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Section No: 2.16

Date: July 1, 2019

Title: Rehab-1 Dispatch Criteria

Authorized By: 

I) Dispatch Criteria/Protocol for Rehab-1

A) Automatic dispatch

- 1) “Working” incident not marked under control with-in 30-minutes of **1st arriving apparatus**
- 2) Long-duration incident
Examples (this list is not all inclusive)
 - (i) Mass causality incident
 - (ii) Hazmat with Regional Team Activation in PG
 - (iii) Technical rescue with Regional Team Activation in PG
 - (iv) Explosives related incident with Bomb Squad Activation
 - (v) Vehicle crash with more than 6-patients, complicated extrication, commercial vehicle overturned, etc.,)
- 3) Brush/Woods fire involving **5-acres or more**

B) Whenever requested by an incident commander

C) Whenever requested by PG County Police Department

II) Upon hearing an initial dispatch of any “working incident” or “potentially long-duration incident” Logistics Division personnel may begin response with Rehab-1, mark the unit “Staffed and responding to _____ incident”

III) Rehab-1 Dispatch

- A) Rehab-1 will usually be dispatched either through the *Active 911 System, Text Message,* or by *direct telephone call* using a call-down list provided to the ECC.
- B) Whomever receives the initial call should telephone other personnel of the Logistics Division in an effort to get additional assistance. Avoid asking the ECC to make these calls because they are likely already very busy handling radio and telephone traffic.

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IV) Rehab-1 Response

- A) Due to the nature of the Rehab Function, under most circumstances, Rehab-1 will respond to an incident under non-emergency conditions (no emergency equipment – lights/siren).
- B) Activation of emergency equipment may be required as you approach the scene in order to get through motor vehicle and/or pedestrian traffic and reach your staging location.
- C) This in no way precludes an emergency response if requested to do so by the incident commander, other competent authority, or if extenuating/extraordinary circumstances so dictate.
- D) Based on your staging location and vehicle position it may be necessary to active emergency lights for safety and/or visibility while on-scene.
- E) As with all operations safety and good judgement must be paramount especially if operating a vehicle with emergency equipment activated and while on scene.

V) Staffing (stand-by) of Rehab-1

- A) Logistics Division personnel are encouraged to staff the Rehab Unit especially during times of extreme weather conditions (cold, heat, increased fire danger - brush fire season, severe storms, etc.)
- B) Logistics Division personnel may staff the Rehab Unit at any time as their availability permits. However, when staffing the unit, you should plan to commit a minimum of 4-hours for the staffing assignment.
- C) When staffing Rehab-1 division personnel must;
 - 1) Contact the on-duty shift supervisor (EMS-1) by telephone and advise that the unit is being staffed, who is staffing, and the time period in which staffing will be done.
 - 2) On-duty shift supervisor will facilitate having Rehab-1 (along with names of staffing personnel) added to the Daily Staffing Report.

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- 3) Notify all other Logistics Division personnel that the unit is being staffed, who is staffing, and the time period in which staffing will be done; group text message is preferred however calling other personnel by telephone is acceptable (this will help avoid confusion if the unit is dispatched and others are responding to the call for service).
- 4) Contact the ECC (dispatch) via radio and mark Rehab-1 on duty.
 - (i) “Rehab-1 to Prince George”, await acknowledgement from the ECC
 - (ii) “Rehab-1 is on the air and staffed”
 - (iii) When the unit is going off-duty notify the ECC via radio that; “Rehab-1 is off-duty”

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