

Town Plan 2023: Community Engagement Survey

Summary (as of Fri, Jan 5, 2023 @ 9AM)

- **Responses:** 51 respondents
- Respondents were not required to answer every question, so total answers by question vary.
- Survey used IP-filtering for security. A manual check for irregularities (like fake addresses) did not spot any fake submissions.

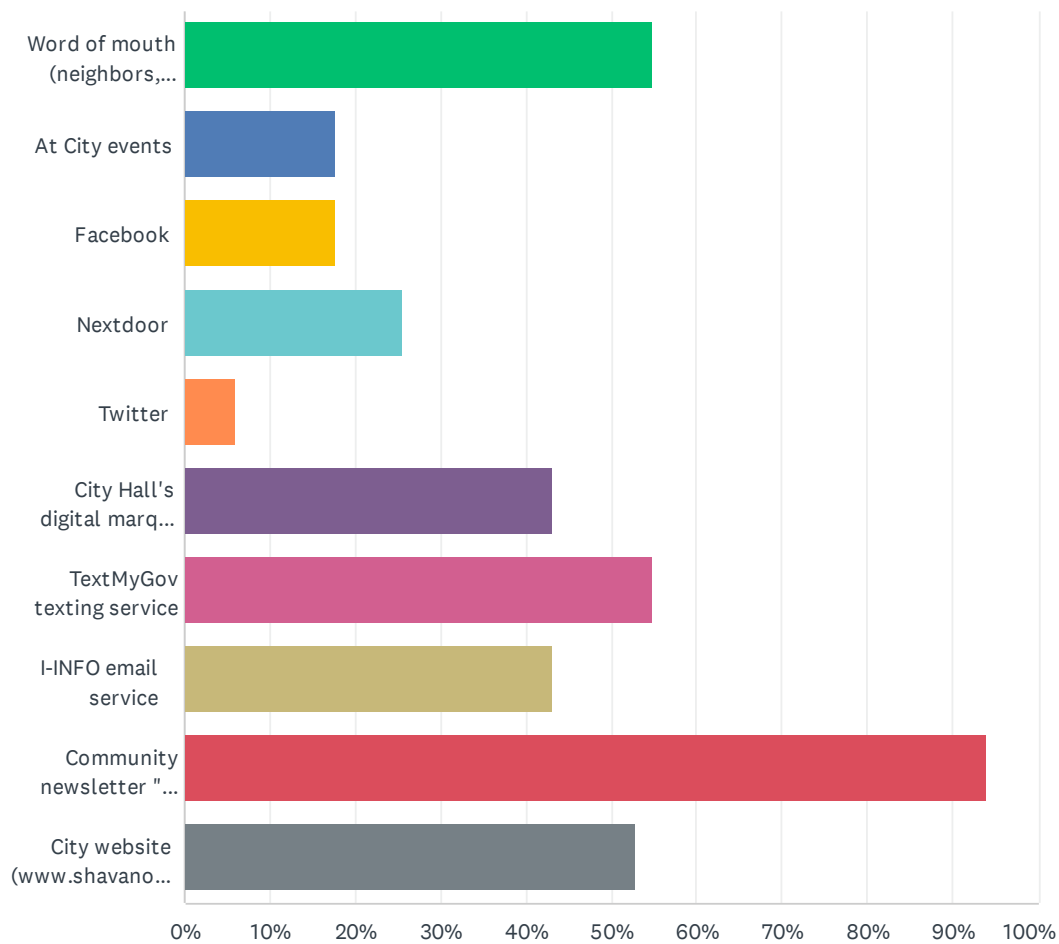
Question 3 Summary

How do you receive City Communications?

- Top selection was "Community newsletter" at 94.12%
- Top 3: (1) Community Newsletter (94.12%); (2) TextMyGov (54.90%); (3) Word of Mouth (54.90%); (4) City website (52.94%); Tied at 43.14% for I-INFO and City Hall marquee sign
- 16 comments focused on newsletter and text message alerts

Q3 City Communications Communicating timely, accurate and relevant information to residents is both an important duty of City staff and a major part of building a sense of community. To accomplish this, the City utilizes a number of communication tools. The primary City communication tools as of this writing include: community newsletter "The Roadrunner", City website (www.shavanopark.org), City social accounts on Facebook, Twitter and Nextdoor, TextMyGov texting service and I-INFO email service. How do you currently receive City information? Select all that apply.

Answered: 51 Skipped: 0



ANSWER CHOICES	RESPONSES	
Word of mouth (neighbors, friends)	54.90%	28
At City events	17.65%	9
Facebook	17.65%	9
Nextdoor	25.49%	13
Twitter	5.88%	3
City Hall's digital marquee sign	43.14%	22
TextMyGov texting service	54.90%	28
I-INFO email service	43.14%	22
Community newsletter "The Roadrunner"	94.12%	48
City website (www.shavanopark.org)	52.94%	27
Total Respondents: 51		

#	IS THERE A WAY THE CITY COULD BETTER COMMUNICATE TO YOU? LEAVE A COMMENT:	DATE
1	I guess I somehow missed availability of email and text services	11/1/2023 11:45 AM
2	I find that the communication is sufficient and timely. If anything the Roadrunner newsletter is sometimes received a week after the noted events.	11/30/2022 11:07 PM
3	Text	11/30/2022 9:54 PM
4	Most often the newsletter and these text messages!	11/22/2022 11:18 AM
5	Love the text messages & emails for city information & alerts!!!	11/21/2022 1:52 PM
6	No, I think the city gets the information out.	11/20/2022 9:15 AM
7	I think the City uses a good selection of options to communicate and especially for unique things such as street number sign painting, the hand delivery is nice.	11/19/2022 4:06 PM
8	Not that I know of.	11/19/2022 2:37 PM
9	No	11/18/2022 3:56 PM
10	The texts are working great for me. Thanks for adding that feature.	11/8/2022 11:03 AM
11	No, the City is doing a great job!	11/7/2022 12:54 PM
12	I think the City should push the City Council monthly meeting video out via I-Info. It is the best source of what is occurring in Shavano Park. It also shows the care with which City decisions are made.	11/6/2022 6:09 AM
13	I feel the City does a great job of communicating. Hard part is informing residents on how and where they can sign up to receive this info. Maybe a separate postcard that is only informing about all these communication tools and how to access. I could even include an article in Stroll Magazine on this topic!	11/4/2022 3:15 PM
14	I am not sure if I am signed up for texts, though I have been in the past. A postcard with the info to sign up could be helpful. I can look in the Roadrunner, but maybe some people don't even know to sign up.	11/3/2022 5:54 PM
15	Announcement archives with all emails chronologically listed on the web site.	11/3/2022 5:23 PM
16	Communicate clearly (in terms all citizens can understand) what issues will be addressed in City Council and P&Z meetings.	11/3/2022 4:48 PM

Question 4 Summary

Volunteer Service on City Boards and Commissions

- 35 comments submitted to open-ended comment box.

Q4 Volunteer Service on City Boards and Commissions Shavano Park is blessed to have a large number of talented residents with considerable professional experience that can assist the City. The City Council maintains a multitude of formal standing committees and informal project-specific working groups composed of resident volunteers. What would motivate you to volunteer to serve on a City board or commission?

Answered: 35 Skipped: 16

#	RESPONSES	DATE
1	awareness	11/1/2023 11:45 AM
2	Retirement but that's still several years away	12/21/2022 9:07 PM
3	A list or some form of notice of what is needed would be helpful. Perhaps, there could be a page on the website or in the Roadrunner that shows the committees and groups that are open for additional volunteers.	12/5/2022 7:50 PM
4	i'm simply waiting for the right opportunity when I have free time to volunteer. I hope that chance will come soon.	11/30/2022 11:07 PM
5	Actually getting picked when I apply. I've applied before more than once and been ignored.	11/30/2022 9:54 PM
6	Not interested	11/30/2022 9:36 PM
7	Wham I retire	11/25/2022 7:45 PM
8	When time allows	11/22/2022 7:57 PM
9	need for expertise	11/22/2022 11:52 AM
10	Meeting at 5AM. I go to bed at 7:30 PM.	11/22/2022 11:18 AM
11	Nothing	11/21/2022 1:52 PM
12	Nothing, we have aged out. We have previously volunteered.	11/20/2022 9:15 AM
13	Dislike "politics" and "gamesmanship". Prefer group efforts that focus on common ground and transparency. Servant-leadership should be the prime strategy for all community efforts.	11/20/2022 8:24 AM
14	I already am on the Tree Committee. If we have open positions we need to fill we could include those in the Roadrunner. We could also have an information booth annually at the largest (not sure what that is) City event to recruit or ask questions about service.	11/19/2022 4:06 PM
15	As I withdraw more and more from professional scheduling I could see more engagement in the appropriate field.	11/19/2022 3:31 PM
16	I am 83 and focusing my volunteering at Coker UMC.	11/19/2022 2:37 PM
17	Feeling that it was a board that I would have the expertise to contribute	11/19/2022 8:36 AM
18	Large increase in taxes. Large increase in crime.	11/18/2022 4:49 PM
19	If somebody asked me and if I felt I could add value	11/18/2022 4:42 PM
20	If I knew more about the commissions, such as what they aim to accomplish and how often they meet.	11/18/2022 4:24 PM
21	If there was a NEED for more volunteer members, but we have an abundance.	11/18/2022 4:11 PM
22	More info	11/18/2022 4:08 PM
23	More likely once I retire	11/18/2022 3:56 PM

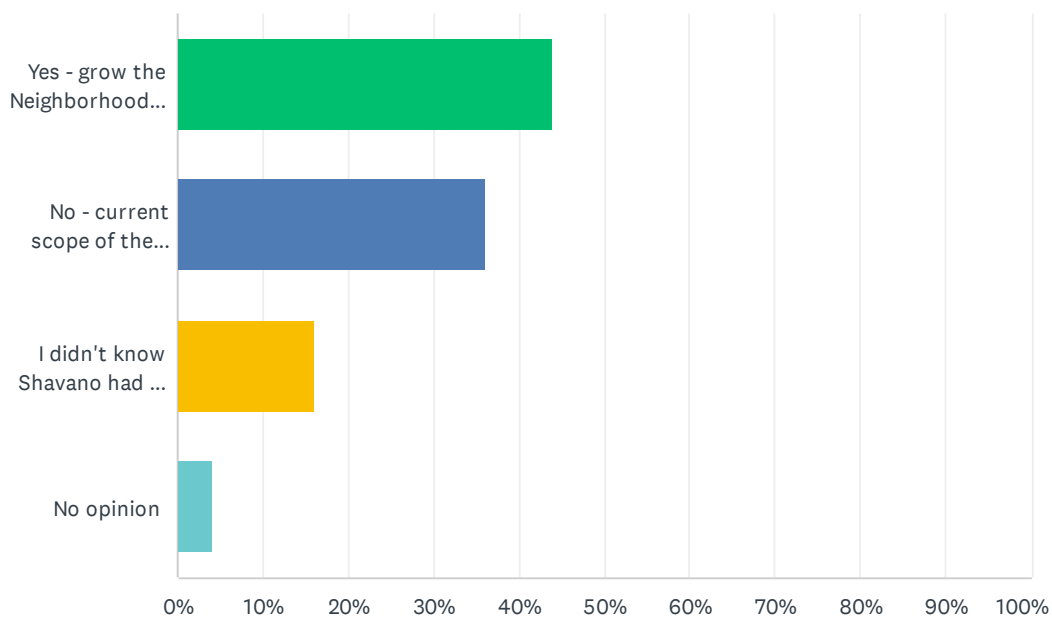
24	If the time commitments were not too great and I could volunteer during my non-working hours	11/18/2022 3:48 PM
25	Knowing what those boards are and what type of focus each one has.	11/18/2022 3:39 PM
26	Wanting to help improve our community.	11/13/2022 12:29 PM
27	Perhaps when our kids are a bit older and I have more time. Full time work and toddlers currently take up all of our time.	11/8/2022 11:03 AM
28	I do. The residents have to have a desire to serve to make sure Shavano remains an outstanding community.	11/7/2022 12:54 PM
29	Build a paved path to greenway off of cliffside drive	11/5/2022 11:44 AM
30	As editor of Stroll Shavano Park, unfortunately I just don't have the time right now combined with caring for parents and grandchildren. Maybe down the road.	11/4/2022 3:15 PM
31	Knowing areas of need	11/3/2022 7:59 PM
32	Already served in Planning & Zoning Com.	11/3/2022 6:28 PM
33	I have! I don't currently have time, but hope to serve again in the future.	11/3/2022 5:54 PM
34	Having skills or background to provide meaningful assistance. So far, I do not feel qualified to help.	11/3/2022 5:38 PM
35	I serve now and have for 30 years.	11/3/2022 4:48 PM

Question 5 Summary
Neighborhood Watch

- 44% of respondents supported expanding the Neighborhood Watch program; 36% said current scope is fine; 16% didn't know about the program and 2% had no opinion.
- 14 comments submitted

Q5 Neighborhood WatchThe Shavano Park Neighborhood Watch is a city sponsored and police managed program established by City Council in 2020. The program currently exists mostly as an email and text messaging service to about 200 residents. This program has immense potential to grow over time and become a key community engagement effort for the Police Department. Would you be interested in a Neighborhood Watch that had more in-person engagement; including local block captains and Neighborhood Watch specific events?

Answered: 50 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes - grow the Neighborhood Watch program to include in-person engagement, block captains and events	44.00% 22
No - current scope of the Neighborhood Watch is fine	36.00% 18
I didn't know Shavano had a Neighborhood Watch program	16.00% 8
No opinion	4.00% 2
TOTAL	50

#	YOU MAY EXPLAIN YOUR ANSWER BELOW OR PROVIDE OTHER IDEAS:	DATE
1	It would be great to have better excuses to call upon and get to know our neighbors better.	11/22/2022 11:18 AM
2	I previously have served as a block captain and found our Bently Manor Neighborhood Watch Chairman was using the program for her political agenda more than neighborhood watching. She is gone, but the program can be easily corrupted.	11/20/2022 9:15 AM
3	What does our Police Chief think re this topic?	11/20/2022 8:24 AM

4	Id be happy to partner with others in the Old Shavano area to do more	11/19/2022 4:06 PM
5	When criminal types know they are being watched or might be watched it is a deterrent against. Signage that there is an active watch program should be a deterrent . Citizens reporting suspicious activity is important	11/19/2022 8:36 AM
6	The NNO event at city hall serves no real neighborhood watch function but is more or less a talent show for elementary students.	11/18/2022 4:11 PM
7	Perhaps big possible each street could have a point person for NNW	11/18/2022 3:41 PM
8	I did not know we needed to sign up for the watch program. I heard there was one, unsure of how it works.	11/8/2022 11:03 AM
9	Promotes community engagement and assists the police force.	11/6/2022 6:09 AM
10	Block captains help coordinate streets and might increase the amount of block parties. Communication between block captains is key so residents are aware of a new block party in the area. Shavano Estates has had one party for the last several years and I send out emails and flyers. I didn't know another resident had signed up in our area and she didn't know we were still having it at our usual location. The SPPD would be able to communicate on a group email with block captains each year .	11/4/2022 3:15 PM
11	Serve on the Home Owners Association @ Shavano Creek	11/3/2022 6:28 PM
12	My street has a group text and we watch out for each other. I think more people should be included in this way of connecting to neighbors.	11/3/2022 5:54 PM
13	The police do not seem to be really watching when they drive by, look more like its a chore to pass the houses. A neighborhood watch would really help fill in that gap.	11/3/2022 5:23 PM
14	I don't know how it works or what it does.	11/3/2022 4:48 PM

Question 6 Summary
Community Policing

- 30 comments submitted to open-ended comment box. Responses were generally positive on current police services. Few specific suggestions for events with elderly, gun safety class, and coffee with a cop.

Q6 Community PolicingThe Shavano Park Police Department recognizes the importance of the community working with police and maintains a number of community policing efforts. The Police Department focuses on neighborhood patrols so that officers are frequently visible in residential neighborhoods. The department, in addition, offers patrol-by and out-of-town home security check services for residents. Police are also active in hosting numerous free community training and information events such as C.R.A.S.E. (Citizen Response to Active Shooter Events) / Stop the Bleed response training and female self-defense courses. Would you like a new Police service or community engagement effort? Is there another Police service important to you? Tell us in the comment box:

Answered: 30 Skipped: 21

#	RESPONSES	DATE
1	no - I like what we have	1/1/2023 11:45 AM
2	The frequent neighborhood drive-bys are really important to monitor the community.	12/21/2022 9:07 PM
3	I can't think of anything. I love the police's involvement in the community and at times visit them when they're parked outside my street.	11/30/2022 11:07 PM
4	Traffic Shavano used to be known as a "speed-trap", which was good. Not sure that's the case anymore.	11/30/2022 8:42 PM
5	We are very satisfied with the current police services, in particular the response time is excellent.	11/30/2022 5:04 PM
6	I think it's great!	11/26/2022 8:07 AM
7	current service and engagement is fine	11/22/2022 11:52 AM
8	IDK, but we sure appreciate our Police Officers.	11/22/2022 11:18 AM
9	I'm very pleased with the police patrol in my block.	11/21/2022 1:52 PM
10	I am satisfied with the police support.	11/20/2022 9:15 AM
11	Don't recall if we have ever had events re gun safety and liabilities.	11/20/2022 8:24 AM
12	I am not sure if you do childrens or elder events where they can meet officers I think many do nit know police are partners yo our citizens and are here to help Im not sure how well attended the trainings are	11/19/2022 4:06 PM
13	I would like to see constant reminders of existing programs through all current media.	11/19/2022 3:31 PM
14	I am happy with current service and community contact.	11/19/2022 2:37 PM
15	I don't know of an additional effort that could be helpful	11/19/2022 8:36 AM
16	How to deal with suspicious people or activity without creating a problem	11/18/2022 4:49 PM
17	Opportunities to Meet the Officers or community updates from police leadership would be nice. A regular (quarterly? Monthly?) Coffee with the Chief where he gets opportunity to showcase good departmental stuff or people and also meet those in the community who would attend. This should be free of any council member/mayoral involvement and be purely Chief and department lead if there's interest.	11/18/2022 4:42 PM

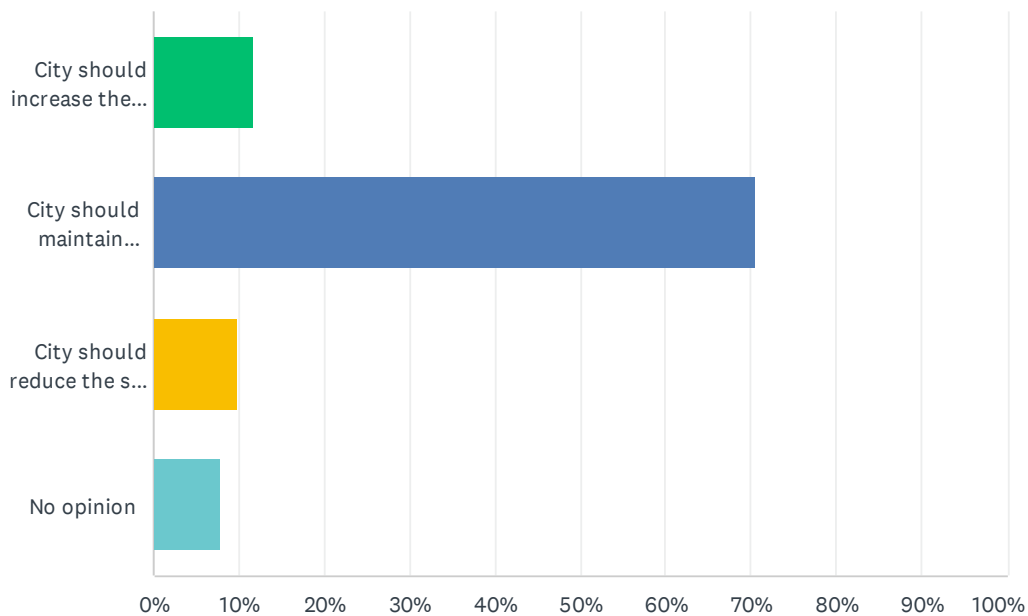
18	Police engagement is superb. Cannot think of anything new to improve it.	11/18/2022 4:24 PM
19	Pleased with present interactions	11/18/2022 3:56 PM
20	The existing services sound very good! I can't think of anything else.	11/18/2022 3:48 PM
21	Is a citizens on patrol group feasible? Might be helpful.	11/18/2022 3:41 PM
22	Continued visibility of police force	11/18/2022 3:39 PM
23	I think the Police Department is doing an excellent job !	11/13/2022 12:29 PM
24	Continue CRASE and female self-defense courses.	11/9/2022 4:56 PM
25	This year was the first I saw offerings for active shooter & other classes. Thank you! I hope to be able to join next year.	11/8/2022 11:03 AM
26	Our PD already does more than I would ever expect from them. Excellent community engagement.	11/7/2022 12:54 PM
27	These events are great! Please continue.	11/4/2022 3:15 PM
28	Continue with the timely rounds.	11/3/2022 6:28 PM
29	Sure like them to see us when we pass them and wave at them. They seem very unfriendly.	11/3/2022 5:23 PM
30	Should have regular coffee with the Chief or officer events.	11/3/2022 4:48 PM

Question 7 Summary
City-sponsored Events

- 70.59% of respondents supported "City should maintain current size and scope of City events," with event 11.76% for both increasing event size/scope and 9.80% for reducing the size/scope of City events.
- 19 Comments submitted.

Q7 City-sponsored Events Shavano Park hosts City-sponsored events. These events are family-fun activities that encourage residents to gather on the Municipal Tract for seasonal festivities. City-sponsored events have traditionally been the following: City-wide Garage Sale, Arbor / Earth Day in mid-April, Independence Day Celebration around Fourth of July, National Night Out on the first Tuesday of October, Trunk or Treat near Halloween and the Holiday Festival in early December. Would you like to see the City continue to support City events as currently scoped?

Answered: 51 Skipped: 0



ANSWER CHOICES	RESPONSES
City should increase the size and scope of City events	11.76% 6
City should maintain current size and scope of City events	70.59% 36
City should reduce the size and scope of City events	9.80% 5
No opinion	7.84% 4
TOTAL	51

#	YOU MAY EXPLAIN YOUR ANSWER BELOW:	DATE
1	I love the events just as they are, and I think the timing is very well-thought out. I almost wish to suggest an Easter Egg hunt, but I assume and sympathize that there is a conflict - to stay out of religion. I'm not supportive of increasing scope, because I believe the events as they are, promote the community, promote the city just enough.	11/30/2022 11:07 PM
2	Additional community events in the town hall outdoor pavilions. Picnics, celebrations with food trucks, live music	11/30/2022 9:36 PM

3	City should get input on Garge sale dates from the community	11/22/2022 7:57 PM
4	great events this past year...it is particularly important to make them family friendly as families are teh future of our community	11/22/2022 11:52 AM
5	These events have been great fun to attend with our Grands, when we and they are in town.	11/22/2022 11:18 AM
6	I think the City does a lot. I was so pleased with the hazardous waste disposal & drug disposal. I always use the shredding service on our Arbor Day event.	11/21/2022 1:52 PM
7	I think what we do is great but very children focused Maybe add some more adult activities Also, I dont know how many really know the alderman I dont know if weve ever done a Meet your alderman coffee	11/19/2022 4:06 PM
8	Citizens can take pride and volunteer to make these events different in s ops with directions from council.	11/19/2022 3:31 PM
9	These events are important to our community	11/19/2022 8:36 AM
10	I haven't really been able to participate too much due to time but think this question could be informed by providing info/stats about how these events have been received by residents over the years (in comparison with actual SP population numbers). Plus, what are costs and what does the city consider ROI here? Community unity is a great idea but without measuring goals it's just a feel good spend. Data driven is always better than anecdotal.	11/18/2022 4:42 PM
11	Drop the NNO event. See above comment. It takes away from street NNO get togethers.	11/18/2022 4:11 PM
12	Same people attend events, so not sure events have an impact.	11/18/2022 3:39 PM
13	Love the current events and Pat of what I like is that they are not too big.	11/8/2022 11:03 AM
14	All great events!	11/7/2022 12:54 PM
15	Paved path to greenway please off of cliffside	11/5/2022 11:44 AM
16	We enjoy all these events. If the events grow more successful by more residents attending.. then the size and scope might be reevaluated.	11/4/2022 3:15 PM
17	Really enjoy the Farmers Market.	11/3/2022 7:24 PM
18	These events are important to bringing our community together. The Farmer's Market is a great addition to this, though I'd like to see more vendors there.	11/3/2022 5:54 PM
19	Amount seems about right.	11/3/2022 5:38 PM

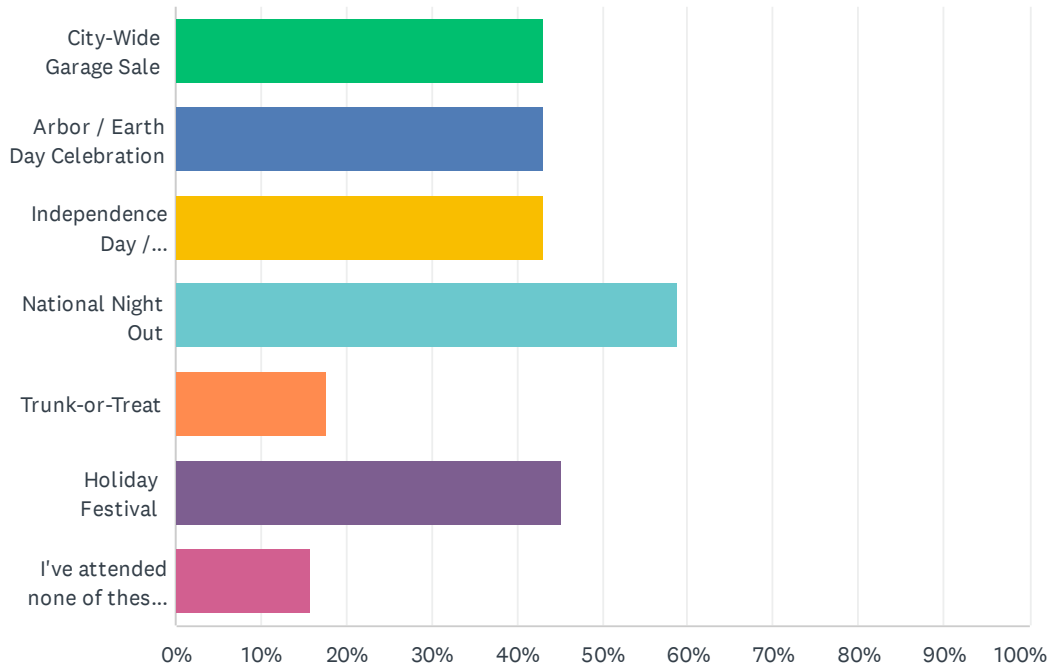
Question 8 Summary

Which City Events do you attend?

- Top election was “National Night Out” at 58.82%; lowest event was Trunk-or-Treat at 17.65%
- Residents also asked if they would be interesting in volunteering – 17 responses were received in open-ended comment box.

Q8 Attending City Events Which City events have you attended? Select all that apply.

Answered: 51 Skipped: 0



ANSWER CHOICES	RESPONSES
City-Wide Garage Sale	43.14% 22
Arbor / Earth Day Celebration	43.14% 22
Independence Day / Picnic-in-the-Park Celebration	43.14% 22
National Night Out	58.82% 30
Trunk-or-Treat	17.65% 9
Holiday Festival	45.10% 23
I've attended none of these events	15.69% 8
Total Respondents: 51	

#	WOULD YOU BE INTERESTED IN VOLUNTEERING TO WORK AT A CITY EVENT?	DATE
1	possibly	1/1/2023 11:45 AM
2	I want to, but have young children at this time. I hope in a few years that i can pay back the favor.	11/30/2022 11:07 PM
3	SP Farmers market	11/22/2022 7:57 PM
4	yes	11/22/2022 11:52 AM
5	Maybe. Problem is, I'm useless after 7 PM.	11/22/2022 11:18 AM

6	No	11/21/2022 1:52 PM
7	No, my age and health issues severely limit my ability to participate.	11/20/2022 8:24 AM
8	I think the farmers market is great and maybe we could trial some small seasonal events at that as we have limited staff	11/19/2022 4:06 PM
9	Yes	11/19/2022 8:36 AM
10	Sure, would just need details.	11/18/2022 4:42 PM
11	Not at this time	11/18/2022 3:48 PM
12	Not at this time.	11/13/2022 12:29 PM
13	I hope to make more of them next year. We attended our street local Night out party. Love The community events, thank you for organizing them!	11/8/2022 11:03 AM
14	I already do through SPW.	11/7/2022 12:54 PM
15	I have volunteered at all these events and will continue.	11/4/2022 3:15 PM
16	If time permits.	11/3/2022 5:54 PM
17	Already volunteer with SPW	11/3/2022 5:38 PM

Question 9 Summary
Ideas for City Events

- 16 comments submitted to open-ended comment box.
- Some suggestions: Easter egg hunt, Veterans-themed event, Car showcase event, exercise activities (5K), Summer movie events, community orchestra performance

Q9 Ideas for City Events What new activities at City events or entirely new City events would you like the City to consider?

Answered: 16 Skipped: 35

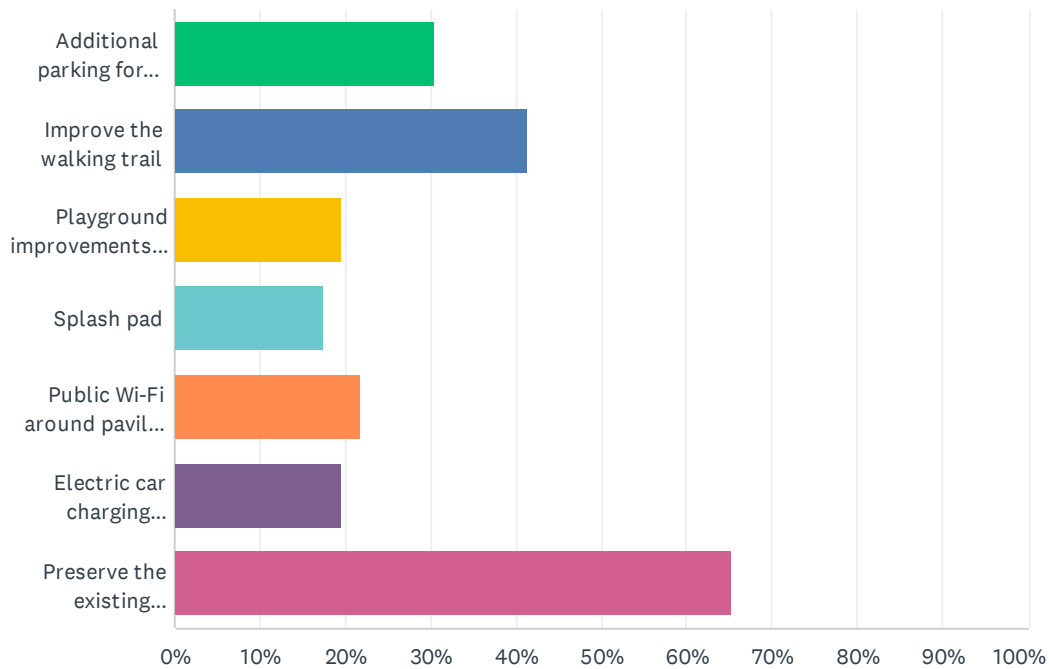
#	RESPONSES	DATE
1	Easter egg hunt I do also like the recent addition of the farmers market - it adds a simple flair to our area.	11/30/2022 11:07 PM
2	No ideas.	11/22/2022 11:18 AM
3	None	11/21/2022 1:52 PM
4	No suggestions.	11/20/2022 9:15 AM
5	None.	11/20/2022 8:24 AM
6	Im not sure what interest there would be but maybe something for a trial Friendsgiving and/or Valentine event Also, something to celebrate veterans on one of their holidays (veterans, memorial day)..banners, children cards or letter writing booth	11/19/2022 4:06 PM
7	None	11/19/2022 2:37 PM
8	On Second Saturdays there is Cars and Coffee at Six Flags. Many Shavano Park residents have cars of interest—(collector, new performance, unique, fun) an car event specific to Shavano Park residents would be fun and build community spirit. A Shavano Park community orchestra could perform at the pavilion	11/19/2022 8:36 AM
9	Consider the cost of these events and consider really giving back to the community by trimming trees (on properties that ok it) the right way to prevent oak wilt which does more to add value to SP homeowners than any city party ever could. It would beautify the entire community, help prevent oak wilt, and residents would love you for it and get on a wait list for it every year.	11/18/2022 4:42 PM
10	Exercise activities eg benefit 5k walk, community garden, dog focused event: food and vendors present, dog park	11/18/2022 3:56 PM
11	I can't think of any right now.	11/18/2022 3:48 PM
12	Summer Friday movies for families	11/18/2022 3:41 PM
13	A 5k community event through the neighborhoods	11/18/2022 3:39 PM
14	Hiking off of a newly paved path to greenway	11/5/2022 11:44 AM
15	Continue as what you are doing.	11/3/2022 6:28 PM
16	I'd love to see "Music in the Park"! Maybe one a quarter or during the spring and fall when the weather is nice, we could have live music.	11/3/2022 5:54 PM

Question 10 Summary
Municipal Tract Amenities

- Top 3 responses: (1) Preserve the existing natural habitat (65.22%); (2) Improve the walking trail (41.30%), (3) Additional parking for City events (30.43%)
21 comments in open-ended comment box.

Q10 Municipal Tract The Municipal Tract is the center of Shavano Park and home to City Hall and police station, pavilion, playgrounds, walking trails and other amenities. The pavilion is used for all city-sponsored events, is open to the public and takes reservations for private events. Families gather daily to play on the playgrounds and enjoy the pavilion and walking trails. In 2022, the Municipal Tract began hosting a Farmer’s Market with 20-30 vendors participating every Sunday. In 2023 the City is planning to add playground shade covers. What improvements would you like to see to the Municipal Tract? Select any or none of the options below and then add your own thoughts in suggestion box.

Answered: 46 Skipped: 5



ANSWER CHOICES	RESPONSES
Additional parking for City events	30.43% 14
Improve the walking trail	41.30% 19
Playground improvements or expansion	19.57% 9
Splash pad	17.39% 8
Public Wi-Fi around pavilion and playgrounds	21.74% 10
Electric car charging stations	19.57% 9
Preserve the existing natural habitat	65.22% 30
Total Respondents: 46	

#	YOU MAY EXPLAIN YOUR ANSWERS BELOW:	DATE
1	I love the playground, and have a young child who uses it. I jog through the trails nearly once a week and think it's perfect, no changes should be made there. I love the tract as it is. A splash pad makes me nervous that it will attract more outsiders than citizens. Additional parking means more concrete, and I really don't support that. I think the pavilion is perfect, and have attended one private event there, and hope to reserve it for my one event some time. WIFI would be an attractive addition.	11/30/2022 11:07 PM
2	First of all, the playgrounds, pavilion, and walking trails on the municipal tract are NOT used everyday. Not that I could prove it without putting up cameras, but I think they are seldom used. I'm also not sure that "improvements" is the correct word, BUT we don't need anymore.	11/30/2022 8:42 PM
3	A community pool with exercising/physical therapy for residents would be nice.	11/26/2022 8:07 AM
4	Military Hwy expansion completion with bike/walk lanes will help with access for events and might eliminate the need for more parking.	11/22/2022 11:52 AM
5	Encourage more bicycling or walking to City events. Maybe have an Officer assist in Residents cross NW Military Hwy from the "Country side" or oldest side of SP.	11/22/2022 11:18 AM
6	Don't think any additional activities or events are needed at this time.	11/20/2022 8:24 AM
7	Maybe some sort of community garden	11/19/2022 4:06 PM
8	Not an EV investor as of yet but think this would be advantageous to the city	11/19/2022 3:31 PM
9	All of above would be outstanding and welcome improvements. The walking trail is a little difficult as some of it is rather uneven. Splash pads are very popular with families with toddlers. The splash pad at the Pearl is always busy on nice days	11/19/2022 8:36 AM
10	Don't know	11/18/2022 4:49 PM
11	No to everything but especially no to covering the playground stuff, it'll just have to be maintained year after year on top of current maintenance. Preserve what little we still have left and really highlight it for what it is - beautiful Legacy Geenspace. The rarest of things in today's world and especially in our community. Once NW Military is done, the character of what makes us special will be gone if you all don't protect it. We don't need more playground equipment or parking spaces, we need to honor why people move here - trees and green space, beautiful lots and great neighbors.	11/18/2022 4:42 PM
12	Dog park	11/18/2022 3:56 PM
13	I would like to the walking trail to be upgraded to crushed granite to make it more accessible to people with disabilities.	11/18/2022 3:41 PM
14	I would love to see our park grow and have items for more ages. I would rather not have a splash pad as I often make a quick stop & splashing is not part of quick.	11/8/2022 11:03 AM
15	We probably need to have more parking for events but also need to preserve the natural habitat.	11/7/2022 12:54 PM

16	Pave pathway from cliffside to greenway	11/5/2022 11:44 AM
17	Maybe a shade could be put over the slide area?? It gets so hot in the summer you cannot play on it or swing.	11/4/2022 3:15 PM
18	Clean out all the cedar trees in the tract. Then mulch the cuts and let residents pick up the mulch. Allow Oaks to survive and make the plot nice and clean.	11/3/2022 6:28 PM
19	The playground and walking trail, along with the pavilion and bathrooms took years to come to fruition, and are a tremendous asset to our neighborhood. We have a lot of young families moving into SP, and I see the Muni Tract as a place for our community to gather. Adding amenities makes SP more enticing to families, which in turn is good for the vitality of SP and home values for all.	11/3/2022 5:54 PM
20	Walking trail surface is not comfortable to walk on. Bird and butterfly habitat at the front is wonderful.	11/3/2022 5:38 PM
21	Quit destroying the animal habitat.	11/3/2022 4:48 PM

Question 11 Summary

Ideas on how to improve community engage

- 22 comments submitted to open-ended comment box.
- No clear themes, but many specific suggestions of interest.

Q11 Tell us any ideas you have on how to improve community engagement and community policing

Tell us any ideas or comments on community engagement and community policing you have in the comment box below.

Answered: 22 Skipped: 29

#	RESPONSES	DATE
1	I attended the C.R.A.S.E event and thoroughly enjoyed the training and the interaction. Ideas like this are excellent. I LOVE that the police visit Blattman Elementary, that they hand out badge stickers to my little one every time they see him. I almost wish the firemen had an attractive "gimmick" like that, as they would become instant heros. I also appreciated the firemen's brush collection/mulch event - these all build a love for our community. Can't forget the hazmat disposal event - that was long overdue and well appreciated. Same goes for the paper shredding and electronics disposal. It really shows the city cares. Thank you for these services.	11/30/2022 11:07 PM
2	I think community engagement is good. I think community policing is good. I'm sure there are budget restraints, but as our city gets larger AND has more growth on the perimeter, we should consider a larger police force. Use the money for a splash pad and electric car charging station to grow our law enforcement!	11/30/2022 8:42 PM
3	I used to live in Bellaire tTX which was its own city Here we have our own city but many subdivisions which does not make us feel like a community I love the fact that you have things at city hall and will try to do more with the city My wife is from San Antonio and they is why we moved back 2 years ago	11/25/2022 7:45 PM
4	Y'all are doing great in my eyes. Please keep sending text notifications. From there I can open the website or whatever...like take a survey	11/22/2022 11:18 AM
5	I have one concern. As the wildlife increases, such as deer, when one is injured or killed we have help in disposing of the animal. I personally am too old to do it myself.	11/21/2022 1:52 PM
6	None	11/20/2022 9:15 AM
7	Focus groups for community issues that are temporary in nature and limited in commitment. Ensure diversity of these groups by inviting a cross-section of residents.	11/20/2022 8:24 AM
8	I think many dont take time or know how to engage with the city Maybe we ask for a street captain who would take time to walk and knock on doors to hand deliver a key city service Faq card/flier	11/19/2022 4:06 PM
9	I have heard somewhere that residents are investing in there own security systems and I believe that these camera systems could be enhanced to assist ingress and egress from areas of neighborhoods. Example I would put extra cameras toward the front of my property that could capture vehicle tags etc.	11/19/2022 3:31 PM
10	None	11/19/2022 2:37 PM
11	Could the city promote fast electric vehicle chargers to be installed at all commercial establishment parking areas in Shavano Park?	11/19/2022 8:36 AM
12	Continue police patrols	11/18/2022 4:49 PM
13	Instead of spending tax dollars trying to create unity, find ways to save residents money/tax dollars. That creates community better than anything!	11/18/2022 4:42 PM
14	Too many City-sponsored events feature Blattman Elementary groups. Not all BE students are residents of the City. Limit their involvement to only 2 events/year.	11/18/2022 4:11 PM
15	Continued programs such as those already in progress.	11/13/2022 12:29 PM

16	More policing on Lockhill Selma Street for speed control which has gotten worse since NW Military is under construction. There are key times when active police officers could be parked on Lockhill Selma to monitor these speeders. Another thought is to place an empty police vehicle in different locations on Lockhill Selma to remind drivers to slow down when driving over the 35 mph speed limit. Frequently put out the speed wagon on Lockhill Selma. Overall Lockhill Selma needs more police attention. Finally Bentley Manor has speeding on Geddington and Bentley Manor streets, and the speed wagon on these 2 streets could remind drivers to slow down. There are many walkers in Bentley Manor and there are no sidewalks. Speeding cars are dangerous to pedestrians in Bentley Manor. Thanks.	11/9/2022 4:56 PM
17	The city does an excellent job on both.	11/7/2022 12:54 PM
18	For community policing - utilize camera and other technology in the neighborhoods to assist police	11/6/2022 6:09 AM
19	The city is doing a great job bringing the community together!	11/4/2022 3:15 PM
20	We voted for the bond to help our Eastside residents. Now lets reduce the trash pickup to once a week. This will reduce the impact on our streets by one third.	11/3/2022 6:28 PM
21	Improving the website to provide a verification that your vacation request has been received.	11/3/2022 5:38 PM
22	If you let citizens know about issues using clear language, in advance and with a reminder, more will be involved.	11/3/2022 4:48 PM