



Homes for Heroes

your partner in workforce housing

What is the Homes for Heroes Program?

Heroes' Frequently Ask Questions

HOMES FOR HEROES®, THE COMPANY

Our mission is to provide extraordinary savings to local heroes who provide extraordinary services to our community every day. Homes for Heroes® is a company that affiliates with Realtors®, lenders and other real estate-related service providers who offer substantial rebates and discounts to the Heroes who serve our nation and its communities every day. Our Heroes include military personnel, firefighters, law enforcement officers and others who make our communities a better place to live. This program was created after the tragic events of 9/11 as a "Thank you" to the men and women who have given so much. Heroes across the country register on our website every day looking for the savings. We match them with Homes for Heroes® Affiliates in their area. Homes for Heroes® is now expanding its discounts beyond the home buying and selling process with our Friends of Heroes® program.

Who qualifies as a workforce hero?

Workforce Heroes include, but are not limited to: teachers, firefighters, public safety officers, health care workers, military personnel, and others who provide quality services to the public every day. To find out if you qualify, please contact Homes for Heroes at info@homesforheroes.com or else toll-free at (866) 4 Heroes/(866) 443-7637.

How much will I actually save?

Homes for Heroes® Affiliates have agreed to the following rebates and discounts:

- ✓ 25% of the gross commission paid to your Homes For Heroes real estate Affiliate's company, whether you buy, sell or both
- ✓ Discounted lending fees on purchase or refinances with a HFH preferred lender
- ✓ Discount on Private Home Inspections with HFH preferred Home inspection company
- ✓ Discount on closing fee when using HFH preferred Title Company

Do I have to use *all* of your Affiliates, e.g. REALTOR®s and lenders, to enjoy the savings?

No, you do not. However, most Homes for Heroes clients don't want to miss out on any of the generous rebates and discounts provided by our Affiliates, so they choose to use our Affiliates every step of the way.

Are Home for Heroes Realtors full service?

Absolutely! We offer full service at a discounted rate. We are able to offer more savings than anyone else because of our strong business relationships – with our Home for Heroes Affiliates. Here is the Homes for Heroes Promise:

- ✓ No forms.
- ✓ No red tape.
- ✓ No fine print.
- ✓ No hidden fees.
- ✓ No catch.

www.homesforheroes.com

How did this program get started?

Homes for Heroes was formed in 2002. Following the tragedy of September 11, 2001, and bolstered by a shared admiration for the "Heroes" who selflessly serve their communities, a group of Minnesota real estate-related business owners created the innovative network that we now know as Homes for Heroes.

What if I am already working with a Realtor?

If you have signed any legal agreements with a Realtor, unfortunately, by law, you cannot work with a Homes for Heroes Realtor. However, if you have not committed to a mortgage lender, you can still take advantage of the rebates provided by our Homes for Heroes Mortgage Affiliates.

Once I sign up, when will a Homes for Heroes real estate professional contact me?

Homes for Heroes Affiliates have agreed to make initial contact with you within 24 hours. If you don't hear from someone within that time frame, please call Hero Support toll-free at *(866) 4 Heroes/(866) 443-7637*.

How do I sign up?

A: Signing up is easy. *Hero Sign Up – Home* page. www.homesforheroes.com Answer a few simple questions, and a Homes for Heroes Affiliate will contact you within 24 hours.

It just sounds too good to be true. Why should I trust you?

A: For us, Homes for Heroes is not a job, it's our life. We want you to be our client for life, so that is how you will be treated. Still not convinced? We invite you to read about what our heroes have said about their experience working with us.

Thank You,

Mike Frahm
Homes for Heroes Affiliate
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