=9
		Fair	38% N=114
		Good	28% N=83
		Poor	31% N=93
	Cleanliness of Morristown	Excellent	8% N=23
		Fair	29% N=87
		Good	28% N=85
		Poor	35%
	Water resources (beaches, lakes, ponds, riverways,		N=103
	etc.)	Fair	N=36
	20	i ull	N=80

Please also rate each of the following in the Morristown community.	Water resources (beaches, lakes, ponds, riverways, etc.)	Good	37% N=108
in the mornstown community.		Poor	23% N=66
	Air quality	Excellent	9% N=26
		Fair	28% N=81
		Good	44% N=127
		Poor	19% N=56
	Availability of paths and walking trails	Excellent	14% N=39
		Fair	21% N=58
		Good	29% N=79
		Poor	36% N=100
	Fitness opportunities (including exercise classes	Excellent	10% N=29
	and paths or trails, etc.)	Fair	29% N=80
		Good	36% N=99
		Poor	25% N=70
	Recreational opportunities	Excellent	10% N=28
		Fair	32% N=91
		Good	31% N=87
		Poor	27% N=75
	Availability of affordable quality food	Excellent	6% N=17
		Fair	24% N=71
		Good	34% N=99
		Poor	36% N=106
	Availability of affordable quality health care	Excellent	3% N=8
		Fair	32% N=94
		Good	25% N=73
		Poor	40% N=116
	Availability of preventive health services	Excellent	3% N=10
		Fair	31% N=89
		Good	34% N=98
		Poor	32% N=91
	Availability of affordable quality mental health care	Excellent	4% N=11
	22	Fair	28% N=68

Please also rate each of the following in the Morristown community.	Availability of affordable quality mental health care	Good	16% N=37
		Poor	52% N=123
	Opportunities to attend cultural/arts/music	Excellent	3% N=9
	activities	Fair	29% N=82
		Good	28% N=78
		Poor	39% N=109
	Community support for the arts	Excellent	3% N=9
		Fair	30% N=79
		Good	29% N=77
		Poor	37% N=98
	Availability of affordable quality childcare/preschool	Excellent	4% N=7
		Fair	21% N=39
		Good	17% N=32
		Poor	58% N=109
	K-12 education	Excellent	4% N=8
		Fair	31% N=69
		Good	39% N=87
		Poor	26% N=57
	Adult educational opportunities	Excellent	12% N=30
		Fair	23% N=56
		Good	30% N=75
		Poor	36% N=90
	Sense of civic/community pride	Excellent	4% N=11
		Fair	37% N=99
		Good	24% N=65
		Poor	35% N=93
	Neighborliness of residents in Morristown	Excellent	8% N=22
		Fair	32% N=89
		Good	31% N=85
		Poor	29% N=80
	Opportunities to participate in social events and activities	Excellent	4% N=12
	-	Fair	37% N=104

Please also rate each of the following in the Morristown community.	Opportunities to participate in social events and activities	Good	24% N=68
		Poor	36% N=101
	Opportunities to attend special events and festivals	Excellent	4% N=13
	Testivais	Fair	34% N=99
		Good	29% N=83
		Poor	32% N=93
	Opportunities to volunteer	Excellent	5% N=13
		Fair	29% N=74
		Good	44% N=112
		Poor	22% N=57
	Opportunities to participate in community matters	Excellent	7% N=18
		Fair	30% N=79
		Good	23% N=61
		Poor	40% N=104
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	10% N=27 22%
		Fair	22% N=62
		Good	N=80
		Poor	N=110
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown (in-person, phone, email, or web) for help or information	No	N=185
		Yes	N=111 79%
	Contacted Morristown elected officials (in-person, phone, email, or web) to express your opinion	No	N=235
		Yes	N=62
	Attended a local public meeting (of local elected officials like City Council or County Commissioners,	No	N=248
	advisory boards, town halls, HOA, neighborhood w Watched (online or on television) a local public	No	N=50
	meeting	Yes	N=222 25%
	Volunteered your time to some group/activity in	No	N=76
	Morristown	Yes	N=192
	Campaigned or advocated for a local issue, cause,	No	N=106
	or candidate	Yes	N=247
	Voted in your most recent local election	No	N=50 33%
		Yes	N=97 67% N=201
	95		N-201

Please indicate whether or not you have done each of the following in the	Used bus, rail, subway, or other public	No	92% N=273
last 12 months.	transportation instead of driving	Yes	8% N=22
	Carpooled with other adults or children instead of	No	60% N=178
	driving alone	Yes	40% N=120
	Walked or biked instead of driving	No	72% N=214
		Yes	28% N=84
Please rate the quality of each of the following services in Morristown.	Public information services	Excellent	8% N=24
following services in Morristown.		Fair	30% N=85
		Good	26% N=75
		Poor	36% N=101
	Economic development	Excellent	7% N=20
		Fair	37% N=104
		Good	26% N=74
		Poor	29% N=83
	Traffic enforcement	Excellent	7% N=20
		Fair	25% N=73
		Good	28% N=81
		Poor	40% N=113
	Traffic signal timing	Excellent	2% N=6
		Fair	39% N=114
		Good	29% N=85
		Poor	30% N=90
	Street repair	Excellent	2% N=5
		Fair	29% N=86
		Good	16% N=46
		Poor	53% N=156
	Street cleaning	Excellent	4% N=12
		Fair	30% N=86
		Good	30% N=85
		Poor	35% N=101
	Street lighting	Excellent	6% N=18
		Fair	33% N=99

Please rate the quality of each of the following services in Morristown.	Street lighting	Good	36% N=106
		Poor	25% N=74
	Snow removal	Excellent	7% N=17
		Fair	28% N=70
		Good	46% N=113
		Poor	19% N=47
	Sidewalk maintenance	Excellent	6% N=17
		Fair	28% N=77
		Good	35% N=98
		Poor	31% N=85
	Bus or transit services	Excellent	8% N=13
		Fair	28% N=47
		Good	20% N=34
		Poor	44% N=73
	Land use, planning, and zoning	Excellent	4% N=8
		Fair	28% N=63
		Good	24% N=53
		Poor	45% N=102
	Code enforcement (weeds, abandoned buildings, etc.)	Excellent	3% N=9
		Fair	19% N=48
		Good	28% N=71
		Poor	50% N=125
	Affordable high-speed internet access	Excellent	9% N=25
		Fair	26% N=77
		Good	32% N=94
		Poor	32% N=94
	Garbage collection	Excellent	31% N=91
		Fair	21% N=63
		Good	40% N=119
		Poor	7% N=22
	Drinking water	Excellent	12% N=35
	87	Fair	25% N=74

Diagon water the quality of each of the	Drinking water		270
Please rate the quality of each of the following services in Morristown.	Drinking water	Good	37% N=108
		Poor	26% N=78
	Sewer services	Excellent	16% N=42
		Fair	27% N=73
		Good	42% N=114
		Poor	15% N=42
	Storm water management (storm drainage, dams, levees, etc.)	Excellent	14% N=35
		Fair	31% N=79
		Good	44% N=113
		Poor	12% N=31
	Power (electric and/or gas) utility	Excellent	14% N=41
		Fair	28% N=82
		Good	42% N=125
		Poor	16% N=47
	Utility billing	Excellent	7% N=21
		Fair	29% N=86
		Good	34% N=100
		Poor	29% N=87
	Police/Sheriff services	Excellent	12% N=34
		Fair	18% N=51
		Good	44% N=122
		Poor	25% N=70
	Crime prevention	Excellent	4% N=12
		Fair	31% N=86
		Good	31% N=85
		Poor	33% N=92
	Animal control	Excellent	5% N=14
		Fair	26% N=67
		Good	27% N=68
		Poor	42% N=107
	Ambulance or emergency medical services	Excellent	19% N=50
		Fair	19% N=50

Please rate the quality of each of the Ambulance or emergency medical services Good following services in Morristown. Poor Fire services Excellent Fair Good N=119 Poor Fire prevention and education Excellent Fair Good Poor Emergency preparedness (services that prepare the Excellent community for natural disasters or other emergency situations) Fair Good Poor Preservation of natural areas (open space, Excellent farmlands, and greenbelts) Fair Good Poor Morristown open space Excellent Fair Good Poor Recycling Excellent Fair Good N=104 Poor Yard waste pick-up Excellent Fair Good N=121 Poor City parks Excellent

48%

13%

N=33 29%

N=68 15%

N=35 51%

6%

N=13 19%

N=39 26%

N=54 36%

N=75 20%

N=43 12%

N=27

34%

N=76 23%

N=51 31%

N=69 10%

N=23

26%

N=62 31%

N=73 34%

N=80 7%

N=18 36%

N=91 22%

N=55 35%

N=88 12%

N=30 18%

N=48 40%

30%

N=79 13%

N=35 23%

N=65 43%

21%

N=59 21%

N=60 28%

N=81

N=124

Fair

Please rate the quality of each of the following services in Morristown.	City parks	Good		43% N=123
		Poor		8% N=23
	Recreation programs or classes	Excellent		12% N=29
		Fair		31% N=75
		Good		26% N=64
		Poor		31% N=77
	Recreation centers or facilities	Excellent		8% N=20
		Fair		28% N=73
		Good		28% N=71
		Poor		36% N=93
	Health services	Excellent		6% N=16
		Fair		30% N=83
		Good		31% N=87
		Poor		33% N=93
	Public library services	Excellent		17% N=46
		Fair		17% N=44
		Good		49% N=129
		Poor		17% N=45
	Overall customer service by Morristown employees (police, receptionists, planners, etc.)	Excellent		9% N=26
	(ponce, receptionists, planners, etc.)	Fair		34% N=95
		Good		34% N=96
		Poor		23% N=64
Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to	Excellent	I	7% N=19
wornstown government performance.	Morristown	Fair		20% N=53
		Good		27% N=73
		Poor		46% N=122
	The overall direction that Morristown is taking	Excellent		9% N=25
		Fair		28% N=77
		Good		26% N=70
		Poor		38% N=103
	The job Morristown government does at welcoming resident involvement	Excellent		5% N=14
	resident involvement	Fair		34% N=84

Please rate the following categories of Morristown government performance.	The job Morristown government does at welcoming resident involvement	Good	17% N=42
		Poor	44% N=110
	Overall confidence in Morristown government	Excellent	7% N=19
		Fair	27% N=75
		Good	20% N=55
		Poor	46% N=128
	Generally acting in the best interest of the community	Excellent	7% N=18
	community	Fair	25% N=67
		Good	25% N=68
		Poor	43% N=115
	Being honest	Excellent	10% N=25
		Fair	23% N=60
		Good	22% N=58
		Poor	45% N=117
	Being open and transparent to the public	Excellent	5% N=14
		Fair	18% N=47
		Good	24% N=62
		Poor	53% N=138
	Informing residents about issues facing the community	Excellent	8% N=22
		Fair	17% N=47
		Good	22% N=60
		Poor	53% N=145
	Treating all residents fairly	Excellent	9% N=23
		Fair	21% N=53
		Good	19% N=48
		Poor	50% N=126
	Treating residents with respect	Excellent	11% N=30
		Fair	29% N=76
		Good	19% N=48
		Poor	40% N=105
Overall, how would you rate the quality of the services provided by	The City of Morristown	Excellent	12% N=35
each of the following?		Fair	26% N=74

			-
Overall, how would you rate the quality of the services provided by	The City of Morristown	Good	30 N=8
each of the following?		Poor	32 N=8
	Hamblen County	Excellent	9 N=2
		Fair	33 N=9
		Good	31 N=8
		Poor	27 N=7
	The Federal Government	Excellent	6 N=1
		Fair	26 N=7
		Good	18 N=5
		Poor	50 N=14
Please rate how important, if at all, you think it is for the Morristown	Overall economic health of Morristown	Essential	57 N=17
community to focus on each of the following in the coming two years.		Somewhat important	8 N=2
		Very important	35 N=10
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	Essential	47 N=14
	bicycle, root, busy in wornstown	Not at all important	1 N=
		Somewhat important	23 N=6
		Very important	29 N=8
	Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential	39 N=11
		Not at all important	4 N=1
		Somewhat important	26 N=7
		Very important	32 N=9
	Overall quality of the utility infrastructure in Morristown (water, sewer, storm water,	Essential	65 N=18
	electric/gas, broadband)	Not at all important	0 N=
		Somewhat important	8 N=2
		Very important	27 N=7
	Overall feeling of safety in Morristown	Essential	63 N=18
		Not at all important	0 N=
		Somewhat important	7 N=2
		Very important	30 N=8
	Overall quality of natural environment in Morristown	Essential	49 N=14
		Not at all important	4 N=1
		Somewhat important	13 N=3

Please rate how important, if at all, you think it is for the Morristown	Overall quality of natural environment in Morristown	Very important		35% N=101
community to focus on each of the following in the coming two years.	Overall quality of parks and recreation	Essential		34% N=99
· · · · · · · · · · · · · · · · · · ·	opportunities	Not at all important		3% N=7
		Somewhat important		18% N=52
		Very important		45% N=132
	Overall health and wellness opportunities in	Essential		46% N=133
	Morristown	Not at all important		1% N=4
		Somewhat important		6% N=18
		Very important		47% N=136
	Overall opportunities for education, culture, and	Essential		48% N=143
	the arts	Not at all important		2% N=5
		Somewhat important		11% N=33
		Very important		39% N=115
	Residents' connection and engagement with their community	Essential		37% N=109
		Not at all important	1	4% N=11
		Somewhat important		14% N=41
		Very important		45% N=135
Please rate the Morristown Police Department's response to each of the	Traffic accidents blocking the roadway	Excellent		29% N=83
following.		Fair		16% N=44
		Good		50% N=140
		Poor		5% N=15
	Other roadway obstructions (e.g., debris on roadway, temporary outage of traffic lights, etc.)	Excellent		23% N=64
		Fair		26% N=73
		Good		41% N=115
		Poor		10% N=30 13%
Please rate the Morristown Police Department's enforcement of each of	Speeding in neighborhoods	Excellent		N=36
the following traffic laws.		Fair		21% N=60 24%
		Good		N=66 42%
		Poor		N=117 13%
	Speeding on major thoroughfares (e.g., Morris Blvd., Andrew Johnson Hwy)	Excellent		N=38
		Fair		N=77 29%
	02	Good		N=81

Please rate the Morristown Police Department's enforcement of each of	Speeding on major thoroughfares (e.g., Morris Blvd., Andrew Johnson Hwy)	Poor	308 N=85
the following traffic laws.	Cell phone use while driving	Excellent	13% N=33
		Fair	16% N=38
		Good	13% N=33
		Poor	58% N=143
	Other distracted driving (e.g., eating, passenger distraction, adjusting audio, or climate controls,	Excellent	128 N=27
	etc.)	Fair	318 N=71
		Good	199 N=43
		Poor	389 N=8
	Intoxicated driving (DUI)	Excellent	199 N=44
		Fair	259 N=5
		Good	289 N=63
		Poor	299 N=60
	Seatbelt use	Excellent	209 N=4
		Fair	319 N=72
		Good	249 N=50
		Poor	249 N=50
	Please indicate whether you or another member of your household were in contact with anyone from	No contact/none of these	489 N=139
	the Morristown Police Department over the last 12 months for any of the following reasons.	Non-emergency call operator	249 N=68
		Other contacts or interactions (e.g., attending a community m.	209 N=57
		Police officer(s) responding to 911 call	239 N=67
		Police officer(s) responding to non-emergency call	279 N=79
In the last 12 months, about how many times, if at all, have you or other	City website (www.mymorristown.com)	2 times a week or more	49 N=12
household members visited each of the following?		2-4 times a month	209 N=5
5		Not at all	31 ⁵ N=9
		Once a month or less	459 N=133
	City Facebook page	2 times a week or more	13 ⁹ N=3
		2-4 times a month	209 N=5
		Not at all	31 ^s N=9
		Once a month or less	37 ² N=108
	City Twitter feed	2 times a week or more	59 N=14
		2-4 times a month	2% N=6

In the last 12 months, about how many times, if at all, have you or other	City Twitter feed	Not at all	82% N=240
household members visited each of the following?		Once a month or less	12% N=34
	Have you visited any of the following Morristown parks?	Civic Park	25% N=73
	parks:	Dr. Martin Luther King, Jr. Park	54% N=160
		Frank Lorino Park	60% N=179
		Fred Miller Park	81% N= <mark>241</mark>
		Fulton-Hill Park	38% N=112
		Jolley Park	28% N=83
		None of these	8% N=24
		Wayne Hansard Park	35% N=105
		Wildwood Park	23% N=68
	Have you attended any of the following events in Morristown?	Arts in the park	27% N=79
	WORISCOWN:	Live on the Lawn	21% N=64
		Morristown Craft Beer Festival	25% N=75
		None of these	52% N=156
		Starlite Cinemas Series	13% N=40
		Summer Jam Series	15% N=45
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	A few times a week	4% N=10
		Every few weeks	2% N=6
		Less often or never	7% N=22
		Once a day	7% N=20
		Several times a day	80% N=236
	Access the internet from your cell phone	A few times a week	0% N=1
		Every few weeks	0% N=
		Less often or never	2% N=6
		Once a day	7% N=21
		Several times a day	90% N=265
	Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	A few times a week	6% N=18
		Every few weeks	3% N=8
		Less often or never	8% N=23
		Once a day	12% N=37
	05	Several times a day	71% N=212

any times do you:	Use or check email	A few times a week	69 N=19	
		Every few weeks	38 N=8	
		Less often or never	0% N=1	
		Once a day	178 N=49	
		Several times a day	748 N=221	
	Share your opinions online	A few times a week	148 N=40	
		Every few weeks	119 N=31	
		Less often or never	499 N=143	
		Once a day	69 N=1	
		Several times a day	209 N=59	
	Shop online	A few times a week	279 N=81	1
		Every few weeks	329 N=94	
		Less often or never	169 N=49	
		Once a day	59 N=16	
		Several times a day	199 N=57	
	Please rate your overall health.	Excellent	169 N=48	
		Fair	129 N=3	
		Good	289 N=84	
		Poor	59 N=14	
		Very good	399 N=116	
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Neutral	189 N=52	2
	Do you think the impact will be:	Somewhat negative	339 N=99	9
		Somewhat positive	159 N=44	
		Very negative	329 N=95	5
		Very positive	39 N=8	3
	How many years have you lived in Morristown?	2-5 years	138 N=40	C
		6-10 years	128 N=36	6
		11-20 years	228 N=65	5
		Less than 2 years	118 N=32	2
		More than 20 years	428 N=126	5
	Which best describes the building you live in?	Building with two or more homes (duplex, townhome, apa	398 N=115	5
	-	Mobile home	49 N=11	
	06			

Which best describes the building you live in?	One family house detached from any other houses	56% N=166
	Other	2% N=5
Do you rent or own your home?	Own	49% N=142
	Rent	51% N=150
About how much is your monthly housing cost for	\$1,000 to \$1,499	24% N=70
the place you live (including rent, mortgage payment, property tax, property insurance, and	\$1,500 to \$1,999	15% N=43
homeowners' association (HOA) fees)?	\$2,000 to \$2,499	4% N=12
	\$2,500 to \$2,999	2% N=5
	\$3,000 to \$3,499	2% N=5
	\$3,500 or more	2% N=5
	\$500 to \$999	39% N=112
	Less than \$500	13% N=38
Do any children 17 or under live in your household?	No	67% N=199
	Yes	33% N=99
Are you or any other members of your household	No	67% N=199
aged 65 or older?	Yes	33% N=99
How much do you anticipate your household's total	\$25,000 to \$49,999	35% N=97
income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$50,000 to \$74,999	16% N=44
sources for an persons living in your household.	\$75,000 to \$99,999	9% N=26
	\$100,000 to \$149,999	10% N=29
	\$150,000 or more	8% N=21
	Less than \$25,000	22% N=62
Are you Spanish, Hispanic, or Latino?	No, not Spanish, Hispanic, or Latino	86% N=253
	Yes, I consider myself to be Spanish, Hispanic, or Latino	14% N=41
What is your race? (Mark one or more races to	American Indian or Alaskan Native	3% N=9
indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander	2% N=6
	Black or African American	4% N=13
	Other	9% N=26
	White	86% N=254
In which category is your age?	18-24 years	5% N=16
	25-34 years	24% N=71
	35-44 years	21% N=61
A7		

In which category is your age?	45-54 years	14% N=41
		N=41 16%
	55-64 years	N=47 16%
	65-74 years	N=46
	75 years or older	5% N=14
What is your gender?	Identify in another way	0% N=1
	Man	49% N=145
	Woman	51% N=153
How did you hear about this survey?	Heard about it from a business or social organization in my co	7% N=14
	Heard about it from a family member, friend or neighbor	6% N=12
	In a City newsletter or utility bill	4% N=7
	In my Facebook feed	20% N=37
	Nextdoor	6% N=11
	On my Polco feed	0% N=
	Other	10% N=19
	Polco social media post	0% N=1
	Received a postcard or letter from the City	3% N=5
	Received an email from the City	14% N=27
	Saw a flyer or poster about it	2% N=4
	Saw it in a newspaper article or ad (hard copy or online)	27% N=50
	The City's social media (Facebook, Twitter, Instagram,	14% N=26
	The City's website	10% N=19

The City of Morristown 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Morristown.

i i icase i ace cach of the following aspects of quality of the in Flori					
	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Morristown as a place to live		2	3	4	5
Your neighborhood as a place to live		2	3	4	5
Morristown as a place to raise children		2	3	4	5
Morristown as a place to work		2	3	4	5
Morristown as a place to visit		2	3	4	5
Morristown as a place to retire		2	3	4	5
The overall quality of life in Morristown		2	3	4	5
Sense of community		2	3	4	5

2. Please rate each of the following characteristics as they relate to Morristown as a whole.

	Excellent	Good	Fair	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Morristown	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Morristown	1	2	3	4	5
Overall design or layout of Morristown's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Morristown					
(water, sewer, storm water, electric, gas)	1	2	3	4	5
Overall feeling of safety in Morristown	1	2	3	4	5
Overall quality of natural environment in Morristown	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Morristown	1	2	3	4	5
Overall opportunities for education, culture, and the arts		2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very	Somewhat	Somewhat	Very	Don't
	<u>likeľy</u>	<u>likely</u>	<u>unlikely</u>	<u>unlikely</u>	<u>know</u>
Recommend living in Morristown to someone who asks	1	2	3	4	5
Remain in Morristown for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	, i i i i i i i i i i i i i i i i i i i	Very <u>safe</u>	Somewhat <u>safe</u>	Neither safe nor unsafe	Somewhat <u>unsafe</u>	Very <u>unsafe</u>	Don't <u>know</u>	
	In your neighborhood during the day	1	2	3	4	5	6	Inc.
	In Morristown's downtown/commercial area							ter,
	during the day	1	2	3	4	5	6	Cen
	From property crime		2	3	4	5	6	rch
	From violent crime	1	2	3	4	5	6	esea
	From fire, flood, or other natural disaster	1	2	3	4	5	6	al Re
5.	Please rate the job you feel the Morristown comm	unity				D		Jation
			-		<u>ood Fair</u>	<u>Poor</u>	<u>Don't know</u>	2
	Making all residents feel welcome			1	2 3	4	5	202
	Attracting people from diverse backgrounds			1	2 3	4	5	- H

6. Please rate each of the following in the Morristown community.

Valuing/respecting residents from diverse backgrounds......1

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Morristown1	2	3	4	5
Variety of business and service establishments in Morristown	2	3	4	5
Vibrancy of downtown/commercial area1	2	3	4	5
Employment opportunities1	2	3	4	5
Shopping opportunities1	2	3	4	5
Cost of living in Morristown1	2	3	4	5
Overall image or reputation of Morristown1	2	3	4	5

2

2

3

3

4

4

5 5



					The Nation	al Community Survey'
7.	Please also rate each of the following in the Morristown communit			г .	D	
		Excellent	<u>Good</u> 2	<u>Fair</u> 3	<u>Poor</u> 4	<u>Don't know</u> 5
	Traffic flow on major streets		2	3	4	5
	Ease of public parking		2	3		
	Ease of travel by car in Morristown			-	4	5
	Ease of travel by public transportation in Morristown		2	3	4	5
	Ease of travel by bicycle in Morristown		2	3	4	5
	Ease of walking in Morristown		2	3	4	5
	Well-planned residential growth		2	3	4	5
	Well-planned commercial growth		2	3	4	5
	Well-designed neighborhoods		2	3	4	5
	Preservation of the historical or cultural character of the community		2	3	4	5
	Public places where people want to spend time		2	3	4	5
	Variety of housing options		2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Morristown		2	3	4	5
	Overall appearance of Morristown	1	2	3	4	5
	Cleanliness of Morristown	1	2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
	Air quality	1	2	3	4	5
	Availability of paths and walking trails	1	2	3	4	5
	Fitness opportunities (including exercise classes and paths or trails, etc.		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
	Availability of affordable quality health care		2	3	4	5
	Availability of preventive health services		2	3	4	5
	Availability of affordable quality mental health care		2	3	4	5
	Opportunities to attend cultural/arts/music activities		2	3	4	5
	Community support for the arts		2	3	4	5
	Availability of affordable quality childcare/preschool		2	3	4	5
	K-12 education		2	3	4	5
	Adult educational opportunities		2	3	4	5
	Sense of civic/community pride		2	3	4	5
	Neighborliness of residents in Morristown		2	3	4	5
		I 1	2	3	4	5
	Opportunities to participate in social events and activities	I 1	-	U	1	5
	Opportunities to attend special events and festivals		2	3	4	5
	Opportunities to volunteer		2	3	4	5
	Opportunities to participate in community matters	1	2	3	4	5
	Openness and acceptance of the community toward people		0			_
	of diverse backgrounds	1	2	3	4	5
8.	Please indicate whether or not you have done each of the following	g in the la	ast 12 mo	onths.		
		•			<u>No</u>	Yes
	Contacted the City of Morristown (in-person, phone, email, or web) for l	help or in	formatio	n	1	2
	Contacted Morristown elected officials (in-person, phone, email, or web) to expre	ess your o	pinion.	1	2
	Attended a local public meeting (of local elected officials like City Counc	il or Cour	nty			
	Commissioners, advisory boards, town halls, HOA, neighborhood wa					2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Morristown					2
	Campaigned or advocated for a local issue, cause, or candidate					2
	Voted in your most recent local election					2
	Used bus, rail, subway, or other public transportation instead of driving					2
	Carpooled with other adults or children instead of driving alone					2
	Walked or biked instead of driving				1	2

The City of Morristown 2022 Community Survey 9. Please rate the quality of each of the following services in Morristown

Public information services Economic development Traffic enforcement Traffic signal timing	<u>Excellent</u>	Cood	Fair	Deer	Don't lon -
Economic development Traffic enforcement Traffic signal timing	1	<u>Good</u> 2	<u>Fair</u> 3	Poor 4	<u>Don't knov</u> 5
Traffic enforcement Traffic signal timing		2	3	4	5
Traffic signal timing		2	3	4	5
		2	3	4	5
Street repair		2	3	4	5
Street cleaning		2	3	4	5
Street lighting		2	3	4	5
		2	3		
Snow removal				4	5
Sidewalk maintenance		2	3	4	5
Bus or transit services		2	3	4	5
Land use, planning, and zoning.		2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)		2	3	4	5
Affordable high-speed internet access		2	3	4	5
Garbage collection		2	3	4	5
Drinking water		2	3	4	5
Sewer services	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility		2	3	4	5
Utility billing		2	3	4	5
Police/Sheriff services		2	3	4	5
Crime prevention		2	3	4	5
Animal control		2	3	4	5
Ambulance or emergency medical services		2	3	4	5
Fire services		2	3	4	5
		2	3	4	5
Fire prevention and education	1	2	3	4	5
Emergency preparedness (services that prepare the community	1	2	3	4	r r
for natural disasters or other emergency situations)					5
Preservation of natural areas (open space, farmlands, and greenbelt		2	3	4	5
Morristown open space		2	3	4	5
Recycling		2	3	4	5
Yard waste pick-up		2	3	4	5
City parks		2	3	4	5
Recreation programs or classes		2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Morristown employees					
(police, receptionists, planners, etc.)	1	2	3	4	5
Please rate the following categories of Morristown government	t performa	nce.			
	<u>Excellent</u>	Good	<u>Fair</u>	<u>Poor</u>	<u>Don't kn</u>
The value of services for the taxes paid to Morristown		2	3	4	5
The overall direction that Morristown is taking		2	3	4	5
The job Morristown government does at welcoming resident involvem		2	3	4	5
Overall confidence in Morristown government		2	3	4	5
		2	3	4	5
Generally acting in the best interest of the community		2	3	4	5
		2	3	4	5
Being honest		2	3	4	5
Being honest Being open and transparent to the public		—		_	5
Being honest Being open and transparent to the public Informing residents about issues facing the community	1 1	2	- 3	4	
Being honest Being open and transparent to the public Informing residents about issues facing the community Treating all residents fairly		2 2	3 3	4	5
Being honest Being open and transparent to the public Informing residents about issues facing the community Treating all residents fairly Treating residents with respect	1 1	2	3	-	
Being honest Being open and transparent to the public Informing residents about issues facing the community Treating all residents fairly Treating residents with respect	1 1	2 f the foll	3 owing?	4	5
Being honest Being open and transparent to the public Informing residents about issues facing the community Treating all residents fairly Treating residents with respect Overall, how would you rate the quality of the services provide		2	3 owing? <u>Fair</u>	4 <u>Poor</u>	5
Generally acting in the best interest of the community Being honest Being open and transparent to the public Informing residents about issues facing the community Treating all residents fairly Treating residents with respect Overall, how would you rate the quality of the services provide The City of Morristown Hamblen County		2 f the foll <u>Good</u>	3 owing?	4	5 <u>Don't kno</u>



12. Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.

fol	lowing in the coming two years.			17	C 1 4	NT () 11
			<u>Essential</u>	Very important	Somewhat important	Not at all important
Ove	erall economic health of Morristown			2	<u>3</u>	<u>4</u>
	erall quality of the transportation system (auto, bio					
	n Morristown		1	2	3	4
	erall design or layout of Morristown's residential a				-	
	reas (e.g., homes, buildings, streets, parks, etc.)		1	2	3	4
	erall quality of the utility infrastructure in Morristo					
	water, sewer, storm water, electric, gas)		1	2	3	4
	erall feeling of safety in Morristown			2	3	4
	erall quality of natural environment in Morristown			2	3	4
	erall quality of parks and recreation opportunities			2	3	4
	erall health and wellness opportunities in Morristo			2	3	4
	erall opportunities for education, culture, and the a			2	3	4
Res	sidents' connection and engagement with their con	nmunity	1	2	3	4
13 Pla	ase rate the Morristown Police Department's r	asnonsa ta aach d	of the follo	wing		
15.110	ase rate the Morristown ronce Department's r		<u>Excellent</u>		<u>air Poor</u>	<u>Don't know</u>
	ffic accidents blocking the roadway				3 4	5
Oth	er roadway obstructions (e.g., debris on roadway,	temporary outage	9			
0	f traffic lights, etc.)		1	2	3 4	5
14. Ple	ase rate the Morristown Police Department's e	nforcement of ea	ch of the f	ollowing t	raffic laws.	
	_		<u>Excellent</u>	<u>Good</u> <u>F</u>	<u>air Poor</u>	<u>Don't know</u>
	eding in neighborhoods				3 4	5
	eeding on major thoroughfares (e.g., Morris Blvd., And				3 4	5
	l phone use while driving		1	2	3 4	5
	er distracted driving (e.g., eating, passenger distraudio or climate controls, etc.)		1	2	3 4	5
	oxicated driving (DUI)				3 4	5
	tbelt use				3 4	5
				ato at with a	nuono fuon	the
	ease indicate whether you or another member of orristown Police Department over the last 12 mo					
		Police officer(s)				
		Other contacts o				
	Non-emergency call operator	meeting, talking			-	
16 In	the last 12 months, about how many times, if a	t all have you or	other hou	sehold me	mhors visit	ed each of
	e following?	2 times a	2-4 time		a month	Not
	-	<u>week or more</u>	<u>a month</u>		less	<u>at all</u>
	y website (www.mymorristown.com)		2		3	4
	/ Facebook page		2		3	4
City	/ Twitter feed	1	2		3	4
	ave you visited any of the following Morristown	n parks? (Select a	ll that app	ly.)		2
		Wayne Hansard	Park			6
		Jolley Park				
		Wildwood Park				Ē
L	0, 7	Civic Park				
	L	None of these				-
	ve you attended any of the following events in N			t apply.)		
		Live on the Law		_		(
		Morristown Crat	ft Beer Fest	tival		-
	Arts in the park	None of these				

The City of Morristown 2022 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1.	In general, how many ti	nes do you:								
			Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>		
	Access the internet from yo	0	4	0	2		_	<i>c</i>		
	a computer, laptop, or tal			2	3	4	5	6		
	Access the internet from yo		1	2	3	4	5	6		
	Visit social media sites such		1	2	2	4	-	(
	Twitter, Nextdoor, etc			2	3	4	5	6		
	Use or check email			2	3	4 4	5	6		
	Share your opinions online			2	3	4	5	6 6		
	Shop online		1	2	3	4	5	0		
D2.	Please rate your overall	health.								
	O Excellent O Very	y good O Go	ood O F	Fair	O Poor					
D3.	What impact, if any, do y Do you think the impact	will be:	-	-	-					
	O Very positive O	Somewhat positive	e O Neutr	al C	Somewhat ne	egative (O Very negat	tive		
D4.	 04. How many years have you lived in Morristown? O Less than 2 years O 2-5 years O 6-10 years O 11-20 years O More than 20 years O More than 20 years 									
D5.	Which best describes th	e building you liv	e in?		\$25,000 to \$49		00,000 to \$1			
_	 One family house detact Building with two or m (duplex, townhome, ap Mobile home Other 	hed from any othe ore homes	er houses	D11. Ar O	\$50,000 to \$74 e you Spanish No, not Spanisl Yes, I consider Latino	, Hispanic o i h, Hispanic, o	r Latino			
D6.	Do you rent or own your O Rent O Own	home?		inc	hat is your rac licate what ra American India	ce you consi an or Alaskan	i der yoursel t Native			
D7.	About how much is your for the place you live (in payment, property tax, p homeowners' associatio	cluding rent, moi property insurand	rtgage	 Asian, Asian Indian, or Pacific Islander Black or African American White Other 						
		• \$2,000 to \$2,49	19	D13. In	which catego	y is your ag	e?			
		• \$2,500 to \$2,99		0	18-24 years	O 55	-64 years			
		• \$3,000 to \$3,49		0	25-34 years	O 65	-74 years			
	••••••••••••••••••••••••••••••••••••••	O \$3,500 or more	2	0	35-44 years	O 75	years or old	er		
D8	Do any children 17 or ui	nder live in vour		0	45-54 years					
201	household?			D14 W/	hat is your ger	nder?				
	O No O Yes				Female	iuti i				
		_			Female Male					
D9.	Are you or any other me					thorway				
	household aged 65 or ol	der?		U	Identify in ano	mer way				
	O No O Yes									

Thank you!Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



October 2022

Dear City of Morristown Resident:

Please help us shape the future of Morristown! You have been selected at random to participate in the 2022 Morristown Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.**

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Morristown make decisions that affect our city.

A few things to remember:

- Your responses are confidential and no identifying information will be shared.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

https://polco.us/xxplaceholder

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 423-581-0100.

Thank you for your time and participation!

Sincerely,

1. W. C.

Anthony Cox City Administrator