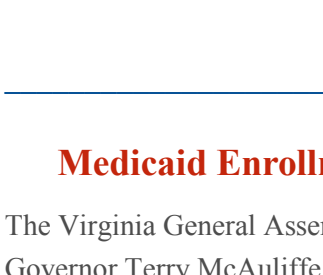
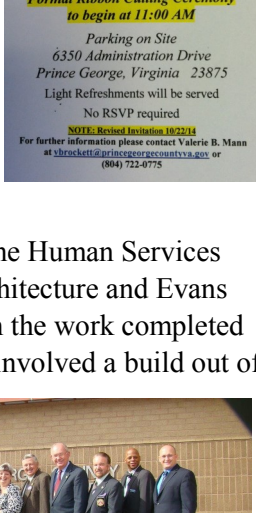




PRINCE GEORGE COUNTY HUMAN SERVICES BUILDING OPEN HOUSE

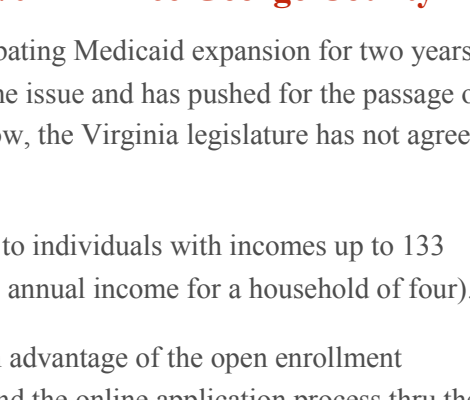
On November 4th, Prince George County celebrated the Grand Re-Opening of the Prince George Human Services Building with a reception and tours of the building.

The Open House involved staff from Prince George Social Services, the Prince George Health Department, and the 6th District Court Services Unit serving Prince George County. Welcoming remarks were provided by Board of Supervisor Chairman Bill Robertson and Supervisor Bill Gandel along with comments from Crater Health District Director Alton Hart, County Administrator Percy Ashcraft, and Social Services Director Shel Douglas.



The contract for the renovation of the Human Services building was awarded to Art & Architecture and Evans Construction in March of 2013 with the work completed in August of 2014. The renovation involved a build out of approximately

8,525 square feet on the second floor to house Social Services and 4,950 square feet on the first floor to become the new location for the Court Services Unit.



Medicaid Enrollment up 30.8% in Prince George County

The Virginia General Assembly has been debating Medicaid expansion for two years. Governor Terry McAuliffe campaigned on the issue and has pushed for the passage of Medicaid expansion for Virginia but as of now, the Virginia legislature has not agreed to do so.

Medicaid expansion would extend Medicaid to individuals with incomes up to 133 percent of the federal poverty mark (\$23,850 annual income for a household of four).

However Prince George residents have taken advantage of the open enrollment through the federal healthcare marketplace and the online application process thru the new Commonhelp website to apply for Medicaid benefits. Since January of 2012, Medicaid enrollment for Prince George has risen from 2563 individuals to a high of 3353 in October of 2014. The 30.8% increase is the highest in the surrounding area with Chesterfield demonstrating the next greatest increase with 24%. No staffing increases have been provided to local social services to help with the increased demand and rising caseloads. The higher enrollment level is expected to become the new norm with the possibility of Medicaid expansion set to send enrollment even higher.

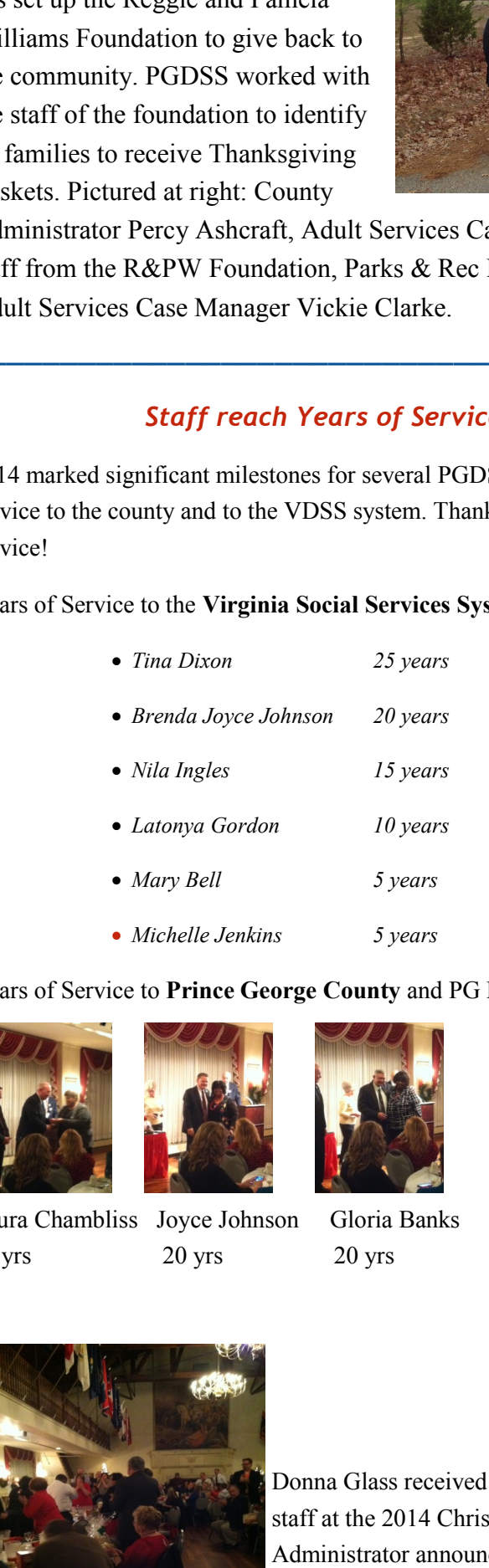
Prince George Eligibility Staff identified as top processing unit in Eastern Region

The Prince George Department of Social Services has received 1409 new Medicaid applications with 1308 of those applications disposed of to date by the five (5) Benefit Program Specialist (BPS) employed by the county. "We are aware that PGDSS has the highest MA application to staff ratio in the Eastern region and the 2nd highest in the state after Loudoun County", said Tom Little, Regional Administrative Manager for the Virginia Department of Social Services Eastern Regional Office. The director of PG DSS has joined with other directors across the state to look at the increased staffing needs at the local level to be able to address the timely processing of applications for the increasing Medicaid eligible population. Governor McAuliffe has proposed additional support for local eligibility staff by including a three percent funding increase in his proposed budget amendment to address the demands of increasing benefit programs caseloads. A three percent increase is the equivalent of 93 local eligibility workers who perform eligibility determination and case management services for the benefit programs at local departments of social services. Prince George is hopeful that this initiative will benefit Prince George Social Services with additional staff so that the needs of citizens can be met timely. Prince George County is a suburban community of 37,253 according to 2013 census estimates.

Congratulations to the eligibility staff on the great work they are doing for the citizens of Prince George County.

Local Department	Applications Disposed	# BPS	Average MA Apps Disposed per BPS
Accomack County	1416	19	75
Brunswick County	869	9	97
Chesapeake City	9546	64	149
Dinwiddie County	1187	11	108
Greensville/Emporia	1047	10	105
Franklin City	645	9	72
Gloucester County	1512	14	108
Hampton City	8536	65	131
Isle of Wight County	1194	11	109
James City County	2320	11	211
Mathews County	291	4	73
Newport News City	12623	85	149
Norfolk City	15991	161	99
Northampton County	863	13	66
Portsmouth City	7218	60	120
Prince George County	1308	5	262
Southampton County	947	9	105
Suffolk City	3949	35	113
Surry County	383	6	64
Sussex County	626	10	63
Virginia Beach City	16474	105	157
Williamsburg City	438	4	110
York/Poquoson	1717	12	143
Eastern Region Total	91100	732	124

Prince George Social Services Has Halloween Fun



Caught having a little dress up fun for Halloween:

Michelle Ferguson, Shel Douglas, Calvin Alston, Tina Dixon, Theaster Smith, Kim Shirer, Gerald Sanders, Vickie Clarke, Donna Glass, & Nila Ingles.

DONNA KAY GLASS, ELIGIBILITY SUPERVISOR RETIRES

Donna Glass is retiring from service to Prince George Social Services after 32 years with the agency. Donna began her career with Prince George as an Emergency hire Eligibility Worker to assist with the Fuel Program in 1982. She became a full time EW in 1983 working with both Fuel and SNAP. She added the Fraud Investigator responsibilities in the 90's and became Supervisor of all Eligibility Programs in 2002. Ms. Glass has represented Prince George Social Services on the Prince George Triad, the South

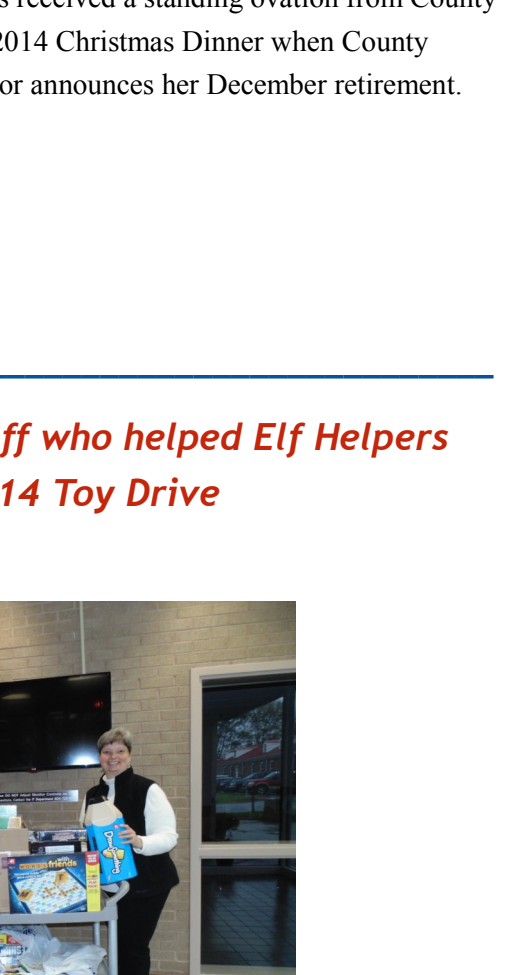


Central Virginia Re-entry Council, the Crater Area Coalition to End Homelessness, the Local Emergency Planning Committee, the National Night Out Planning Committee, and the Virginia Department of Social Services work group for the implementation of VaCMS and has been an active member of BPRO.

Thank you Donna for your dedication to the agency and the citizens of the county.

Prince George Social Services works with Reggie Williams Foundation

Reggie Williams grew up in Prince George playing ball and developing his skills as a professional athlete. He has set up the Reggie and Pamela Williams Foundation to give back to the community. PGDSS worked with the staff of the foundation to identify 70 families to receive Thanksgiving Baskets. Pictured at right: County



Administrator Percy Ashcraft, Adult Services Case Manager Gloria Banks, staff from the R&PW Foundation, Parks & Rec Director Keith Rotzoll, and Adult Services Case Manager Vickie Clarke.

Staff reach Years of Service milestones

2014 marked significant milestones for several PGDSS employees for both their service to the county and to the VDSS system. Thank you for your years of dedicated service!

Years of Service to the **Virginia Social Services System**:

- Tina Dixon 25 years
- Brenda Joyce Johnson 20 years
- Nila Ingles 15 years
- Latonya Gordon 10 years
- Mary Bell 5 years
- Michelle Jenkins 5 years

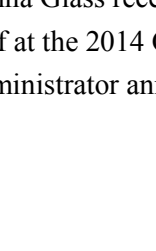
Years of Service to **Prince George County** and PG DSS:



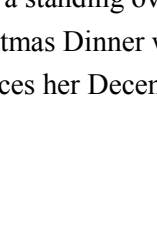
Laura Chambliss
10 yrs



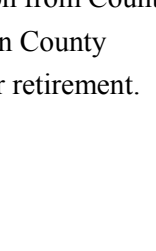
Joyce Johnson
20 yrs



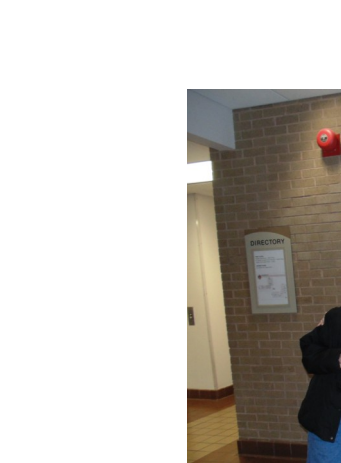
Gloria Banks
20 yrs



Nila Ingles
15 yrs

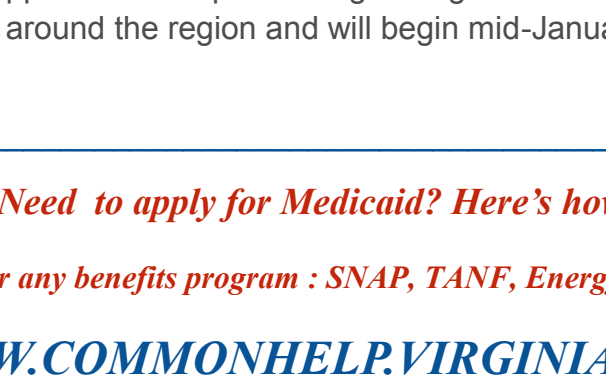


Tina Dixon
5 yrs



Donna Glass received a standing ovation from County staff at the 2014 Christmas Dinner when County Administrator announces her December retirement.

Thank you to County Staff who helped Elf Helpers with the 2014 Toy Drive



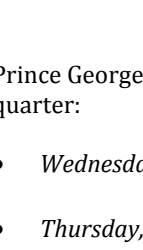
Bertha Judge, Administrative Manager tapped by VDSS for curriculum development

Prince George DSS has agreed to work with the Central Office staff in developing Training for Administrative employees in processing benefit applications. This training will discuss the various methods to enter and retrieve applications for processing through VaCMS. Training will be presented around the region and will begin mid-January 2015.

Need to apply for Medicaid? Here's how:

To apply for any benefits program : SNAP, TANF, Energy Assistance :

WWW.COMMONHELP.VIRGINIA.GOV



RENEWING YOUR MEDICAID OR REPORTING CHANGES?

If you are currently enrolled in Medicaid, FAMIS or Plan First, your health care coverage needs to be renewed annually.

You can now renew online through the CommonHelp website or by calling Cover Virginia at 1-855-242-8282.

There's a new process to renewing your coverage. The first time you use the new form to renew, it may take you longer than before to complete. However, you could be **automatically renewed for up to 5 years** without having to complete a renewal form if nothing has changed and you check a box at the end of the form that allows us to look at your electronic income data each year, including information from tax returns.

To **renew** your FAMIS, Medicaid or Plan First coverage, you should:

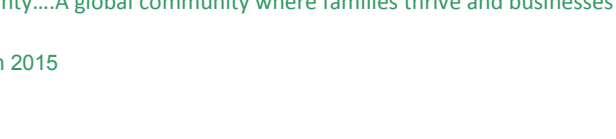
- Go to www.commonhelp.virginia.gov to complete the online renewal form
- Call Cover Virginia toll free at 1-855-242-8282 to renew over the phone. TDD: 1-888-221-1590. Translation services are available.
- Complete a paper renewal application and return it to Prince George Social Services

To **report a change, add or remove a member, request a replacement** Health Insurance card or ask a question, you can Call Cover Virginia **toll free at 1-855-242-8282**

Prince George Social Services Office Closings:

Prince George Social Services will be closed for the following holidays during the next quarter:

- Wednesday, December 24 thru Friday, December 26– Christmas
- Thursday, January 1 thru Friday January 2–New Years
- Friday, January 16– Lee/Jackson Day
- Monday, January 19– Martin Luther King Day
- Monday, February 16– Presidents Day



We wish you a Happy and Safe Holiday Season,

The Management Team and Staff of Prince George Social Services