

CITY OF SHAVANO PARK ROADRUNNER

MARCH 2021

THE NEWSLETTER
FOR THE CITIZENS
OF SHAVANO PARK

Shavano Park – City Living with Country Charm



OFFICE OF THE CITY MANAGER:

Shavano Park's History –
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Winter Storm Event

With the publication deadline passed and printing of this Roadrunner near final, I wanted to briefly acknowledge the recent significant winter storm and tell you more detailed coverage will return next month. I'm hearing numerous stories of citizen heroes helping neighbors but also wanted to shout out to the heroes from Public Works who kept our water supply and roads safe, as well as the numerous calls for assistance by our Fire and Police Department. Most of these employees were serving the City while at their home were also experiencing significant challenges. Teamwork at its best in the most difficult times.

NW Military Highway Construction – What are your Questions?

Submit Your Questions. Please submit your questions concerning the NW Military Highway improvement project to me at: citymanager@shavanopark.org. Questions will be answered, consolidated, and posted on our website. In the near future, the City will evaluate whether a joint question and answer session with TxDOT and construction contractor will be useful. If so, we will schedule and widely disseminate the meeting date / time / location.
(Continued on Page 3)

City Hall Pavilion – New Pavilion Use Policy

With spring fast approaching and COVID threats reduced a number of residents have asked to use the pavilion located next to City Hall for various events. Recently, the City has approved a policy governing the use of the pavilion and I wanted to share it with. Applications to reserve the Pavilion are located on the City Website or you may contact the City Secretary.

CITY POLICY NO. 20

SUBJECT: Usage of the City Pavilion and Grounds

1. References.

- Resolution R-2021-001
- City Council Meeting Minutes, January 25, 2021

2. Purpose. The purpose of this policy is to establish guidelines for the renting and usage of the City Pavilion and its surrounding grounds, including outdoor grill and restroom facilities.

3. Staff Point-of-Contact. The point of contact for this policy is the City Secretary.

4. Background.

The City Pavilion and its immediate grounds are amenities available to the public. Public use of the Pavilion is organized into two categories: (1) General Use / Small Gatherings (no

(Continued on page 2)

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IMPORTANT DATES

Mar. 3	Planning & Zoning Commission Mtg 6:30 p.m.
Mar. 8	Water Advisory Committee Mtg 3:00 p.m.
Mar. 18	Municipal Court 4:00 p.m.
Mar. 22	City Council Meeting 6:30 p.m.

**CITY OF SHAVANO PARK
INFORMATION**

CITY COUNCIL

Hon. Bob Werner

310 Fawn Drive
210-867-0441
mayor@shavanopark.org

Mayor Pro Tem, Michele Bunting Ross

99 Bent Oak
210-413-2622
mross@shavanopark.org

Alderman Maggi Kautz

122 W. Mossy Cup
210-408-7050
mkautz@shavanopark.org

Alderman Lee Powers

109 Elm Spring
210-559-4831
lpowers@shavanopark.org

Alderman Mike Colemere

111 Painted Post Lane
210-268-4149
mcolemere@shavanopark.org

Alderman Konrad Kuykendall

128 Cliffside
832-947-4928
kkuykendall@shavanopark.org

HELPFUL PHONE NUMBERS

City Hall	493-3478
City Hall Fax.....	492-3816
Code Compliance	477-0962
DeZavala-Shavano Veterinary Clinic.....	699-3939
Emergency Fire/EMS, Police	911
Fire Administration	492-1111
Municipal Court.....	492-2607
Non Emergency Fire/EMS, Police.....	804-0110
Police Administration	492-9248
Public Works.....	492-2841
Republic Services Customer Service	304-2700

**City Hall hours of
operation are:**

Monday through Friday
from
8:00 am to 5:00 pm

**Municipal Court hours
of operation are:**

Monday through Friday
from
8:00 am to 4:00 pm

(Continued from page 1)

fee); and (2) Private Events (fees apply). Gatherings of less than 20 people do not require an approved reservation, but must meet the General Use Guidelines of Section 6 of this policy. Gatherings of 20 or more people require an approved reservation and must meet the Guidelines of both Sections 6 and 7 of this policy. Gatherings which include business like activities are considered a Private Event and require a reservation and Waiver agreement. Gatherings of less than 20 people may elect to make a reservation and then must meet the General Use Guidelines of both Section 6 and 7 of this policy.

The City Manager, or his designee, shall enforce this policy and its guidelines. The City Manager is authorized to close the Pavilion to public gatherings or cancel a reservation due to a disaster or other emergency.


5. Definitions.

- Private Event. A gathering of over 20 people or a business activity in which the party reserves the entire Pavilion.
- Small Gatherings. A gathering of less than 20 people in which a portion of the Pavilion is occupied and the remaining Pavilion area is available for public use.

6. General Use Guidelines. The following general use guidelines apply to both the general public use of the Pavilion as well as private event reservations.

- The City Pavilion and its surrounding grounds, including outdoor grill and restroom facilities, are open to the public and not restricted for private events unless reserved.
- The Municipal Tract is a multi-use area and privacy in the pavilion area during a private event is not guaranteed. The Municipal Tract trails, playgrounds, parking lot and City Hall (during City business hours) remain open to the public during a private event.
- Gatherings of 20 or more people using the Pavilion require an approved reservation.
- Amplified music or other noises above 80 decibels are not allowed.
- All dogs must remain leashed while in the City Pavilion and a pooper scooper, as well as proper disposal of all associated waste, for all dogs is required.
- Alcohol is only allowed during an approved reservation.
- No glass containers are authorized in the Pavilion / Playground area.

(Continued on page 3)



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- h. Decorations are allowed but cannot be stapled, nailed, tacked or duct taped to the Pavilion and surrounding grounds. The public is encouraged to use Masking tape or packing tape. All decorations must be removed at the conclusion of the event.
- i. Confetti eggs, cascarones, water balloons, silly strings and sidewalk chalk is prohibited.
- j. Electricity in the Pavilion shall be provided for approved reservations only.
- k. Both small gatherings and private reservations must clean and restore the Pavilion after each use to its original state before the use.

7. Private Event Reservation Guidelines

All requests for private events at the Pavilion and surrounding grounds require an application be submitted to the City Secretary (see Attachment 1 – Application for City Hall Outdoor Event / Reservation) and a signed Release and Waiver of Liability Agreement. All applications are processed on a first-come, first-served basis.

Private Events must meet the following requirements:

1. **Hours:** Normal operating hours of the Pavilion are between dawn and sunset.
 - The Pavilion is available for reservations between dawn and sunset any day of the week.
 - Events that extend past sunset may be approved in advance by the City Manager, but may not extend past 10 pm.
 - Reservations shall be for a minimum of 2 hours.
 - Setup and clean up time must be included in the reservation time requested.
2. **Scheduling:** All applications for reservations should be submitted at least two weeks in advance. Reservations shall only be taken 1 year in advance.
3. **Scheduling Conflicts with City Events, other official business:** If any private reservation conflicts with City events or other official business, the City business takes priority.
4. **Number of Participants:** All applications shall provide anticipated attendance. No reservation shall be more for more than 200 persons. (Note: Pavilion accommodates 30-35 eight foot tables = approximately 200 persons).
5. **For-profit Business Activities:** Events with for-profit business activities require businesses to provide proof of general liability insurance as well as listing the City as additional insured at minimum of \$250,000. Events with for-profit business activities also require signing of a Release and Waiver of Liability Agreement.
6. **Alcohol & Security:** All reservations where alcohol will be served require the applicant to sign a Release and Waiver of Liability Agreement clarifying and eliminating the City's monitoring of any consumption and certifying all attendees are of age or accompanied by a parent or spouse of age, as dictated by state law. Consumption by individuals under 21 is prohibited, regardless of guardian approval. All bartenders at an event must be TABC licensed. Reservations where alcohol will be served and attendance by over 100 people must provide for security by a peace officer. Applicants are encouraged to give first opportunity to Shavano Park Police Department officers, second opportunity to Bexar County Sheriff Department officers and third opportunity to any peace officer. The peace officer(s) assigned to the event shall be identified by the applicant before the reservation occurs. The number of peace officers required:

- 101 – 200 persons: 1 officer is required.
7. **Generators, Portable Grills, Open Flame:** Reservations including generators, portable grills or open flame shall meet fire safety standards determined by the Fire Marshal. An inspection fee shall only be assessed to non-resident applicants.
 8. **Animals:** Pets animals and petting zoos are allowed during reservations. Pet animal means any animal that has commonly been kept as a pet in family households in the United States, such as dogs, cats, guinea pigs, rabbits, and hamsters. Events with exotic animals or wild animals require City Manager approval.
 9. **Tables & Chair Rental:** City tables and chairs are available for reservation with an additional reservation fee.
 10. **Security Deposit:** A security deposit shall be required, as established in the Fee Schedule of the City of Shavano Park Code of Ordinances (see Attachment 2). Security Deposits may not be refunded based on poor condition of the pavilion following reservation (i.e. the pavilion or any rented amenities attached to its use are left damaged or unclean), failure to observe the rules and regulations of this policy, and failure to adhere to reservation times resulting in disruptions to other reservations.
 11. **Reservation Fee:** All reservations shall require the payment of an advanced fee established in the Fee Schedule of the City of Shavano Park Code of Ordinances (see Attachment 2). The City Manager may waive the reservation fee for non-profit groups.

NW Military Highway Update

Background. At the May 26, 2015 City Council meeting, Council directed Planning and Zoning to review possible improvements to NW Military Highway and provide a set of recommendations working in coordination with TxDOT. On November 16, 2015, City Council approved the TxDOT concept plan and submittal of a grant application for federal funding of the project. In the Spring of 2016, the project and funding estimated to be \$6.4M was approved and scheduled to begin in November 2019. Since 2016, continuous planning occurred among the many stakeholders and due to the complexity of the project, the project start date was delayed until the summer of 2021.

Overview. The project will provide for a continuous turn lane from Huebner Road to Loop 1604; will provide a turn signal light at the intersection of NW Military Hwy and Pond Hill; will provide bike lanes and sidewalks on both sides of the road; and will include storm water drainage to account for the increased amount of imperious cover.

(Continued on page 4)

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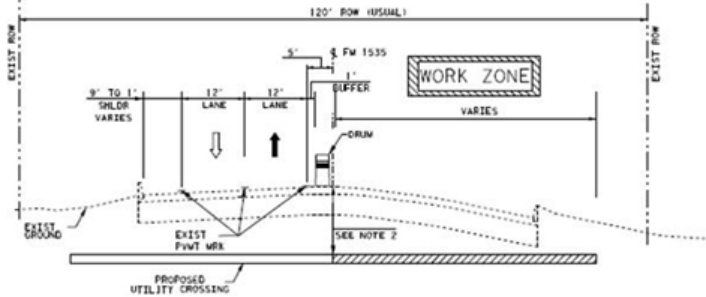
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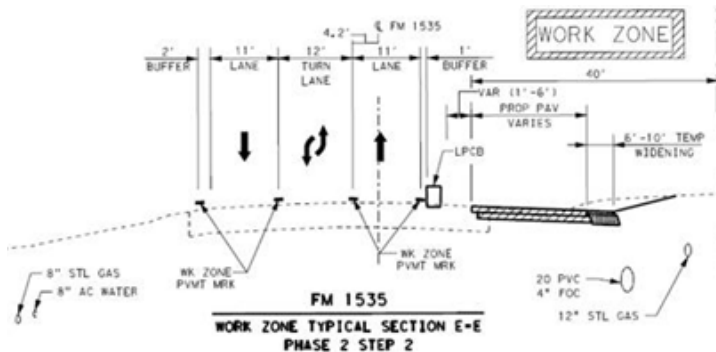
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Current Status. The project was released for contractor bidding in January 2021 and was awarded for \$15.5M to the (Contractor), who will be responsible for the construction of the two year project. Here is an overview of what you can expect to see:

- First phase of the construction will be the relocation several utility lines beginning in May 2021 and lasting several months. This will include portions of the Shavano Park water main. During this phase two out of the four existing lanes will be closed leaving two lanes open, one in each direction. (see below image)



- This Summer, primary construction will begin on the north section near Loop 1604 and extend south near Huebner Rd. Again, we can expect various lanes to be closed during construction. During this phase we will have one continuous left turn lane in the center and one lane in each direction. (see below image)



NOTE: There is a detail traffic control plan in the works and once specific coordination with the contractor begins, the City of Shavano Park will be providing specific updates as applicable.

The recent work you may have seen next to City Hall and near McAllister's is ATT lowering their fiber optic lines prior to the main construction to accommodate the storm water drainage improvements and the widening of the highway.

COVID-19 Update

Bexar County stats are approximate as reported by San Antonio.

Date	7-Day Ave. New Cases	Hospitalized Patients	ICU	Ventilator
1 April	19	61	26	17
22 July	1716	1113	429	287
23 Nov	476	492	165	84
16 Dec	1179	912	292	146
20 Jan	2041	1520	435	257
21 Feb	639	615	232	107

Here to Serve!

Bill Hill, City Manager

SHAVANO PARK WOMEN'S CLUB

By Diane Struve

Well, the Shavano Park Women's Board not only met, but we fulfilled those promises we have made since "The Plague" hit! Our VP for Programs Lori Fanning, VP for Projects Barb Holmes, Secretary Harriet Pinansky, and our trusty Treasurer Melonae Day and I met for one of our famous "outdoor on the patio" meetings and WE HAVE A PLAN – (note the selfie!) There is now an event on the books. On March 18, an outdoor luncheon is planned for those who want to join your friends and neighbors who wander out for this luncheon. More details to follow as we ran out of time to work out all the details – our creative planning juices were flowing and we needed to flesh out our bigger plans.



April will bring two opportunities to serve the City. We plan a supporting role for modified, safe, socially distanced Arbor Day events. And plans are also under way to participate/host an informal event focusing on meeting our municipal candidates for the May council elections.

May may bring May flowers or even showers, but we are scheduling a May Business Meeting and a box lunch/brunch under the new outdoor Pavilion; we hope it is a "historical" event. Date, time, and those details we promised will follow.

Our fingers are still crossed, but we are excited about these SPW events planned for the upcoming Spring.

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Shavano Park Police Code Compliance Corner

Submitted by: Code Compliance Officer
Carlos Martinez

Over the past few months, Code Compliance has investigated several incidents of building/remodeling work being done within the city; after designated work hours and without having obtained a written exemption. Conducting such activities without a written exemption is a city ordinance violation as in accordance to the City of Shavano Park Code of Ordinances, Chapter 20, Article II – Nuisances, Section 20-55 (10) which states:

Construction or repair of buildings, excavation of streets and highways. The construction, demolition, alteration or repair of any building or the excavation of streets and highways other than between the hours of 7:00 a.m. and 7:00 p.m. on weekdays. In cases of emergency, construction or repair noises are exempt from this provision. In non-emergency situations, the Building Inspector/City Manager may issue a permit, upon application, if the Building Inspector/City Manager determines that the public health and safety, as affected by loud and raucous noise caused by construction or repair of buildings or excavation of streets and highways between the hours of 7:00 p.m. and 7:00 a.m. will not be impaired, and if the Building Inspector/City Manager further determines that loss or inconvenience would result to a party in interest. The permit shall grant permission in non-emergency cases for a period of not more than three days. The permit may be renewed once for a period of three days or less.

Generally, the city manager may grant an exemption in writing for after-hours work such as those listed; if the work does not cause unnecessarily loud noise resulting in a complaint or otherwise create a disturbance. Such exemptions are then forwarded to the police department and code compliance for awareness. We also ask that the written exemption be posted at the worksite or maintained in your possession, in order to further show proof of compliance.

The following link will take you to the Code Compliance webpage for the City of Shavano Park. Here you will find links on how to report violations, commonly asked questions and access to search our city ordinances. <https://www.shavanopark.org/how-do-i-report-a-code-violation.php>

If you notice any of these violations you may contact Code Compliance at (210) 477-0962 during normal business hours or the Non-Emergency number (210) 804-0110 for after hours.



Shavano Park Police Department Police Chief Gene Fox

Hello to all the residents of Shavano Park!

I wanted to take the opportunity to address the community about the recent changes in command staff within the Shavano Park Police Department over the past couple months.

You may have seen a few pictures of me in the January Road Runner of my swearing in and appointment as Chief of Police back in November; but I wanted to personally introduce myself and Captain Dennis Kelley; who I recently brought on as the department's Patrol Commander. Knowing who is leading your police department is vital to the community so we can continue our tremendous relationship of trust and transparency with our residents and business partners!



A little about myself.....My law enforcement career started with the U.S. Air Force where I was a law enforcement patrolman and K-9 handler. Upon getting out of the service, my families journey brought us to San Antonio in 1998. I worked for the Bexar County Sheriff's Office for a short time until I was hired

by the Hill Country Village Police Department in 1999. With the Hill Country Village Police Department, I rose through the ranks from patrol officer to Lieutenant until my retirement in 2019. Although I rose through the ranks, I remained the department's primary detective for the last 17 of my 20 years of service. Upon learning about an

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POLICE BLOTTER

Police Administration: 492-9248

157 Total

Police Department Calls
for service in January 2021

107 Total

Officer Initiated Citizen Contacts



Gene Fox
Chief of Police



Darrell Dover
Fire Chief

FIRE BLOTTER

Fire Administration: 492-1111

84 Total

Fire Department Calls
for January 2021

17 Criminal Calls

- 1 Arrest of Wanted Person
- 1 Assault
- 1 Burglary of Building
- 5 Burglary of Vehicle
- 1 Criminal Mischief / mail box
- 2 DWI
- 1 Narcotic (class C)
- 1 Robbery (aggravated)
- 3 Thefts
- 1 Theft of Motor Vehicle

140 Non-Criminal Calls

- 7 Accidents (minor)
- 31 Alarm Calls
- 5 Animal Calls
- 28 Assist Fire Department / EMS
- 1 Assist Other Agencies
- 6 Assist Public
- 4 City Ordinance Violations
- 3 Criminal Trespass Warning
- 1 Deceased Persons
- 5 Disturbances
- 1 Emergency Detention
- 8 Information
- 3 Recovered Property
- 11 Suspicious Activity
- 5 Welfare Concern
- 21 911 Hang-up Calls
- 107 Officer Initiated Contacts
- 100 Community Policing Contacts / Crime Preventions
- 7 Out of Town / Patrol By

17 Fire Alarms

- 3 Residential Fire Alarm in Shavano Park (nothing found)
- 5 Commercial Fire Alarm in Shavano Park (nothing found)
- 2 Responded to assist Leon Springs with a commercial fire alarm
- 1 Responded to assist Bexar Bulverde with a residential building fire
- 4 Responded to assist Bexar Bulverde with a commercial fire alarm
- 1 Responded to assist Bexar Bulverde with a residential fire alarm

1 Elevator Rescue

- 1 Dispatch Test Call

31 Rescue/EMS Calls

- 27 EMS Calls – not involving a motor vehicle collision
- 2 Motor Vehicle Collision
- 2 Responded to assist Camp Bullis for EMS

0 Service Calls

32 Good Intent Calls

- 2 Assist Hollywood Park (cancelled en route)
- 3 Assist Leon Springs (cancelled en route)
- 23 Assist Bexar-Bulverde (cancelled en route)
- 4 Assist Leon Valley (cancelled en route)

2 Public Service Calls

- 2 Assist the public with a water leak

1 Hazardous Calls

- 1 Ruptured Gas Line



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ELITE SERVICE

(Continued from page 5)

opportunity to help lead the Shavano Park Police Department under (now retired) Chief Ray Lacy, I jumped at the chance to apply and was hired as the Captain in December of 2019. Fast forward to November of 2020 where I was appointed as the department's Chief of Police after Chief Lacy's retirement.

In December of 2020, **Captain Dennis Kelley** was hired to help me lead and direct your police department. Captain Kelley served over 20 years with the Alamo Heights Police Department where he also rose through the ranks to Lieutenant, when he retired in 2016. Captain Kelley worked in several various command level positions with Alamo Heights including 9 years as a detective where he worked numerous high profile criminal cases. I've known Captain Kelley for over 15 years working in the 'industry' and have complete trust in his abilities. Captain Kelley brings a high level of education and training, along with a tremendous wealth of knowledge and experience, to your police department.



We hope for the opportunity to meet with our residents in person, once pandemic restrictions allow; but in the meantime, myself and Captain Kelley are dedicated to the health and safety of our residents and vow to continue our commitment of serving our residents and business owners with integrity and professionalism, so that everyone may enjoy the peace and tranquility that this great city offers!

Neighborhood Crime Watch



Last summer, the Shavano Park Police Department implemented a Neighborhood Crime Watch program to aid in keeping our residents informed of any potential crime trends and to distribute information as a valuable resource to aid in the identity of criminals and criminal activity. At present, this is completed through an e-mail distribution system.

Currently, there are over 100 residents signed up to receive e-mail alerts; we would love for that number to jump and eventually see the entire community signed up!!

Signing up is simple and easy! Just follow the link at <https://www.shavanopark.org/residents/watch.php>. Your email address is kept confidential and will not be shared, seen or viewed by anyone outside of the police department's command staff.

Ceremony recognizing the dedicated public service of Zina Tedford as City Secretary from 2013–2021 to the City of Shavano Park

*Picture from the January 25, 2021
City Council Meeting.*



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New City Secretary/ HR Director Trish Nichols

Welcome Trish Nichols to the City of Shavano Park! Trish took over Shavano Park's City Secretary/HR Director position from retiring Zina Tedford on January 4th, 2021. Prior to joining our community, Trish embraced many paths in her career including employment for UPS (United Parcel Services), instructing adult learners at Western Technical College, and being involved with grant programs such as Communities in Schools and 21st Century which serve nearly 2 million youths through state award agencies.

Trish earned her Bachelor's Degree in Social Psychology in 2005 and completed her Masters of Science in Administration of Justice and Security in 2012. Trish Nichols brings over ten years of Human Resource leadership experience in a broad range of industries including healthcare services, transportation, insurance, and most recently, Fin-Tech banking.

Trish has been married to her best friend, Tim Nichols, for over 28 years. Together they have one son, and three daughters. They live in San Antonio, TX with their fur babies. In Trish's spare time she enjoys being with friends and family, and staying active with the War Dog Association.

Join us in welcoming Trish Shavano Park!



We hope your pipes survived the winter storm of 2021 and you remembered to winterize your pipes. With cold nights and then warmer day time temperatures, our pipes are more susceptible to breaking. Please remember that if you see a leak around the meter or in the road to pick up the phone and call Public Works (210) 492-2841, we will come by to check it out and fix any leak. If the leak is in the yard or one of the outside pipes of your house, please call a local plumber to come assist. So let's protect those pipe and wrap them for a long winters nap!



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CAN MY TREE BE SAVED?

Trees have an uncanny ability to recover from storm damage. Often times, storms leave trees looking bare and deflated, but these looks can be deceiving. Ask yourself these questions before you assume your storm-damaged tree can't be saved.

1. **Other than the storm damage, is the tree basically healthy and vigorous?** If so, and tree is not creating a hazard or suffering major structural damage, it generally will recover if first aid measures are applied.
2. **Are major limbs broken?** The larger a broken limb is, the harder it will be for the tree to recover from the damage. If a majority of the main branches are gone, the tree may have little chance of surviving.
3. **Has the leader (main upward-trending branch) been lost?** The tree may live without its leader, but may be a stunted or deformed version of its former self.
4. **Is at least 50 percent of the tree's crown (branches and leaves) still intact?** A tree with less than half its branches remaining may not be able to produce enough foliage to nourish the tree through another season.
5. **How big are the wounds where branches have been broken or bark has been damaged?** The larger the wound is in relation to the size of the limb, the less likely it is to heal, leaving the tree vulnerable to disease and pests.
6. **Are there remaining branches that can form a new branch structure?** Remaining limbs will grow more vigorously as the tree tries to replace its missing foliage.
7. **Is there significant lean or root plate lifting?** Greater than 30° lean or lifted roots increase the risk of failure; it may be best to remove it now.
8. **What if my tree has significant bark loss?** Immediately wrap with roofing felt or burlap to keep moist.

What's Next?

If damage is relatively slight, you can prune broken branches, repair torn bark or rough edges around the wounds and let the tree begin to repair itself. Young trees can sustain quite a bit of damage and recover. With mature trees don't automatically cut the tree down. Carefully prune broken branches and then give the tree some time to recover. Wait eight weeks after the storm to see what branches resprout and which branches are dead. Resist the temptation to prune too heavily – remember that the tree needs all the foliage possible in order to produce enough nourishment. Remove only the damaged limbs, wait and see what happens. Some trees simply can't be saved or they present too high of a safety risk.

Tree Pruning Do's & Don'ts:

- DO prune SAFELY within your ability.
- DO use correct tools & techniques.
- DO remove dead & broken branches.
- DO cut at the branch collar (NOT flush to trunk).
- DON'T prune within 10 feet of a utility line.
- DON'T leave branch stubs.
- DON'T strip out inner foliage or top the tree.
- DON'T over prune – leaves are the food source.
- DON'T use wound paint (except near Oak Wilt).

A Certified Arborist should assess damage on a borderline situation and to safely accomplish needed pruning and branch removal.

IGNORING LEAKS IS EXPENSIVE

As we've known here in Texas "water is gold". Older sections of Shavano Park are privileged to have our own water system and the City owns enough water rights to allow those residents to water whenever they wish because previous Councils purchased enough water rights through the Edwards Aquifer Authority.

Each month while processing water bills one of the reports that is compiled is a list of all the addresses that have had leaks in the past 30 days. This list just indicates that water was running for a minimum of two hours, but it doesn't show what type of usage was happening. Therefore if you are on this list you are notified in red that "You may have a water leak" on your bill. If you can't find the leak you can request a Data Profile. This can be done at no charge and be sent to you in the mail or by email. It will show you what day, date, time of day and how many gallons were being used each hour. This can determine whether it's an irrigation programming error or leak, a toilet, water softener, etc. type of leak.

There are ways you can locate leaks as well. To isolate possibilities start at the meter box. If you have an irrigation system, turn off the irrigation shut off valve – if the dial on the meter stops, you've isolated it to the irrigation system. If the dial is still turning then the leak is in the line to the house or inside, a water softener, water heater, toilets, faucets, any type of plumbing fixture (a pool, pool house or cabana which has toilets/sinks, outdoor kitchen, a hose bib).

If these notices aren't investigated, a leak will only continue to get worse and your water bill will increase quickly. If you know that you've had a leak and repaired it, you may qualify for an adjustment on your bill. (Only one warranted adjustment is allowed per year per residence). Generally a toilet leak or faucet leaking inside the house are considered general maintenance and not subject to an adjustment.

Notices periodically are sent to those who have been on the leak report for a minimum of 4 consecutive months or longer. If you have had a stamp on your bill each month and nothing is done to correct the situation, no "warranted" adjustment are usually approved.



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Neighborhood News

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Pet Sitting / Plant Watering: CJ Valenciano, 14 years old, 8th Grader. I have been helping my two sisters do this for years! I'm dependable and diligent. Serving Shavano Creek and Bentley Manor only (for now) (Posted August 2019). (210) 315-1657

Baby sitting/house sitting/pet sitting: Clarissa Valenciano, Clark High School Junior, 16 years old. Trustworthy, responsible, and I have my own vehicle. Red Cross Certified in Babysitting. Contact me at (210) 209-6171

Babysitting/House Sitting/Pet Sitting: Ava Smith, 15 years old. Freshman Dance Major at North East School of the Arts (NESA). 4th year teacher assistant at Earle Cobb Dance Studio. Shavano Creek resident. Red Cross Certified in Babysitting. I love animals and kids! Contact me at 210-445-0320.

Computer Services: Collin Schiebel. I am 16 years old and have a natural knack for computers and problem solving. I built my own PC from the ground up at the age of 13 and have been using Windows and MacOS systems. I work on any computer issues and will gladly help you set up your laptop or desktop system. If I am unable to resolve your issue in a timely manner, I do not charge anything. Please message me directly for schedule and pricing details at collinpcservices@outlook.com or call (210) 519-9302.

Power washing, Lawn care, Moving services, Outdoor work & Anything else you need! Truett Heintzelman, 18 years old, Clark

'20, UT Austin '24. Luke Gibson, 19 years old, Princeton '23. We both grew up and live in Old Shavano Park. Luke 210-620-7799, or Truett 210-710-5201.

Matson Brothers – Powerwashing, Odd lawn jobs, Lawn mowing. Experience in Shavano Park with references. Reasonable prices, hard working and dependable. Ryan Matson (14); Ian Matson (16) 210-596-8858; matson.lawn@gmail.com

Pet Sitting/House Sitting/Plant Care: Maria Scarpino, 17 years old, I live in Shavano Creek. I have 6+ years of experience in taking care of pets and am available for pet care. I am also available for house sitting and plant care. Contact me at mariascarpino2@gmail.com or (210) 409-7394.

FOR SALE: I am a recently retired dentist with an assortment of dental instruments for sale. The instruments include high speed hand pieces, many surgical instruments, syringes, mouth mirrors, carvers, impression trays, explores, cotton pliers, and more. This is just a small listing. I have enough to equip three dental operatories. This is a tremendous financial savings for a start-up dental practice. Please call for information. Walter J. Duncan, DDS Cell: 210-464-4045; Home: 210-492-2904; E-mail: wduncan6@satx.rr.com

ATTENTION TEENS: Please update your information if you wish to continue your ad. You may update your info by contacting Neighborhood News at 210-558-3160 or email ariel@neighborhoodnews.com.

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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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7	8 Water Advisory Committee Mtg 3:00 p.m.	9	10	11	12	13
14	15	16	17	18 Municipal Court 4:00 p.m.	19	20
21	22 City Council Meeting 6:30 p.m.	23	24	25	26	27
28	29	30	31			

 Recycle day



Published and distributed by:
Neighborhood News, Inc.
3740 Colony Drive Suite LL100
San Antonio, TX 78230
(210) 558-3160 * (210) 558-3163 fax

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