

Morristown, TN

The National Community Survey

Report of Results
2023

Report by:



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National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Morristown. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



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The report provides the opinions of a representative sample of 640 residents of the City of Morristown collected from October 30th, 2023 to December 11th, 2023. The margin of error around any reported percentage is 3.9% for all respondents and the response rate for the 2023 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Morristown.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Morristown's results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Morristown residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Morristown's average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Morristown's average rating was more than 20 points different when compared to the benchmark.

The survey was administered after the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to or during the pandemic. This may impact how your City's 2023 ratings compare to other communities' ratings from the past five years.

Trends over time

Trend data for Morristown represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2022 and 2023 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Morristown were eligible to participate in the survey. A list of all households within the zip codes serving Morristown was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Morristown households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Morristown boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the 4 areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 6,000 randomly selected households received mailings beginning on October 30th, 2023 and data collection for the survey remained open for 6 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing was a reminder postcard inviting the household one final time to participate in the survey. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 4% of the 6,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 5,732 households that received the invitations to participate, 640 completed the survey, providing an overall response rate of 11%. Of the 640 responses, 628 were completed in English and 12 were completed in Spanish. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.¹

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Morristown survey is no greater than plus or minus 3.9 percentage points around any given percent reported for all respondents (640 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Morristown. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Morristown and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on November 27th, 2023. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Morristown. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	6%	28%	29%
	35-54	20%	34%	34%
	55+	74%	37%	37%
Area	Area 1 - NE	26%	24%	24%
	Area 2 - NW	30%	42%	42%
	Area 3 - SE	24%	20%	20%
	Area 4 - SW	20%	14%	14%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish or..	94%	85%	85%
	Yes, I consider myself to be of Hispanic, Lati..	6%	15%	15%
Housing tenure	Own	74%	50%	50%
	Rent	26%	50%	50%
Housing type	Attached	22%	40%	40%
	Detached	78%	60%	60%
Race & Hispanic origin	Not white alone	14%	27%	27%
	White alone, not Hispanic or Latino	86%	73%	73%
Sex	Man	39%	47%	48%
	Woman	61%	53%	52%
Sex/age	Man 18-34	3%	13%	15%
	Man 35-54	7%	17%	17%
	Man 55+	30%	16%	16%
	Woman 18-34	3%	15%	14%
	Woman 35-54	14%	17%	17%

Woman 55+	44%	21%	21%
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The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Morristown funded this research. Please contact Tony Cox of the City of Morristown at tcox@mymorristown.com if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged, and can include non-response error, coverage error, recall bias and social desirability bias. Non-response error arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than survey responders. For general resident surveys, where the results are meant to be generalized to the entire adult population living in households, the mailing lists based on the Delivery Sequence File from the United States Post Office may exclude certain types of housing units, such as those in multi-family buildings where mail is addressed to a named resident at the address rather than to a specific unit or where residents only receive their mail at a post office box and the geographic location of a residence cannot be determined, there may be a coverage error, although for most locations, this is minimal. Respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and for some survey items they may answer in ways they think cast their responses in a more favorable light (recall bias and social desirability bias).

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Safety is a priority for Morristown residents.

Residents offered high ratings of importance (87% essential or very important) and moderate ratings of quality (61% excellent or good) to the overall feeling of safety in Morristown, suggesting that safety remains a priority and a potential area of focus for the community. Nearly 9 in 10 residents said they felt very or somewhat safe in their neighborhoods during the day, staying on par with results from 2022. A similar proportion felt safe in Morristown's downtown/commercial areas during the day, increasing 6% from 2022. In addition, 8 in 10 reported feeling safe from fire, flood, or other natural disaster, while 7 in 10 felt safe from property crime, both of which were in line with national averages and previous survey results. Two-thirds felt safe from violent crime, a slight decrease from 2022.

The City's safety-related services received varied marks from respondents. Approximately 9 in 10 gave positive reviews to fire services, while 8 in 10 gave positive scores to ambulance or emergency medical services. Approximately 7 in 10 residents praised police/sheriff services and fire prevention and education, with police/sheriff services increasing by 8% since 2022. Emergency preparedness and crime prevention received stable evaluations, with 6 in 10 residents offering positive evaluations of these services. Only half of residents positively scored animal control, falling below benchmark comparisons but remaining on par with results from 2022.

In addition to the standard survey questions related to safety, residents were asked to evaluate some specific Morristown Fire Department services. Nearly 9 in 10 residents positively rated public information and emergency medical response. About 8 in 10 gave positive evaluations to fire suppression, while three-quarters ranked response to inquiries as excellent or good. Residents shared feedback on community outreach (72% excellent or good) and public education programs (67% excellent or good) as well.

Morristown's economy is on the rise.

Many results relating to the economy in Morristown showed positive growth from the City's prior survey iteration. About half of residents assessed the overall economic health of the city as excellent or good, up 6% from 2022. About 7 in 10 Morristown residents favorably rated the overall quality of business and service establishments, increasing 10% from 2022. The variety of business and service establishments experiences a similarly significant improvement, earning high marks from 63% of residents. Morristown as a place to work received positive evaluations from roughly 6 in 10 residents, on par with previous results. Close to half were pleased with the vibrancy of Morristown's downtown/commercial area, shopping opportunities, and cost of living, all showing growth of at least 6% from previous results. However, about half of residents positively reviewed employment opportunities in Morristown, down 8% since 2022 and a potential area of focus for the City.

Residents emphasize the importance of the vital health and wellness services offered by the City.

Close to 80% of residents indicated that focusing on health and wellness in Morristown in the coming two years was essential or very important. Overall health and wellness opportunities in Morristown received excellent or good ratings from 64% of respondents, up 7% from 2022 results. A similar percentage gave positive reviews to Morristown's health services (59%), on par with 2022 ratings and national benchmark comparisons. About half of residents favorably evaluated the availability of affordable quality food and preventive health services, while just under half positively rated the availability of affordable quality health care. Close to 4 in 10 residents gave excellent or good ratings to the availability of affordable quality mental health care, on par with 2022 scores. While the above results were all in line with national benchmarks, residents' ratings of their own health fell below benchmark comparisons, with 45% evaluating their overall health as excellent or very good. This was a 10% drop from 2022 evaluations, which may merit additional attention.

Morristown's educational and cultural opportunities are a valued aspect of community livability.

About 8 in 10 survey respondents identified the overall opportunities for education, culture, and the arts as an essential or very important area of focus for the community in the next two years, placing it among residents' top priorities for Morristown. Morristown's public library services were rated excellent or good by 80% of residents. K-12 education received positive reviews from close to 6 in 10 residents. About half of residents gave high marks to the overall opportunities for education, culture, and the arts in Morristown, opportunities to attend special events and festivals, and adult educational opportunities. While all ratings in this facet were on par with national benchmarks and 2022 survey results, a few stood out as potential areas of focus for the City. Only 4 in 10 residents positively reviewed community support for the arts and opportunities to attend cultural/arts/music activities. Additionally, only 35% of residents positively evaluated the availability of affordable quality childcare/preschool.

Facets of livability

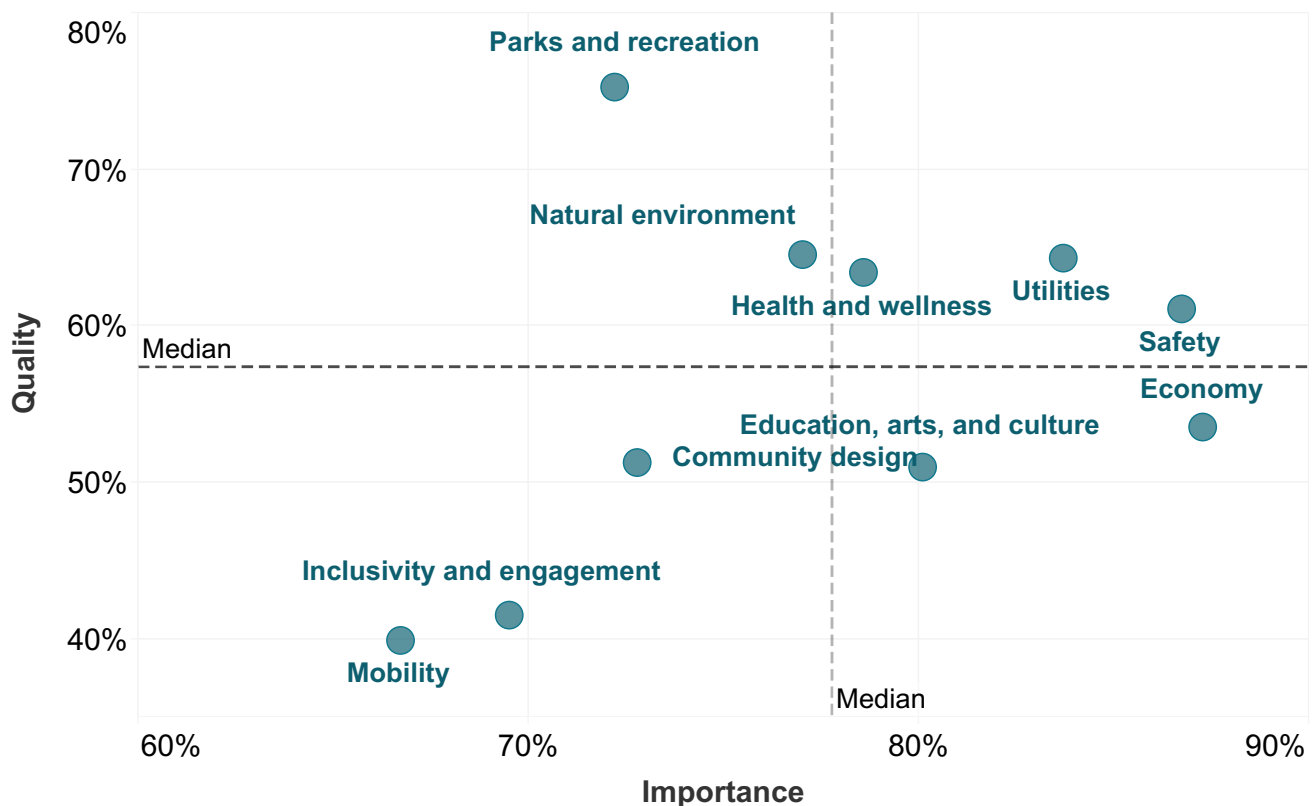
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

Quality-Importance Matrix

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

Facets receiving quality ratings of excellent or good by 57% or more of respondents were considered of “higher quality” and those with ratings lower than 57% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 78% or more of respondents. Services were rated as “less important” if they received a rating of less than 78%. This classification uses the median ratings for quality and importance to divide the services in half.

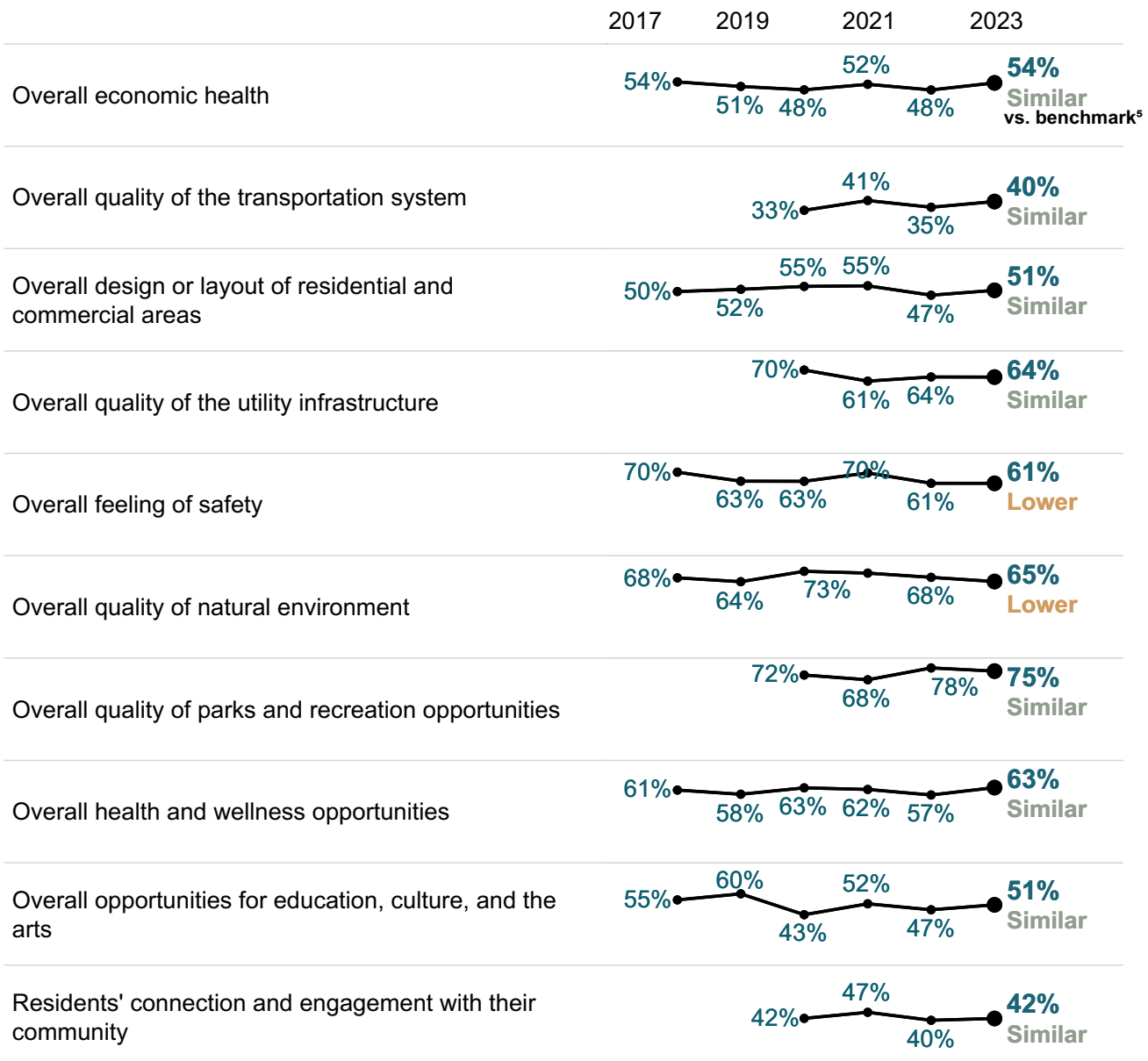
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



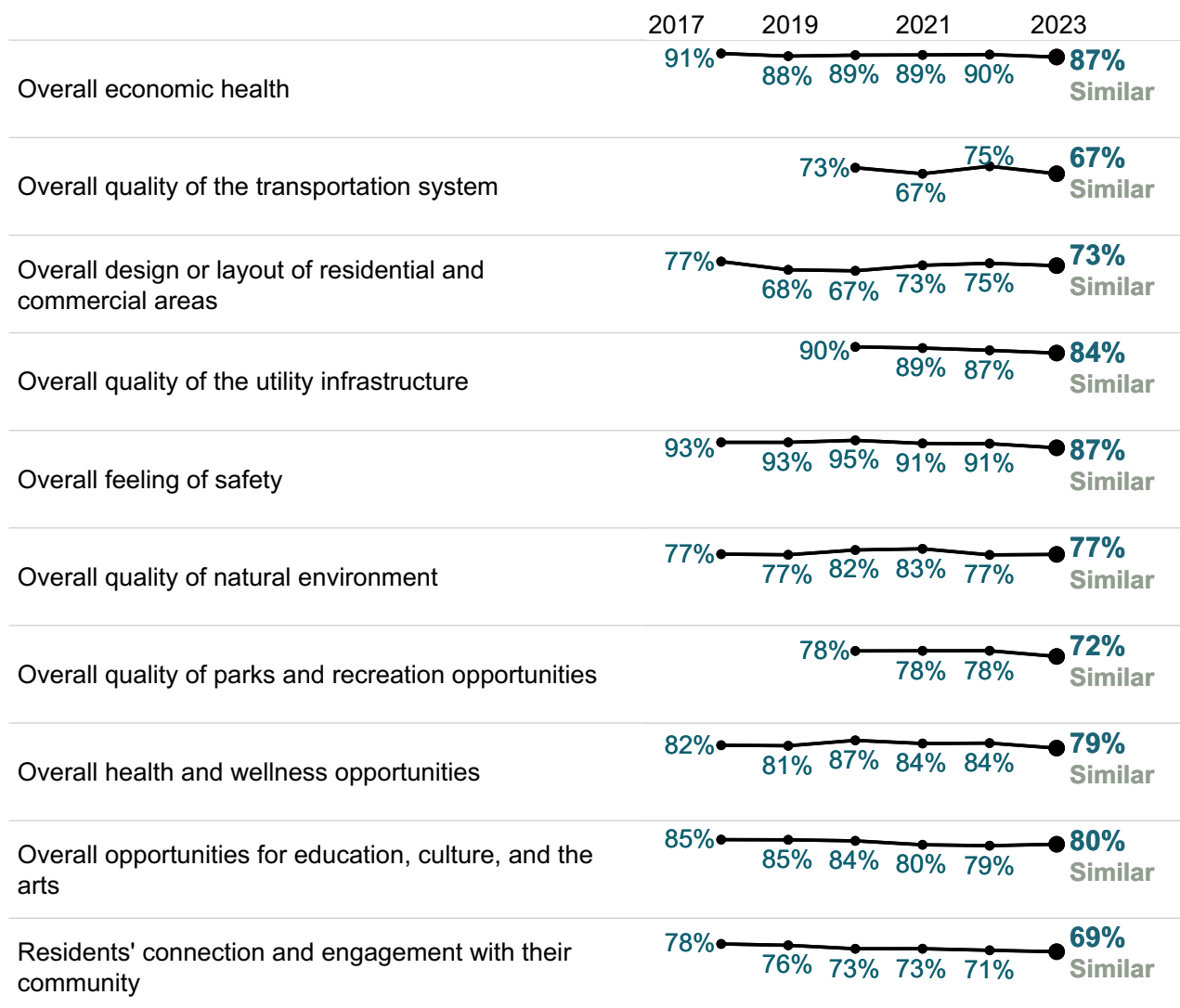
Quality and Importance by the Numbers

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Morristown as a whole.
 (% excellent or good)



Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.
(% essential or very important)

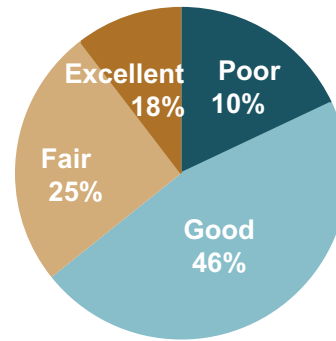


5. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

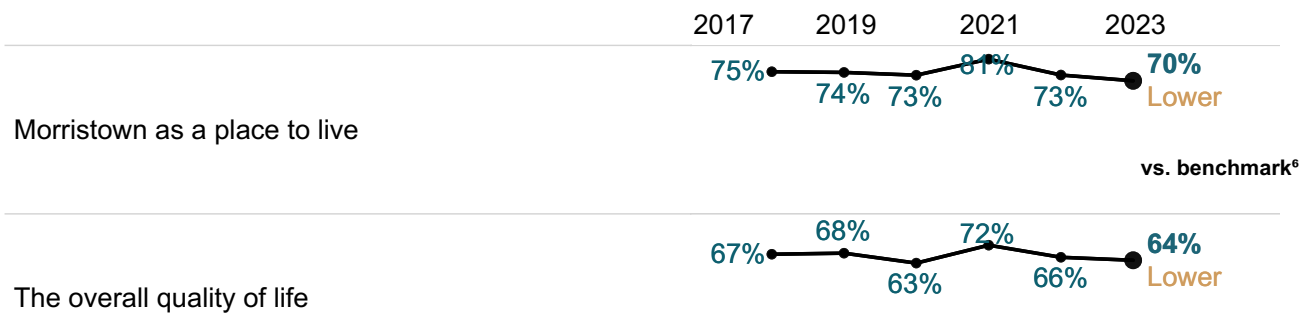
Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Morristown, 2023



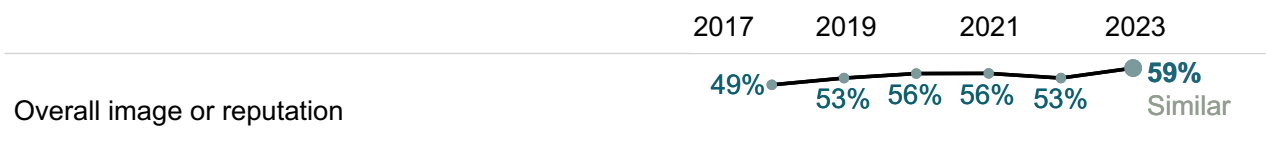
Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Morristown community.
(% excellent or good)

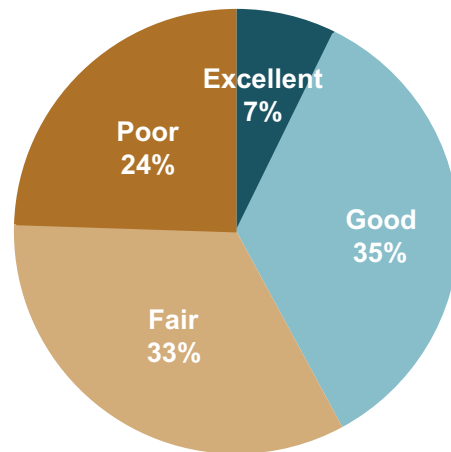


6. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

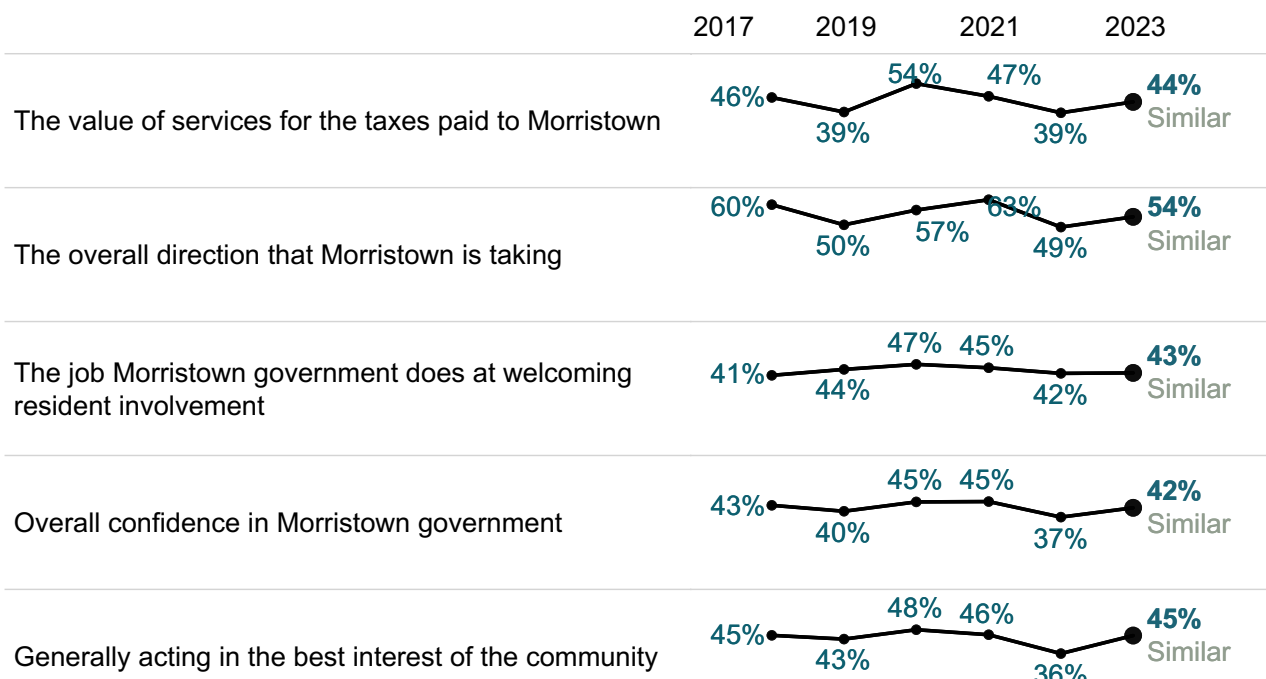
Overall confidence in Morristown government, 2023

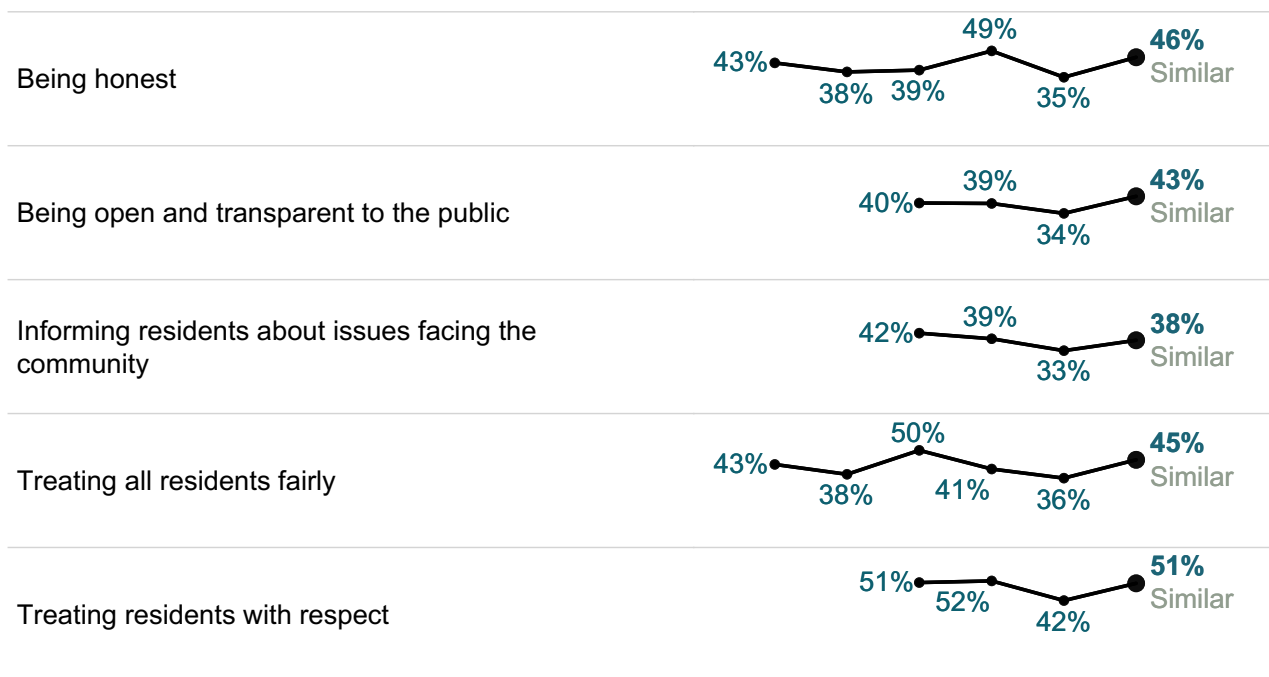


Please rate the quality of each of the following services in Morristown.
(% excellent or good)

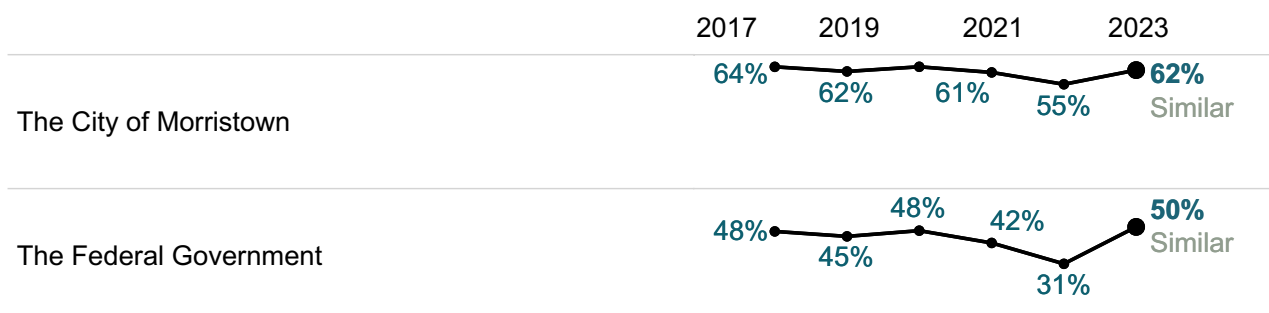


Please rate the following categories of Morristown government performance.
(% excellent or good)





Overall, how would you rate the quality of the services provided by each of the following?
 (% excellent or good)



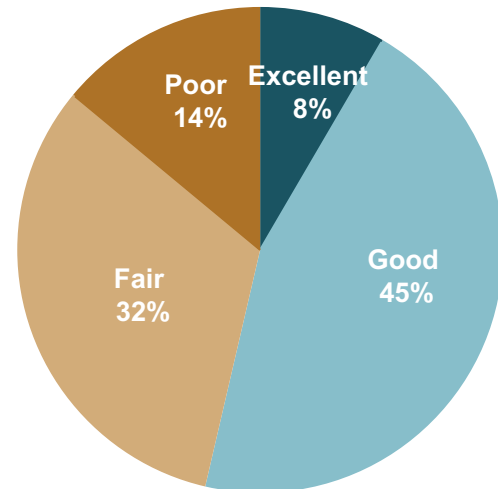
7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



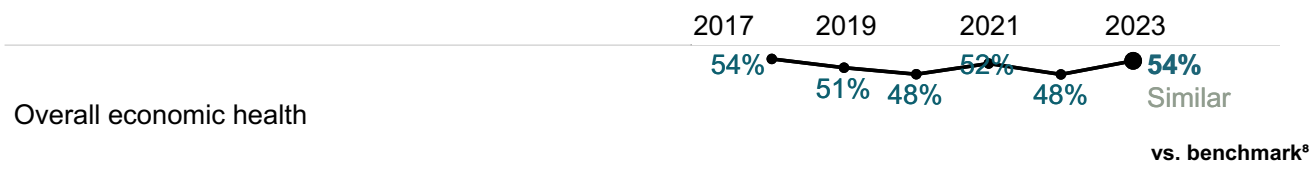
Overall economic health of Morristown, 2023

Economy

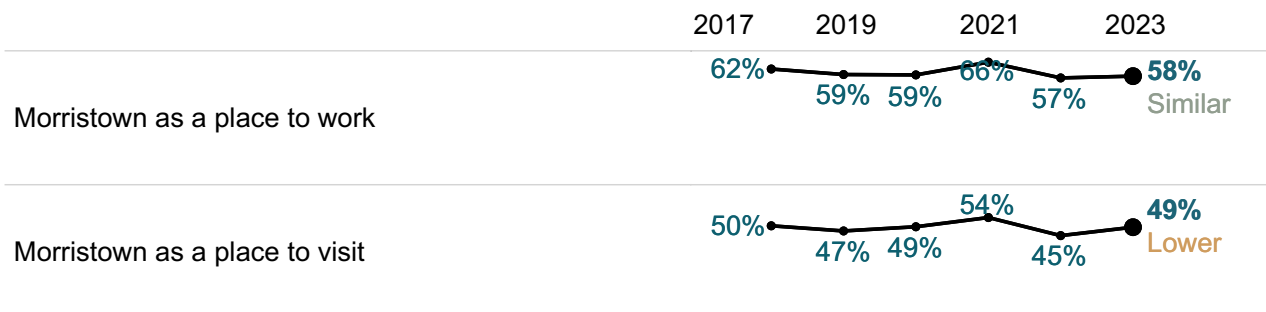
Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



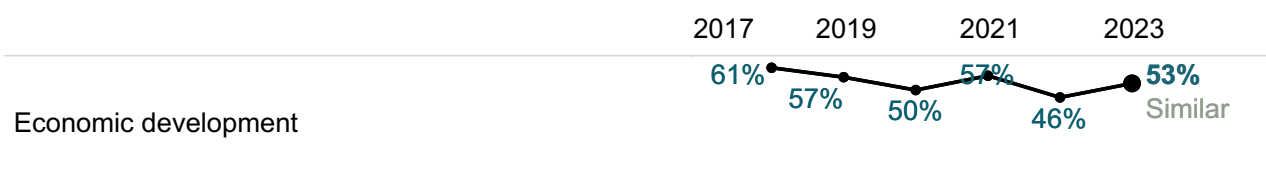
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



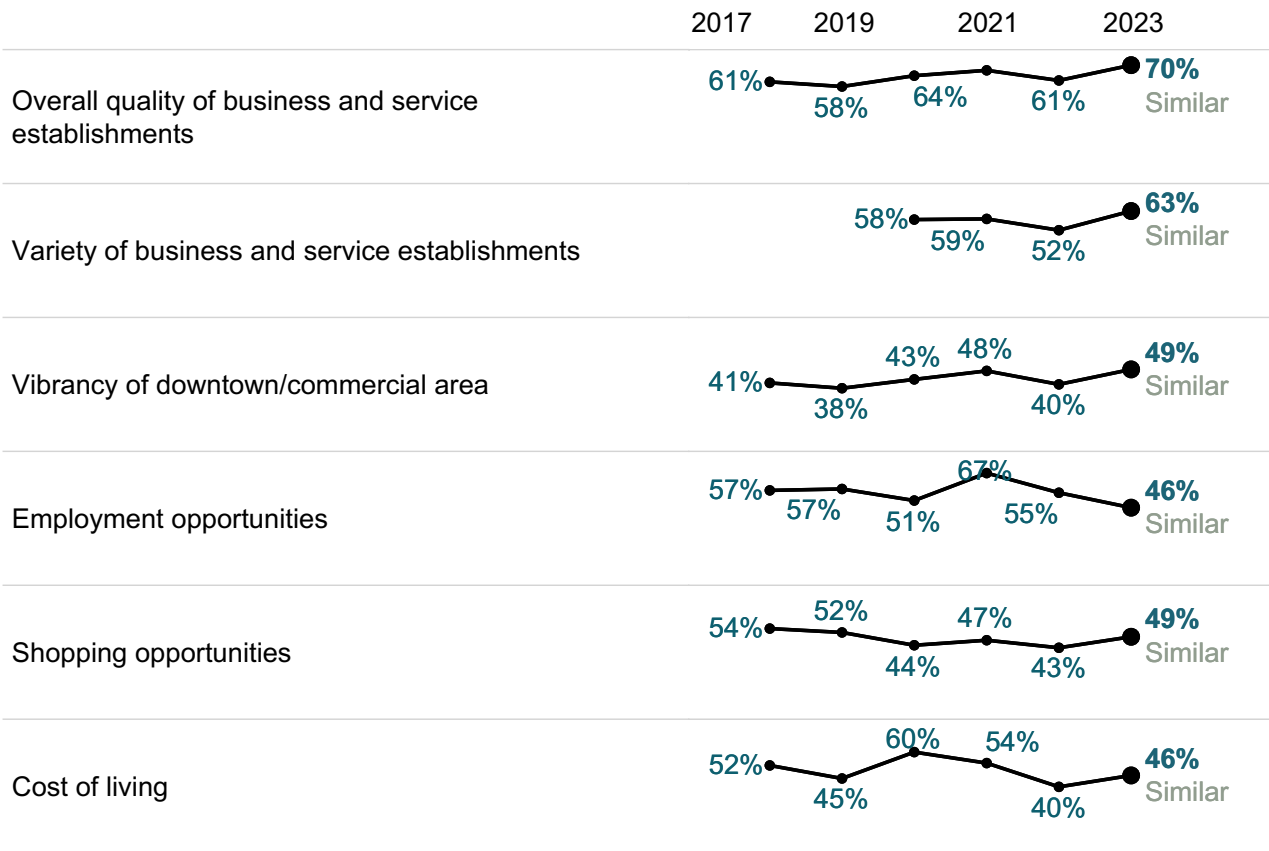
Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)



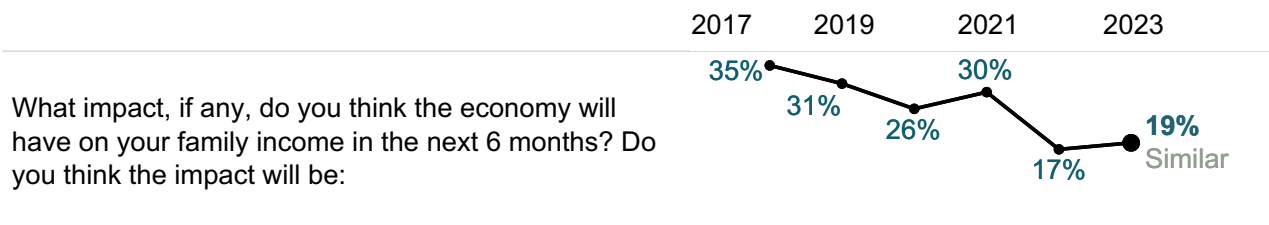
Please rate the quality of each of the following services in Morristown.
(% excellent or good)



Please rate each of the following in the Morristown community.
(% excellent or good)



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

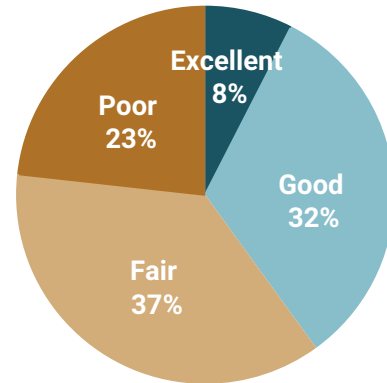


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

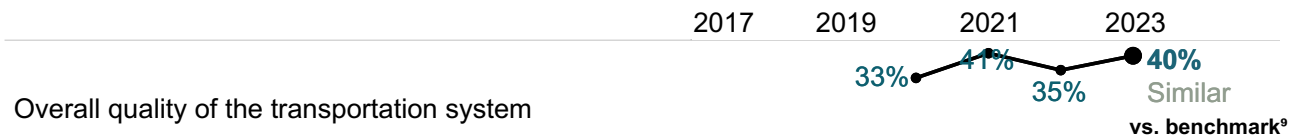
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

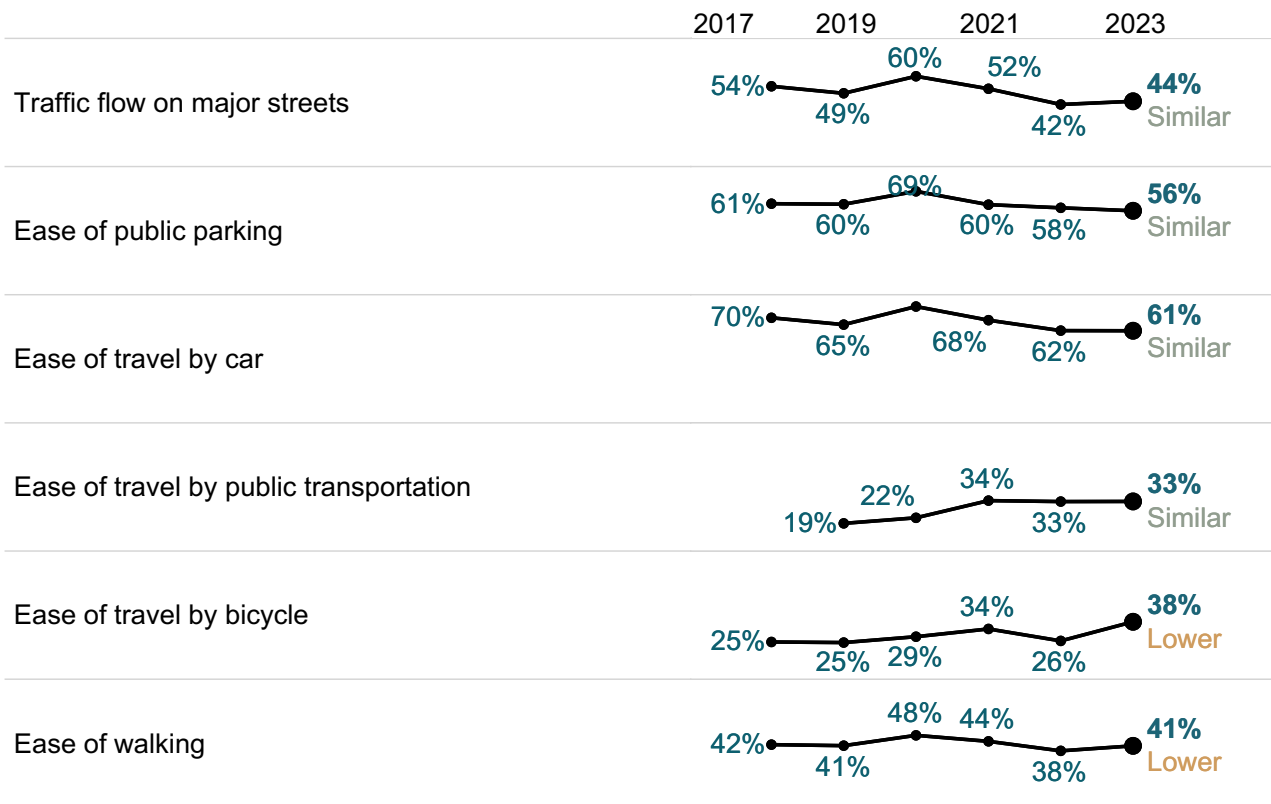
Overall quality of the transportation system in Morristown, 2023



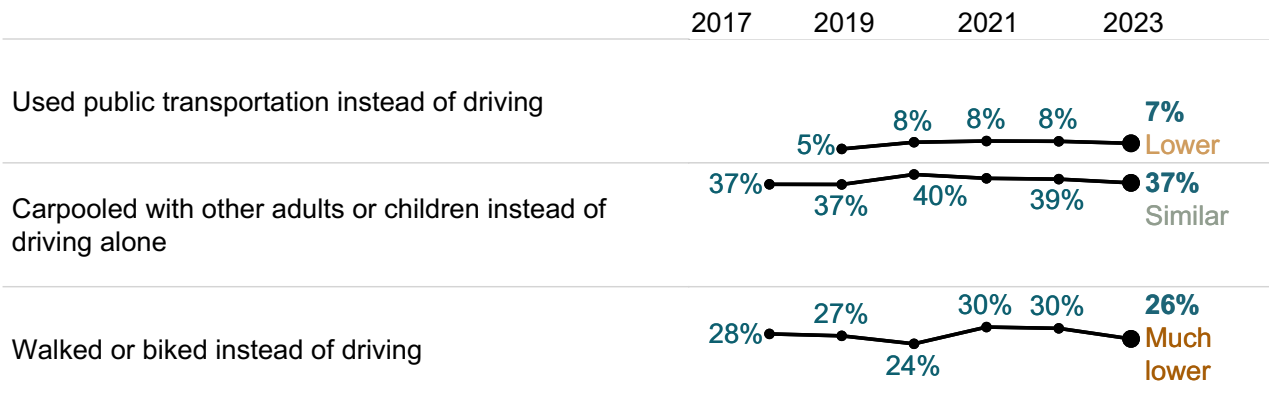
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



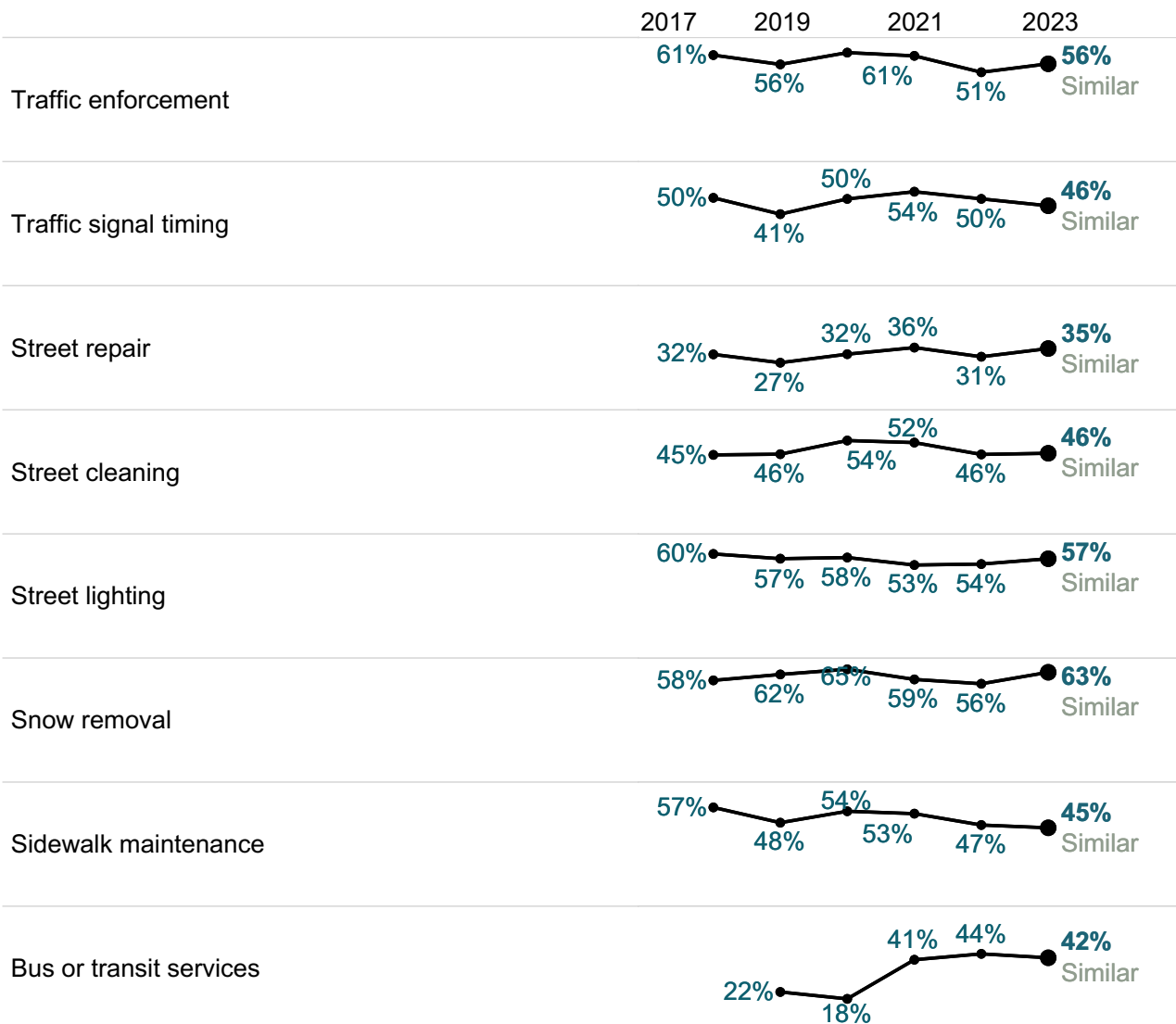
Please also rate each of the following in the Morristown community.
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
 (% yes)



Please rate the quality of each of the following services in Morristown.
 (% excellent or good)

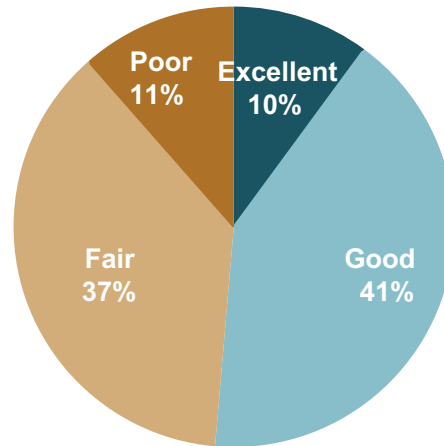


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

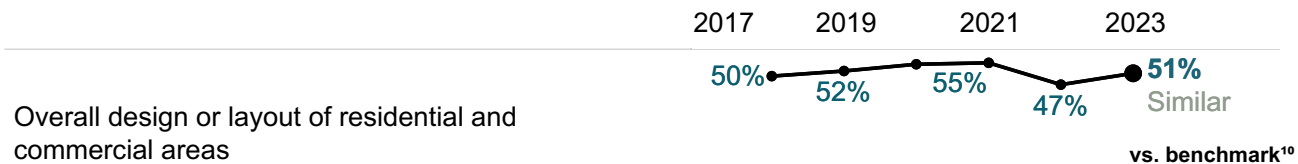
Overall design or layout of Morristown's residential and commercial areas, 2023

Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)

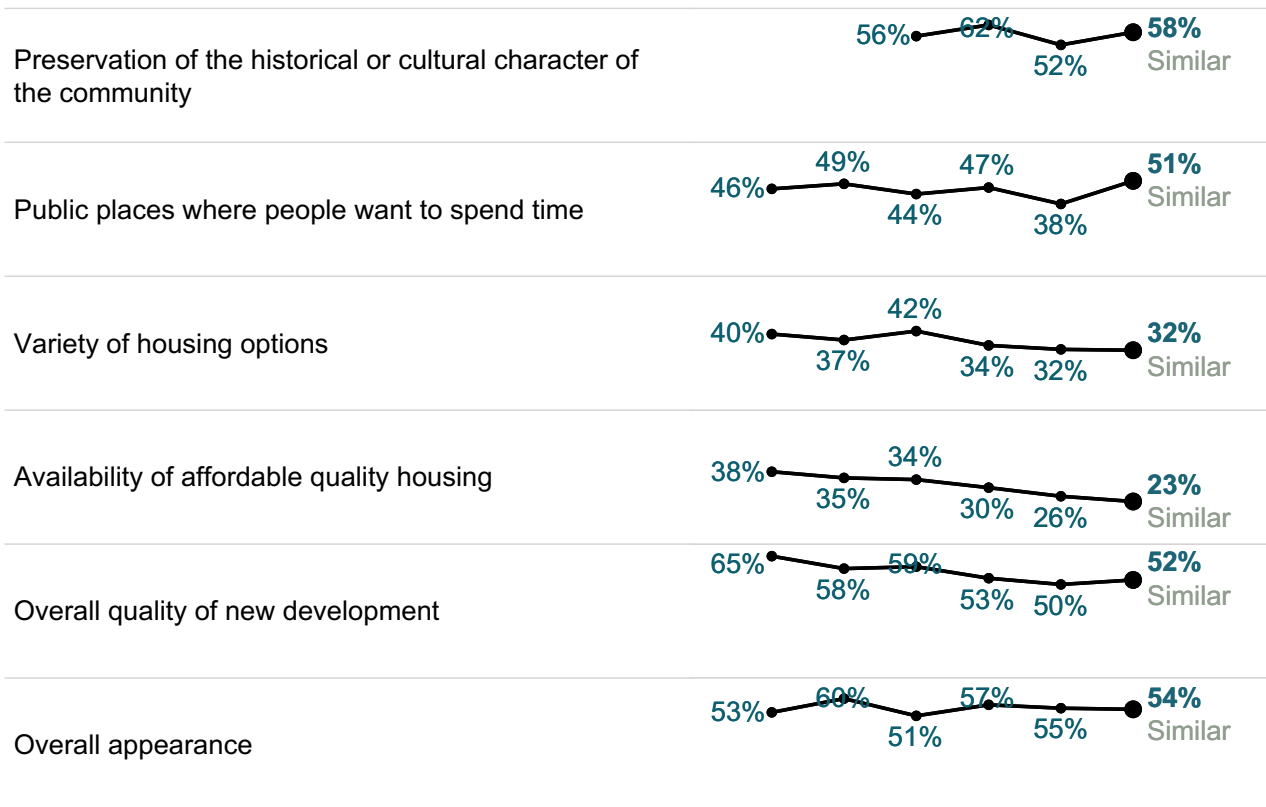


Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)

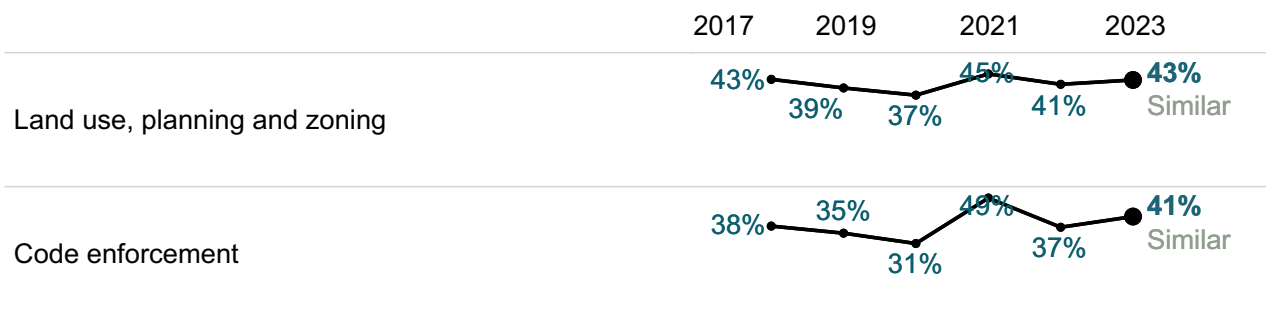


Please also rate each of the following in the Morristown community.
(% excellent or good)





Please rate the quality of each of the following services in Morristown.
 (% excellent or good)

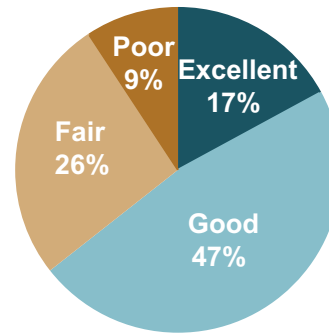


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

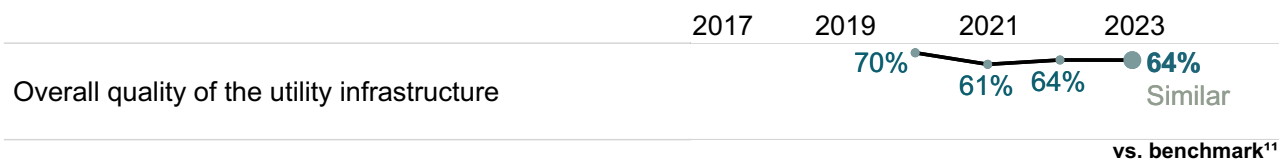
Overall quality of the utility infrastructure in Morristown, 2023

Utilities

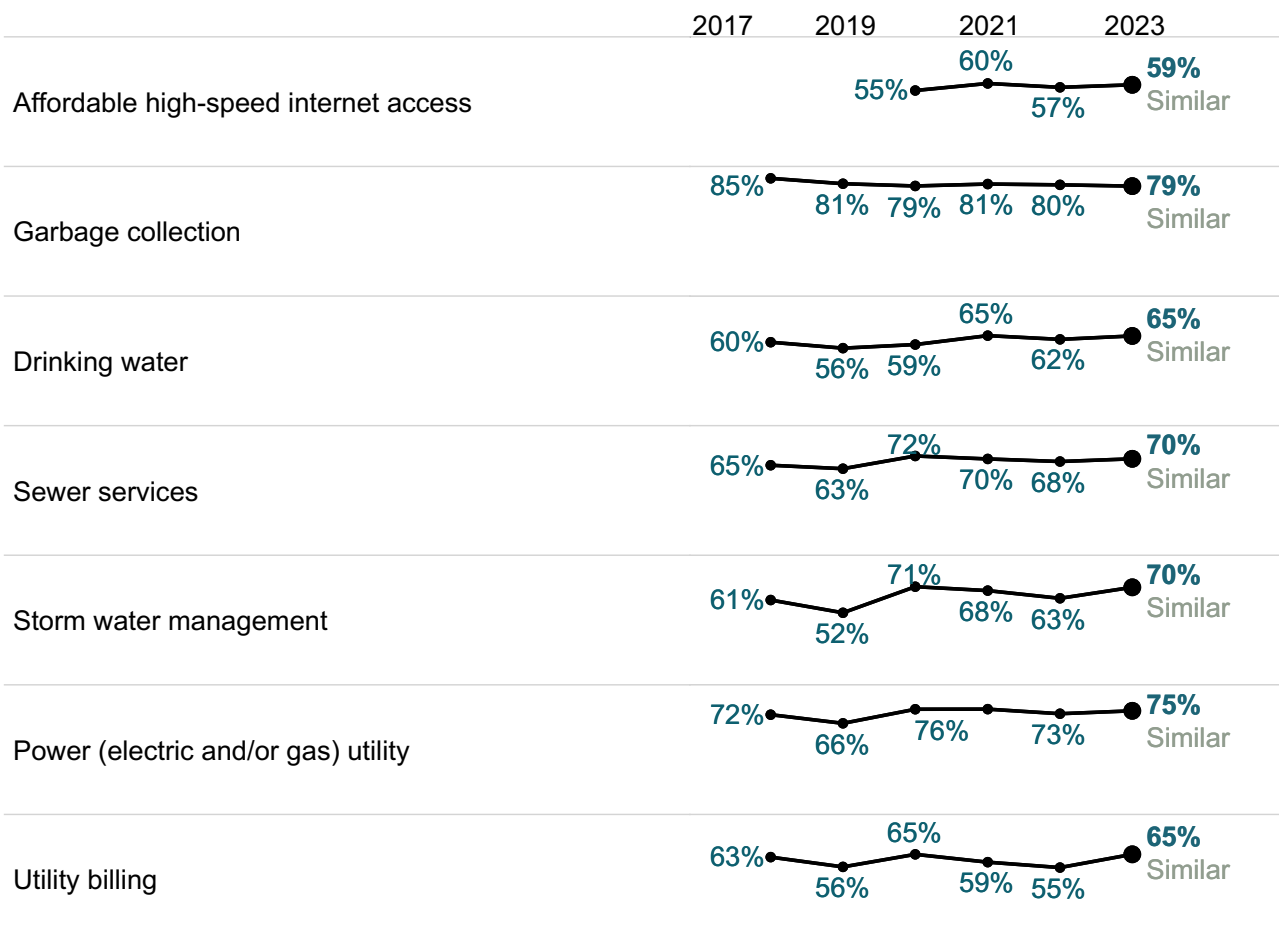
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.



Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)

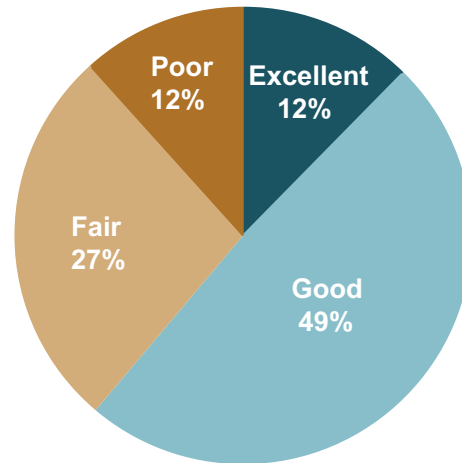


11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

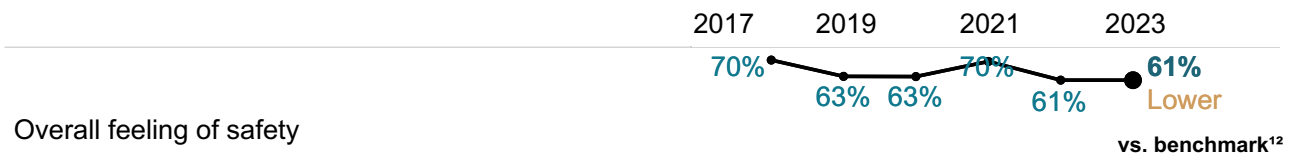
Overall feeling of safety in Morristown, 2023

Safety

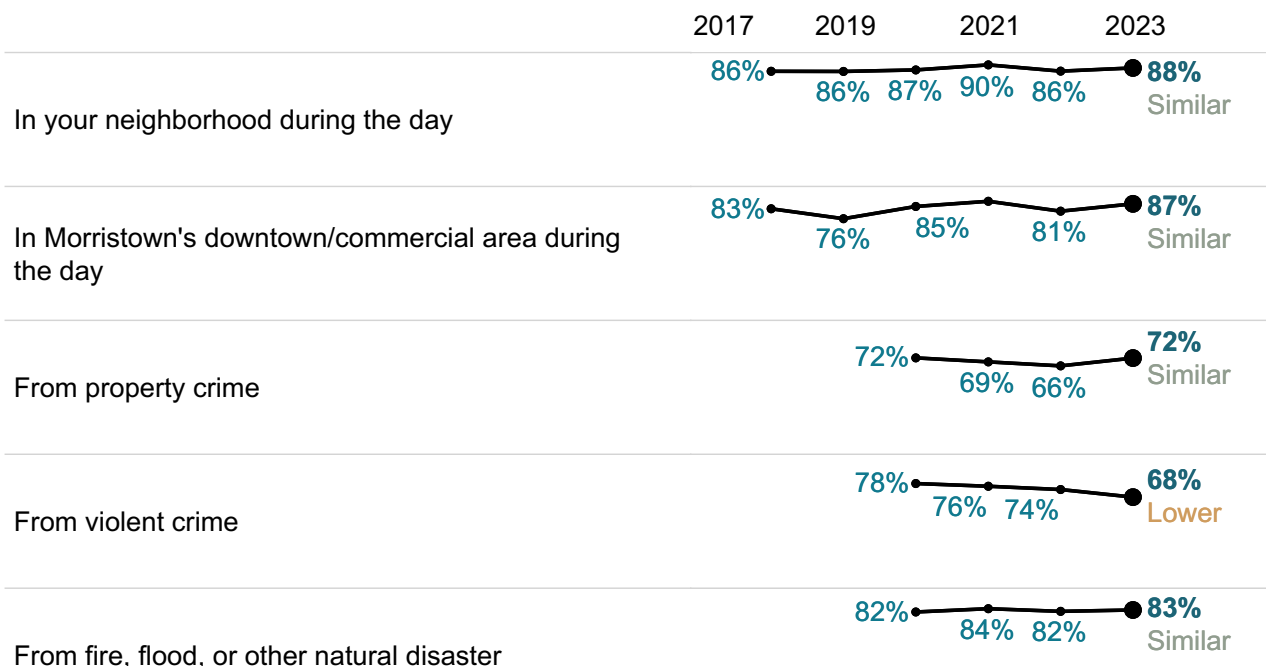
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



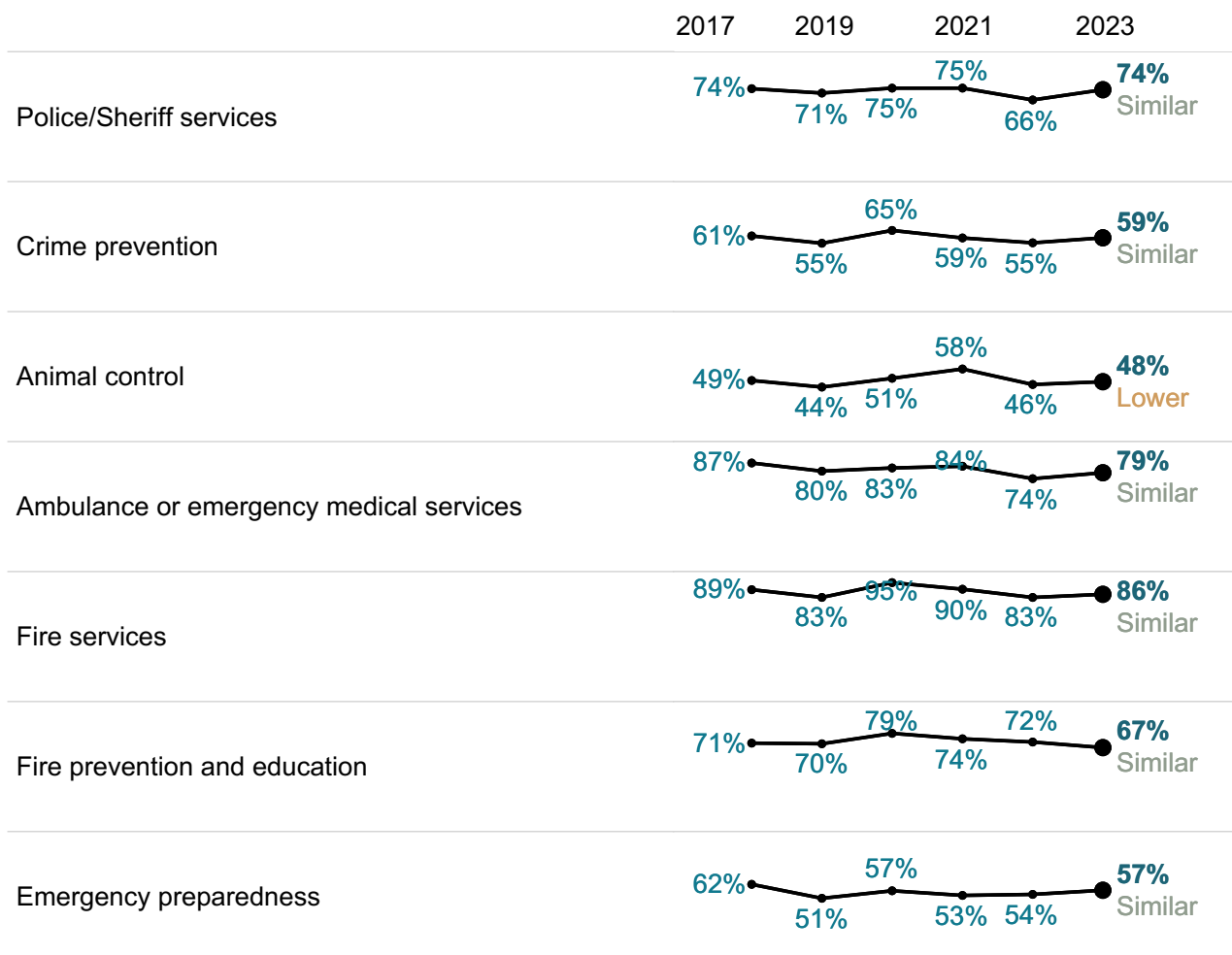
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Morristown.
 (% excellent or good)

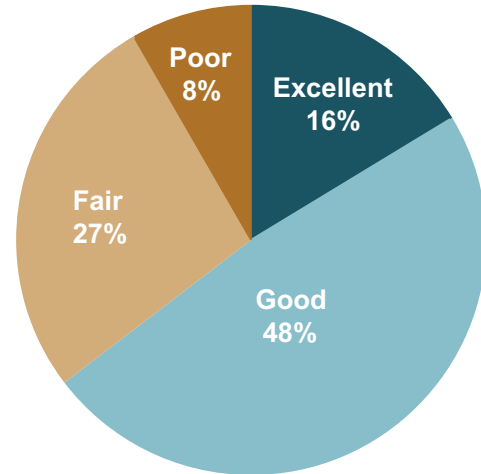


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

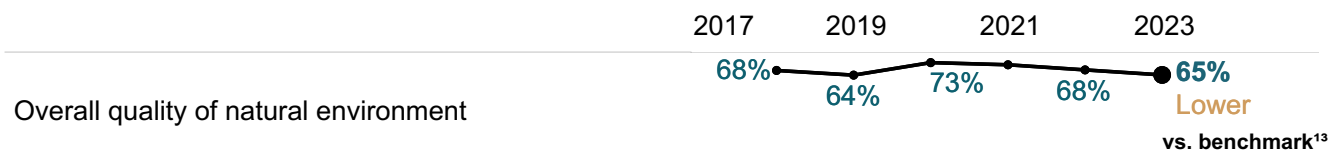
Overall quality of natural environment in Morristown, 2023

Natural Environment

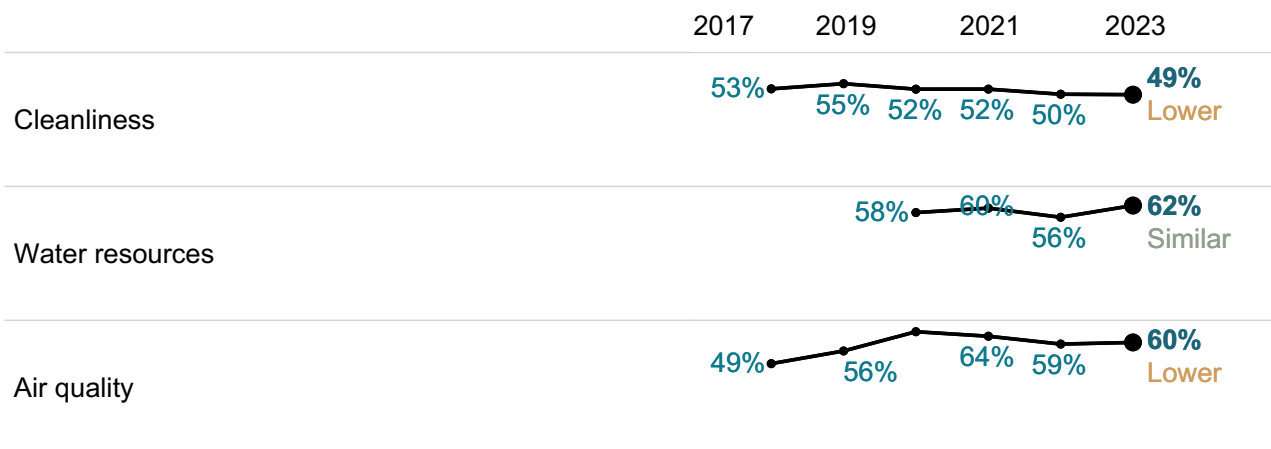
The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



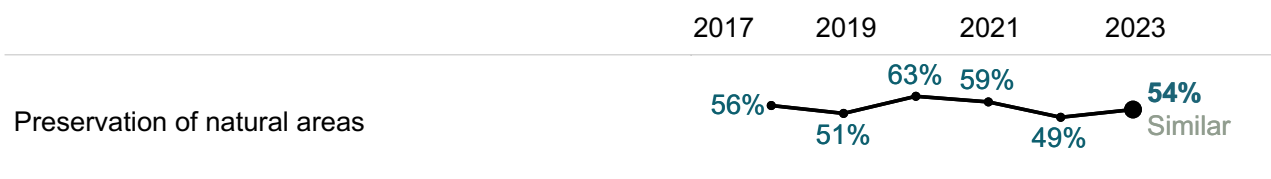
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)

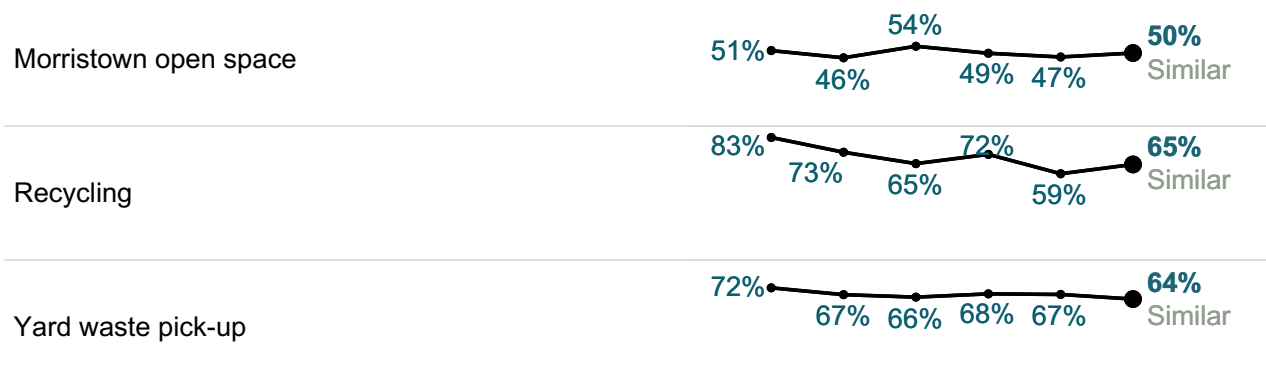


Please also rate each of the following in the Morristown community.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)





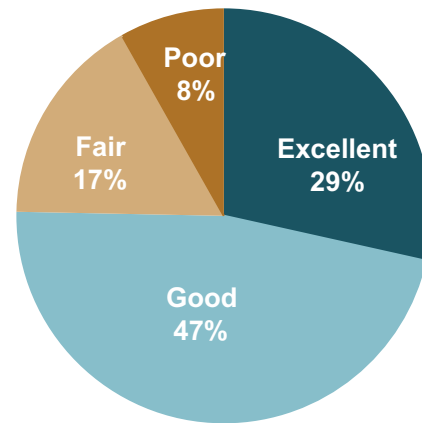
13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

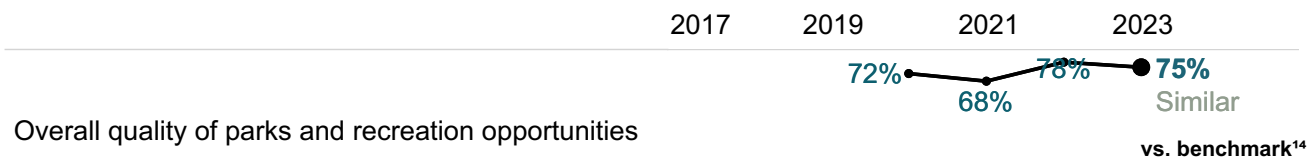
Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

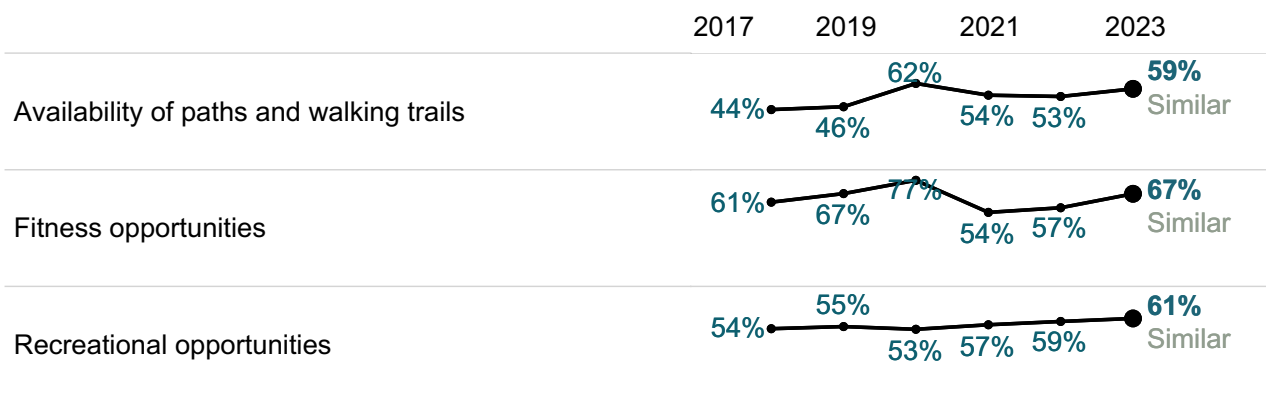
- National Recreation and Park Association



Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)

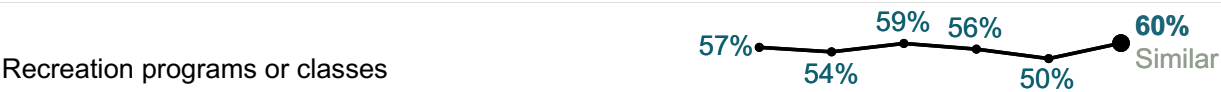


Please also rate each of the following in the Morristown community.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)





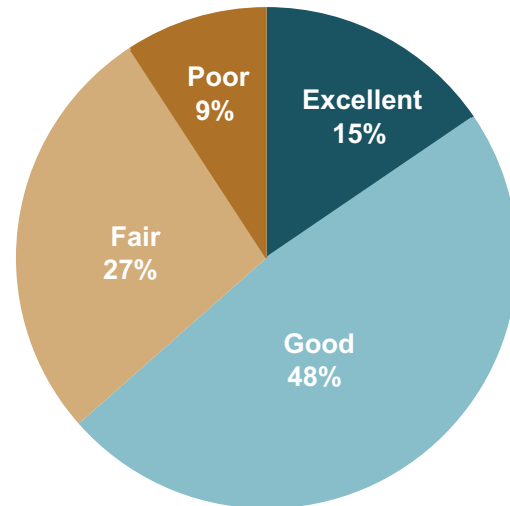
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Morristown, 2023



Health and Wellness

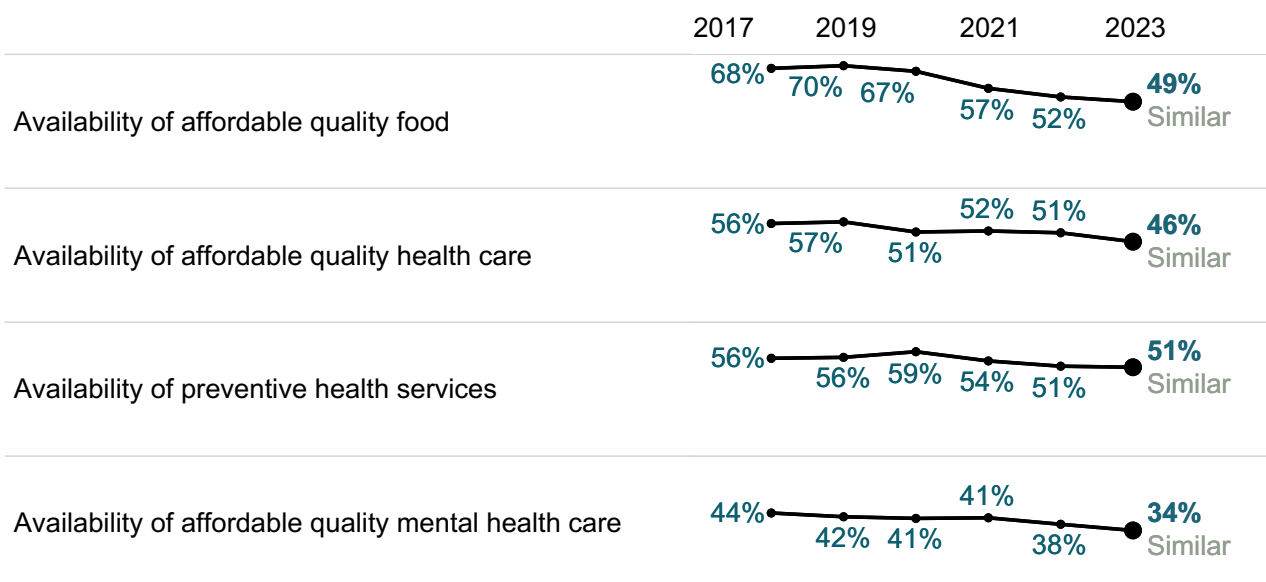
The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



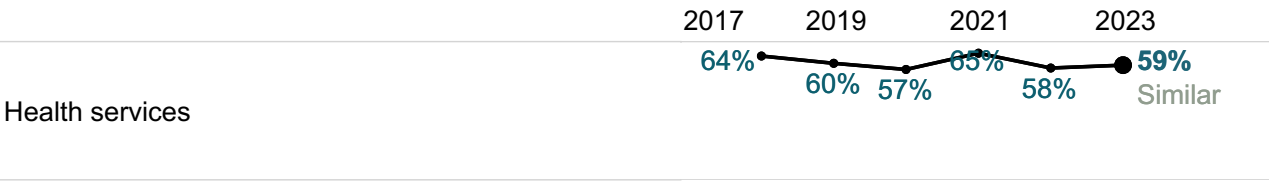
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



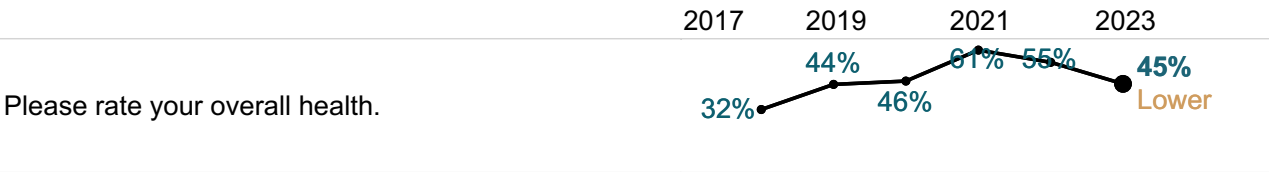
Please also rate each of the following in the Morristown community.
(% excellent or good)



Please rate the quality of each of the following services in Morristown.
(% excellent or good)

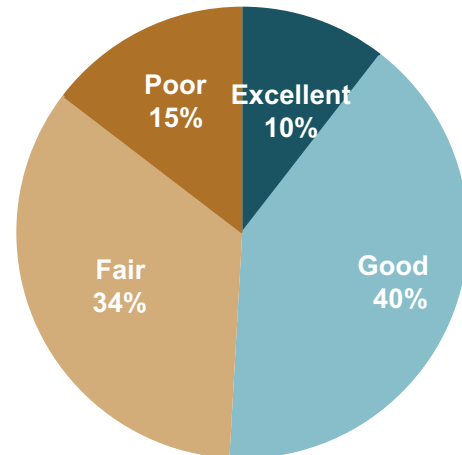


Please rate your overall health.
(% excellent or very good)



15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts, 2023



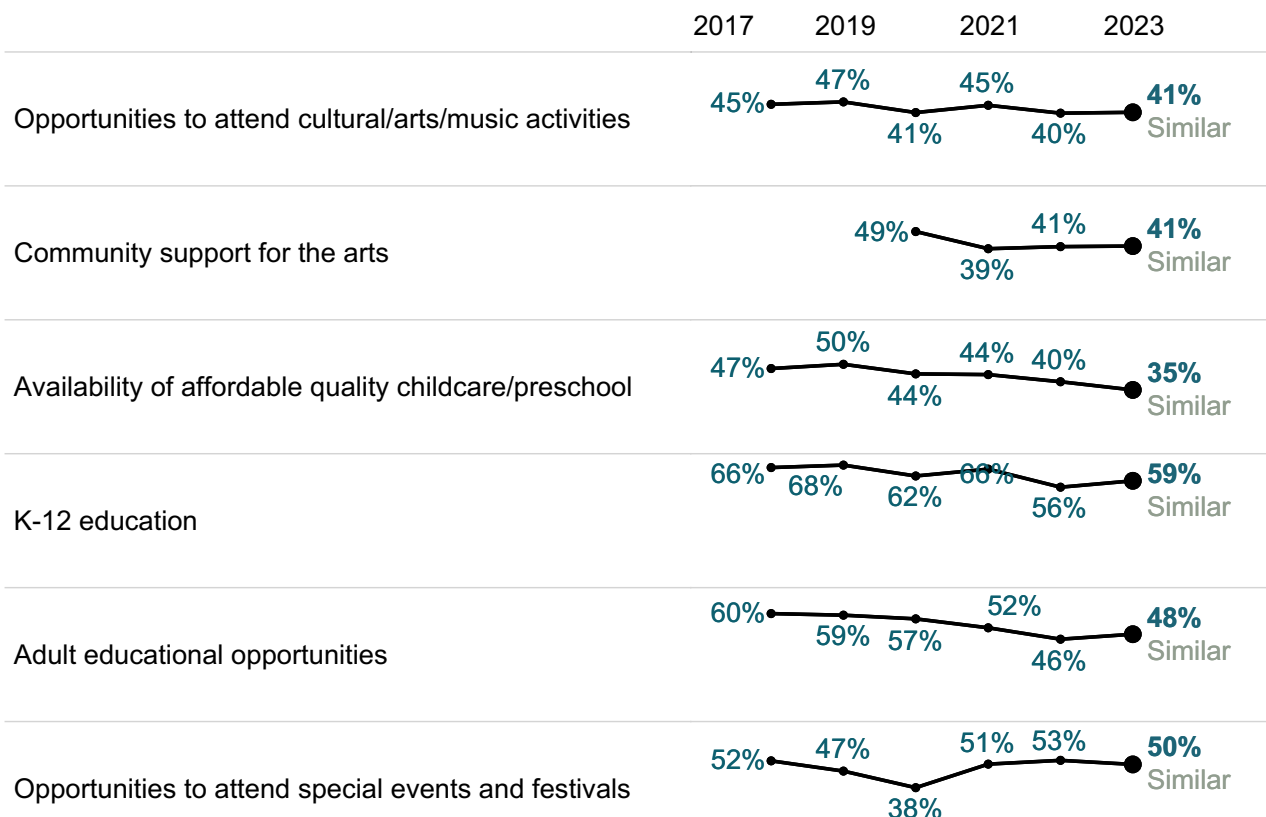
Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

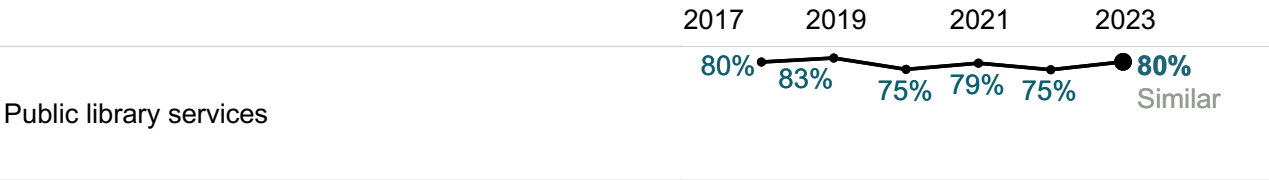
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



Please also rate each of the following in the Morristown community.
(% excellent or good)



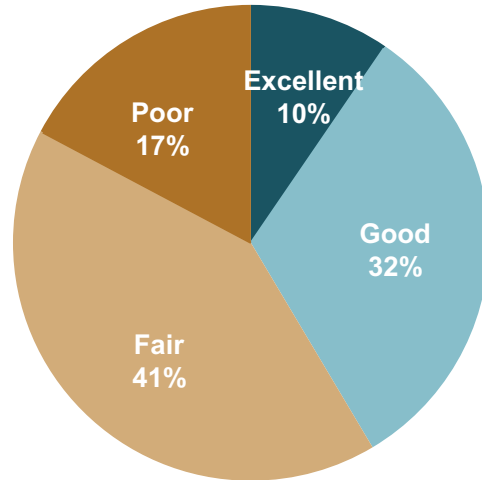
Please rate the quality of each of the following services in Morristown.
(% excellent or good)



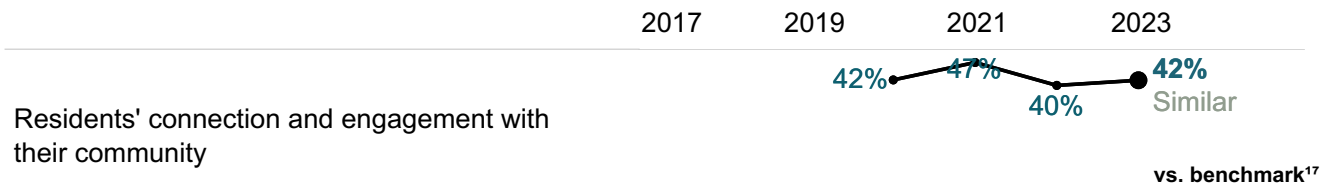
Residents' connection and engagement with their community, 2023

Inclusivity and Engagement

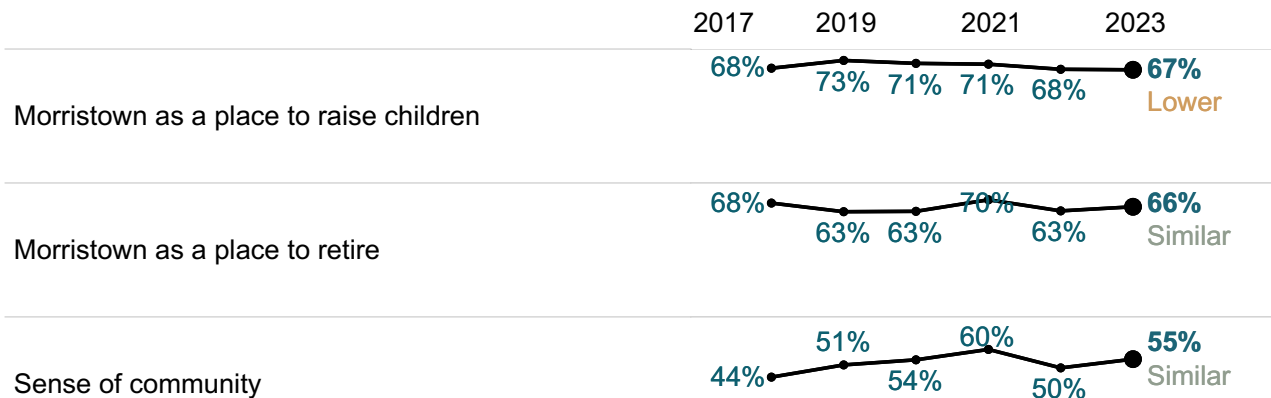
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



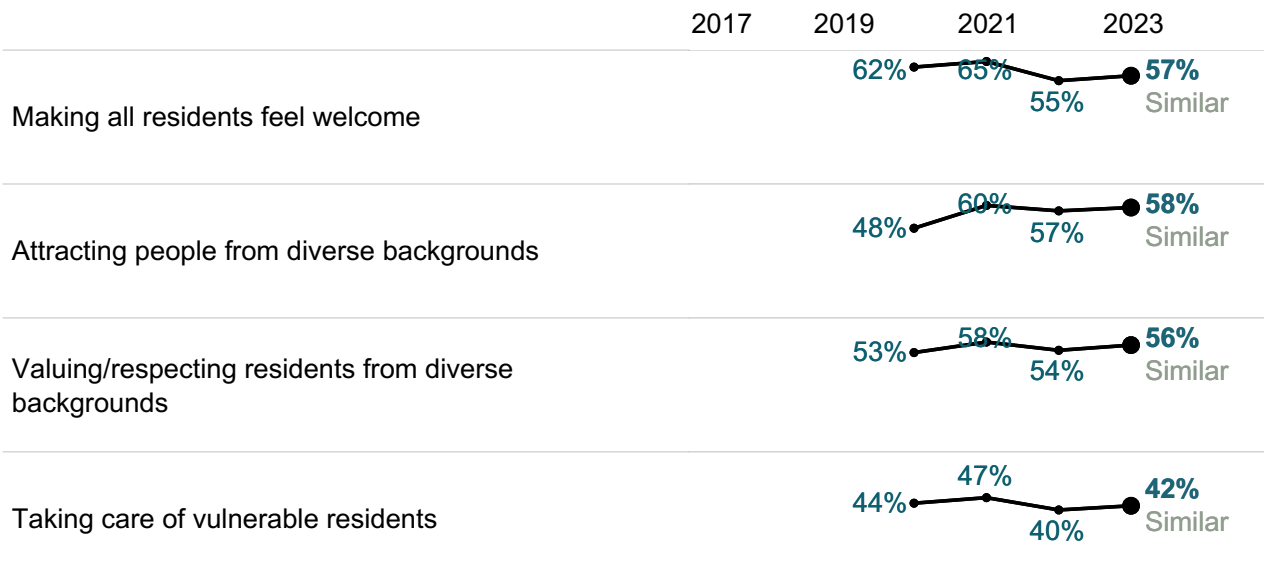
Please rate each of the following characteristics as they relate to Morristown as a whole.
(% excellent or good)



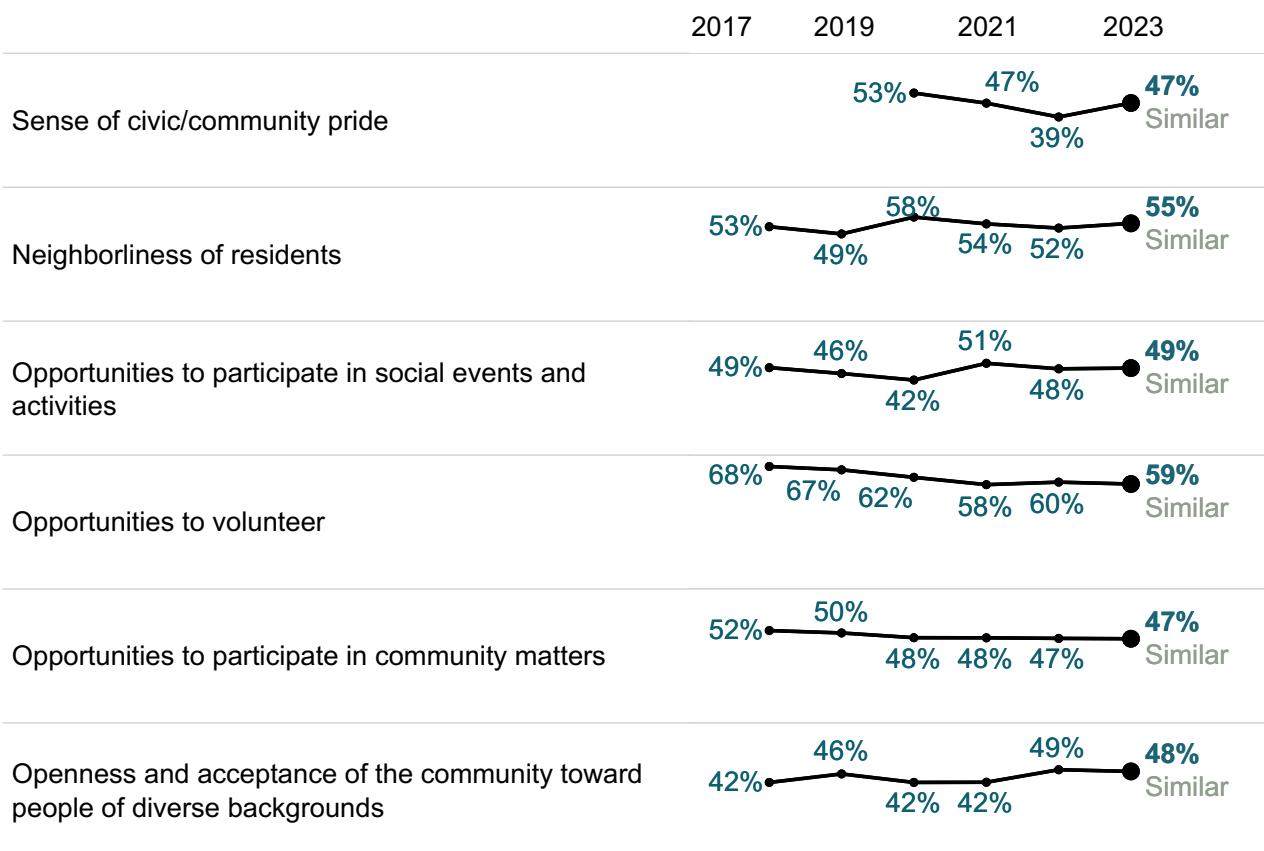
Please rate each of the following aspects of quality of life in Morristown.
(% excellent or good)



Please rate the job you feel the Morristown community does at each of the following.
 (% excellent or good)



Please also rate each of the following in the Morristown community.
 (% excellent or good)

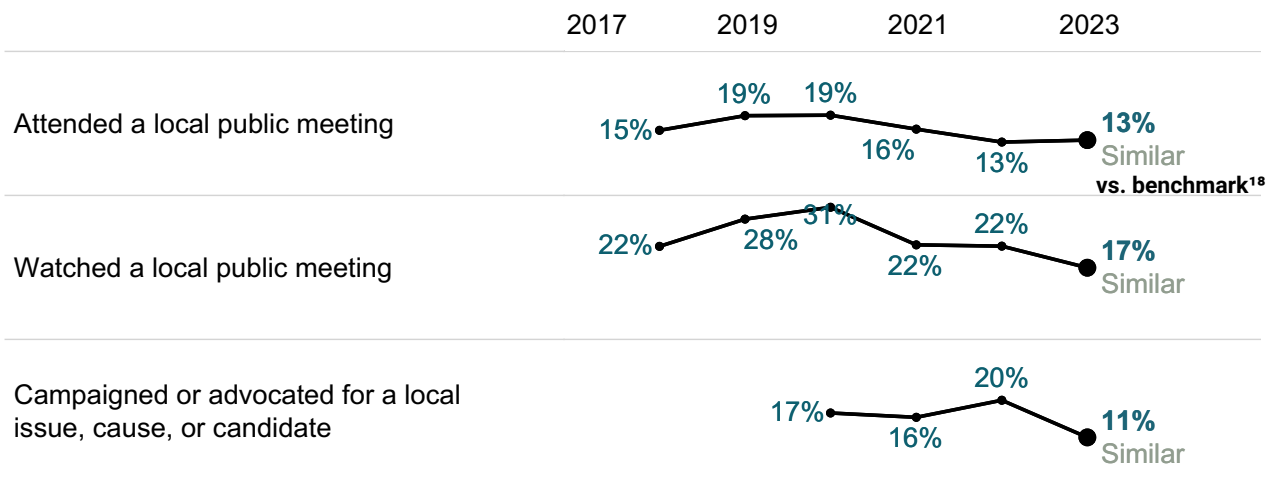


17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

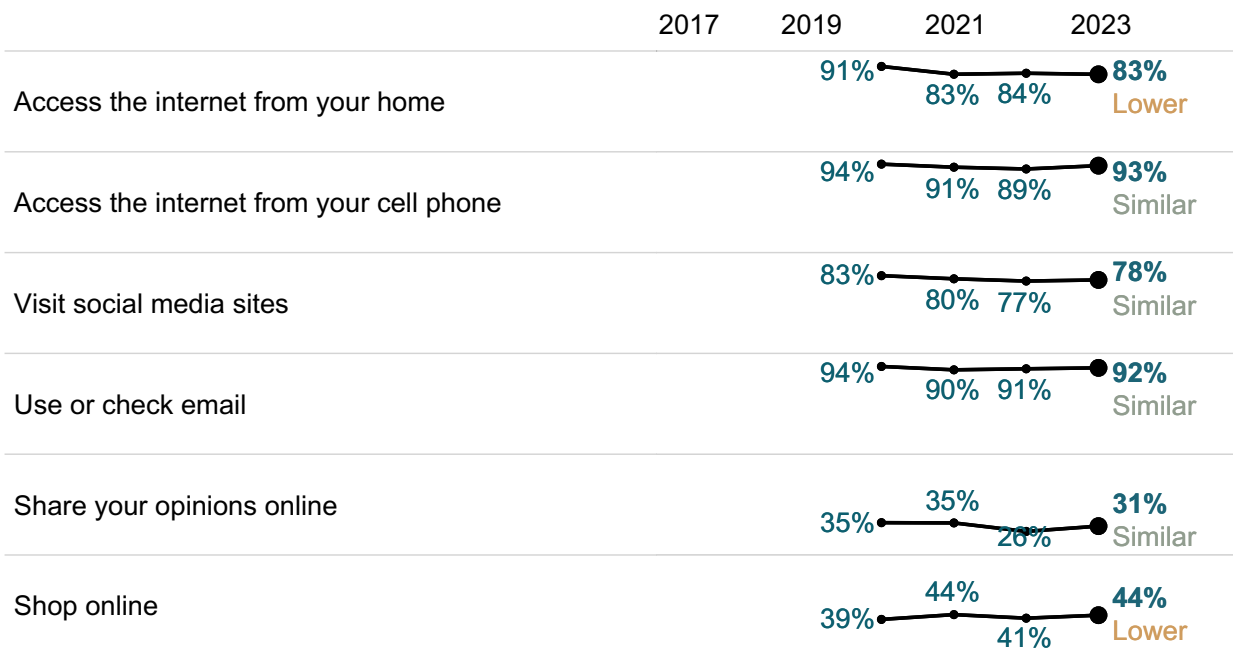
Residents' Participation Levels



Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)

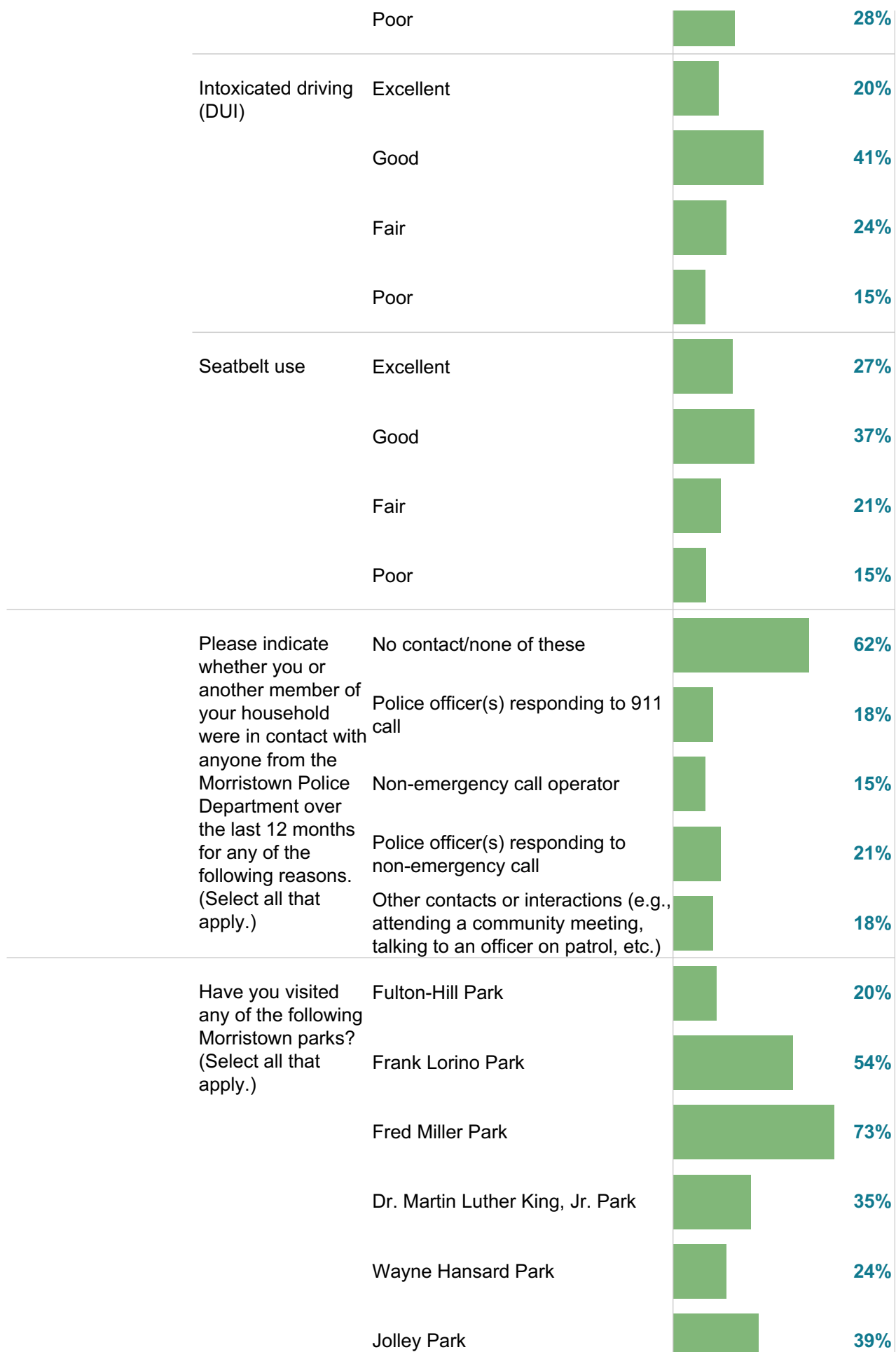


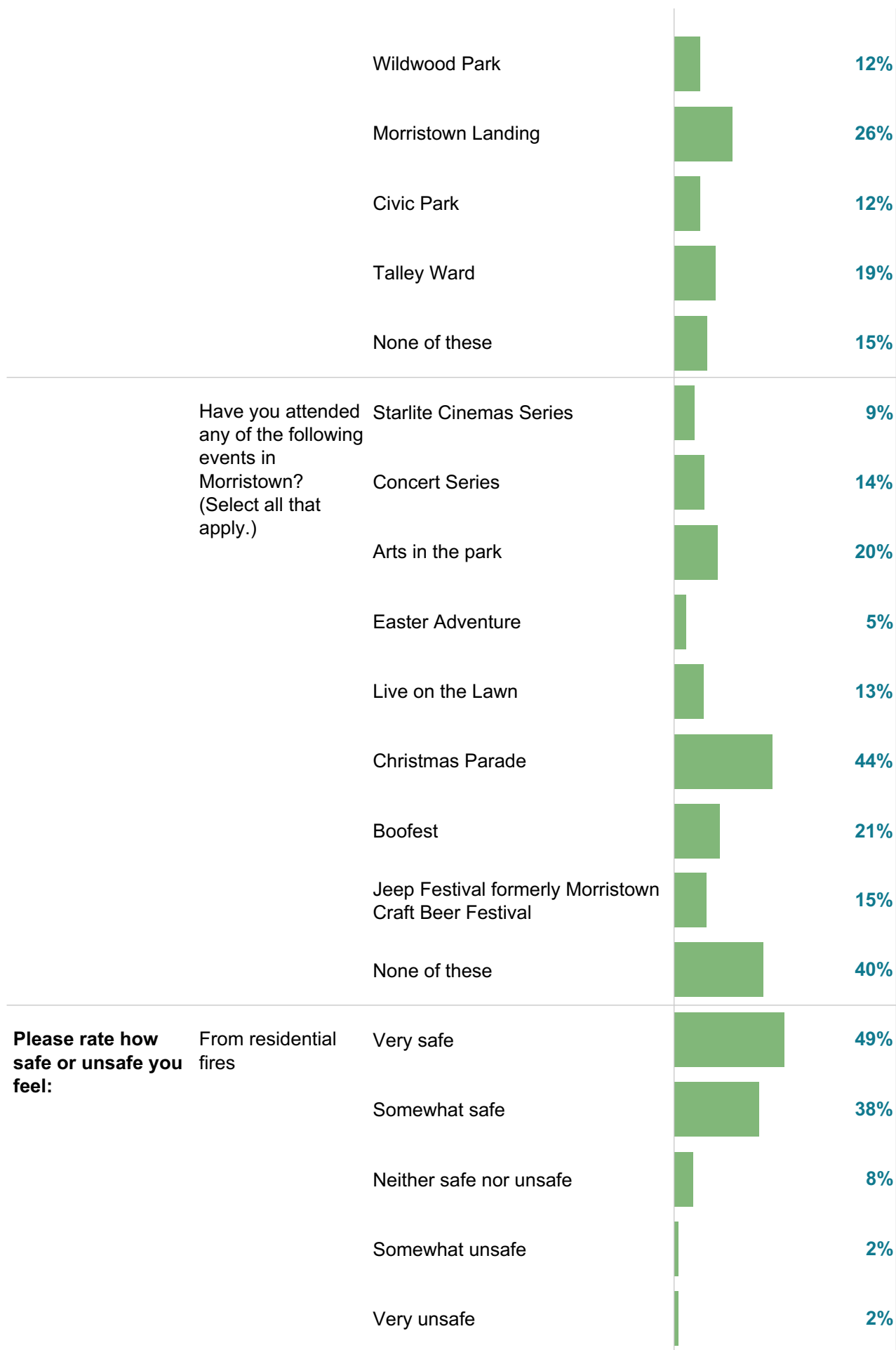
18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

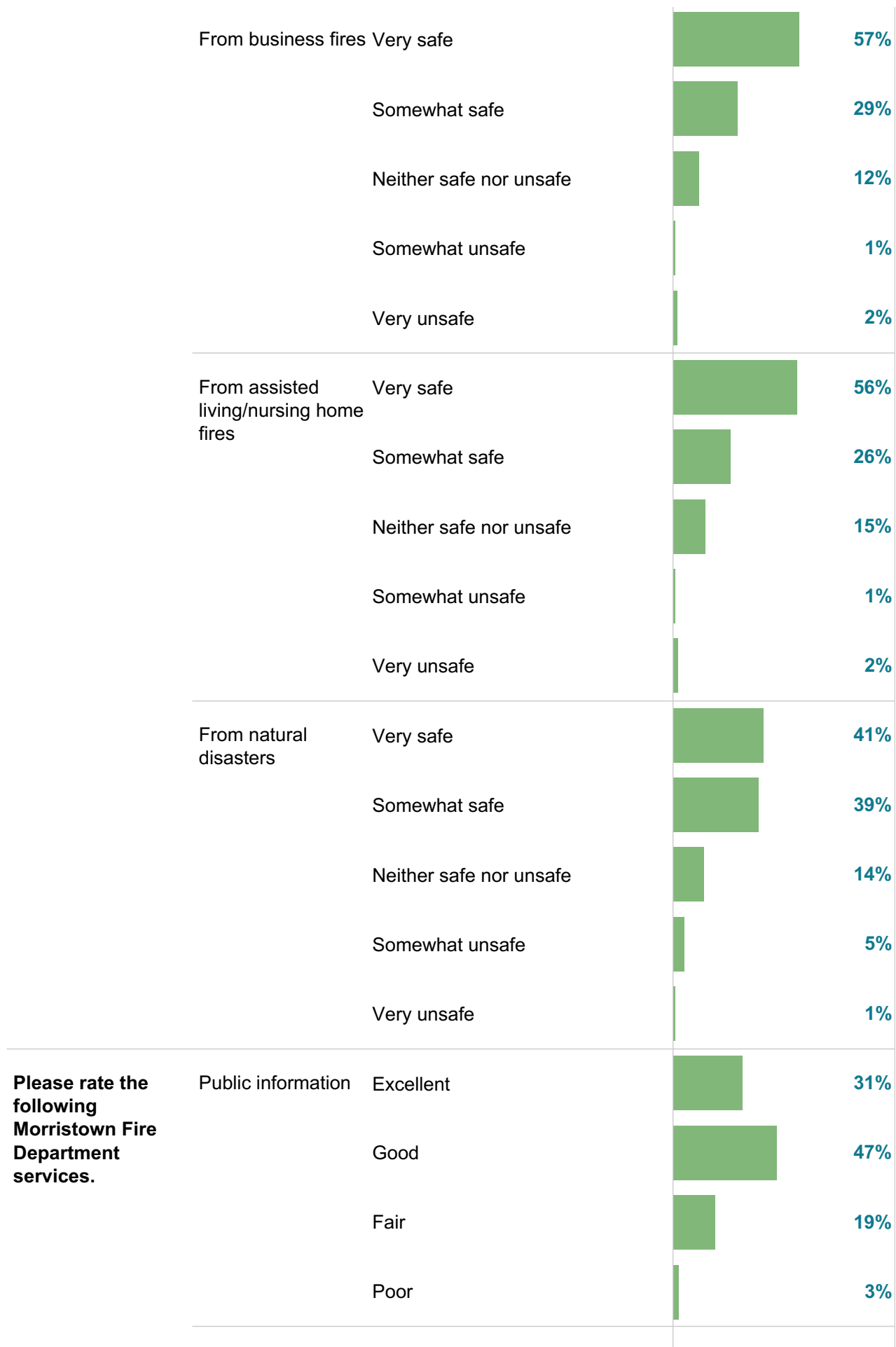
Custom questions

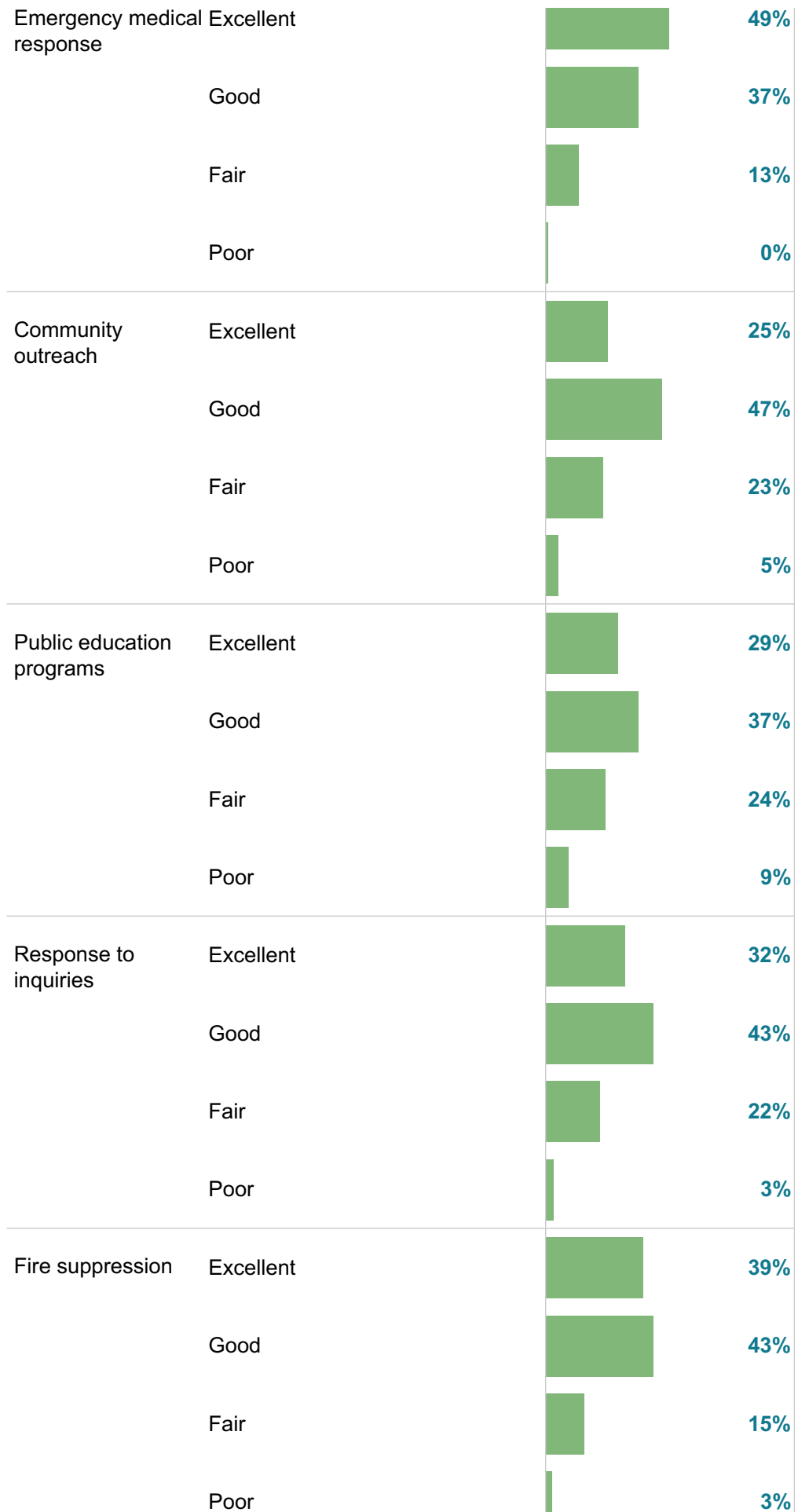
Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

			Include "don't know"
			No
Please rate the Morristown Police Department's enforcement of each of the following traffic laws.	Speeding in neighborhoods	Excellent	14%
		Good	35%
		Fair	28%
		Poor	23%
	Speeding on major thoroughfares (e.g., Morris Blvd., Andrew Johnson Hwy)	Excellent	18%
		Good	44%
		Fair	25%
		Poor	13%
	Cell phone use while driving	Excellent	11%
		Good	26%
		Fair	29%
		Poor	34%
	Other distracted driving (e.g., eating, passenger distraction, adjusting audio or climate controls, etc.)	Excellent	11%
		Good	27%
		Fair	34%









National Benchmark Tables

This table contains the comparisons of Morristown's results to those from other communities. The first column shows the comparison of Morristown's rating to the benchmark. Morristown's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Morristown residents is statistically similar to or different than the benchmark. The second column is Morristown's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Morristown's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Morristown's result -- that is what percent of surveyed communities had a lower rating than Morristown.

			% positive	Rank	Number of communities	Percentile	
Quality of Life	Please rate each of the following aspects of Morristown as a place to live quality of life in Morristown.	Lower	70%	303	376	16	
		The overall quality of life	Lower	64%	321	392	15
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	Lower	73%	261	324	19
		Remain in Morristown for the next five years	Similar	87%	101	322	68
	Please rate each of the following in the Morristown community.	Overall image or reputation	Similar	59%	264	370	26
Governance	Please rate the quality of each of the following services in Morristown.	Public information services	Lower	50%	292	324	9
		Overall customer service by Morristown employees	Similar	68%	278	372	22
	Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	Similar	44%	265	377	27
		The overall direction that Morristown is taking	Similar	54%	221	352	36
		The job Morristown government does at welcoming resident involvement	Similar	43%	273	344	20
		Overall confidence in Morristown government	Similar	42%	243	316	23
		Generally acting in the best interest of the community	Similar	45%	241	320	25
		Being honest	Similar	46%	235	311	24
		Being open and transparent to the public	Similar	43%	206	265	22
		Informing residents about issues facing the community	Similar	38%	215	269	20
		Treating all residents fairly	Similar	45%	255	317	19
		Treating residents with respect	Similar	51%	214	262	18

Governance	Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Similar	62%	253	371	30
		The Federal Government	Similar	50%	18	304	94
Economy	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to work	Similar	58%	224	370	37
		Morristown as a place to visit	Lower	49%	255	329	21
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health	Similar	54%	230	323	28
		Overall quality of business and service establishments	Similar	70%	162	323	50
	Please rate each of the following in the Morristown community.	Variety of business and service establishments	Similar	63%	127	260	51
		Vibrancy of downtown/commercial area	Similar	49%	166	302	45
		Employment opportunities	Similar	46%	160	336	52
		Shopping opportunities	Similar	49%	170	326	47
		Cost of living	Similar	46%	103	313	67
	Please rate the quality of each of the following services in Morristown.	Economic development	Similar	53%	160	318	49
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall economic health	Similar	87%	176	297	40
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	19%	169	306	45
Mobility	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of the transportation system	Similar	40%	188	268	29
		Traffic flow on major streets	Similar	44%	227	344	32
	Please also rate each of the following in the Morristown community.	Ease of public parking	Similar	56%	181	302	40
		Ease of travel by car	Similar	61%	228	334	31
		Ease of travel by public transportation	Similar	33%	168	306	45
		Ease of travel by bicycle	Lower	38%	253	334	23
		Ease of walking	Lower	41%	301	338	9
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Lower	7%	227	288	21

Mobility	Please indicate whether or not you have done each of the following in the last 12 months.	Carpooled with other adults or children instead of driving alone	Similar	37%	237	305	22
		Walked or biked instead of driving	Much lower	26%	303	307	1
	Please rate the quality of each of the following services in Morristown.	Traffic enforcement	Similar	56%	219	365	38
		Traffic signal timing	Similar	46%	225	316	28
		Street repair	Similar	35%	248	357	30
		Street cleaning	Similar	46%	268	327	17
		Street lighting	Similar	57%	219	355	36
		Snow removal	Similar	63%	158	279	42
		Sidewalk maintenance	Similar	45%	225	327	30
		Bus or transit services	Similar	42%	178	295	39
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall quality of the transportation system	Similar	67%	171	258	34
Community Design	Please rate each of the following aspects of quality of life in Morristown.	Your neighborhood as a place to live	Lower	70%	290	330	11
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall design or layout of residential and commercial areas	Similar	51%	214	314	31
	Please also rate each of the following in the Morristown community.	Well-planned residential growth	Similar	45%	130	262	50
		Well-planned commercial growth	Similar	52%	83	261	68
		Well-designed neighborhoods	Similar	47%	192	262	26
		Preservation of the historical or cultural character of the community	Similar	58%	157	258	39
		Public places where people want to spend time	Similar	51%	230	308	25
		Variety of housing options	Similar	32%	241	321	24
		Availability of affordable quality housing	Similar	23%	216	343	36
		Overall quality of new development	Similar	52%	143	332	56
		Overall appearance	Similar	54%	255	346	24

Community Design	Please rate the quality of each of the following services in Morristown.	Land use, planning and zoning	Similar	43%	158	327	51
		Code enforcement	Similar	41%	202	357	41
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall design or layout of residential and commercial areas	Similar	73%	205	297	31
Utilities	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of the utility infrastructure	Similar	64%	144	259	44
	Please rate the quality of each of the following services in Morristown.	Affordable high-speed internet access	Similar	59%	72	256	72
		Garbage collection	Similar	79%	180	337	45
		Drinking water	Similar	65%	232	325	28
		Sewer services	Similar	70%	258	322	19
		Storm water management	Similar	70%	178	337	46
		Power (electric and/or gas) utility	Similar	75%	159	280	43
		Utility billing	Similar	65%	185	301	38
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall quality of the utility infrastructure	Similar	84%	205	258	20	
Safety	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall feeling of safety	Lower	61%	290	362	18
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	88%	272	341	19
		In Morristown's downtown/commercial area during the day	Similar	87%	227	329	30
		From property crime	Similar	72%	185	270	31
		From violent crime	Lower	68%	225	270	16
		From fire, flood, or other natural disaster	Similar	83%	117	260	55
	Please rate the quality of each of the following services in Morristown.	Police/Sheriff services	Similar	74%	235	389	37
		Crime prevention	Similar	59%	240	366	32
		Animal control	Lower	48%	303	338	8
		Ambulance or emergency medical services	Similar	79%	252	334	22

Safety	Please rate the quality of each of the following services in Morristown.	Fire services	Similar	86%	283	353	17
		Fire prevention and education	Similar	67%	261	322	18
		Emergency preparedness	Similar	57%	241	323	24
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall feeling of safety	Similar	87%	231	297	22
Natural environment	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of natural environment	Lower	65%	263	323	18
	Please also rate each of the following in the Morristown community.	Cleanliness	Lower	49%	261	337	22
		Water resources	Similar	62%	120	241	50
		Air quality	Lower	60%	271	310	12
	Please rate the quality of each of the following services in Morristown.	Preservation of natural areas	Similar	54%	232	308	24
		Morristown open space	Similar	50%	251	306	18
		Recycling	Similar	65%	214	341	36
		Yard waste pick-up	Similar	64%	204	303	32
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall quality of natural environment	Similar	77%	249	297	16
Parks and Recreation	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of parks and recreation opportunities	Similar	75%	172	265	35
	Please also rate each of the following in the Morristown community.	Availability of paths and walking trails	Similar	59%	233	338	29
		Fitness opportunities	Similar	67%	186	310	40
		Recreational opportunities	Similar	61%	214	328	34
	Please rate the quality of each of the following services in Morristown.	City parks	Similar	72%	220	334	34
		Recreation programs or classes	Similar	60%	252	331	23
		Recreation centers or facilities	Similar	59%	231	318	27
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall quality of parks and recreation opportunities	Similar	72%	216	259	16
Health and wellness	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall health and wellness opportunities	Similar	63%	224	316	29

Health and wellness	Please also rate each of the following in the Morristown community.	Availability of affordable quality food	Similar	49%	220	308	28
		Availability of affordable quality health care	Similar	46%	217	315	31
		Availability of preventive health services	Similar	51%	205	302	32
		Availability of affordable quality mental health care	Similar	34%	191	306	37
	Please rate the quality of each of the following services in Morristown.	Health services	Similar	59%	188	298	36
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall health and wellness opportunities	Similar	79%	91	297	69
		Please rate your overall health.	Lower	45%	302	303	0
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall opportunities for education, culture, and the arts	Similar	51%	237	319	26
	Please also rate each of the following in the Morristown community.	Opportunities to attend cultural/arts/music activities	Similar	41%	245	324	24
		Community support for the arts	Similar	41%	201	258	22
		Availability of affordable quality childcare/preschool	Similar	35%	211	316	33
		K-12 education	Similar	59%	202	319	36
		Adult educational opportunities	Similar	48%	190	309	38
		Opportunities to attend special events and festivals	Similar	50%	259	314	17
	Please rate the quality of each of the following services in Morristown.	Public library services	Similar	80%	264	333	20
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Overall opportunities for education, culture, and the arts	Similar	80%	46	297	84
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to raise children	Lower	67%	284	380	22
		Morristown as a place to retire	Similar	66%	217	375	40
		Sense of community	Similar	55%	264	341	21
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Residents' connection and engagement with their community	Similar	42%	200	262	23
	Please rate the job you feel the Morristown community does at each of the following.	Making all residents feel welcome	Similar	57%	212	264	20
		Attracting people from diverse backgrounds	Similar	58%	117	261	55

Inclusivity and Engagement	Please rate the job you feel the Morristown community does at each of the following.	Valuing/respecting residents from diverse backgrounds	Similar	56%	179	262	32
		Taking care of vulnerable residents	Similar	42%	199	258	23
	Please also rate each of the following in the Morristown community.	Sense of civic/community pride	Similar	47%	200	258	22
		Neighborliness of residents	Similar	55%	241	309	22
		Opportunities to participate in social events and activities	Similar	49%	250	319	21
		Opportunities to volunteer	Similar	59%	235	314	25
		Opportunities to participate in community matters	Similar	47%	273	314	13
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	48%	270	332	18
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the comi..	Residents' connection and engagement with their community	Similar	69%	197	297	33
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information	Similar	44%	213	336	36
		Contacted Morristown elected officials to express your opinion	Similar	15%	158	307	48
		Attended a local public meeting	Similar	13%	258	310	17
		Watched a local public meeting	Similar	17%	234	299	22
		Volunteered your time to some group/activity	Similar	32%	155	313	50
		Campaigned or advocated for a local issue, cause, or candidate	Similar	11%	265	303	12
		Voted in your most recent local election	Much lower	50%	258	258	0
	In general, how many times do you:	Access the internet from your home	Lower	83%	251	257	2
		Access the internet from your cell phone	Similar	93%	173	259	33
		Visit social media sites	Similar	78%	141	259	45
		Use or check email	Similar	92%	243	260	6
		Share your opinions online	Similar	31%	73	258	72
		Shop online	Lower	44%	235	257	8

Full Trends

This table contains the trends over time for the City of Morristown. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2022 and 2023 surveys is greater than six percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Quality of Life	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to live	73%	72%	70%	70%	73%	76%	73%	75%	74%	73%	81%	73%	70%
		The overall quality of life	62%	66%	63%	62%	67%	64%	63%	67%	68%	63%	72%	66%	64%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	74%	78%	72%	76%	76%	80%			75%	72%	83%	71%	73%
		Remain in Morristown for the next five years	79%	81%	82%	86%	83%	81%			75%	81%	84%	85%	87%
	Please rate each of the following in the Morristown community.	Overall image or reputation	54%	52%	44%	54%	57%	60%	53%	49%	53%	56%	56%	53%	59%
	Please rate the quality of each of the following services in Morristown.	Public information services	55%	56%	59%	55%	54%	60%	58%	65%	54%	56%	55%	49%	50%
		Overall customer service by Morristown employees	81%	80%	62%	63%	66%	62%	59%	57%	61%	72%	69%	63%	68%
Governance	Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	44%	51%	35%	47%	42%	44%	46%	46%	39%	54%	47%	39%	44%
		The overall direction that Morristown is taking	31%	45%	43%	49%	57%	56%	52%	60%	50%	57%	63%	49%	54%
		The job Morristown government does at welcoming resident involvement	30%	42%	39%	41%	44%	46%	39%	41%	44%	47%	45%	42%	43%
		Overall confidence in Morristown government			30%	34%	38%	43%	45%	43%	40%	45%	45%	37%	42%
		Generally acting in the best interest of the community			35%	41%	41%	42%	41%	45%	43%	48%	46%	36%	45%
		Being honest			33%	38%	42%	38%	41%	43%	38%	39%	49%	35%	46%
		Being open and transparent to the public										40%	39%	34%	43%
		Informing residents about issues facing the community										42%	39%	33%	38%
		Treating all residents fairly			32%	41%	37%	30%	35%	43%	38%	50%	41%	36%	45%
		Treating residents with respect										51%	52%	42%	51%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	59%	68%	63%	64%	63%	66%	66%	64%	62%	64%	61%	55%	62%
		The Federal Government	37%	42%	35%	44%	38%	39%	53%	48%	45%	48%	42%	31%	50%

Economy	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to work	42%	57%	40%	51%	53%	54%	59%	62%	59%	59%	66%	57%	58%
		Morristown as a place to visit			41%	44%	43%	56%	47%	50%	47%	49%	54%	45%	49%
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health			35%	39%	49%	48%	51%	54%	51%	48%	52%	48%	54%
		Overall quality of business and service establishments	47%	56%	42%	54%	56%	55%	53%	61%	58%	64%	67%	61%	70%
	Please rate each of the following in the Morristown community.	Variety of business and service establishments										58%	59%	52%	63%
		Vibrancy of downtown/commercial area			24%	26%	41%	45%	38%	41%	38%	43%	48%	40%	49%
		Employment opportunities	23%	26%	23%	37%	43%	42%	46%	57%	57%	51%	67%	55%	46%
		Shopping opportunities	40%	52%	42%	43%	53%	50%	52%	54%	52%	44%	47%	43%	49%
		Cost of living			41%	44%	47%	42%	50%	52%	45%	60%	54%	40%	46%
		Economic development	34%	35%	34%	46%	49%	48%	53%	61%	57%	50%	57%	46%	53%
	Please rate the quality of each of the following services in Morristown.	Overall economic health				94%	93%	85%	91%	88%	89%	89%	90%	87%	
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	17%	19%	14%	24%	27%	24%	29%	35%	31%	26%	30%	17%	19%
Mobility	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of the transportation system										33%	41%	35%	40%
		Traffic flow on major streets	42%	40%	47%	46%	51%	56%	58%	54%	49%	60%	52%	42%	44%
	Please also rate each of the following in the Morristown community.	Ease of public parking			57%	56%	61%	58%	66%	61%	60%	69%	60%	58%	56%
		Ease of travel by car	62%	54%	60%	57%	65%	66%	71%	70%	65%	77%	68%	62%	61%
		Ease of travel by public transportation			14%						19%	22%	34%	33%	33%
		Ease of travel by bicycle	29%	32%	22%	38%	28%	34%	30%	25%	25%	29%	34%	26%	38%
		Ease of walking	43%	46%	42%	54%	43%	45%	50%	42%	41%	48%	44%	38%	41%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving			7%	11%					5%	8%	8%	8%	7%
		Carpooled with other adults or children instead of driving alone			38%	41%	37%	38%	35%	37%	37%	40%	39%	39%	37%

Mobility	Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving			36%	29%	27%	28%	34%	28%	27%	24%	30%	30%	26%	
	Please rate the quality of each of the following services in Morristown.	Traffic enforcement	59%	65%	59%	67%	64%	57%	65%	61%	56%	62%	61%	51%	56%	
		Traffic signal timing	45%	49%	38%	44%	48%	48%	55%	50%	41%	50%	54%	50%	46%	
		Street repair	26%	35%	31%	31%	34%	35%	36%	32%	27%	32%	36%	31%	35%	
		Street cleaning	45%	50%	45%	46%	47%	46%	53%	45%	46%	54%	52%	46%	46%	
		Street lighting	56%	68%	52%	63%	62%	56%	63%	60%	57%	58%	53%	54%	57%	
		Snow removal	49%	58%	48%	51%	54%	54%	53%	58%	62%	65%	59%	56%	63%	
		Sidewalk maintenance	48%	51%	44%	43%	46%	48%	49%	57%	48%	54%	53%	47%	45%	
		Bus or transit services	36%	34%	37%						22%	18%	41%	44%	42%	
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of the transportation system										73%	67%	75%	67%	
Community Design	Please rate each of the following aspects of quality of life in Morristown.	Your neighborhood as a place to live	65%	69%	72%	68%	68%	76%	67%	72%	70%	66%	74%	71%	70%	
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall design or layout of residential and commercial areas			41%	51%	52%	54%	54%	50%	52%	55%	55%	47%	51%	
	Please also rate each of the following in the Morristown community.	Well-planned residential growth											42%	50%	40%	45%
		Well-planned commercial growth											50%	55%	49%	52%
		Well-designed neighborhoods											50%	52%	45%	47%
		Preservation of the historical or cultural character of the community											56%	62%	52%	58%
		Public places where people want to spend time			38%	48%	44%	47%	44%	46%	49%	44%	47%	38%	51%	
		Variety of housing options	49%	54%	48%	45%	51%	44%	46%	40%	37%	42%	34%	32%	32%	
		Availability of affordable quality housing	42%	47%	42%	41%	49%	35%	41%	38%	35%	34%	30%	26%	23%	
		Overall quality of new development	42%	53%	35%	47%	58%	54%	62%	65%	58%	59%	53%	50%	52%	
Overall appearance	52%	50%	51%	56%	51%	57%	48%	53%	60%	51%	57%	55%	54%			

Community Design	Please rate the quality of each of the following services in Morristown.	Land use, planning and zoning	39%	44%	42%	48%	46%	41%	41%	43%	39%	37%	45%	41%	43%		
		Code enforcement	25%	27%	31%	38%	37%	37%	40%	38%	35%	31%	49%	37%	41%		
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas					82%	76%	73%	77%	68%	67%	73%	75%	73%		
Utilities	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of the utility infrastructure											70%	61%	64%	64%	
	Please rate the quality of each of the following services in Morristown.	Affordable high-speed internet access												55%	60%	57%	59%
		Garbage collection	79%	83%	85%	84%	88%	81%	83%	85%	81%	79%	81%	80%	79%		
		Drinking water	54%	59%	58%	61%	59%	46%	61%	60%	56%	59%	65%	62%	65%		
		Sewer services	64%	66%	63%	62%	63%	60%	73%	65%	63%	72%	70%	68%	70%		
		Storm water management	58%	54%	62%	57%	59%	55%	66%	61%	52%	71%	68%	63%	70%		
		Power (electric and/or gas) utility	71%	78%	73%	76%	76%	67%	78%	72%	66%	76%	76%	73%	75%		
		Utility billing				61%	65%	63%	61%	64%	63%	56%	65%	59%	55%	65%	
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure											90%	89%	87%	84%		
Safety	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall feeling of safety				69%	66%	68%	68%	64%	70%	63%	63%	70%	61%	61%	
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	87%	91%	89%	92%	92%	89%	86%	86%	86%	87%	90%	86%	88%		
		In Morristown's downtown/commercial area during the day	83%	91%	85%	92%	85%	80%	80%	83%	76%	85%	89%	81%	87%		
		From property crime	37%	45%									72%	69%	66%	72%	
		From violent crime	57%	63%									78%	76%	74%	68%	
		From fire, flood, or other natural disaster											82%	84%	82%	83%	
	Please rate the quality of each of the following services in Morristown.	Police/Sheriff services	73%	82%	65%	75%	72%	75%	75%	74%	71%	75%	75%	66%	74%		
		Crime prevention	52%	59%	54%	64%	65%	58%	61%	61%	55%	65%	59%	55%	59%		
Animal control		42%	41%	39%	34%	45%	44%	50%	49%	44%	51%	58%	46%	48%			

Safety	Please rate the quality of each of the following services in Morristown.	Ambulance or emergency medical services	84%	87%	83%	83%	89%	83%	85%	87%	80%	83%	84%	74%	79%
		Fire services	87%	93%	88%	89%	88%	88%	92%	89%	83%	95%	90%	83%	86%
		Fire prevention and education	71%	79%	66%	68%	77%	73%	76%	71%	70%	79%	74%	72%	67%
		Emergency preparedness	45%	64%	42%	52%	59%	51%	49%	62%	51%	57%	53%	54%	57%
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall feeling of safety					92%	95%	91%	93%	93%	95%	91%	91%	87%
Natural environment	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of natural environment	55%	60%	76%	71%	70%	65%	69%	68%	64%	73%	72%	68%	65%
	Please also rate each of the following in the Morristown community.	Cleanliness	54%	54%	50%	51%	52%	53%	52%	53%	55%	52%	52%	50%	49%
		Water resources										58%	60%	56%	62%
		Air quality	44%	53%	49%	54%	52%	46%	49%	49%	56%	66%	64%	59%	60%
	Please rate the quality of each of the following services in Morristown.	Preservation of natural areas	46%	59%	41%	48%	51%	52%	44%	56%	51%	63%	59%	49%	54%
		Morristown open space			40%	47%	46%	48%	44%	51%	46%	54%	49%	47%	50%
		Recycling	75%	78%	70%	75%	73%	73%	72%	83%	73%	65%	72%	59%	65%
		Yard waste pick-up	61%	69%	66%	58%	63%	64%	71%	72%	67%	66%	68%	67%	64%
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of natural environment					80%	75%	79%	77%	77%	82%	83%	77%	77%
Parks and Recreation	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of parks and recreation opportunities										72%	68%	78%	75%
	Please also rate each of the following in the Morristown community.	Availability of paths and walking trails	46%	48%	38%	50%	49%	47%	48%	44%	46%	62%	54%	53%	59%
		Fitness opportunities			47%	57%	58%	56%	64%	61%	67%	77%	54%	57%	67%
		Recreational opportunities	58%	50%	43%	56%	57%	54%	54%	54%	55%	53%	57%	59%	61%
	Please rate the quality of each of the following services in Morristown.	City parks	83%	78%	71%	76%	80%	70%	75%	76%	68%	74%	79%	78%	72%
		Recreation programs or classes	67%	57%	52%	55%	61%	54%	52%	57%	54%	59%	56%	50%	60%
		Recreation centers or facilities	61%	49%	46%	51%	59%	54%	52%	49%	50%	50%	48%	52%	59%























Parks and Recreation	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	78%	78%	78%	72%								
Health and wellness	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall health and wellness opportunities	58%	61%	58%	61%	60%	61%	58%	63%	62%	57%	63%	
	Please also rate each of the following in the Morristown community.	Availability of affordable quality food	49%	48%	50%	51%	55%	63%	59%	68%	70%	67%	52%	49%
		Availability of affordable quality health care	41%	45%	41%	48%	54%	55%	50%	56%	57%	51%	52%	46%
		Availability of preventive health services	55%	47%	43%	50%	54%	57%	52%	56%	56%	59%	54%	51%
		Availability of affordable quality mental health care	30%	40%	44%	48%	40%	44%	42%	41%	41%	38%	34%	
	Please rate the quality of each of the following services in Morristown.	Health services	61%	54%	60%	64%	64%	61%	51%	64%	60%	57%	65%	59%
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	86%	82%	73%	82%	81%	87%	84%	84%	79%			
		Please rate your overall health.	44%	44%	44%	44%	39%	32%	44%	46%	61%	55%	45%	
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall opportunities for education, culture, and the arts	51%	59%	66%	64%	62%	55%	60%	43%	52%	47%	51%	
	Please also rate each of the following in the Morristown community.	Opportunities to attend cultural/arts/music activities	41%	42%	33%	42%	48%	49%	44%	45%	47%	41%	45%	40%
		Community support for the arts	49%	39%	41%	41%								
		Availability of affordable quality childcare/preschool	41%	46%	56%	51%	57%	53%	54%	47%	50%	44%	44%	40%
		K-12 education	61%	63%	69%	70%	73%	71%	69%	66%	68%	62%	66%	59%
		Adult educational opportunities	53%	50%	63%	53%	53%	60%	59%	57%	52%	46%	48%	
		Opportunities to attend special events and festivals	46%	44%	50%	53%	46%	52%	47%	38%	51%	53%	50%	
	Please rate the quality of each of the following services in Morristown.	Public library services	82%	82%	79%	75%	74%	77%	74%	80%	83%	75%	79%	80%
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	90%	88%	78%	85%	85%	84%	80%	79%	80%			
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to raise children	60%	65%	65%	65%	68%	67%	65%	68%	73%	71%	71%	68%
		Morristown as a place to retire	55%	50%	59%	55%	60%	59%	62%	68%	63%	63%	70%	66%
		Sense of community	57%	61%	48%	50%	53%	52%	51%	44%	51%	54%	60%	55%

























Inclusivity and Engagement	Please rate each of the following characteristics as they relate to Morristown as a whole.	Residents' connection and engagement with their community											42%	47%	40%	42%						
	Please rate the job you feel the Morristown community does at each of the following.	Making all residents feel welcome											62%	65%	55%	57%						
		Attracting people from diverse backgrounds											48%	60%	57%	58%						
		Valuing/respecting residents from diverse backgrounds											53%	58%	54%	56%						
		Taking care of vulnerable residents											44%	47%	40%	42%						
	Please also rate each of the following in the Morristown community.	Sense of civic/community pride											53%	47%	39%	47%						
		Neighborhoodliness of residents	47%										53%	57%	57%	40%	53%	49%	58%	54%	52%	55%
Opportunities to participate in social events and activities		50%	55%	37%	41%	46%	45%	49%	49%	46%	42%	51%	48%	49%								
	Opportunities to volunteer	74%	73%	60%	57%	62%	67%	65%	68%	67%	62%	58%	60%	59%								
	Opportunities to participate in community matters	51%	56%	44%	45%	48%	46%	49%	52%	50%	48%	48%	47%	47%								
	Openness and acceptance of the community toward people of diverse backgrounds	46%	44%	39%	44%	45%	50%	34%	42%	46%	42%	42%	49%	48%								
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	76%										85%	87%	76%	78%	76%	73%	73%	71%	69%		
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information	37%	41%	38%	34%	32%	34%	38%	43%	36%	42%	38%	40%	44%							
		Contacted Morristown elected officials to express your opinion	19%				16%	15%	15%	17%	17%	21%	20%	16%	18%	15%						
		Attended a local public meeting	18%	19%	15%	19%	8%	10%	11%	15%	19%	19%	16%	13%	13%							
		Watched a local public meeting	37%				35%	27%	26%	22%	22%	28%	31%	22%	22%	17%						
		Volunteered your time to some group/activity	50%	45%	48%	41%	32%	40%						34%	34%	32%	32%					
		Campaigned or advocated for a local issue, cause, or candidate	20%				18%	17%	24%						17%	16%	20%	11%				
	Voted in your most recent local election	61%	62%										74%	57%	56%	50%						
	In general, how many times do you:	Access the internet from your home											91%	83%	84%	83%						
		Access the internet from your cell phone											94%	91%	89%	93%						

























Participation	In general, how many times do you:				
	Visit social media sites	83%	80%	77%	78%
	Use or check email	94%	90%	91%	92%
	Share your opinions online	35%	35%	26%	31%
	Shop online	39%	44%	41%	44%

























Complete Set of Frequencies

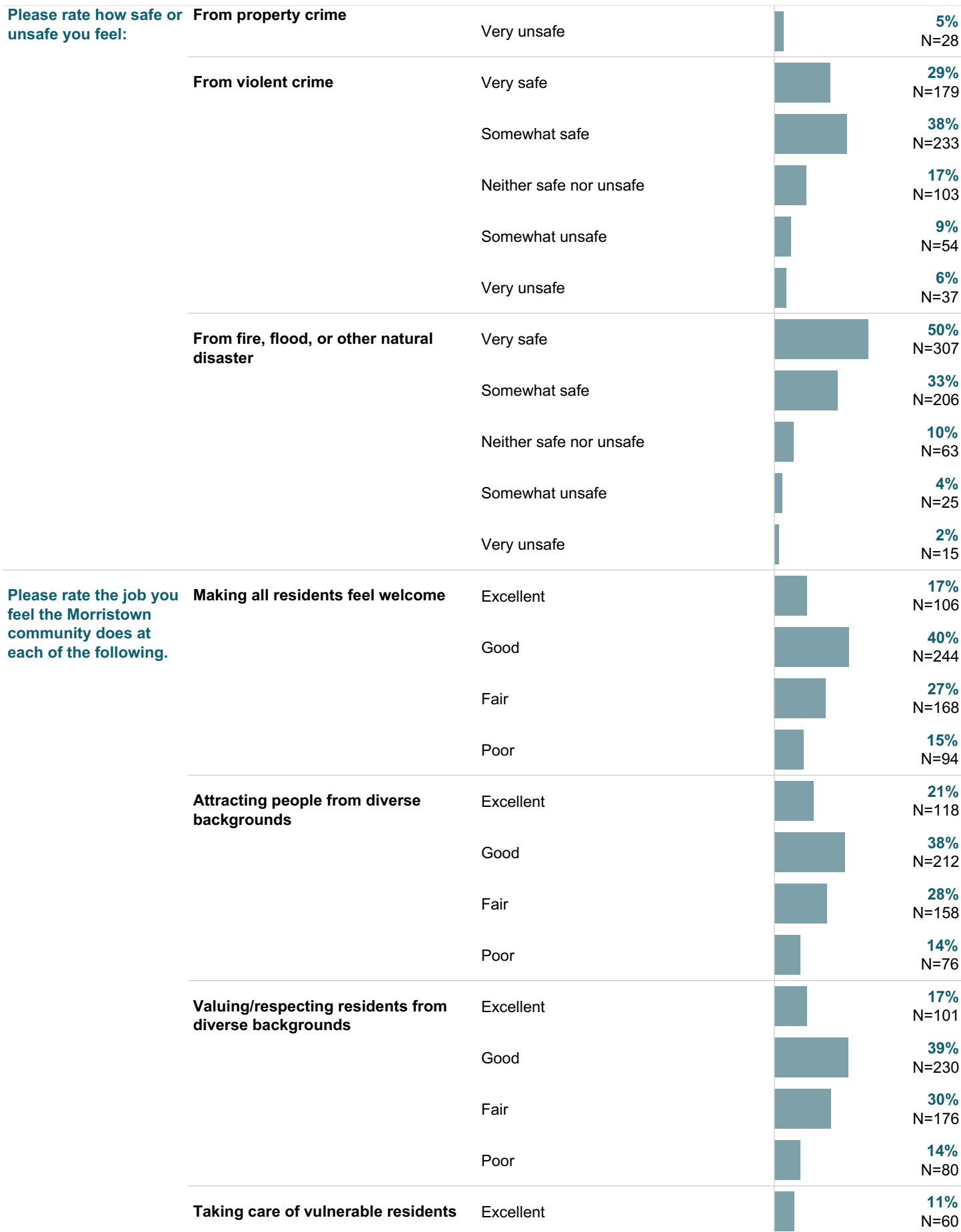
This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

























Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to live	Excellent		21% N=136
		Good		49% N=307
		Fair		26% N=165
		Poor		4% N=25
Your neighborhood as a place to live		Excellent		28% N=176
		Good		42% N=264
		Fair		21% N=135
		Poor		9% N=57
Morristown as a place to raise children		Excellent		19% N=107
		Good		48% N=270
		Fair		24% N=136
		Poor		8% N=46
Morristown as a place to work		Excellent		18% N=99
		Good		41% N=230
		Fair		30% N=167
		Poor		12% N=67
Morristown as a place to visit		Excellent		13% N=82
		Good		36% N=220
		Fair		31% N=189
		Poor		20% N=122
Morristown as a place to retire		Excellent		24% N=137
		Good		42% N=238

























Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to retire	Fair		18% N=104
		Poor		16% N=92
	The overall quality of life	Excellent		18% N=113
		Good		46% N=291
		Fair		25% N=159
		Poor		10% N=65
	Sense of community	Excellent		15% N=91
		Good		40% N=238
		Fair		27% N=161
		Poor		18% N=110
Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health	Excellent		8% N=50
		Good		45% N=269
		Fair		32% N=193
		Poor		14% N=83
	Overall quality of the transportation system	Excellent		8% N=44
		Good		32% N=189
		Fair		37% N=214
		Poor		23% N=135
	Overall design or layout of residential and commercial areas	Excellent		10% N=63
		Good		41% N=256
		Fair		37% N=231
		Poor		11% N=71
	Overall quality of the utility infrastructure	Excellent		17% N=107
		Good		47% N=297

Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of the utility infrastructure	Fair		26% N=165
		Poor		9% N=58
	Overall feeling of safety	Excellent		12% N=78
		Good		49% N=306
		Fair		27% N=170
		Poor		12% N=73
	Overall quality of natural environment	Excellent		16% N=100
		Good		48% N=295
		Fair		27% N=165
		Poor		8% N=51
	Overall quality of parks and recreation opportunities	Excellent		29% N=173
		Good		47% N=285
		Fair		17% N=101
		Poor		8% N=50
	Overall health and wellness opportunities	Excellent		15% N=94
		Good		48% N=291
		Fair		27% N=166
		Poor		9% N=56
	Overall opportunities for education, culture, and the arts	Excellent		10% N=63
		Good		40% N=241
		Fair		34% N=206
		Poor		15% N=87
	Residents' connection and engagement with their community	Excellent		10% N=54
		Good		32% N=182

























Please rate each of the following characteristics as they relate to Morristown as a whole.	Residents' connection and engagement with their community	Fair		41% N=235
		Poor		17% N=98
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	Very likely		31% N=194
		Somewhat likely		42% N=260
		Somewhat unlikely		15% N=94
		Very unlikely		12% N=77
	Remain in Morristown for the next five years	Very likely		58% N=359
		Somewhat likely		28% N=173
		Somewhat unlikely		6% N=39
		Very unlikely		7% N=44
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		58% N=365
		Somewhat safe		30% N=187
		Neither safe nor unsafe		5% N=32
		Somewhat unsafe		6% N=38
		Very unsafe		1% N=4
	In Morristown's downtown/commercial area during the day	Very safe		47% N=289
		Somewhat safe		40% N=248
		Neither safe nor unsafe		6% N=36
		Somewhat unsafe		6% N=35
		Very unsafe		2% N=12
	From property crime	Very safe		21% N=125
		Somewhat safe		51% N=305
		Neither safe nor unsafe		12% N=70
		Somewhat unsafe		12% N=72



























Please rate the job you feel the Morristown community does at each of the following.	Taking care of vulnerable residents	Good		32% N=180
		Fair		31% N=173
		Poor		27% N=153
Please rate each of the following in the Morristown community.	Overall quality of business and service establishments	Excellent		17% N=104
		Good		54% N=332
		Fair		25% N=152
		Poor		5% N=30
	Variety of business and service establishments	Excellent		15% N=96
		Good		48% N=300
		Fair		24% N=150
		Poor		13% N=79
	Vibrancy of downtown/commercial area	Excellent		10% N=60
		Good		39% N=243
		Fair		38% N=233
		Poor		13% N=82
	Employment opportunities	Excellent		12% N=71
		Good		34% N=194
		Fair		36% N=207
		Poor		18% N=100
	Shopping opportunities	Excellent		12% N=78
		Good		37% N=231
		Fair		39% N=243
		Poor		12% N=77
	Cost of living	Excellent		10% N=62

Please rate each of the following in the Morristown community.	Cost of living	Good		36% N=229
		Fair		31% N=196
		Poor		22% N=141
	Overall image or reputation	Excellent		12% N=73
		Good		47% N=288
		Fair		29% N=177
		Poor		12% N=74
Please also rate each of the following in the Morristown community.	Traffic flow on major streets	Excellent		7% N=43
		Good		37% N=231
		Fair		33% N=205
		Poor		24% N=149
	Ease of public parking	Excellent		10% N=59
		Good		46% N=278
		Fair		33% N=200
		Poor		11% N=64
	Ease of travel by car	Excellent		19% N=117
		Good		42% N=256
		Fair		30% N=179
		Poor		9% N=55
	Ease of travel by public transportation	Excellent		6% N=20
		Good		28% N=100
		Fair		29% N=105
		Poor		38% N=136
	Ease of travel by bicycle	Excellent		10% N=38

























Please also rate each of the following in the Morristown community.

Ease of travel by bicycle	Good		28% N=109
	Fair		30% N=113
	Poor		32% N=122
Ease of walking	Excellent		12% N=65
	Good		29% N=150
	Fair		31% N=160
	Poor		28% N=147
Well-planned residential growth	Excellent		8% N=43
	Good		37% N=188
	Fair		35% N=182
	Poor		20% N=101
Well-planned commercial growth	Excellent		13% N=68
	Good		39% N=203
	Fair		29% N=154
	Poor		19% N=100
Well-designed neighborhoods	Excellent		8% N=44
	Good		39% N=225
	Fair		35% N=202
	Poor		19% N=107
Preservation of the historical or cultural character of the community	Excellent		16% N=91
	Good		42% N=238
	Fair		30% N=170
	Poor		12% N=65
Public places where people want to spend time	Excellent		12% N=72

























Please also rate each of the following in the Morristown community.

Public places where people want to spend time	Good		38% N=221
	Fair		28% N=161
	Poor		22% N=125
Variety of housing options	Excellent		8% N=48
	Good		24% N=138
	Fair		40% N=235
	Poor		28% N=160
Availability of affordable quality housing	Excellent		5% N=26
	Good		18% N=100
	Fair		35% N=191
	Poor		43% N=236
Overall quality of new development	Excellent		11% N=59
	Good		41% N=233
	Fair		38% N=214
	Poor		10% N=55
Overall appearance	Excellent		9% N=55
	Good		45% N=282
	Fair		38% N=236
	Poor		8% N=47
Cleanliness	Excellent		14% N=84
	Good		36% N=222
	Fair		44% N=273
	Poor		7% N=40
Water resources	Excellent		19% N=112

























Please also rate each of the following in the Morristown community.

























Water resources	Good		43% N=251
	Fair		27% N=160
	Poor		11% N=64
Air quality	Excellent		14% N=83
	Good		46% N=281
	Fair		31% N=188
	Poor		9% N=54
Availability of paths and walking trails	Excellent		17% N=99
	Good		41% N=235
	Fair		31% N=175
	Poor		11% N=61
Fitness opportunities	Excellent		21% N=118
	Good		46% N=261
	Fair		26% N=145
	Poor		7% N=42
Recreational opportunities	Excellent		18% N=103
	Good		44% N=254
	Fair		29% N=168
	Poor		10% N=58
Availability of affordable quality food	Excellent		16% N=96
	Good		34% N=207
	Fair		36% N=223
	Poor		14% N=87
Availability of affordable quality health care	Excellent		13% N=79

























Please also rate each of the following in the Morristown community.

Availability of affordable quality health care	Good		32% N=192
	Fair		37% N=216
	Poor		18% N=104
Availability of preventive health services	Excellent		14% N=80
	Good		37% N=208
	Fair		34% N=192
	Poor		16% N=90
Availability of affordable quality mental health care	Excellent		8% N=38
	Good		26% N=115
	Fair		35% N=158
	Poor		31% N=137
Opportunities to attend cultural/arts/music activities	Excellent		12% N=70
	Good		29% N=162
	Fair		40% N=227
	Poor		19% N=108
Community support for the arts	Excellent		14% N=72
	Good		27% N=142
	Fair		38% N=197
	Poor		21% N=111
Availability of affordable quality childcare/preschool	Excellent		11% N=42
	Good		24% N=92
	Fair		35% N=132
	Poor		30% N=112
K-12 education	Excellent		17% N=82

























Please also rate each of K-12 education the following in the Morristown community.

	Good		42% N=197
	Fair		31% N=146
	Poor		10% N=47
Adult educational opportunities	Excellent		13% N=59
	Good		36% N=165
	Fair		36% N=169
	Poor		15% N=71
Sense of civic/community pride	Excellent		11% N=57
	Good		36% N=195
	Fair		37% N=199
	Poor		16% N=85
Neighborliness of residents	Excellent		13% N=74
	Good		42% N=242
	Fair		31% N=177
	Poor		15% N=85
Opportunities to participate in social events and activities	Excellent		13% N=71
	Good		36% N=206
	Fair		36% N=206
	Poor		15% N=87
Opportunities to attend special events and festivals	Excellent		14% N=86
	Good		36% N=215
	Fair		34% N=202
	Poor		16% N=95
Opportunities to volunteer	Excellent		19% N=95

























Please also rate each of the following in the Morristown community.	Opportunities to volunteer		Good		40% N=202
			Fair		30% N=154
			Poor		11% N=56
	Opportunities to participate in community matters		Excellent		13% N=66
			Good		34% N=170
			Fair		35% N=178
			Poor		17% N=88
	Openness and acceptance of the community toward people of diverse backgrounds		Excellent		13% N=71
			Good		35% N=186
			Fair		32% N=171
			Poor		20% N=110
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information		No		56% N=355
			Yes		44% N=275
	Contacted Morristown elected officials to express your opinion		No		85% N=534
			Yes		15% N=97
	Attended a local public meeting		No		87% N=546
			Yes		13% N=84
	Watched a local public meeting		No		83% N=525
			Yes		17% N=109
	Volunteered your time to some group/activity		No		68% N=430
			Yes		32% N=204
	Campaigned or advocated for a local issue, cause, or candidate		No		89% N=563
			Yes		11% N=70
	Voted in your most recent local election		No		50% N=318

Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	Yes		50% N=315
	Used public transportation instead of driving	No		93% N=587
		Yes		7% N=47
	Carpooled with other adults or children instead of driving alone	No		63% N=397
		Yes		37% N=237
Please rate the quality of each of the following services in Morristown.	Walked or biked instead of driving	No		74% N=470
		Yes		26% N=165
	Public information services	Excellent		8% N=42
		Good		41% N=208
		Fair		35% N=176
		Poor		16% N=79
	Economic development	Excellent		10% N=57
		Good		43% N=241
		Fair		34% N=188
		Poor		13% N=71
	Traffic enforcement	Excellent		14% N=81
		Good		42% N=241
		Fair		29% N=165
		Poor		15% N=88
	Traffic signal timing	Excellent		8% N=49
		Good		38% N=226
		Fair		36% N=218
		Poor		18% N=108
	Street repair	Excellent		5% N=33

























Please rate the quality of each of the following services in Morristown.

Street repair	Good		30% N=182
	Fair		36% N=221
	Poor		29% N=174
Street cleaning	Excellent		11% N=63
	Good		35% N=208
	Fair		38% N=222
	Poor		16% N=95
Street lighting	Excellent		11% N=69
	Good		46% N=283
	Fair		32% N=195
	Poor		12% N=72
Snow removal	Excellent		15% N=72
	Good		48% N=228
	Fair		27% N=131
	Poor		10% N=47
Sidewalk maintenance	Excellent		7% N=37
	Good		38% N=208
	Fair		41% N=226
	Poor		14% N=76
Bus or transit services	Excellent		9% N=32
	Good		32% N=112
	Fair		30% N=103
	Poor		29% N=99
Land use, planning and zoning	Excellent		10% N=43

























Please rate the quality of each of the following services in Morristown.

Land use, planning and zoning	Good		33% N=145
	Fair		38% N=169
	Poor		19% N=85
Code enforcement	Excellent		9% N=45
	Good		32% N=154
	Fair		34% N=164
	Poor		24% N=116
Affordable high-speed internet access	Excellent		21% N=116
	Good		38% N=216
	Fair		27% N=153
	Poor		14% N=78
Garbage collection	Excellent		36% N=218
	Good		44% N=265
	Fair		16% N=98
	Poor		4% N=27
Drinking water	Excellent		21% N=125
	Good		44% N=269
	Fair		22% N=137
	Poor		13% N=78
Sewer services	Excellent		21% N=127
	Good		48% N=290
	Fair		23% N=136
	Poor		8% N=46
Storm water management	Excellent		20% N=106

























Please rate the quality of each of the following services in Morristown.

























Storm water management	Good		51% N=276
	Fair		22% N=118
	Poor		8% N=42
Power (electric and/or gas) utility	Excellent		26% N=163
	Good		48% N=299
	Fair		20% N=122
	Poor		5% N=34
Utility billing	Excellent		22% N=135
	Good		43% N=260
	Fair		24% N=145
	Poor		11% N=70
Police/Sheriff services	Excellent		30% N=174
	Good		44% N=254
	Fair		21% N=122
	Poor		5% N=31
Crime prevention	Excellent		19% N=103
	Good		41% N=227
	Fair		30% N=165
	Poor		11% N=62
Animal control	Excellent		12% N=64
	Good		36% N=198
	Fair		31% N=167
	Poor		21% N=115
Ambulance or emergency medical services	Excellent		32% N=164

























Please rate the quality of each of the following services in Morristown.























Ambulance or emergency medical services	Good		47% N=240
	Fair		17% N=87
	Poor		4% N=20
Fire services	Excellent		35% N=176
	Good		51% N=256
	Fair		12% N=59
	Poor		3% N=13
Fire prevention and education	Excellent		24% N=112
	Good		43% N=199
	Fair		24% N=109
	Poor		9% N=43
Emergency preparedness	Excellent		17% N=65
	Good		40% N=150
	Fair		25% N=94
	Poor		18% N=66
Preservation of natural areas	Excellent		15% N=70
	Good		39% N=187
	Fair		29% N=140
	Poor		17% N=81
Morristown open space	Excellent		12% N=59
	Good		38% N=188
	Fair		35% N=173
	Poor		16% N=78
Recycling	Excellent		20% N=114

























Please rate the quality of each of the following services in Morristown.

























Recycling	Good		44% N=245
	Fair		24% N=134
	Poor		11% N=61
Yard waste pick-up	Excellent		23% N=127
	Good		41% N=231
	Fair		23% N=127
	Poor		13% N=73
City parks	Excellent		27% N=157
	Good		46% N=267
	Fair		23% N=132
	Poor		5% N=30
Recreation programs or classes	Excellent		13% N=60
	Good		47% N=222
	Fair		28% N=131
	Poor		13% N=61
Recreation centers or facilities	Excellent		17% N=87
	Good		41% N=210
	Fair		28% N=141
	Poor		14% N=69
Health services	Excellent		18% N=105
	Good		41% N=233
	Fair		28% N=160
	Poor		13% N=74
Public library services	Excellent		30% N=160

Please rate the quality of each of the following services in Morristown.	Public library services	Good		50% N=270
		Fair		14% N=77
		Poor		6% N=32
	Overall customer service by Morristown employees	Excellent		24% N=137
		Good		44% N=255
		Fair		22% N=127
		Poor		10% N=56
	The value of services for the taxes paid to Morristown	Excellent		8% N=45
		Good		36% N=199
		Fair		35% N=193
		Poor		21% N=115
Please rate the following categories of Morristown government performance.	The overall direction that Morristown is taking	Excellent		7% N=41
		Good		47% N=264
		Fair		28% N=161
		Poor		18% N=100
	The job Morristown government does at welcoming resident involvement	Excellent		6% N=30
		Good		37% N=187
		Fair		35% N=177
		Poor		23% N=116
	Overall confidence in Morristown government	Excellent		7% N=42
		Good		35% N=203
		Fair		33% N=195
		Poor		24% N=143
	Generally acting in the best interest of the community	Excellent		8% N=48

























Please rate the following categories of Morristown government performance.	Generally acting in the best interest of the community	Good		37% N=208
		Fair		34% N=190
		Poor		21% N=119
Being honest	Excellent			11% N=58
	Good			34% N=175
	Fair			34% N=172
	Poor			21% N=105
Being open and transparent to the public	Excellent			9% N=49
	Good			34% N=175
	Fair			30% N=159
	Poor			27% N=138
Informing residents about issues facing the community	Excellent			9% N=51
	Good			28% N=153
	Fair			36% N=195
	Poor			26% N=139
Treating all residents fairly	Excellent			12% N=64
	Good			33% N=178
	Fair			27% N=146
	Poor			28% N=148
Treating residents with respect	Excellent			17% N=96
	Good			33% N=185
	Fair			30% N=169
	Poor			19% N=106
Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Excellent		16% N=96

























Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Good		46% N=282
		Fair		29% N=175
		Poor		9% N=54
	Hamblen County	Excellent		14% N=83
		Good		38% N=221
		Fair		34% N=198
		Poor		14% N=84
	The Federal Government	Excellent		13% N=77
		Good		37% N=219
		Fair		28% N=163
		Poor		22% N=128
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall economic health	Essential		46% N=288
		Very important		41% N=255
		Somewhat important		12% N=77
		Not at all important		0% N=3
	Overall quality of the transportation system	Essential		28% N=172
		Very important		39% N=243
		Somewhat important		32% N=202
		Not at all important		1% N=5
	Overall design or layout of residential and commercial areas	Essential		28% N=175
		Very important		45% N=281
		Somewhat important		24% N=153
		Not at all important		3% N=18
	Overall quality of the utility infrastructure	Essential		44% N=278

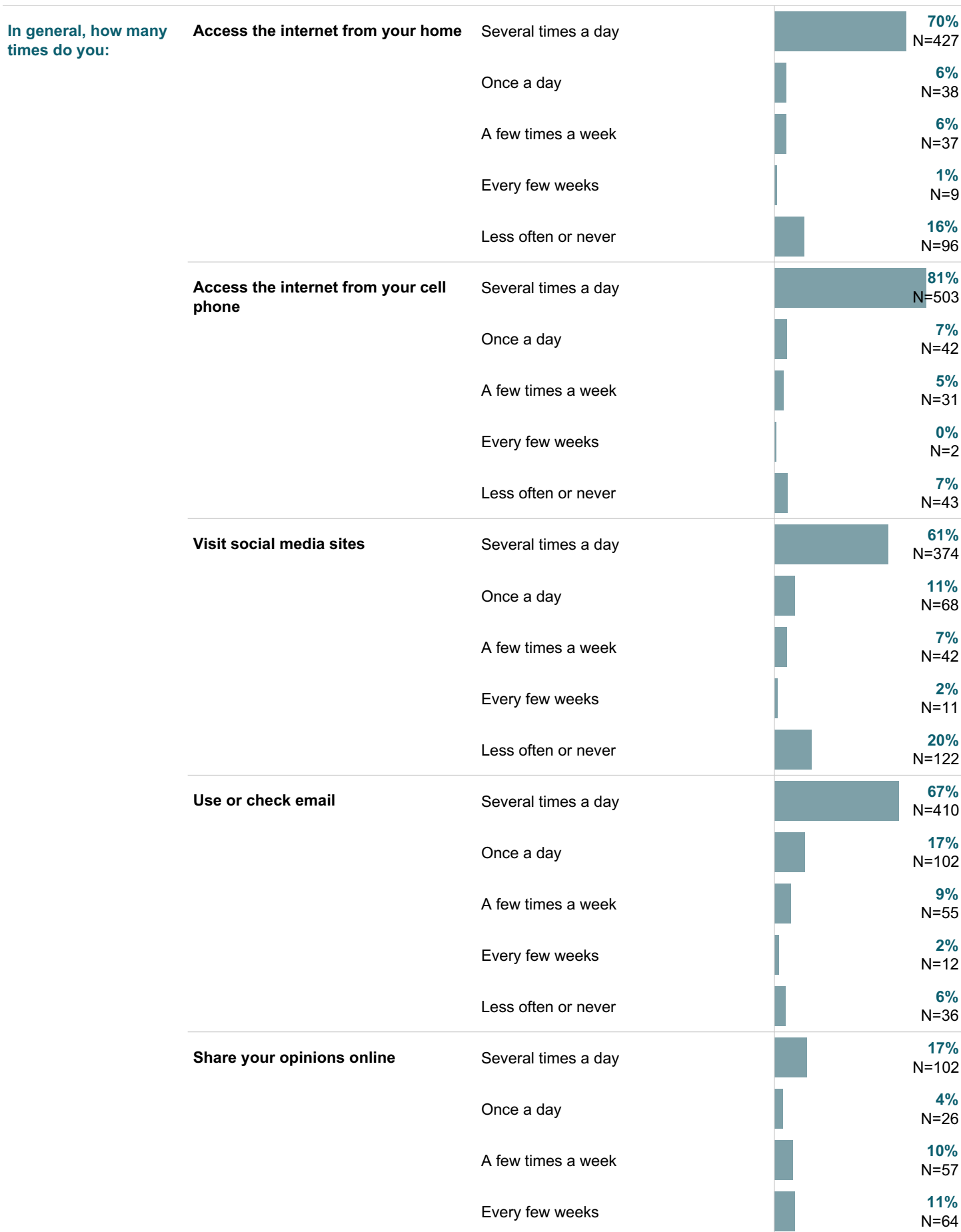
Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Very important		39% N=247
		Somewhat important		15% N=97
		Not at all important		1% N=6
	Overall feeling of safety	Essential		47% N=294
		Very important		40% N=251
		Somewhat important		13% N=81
		Not at all important		0% N=3
	Overall quality of natural environment	Essential		31% N=197
		Very important		46% N=287
		Somewhat important		21% N=135
		Not at all important		2% N=10
	Overall quality of parks and recreation opportunities	Essential		29% N=184
		Very important		43% N=269
		Somewhat important		27% N=169
		Not at all important		1% N=5
	Overall health and wellness opportunities	Essential		34% N=212
		Very important		45% N=282
		Somewhat important		20% N=124
		Not at all important		2% N=11
	Overall opportunities for education, culture, and the arts	Essential		35% N=224
		Very important		45% N=281
		Somewhat important		19% N=121
		Not at all important		1% N=5
	Residents' connection and engagement with their community	Essential		21% N=129

























Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Very important		49% N=308
		Somewhat important		26% N=165
		Not at all important		4% N=27
Please rate the Morristown Police Department's enforcement of each of the following traffic laws.	Speeding in neighborhoods	Excellent		14% N=80
		Good		35% N=198
		Fair		28% N=161
		Poor		23% N=128
	Speeding on major thoroughfares (e.g., Morris Blvd., Andrew Johnson Hwy)	Excellent		18% N=102
		Good		44% N=257
		Fair		25% N=148
		Poor		13% N=77
	Cell phone use while driving	Excellent		11% N=55
		Good		26% N=137
		Fair		29% N=150
		Poor		34% N=178
	Other distracted driving (e.g., eating, passenger distraction, adjusting audio or climate controls, etc.)	Excellent		11% N=55
		Good		27% N=134
		Fair		34% N=164
		Poor		28% N=134
	Intoxicated driving (DUI)	Excellent		20% N=94
		Good		41% N=189
		Fair		24% N=111
		Poor		15% N=68
	Seatbelt use	Excellent		27% N=131

























Please rate the Morristown Police Department's enforcement of each of the following traffic laws.	Seatbelt use	Good	<div><div></div></div>	37% N=180
		Fair	<div><div></div></div>	21% N=104
		Poor	<div><div></div></div>	15% N=72
Please indicate whether you or another member of your household were in contact with anyone from the Morristown Police Department over the last 12 months for any of the following reasons. (Select all that apply.)	No contact/none of these		<div><div></div></div>	62% N=378
	Police officer(s) responding to 911 call		<div><div></div></div>	18% N=112
	Non-emergency call operator		<div><div></div></div>	15% N=90
	Police officer(s) responding to non-emergency call		<div><div></div></div>	21% N=130
	Other contacts or interactions (e.g., attending a community meeting, talking t..		<div><div></div></div>	18% N=113
Have you visited any of the following Morristown parks? (Select all that apply.)	Fulton-Hill Park		<div><div></div></div>	20% N=124
	Frank Lorino Park		<div><div></div></div>	54% N=340
	Fred Miller Park		<div><div></div></div>	73% N=459
	Dr. Martin Luther King, Jr. Park		<div><div></div></div>	35% N=221
	Wayne Hansard Park		<div><div></div></div>	24% N=153
	Jolley Park		<div><div></div></div>	39% N=243
	Wildwood Park		<div><div></div></div>	12% N=73
	Morristown Landing		<div><div></div></div>	26% N=166
	Civic Park		<div><div></div></div>	12% N=75
	Talley Ward		<div><div></div></div>	19% N=117
	None of these		<div><div></div></div>	15% N=94
Have you attended any of the following events in Morristown? (Select all that apply.)	Starlite Cinemas Series		<div><div></div></div>	9% N=58
	Concert Series		<div><div></div></div>	14% N=84
	Arts in the park		<div><div></div></div>	20% N=121
	Easter Adventure		<div><div></div></div>	5% N=32
	Live on the Lawn		<div><div></div></div>	13% N=82





















Have you attended any of the following events in Morristown? (Select all that apply.)	Christmas Parade		44% N=272
	Boofest		21% N=128
	Jeep Festival formerly Morristown Craft Beer Festival		15% N=91
	None of these		40% N=246
Please rate how safe or unsafe you feel: From residential fires	Very safe		49% N=302
	Somewhat safe		38% N=234
	Neither safe nor unsafe		8% N=51
	Somewhat unsafe		2% N=12
	Very unsafe		2% N=11
From business fires	Very safe		57% N=322
	Somewhat safe		29% N=166
	Neither safe nor unsafe		12% N=67
	Somewhat unsafe		1% N=4
	Very unsafe		2% N=10
From assisted living/nursing home fires	Very safe		56% N=252
	Somewhat safe		26% N=117
	Neither safe nor unsafe		15% N=66
	Somewhat unsafe		1% N=5
	Very unsafe		2% N=11
From natural disasters	Very safe		41% N=236
	Somewhat safe		39% N=222
	Neither safe nor unsafe		14% N=82
	Somewhat unsafe		5% N=30
	Very unsafe		1% N=5

Please rate the following Morristown Fire Department services.	Public information	Excellent		31% N=163
		Good		47% N=242
		Fair		19% N=98
		Poor		3% N=15
	Emergency medical response	Excellent		49% N=257
		Good		37% N=194
		Fair		13% N=68
		Poor		0% N=
	Community outreach	Excellent		25% N=123
		Good		47% N=230
		Fair		23% N=115
		Poor		5% N=24
	Public education programs	Excellent		29% N=129
		Good		37% N=165
		Fair		24% N=106
		Poor		9% N=41
	Response to inquiries	Excellent		32% N=133
		Good		43% N=181
		Fair		22% N=90
		Poor		3% N=13
	Fire suppression	Excellent		39% N=170
		Good		43% N=187
		Fair		15% N=67
		Poor		3% N=11



In general, how many times do you:	Share your opinions online	Less often or never		58% N=341
	Shop online	Several times a day		16% N=92
		Once a day		5% N=30
		A few times a week		23% N=136
		Every few weeks		32% N=189
		Less often or never		24% N=144
	Please rate your overall health.	Excellent		13% N=81
		Very good		32% N=203
		Good		35% N=223
		Fair		15% N=94
		Poor		6% N=35
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive		4% N=27
		Somewhat positive		15% N=93
		Neutral		37% N=238
		Somewhat negative		31% N=197
		Very negative		13% N=80
How many years have you lived in Morristown?		Less than 2 years		15% N=97
		2-5 years		12% N=79
		6-10 years		10% N=62
		11-20 years		16% N=99
		More than 20 years		47% N=300
Which best describes the building you live in?		Single-family detached home		58% N=367
		Townhouse or duplex (may share walls but no units above or below you)		17% N=107
		Condominium or apartment (have units above or below you)		18% N=114

Which best describes the building you live in?	Mobile home		3% N=21
	Other		4% N=26
Do you rent or own your home?	Rent		50% N=315
	Own		50% N=315
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		10% N=61
	\$300 to \$599		18% N=110
	\$600 to \$999		31% N=189
	\$1,000 to \$1,499		21% N=129
	\$1,500 to \$2,499		11% N=69
	\$2,500 to \$3,999		6% N=36
	\$4,000 to \$6,999		2% N=11
	\$7,000 to \$9,999		0% N=1
	\$10,000 or more		0% N=2
Do any children 17 or under live in your household?	No		68% N=421
	Yes		32% N=202
Are you or any other members of your household aged 65 or older?	No		65% N=412
	Yes		35% N=220
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		27% N=166
	\$25,000 to \$49,999		32% N=191
	\$50,000 to \$74,999		16% N=97
	\$75,000 to \$99,999		9% N=52
	\$100,000 to \$149,999		10% N=61
	\$150,000 to \$199,999		3% N=18
	\$200,000 to \$299,999		1% N=7

(Please include in your total income money from all sources for all persons living in your household.)	\$300,000 or more		2% N=11
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		85% N=531
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		15% N=92
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		4% N=22
	Asian		1% N=9
	Black or African American		9% N=56
	Native Hawaiian or Other Pacific Islander		0% N=1
	White		85% N=531
	A race not listed		8% N=50
In which category is your age?	18-24 years		7% N=45
	25-34 years		21% N=135
	35-44 years		12% N=76
	45-54 years		23% N=144
	55-64 years		10% N=63
	65-74 years		14% N=92
	75 years or older		13% N=83
What is your gender?	Woman		52% N=327
	Man		46% N=288
	Identify in another way		2% N=15
If you identify in another way, how would you describe your gender?	Non-binary		100% N=5

Methods (open participation)



As part of its participation in The National Community Survey™ (The NCS™), the City of Morristown conducted a survey of 640 residents. Survey invitations were mailed to randomly selected households and data were collected from October 30th, 2023 to December 11th, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Morristown. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on November 27th, 2023. The survey remained open for 2 weeks and there were 138 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the City of Morristown. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.¹⁹ The results of the weighting scheme for the open participation survey are presented in the following table.

















		Unweighted	Weighted	Target ²⁰
Age	18-34	9%	31%	29%
	35-54	40%	36%	34%
	55+	51%	33%	37%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	96%	87%	85%
	Yes, I consider myself to be of Hispanic, Latino/a/x, ..	4%	13%	15%
Housing tenure	Own	91%	59%	50%
	Rent	9%	41%	50%
Housing type	Attached	10%	40%	40%
	Detached	90%	60%	60%
Race & Hispanic or..	Not white alone	14%	27%	27%
	White alone, not Hispanic or Latino	86%	73%	73%
Sex	Man	46%	48%	48%
	Woman	54%	52%	52%
Sex/age	Man 18-34	3%	14%	15%
	Man 35-54	13%	20%	17%
	Man 55+	30%	13%	16%
	Woman 18-34	7%	16%	14%
	Woman 35-54	27%	17%	17%
	Woman 55+	21%	20%	21%



















19. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>



















20. Targets come from the 2020 Census and 2022 American Community Survey.



















Open Participation Survey Results



















This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Quality of Life	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to live	Excellent		20% N=28
			Good		46% N=63
			Fair		21% N=28
			Poor		13% N=18
		The overall quality of life	Excellent		11% N=15
			Good		54% N=74
			Fair		22% N=30
			Poor		14% N=19
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Morristown to someone who asks	Very likely		31% N=42
			Somewhat likely		35% N=48
			Somewhat unlikely		9% N=12
			Very unlikely		26% N=35
		Remain in Morristown for the next five years	Very likely		65% N=89
			Somewhat likely		13% N=18
			Somewhat unlikely		14% N=19
			Very unlikely		8% N=11

Quality of Life	Please rate each of the following in the Morristown community.	Overall image or reputation	Excellent		10% N=14
			Good		42% N=58
			Fair		26% N=35
			Poor		22% N=31
Governance	Please rate the quality of each of the following services in Morristown.	Public information services	Excellent		8% N=10
			Good		37% N=44
			Fair		22% N=27
			Poor		33% N=39
		Overall customer service by Morristown employees	Excellent		20% N=25
			Good		31% N=38
			Fair		28% N=35
			Poor		21% N=26
	Please rate the following categories of Morristown government performance.	The value of services for the taxes paid to Morristown	Excellent		14% N=16
			Good		23% N=27
			Fair		26% N=30
			Poor		37% N=43
		The overall direction that Morristown is taking	Excellent		11% N=13
			Good		25% N=30

Governance	Please rate the following categories of Morristown government performance.	The overall direction that Morristown is taking	Fair		33% N=41
			Poor		31% N=38
		The job Morristown government does at welcoming resident involvement	Excellent		5% N=5
			Good		29% N=32
			Fair		26% N=29
			Poor		41% N=46
		Overall confidence in Morristown government	Excellent		8% N=10
			Good		10% N=12
			Fair		35% N=42
			Poor		47% N=58
		Generally acting in the best interest of the community	Excellent		7% N=8
			Good		17% N=20
			Fair		32% N=39
			Poor		44% N=53
		Being honest	Excellent		6% N=7
			Good		20% N=24
			Fair		29% N=34
			Poor		45% N=54

Governance	Please rate the following categories of Morristown government performance.	Being open and transparent to the public	Excellent		4% N=5
			Good		18% N=20
			Fair		25% N=28
			Poor		53% N=61
		Informing residents about issues facing the community	Excellent		2% N=2
			Good		17% N=22
			Fair		26% N=32
			Poor		55% N=69
		Treating all residents fairly	Excellent		13% N=14
			Good		13% N=14
			Fair		27% N=28
			Poor		47% N=50
		Treating residents with respect	Excellent		12% N=14
			Good		20% N=23
			Fair		24% N=29
			Poor		44% N=51
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Excellent		10% N=13
			Good		30% N=39

Governance	Overall, how would you rate the quality of the services provided by each of the following?	The City of Morristown	Fair		35% N=45
			Poor		26% N=33
		The Federal Government	Excellent		6% N=9
			Good		7% N=10
			Fair		39% N=53
			Poor		47% N=64
Economy	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to work	Excellent		11% N=13
			Good		48% N=61
			Fair		29% N=37
			Poor		13% N=16
		Morristown as a place to visit	Excellent		8% N=11
			Good		33% N=44
			Fair		43% N=59
			Poor		16% N=22
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall economic health	Excellent		17% N=23
			Good		30% N=41
			Fair		29% N=39
			Poor		23% N=32

Economy

Please rate each of the following in the Morristown community.

Overall quality of business and service establishments

Excellent



11%
N=15

Good



46%
N=63

Fair



33%
N=45

Poor



10%
N=14

Variety of business and service establishments

Excellent



9%
N=13

Good



30%
N=41

Fair



34%
N=47

Poor



27%
N=38

Vibrancy of downtown/commercial area

Excellent



7%
N=9

Good



27%
N=37

Fair



24%
N=33

Poor



42%
N=58

Employment opportunities

Excellent



14%
N=17

Good



29%
N=35

Fair



37%
N=44

Poor



19%
N=23

Shopping opportunities

Excellent







































12%
N=17



















Good
























24%
N=34



















Economy	Please rate each of the following in the Morristown community.	Shopping opportunities	Fair		39% N=54
			Poor		24% N=33
		Cost of living	Excellent		18% N=25
			Good		27% N=38
			Fair		27% N=37
			Poor		28% N=38
	Please rate the quality of each of the following services in Morristown.	Economic development	Excellent		8% N=10
			Good		35% N=45
			Fair		36% N=47
			Poor		21% N=28
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall economic health	Essential		52% N=71
			Very important		32% N=43
			Somewhat important		13% N=18
			Not at all important		4% N=5
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		4% N=6
			Somewhat positive		23% N=32
			Neutral		17% N=23
			Somewhat negative		33% N=46



Economy		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very negative		23% N=31
Mobility	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of the transportation system	Excellent		4% N=6
			Good		18% N=25
			Fair		39% N=53
			Poor		38% N=52
	Please also rate each of the following in the Morristown community.	Traffic flow on major streets	Excellent		7% N=10
			Good		16% N=22
			Fair		42% N=59
			Poor		35% N=48
		Ease of public parking	Excellent		8% N=11
			Good		43% N=59
			Fair		34% N=47
			Poor		15% N=21
		Ease of travel by car	Excellent		19% N=25
			Good		31% N=42
			Fair		37% N=51
			Poor		14% N=19
		Ease of travel by public transportation	Excellent		2% N=2


















Mobility	Please also rate each of the following in the Morristown community.	Ease of travel by public transportation	Good		11% N=8
			Fair		26% N=19
			Poor		61% N=44
		Ease of travel by bicycle	Good		10% N=9
			Fair		25% N=23
			Poor		65% N=59
		Ease of walking	Excellent		2% N=3
			Good		27% N=32
			Fair		31% N=37
			Poor		39% N=47
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	No		96% N=131
			Yes		4% N=6
		Carpooled with other adults or children instead of driving alone	No		54% N=75
			Yes		46% N=63
		Walked or biked instead of driving	No		68% N=94
			Yes		32% N=44
	Please rate the quality of each of the following services in Morristown.	Traffic enforcement	Excellent		15% N=19
			Good		30% N=39



















Mobility	Please rate the quality of each of the following services in Morristown.	Traffic enforcement	Fair		29% N=38
			Poor		26% N=34
		Traffic signal timing	Excellent		9% N=12
			Good		27% N=36
			Fair		34% N=46
			Poor		29% N=39
		Street repair	Excellent		4% N=6
			Good		21% N=29
			Fair		30% N=42
			Poor		45% N=62
		Street cleaning	Excellent		11% N=14
			Good		36% N=46
			Fair		18% N=24
			Poor		35% N=45
		Street lighting	Excellent		8% N=11
			Good		33% N=44
			Fair		30% N=39
			Poor		28% N=38

Mobility	Please rate the quality of each of the following services in Morristown.	Snow removal	Excellent		17% N=18
			Good		45% N=50
			Fair		29% N=32
			Poor		9% N=10
		Sidewalk maintenance	Excellent		10% N=11
			Good		34% N=41
			Fair		23% N=28
			Poor		33% N=39
		Bus or transit services	Excellent		2% N=2
			Good		19% N=13
			Fair		27% N=18
			Poor		51% N=34
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Essential		28% N=39
			Very important		31% N=42
			Somewhat important		35% N=48
			Not at all important		6% N=8
Community Design	Please rate each of the following aspects of quality of life in Morristown.	Your neighborhood as a place to live	Excellent		32% N=44
			Good		43% N=59

















Community Design	Please rate each of the following aspects of quality of life in Morristown.	Your neighborhood as a place to live	Fair		16% N=22
			Poor		9% N=13
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall design or layout of residential and commercial areas	Excellent		5% N=7
			Good		39% N=54
			Fair		26% N=36
			Poor		30% N=42
	Please also rate each of the following in the Morristown community.	Well-planned residential growth	Excellent		7% N=7
			Good		22% N=24
			Fair		27% N=31
			Poor		44% N=50
		Well-planned commercial growth	Excellent		12% N=15
			Good		23% N=29
			Fair		32% N=40
			Poor		33% N=41
		Well-designed neighborhoods	Excellent		5% N=7
			Good		28% N=36
			Fair		30% N=38
			Poor		36% N=46



















Community Design	Please also rate each of the following in the Morristown community.	Preservation of the historical or cultural character of the community	Excellent		12% N=15
			Good		46% N=58
			Fair		24% N=30
			Poor		19% N=24
		Public places where people want to spend time	Excellent		10% N=12
			Good		33% N=41
			Fair		30% N=38
			Poor		27% N=34
		Variety of housing options	Excellent		5% N=7
			Good		28% N=36
			Fair		25% N=32
			Poor		42% N=55
		Availability of affordable quality housing	Excellent		1% N=1
			Good		12% N=15
			Fair		36% N=46
			Poor		52% N=65
		Overall quality of new development	Excellent		7% N=8
			Good		30% N=37












Community Design	Please also rate each of the following in the Morristown community.	Overall quality of new development	Fair		37% N=45
			Poor		27% N=33
		Overall appearance	Excellent		12% N=16
			Good		38% N=52
			Fair		35% N=48
			Poor		15% N=21
	Please rate the quality of each of the following services in Morristown.	Land use, planning and zoning	Excellent		3% N=3
			Good		21% N=21
			Fair		34% N=33
			Poor		42% N=41
		Code enforcement	Excellent		11% N=13
			Good		32% N=35
			Fair		8% N=9
			Poor		49% N=53
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Essential		43% N=60
			Very important		37% N=51
			Somewhat important		19% N=26
			Not at all important		0% N=












Utilities	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of the utility infrastructure	Excellent		23% N=31
			Good		31% N=42
			Fair		34% N=46
			Poor		12% N=16
	Please rate the quality of each of the following services in Morristown.	Affordable high-speed internet access	Excellent		24% N=32
			Good		29% N=39
			Fair		26% N=35
			Poor		20% N=27
		Garbage collection	Excellent		31% N=43
			Good		43% N=60
			Fair		14% N=19
			Poor		11% N=15
		Drinking water	Excellent		26% N=34
			Good		31% N=41
			Fair		28% N=37
			Poor		15% N=20
		Sewer services	Excellent		25% N=26
			Good		43% N=44



















Utilities	Please rate the quality of each of the following services in Morristown.	Sewer services	Fair	<div></div>	19% N=19
			Poor	<div></div>	13% N=14
		Storm water management	Excellent	<div></div>	19% N=24
			Good	<div></div>	42% N=53
			Fair	<div></div>	23% N=29
			Poor	<div></div>	16% N=20
		Power (electric and/or gas) utility	Excellent	<div></div>	31% N=41
			Good	<div></div>	39% N=51
			Fair	<div></div>	25% N=33
			Poor	<div></div>	5% N=7
		Utility billing	Excellent	<div></div>	18% N=24
			Good	<div></div>	33% N=44
	Fair		<div></div>	30% N=40	
	Poor		<div></div>	18% N=23	
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Essential	<div></div>	57% N=79
			Very important	<div></div>	28% N=39
			Somewhat important	<div></div>	11% N=15
			Not at all important	<div></div>	4% N=5

Safety	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall feeling of safety	Excellent		18% N=24
			Good		38% N=53
			Fair		27% N=37
			Poor		17% N=24
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		61% N=84
			Somewhat safe		20% N=28
			Neither safe nor unsafe		0% N=
			Somewhat unsafe		17% N=24
			Very unsafe		1% N=2
	In Morristown's downtown/commercial area during the day	Very safe		37% N=51	
		Somewhat safe		32% N=44	
		Neither safe nor unsafe		13% N=17	
		Somewhat unsafe		10% N=13	
		Very unsafe		8% N=11	
From property crime	Very safe		22% N=31		
	Somewhat safe		30% N=41		
	Neither safe nor unsafe		15% N=20		
	Somewhat unsafe		26% N=35		

Safety	Please rate how safe or unsafe you feel:	From property crime	Very unsafe		7% N=10
		From violent crime	Very safe		29% N=40
			Somewhat safe		45% N=61
			Neither safe nor unsafe		9% N=12
			Somewhat unsafe		9% N=12
			Very unsafe		9% N=12
		From fire, flood, or other natural disaster	Very safe		49% N=68
			Somewhat safe		35% N=48
			Neither safe nor unsafe		4% N=6
			Somewhat unsafe		8% N=11
			Very unsafe		4% N=5
	Please rate the quality of each of the following services in Morristown.	Police/Sheriff services	Excellent		26% N=35
			Good		34% N=46
			Fair		17% N=23
			Poor		23% N=30
		Crime prevention	Excellent		22% N=28
			Good		25% N=32
			Fair		27% N=34

















Safety	Please rate the quality of each of the following services in Morristown.	Crime prevention	Poor		26% N=34
		Animal control	Excellent		12% N=12
			Good		33% N=35
			Fair		12% N=13
			Poor		44% N=47
		Ambulance or emergency medical services	Excellent		26% N=27
			Good		46% N=48
			Fair		21% N=22
			Poor		8% N=8
		Fire services	Excellent		50% N=57
			Good		36% N=41
			Fair		13% N=15
			Poor		1% N=2
		Fire prevention and education	Excellent		26% N=29
			Good		38% N=41
			Fair		19% N=20
			Poor		18% N=19
		Emergency preparedness	Excellent		7% N=7



















Safety	Please rate the quality of each of the following services in Morristown.	Emergency preparedness	Good		29% N=32
			Fair		34% N=37
			Poor		31% N=35
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall feeling of safety	Essential		55% N=76
			Very important		32% N=44
			Somewhat important		9% N=13
			Not at all important		4% N=5
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of natural environment	Excellent		26% N=35
			Good		39% N=53
			Fair		25% N=34
			Poor		10% N=14
Natural environment	Please also rate each of the following in the Morristown community.	Cleanliness	Excellent		14% N=20
			Good		31% N=43
			Fair		24% N=34
			Poor		30% N=41
		Water resources	Excellent		26% N=34
			Good		38% N=50
			Fair		12% N=16



















Natural environment	Please also rate each of the following in the Morristown community.	Water resources	Poor		23% N=30
		Air quality	Excellent		16% N=22
			Good		43% N=58
			Fair		28% N=38
			Poor		12% N=16
	Please rate the quality of each of the following services in Morristown.	Preservation of natural areas	Excellent		4% N=6
			Good		25% N=32
			Fair		23% N=30
			Poor		48% N=62
		Morristown open space	Excellent		7% N=9
Good				25% N=29	
Fair				31% N=37	
Poor				37% N=44	
Recycling		Excellent		18% N=25	
		Good		42% N=56	
		Fair		17% N=23	
		Poor		23% N=31	
Yard waste pick-up		Excellent		18% N=23	

Natural environment	Please rate the quality of each of the following services in Morristown.	Yard waste pick-up	Good		32% N=41
			Fair		21% N=27
			Poor		29% N=37
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential		28% N=39
			Very important		52% N=72
			Somewhat important		20% N=27
			Not at all important		0% N=
Parks and Recreation	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall quality of parks and recreation opportunities	Excellent		27% N=37
			Good		41% N=56
			Fair		16% N=23
			Poor		16% N=21
	Please also rate each of the following in the Morristown community.	Availability of paths and walking trails	Excellent		25% N=32
			Good		36% N=45
			Fair		20% N=25
			Poor		19% N=23
		Fitness opportunities	Excellent		28% N=37
			Good		29% N=37
			Fair		26% N=34



















Parks and Recreation	Please also rate each of the following in the Morristown community.	Fitness opportunities	Poor	<div></div>	17% N=22		
		Recreational opportunities	Excellent	<div></div>	20% N=28		
			Good	<div></div>	38% N=51		
			Fair	<div></div>	23% N=31		
			Poor	<div></div>	19% N=26		
	Please rate the quality of each of the following services in Morristown.	City parks	Excellent	<div></div>	29% N=37		
			Good	<div></div>	28% N=37		
			Fair	<div></div>	29% N=37		
			Poor	<div></div>	14% N=18		
		Recreation programs or classes	Excellent	<div></div>	9% N=9		
			Good	<div></div>	42% N=42		
			Fair	<div></div>	28% N=29		
			Poor	<div></div>	21% N=22		
		Recreation centers or facilities	Excellent	<div></div>	19% N=21		
			Good	<div></div>	39% N=43		
			Fair	<div></div>	21% N=23		
			Poor	<div></div>	21% N=23		
		Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.		Overall quality of parks and recreation opportunities	Essential	<div></div>	23% N=32



















Parks and Recreation	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Very important		50% N=68
			Somewhat important		23% N=31
			Not at all important		4% N=6
Health and wellness	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall health and wellness opportunities	Excellent		21% N=28
			Good		39% N=54
			Fair		25% N=34
			Poor		15% N=21
	Please also rate each of the following in the Morristown community.	Availability of affordable quality food	Excellent		14% N=19
			Good		34% N=46
			Fair		32% N=44
			Poor		20% N=27
		Availability of affordable quality health care	Excellent		12% N=17
			Good		28% N=38
			Fair		27% N=37
			Poor		33% N=45
		Availability of preventive health services	Excellent		9% N=12
			Good		31% N=42
			Fair		34% N=46

















Health and wellness	Please also rate each of the following in the Morristown community.	Availability of preventive health services	Poor		26% N=35
		Availability of affordable quality mental health care	Excellent		2% N=2
			Good		19% N=19
			Fair		21% N=22
			Poor		58% N=61
	Please rate the quality of each of the following services in Morristown.	Health services	Excellent		15% N=18
			Good		21% N=24
			Fair		30% N=35
			Poor		35% N=41
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Essential		35% N=48
			Very important		38% N=52
			Somewhat important		15% N=21
			Not at all important		12% N=16
	Please rate your overall health.		Excellent		19% N=26
			Very good		34% N=48
			Good		30% N=42
			Fair		8% N=12
			Poor		8% N=11



















Education, Arts and Culture	Please rate each of the following characteristics as they relate to Morristown as a whole.	Overall opportunities for education, culture, and the arts	Excellent		8% N=11
			Good		42% N=57
			Fair		28% N=37
			Poor		21% N=29
	Please also rate each of the following in the Morristown community.	Opportunities to attend cultural/arts/music activities	Excellent		16% N=20
			Good		31% N=39
			Fair		31% N=40
			Poor		22% N=29
	Community support for the arts	Excellent		13% N=17	
		Good		23% N=30	
		Fair		37% N=48	
		Poor		28% N=36	
	Availability of affordable quality childcare/preschool	Excellent		11% N=10	
		Good		17% N=16	
		Fair		9% N=8	
		Poor		64% N=61	
	K-12 education	Excellent		13% N=15	
		Good		35% N=40	


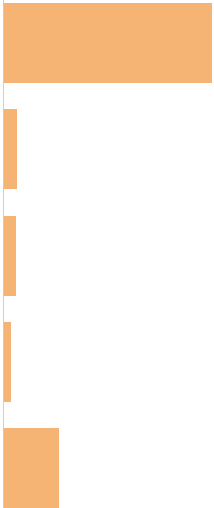
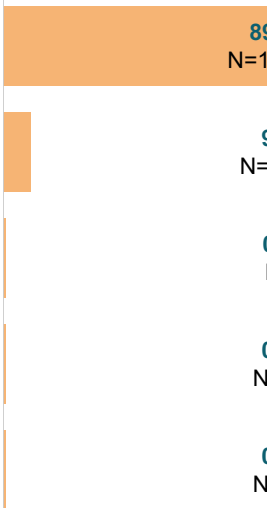


Education, Arts and Culture	Please also rate each of the following in the Morristown community.	K-12 education	Fair	<div></div>	24% N=28
			Poor	<div></div>	27% N=31
		Adult educational opportunities	Excellent	<div></div>	18% N=19
			Good	<div></div>	27% N=30
			Fair	<div></div>	30% N=33
			Poor	<div></div>	25% N=28
		Opportunities to attend special events and festivals	Excellent	<div></div>	17% N=22
			Good	<div></div>	34% N=45
			Fair	<div></div>	32% N=43
			Poor	<div></div>	17% N=22
	Please rate the quality of each of the following services in Morristown.	Public library services	Excellent	<div></div>	29% N=32
			Good	<div></div>	30% N=33
			Fair	<div></div>	32% N=35
			Poor	<div></div>	9% N=10
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Essential	<div></div>	34% N=47
			Very important	<div></div>	33% N=46
			Somewhat important	<div></div>	29% N=39
			Not at all important	<div></div>	4% N=6

Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Morristown.	Morristown as a place to raise children	Excellent		20% N=27
			Good		50% N=67
			Fair		17% N=22
			Poor		14% N=18
	Morristown as a place to retire		Excellent		29% N=37
			Good		26% N=34
			Fair		22% N=28
			Poor		23% N=30
	Sense of community		Excellent		11% N=16
			Good		34% N=47
			Fair		31% N=43
			Poor		23% N=32
	Please rate each of the following characteristics as they relate to Morristown as a whole.	Residents' connection and engagement with their community	Excellent		7% N=9
			Good		21% N=28
			Fair		45% N=61
			Poor		28% N=38
	Please rate the job you feel the Morristown community does at each of the following.	Making all residents feel welcome	Excellent		10% N=14
			Good		39% N=52



















Inclusivity and Engagement	Please rate the job you feel the Morristown community does at each of the following.	Making all residents feel welcome	Fair		25% N=33
			Poor		26% N=36
		Attracting people from diverse backgrounds	Excellent		16% N=19
			Good		36% N=44
			Fair		31% N=38
			Poor		17% N=22
		Valuing/respecting residents from diverse backgrounds	Excellent		24% N=32
			Good		22% N=30
			Fair		31% N=41
			Poor		23% N=31
		Taking care of vulnerable residents	Excellent		18% N=22
			Good		12% N=15
			Fair		18% N=21
			Poor		52% N=62
	Please also rate each of the following in the Morristown community.	Sense of civic/community pride	Excellent		13% N=17
			Good		25% N=33
			Fair		38% N=49
			Poor		24% N=32



















Inclusivity and Engagement	Please also rate each of the following in the Morristown community.	Neighborliness of residents	Excellent		18% N=25
			Good		30% N=41
			Fair		27% N=37
			Poor		25% N=34
		Opportunities to participate in social events and activities	Excellent		14% N=17
			Good		34% N=43
			Fair		32% N=40
			Poor		21% N=26
		Opportunities to volunteer	Excellent		22% N=25
			Good		38% N=45
			Fair		27% N=31
			Poor		14% N=16
		Opportunities to participate in community matters	Excellent		9% N=11
			Good		39% N=45
			Fair		25% N=29
			Poor		27% N=31
		Openness and acceptance of the community toward people of diverse backgrounds	Excellent		10% N=13
			Good		25% N=30

Inclusivity and Engagement	Please also rate each of the following in the Morristown community.	Openness and acceptance of the community toward people of diverse backgrounds	Fair		36% N=45
			Poor		29% N=36
	Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Essential		40% N=54
			Very important		35% N=48
			Somewhat important		24% N=33
			Not at all important		1% N=2
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Morristown for help or information	No		54% N=74
			Yes		46% N=64
		Contacted Morristown elected officials to express your opinion	No		73% N=101
			Yes		27% N=37
		Attended a local public meeting	No		83% N=115
			Yes		17% N=23
		Watched a local public meeting	No		76% N=104
			Yes		24% N=34
		Volunteered your time to some group/activity	No		58% N=81
			Yes		42% N=57
		Campaigned or advocated for a local issue, cause, or candidate	No		73% N=100
			Yes		27% N=38



















Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	No		36% N=50
			Yes		64% N=88
In general, how many times do you:	Access the internet from your home		Several times a day		71% N=94
			Once a day		4% N=6
			A few times a week		4% N=5
			Every few weeks		2% N=3
			Less often or never		19% N=25
	Access the internet from your cell phone		Several times a day		89% N=118
			Once a day		9% N=13
			A few times a week		0% N=
			Every few weeks		0% N=1
			Less often or never		0% N=1
	Visit social media sites		Several times a day		65% N=86
			Once a day		13% N=17
			A few times a week		12% N=16
			Every few weeks		1% N=1
			Less often or never		9% N=12
	Use or check email		Several times a day		74% N=98



















Participation	In general, how many times do you:	Use or check email	Once a day	<div></div>	18% N=23
			A few times a week	<div></div>	8% N=11
		Share your opinions online	Several times a day	<div></div>	15% N=20
			Once a day	<div></div>	3% N=3
			A few times a week	<div></div>	22% N=29
			Every few weeks	<div></div>	24% N=32
			Less often or never	<div></div>	37% N=49
		Shop online	Several times a day	<div></div>	12% N=16
			Once a day	<div></div>	18% N=23
			A few times a week	<div></div>	25% N=33
Every few weeks	<div></div>		34% N=44		
Less often or never	<div></div>		12% N=15		
Custom	In which area of Morristown do you live? (Refer to map above.)	Area 1 - NW	<div></div>	47% N=65	
		Area 2 - NE	<div></div>	19% N=26	
		Area 3 - SE	<div></div>	16% N=22	
		Area 4 - SW	<div></div>	15% N=21	
		None of these/I don't live in Morristown	<div></div>	2% N=3	
	Overall, how would you rate the quality of the services provided by each of the following?	Hamblen County	Excellent	<div></div>	17% N=23



















Custom	Overall, how would you rate the quality of the services provided by each of the following?	Hamblen County	Good		25% N=32
			Fair		49% N=64
			Poor		9% N=12
	Please rate the Morristown Police Department's enforcement of each of the following traffic laws.	Speeding in neighborhoods	Excellent		14% N=18
			Good		37% N=48
			Fair		18% N=23
			Poor		31% N=40
		Speeding on major thoroughfares (e.g., Excellent Morris Blvd., Andrew Johnson Hwy)	Excellent		24% N=31
			Good		41% N=52
			Fair		21% N=27
			Poor		14% N=18
		Cell phone use while driving	Excellent		8% N=9
			Good		29% N=35
			Fair		14% N=16
			Poor		49% N=59
		Other distracted driving (e.g., eating, passenger distraction, adjusting audio or climate controls, etc.)	Excellent		12% N=14
			Good		32% N=35
			Fair		15% N=17

Custom	Please rate the Morristown Police Department's enforcement of each of the following traffic laws.	Other distracted driving (e.g., eating, passenger distraction, adjusting audio or climate controls, etc.)	Poor		40% N=45
		Intoxicated driving (DUI)	Excellent		17% N=21
			Good		36% N=43
			Fair		26% N=31
			Poor		21% N=25
		Seatbelt use	Excellent		19% N=21
			Good		35% N=38
			Fair		20% N=22
			Poor		26% N=29
		Please indicate whether you or another member of your household were in contact with anyone from the Morristown Police Department over the last 12 months for any of the following reasons. (Select all that apply.)	No contact/none of these		47% N=64
			Police officer(s) responding to 911 call		19% N=26
			Non-emergency call operator		28% N=39
			Police officer(s) responding to non-emergency call		27% N=38
			Other contacts or interactions (e.g., attending a community meeting, talking to an officer on patrol, etc.)		28% N=38
		Have you visited any of the following Morristown parks? (Select all that apply.)	Fulton-Hill Park		42% N=58
			Frank Lorino Park		58% N=80
			Fred Miller Park		75% N=103
			Dr. Martin Luther King, Jr. Park		38% N=52



















Custom	Have you visited any of the following Morristown parks? (Select all that apply.)	Wayne Hansard Park		39% N=53
		Jolley Park		40% N=56
		Wildwood Park		13% N=17
		Morristown Landing		28% N=39
		Civic Park		17% N=24
		Talley Ward		29% N=40
		None of these		10% N=13
	Have you attended any of the following Starlite Cinemas Series events in Morristown? (Select all that apply.)	Starlite Cinemas Series		8% N=11
		Concert Series		16% N=21
		Arts in the park		16% N=21
		Easter Adventure		4% N=5
		Live on the Lawn		22% N=29
		Christmas Parade		45% N=59
		Boofest		17% N=22
		Jeep Festival formerly Morristown Craft Beer Festival		13% N=17
		None of these		44% N=59
	Please rate how safe or unsafe you feel:	From residential fires		
		Very safe		51% N=70
		Somewhat safe		26% N=36











Custom	Please rate how safe or unsafe you feel:	From residential fires	Neither safe nor unsafe		7% N=10
			Somewhat unsafe		12% N=16
			Very unsafe		4% N=5
		From business fires	Very safe		64% N=86
			Somewhat safe		18% N=24
			Neither safe nor unsafe		6% N=9
			Somewhat unsafe		11% N=15
			Very unsafe		1% N=1
		From assisted living/nursing home fires	Very safe		47% N=43
			Somewhat safe		33% N=31
			Neither safe nor unsafe		9% N=9
			Somewhat unsafe		11% N=10
		From natural disasters	Very safe		44% N=60
			Somewhat safe		34% N=47
			Neither safe nor unsafe		5% N=7
			Somewhat unsafe		8% N=11
			Very unsafe		8% N=11
	Please rate the following Maristown Fire	Public information	Excellent		46% N=53

Custom	Please rate the following Morristown Fire Department services.	Public information	Good		18% N=20
			Fair		23% N=26
			Poor		13% N=15
		Emergency medical response	Excellent		65% N=70
			Good		11% N=12
			Fair		16% N=18
			Poor		8% N=8
		Community outreach	Excellent		27% N=32
			Good		38% N=45
			Fair		18% N=22
			Poor		17% N=20
		Public education programs	Excellent		30% N=32
			Good		25% N=27
			Fair		17% N=18
			Poor		28% N=29
		Response to inquiries	Excellent		49% N=46
			Good		34% N=32
			Fair		14% N=13

Custom	Please rate the following Morristown Fire Department services.	Response to inquiries	Poor		3% N=3
		Fire suppression	Excellent		46% N=43
			Good		26% N=24
			Fair		25% N=23
			Poor		3% N=3
		What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		6% N=8
			Asian		4% N=5
			Black or African American		1% N=2
			Native Hawaiian or Other Pacific Islander		4% N=5
			White		89% N=123
			A race not listed		8% N=10
		How did you hear about this survey? (Select all that apply.)	The City's website		5% N=7
			The City's social media (Facebook, Twitter, Instagram, etc.)		18% N=23
			Received an email from the City		63% N=84
			Received a postcard or letter from the City		5% N=7
			In my Facebook feed		12% N=16
			Saw it in a newspaper article or ad (hard copy or online)		1% N=1
			Saw a flyer or poster about it		3% N=4

Custom	How did you hear about this survey? (Select all that apply.)	Heard about it from a family member, friend or neighbor	 2% N=3
		Heard about it from a business or social organization in my community	 4% N=5
		Polco's weekly email	 0% N=1
		Other	 4% N=6
Demographic	How many years have you lived in Morristown?	Less than 2 years	 4% N=6
		2-5 years	 9% N=12
		6-10 years	 13% N=18
		11-20 years	 14% N=19
		More than 20 years	 61% N=84
	Which best describes the building you live in?	Single-family detached home	 60% N=82
		Townhouse or duplex (may share walls but no units above or below you)	 14% N=20
		Condominium or apartment (have units above or below you)	 18% N=25
		Mobile home	 7% N=10
		Other	 1% N=1
	Do you rent or own your home?	Rent	 41% N=57
		Own	 59% N=81
	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300	 9% N=11
		\$300 to \$599	 21% N=27

Demographic	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$600 to \$999		27% N=36
		\$1,000 to \$1,499		21% N=28
		\$1,500 to \$2,499		16% N=22
		\$2,500 to \$3,999		6% N=8
		\$4,000 to \$6,999		0% N=1
	Do any children 17 or under live in your household?	No		62% N=85
		Yes		38% N=53
	Are you or any other members of your household aged 65 or older?	No		71% N=98
		Yes		29% N=40
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		19% N=27
		\$25,000 to \$49,999		25% N=34
		\$50,000 to \$74,999		16% N=21
		\$75,000 to \$99,999		15% N=20
		\$100,000 to \$149,999		16% N=22
		\$150,000 to \$199,999		5% N=7
		\$200,000 to \$299,999		3% N=4
		\$300,000 or more		2% N=2
	Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		87% N=121

Demographic	Are you of Hispanic, Latino/a/x, or Spanish origin?	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		13% N=17
	In which category is your age?	18-24 years		10% N=14
		25-34 years		20% N=28
		35-44 years		20% N=27
		45-54 years		17% N=23
		55-64 years		13% N=17
		65-74 years		17% N=23
		75 years or older		4% N=5
	What is your gender?	Woman		52% N=72
		Man		48% N=66

The City of Morristown 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Morristown.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Morristown as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Morristown as a place to raise children	1	2	3	4	5
Morristown as a place to work	1	2	3	4	5
Morristown as a place to visit	1	2	3	4	5
Morristown as a place to retire	1	2	3	4	5
The overall quality of life in Morristown	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Morristown as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Morristown.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown	1	2	3	4	5
Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Morristown	1	2	3	4	5
Overall quality of natural environment in Morristown	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Morristown.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Morristown to someone who asks	1	2	3	4	5
Remain in Morristown for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Morristown's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime	1	2	3	4	5	6
From fire, flood, or other natural disaster.....	1	2	3	4	5	6

5. Please rate the job you feel the Morristown community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following in the Morristown community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Morristown	1	2	3	4	5
Variety of business and service establishments in Morristown	1	2	3	4	5
Vibrancy of downtown/commercial area.....	1	2	3	4	5
Employment opportunities.....	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Morristown	1	2	3	4	5
Overall image or reputation of Morristown.....	1	2	3	4	5

7. Please also rate each of the following in the Morristown community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Morristown.....	1	2	3	4	5
Ease of travel by public transportation in Morristown	1	2	3	4	5
Ease of travel by bicycle in Morristown	1	2	3	4	5
Ease of walking in Morristown.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Morristown.....	1	2	3	4	5
Overall appearance of Morristown	1	2	3	4	5
Cleanliness of Morristown	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts	1	2	3	4	5
Availability of affordable quality childcare/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride	1	2	3	4	5
Neighborliness of residents in Morristown	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Morristown (in-person, phone, email, or web) for help or information	1	2
Contacted Morristown elected officials (in-person, phone, email, or web) to express your opinion	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting	1	2
Volunteered your time to some group/activity in Morristown.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving	1	2

The City of Morristown 2023 Community Survey

9. Please rate the quality of each of the following services in Morristown.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Morristown open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Morristown employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Morristown government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Morristown.....	1	2	3	4	5
The overall direction that Morristown is taking.....	1	2	3	4	5
The job Morristown government does at welcoming resident involvement... ..	1	2	3	4	5
Overall confidence in Morristown government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Morristown.....	1	2	3	4	5
Hamblen County.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Morristown community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Morristown.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Morristown.....	1	2	3	4
Overall design or layout of Morristown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Morristown (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Morristown	1	2	3	4
Overall quality of natural environment in Morristown	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Morristown.....	1	2	3	4
Overall opportunities for education, culture, and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please rate the Morristown Police Department's enforcement of each of the following traffic laws.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Speeding in neighborhoods	1	2	3	4	5
Speeding on major thoroughfares (e.g., Morris Blvd., Andrew Johnson Hwy)	1	2	3	4	5
Cell phone use while driving	1	2	3	4	5
Other distracted driving (e.g., eating, passenger distraction, adjusting audio or climate controls, etc.)	1	2	3	4	5
Intoxicated driving (DUI)	1	2	3	4	5
Seatbelt use.....	1	2	3	4	5

14. Please indicate whether you or another member of your household were in contact with anyone from the Morristown Police Department over the last 12 months for any of the following reasons. (Select all that apply.)

- | | |
|---|--|
| <input type="checkbox"/> No contact/none of these | <input type="checkbox"/> Police officer(s) responding to non-emergency call |
| <input type="checkbox"/> Police officer(s) responding to 911 call | <input type="checkbox"/> Other contacts or interactions (e.g., attending a community meeting, talking to an officer on patrol, etc.) |
| <input type="checkbox"/> Non-emergency call operator | |

15. Have you visited any of the following Morristown parks? (Select all that apply.)

- | | | |
|---|---|--|
| <input type="checkbox"/> Fulton-Hill Park | <input type="checkbox"/> Wayne Hansard Park | <input type="checkbox"/> Civic Park |
| <input type="checkbox"/> Frank Lorino Park | <input type="checkbox"/> Jolley Park | <input type="checkbox"/> Talley Ward |
| <input type="checkbox"/> Fred Miller Park | <input type="checkbox"/> Wildwood Park | <input type="checkbox"/> None of these |
| <input type="checkbox"/> Dr. Martin Luther King, Jr. Park | <input type="checkbox"/> Morristown Landing | |

16. Have you attended any of the following events in Morristown? (Select all that apply.)

- | | | |
|--|--|--|
| <input type="checkbox"/> Starlite Cinemas Series | <input type="checkbox"/> Live on the Lawn | <input type="checkbox"/> None of these |
| <input type="checkbox"/> Concert Series | <input type="checkbox"/> Christmas Parade | |
| <input type="checkbox"/> Arts in the park | <input type="checkbox"/> Boofest | |
| <input type="checkbox"/> Easter Adventure | <input type="checkbox"/> Jeep Festival formerly Morristown Craft Beer Festival | |

17. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
From residential fires	1	2	3	4	5	6
From business fires	1	2	3	4	5	6
From assisted living/nursing home fires.....	1	2	3	4	5	6
From natural disasters	1	2	3	4	5	6

18. Please rate the following Morristown Fire Department services.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information	1	2	3	4	5
Emergency medical response.....	1	2	3	4	5
Community outreach.....	1	2	3	4	5
Public education programs.....	1	2	3	4	5
Response to inquiries	1	2	3	4	5
Fire suppression	1	2	3	4	5

The City of Morristown 2023 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer.....	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in Morristown?

☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

☐ Single-family detached home
☐ Townhouse or duplex (may share walls but no units above or below you)
☐ Condominium or apartment (have units above or below you)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$300 ☐ \$2,500 to \$3,999
☐ \$300 to \$599 ☐ \$4,000 to \$6,999
☐ \$600 to \$999 ☐ \$7,000 to \$9,999
☐ \$1,000 to \$1,499 ☐ \$10,000 or more
☐ \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$100,000 to \$149,999
☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999
☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999
☐ \$75,000 to \$99,999 ☐ \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

☐ No ☐ Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native
☐ Asian
☐ Black or African American
☐ Native Hawaiian or Other Pacific Islander
☐ White
☐ A race not listed

D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

☐ Woman
☐ Man
☐ Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?

☐ Agender/I don't identify with any gender
☐ Genderqueer/gender fluid
☐ Non-binary
☐ Transgender man
☐ Transgender woman
☐ Two-spirit
☐ Identify in another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502