

# Pasco County, FL The National Community Survey

Report of Results 2023

### Report by:





www.polco.us



National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

### **About The NCS™**

The National Community Survey™ (The NCS™) report is about the "livability" of Pasco County. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

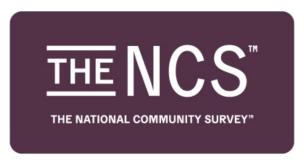


Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:



POWERED BY POLCO

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- · Health and Wellness
- · Education, Arts, and Culture
- · Inclusivity and Engagement



The report provides the opinions of a representative sample of 316 residents of Pasco County collected from November 15, 2023 to December 27, 2023. The margin of error around any reported percentage is 6% for all respondents and the response rate for the 2023 survey was 11%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Pasco County.





### How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Pasco County's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Pasco County residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Pasco County's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Pasco County's average rating was more than 20 points different when compared to the benchmark.

The survey was administered after the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to or during the pandemic. This may impact how your County's 2023 ratings compare to other communities' ratings from the past five years.

#### Trends over time

Trend data for Pasco County represent important comparison data and should be examined for improvements or declines. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than eight percentage points between the 2022 and 2023 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.



#### **Methods**

### **Selecting survey recipients**

All households within Pasco County were eligible to participate in the survey. A list of all households within the zip codes serving Pasco County was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve Pasco County households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of Pasco County boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the five districts. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

### **Conducting the survey**

The 3,000 randomly selected households received mailings beginning on Niovember 15, 2023 and data collection for the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

About 5% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,850 households that received the invitations to participate, 316 completed the survey, providing an overall response rate of 11%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.<sup>2</sup>

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the Pasco County survey is no greater than plus or minus six percentage points around any given percent reported for all respondents (316 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by Pasco County. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Pasco County and also a question about where they heard about the survey. The open-participation survey was open to all county residents and became available on December 13, 2023. The survey remained open for six weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

### Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the County of Pasco County. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.<sup>3</sup> The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	4%	18%	23%
	35-54	18%	34%	32%
	55+	79%	48%	45%
Area	District 1	21%	19%	23%
	District 2	18%	16%	18%
	District 3	16%	22%	20%
	District 4	23%	21%	19%
	District 5	21%	22%	20%
Hispanic	No, not of Hispanic, Latino/a/x, or Spanish or	93%	84%	84%
origin	Yes, I consider myself to be of Hispanic, Lati	7%	16%	16%
Housing	Own	89%	75%	75%
tenure	Rent	11%	25%	25%
Housing type	Attached	35%	36%	33%
	Detached	65%	64%	67%
Race &	Not white alone	15%	26%	27%
Hispanic origin	White alone, not Hispanic or Latino	85%	74%	73%
Sex	Man	42%	45%	48%
	Woman	58%	55%	<b>52</b> %
Sex/age	Man 18-34	1%	5%	12%
	Man 35-54	7%	17%	16%
	Man 55+	34%	23%	21%
	Woman 18-34	2%	12%	12%
	Woman 35-54	11%	17%	16%
	Woman 55+	45%	26%	24%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

#### Contact

Pasco County funded this research. Please contact Jennifer Bertsch of Pasco County at jbertsch@pascocountyfl.net if you have any questions about the survey.

#### **Study Limitations**

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. Non-response error arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. Coverage error refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, recall bias occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and social desirability bias may cause respondents to answer in ways they think cast their responses in a more favorable light.

#### **Survey Validity**

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

- 2. See AAPOR's Standard Definitions for more information at https://aapor.org/standards-and-ethics/standard-definitions/
- 3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf
- 4. Targets come from the 2020 Census and 2022 American Community Survey

### **Key Findings**

#### While the economy continues to be a resident priority, most ratings have remained stable.

As in previous years, the facet of Economy was identified by residents as an area of focus: about 9 in 10 respondents rated the overall economic health of the County as essential or very important, while in comparison, only about 4 in 10 gave this an excellent or good rating. About 6 in 10 residents gave favorable marks to the overall quality of business and service establishments in the County and to shopping opportunities, and about half were pleased with the variety of businesses and services, the vibrancy of the downtown/commercial area, and Pasco County as a place to visit. Roughly 4 in 10 gave positive scores to economic development and employment opportunities, while one-third rated the County as a place to work and cost of living as excellent or good.

Resident evaluations for the economy in Pasco County were similar to those given in other communities across the nation with the exception of overall economic health and the County as a place to work and to visit, which were lower. Compared to 2022, economy-related ratings in 2023 tended to remain stable except for the overall economic health of the County and cost of living, which decreased, and Pasco County as a place to visit, which increased. Finally, in a question unique to the Pasco County survey, residents were asked to rate the County government's performance in four different focus areas related to the County's 2022-2025 Strategic Plan. About half of respondents felt the County had done an excellent or good job thus far of stimulating economic growth, while about one-third rated it as fair and 16% gave this a poor rating.

#### Growth, development, and overall community design are areas of increasing resident concern.

Pasco County residents' comparative ratings of the importance of the overall design or layout of residential and commercial areas (82% essential or very important) versus its quality (33% excellent or good, a decrease from 2022) indicate the facet of Community Design continues to be a focus area for the County. About 7 in 10 respondents positively rated their neighborhood as a place to live, and roughly 4 in 10 gave favorable assessments to the overall appearance of the County and public places where people want to spend time. About one-third gave ratings of excellent or good to the variety of housing options, the historical and cultural preservation of the community, and well-designed neighborhoods; about one-quarter favorably rated well-planned commercial growth, the overall quality of new development, well-planned residential growth, and code enforcement. Just 2 in 10 gave positive marks to land use, planning, and zoning and to the availability of affordable quality housing. Most of these ratings were lower than the national benchmarks but remained on par with those given in 2022. However, scores for historical preservation and the overall quality of new development declined year over year. When rate asked to rate the County's performance in four different strategic plan focus areas, about 4 in 10 felt the County had done an excellent or good job of creating a thriving community (including managing growth and development, maintaining infrastructure, and reducing flooding). One-third of respondents felt the County had a fair job at this and one-quarter rated it as poor.

#### Ratings for inclusivity and engagement have shifted over time.

About 6 in 10 respondents felt the Pasco County community did an excellent or good job of valuing and respecting residents from diverse backgrounds, and about half or more gave favorable marks to making all residents feel welcome, the openness and acceptance of the community toward people of diverse backgrounds, opportunities to volunteer, and attracting people from diverse backgrounds. Further, about half of residents gave positive ratings to the job Pasco County government does treating residents with respect and treating all residents fairly, while about 4 in 10 gave favorable assessments to the job County government does at welcoming resident involvement and informing residents about issues facing the community. All of these evaluations were similar to those given in other communities across the nation. Residents in 2023 gave more positive ratings to the openness and acceptance of the community and to the local government welcoming resident involvement than in 2022, but gave lower scores to the sense of community and opportunities to participate in community matters.



Polco

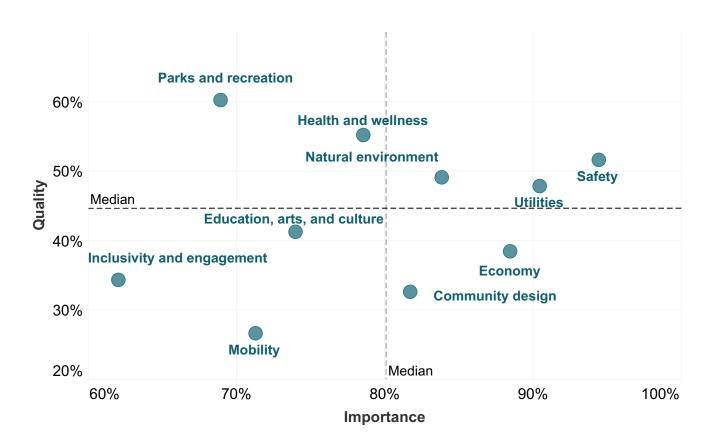
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

#### **Quality-Importance Matrix**

To help guide County staff and officials with decisions on future resource allocation, resident ratings of the importance of facets were compared to their ratings of the quality of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

45% or more of respondents were considered of "higher quality" and those with ratings lower than 45% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 80% or more of respondents. Services were rated as "less important" if they received a rating of less than 80%. This classification uses the median ratings for quality and importance to divide the services in half.

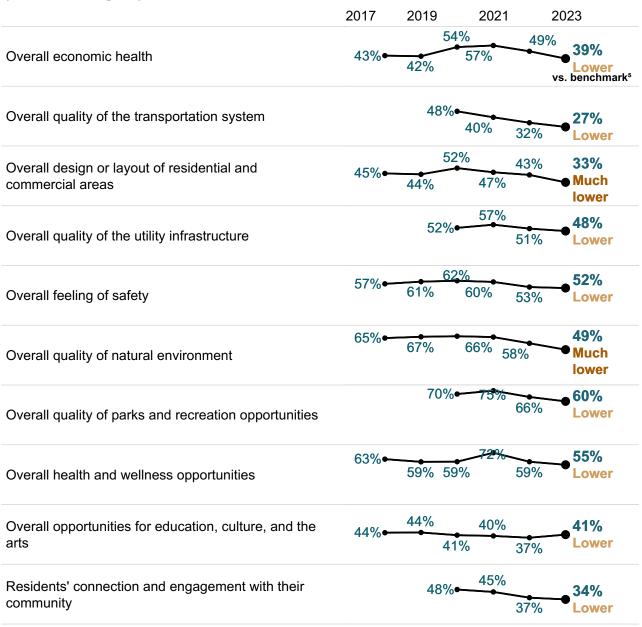
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



#### **Quality and Importance by the Numbers**

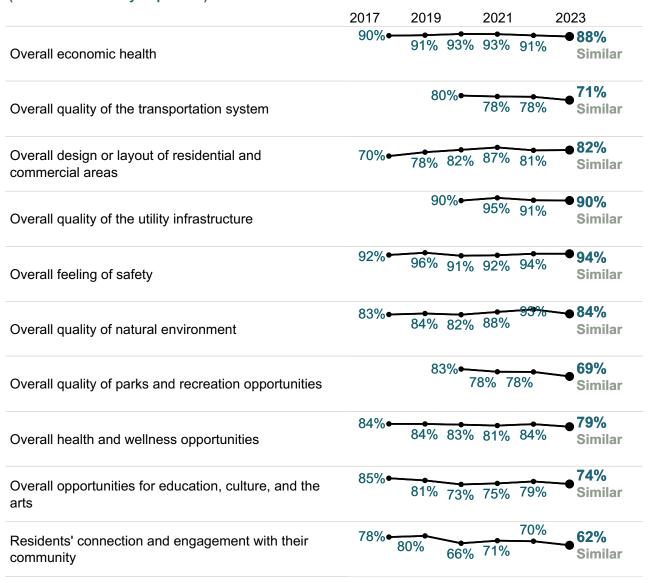
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

# Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)



# Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.

(% essential or very important)



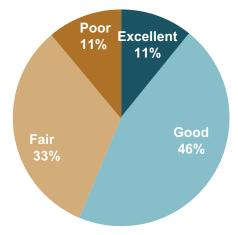
<sup>5.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

### Polco

# The overall quality of life in Pasco County, 2023

### **Quality of Life**

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



### Please rate each of the following aspects of quality of life in Pasco County.

(% excellent or good)



### Please indicate how likely or unlikely you are to do each of the following.

(% very or somewhat likely)



#### Please rate each of the following in the Pasco County community.

(% excellent or good)



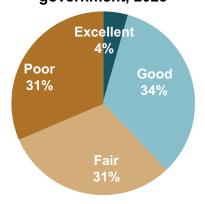
<sup>6.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

### Polco

# Overall confidence in Pasco County government, 2023

### Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

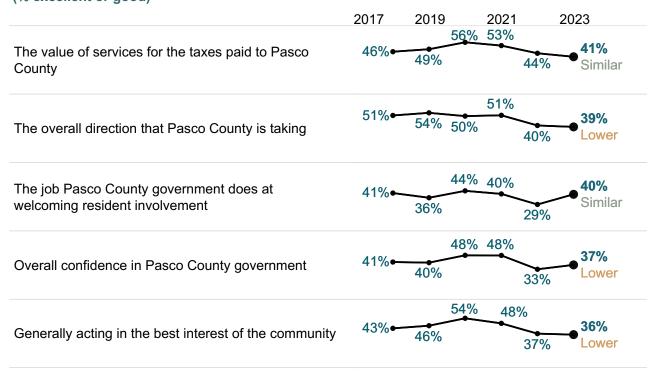


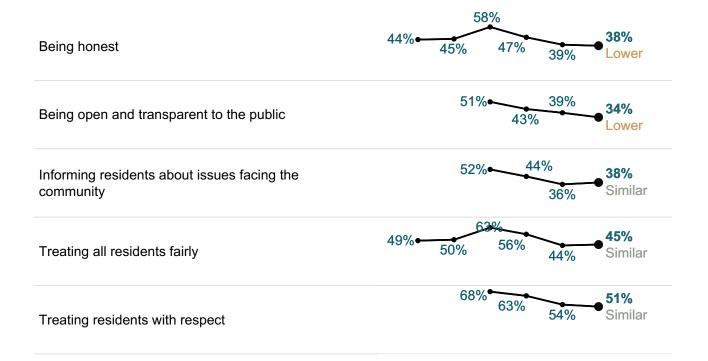
# Please rate the quality of each of the following services in Pasco County.

(% excellent or good)



# Please rate the following categories of Pasco County government performance. (% excellent or good)





# Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)

	2017	2019	2021	2023
Pasco County	62% <del>-</del>	67% 66%	60% 55%	50% Lower
The Federal Government	36%←	39% 37%	35% 36%	28% Similar

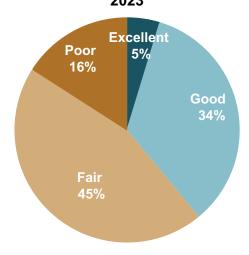
<sup>7.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

# Overall economic health of Pasco County, 2023



### **Economy**

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



Please rate each of the following characteristics as they relate to Pasco County as a whole.

(% excellent or good)



Please rate each of the following aspects of quality of life in Pasco County. (% excellent or good)

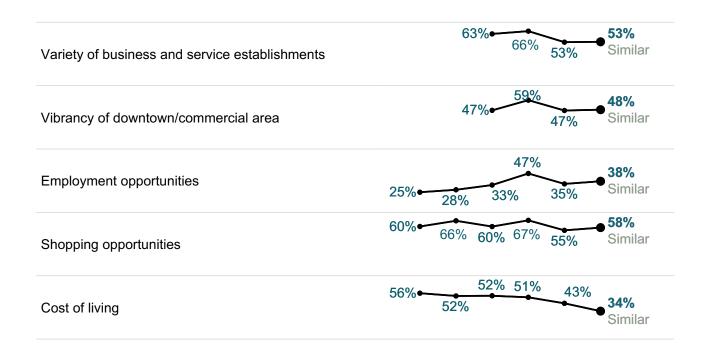


Please rate the quality of each of the following services in Pasco County. (% excellent or good)



Please rate each of the following in the Pasco County community. (% excellent or good)





# What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

2017 2019 2021 2023

36%

37%

21%

Similar

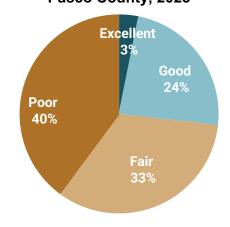
<sup>8.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



# Overall quality of the transportation system in Pasco County, 2023

# **Mobility**

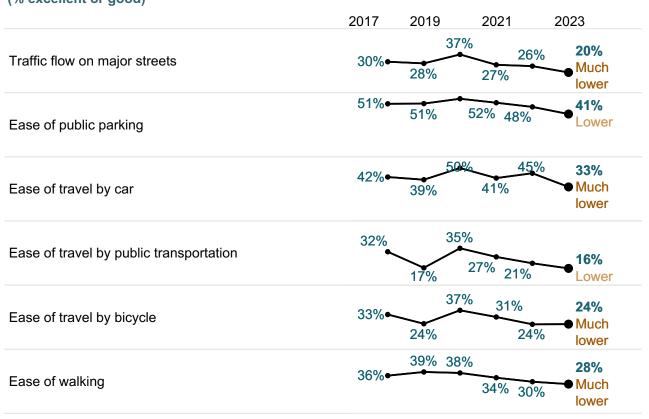
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



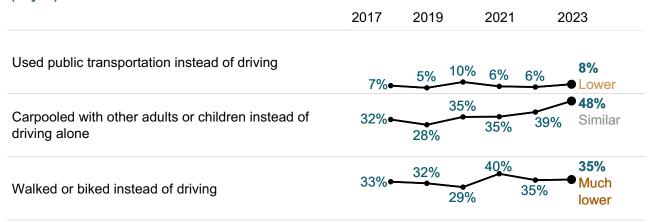
Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)



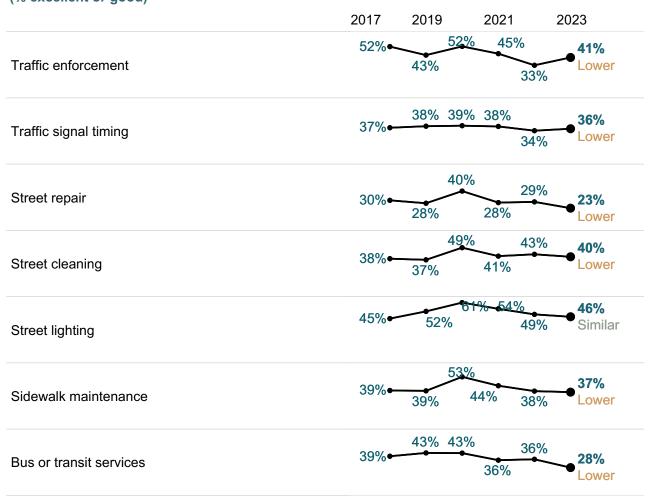
# Please also rate each of the following in the Pasco County community. (% excellent or good)



# Please indicate whether or not you have done each of the following in the last 12 months. (% yes)



# Please rate the quality of each of the following services in Pasco County. (% excellent or good)



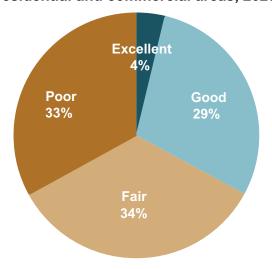
<sup>9.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

### **\*** Polco

# Overall design or layout of Pasco County's residential and commercial areas, 2023

# **Community Design**

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)

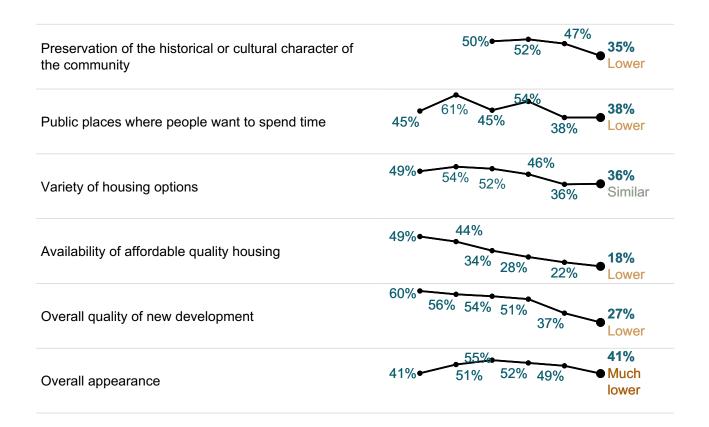


Please rate each of the following aspects of quality of life in Pasco County. (% excellent or good)



# Please also rate each of the following in the Pasco County community. (% excellent or good)





# Please rate the quality of each of the following services in Pasco County. (% excellent or good)

	2017	2019	2021	2023
Land use, planning and zoning	38%←	33% 40%	27%	24% <b>20%</b> Much lower
Code enforcement	25%←	28%	29%	28% Lower

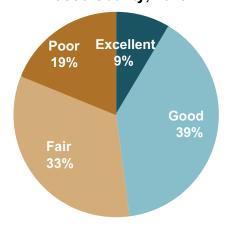
10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



# Overall quality of the utility infrastructure in Pasco County, 2023

### **Utilities**

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

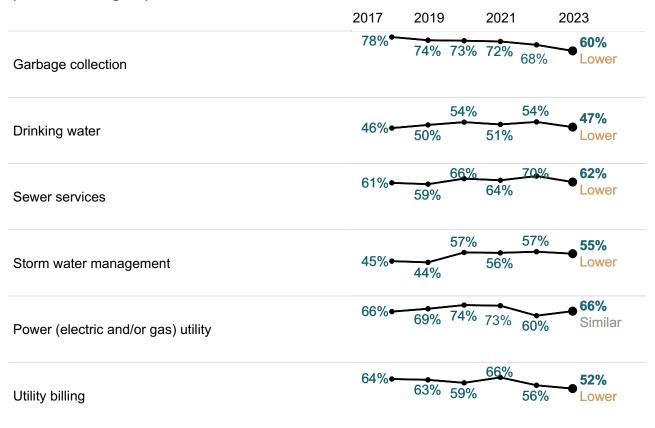


Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)

	2017	2019	2021	2023
Overall quality of the utility infrastructure		52% <b>~</b>	57% 51	48% Lower vs. benchmark <sup>11</sup>

### Please rate the quality of each of the following services in Pasco County.

(% excellent or good)



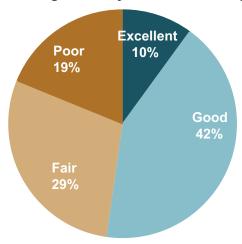
<sup>11.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

#### Overall feeling of safety in Pasco County, 2023



### **Safety**

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

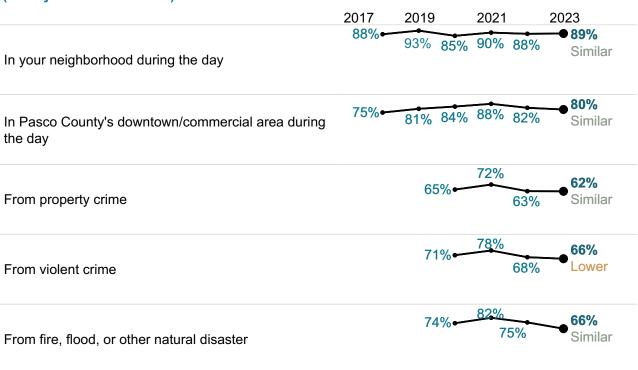


Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)

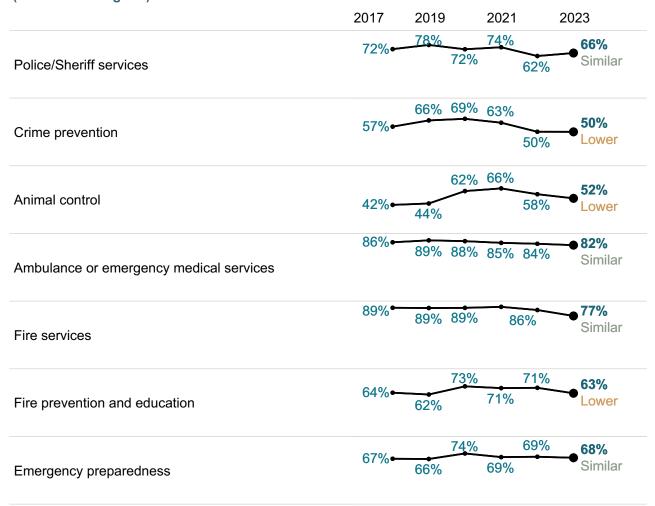


#### Please rate how safe or unsafe you feel:

(% very or somewhat safe)



# Please rate the quality of each of the following services in Pasco County. (% excellent or good)



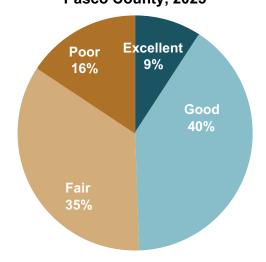
<sup>12.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

### Polco

# Overall quality of natural environment in Pasco County, 2023

### **Natural Environment**

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)

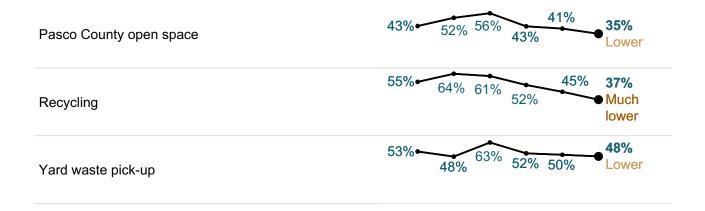


Please also rate each of the following in the Pasco County community. (% excellent or good)



Please rate the quality of each of the following services in Pasco County. (% excellent or good)





13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

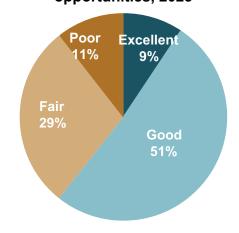
# Polco

# Overall quality of parks and recreation opportunities, 2023

#### **Parks and Recreation**

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

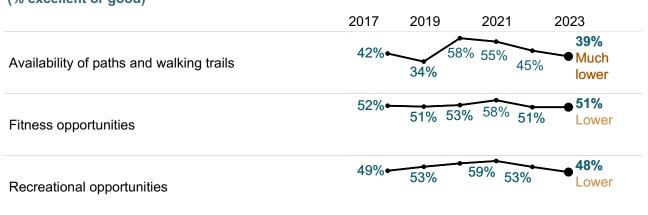
- National Recreation and Park Association



Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)



# Please also rate each of the following in the Pasco County community. (% excellent or good)



# Please rate the quality of each of the following services in Pasco County. (% excellent or good)





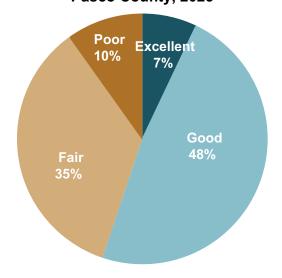
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

# Overall health and wellness opportunities in Pasco County, 2023

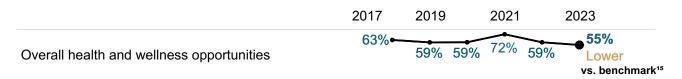


#### **Health and Wellness**

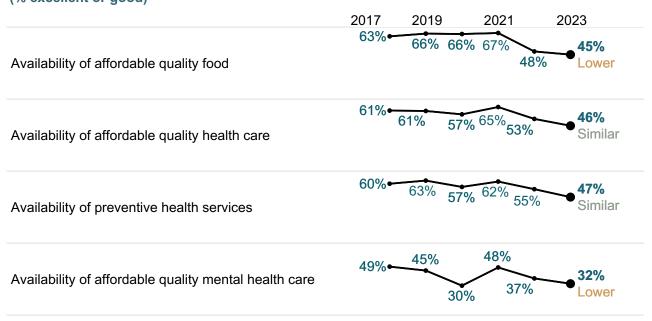
The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)



# Please also rate each of the following in the Pasco County community. (% excellent or good)



### Please rate the quality of each of the following services in Pasco County.

(% excellent or good)



#### Please rate your overall health.

(% excellent or very good)



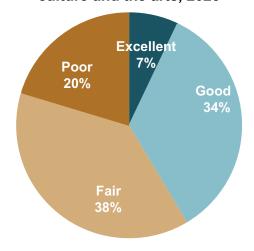
15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

# Polco

### Overall opportunities for education, culture and the arts, 2023

### **Education, Arts, and Culture**

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



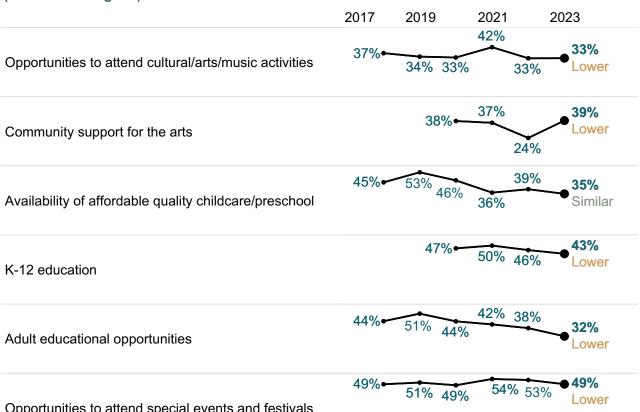
Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)



the arts

vs. benchmark16

#### Please also rate each of the following in the Pasco County community. (% excellent or good)



Opportunities to attend special events and festivals

# Please rate the quality of each of the following services in Pasco County.

(% excellent or good)



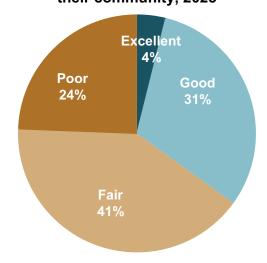
10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



# Residents' connection and engagement with their community, 2023

### **Inclusivity and Engagement**

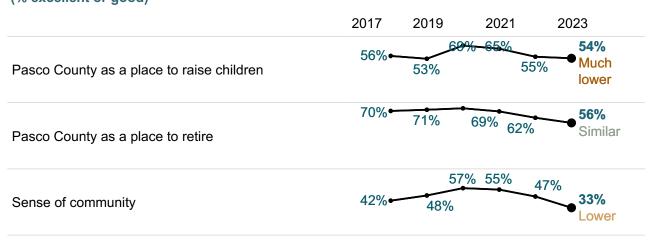
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



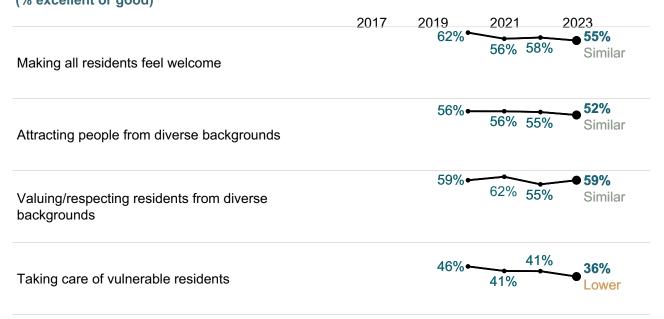
Please rate each of the following characteristics as they relate to Pasco County as a whole. (% excellent or good)



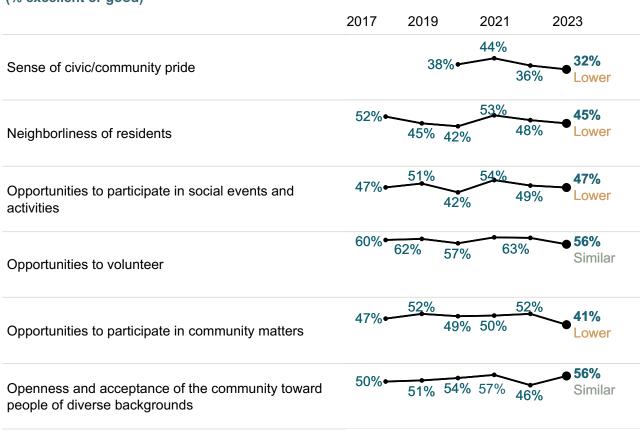
Please rate each of the following aspects of quality of life in Pasco County. (% excellent or good)



# Please rate the job you feel the Pasco County community does at each of the following. (% excellent or good)



# Please also rate each of the following in the Pasco County community. (% excellent or good)



17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

# **Residents' Participation Levels**



Please indicate whether or not you have done each of the following in the last 12 months. (% yes)



### In general, how many times do you:

(% a few times a week or more)

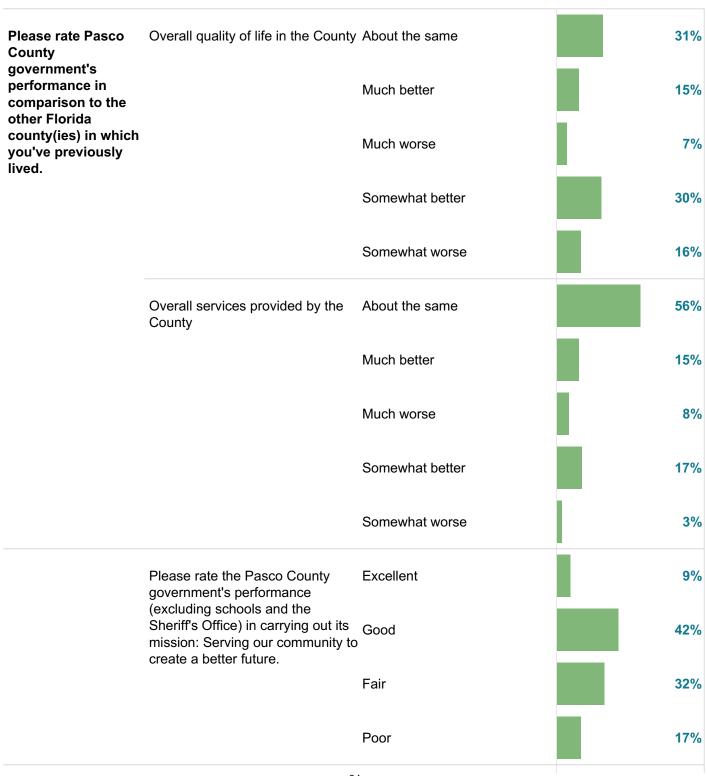
	2017	2019	2021	2023
Access the internet from your home		97% <del>*</del>	94% 90%	<b>89%</b> Similar
Access the internet from your cell phone		92%	92% 90%	93% Similar
Visit social media sites		83%-	82% 80%	79% Similar
Use or check email		95% <del>*</del>	99% 92%	94% Similar
Share your opinions online		43%←	28% 33%	32% Similar
Shop online		56%←	54% 53%	58% Similar

<sup>18.</sup> Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

### **Custom questions**

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

Include "don't know" No



Pasco County government's vision	(manage growth and redevelopment, maintain transportation and utilities	Excellent	9%
is to become Florida's premier county. To that end, Pasco County's		Good	33%
2022-2025 Strategic Plan includes four focus areas (each		Fair	33%
supported by strategic goals) established by		Poor	25%
County Commissioners. Please rate Pasco	safety, provide essential services, and preserve natural resources)	Excellent	7%
County government's performance thus far in each of the		Good	34%
following focus areas.		Fair	37%
		Poor	21%
		Excellent	9%
		Good	43%
		Fair	32%
		Poor	16%
	performance (optimize and standardize processes to enhance services provided by the County)	Excellent	9%
		Good	42%
		Fair	31%
		Poor	19%
	Have you lived in any other Florida county (aside from Pasco	No	59%
	County) within the last 10 years?	Yes	41%

#### **National Benchmark Tables**

This table contains the comparisons of Pasco County's results to those from other communities. The first column shows the comparison of Pasco County's rating to the benchmark. Pasco County's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Pasco County residents is statistically similar to or different than the benchmark. The second column is Pasco County's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Pasco County's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Pasco County's result -- that is what percent of surveyed communities had a lower rating than Pasco County.

				% positive	Rank	Number of communities	Percentile
Quality of Life	fe Please rate each of the following aspects of quality of life in Pasco County.	Pasco County as a place to live	Lower	63%	332	376	8
		The overall quality of life	Lower	56%	351	392	7
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Pasco County to someone who asks	Lower	63%	299	324	7
		Remain in Pasco County for the next five years	Similar	77%	261	322	18
	Please rate each of the following in the Pasco County community.	Overall image or reputation	Lower	47%	315	370	12
	Please rate the quality of each of the following services in Pasco County.	Public information services	Similar	54%	268	324	16
		Overall customer service by Pasco County employees	Similar	67%	289	372	19
	Please rate the following categories of Pasco County government performance.	The value of services for the taxes paid to Pasco County	Similar	41%	311	377	15
		The overall direction that Pasco County is taking	Lower	39%	311	352	10

Governance	Please rate the following categories of Pasco County government performance.	The job Pasco County government does at welcoming resident involvement	Similar	40%	289	344	16
		Overall confidence in Pasco County government	Lower	37%	278	316	12
		Generally acting in the best interest of the community	Lower	36%	300	320	6
		Being honest	Lower	38%	280	311	10
		Being open and transparent to the public	Lower	34%	234	265	12
		Informing residents about issues facing the community	Similar	38%	230	269	14
		Treating all residents fairly	Similar	45%	257	317	19
		Treating residents with respect	Similar	51%	216	262	17
	Overall, how would you rate the quality of the services provided by each of the following?	Pasco County	Lower	50%	334	371	7
		The Federal Government	Similar	28%	254	304	16
Economy	Please rate each of the following aspects of quality of life in Pasco County.	Pasco County as a place to work	Lower	35%	325	370	9
		Pasco County as a place to visit	Lower	46%	273	329	16

Overall economic health

Lower 39% 278 323 13

Please rate each of the

a whole.

following characteristics as they relate to Pasco County as

Please rate each of the following in the Pasco County community.  Overall quality of business and service establishments  Similar 57% 252 323  Variety of business and service establishments  Similar 53% 166 260  Vibrancy of downtown/commercial area  Similar 48% 171 302	36
Vibrancy of downtown/commercial area Similar 48% 171 302	<b>1</b> 2
	40
Employment opportunities Similar 38% 225 336	32
Shopping opportunities Similar 58% 118 326	63
Cost of living Similar 34% 214 313	31
Please rate the quality of each of the following services in Economic development Similar 41% 257 318 Pasco County.	18
Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.  Overall economic health Similar 88% 246 297	17
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do Similar 21% 123 306 you think the impact will be:	60
Please rate each of the following characteristics as they relate to Pasco County as a whole.  Overall quality of the transportation system  Lower 27% 255 268	4
Please also rate each of the following in the Pasco County community.  Traffic flow on major streets follower lower 20% 324 344	3
Ease of public parking Lower 41% 241 302	20
Ease of travel by car Much lower 33% 323 334	2

Mobility	Please also rate each of the following in the Pasco County community.	Ease of travel by public transportation	Lower	16%	261	306	14
		Ease of travel by bicycle	Much lower	24%	320	334	3
		Ease of walking	Much lower	28%	327	338	2
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Lower	8%	215	288	25
		Carpooled with other adults or children instead of driving alone	Similar	48%	93	305	69
		Walked or biked instead of driving	Much lower	35%	285	307	7
	Please rate the quality of each of the following services in Pasco County.	Traffic enforcement	Lower	41%	346	365	2
		Traffic signal timing	Lower	36%	308	316	2
		Street repair	Lower	23%	317	357	10
		Street cleaning	Lower	40%	297	327	8
		Street lighting	Similar	46%	292	355	14
		Sidewalk maintenance	Lower	37%	287	327	11
		Bus or transit services	Lower	28%	222	295	24

Mobility	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	71%	127	258	51
Community Design	Please rate each of the following aspects of quality of life in Pasco County.	Your neighborhood as a place to live	Lower	69%	288	330	12
	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall design or layout of residential and commercial areas	Much lower	33%	312	314	0
	Please also rate each of the following in the Pasco County community.	Well-planned residential growth	Lower	26%	249	262	4
		Well-planned commercial growth	Lower	29%	236	261	9
		Well-designed neighborhoods	Lower	34%	249	262	4
		Preservation of the historical or cultural character of the community	Lower	35%	257	258	0
		Public places where people want to spend time	Lower	38%	280	308	9
		Variety of housing options	Similar	36%	246	321	22
		Availability of affordable quality housing	Lower	18%	269	343	20
		Overall quality of new development	Lower	27%	317	332	4
		Overall appearance	Much lower	41%	318	346	5
	Please rate the quality of each of the following services in Pasco County.	Land use, planning and zoning	Much lower	20%	324	327	0

Community Design	Please rate the quality of each of the following services in Pasco County.	Code enforcement	Lower	28%	310	357	10
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	82%	31	297	89
Utilities	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of the utility infrastructure	Lower	48%	230	259	11
	Please rate the quality of each of the following services in Pasco County.	Garbage collection	Lower	60%	317	337	4
		Drinking water	Lower	47%	298	325	7
		Sewer services	Lower	62%	303	322	5
		Storm water management	Lower	55%	297	337	10
		Power (electric and/or gas) utility	Similar	66%	232	281	17
		Utility billing	Lower	52%	265	301	11
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	90%	108	258	58
Safety	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall feeling of safety	Lower	52%	322	362	9
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	89%	283	341	16
		In Pasco County's downtown/commercial area during the day	Similar	80%	269	329	18

Safety	Please rate how safe or unsafe you feel:	From property crime	Similar	62%	212	270	21
		From violent crime	Lower	66%	229	270	15
		From fire, flood, or other natural disaster	Similar	66%	214	260	18
	Please rate the quality of each of the following services in Pasco County.	Police/Sheriff services	Similar	66%	313	389	16
		Crime prevention	Lower	50%	288	366	18
		Animal control	Lower	52%	298	338	9
		Ambulance or emergency medical services	Similar	82%	244	334	25
		Fire services	Similar	77%	321	353	6
		Fire prevention and education	Lower	63%	293	322	8
		Emergency preparedness	Similar	68%	153	323	52
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall feeling of safety	Similar	94%	91	297	69
Natural environment	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of natural environment	Much lower	49%	311	323	3
	Please also rate each of the following in the Pasco County community.	Cleanliness	Much lower	40%	308	337	8
		40					

Natural environment	Please also rate each of the following in the Pasco County community.	Water resources	Similar	50%	176	242	27
		Air quality	Lower	66%	255	310	18
	Please rate the quality of each of the following services in Pasco County.	Preservation of natural areas	Much lower	36%	305	308	0
		Pasco County open space	Lower	35%	299	306	2
		Recycling	Much lower	37%	313	341	6
		Yard waste pick-up	Lower	48%	260	303	13
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of natural environment	Similar	84%	114	297	61
Parks and Recreation	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of parks and recreation opportunities	Lower	60%	242	265	9
	Please also rate each of the following in the Pasco County community.	Availability of paths and walking trails	Much lower	39%	310	338	6
		Fitness opportunities	Lower	51%	271	310	12
		Recreational opportunities	Lower	48%	284	328	13
	Please rate the quality of each of the following services in Pasco County.	County parks	Lower	67%	293	334	12
		Recreation programs or classes	Lower	48%	283	331	13

Parks and Recreation	Please rate the quality of each of the following services in Pasco County.	Recreation centers or facilities	Similar	57%	244	318	23
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	69%	248	259	4
Health and wellness	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall health and wellness opportunities	Lower	55%	261	316	17
	Please also rate each of the following in the Pasco County community.	Availability of affordable quality food	Lower	45%	271	308	12
		Availability of affordable quality health care	Similar	46%	253	315	20
		Availability of preventive health services	Similar	47%	240	302	20
		Availability of affordable quality mental health care	Lower	32%	242	306	21
	Please rate the quality of each of the following services in Pasco County.	Health services	Similar	63%	180	299	39
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Similar	79%	144	297	51
		Please rate your overall health.	Similar	61%	241	303	20
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall opportunities for education, culture, and the arts	Lower	41%	275	319	14
	Please also rate each of the following in the Pasco County community.	Opportunities to attend cultural/arts/music activities	Lower	33%	282	324	12
		Community support for the arts	Lower	39%	226	258	12

Education, Arts and Culture	Please also rate each of the following in the Pasco County community.	Availability of affordable quality childcare/preschool	Similar	35%	228	316	28
		K-12 education	Lower	43%	287	319	10
		Adult educational opportunities	Lower	32%	263	309	14
		Opportunities to attend special events and festivals	Lower	49%	267	314	14
	Please rate the quality of each of the following services in Pasco County.	Public library services	Similar	79%	279	333	15
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	74%	133	297	55
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Pasco County.	Pasco County as a place to raise children	Much lower	54%	340	380	7
		Pasco County as a place to retire	Similar	56%	289	375	20
		Sense of community	Lower	33%	326	341	2
	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Residents' connection and engagement with their community	Lower	34%	241	262	8
	Please rate the job you feel the Pasco County community does at each of the following.	Making all residents feel welcome	Similar	55%	234	264	11
		Attracting people from diverse backgrounds	Similar	52%	168	261	36
		Valuing/respecting residents from diverse backgrounds	Similar	59%	200	262	24
		45					

Inclusivity and Engagement	Please rate the job you feel the Pasco County community does at each of the following.	Taking care of vulnerable residents	Lower	36%	215	258	17
	Please also rate each of the following in the Pasco County community.	Sense of civic/community pride	Lower	32%	247	258	4
		Neighborliness of residents	Lower	45%	286	309	7
		Opportunities to participate in social events and activities	Lower	47%	290	319	8
		Opportunities to volunteer	Similar	56%	264	314	15
		Opportunities to participate in community matters	Lower	41%	302	314	4
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	56%	259	332	21
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	62%	255	297	14
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Pasco County for help or information	Similar	46%	181	336	46
		Contacted Pasco County elected officials to express your opinion	Similar	23%	38	307	87
		Attended a local public meeting	Similar	20%	126	310	59
		Watched a local public meeting	Similar	22%	178	299	40
		Volunteered your time to some group/activity	Similar	29%	180	313	42

Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	Similar	13%	243	303	20
		Voted in your most recent local election	Similar	70%	191	258	26
	In general, how many times do you:	Access the internet from your home	Similar	89%	228	257	11
		Access the internet from your cell phone	Similar	93%	159	259	38
		Visit social media sites	Similar	79%	133	259	49
		Use or check email	Similar	94%	210	260	19
		Share your opinions online	Similar	32%	65	258	75
		Shop online	Similar	58%	109	257	57

## **Full Trends**

This table contains the trends over time for the County of Pasco County. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2022 and 2023 surveys is greater than eight percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Quality of Life	Please rate each of the following aspects of quality of life in Pasco County.	Pasco County as a place to live	79%	78%	67%	65%	67%	71%	67%	72%	78%	78%	68%	63%
		The overall quality of life	70%	68%	59%	60%	64%	63%	61%	62%	74%	70%	67%	56%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Pasco County to someone who asks	84%	81%	75%	73%	78%	75%	77%	76%	79%	77%	69%	63%
		Remain in Pasco County for the next five years	84%	83%	78%	79%	84%	83%	80%	83%	91%	86%	80%	77%
Please rate each of the following in the Pasco County community.		Overall image or reputation	51%	51%	36%	34%	42%	39%	38%	42%	46%	48%	46%	47%
Governance	Please rate the quality of each of the following services in Pasco County.	Public information services	56%	55%	43%	56%	67%	50%	55%	51%	63%	59%	55%	54%
		Overall customer service by Pasco County employees	74%	76%	61%	64%	64%	64%	66%	69%	75%	78%	63%	67%
	Please rate the following categories of Pasco County government performance.	The value of services for the taxes paid to Pasco County	51%	52%	38%	43%	44%	51%	46%	49%	56%	53%	44%	41%
		The overall direction that Pasco County is taking	51%	52%	42%	46%	45%	53%	51%	54%	50%	51%	40%	39%
		The job Pasco County government does at welcoming resident involvement	43%	42%	26%	37%	39%	46%	41%	36%	44%	40%	29%	40%
		Overall confidence in Pasco County government			35%	42%	36%	43%	41%	40%	48%	48%	33%	37%
		Generally acting in the best interest of the community			33%	44%	40%	43%	43%	46%	54%	48%	37%	36%
		Being honest			31%	38%	47%	44%	44%	45%	58%	47%	39%	38%
		Being open and transparent to the public									51%	43%	39%	34%
		Informing residents about issues facing the community									52%	44%	36%	38%

Governance	Please rate the following categories of Pasco County government performance.	Treating all residents fairly			39%	42%	49%	45%	49%	50%	63%	56%	44%	45%
		Treating residents with respect									68%	63%	54%	51%
	Overall, how would you rate the quality of the services provided by each of the	Pasco County	60%	61%	57%	59%	62%	63%	62%	67%	66%	60%	55%	50%
	following?	The Federal Government	38%	26%	34%	32%	31%	34%	36%	39%	37%	36%	35%	28%
Economy	Please rate each of the following aspects of quality of life in Pasco County.	Pasco County as a place to work	36%	36%	30%	33%	33%	30%	36%	44%	51%	47%	42%	35%
		Pasco County as a place to visit			38%	43%	40%	38%	44%	52%	54%	48%	38%	46%
	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall economic health			31%	34%	40%	34%	43%	42%	54%	57%	49%	39%
	Please rate each of the following in the Pasco County community.	Overall quality of business and service establishments	53%	50%	43%	48%	49%	54%	53%	57%	70%	66%	56%	57%
		Variety of business and service establishments									63%	66%	53%	53%
		Vibrancy of downtown/commercial area									47%	59%	47%	48%
		Employment opportunities	17%	18%	22%	22%	23%	21%	25%	28%	33%	47%	35%	38%
		Shopping opportunities	61%	59%	53%	51%	58%	56%	60%	66%	60%	67%	55%	58%
		Cost of living			46%	47%	52%	55%	56%	52%	52%	51%	43%	34%
	Please rate the quality of each of the following services in Pasco County.	Economic development	30%	34%	31%	37%	39%	38%	46%	46%	63%	51%	46%	41%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.				91%	92%	82%	90%	90%	91%	93%	93%	91%	88%
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	19%	23%	18%	28%	30%	26%	36%	37%	26%	18%	14%	21%
Mobility	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of the transportation system									48%	40%	32%	27%

Mahilitu														
Mobility	Please also rate each of the following in the Pasco County community.	Traffic flow on major streets	35%	38%	45%	32%	42%	31%	30%	28%	37%	27%	26%	20%
		Ease of public parking			53%	49%	51%	53%	51%	51%	55%	52%	48%	41%
		Ease of travel by car	44%	59%	47%	47%	54%	47%	42%	39%	50%	41%	45%	33%
		Ease of travel by public transportation			28%	22%	19%	26%	32%	17%	35%	27%	21%	16%
		Ease of travel by bicycle	26%	31%	19%	23%	22%	30%	33%	24%	37%	31%	24%	24%
		Ease of walking	26%	30%	26%	32%	33%	34%	36%	39%	38%	34%	30%	28%
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving			9%	9%	10%	4%	7%	5%	10%	6%	6%	8%
		Carpooled with other adults or children instead of driving alone			41%	31%	35%	37%	32%	28%	35%	35%	39%	48%
		Walked or biked instead of driving			34%	39%	38%	37%	33%	32%	29%	40%	35%	35%
	Please rate the quality of each of the following services in Pasco County.	Traffic enforcement	63%	60%	57%	56%	52%	55%	52%	43%	52%	45%	33%	41%
		Traffic signal timing			33%	40%	32%	37%	37%	38%	39%	38%	34%	36%
		Street repair	44%	37%	27%	25%	25%	34%	30%	28%	40%	28%	29%	23%
		Street cleaning			31%	35%	32%	36%	38%	37%	49%	41%	43%	40%
		Street lighting			47%	51%	47%	48%	45%	52%	61%	54%	49%	46%
		Sidewalk maintenance			40%	41%	37%	43%	39%	39%	53%	44%	38%	37%
		Bus or transit services	41%	42%	22%	35%	38%	43%	39%	43%	43%	36%	36%	28%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of the transportation system									80%	78%	78%	71%

Community Design	Please rate each of the following aspects of quality of life in Pasco County.	Your neighborhood as a place to live	76%	75%	69%	67%	77%	71%	73%	74%	74%	76%	76%	69%
	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall design or layout of residential and commercial areas			35%	42%	45%	33%	45%	44%	52%	47%	43%	33%
	Please also rate each of the following in the Pasco County community.	Well-planned residential growth									41%	27%	27%	26%
		Well-planned commercial growth									43%	35%	31%	29%
		Well-designed neighborhoods									48%	43%	41%	34%
		Preservation of the historical or cultural character of the community									50%	52%	47%	35%
		Public places where people want to spend time			34%	43%	39%	45%	45%	61%	45%	54%	38%	38%
		Variety of housing options	61%	64%	52%	51%	54%	53%	49%	54%	52%	46%	36%	36%
		Availability of affordable quality housing	53%	53%	41%	45%	47%	49%	49%	44%	34%	28%	22%	18%
		Overall quality of new development	52%	58%	40%	48%	57%	58%	60%	56%	54%	51%	37%	27%
		Overall appearance	50%	55%	47%	47%	40%	44%	41%	51%	55%	52%	49%	41%
	Please rate the quality of each of the following services in Pasco County.	Land use, planning and zoning	39%	32%	24%	31%	31%	29%	38%	33%	40%	27%	24%	20%
		Code enforcement	29%	28%	25%	20%	22%	25%	25%	28%	34%	29%	31%	28%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall design or layout of residential and			78%	75%	76%	73%	70%	78%	82%	87%	81%	82%
Utilities	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of the utility infrastructure									52%	57%	51%	48%
	Please rate the quality of each of the following services in Pasco County.	Garbage collection	78%	87%	76%	81%	83%	74%	78%	74%	73%	72%	68%	60%
		Drinking water	52%	59%	46%	46%	47%	48%	46%	50%	54%	51%	54%	47%

Utilities	Please rate the quality of each of the following services in Pasco County.	Sewer services	65%	70%	59%	61%	61%	52%	61%	59%	66%	64%	70%	62%
		Storm water management	51%	56%	36%	46%	47%	45%	45%	44%	57%	56%	57%	55%
		Power (electric and/or gas) utility	67%	76%	67%	60%	71%	61%	66%	69%	74%	73%	60%	66%
		Utility billing			56%	55%	58%	55%	64%	63%	59%	66%	56%	52%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure									90%	95%	91%	90%
Safety	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall feeling of safety			61%	57%	56%	55%	57%	61%	62%	60%	53%	52%
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	92%	93%	86%	87%	87%	83%	88%	93%	85%	90%	88%	89%
		In Pasco County's downtown/commercial area during the day	75%	77%	77%	81%	75%	74%	75%	81%	84%	88%	82%	80%
		From property crime	43%	52%							65%	72%	63%	62%
		From violent crime	64%	65%							71%	78%	68%	66%
		From fire, flood, or other natural disaster									74%	82%	75%	66%
	Please rate the quality of each of the following services in Pasco County.	Police/Sheriff services	80%	79%	73%	72%	79%	78%	72%	78%	72%	74%	62%	66%
		Crime prevention	52%	63%	59%	55%	54%	57%	57%	66%	69%	63%	50%	50%
		Animal control	45%	48%	39%	39%	42%	41%	42%	44%	62%	66%	58%	52%
		Ambulance or emergency medical services	87%	91%	82%	86%	90%	87%	86%	89%	88%	85%	84%	82%
		Fire services	89%	91%	86%	88%	88%	87%	89%	89%	89%	91%	86%	77%
		Fire prevention and education	69%	72%	67%	57%	63%	66%	64%	62%	73%	71%	71%	63%

Safety	Please rate the quality of each of the following services in Pasco County.	Emergency preparedness	55%	60%	51%	61%	65%	57%	67%	66%	74%	69%	69%	68%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.				96%	92%	90%	94%	92%	96%	91%	92%	94%	94%
Natural environment	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of natural environment	67%	70%	65%	65%	63%	56%	65%	67%	68%	66%	58%	49%
	Please also rate each of the following in the Pasco County community.	Cleanliness	55%	58%	52%	45%	40%	42%	39%	47%	54%	56%	48%	40%
		Water resources									58%	61%	53%	50%
		Air quality	69%	75%	66%	63%	70%	67%	65%	71%	82%	79%	66%	66%
	Please rate the quality of each of the following services in Pasco County.	Preservation of natural areas	53%	52%	43%	55%	46%	41%	42%	49%	56%	48%	41%	36%
		Pasco County open space	58%	60%	39%	48%	48%	41%	43%	52%	56%	43%	41%	35%
		Recycling	53%	73%	59%	62%	59%	64%	55%	64%	61%	52%	45%	37%
		Yard waste pick-up	59%	67%	52%	61%	58%	58%	53%	48%	63%	52%	50%	48%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.				78%	82%	76%	89%	83%	84%	82%	88%	93%	84%
Parks and Recreation	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of parks and recreation opportunities									70%	75%	66%	60%
	Please also rate each of the following in the Pasco County community.	Availability of paths and walking trails	33%	35%	34%	42%	44%	38%	42%	34%	58%	55%	45%	39%
		Fitness opportunities			53%	58%	48%	51%	52%	51%	53%	58%	51%	51%
		Recreational opportunities	45%	50%	49%	55%	46%	49%	49%	53%	57%	59%	53%	48%
	Please rate the quality of each of the following services in Pasco County.	County parks	75%	75%	61%	69%	71%	67%	73%	66%	70%	79%	65%	67%
		Recreation programs or classes	63%	55%	52%	54%	49%	45%	54%	58%	51%	69%	56%	48%

Parks and Recreation	Please rate the quality of each of the following services in Pasco County.	Recreation centers or facilities	60%	65%	51%	59%	53%	48%	57%	57%	60%	68%	57%	57%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of parks and represtion									83%	78%	78%	69%
Health and wellness	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall health and wellness opportunities			55%	57%	52%	49%	63%	59%	59%	72%	59%	55%
	Please also rate each of the following in the Pasco County community.	Availability of affordable quality food	61%	59%	55%	55%	59%	65%	63%	66%	66%	67%	48%	45%
		Availability of affordable quality health care	46%	60%	56%	58%	56%	58%	61%	61%	57%	65%	53%	46%
		Availability of preventive health services	51%	61%	50%	57%	55%	57%	60%	63%	57%	62%	55%	47%
		Availability of affordable quality mental health care			33%	41%	33%	43%	49%	45%	30%	48%	37%	32%
	Please rate the quality of each of the following services in Pasco County.	Health services	57%	64%	49%	60%	53%	56%	68%	57%	62%	67%	58%	63%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.				69%	83%	76%	79%	84%	84%	83%	81%	84%	79%
		Please rate your overall health.			61%	57%	59%	55%	52%	52%	54%	63%	67%	61%
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall opportunities for education, culture, and the arts			39%	46%	46%	41%	44%	44%	41%	40%	37%	41%
	Please also rate each of the following in the Pasco County community.	Opportunities to attend cultural/arts/music activities	36%	30%	24%	35%	36%	33%	37%	34%	33%	42%	33%	33%
		Community support for the arts									38%	37%	24%	39%
		Availability of affordable quality childcare/preschool	42%	50%	40%	46%	45%	44%	45%	53%	46%	36%	39%	35%
		K-12 education	58%	51%							47%	50%	46%	43%
		Adult educational opportunities			37%	43%	44%	42%	44%	51%	44%	42%	38%	32%
		Opportunities to attend special events and festivals			39%	46%	46%	49%	49%	51%	49%	54%	53%	49%

Education, Arts and Culture	Please rate the quality of each of the following services in Pasco County.	Public library services	70%	79%	62%	73%	79%	76%	76%	68%	77%	84%	79%	79%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.				79%	83%	75%	80%	85%	81%	73%	75%	79%	74%
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Pasco County.	Pasco County as a place to raise children	64%	64%	55%	54%	57%	52%	56%	53%	69%	65%	55%	54%
		Pasco County as a place to retire	65%	61%	66%	63%	63%	64%	70%	71%	73%	69%	62%	56%
		Sense of community	57%	56%	40%	41%	40%	37%	42%	48%	57%	55%	47%	33%
	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Residents' connection and engagement with their community									48%	45%	37%	34%
	Please rate the job you feel the Pasco County community does at each of the following.	Making all residents feel welcome									62%	56%	58%	55%
		Attracting people from diverse backgrounds									56%	56%	55%	52%
		Valuing/respecting residents from diverse backgrounds									59%	62%	55%	59%
		Taking care of vulnerable residents									46%	41%	41%	36%
	Please also rate each of the following in the Pasco County community.	Sense of civic/community pride									38%	44%	36%	32%
		Neighborliness of residents			45%	43%	48%	41%	52%	45%	42%	53%	48%	45%
		Opportunities to participate in social events and activities	42%	43%	40%	42%	52%	42%	47%	51%	42%	54%	49%	47%
		Opportunities to volunteer	68%	68%	54%	65%	67%	54%	60%	62%	57%	63%	63%	56%
		Opportunities to participate in community matters	50%	50%	40%	47%	49%	39%	47%	52%	49%	50%	52%	41%
		Openness and acceptance of the community toward people of diverse backgrounds	56%	56%	51%	47%	46%	37%	50%	51%	54%	57%	46%	56%
	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Posidents' connection and engagement with			69%	79%	72%	78%	78%	80%	66%	71%	70%	62%

Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the Pasco County for help or information	55%	56%	37%	49%	41%	48%	50%	42%	54%	42%	52%	46%
		Contacted Pasco County elected officials to express your opinion			17%	27%	16%	20%	20%	20%	16%	15%	17%	23%
		Attended a local public meeting	22%	21%	21%	24%	15%	23%	27%	21%	22%	21%	23%	20%
		Watched a local public meeting	30%	30%	24%	25%	21%	21%	15%	16%	24%	24%	23%	22%
		Volunteered your time to some group/activity	32%	44%	31%	35%	25%	34%	30%	23%	27%	21%	28%	29%
		Campaigned or advocated for a local issue, cause, or candidate			21%	21%	14%	21%	20%	17%	13%	13%	18%	13%
		Voted in your most recent local election	73%	80%							73%	67%	82%	70%
	In general, how many times do you:	Access the internet from your home									97%	94%	90%	89%
		Access the internet from your cell phone									92%	92%	90%	93%
		Visit social media sites									83%	82%	80%	79%
		Use or check email									95%	99%	92%	94%
		Share your opinions online									43%	28%	33%	32%
		Shop online									56%	54%	53%	58%

## **Complete Set of Frequencies**

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

16% Please rate each of the Pasco County as a place to live Excellent N=49 following aspects of quality of life in Pasco 47% Good County. N=145 31% Fair N=96 6% Poor N=18 29% Your neighborhood as a place to live Excellent N=93 40% Good N=125 22% Fair N=71 9% Poor N=27 14% Pasco County as a place to raise Excellent N=38 children 39% Good N=105 27% Fair N=72 20% Poor N=54 8% Pasco County as a place to work Excellent N=19 28% Good N=67 43% Fair N=103 21% Poor N=49 12% Pasco County as a place to visit Excellent N=34 35% Good N=104 31% Fair N=91 22% Poor N=66 16% Pasco County as a place to retire Excellent N=45 40% Good N=118

Please rate each of the following aspects of quality of life in Pasco	Pasco County as a place to retire	Fair	23% N=68
County.		Poor	21% N=62
	The overall quality of life	Excellent	11% N=34
		Good	<b>46</b> % N=142
		Fair	33% N=102
		Poor	11% N=34
	Sense of community	Excellent	8% N=25
		Good	<b>26%</b> N=80
		Fair	<b>43</b> % N=134
		Poor	23% N=72
Please rate each of the following	Overall economic health	Excellent	5% N=14
characteristics as they relate to Pasco County as a whole.		Good	34% N=100
as a whole.		Fair	<b>45</b> % N=132
		Poor	<b>16%</b> N=46
	Overall quality of the transportation system	Excellent	3% N=9
		Good	<b>24</b> % N=69
		Fair	33% N=98
		Poor	40% N=117
	Overall design or layout of residential and commercial areas	Excellent	4% N=12
		Good	29% N=90
		Fair	34% N=105
		Poor	33% N=102
	Overall quality of the utility infrastructure	Excellent	9% N=26
		Good	39% N=118

Please rate each of the Overall quality of the utility 33% Fair infrastructure following N=100 characteristics as they relate to Pasco County 19% Poor as a whole. N=56 10% Overall feeling of safety Excellent N=31 42% Good N=132 29% Fair N=91 19% Poor N=59 9% Overall quality of natural environment Excellent N=28 40% Good N=125 35% Fair N=108 16% Poor N=48 9% Overall quality of parks and Excellent N=27 recreation opportunities 51% Good N=150 29% Fair N=84 11% Poor N=31 7% Overall health and wellness Excellent N=20 opportunities 48% Good N=139 35% Fair N=101 10% Poor N=29 7% Overall opportunities for education, Excellent N=19 culture, and the arts 34% Good N=94 38% Fair N=105 20% Poor N=56

Excellent

Good

Residents' connection and

engagement with their community

4%

N=11

31%

N=88

Please rate each of the following characteristics as they	Residents' connection and engagement with their community	Fair	<b>41</b> % N=115
relate to Pasco County as a whole.		Poor	24% N=69
Please indicate how likely or unlikely you	Recommend living in Pasco County to someone who asks	Very likely	<b>26</b> % N=79
are to do each of the following.		Somewhat likely	38% N=118
		Somewhat unlikely	19% N=57
		Very unlikely	18% N=55
	Remain in Pasco County for the next five years	Very likely	<b>47%</b> N=145
		Somewhat likely	<b>29</b> % N=90
		Somewhat unlikely	9% N=28
		Very unlikely	14% N=42
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	<b>52</b> % N=165
		Somewhat safe	<b>36</b> % N=115
		Neither safe nor unsafe	7% N=23
		Somewhat unsafe	4% N=11
		Very unsafe	0% N=1
	In Pasco County's downtown/commercial area during	Very safe	36% N=105
	the day	Somewhat safe	44% N=128
		Neither safe nor unsafe	14% N=40
		Somewhat unsafe	5% N=16
		Very unsafe	1% N=3
	From property crime	Very safe	<b>20</b> % N=62
		Somewhat safe	43% N=131
		Neither safe nor unsafe	17% N=51
		Somewhat unsafe	15% N=45

Please rate how safe or unsafe you feel:	From property crime	Very unsafe	6% N=17
	From violent crime	Very safe	29% N=88
		Somewhat safe	37% N=114
		Neither safe nor unsafe	14% N=44
		Somewhat unsafe	15% N=44
		Very unsafe	5% N=14
	From fire, flood, or other natural disaster	Very safe	<b>32</b> % N=99
	uisastei	Somewhat safe	<b>34</b> % N=103
		Neither safe nor unsafe	21% N=65
		Somewhat unsafe	9% N=29
		Very unsafe	3% N=10
Please rate the job you feel the Pasco County	Making all residents feel welcome	Excellent	10% N=30
community does at each of the following.		Good	45% N=127
		Fair	33% N=94
		Poor	12% N=34
	Attracting people from diverse backgrounds	Excellent	13% N=34
		Good	<b>39</b> % N=99
		Fair	34% N=86
		Poor	14% N=36
	Valuing/respecting residents from diverse backgrounds	Excellent	11% N=26
		Good	48% N=120
		Fair	<b>27</b> % N=67
		Poor	14% N=35
	Taking care of vulnerable residents	Excellent	6% N=15

Please rate the job you feel the Pasco County community does at	Taking care of vulnerable residents	Good	31% N=78
each of the following.		Fair	<b>38</b> % N=96
		Poor	<b>25</b> % N=62
following in the Pasco	Overall quality of business and service establishments	Excellent	11% N=36
County community.		Good	46% N=144
		Fair	<b>33</b> % N=103
		Poor	9% N=29
	Variety of business and service establishments	Excellent	10% N=31
		Good	<b>44</b> % N=137
		Fair	33% N=105
		Poor	13% N=42
	Vibrancy of downtown/commercial area	Excellent	9% N=26
		Good	38% N=112
		Fair	38% N=112
		Poor	14% N=41
	Employment opportunities	Excellent	8% N=19
		Good	31% N=72
		Fair	<b>38</b> % N=88
		Poor	23% N=55
	Shopping opportunities	Excellent	19% N=58
		Good	<b>40</b> % N=125
		Fair	<b>32</b> % N=100
		Poor	9% N=28
	Cost of living	Excellent	3% N=11

Please rate each of the following in the Pasco County community.	Cost of living	Good	31% N=97
occurry community.		Fair	<b>36</b> % N=113
		Poor	<b>29</b> % N=91
	Overall image or reputation	Excellent	9% N=29
		Good	37% N=114
		Fair	<b>29</b> % N=89
		Poor	<b>24</b> % N=74
Please also rate each of the following in the	f Traffic flow on major streets	Excellent	1% N=2
Pasco County community.		Good	19% N=58
		Fair	33% N=103
		Poor	<b>47</b> % N=148
	Ease of public parking	Excellent	5% N=14
		Good	36% N=104
		Fair	<b>44</b> % N=125
		Poor	15% N=44
	Ease of travel by car	Excellent	6% N=20
		Good	<b>26</b> % N=82
		Fair	<b>40%</b> N=126
		Poor	<b>27%</b> N=85
	Ease of travel by public transportation	Excellent	0% N=
	·	Good	<b>16%</b> N=20
		Fair	<b>25</b> % N=32
		Poor	<b>59</b> % N=75
	Ease of travel by bicycle	Excellent	4% N=7

Please also rate each of the following in the Pasco County community.	Ease of travel by bicycle	Good	<b>20</b> % N=35
		Fair	25% N=43
		Poor	<b>51%</b> N=88
	Ease of walking	Excellent	8% N=19
		Good	20% N=51
		Fair	33% N=84
		Poor	39% N=97
	Well-planned residential growth	Excellent	6% N=15
		Good	<b>20</b> % N=55
		Fair	19% N=52
		Poor	55% N=148
	Well-planned commercial growth	Excellent	4% N=12
		Good	25% N=67
		Fair	25% N=69
		Poor	46% N=124
	Well-designed neighborhoods	Excellent	N=23
		Good	26% N=77
		Fair	34% N=100
		Poor	31% N=91
	Preservation of the historical or cultural character of the community	Excellent	5% N=13
		Good	29% N=69
		Fair	35% N=84
		Poor	31% N=74
	Public places where people want to spend time	Excellent	5% N=15

Please also rate each of Public places where people want to 33% Good the following in the spend time N=94 **Pasco County** community. 36% Fair N=103 25% Poor N=72 4% Variety of housing options Excellent N=11 33% Good N=97 35% Fair N=101 28% Poor N=82 1% Availability of affordable quality Excellent N=2 housing 17% Good N=49 30% Fair N=84 **52%** Poor N=145 3% Overall quality of new development Excellent N=7 25% Good N=71 35% Fair N=99 37% Poor N=106 4% Overall appearance Excellent N=11 38% Good N=117 38% Fair N=118 20% Poor N=61 5% Cleanliness Excellent N=16 36% Good N=109 40% Fair N=123 19% Poor N=58 11% Water resources Excellent N=32

Please also rate each of the following in the Pasco County community.	Water resources	Good	40% N=121
		Fair	35% N=105
		Poor	15% N=46
	Air quality	Excellent	14% N=42
		Good	<b>52</b> % N=154
		Fair	<b>26</b> % N=77
		Poor	8% N=25
	Availability of paths and walking trails	Excellent	8% N=24
		Good	31% N=89
		Fair	<b>41%</b> N=118
		Poor	19% N=56
	Fitness opportunities	Excellent	10% N=28
		Good	<b>41%</b> N=110
		Fair	37% N=100
		Poor	11% N=31
	Recreational opportunities	Excellent	9% N=26
		Good	39% N=112
		Fair	39% N=111
		Poor	<b>12%</b> N=35
	Availability of affordable quality food	Excellent	7% N=21
		Good	39% N=119
		Fair	35% N=106
		Poor	<b>20%</b> N=61
	Availability of affordable quality health care	Excellent	10% N=30

Please also rate each of Availability of affordable quality 36% Good the following in the health care N=106 **Pasco County** community. 29% Fair N=83 25% Poor N=73 8% Availability of preventive health Excellent N=20 services 39% Good N=106 33% Fair N=89 20% Poor N=53 2% Availability of affordable quality Excellent N=4 mental health care 30% Good N=57 27% Fair N=51 40% Poor N=76 5% Opportunities to attend Excellent N=12 cultural/arts/music activities 29% Good N=74 43% Fair N=111 24% Poor N=62 5% Community support for the arts Excellent N=11 34% Good N=69 34% Fair N=70 27% Poor N=56 3% Availability of affordable quality Excellent N=5 childcare/preschool 32% Good N=50 37% Fair N=58 27% Poor N=42 8% K-12 education Excellent N=18

Please also rate each of K-12 education 35% Good the following in the N=75 **Pasco County** community. 29% Fair N=62 29% Poor N=62 2% Adult educational opportunities Excellent N=3 30% Good N=50 46% Fair N=76 22% Poor N=35 2% Sense of civic/community pride Excellent N=6 31% Good N=84 43% Fair N=117 24% Poor N=65 5% Neighborliness of residents Excellent N=15 40% Good N=112 41% Fair N=118 14% Poor N=39 5% Opportunities to participate in social Excellent N=12 events and activities 42% Good N=110 33% Fair N=86 20% Poor N=52 7% Opportunities to attend special Excellent N=20 events and festivals 42% Good N=117 38% Fair N=105 13% Poor N=35 8% Opportunities to volunteer Excellent N=18

Please also rate each of the following in the Pasco County	Opportunities to volunteer	Good	48% N=102
community.		Fair	36% N=77
		Poor	7% N=16
	Opportunities to participate in community matters	Excellent	5% N=11
	•	Good	<b>36%</b> N=80
		Fair	<b>42</b> % N=93
		Poor	17% N=38
	Openness and acceptance of the community toward people of diverse	Excellent	6% N=13
	backgrounds	Good	50% N=111
		Fair	26% N=57
		Poor	19% N=42
or not you have done	Contacted Pasco County for help or information	No	54% N=168
each of the following in the last 12 months.		Yes	46% N=143
	Contacted Pasco County elected officials to express your opinion	No	77% N=240
		Yes	23% N=70
	Attended a local public meeting	No	80% N=246
		Yes	<b>20</b> % N=62
	Watched a local public meeting	No	<b>78</b> % N=246
		Yes	22% N=68
	Volunteered your time to some group/activity	No	71% N=219
		Yes	29% N=89
	Campaigned or advocated for a local issue, cause, or candidate	No	88% N=270
		Yes	12% N=38
	Voted in your most recent local election	No	<b>30</b> % N=93

Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	Yes	<b>70%</b> N=216
	Used public transportation instead of driving	No	<b>92</b> % N=289
	•	Yes	8% N=26
	Carpooled with other adults or children instead of driving alone	No	<b>52</b> % N=162
		Yes	<b>48%</b> N=153
	Walked or biked instead of driving	No	64% N=200
		Yes	36% N=110
Please rate the quality of each of the following	Public information services	Excellent	8% N=22
services in Pasco County.		Good	46% N=118
		Fair	<b>36</b> % N=93
		Poor	10% N=25
	Economic development	Excellent	3% N=8
		Good	39% N=101
		Fair	41% N=107
		Poor	16% N=42
	Traffic enforcement	Excellent	4% N=11
		Good	38% N=104
		Fair	<b>26</b> % N=73
		Poor	<b>32</b> % N=90
	Traffic signal timing	Excellent	4% N=12
		Good	31% N=96
		Fair	<b>32</b> % N=98
		Poor	32% N=99
	Street repair	Excellent	2% N=5

Please rate the quality of each of the following services in Pasco County.

Street repair	Good	21%
		N=63
	Fair	N=106
	Poor	43% N=130
Street cleaning	Excellent	5% N=13
	Good	<b>35</b> % N=99
	Fair	40% N=111
	Poor	21% N=57
Street lighting	Excellent	5% N=16
	Good	41% N=121
	Fair	41% N=123
	Poor	13% N=38
Sidewalk maintenance	Excellent	2% N=6
	Good	<b>35</b> % N=95
	Fair	41% N=112
	Poor	<b>22%</b> N=60
Bus or transit services	Excellent	1% N=1
	Good	27% N=41
	Fair	<b>37%</b> N=56
	Poor	<b>35</b> % N=54
Land use, planning and zoning	Excellent	1% N=3
	Good	19% N=46
	Fair	<b>22</b> % N=53
	Poor	<b>58%</b> N=139
Code enforcement	Excellent	3% N=6

Please rate the quality Code enforcement 26% Good of each of the following N=63 services in Pasco 32% County. Fair N=80 39% Poor N=97 15% **Garbage collection** Excellent N=42 45% Good N=131 27% Fair N=77 13% Poor N=38 **7**% **Drinking water** Excellent N=20 41% Good N=118 34% Fair N=100 18% Poor N=53 9% **Sewer services** Excellent N=22 53% Good N=136 29% Fair N=74 9% Poor N=23 9% Storm water management Excellent N=23 47% Good N=128 28% Fair N=78 16% Poor N=45 16% Power (electric and/or gas) utility Excellent N=49 50% Good N=148 26% Fair N=77 8% Poor N=24 10% **Utility billing** Excellent N=30

Please rate the quality Utility billing 41% Good of each of the following N=119 services in Pasco County. 35% Fair N=101 13% Poor N=38 23% Police/Sheriff services Excellent N=68 43% Good N=124 23% Fair N=67 11% Poor N=31 10% **Crime prevention** Excellent N=26 41% Good N=112 37% Fair N=102 13% Poor N=37 9% **Animal control** Excellent N=20 43% Good N=97 29% Fair N=65 20% Poor N=44 29% Ambulance or emergency medical Excellent N=65 services 53% Good N=119 17% Fair N=38 1% Poor N=3 31% Fire services Excellent N=68 47% Good N=104 21% Fair N=47 2% Poor N=3

Excellent

Fire prevention and education

16%

N=31

Please rate the quality Fire prevention and education 47% Good of each of the following N=92 services in Pasco 25% County. Fair N=48 12% Poor N=23 17% **Emergency preparedness** Excellent N=44 **51%** Good N=130 26% Fair N=65 6% Poor N=16 **7**% Preservation of natural areas Excellent N=18 29% Good N=78 28% Fair N=74 36% Poor N=96 4% Pasco County open space Excellent N=11 31% Good N=75 39% Fair N=94 26% Poor N=63 6% Recycling Excellent N=15 32% Good N=81 30% Fair N=77 33% Poor N=84 11% Yard waste pick-up Excellent N=25 38% Good N=86 33%

**County parks** 

Please rate the quality County parks 55% Good of each of the following N=149 services in Pasco County. 26% Fair N=71 6% Poor N=17 6% Recreation programs or classes Excellent N=10 43% Good N=75 39% Fair N=68 12% Poor N=22 9% Recreation centers or facilities Excellent N=22 48% Good N=111 32% Fair N=74 10% Poor N=23 11% **Health services** Excellent N=29 **51%** Good N=130 31% Fair N=78 6% Poor N=16 25% **Public library services** Excellent N=62 **54%** Good N=131 17% Fair N=43 4% Poor N=9 20% Overall customer service by Pasco Excellent N=53 **County employees** 47% Good N=129 26% Fair N=71 **7**% Poor N=19 **7**% The value of services for the taxes Excellent N=20 paid to Pasco County

Please at table following categories of Pasco County   Pasco Cou				
Pair	following categories of		Good	
The overall direction that Pasco County is taking  Good  Fair  Fair  Poor  The job Pasco County government does at welcoming resident involvement  Good  Overall confidence in Pasco County government  Good  Overall confidence in Pasco County government  Good  Generally acting in the best interest of the community  Good  Generally acting in the best interest of the community  Good  G	government		Fair	
County is taking			Poor	
Fair   Single   Sood   Single   Sood   Single   Single   Sood   Single			Excellent	
Poor   N=80   N=90			Good	
The job Pasco County government does at welcoming resident involvement   Excellent   6% N=12			Fair	
N=12			Poor	
Fair   36%   N=70   24%   N=78   N=		does at welcoming resident	Excellent	
Poor		involvement	Good	
N=48   A			Fair	
Second   S			Poor	
Good   34%   N=89			Excellent	
Poor   N=81			Good	
Separally acting in the best interest of the community   Excellent   Good   Salar			Fair	
Seminary			Poor	
Fair   28%   N=76     Poor   35%   N=94     Being honest   Excellent   7%   N=17     Good   31%   N=70     Fair   N=77     Poor   28%   N=65     Being open and transparent to the Excellent   8%   N=65     Record   N=82   N=82     Record   N=70   N=65     Record   N=82   N=82   N=82     Record   N=82   N=82   N=82     Record   N=82   N=82   N=82     Record   N=			Excellent	6%
Poor 35% N=94  Being honest Excellent 7% N=17  Good 31% N=70 Fair 34% N=77 Poor 28% N=65  Being open and transparent to the Excellent 8%			Good	
Being honest Excellent 7% N=94  Good 31% N=70 Fair 34% N=77 Poor 28% N=65  Being open and transparent to the Excellent			Fair	
Good Fair Poor Poor Being open and transparent to the Excellent  Excellent N=17 N=17 N=17 Strain N=70 N=70 N=65			Poor	
Fair Poor  Being open and transparent to the Excellent  N=70  134% N=77  Poor  28% N=65		Being honest	Excellent	
Poor N=77 Poor Selection N=78  Reing open and transparent to the Excellent Selection N=78  Reing N=77  Response N=78  Response			Good	
Being open and transparent to the Excellent 8%			Fair	
Excellent			Poor	
			Excellent	

Please rate the following categories of Pasco County	Being open and transparent to the public	Good	27% N=58
government performance.		Fair	33% N=72
		Poor	32% N=70
	Informing residents about issues facing the community	Excellent	7% N=19
		Good	31% N=78
		Fair	32% N=81
		Poor	30% N=77
	Treating all residents fairly	Excellent	9% N=21
		Good	36% N=84
		Fair	32% N=74
		Poor	23% N=55
	Treating residents with respect	Excellent	10% N=24
		Good	<b>42</b> % N=105
		Fair	35% N=86
		Poor	13% N=33
Overall, how would you rate the quality of the	Pasco County	Excellent	<b>8%</b> N=23
services provided by each of the following?		Good	<b>43</b> % N=123
		Fair	33% N=95
		Poor	17% N=48
	The Federal Government	Excellent	<b>5</b> % N=15
		Good	23% N=67
		Fair	39% N=114
		Poor	<b>32</b> % N=93
Please rate how important, if at all, you	Overall economic health	Essential	38% N=114

Please rate how important, if at all, you think it is for the Pasco	Overall economic health	Very important	51% N=155
County community to focus on each of the following in the coming		Somewhat important	11% N=34
two years.		Not at all important	0% N=1
	Overall quality of the transportation system	Essential	32% N=100
	•	Very important	39% N=120
		Somewhat important	<b>26%</b> N=80
		Not at all important	3% N=9
	Overall design or layout of residential and commercial areas	l Essential	46% N=144
		Very important	35% N=110
		Somewhat important	17% N=54
		Not at all important	1% N=3
	Overall quality of the utility infrastructure	Essential	<b>49</b> % N=153
		Very important	41% N=128
		Somewhat important	9% N=29
	Overall feeling of safety	Essential	57% N=177
		Very important	37% N=116
		Somewhat important	5% N=16
		Not at all important	0% N=1
	Overall quality of natural environmen	<b>t</b> Essential	<b>42</b> % N=131
		Very important	<b>42</b> % N=131
		Somewhat important	14% N=44
		Not at all important	2% N=6
	Overall quality of parks and recreation opportunities	Essential	24% N=75
		Very important	45% N=140

Please rate how important, if at all, you think it is for the Pasco	Overall quality of parks and recreation opportunities	Somewhat important	<b>29</b> % N=91
County community to focus on each of the		Not at all important	2% N=5
following in the coming two years.	Overall health and wellness opportunities	Essential	<b>30</b> % N=92
		Very important	<b>49</b> % N=153
		Somewhat important	19% N=59
		Not at all important	2% N=7
	Overall opportunities for education, culture, and the arts	Essential	<b>32</b> % N=99
		Very important	<b>43</b> % N=133
		Somewhat important	<b>23</b> % N=72
		Not at all important	3% N=8
	Residents' connection and engagement with their community	Essential	<b>19</b> % N=59
		Very important	43% N=135
		Somewhat important	<b>36%</b> N=112
		Not at all important	<b>2%</b> N=5
	Please rate the Pasco County government's performance	Excellent	9% N=27
	(excluding schools and the Sheriff's Office) in carrying out its mission: Serving our community to create a	Good	<b>42</b> % N=122
	better future.	Fair	<b>32</b> % N=94
		Poor	17% N=48
Pasco County government's vision is to become Florida's	Create a thriving community (manage growth and redevelopment, maintain	Excellent	9% N=27
premier county. To that end, Pasco County's 2022-2025 Strategic Plan includes four focus areas (each supported by strategic goals) established by County Commissioners	transportation and utilities systems,	Good	33% N=97
		Fair	33% N=95
		Poor	<b>25%</b> N=73
Please rate Pasco County government's performance thus far in	Enhance quality of life (promote safety, provide essential services,	Excellent	7% N=20
each of the following focus areas.	and preserve natural resources)	Good	<b>34%</b> N=97

Pasco County government's vision is to become Florida's premier county. To that end, Pasco County's	Enhance quality of life (promote safety, provide essential services, and preserve natural resources)	Fair	37% N=104
		Poor	21% N=61
2022-2025 Strategic Plan includes four focus areas (each supported by strategic	Stimulate economic growth (retain and attract local businesses, improve	Excellent	9% N=25
goals) established by County Commissioners	employment opportunities, and diversify economic investments)	Good	43% N=115
Please rate Pasco County government's performance thus far in		Fair	32% N=86
each of the following focus areas.		Poor	16% N=44
	Improve organizational performance (optimize and standardize processes	Excellent	9% N=21
	to enhance services provided by the County)	Good	<b>42</b> % N=105
		Fair	31% N=76
		Poor	19% N=46
	Have you lived in any other Florida county (aside from Pasco County)	No	<b>59%</b> N=181
	within the last 10 years?	Yes	41% N=127
In general, how many times do you:	Access the internet from your home	Several times a day	67% N=202
		Once a day	15% N=43
		A few times a week	7% N=21
		Every few weeks	4% N=10
		Less often or never	<b>8%</b> N=23
	Access the internet from your cell phone	Several times a day	<b>82</b> % N=245
		Once a day	8% N=24
		A few times a week	3% N=9
		Every few weeks	1% N=2
		Less often or never	6% N=17
	Visit social media sites	Several times a day	<b>58%</b> N=175
		Once a day	14% N=42

In general, how many times do you:	Visit social media sites	A few times a week	6% N=18
		Every few weeks	3% N=9
		Less often or never	18% N=54
	Use or check email	Several times a day	<b>72</b> % N=216
		Once a day	18% N=54
		A few times a week	5% N=16
		Every few weeks	0% N=1
		Less often or never	5% N=15
	Share your opinions online	Several times a day	14% N=41
		Once a day	7% N=21
		A few times a week	10% N=30
		Every few weeks	13% N=38
		Less often or never	55% N=162
	Shop online	Several times a day	15% N=44
		Once a day	5% N=16
		A few times a week	38% N=113
		Every few weeks	<b>30</b> % N=91
		Less often or never	12% N=35
	Please rate your overall health.	Excellent	18% N=56
		Very good	43% N=130
		Good	29% N=90
		Fair	8% N=24
		Poor	2% N=6
		Very positive	3% N=8

What impact, if any, do yo economy will have on you income in the next 6 mon	ur family Somewhat positive	19% N=58
think the impact will be:	Neutral	39% N=120
	Somewhat negative	<b>26%</b> N=79
	Very negative	14% N=42
How many years have you Pasco County?	u lived in Less than 2 years	10% N=30
	2-5 years	<b>20%</b> N=61
	6-10 years	24% N=75
	11-20 years	19% N=58
	More than 20 years	27% N=85
Which best describes the you live in?	building Single-family detached home	<b>64%</b> N=198
,	Townhouse or duplex (may share walls but no units above or below you)	22% N=67
	Condominium or apartment (have units above or below you)	8% N=26
	Mobile home	6% N=18
	Other	0% N=
Do you rent or own your h	home? Rent	25% N=77
	Own	75% N=226
About how much is your in housing cost for the place		3% N=9
(including rent, mortgage property tax, property ins homeowners' association	payment, surance and \$300 to \$599	16% N=47
fees)?	\$600 to \$999	<b>20</b> % N=62
	\$1,000 to \$1,499	<b>22</b> % N=67
	\$1,500 to \$2,499	16% N=48
	\$2,500 to \$3,999	10% N=31
	\$4,000 to \$6,999	5% N=16
	\$7,000 to \$9,999	7% N=20

Do any children 17 or under live in	No	65% N=199
your household?	Yes	35%
Are you or any other members of	No	N=106 58%
your household aged 65 or older?		N=179 42%
	Yes	N=128
How much do you anticipate your household's total income before	Less than \$25,000	14% N=44
taxes will be for the current year? (Please include in your total income money from all sources for all	\$25,000 to \$49,999	23% N=71
persons living in your household.)	\$50,000 to \$74,999	14% N=41
	\$75,000 to \$99,999	12% N=36
	\$100,000 to \$149,999	<b>20</b> % N=59
	\$150,000 to \$199,999	12% N=36
	\$200,000 to \$299,999	2% N=5
	\$300,000 or more	3% N=10
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin	N=254
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	16% N=48
What is your race? (Mark one or mor races to indicate what race you	e American Indian or Alaska Native	3% N=10
consider yourself to be.)		
	Asian	2% N=6
	Asian  Black or African American	
		N=6 4%
	Black or African American	N=6 4% N=13
	Black or African American  Native Hawaiian or Other Pacific Islander	N=6 4% N=13 0% N=1
In which category is your age?	Black or African American  Native Hawaiian or Other Pacific Islander  White	N=6  4% N=13  0% N=1  82% N=252
In which category is your age?	Black or African American  Native Hawaiian or Other Pacific Islander  White  A race not listed	N=6  4% N=13  0% N=1  82% N=252  11% N=32
In which category is your age?	Black or African American  Native Hawaiian or Other Pacific Islander  White  A race not listed  18-24 years	N=6  4% N=13  0% N=1  82% N=252  11% N=32  2% N=5
In which category is your age?	Black or African American  Native Hawaiian or Other Pacific Islander  White  A race not listed  18-24 years  25-34 years	N=6  4% N=13  0% N=1  82% N=252  11% N=32  2% N=5  16% N=50  15%

In which category is your age?	55-64 years	14% N=44
	65-74 years	<b>20%</b> N=61
	75 years or older	14% N=42
What is your gender?	Woman	<b>53</b> % N=164
	Man	<b>44</b> % N=134
	Identify in another way	3% N=9
If you identify in another way, how would you describe your gender?	Agender/I don't identify with any gender	9% N=1
	Genderqueer/gender fluid	<b>51</b> % N=5
	Identify in another way	40% N=4

## **Methods (Open Participation)**



As part of its participation in The National Community Survey<sup>™</sup> (The NCS<sup>™</sup>), Pasco County conducted a survey of 316 residents. Survey invitations were mailed to randomly selected households and data were collected from November 15, 2023 to December 27, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by Pasco County. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all Pasco County residents and became available on December 13, 2023. The survey remained open for 6 weeks and there were 1445 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in Pasco County. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.<sup>18</sup> The results of the weighting scheme for the open participation survey are presented in the following table.

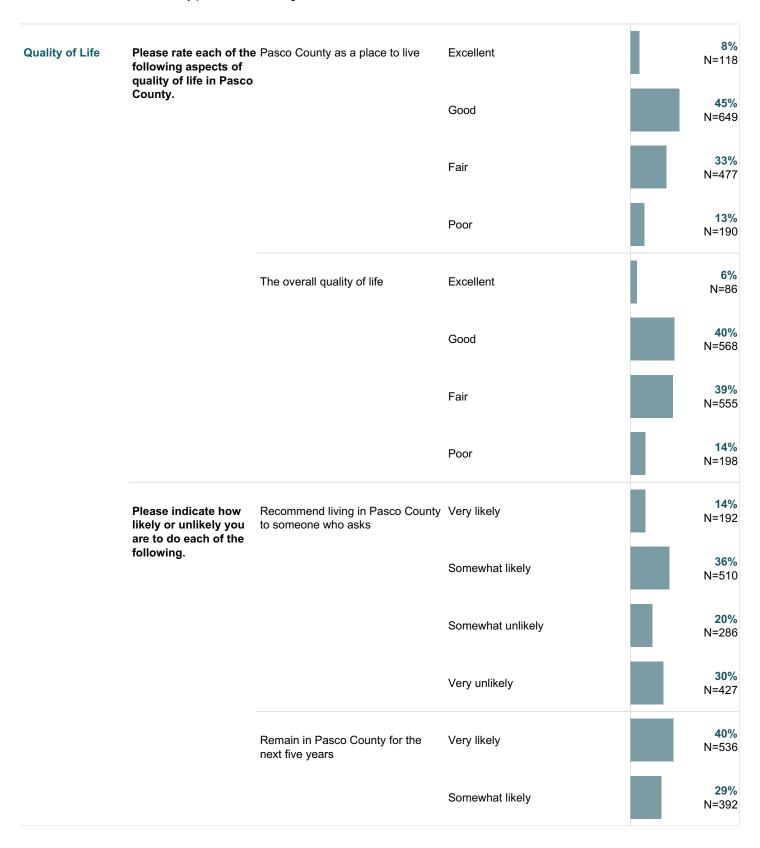
		Unweighted	Weighted	Target <sup>19</sup>
Age	18-34	8%	23%	23%
	35-54	40%	32%	32%
	55+	51%	45%	45%
Area	District 1	29%	23%	23%
	District 2	20%	18%	18%
	District 3	14%	20%	20%
	District 4	18%	19%	19%
	District 5	18%	20%	20%
Hispanic	No, not of Hispanic, Latino/a/x, or Spanish origin	93%	84%	84%
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	7%	16%	16%
Housing type	e Attached	14%	33%	33%

	Detached	86%	67%	67%
Race/ethnic	Not white alone	16%	27%	27%
	White alone, not Hispanic or Latino	84%	73%	73%
Sex	Man	33%	48%	48%
	Woman	67%	52%	52%
Sex/age	Man 18-34	3%	12%	12%
	Man 35-54	13%	16%	16%
	Man 55+	17%	21%	21%
	Woman 18-34	6%	12%	12%
	Woman 35-54	30%	16%	16%
	Woman 55+	32%	24%	24%
Tenure	Own	91%	75%	75%
	Rent	9%	25%	25%

<sup>18.</sup> Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <a href="https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf">https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf</a>
19. Targets come from the 2020 Census and 2022 American Community Survey.

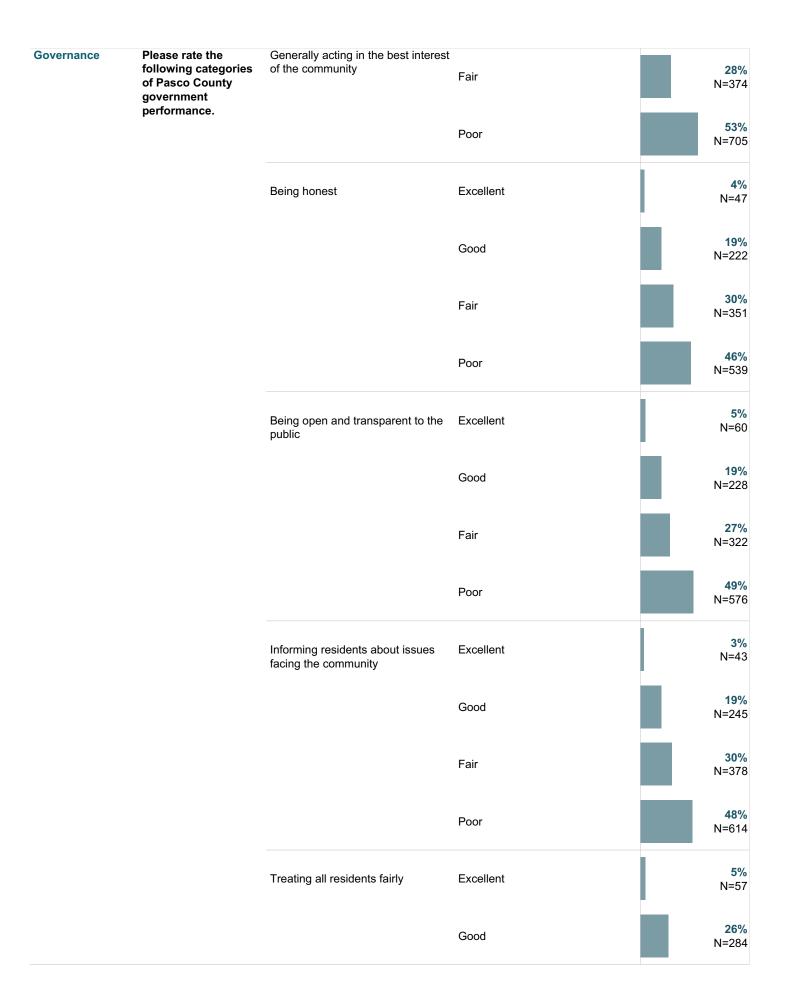
## **Open Participation Survey Results**

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

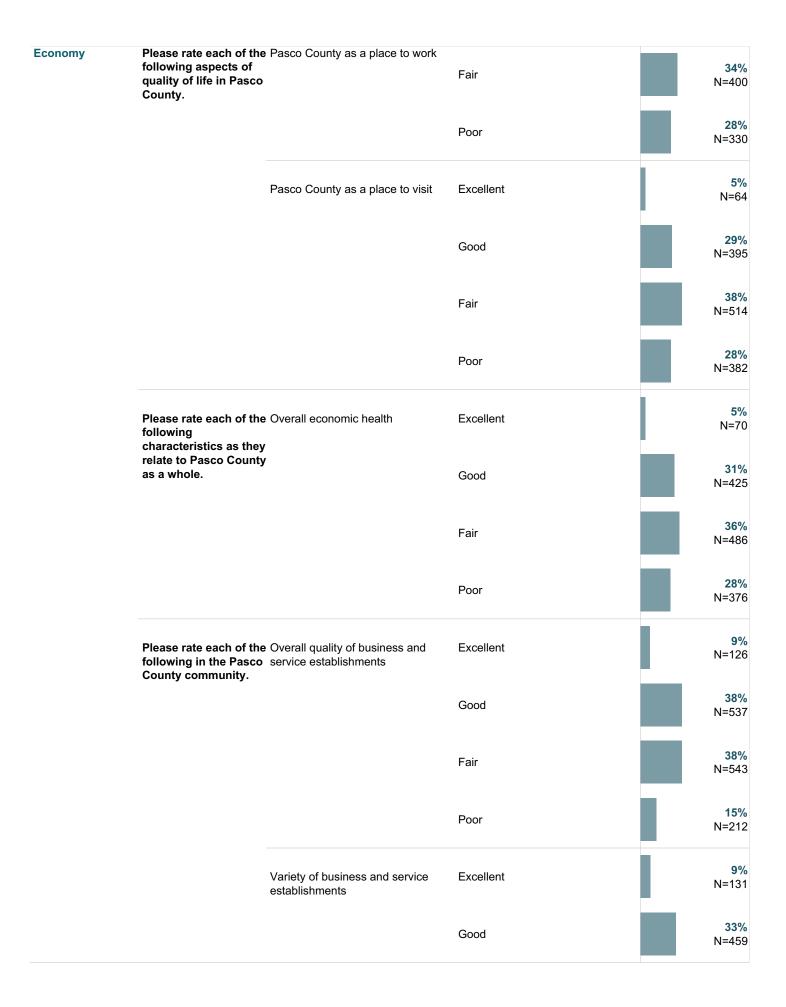


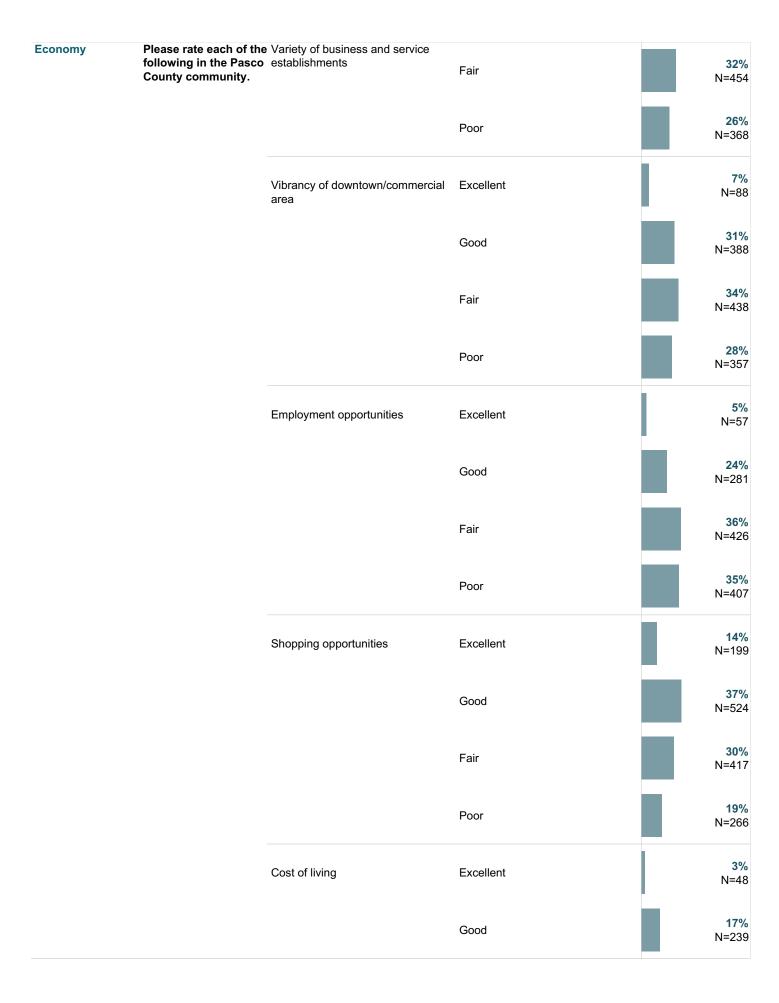
Quality of Life	Please indicate how likely or unlikely you are to do each of the following.	Remain in Pasco County for the next five years	Somewhat unlikely	13% N=171
			Very unlikely	19% N=252
	Please rate each of the following in the Pasco County community.	Overall image or reputation	Excellent	4% N=59
			Good	24% N=330
			Fair	35% N=493
			Poor	37% N=518
Governance	Please rate the quality of each of the following services in	Public information services	Excellent	7% N=87
	Pasco County.		Good	35% N=429
			Fair	39% N=474
			Poor	19% N=225
		Overall customer service by Pasco County employees	Excellent	18% N=224
			Good	<b>42</b> % N=538
			Fair	<b>28</b> % N=356
			Poor	13% N=162
	Please rate the following categories of Pasco County	The value of services for the taxes paid to Pasco County	Excellent	4% N=48
	government performance.		Good	22% N=289



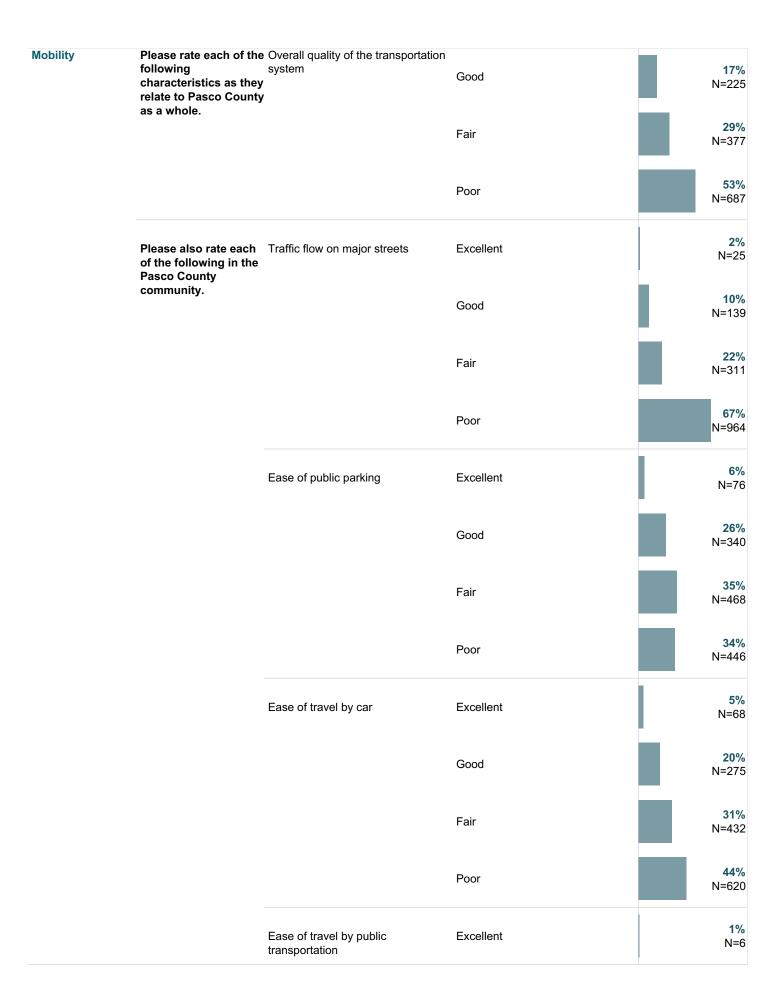


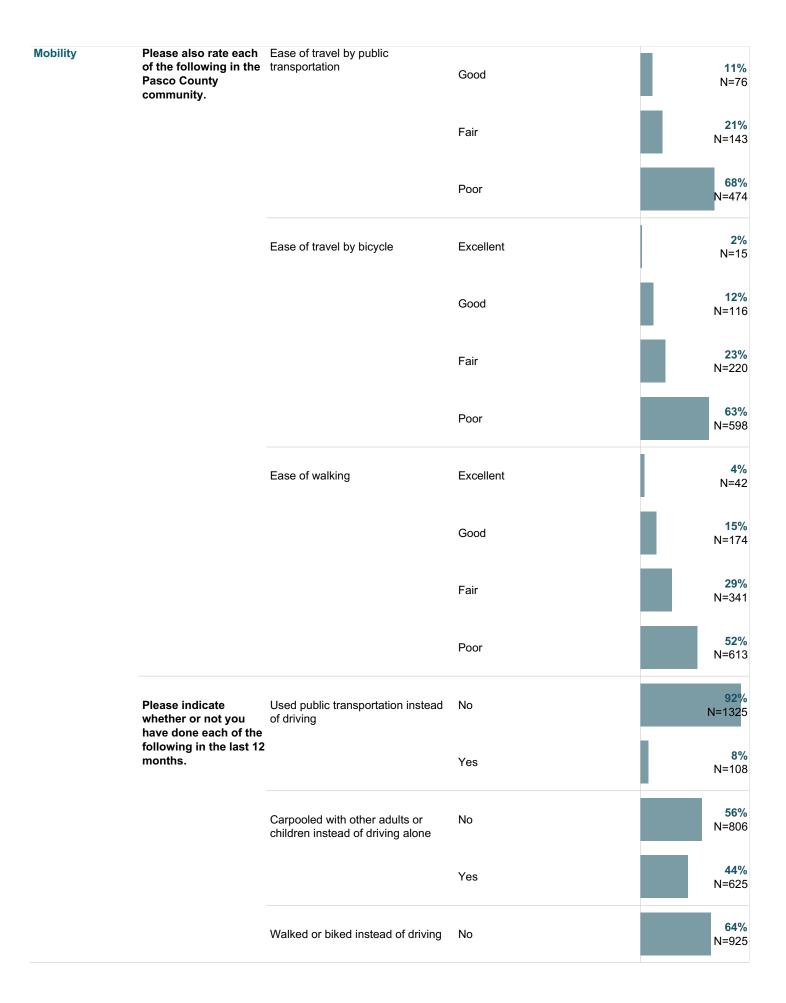
Governance	Please rate the following categories of Pasco County government	Treating all residents fairly	Fair	<b>30</b> % N=328
	performance.		Poor	39% N=427
		Treating residents with respect	Excellent	9% N=100
			Good	31% N=356
			Fair	29% N=340
			Poor	31% N=359
	Overall, how would you rate the quality of the services provided	Pasco County	Excellent	5% N=74
	by each of the following?		Good	32% N=441
			Fair	36% N=494
			Poor	27% N=372
		The Federal Government	Excellent	3% N=42
			Good	19% N=245
			Fair	36% N=475
			Poor	42% N=557
Economy	Please rate each of the following aspects of quality of life in Pasco	Pasco County as a place to work	Excellent	8% N=97
	County.		Good	29% N=335





Economy	Please rate each of the following in the Pasco County community.	Cost of living	Fair	35% N=493
			Poor	<b>45</b> % N=632
	Please rate the quality of each of the following services in	Economic development	Excellent	4% N=52
	Pasco County.		Good	<b>24</b> % N=302
			Fair	32% N=408
			Poor	<b>40</b> % N=515
	Please rate how important, if at all, you think it is for the	Overall economic health	Essential	40% N=554
	Pasco County community to focus on each of the following in the		Very important	44% N=612
	coming two years.		Somewhat important	14% N=195
			Not at all important	2% N=25
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do	Very positive	3% N=42
		you think the impact will be:	Somewhat positive	12% N=176
			Neutral	<b>34</b> % N=483
			Somewhat negative	34% N=478
			Very negative	17% N=233
Mobility	Please rate each of the following characteristics as they relate to Pasco County as a whole.	Overall quality of the transportation system	Excellent	1% N=15





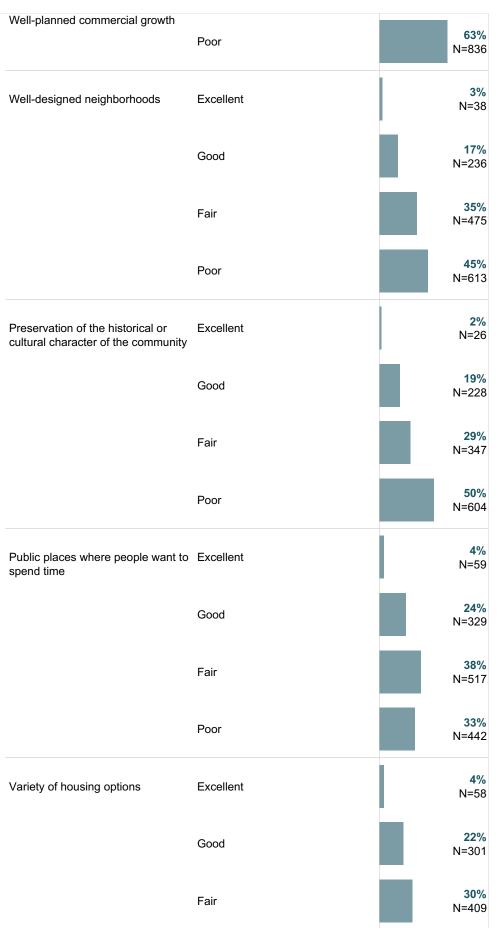
Mobility		alked or biked instead of driving		
			Yes	36% N=509
	Please rate the quality of each of the following services in	Traffic enforcement	Excellent	3% N=43
	Pasco County.		Good	18% N=241
			Fair	28% N=373
			Poor	51% N=680
		Traffic signal timing	Excellent	2% N=34
			Good	18% N=254
			Fair	36% N=499
			Poor	44% N=612
		Street repair	Excellent	2% N=26
			Good	15% N=202
			Fair	29% N=405
			Poor	54% N=758
		Street cleaning	Excellent	4% N=46
			Good	26% N=320
			Fair	36% N=445

Mobility	Please rate the quality of each of the following services in Pasco County.	Street cleaning	Poor	35% N=442
		Street lighting	Excellent	5% N=63
			Good	31% N=432
			Fair	38% N=528
			Poor	<b>26</b> % N=352
		Sidewalk maintenance	Excellent	4% N=53
			Good	<b>26</b> % N=331
			Fair	32% N=405
			Poor	37% N=463
		Bus or transit services	Excellent	3% N=20
			Good	<b>20</b> % N=132
			Fair	30% N=196
			Poor	46% N=297
	Please rate how important, if at all, you think it is for the	Overall quality of the transportation system	Essential	38% N=538
	Pasco County community to focus on each of the following in the		Very important	37% N=519
	coming two years.		Somewhat important	21% N=295

Mobility	community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Not at all important	4% N=61
Community Design	Please rate each of the following aspects of quality of life in Pasco	Your neighborhood as a place to live	Excellent	23% N=319
	County.		Good	43% N=603
			Fair	23% N=332
			Poor	11% N=158
	Please rate each of the following characteristics as they	Overall design or layout of residential and commercial areas	Excellent	1% N=17
	relate to Pasco County as a whole.		Good	17% N=233
			Fair	31% N=429
			Poor	<b>52</b> % N=729
	Please also rate each of the following in the Pasco County	Well-planned residential growth	Excellent	2% N=22
	community.		Good	8% N=113
			Fair	19% N=257
			Poor	71% N=965
		Well-planned commercial growth	Excellent	2% N=21
			Good	10% N=129
			Fair	26% N=348

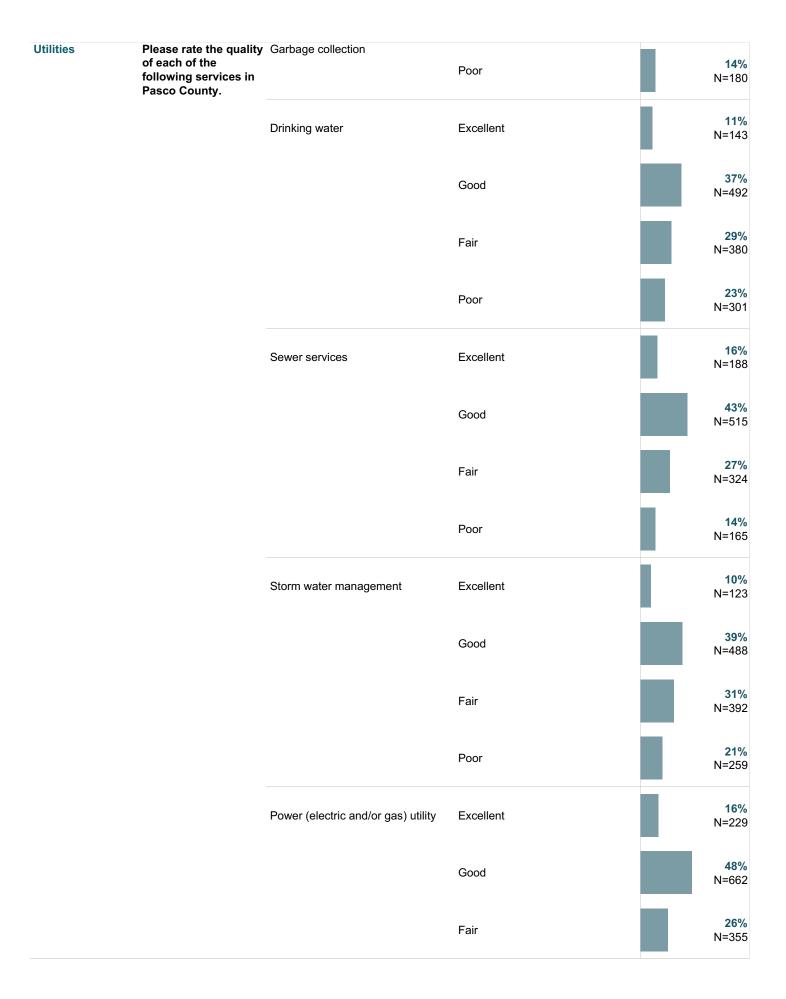
Community Design Please also rate each of the following in the Pasco County community.

Well-planned commercial growth



Community Design Please also rate each Variety of housing options of the following in the 43% Poor **Pasco County** N=584 community. 1% Availability of affordable quality Excellent N=15 housing 10% Good N=124 22% Fair N=284 68% Poor N=881 4% Overall quality of new development Excellent N=50 16% Good N=215 29% Fair N=395 51% Poor N=688 3% Overall appearance Excellent N=44 24% Good N=344 41% Fair N=575 32% Poor N=446 1% Please rate the quality Land use, planning and zoning Excellent N=6 of each of the following services in Pasco County. 8% Good N=96 21% Fair N=271

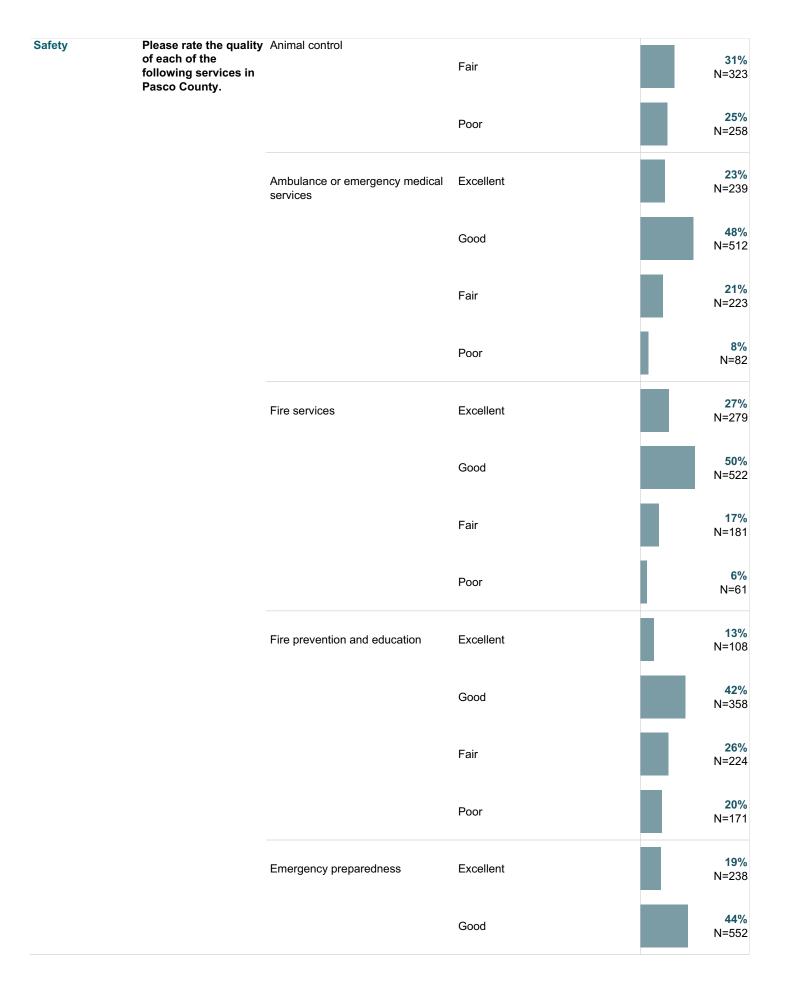
Community Design	Please rate the quality of each of the following services in Pasco County.	Land use, planning and zoning	Poor	71% N=893
		Code enforcement	Excellent	4% N=43
			Good	18% N=209
			Fair	30% N=354
			Poor	49% N=573
	Please rate how important, if at all, you think it is for the	Overall design or layout of residential and commercial areas	Essential	49% N=697
	Pasco County community to focus on each of the following in the coming two years.		Very important	36% N=507
			Somewhat important	13% N=188
			Not at all important	2% N=24
Utilities	Please rate each of the following characteristics as they	Overall quality of the utility infrastructure	Excellent	6% N=78
	relate to Pasco County as a whole.		Good	33% N=441
			Fair	32% N=429
			Poor	<b>29</b> % N=391
	Please rate the quality of each of the following services in	Garbage collection	Excellent	17% N=226
	Pasco County.		Good	44% N=583
			Fair	25% N=337



Utilities	Please rate the quality of each of the following services in Pasco County.	Power (electric and/or gas) utility	Poor	<b>10%</b> N=145
		Utility billing	Excellent	11% N=143
			Good	<b>38%</b> N=495
			Fair	<b>34%</b> N=439
			Poor	<b>17%</b> N=226
	Please rate how important, if at all, you think it is for the	Overall quality of the utility infrastructure	Essential	<b>54%</b> N=767
	Pasco County community to focus on each of the following in the		Very important	<b>37</b> % N=526
	coming two years.		Somewhat important	<b>8%</b> N=107
			Not at all important	1% N=14
Safety	Please rate each of the following characteristics as they	Overall feeling of safety	Excellent	<b>7%</b> N=98
	relate to Pasco County as a whole.		Good	<b>32%</b> N=449
			Fair	<b>37%</b> N=514
			Poor	<b>24</b> % N=344
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	<b>47</b> % N=672
			Somewhat safe	<b>32</b> % N=446
			Neither safe nor unsafe	<b>11%</b> N=150

Safety	Please rate how safe or unsafe you feel:	In your neighborhood during the day	/ Somewhat unsafe	6% N=78
			Very unsafe	5% N=71
		In Pasco County's downtown/commercial area during the day	Very safe	28% N=364
			Somewhat safe	42% N=533
			Neither safe nor unsafe	16% N=211
			Somewhat unsafe	10% N=130
			Very unsafe	3% N=44
		From property crime	Very safe	17% N=238
			Somewhat safe	<b>36</b> % N=508
			Neither safe nor unsafe	17% N=234
			Somewhat unsafe	20% N=277
			Very unsafe	10% N=140
		From violent crime	Very safe	24% N=326
			Somewhat safe	36% N=501
			Neither safe nor unsafe	16% N=220
			Somewhat unsafe	17% N=234

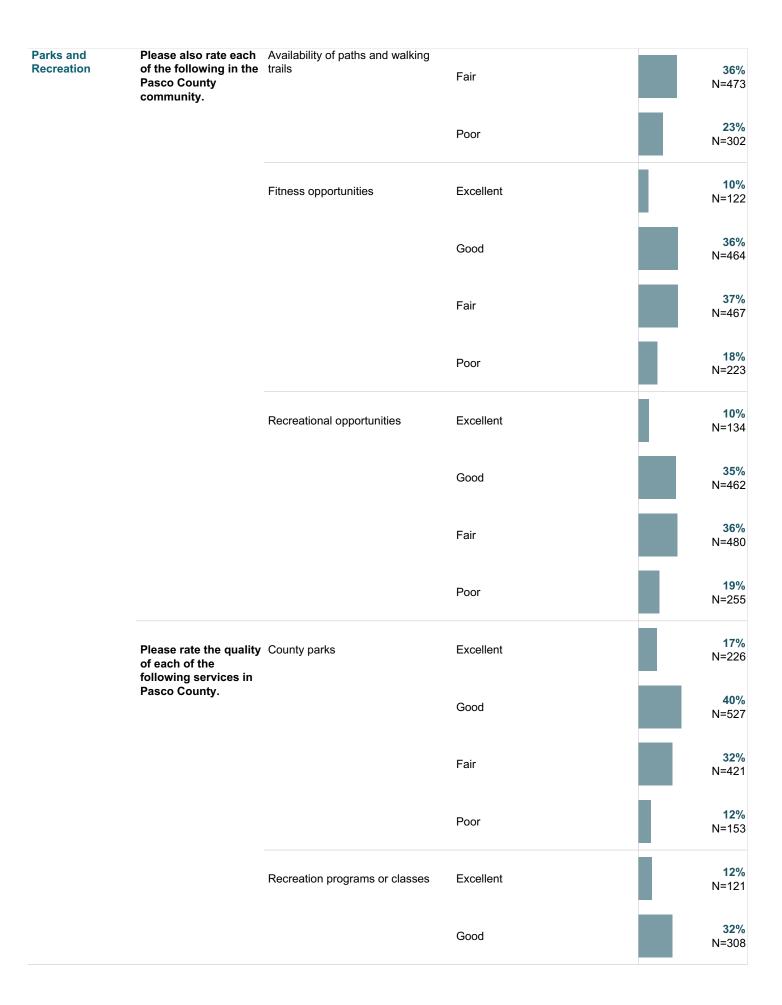
Safety	Please rate how safe or unsafe you feel:	From violent crime	Very unsafe	7% N=98
		From fire, flood, or other natural disaster	Very safe	23% N=322
			Somewhat safe	39% N=544
			Neither safe nor unsafe	20% N=276
			Somewhat unsafe	12% N=169
			Very unsafe	7% N=100
	Please rate the quality of each of the following services in	Police/Sheriff services	Excellent	15% N=197
	Pasco County.		Good	37% N=486
			Fair	26% N=342
			Poor	23% N=298
		Crime prevention	Excellent	7% N=91
			Good	31% N=399
			Fair	34% N=431
			Poor	28% N=352
		Animal control	Excellent	11% N=118
			Good	32% N=333



Safety	Please rate the quality E of each of the following services in Pasco County.	Emergency preparedness	Fair	<b>26</b> % N=329
			Poor	12% N=148
	Please rate how important, if at all, you think it is for the	Overall feeling of safety	Essential	48% N=684
	Pasco County community to focus on each of the following in the		Very important	39% N=545
	coming two years.		Somewhat important	12% N=174
			Not at all important	1% N=11
Natural environment	Please rate each of the following characteristics as they	e also rate each Cleanliness following in the County	Excellent	8% N=112
	relate to Pasco County as a whole.		Good	30% N=419
			Fair	32% N=433
			Poor	30% N=410
	Please also rate each of the following in the Pasco County		Excellent	4% N=57
	community.		Good	30% N=417
			Fair	38% N=537
			Poor	28% N=403
			Excellent	8% N=109
			Good	34% N=462

**Natural** Please also rate each Water resources of the following in the environment 37% Fair **Pasco County** N=499 community. 21% Poor N=292 12% Air quality Excellent N=165 **50**% Good N=689 27% Fair N=366 11% Poor N=145 4% Please rate the quality Preservation of natural areas Excellent N=58 of each of the following services in Pasco County. 15% Good N=200 21% Fair N=277 60% Poor N=789 4% Pasco County open space Excellent N=46 18% Good N=230 28% Fair N=355 **51%** Poor N=644 10% Recycling Excellent N=119 25% Good N=308

Natural environment	Please rate the quality of each of the following services in Pasco County.	Recycling	Fair	31% N=378
			Poor	34% N=422
		Yard waste pick-up	Excellent	12% N=124
			Good	<b>29</b> % N=296
			Fair	31% N=322
			Poor	<b>29</b> % N=298
i t ( (	Please rate how Ove important, if at all, you envithink it is for the Pasco County community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential	49% N=700
			Very important	39% N=547
			Somewhat important	11% N=153
			Not at all important	1% N=17
Parks and Recreation	Please rate each of the following characteristics as they	Overall quality of parks and recreation opportunities	Excellent	12% N=170
	relate to Pasco County as a whole.		Good	37% N=508
			Fair	<b>30%</b> N=408
			Poor	21% N=281
		Availability of paths and walking trails	Excellent	9% N=125
			Good	32% N=431



Parks and Recreation	Please rate the quality of each of the following services in Pasco County.	Recreation programs or classes	Fair	37% N=363
			Poor	19% N=184
		Recreation centers or facilities	Excellent	14% N=150
			Good	37% N=408
			Fair	33% N=366
			Poor	16% N=171
importa think it Pasco ( commu on each followin	Please rate how important, if at all, you think it is for the	tant, if at all, you recreation opportunities it is for the County unity to focus ch of the	Essential	33% N=467
	Pasco County community to focus on each of the following in the		Very important	42% N=600
	coming two years.		Somewhat important	23% N=327
			Not at all important	1% N=18
Health and wellness	Please rate each of the following characteristics as they	Overall health and wellness opportunities	Excellent	8% N=112
	relate to Pasco County as a whole.		Good	37% N=486
			Fair	<b>35</b> % N=463
			Poor	20% N=259
	Please also rate each of the following in the Pasco County	Availability of affordable quality food	Excellent	6% N=83
	community.		Good	30% N=428

Health and Please also rate each Availability of affordable quality food wellness of the following in the 34% Fair **Pasco County** N=473 community. 30% Poor N=425 8% Availability of affordable quality Excellent N=110 health care **32**% Good N=426 33% Fair N=431 27% Poor N=356 9% Availability of preventive health Excellent N=113 services 32% Good N=404 37% Fair N=460 22% Poor N=282 4% Availability of affordable quality Excellent N=36 mental health care 20% Good N=182 26% Fair N=242 50% Poor N=468 10% Please rate the quality Health services Excellent N=107 of each of the following services in Pasco County. 35% Good N=388

Health and wellness	Please rate the quality of each of the following services in Pasco County.	Health services	Fair	37% N=410
			Poor	18% N=197
	Please rate how important, if at all, you think it is for the	Overall health and wellness opportunities	Essential	27% N=384
	Pasco County community to focus on each of the following in the		Very important	42% N=599
	coming two years.		Somewhat important	28% N=398
			Not at all important	2% N=28
		Please rate your overall health.	Excellent	21% N=299
			Very good	41% N=586
			Good	28% N=403
			Fair	7% N=103
			Poor	2% N=30
Education, Arts and Culture	Please rate each of the following characteristics as they	Overall opportunities for education, culture, and the arts	Excellent	3% N=38
	relate to Pasco County as a whole.		Good	23% N=307
			Fair	39% N=507
			Poor	35% N=457
	Please also rate each of the following in the Pasco County community	Opportunities to attend cultural/arts/music activities	Excellent	4% N=51

**Education, Arts** Please also rate each Opportunities to attend of the following in the cultural/arts/music activities and Culture 22% Good **Pasco County** N=272 community. 36% Fair N=457 38% Poor N=475 4% Community support for the arts Excellent N=39 20% Good N=217 40% Fair N=437 37% Poor N=404 4% Availability of affordable quality Excellent N=28 childcare/preschool 16% Good N=117 30% Fair N=219 49% Poor N=355 9% K-12 education Excellent N=87 24% Good N=238 33% Fair N=322 33% Poor N=325 5% Adult educational opportunities Excellent N=42

Education, Arts and Culture	Please also rate each of the following in the Pasco County community.	Adult educational opportunities	Good	<b>26</b> % N=212
			Fair	35% N=287
			Poor	35% N=290
		Opportunities to attend special events and festivals	Excellent	6% N=82
			Good	33% N=441
			Fair	41% N=546
			Poor	<b>20</b> % N=265
	Please rate the quality of each of the following services in	Public library services	Excellent	29% N=322
	Pasco County.		Good	<b>44</b> % N=495
			Fair	21% N=240
			Poor	5% N=58
	Please rate how important, if at all, you think it is for the	Overall opportunities for education, culture, and the arts	Essential	28% N=392
	Pasco County community to focus on each of the following in the		Very important	40% N=564
	coming two years.		Somewhat important	<b>26</b> % N=369
			Not at all important	5% N=75
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Pasco County	Dagge County as a place to raise	Excellent	10% N=118

Inclusivity and Engagement

Please rate each of the Pasco County as a place to raise following aspects of children 36% Good quality of life in Pasco N=449 County. 32% Fair N=393 22% Poor N=277 10% Excellent Pasco County as a place to retire N=127 34% Good N=431 30% Fair N=386 26% Poor N=338 5% Excellent Sense of community N=71 28% Good N=390 34% Fair N=476 33% Poor N=455 3% Please rate each of the Residents' connection and Excellent N=37 following engagement with their community characteristics as they relate to Pasco County 22% as a whole. Good N=294 43% Fair N=582 33% Poor N=452 Please rate the job you feel the Pasco County 7% Making all residents feel welcome Excellent community does at N=94 each of the following.

Inclusivity and Engagement

feel the Pasco County

each of the following.

Please also rate each of the following in the

**Pasco County** 

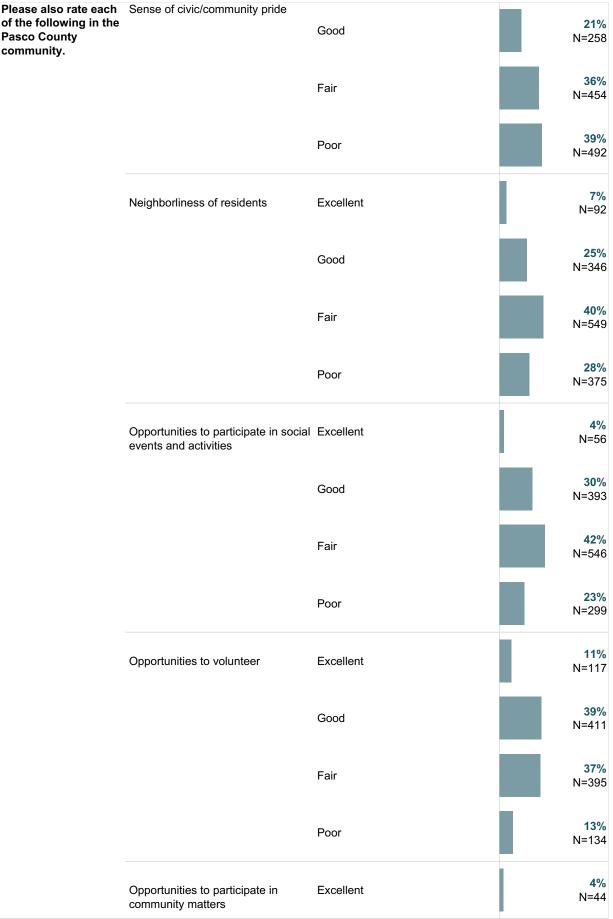
community

community does at

Please rate the job you Making all residents feel welcome 31% Good N=398 40% Fair N=515 23% Poor N=294 13% Attracting people from diverse Excellent N=157 backgrounds 33% Good N=382 32% Fair N=380 22% Poor N=255 13% Valuing/respecting residents from Excellent N=153 diverse backgrounds 34% Good N=391 32% Fair N=367 22% Poor N=252 5% Taking care of vulnerable residents Excellent N=59 19% Good N=233 28% Fair N=336 49% Poor N=595 4% Sense of civic/community pride Excellent N=47

Inclusivity and Engagement

of the following in the **Pasco County** community.



Inclusivity and Engagement	Please also rate each of the following in the Pasco County community.	Opportunities to participate in community matters	Good	30% N=326
			Fair	39% N=430
			Poor	27% N=302
		Openness and acceptance of the community toward people of diverse backgrounds	Excellent	11% N=121
		g	Good	30% N=331
			Fair	35% N=377
			Poor	24% N=260
in th P co o	Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Essential	21% N=302
			Very important	40% N=573
			Somewhat important	34% N=488
			Not at all important	4% N=53
Participation	Please indicate whether or not you have done each of the	Contacted Pasco County for help or information	No	<b>50</b> % N=709
	following in the last 12 months.		Yes	50% N=720
		Contacted Pasco County elected officials to express your opinion	No	72% N=1029
			Yes	28% N=405
		Attended a local public meeting	No	63% N=898

Participation	Please indicate whether or not you have done each of the following in the last 12	Attended a local public meeting	Yes	37% N=537
	months.	Watched a local public meeting	No	62% N=883
			Yes	38% N=548
		Volunteered your time to some group/activity	No	65% N=931
			Yes	35% N=496
		Campaigned or advocated for a local issue, cause, or candidate	No	79% N=1137
			Yes	21% N=294
	In general, how many times do you:	Access the internet from your home	Several times a day	74% N=1045
			Once a day	15% N=216
			A few times a week	6% N=85
			Every few weeks	1% N=8
			Less often or never	4% N=58
		Access the internet from your cell phone	Several times a day	<b>82</b> % N=1151
			Once a day	10% N=143
			A few times a week	4% N=59
			Every few weeks	1% N=13

Participation	In general, how many times do you:	Access the internet from your cell phone	Less often or never	3% N=37
		Use or check email	Several times a day	72% N=1011
			Once a day	22% N=307
			A few times a week	5% N=71
			Every few weeks	1% N=8
			Less often or never	1% N=12
Custom		Please rate the Pasco County government's performance (excluding schools and the Sheriff's	Excellent	7% N=98
		Office) in carrying out its mission: Serving our community to create a better future.	Good	30% N=406
			Fair	35% N=469
			Poor	28% N=378
	Pasco County government's vision is to become Florida's	Create a thriving community (manage growth and redevelopment, maintain	Excellent	6% N=91
	premier county. To that end, Pasco County's 2022-2025 Strategic Plan	transportation and utilities systems, and reduce flooding)	Good	20% N=276
	includes four focus areas (each supported by strategic goals) established by County		Fair	27% N=381
Commissioners. Please rate Pasco County governme performance thus in each of the			Poor	46% N=650
		Enhance quality of life (promote safety, provide essential services, and preserve natural resources)	Excellent	8% N=109
		and preserve natural resources)	Good	23% N=313

Custom  Pasco County government's vision is to become Florida's premier county. To that end, Pasco	Enhance quality of life (promote safety, provide essential services, and preserve natural resources)	Fair	30% N=412	
	County's 2022-2025 Strategic Plan includes four focus		Poor	<b>40</b> % N=556
	areas (each supported by strategic goals) established by County Commissioners. Please rate Pasco	Stimulate economic growth (retain and attract local businesses, improve employment opportunities,	Excellent	10% N=128
	County government's performance thus far in each of the following focus areas.	and diversify economic investments)	Good	28% N=383
			Fair	33% N=441
			Poor	29% N=396
			Excellent	6% N=77
			Good	27% N=330
			Fair	37% N=444
			Poor	30% N=361
			No	63% N=904
		·	Yes	37% N=526
		What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native	5% N=75
			Asian	2% N=33
			Black or African American	4% N=54
			Native Hawaiian or Other Pacific Islander	0% N=6

Custom	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	White	87% N=1215
		A race not listed	9% N=125
Demographic	How many years have you lived in Pasco County?	Less than 2 years	10% N=136
		2-5 years	20% N=287
		6-10 years	20% N=290
		11-20 years	16% N=220
		More than 20 years	34% N=486
	Which best describes the building you live in?	Single-family detached home	66% N=943
		Townhouse or duplex (may share walls but no units above or below you)	10% N=148
		Condominium or apartment (have units above or below you)	8% N=119
		Mobile home	14% N=200
		Other	1% N=17
	Do you rent or own your home?	Rent	25% N=362
		Own	75% N=1060
	About how much is your monthly housing cost for the place you live (including rent, mortgage payment,	Less than \$300	3% N=35
	property tax, property insurance and homeowners' association (HOA) fees)?	d \$300 to \$599	7% N=103

Demographic		About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA)	\$600 to \$999	13% N=183
		fees)?	\$1,000 to \$1,499	22% N=302
			\$1,500 to \$2,499	32% N=438
			\$2,500 to \$3,999	17% N=233
		\$4,000 to \$6,999	4% N=62	
		\$7,000 to \$9,999	1% N=11	
		\$10,000 or more	1% N=8	
		No	67% N=945	
			Yes	33% N=472
		Are you or any other members of your household aged 65 or older?	No	67% N=955
			Yes	33% N=461
		How much do you anticipate your household's total income before taxes will be for the current year?	Less than \$25,000	6% N=87
		(Please include in your total income money from all sources for all	\$25,000 to \$49,999	16% N=222
			\$50,000 to \$74,999	<b>24</b> % N=324
			\$75,000 to \$99,999	16% N=215
			\$100,000 to \$149,999	19% N=257

Demographic	(Please include in your total income	\$150,000 to \$199,999	10% N=139	
		money from all sources for all persons living in your household.)	\$200,000 to \$299,999	6% N=80
			\$300,000 or more	3% N=36
		Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin	<b>84</b> % N=1168
			Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin	16% N=220
		In which category is your age?	18-24 years	5% N=66
			25-34 years	19% N=269
			35-44 years	17% N=235
			45-54 years	16% N=227
			55-64 years	22% N=306
			65-74 years	17% N=236
			75 years or older	6% N=80
		What is your gender?	Woman	51% N=728
			Man	48% N=685
			Identify in another way	1% N=13
		If you identify in another way, how would you describe your gender?	Agender/I don't identify with any gender	39% N=5

Demographic	If you identify in another way, how would you describe your gender?	Non-binary	2% N=
		Transgender man	4% N=1
		Two-spirit	8% N=1
		Identify in another way	47% N=6



November 2023

Dear Pasco County Resident:

Please help us shape the future of Pasco County! You have been selected at random to participate in the 2023 Pasco County Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.** 

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Pasco make decisions that affect our county.

#### A few things to remember:

- Your responses are confidential and no identifying information will be shared.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

#### https://polco.us/xxplaceholder

**Please do not share your survey link.** This survey is for randomly selected households only. The County will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 727-484-3059 ext. 7637.

Thank you for your time and participation!

Sincerely,

Jack Mariano

Chairman, Board of County Commissioners

QR CODE HERE

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1	Discourate such of the following squares of quality of life in l	Dagge Country
ı.	Please rate each of the following aspects of quality of life in 1	Pasco County.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Pasco County as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Pasco County as a place to raise children	1	2	3	4	5
Pasco County as a place to work	1	2	3	4	5
Pasco County as a place to visit	1	2	3	4	5
Pasco County as a place to retire	1	2	3	4	5
The overall quality of life in Pasco County	1	2	3	4	5
Sense of community	1	2	3	4	5

#### 2. Please rate each of the following characteristics as they relate to Pasco County as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u> <u>D</u>	<u>Oon't know</u>
Overall economic health of Pasco County	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Pasco County	1	2	3	4	5
Overall design or layout of Pasco County's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Pasco County					
(water, sewer, storm water)	1	2	3	4	5
Overall feeling of safety in Pasco County	1	2	3	4	5
Overall quality of natural environment in Pasco County	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Pasco County	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

#### 3. Please indicate how likely or unlikely you are to do each of the following.

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikelv	Don't <u>know</u>	
Recommend living in Pasco County to someone who asks		2	3	4	5	
Remain in Pasco County for the next five years	1	2.	3	4	5	

#### 4. Please rate how safe or unsafe you feel:

·	Very <u>safe</u>	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very <u>unsafe</u>	Don't <u>know</u>
In your neighborhood during the day	1	2	3	4	5	6
In Pasco County's downtown/commercial area						
during the day	1	2	3	4	5	6
From property crime		2	3	4	5	6
From violent crime	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

#### 5. Please rate the job you feel the Pasco County community does at each of the following.

	Excellent	<u>uoou</u>	<u>ran</u>	<u>r 001</u>	Don t Know
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

#### 6. Please rate each of the following in the Pasco County community.

<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Pasco County 1	2	3	4	5
Variety of business and service establishments in Pasco County 1	2	3	4	5
Vibrancy of downtown/commercial area1	2	3	4	5
Employment opportunities1	2	3	4	5
Shopping opportunities1	2	3	4	5
Cost of living in Pasco County1	2	3	4	5
Overall image or reputation of Pasco County1	2	3	4	5



					The Nation	al Community Survey™
7.	Please also rate each of the following in the Pasco County community					
		cellent	<u>Good</u>	<u>Fair</u>		<u>Don't know</u>
	Traffic flow on major streets		2	3	4	5
	Ease of public parking		2	3	4	5
	Ease of travel by car in Pasco County		2	3	4	5
	Ease of travel by public transportation in Pasco County		2	3	4	5
	Ease of travel by bicycle in Pasco County	1	2	3	4	5
	Ease of walking in Pasco County		2	3	4	5
	Well-planned residential growth	1	2	3	4	5
	Well-planned commercial growth	1	2	3	4	5
	Well-designed neighborhoods	1	2	3	4	5
	Preservation of the historical or cultural character of the community	1	2	3	4	5
	Public places where people want to spend time	1	2	3	4	5
	Variety of housing options		2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Pasco County		2	3	4	5
	Overall appearance of Pasco County		2	3	4	5
	Cleanliness of Pasco County		2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)		2	3	4	5
	Air quality		2	3	4	5
	Availability of paths and walking trails		2	3	4	5
	Fitness opportunities (including exercise classes and paths or trails, etc.)		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
	Availability of affordable quality health care		2	3	4	5
	Availability of preventive health services		2	3	4	5
					=	
	Availability of affordable quality mental health care		2 2	3	4	5
	Opportunities to attend cultural/arts/music activities			3	4	5
	Community support for the arts		2	3	4	5
	Availability of affordable quality childcare/preschool		2	3	4	5
	K-12 education		2	3	4	5
	Adult educational opportunities		2	3	4	5
	Sense of civic/community pride		2	3	4	5
	Neighborliness of residents in Pasco County	1	2	3	4	5
	Opportunities to participate in social events and activities	1	2	3	4	5
	Opportunities to attend special events and festivals		2	3	4	5
	Opportunities to volunteer		2	3	4	5
	Opportunities to participate in community matters	1	2	3	4	5
	Openness and acceptance of the community toward people					
	of diverse backgrounds	1	2	3	4	5
8.	Please indicate whether or not you have done each of the following i	n the las	st 12 ma	nths.		
٥.	Trease marcace whether or not you have done each of the following r		,		No	<u>Yes</u>
	Contacted Pasco County (in-person, phone, email, or web) for help or info	rmation				2
	Contacted Pasco County elected officials (in-person, phone, email, or web					2
	Attended a local public meeting (of local elected officials like County	, r	, , , , , , , , , , , , , , , , , , ,	- <b>F</b>		
	Commissioners, advisory boards, town halls, HOA, neighborhood watch	h. etc.)			1	2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Pasco County					2
	Campaigned or advocated for a local issue, cause, or candidate					2
	Voted in your most recent local election				1	2
	Used bus, rail, subway, or other public transportation instead of driving				1	2
	Carpooled with other adults or children instead of driving alone					2
	Walked or biked instead of driving					2

# 9. Please rate the quality of each of the following services in Pasco County.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services		2	3	4	5
Economic development		2	3	4	5
Traffic enforcement		2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services		2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Utility billing		2	3	4	5
Police/Sheriff services		2	3	4	5
Crime prevention		2	3	4	5
Animal control		2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services		2	3	4	5
Fire prevention and education		2	3	4	5
Emergency preparedness (services that prepare the community					
for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbe	elts) 1	2	3	4	5
Pasco County open space	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
County parks	1	2	3	4	5
Recreation programs or classes		2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services		2	3	4	5
Overall customer service by Pasco County employees					
(police, receptionists, planners, etc.)	1	2	3	4	5

#### 10. Please rate the following categories of Pasco County government performance.

<u>Excellent</u>	Good	<u>Fair</u>	<u>Poor</u>	Don't know
The value of services for the taxes paid to Pasco County	2	3	4	5
The overall direction that Pasco County is taking1	2	3	4	5
The job Pasco County government does at welcoming resident involvement 1	2	3	4	5
Overall confidence in Pasco County government1	2	3	4	5
Generally acting in the best interest of the community	2	3	4	5
Being honest1	2	3	4	5
Being open and transparent to the public1	2	3	4	5
Informing residents about issues facing the community1	2	3	4	5
Treating all residents fairly1	2	3	4	5
Treating residents with respect1	2	3	4	5

### 11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Pasco County	1	2	3	4	5
The Federal Government	1	2	3	4	5



12. Please rate how important, if at all, you think it is for the Pasco County community to focus on each of the following in the coming two years.

	Essential	Very important	Somewhat important	Not at all important
Overall economic health of Pasco County	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus)				
in Pasco County	1	2	3	4
Overall design or layout of Pasco County's residential and commercial				
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Pasco County				
(water, sewer, storm water)	1	2	3	4
Overall feeling of safety in Pasco County	1	2	3	4
Overall quality of natural environment in Pasco County	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Pasco County	1	2	3	4
Overall opportunities for education, culture, and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please rate the Pasco County government's performance (excluding schools and the Sheriff's Office)	in
carrying out its mission: Serving our community to create a better future.	

$\sim$	r 1	11 .
	Excel	IIAnt
•	LACE	пспп

$\bigcirc$	Goo	h
•	uvu	u

$\sim$	п.	
( )	Hai	r
•	ı aı	

14. Pasco County government's vision is to become Florida's premier county. To that end, Pasco County's 2022-2025 Strategic Plan includes four focus areas (each supported by strategic goals) established by County Commissioners. Please rate Pasco County government's performance thus far in each of the following focus areas.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
Create a thriving community (manage growth and redevelopment,					
maintain transportation and utilities systems, and reduce flooding	g) 1	2	3	4	5
Enhance quality of life (promote safety, provide essential services,					
and preserve natural resources)	1	2	3	4	5
Stimulate economic growth (retain and attract local businesses, imp	rove				
employment opportunities, and diversify economic investments).	1	2	3	4	5
Improve organizational performance (optimize and standardize					
processes to enhance services provided by the County)	1	2	3	4	5

15. Have	vou lived in an	y other Florida coun	tv (aside from	Pasco County	within the last 10	vears?
	,	,	, (		,	,

$\mathbf{}$	Nο		~~	+-	~	+		D1	
	חעו	$\rightarrow$	gΩ	TΩ	$\alpha$ 1116	⊃CTI	on.	1)1	

$$\bigcirc$$
 Yes  $\rightarrow$  go to question 16

16. Please rate Pasco County government's performance <u>in comparison to the other Florida county(ies)</u> in which you've previously lived.

	Much	Somewhat	About	Somewhat	Much	Don't	
	<u>better</u>	<u>better</u>	the same	<u>worse</u>	<u>worse</u>	<u>know</u>	
Overall services provided by the County	1	2	3	4	5	6	
Overall quality of life in the County	1	2	3	4	5	6	

17. In addition to the items you've rated in this survey, what do you think is the biggest priority (	or
problem/issue) for the County to focus on in the coming two years?	


## The Pasco County 2023 Community Survey

Our last questions are about you and your household. Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1.	In general,	. how many	v times	do vou:

	Several times a day	Once <u>a dav</u>	A few times a week	Every <u>few weeks</u>	Less often or never	Don't <u>know</u>
Access the internet from your home using	•					
a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook,						
Twitter, Nextdoor, etc	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

	a compacer, raptop,				_	9			-	
	Access the internet from your cell phone			1	2	3	4	5	6	
	Visit social media sites		•							
	Twitter, Nextdoor, e				2	3	4	5	6	
	Use or check email			1	2	3	4	5	6	
	Share your opinions o	nline		1	2	3	4	5	6	
	Shop online			1	2	3	4	5	6	
D2.	Please rate your ove	erall health.								
		Very good	○ Good	0	Fair	O Poor				
D3.	What impact, if any,	do you think	the econom	y will h	ave on yo	ur family inco	me in the ne	ext 6 months	?	
	Do you think the im	pact will be:								
	O Very positive	O Somewha	t positive	O Neu	tral (	<b>O</b> Somewhat ne	gative	O Very negat	ive	
D4.	How many years ha	ve you lived in	ı Pasco	D	10. How	much do you ar	iticipate you	ır household'	s total	
	County?					ne before taxes				
	O Less than 2 years				(Plea	se include in yo	our total inco	ome money fr	om all	
	O 2-5 years				sourc	es for all perso	ns living in y	your househo	old.)	
	<b>O</b> 6-10 years				O Le	ss than \$25,000	<b>&gt;</b> \$75,0	00 to \$99,999	)	
	O 11-20 years					5,000 to \$49,99		000 to \$149,9		
	O More than 20 year	S				0,000 to \$74,99		000 or more		
D5.	Which best describe	s the building	you live	l D	11. Are v	ou Spanish, Hi	spanic or La	atino?		
	in?	·			-	, not Spanish, H	-			
	One family house of	letached from	any other			s, I consider mys			or Latino	
	houses			_		-	-	•		
	O Building with two	or more home:	5	D		t is your race? (				
	(duplex, townhom					ate what race		-	be.j	
	condominium)					nerican Indian o				
	O Mobile home					ian, Asian Indiai		slander		
	O Other					ick or African A	merican			
D6	Do you rent or own	vour home?			□ Wł					
20.	O Rent	your nome.			□ Otl					
	O Own			D		nich category is	-			
<b>D7</b>	About how much is	vour monthly	housing			-24 years	O 55-64			
υ/.	cost for the place yo					-34 years	O 65-74			
	mortgage payment,					-44 years	<b>O</b> 75 ye	ars or older		
					<b>4</b> 5	-54 years				
	insurance, and homeowners' association (HOA) fees)?			D	D14. What is your gender?					
	O Less than \$500	<b>3</b> \$2,000	to \$2,499		O Wo	oman				
	<b>O</b> \$500 to \$999		to \$2,999		O Ma	ın				
	O \$1,000 to \$1,499		to \$3,499		O Ide	entify in another	r way → go t	o D14a		
	O \$1,500 to \$1,999	<b>3</b> \$3,500				you identify in	•		d vou	
Do					escribe your go		y, now would	2 y 0 u		
Dδ.	D8. Do any children 17 or under live in your household?				O Agender/I don't identify with any gender					
						nderqueer/gend		my genuer		
	O No O Yes				Gel	nuerqueer/genu	ci iiuiu			

<b>O</b> 25-34 years	O 65-74 years							
<b>O</b> 35-44 years	• 75 years or older							
<b>O</b> 45-54 years	,							
. What is your gender?								
O Woman								
O Man								
O Identify in another way → go to D14a								
014a. If you identify i describe your	in another way, how would you gender?							
• Agender/I don't identify with any gender								
O Genderqueer/gender fluid								
O Non-binary								
O Transgender ma	n							
O Transgender wor	nan							
O Two-spirit								

Thank you!

O No

D9. Are you or any other members of your household aged 65 or older? O Yes

> Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

O Identify in another way