

Town Plan 2023: Public Infrastructure Survey

Summary (as of August 18, 2023)

- **Responses:** 41 respondents
- Respondents were not required to answer every question, so total answers by question vary.
- Survey used IP-filtering for security. A manual check for irregularities (like fake addresses) did not spot any fake submissions.

Question 3 Summary

Immediate Challenge: What do you like or what are your concerns with Phase 1 Street Project?

- Open-ended comment box; 34 comments submitted
- Responses varied but generally:
 - Believed the project was needed
 - Believed the new streets will improve community attractiveness
 - Concerns with traffic impacts
 - Doubts it can be completed for \$10M; concerns with project delays and cost overruns

Q3 Immediate Challenge: Phase 1 Old Shavano Park Street Reconstruction Bond ProjectThe \$10M 2022 Bond Project allows the City to completely reconstruct the streets in the worst condition. It includes 2 components: (1) complete reconstruction of the streets of Bent Oak, Chimney Rock, Cliffside, End Gate, Fawn, Saddletree, Shavano, Wagon Trail, Windmill and (2) complete reconstruction of the cul-de-sacs of Elm Spring, Honey Bee, Hunters Branch, Hunters Branch South, and Turkey Creek. See the image below for the reconstruction standard. To learn more about this project visit <https://www.shavanopark.org/streetbond>This project will reconstruct 6 miles of streets. In addition, gas service lines and many water service lines will be upgraded in Old Shavano Park east of NW Military. This will be the largest construction project in the City's history.What do you like about this Phase 1 project and what are your greatest concerns?

Answered: 34 Skipped: 7

#	RESPONSES	DATE
1	Does not directly affect me and my family however glad that the city is investing in updating utility lines.	5/17/2023 1:47 PM
2	Keeping the roads in good shape seems reasonable. It would be nice to add digital services (e.g. Google Fiber)"	5/6/2023 6:48 PM
3	It's needed. My only concern might be damage to trees, tree roots or native plants.	5/5/2023 8:47 PM
4	Like: New streets! Don't Like: hassle of dealing with the construction, noise , smell, strangers working near our homes etc. The process in general. We're surrounded right now with construction !	5/4/2023 5:33 PM
5	Like the future benefits as I investigate moving from the Creek to that area.	4/25/2023 9:30 AM
6	COSP successful installed trectrenching, placed the protective pipe, and the municipal pecks pipe across the road for a new meter across the street at my neighbor for her house for my neighbors house across the street today they put dirt over the holes where they had put the water compression device and made connection. Raining buns the only thing that caused delays. disused delay.	4/13/2023 12:34 PM
7	I am for street improvements all over the city. However, I live on Happy Trail and we have the horrible chip seal which was installed years ago. We still have piles of chip was down the streets on a regular basis. This surface is dangerous to walk on. I know dozens of people who catch their feet on rough spots and twist their ankles. This surface is not at all appropriate for a city street. We should be on the list to get a new street surface. We have lived with this subpar street for over a decade. It is terrible!	3/21/2023 9:58 PM
8	My greatest concern is the volume of heavy trash and recycle trucks driving on our streets that currently and are continuing to drive on and destroy our streets. Can the trash trucks be cut to once a week? Issue two cans (at no extra charge) to large families and only have heavy trucks once a week. We pay too much in street repair due to the trucks. It would be cheaper to have more cans issued to those who need them. That would be very few residences.	3/17/2023 9:04 AM
9	I like the fact that the streets will not be crumbling on the edges, filling in cracks with tar, and	3/16/2023 10:53 PM

hopefully will have a better base and asphalt integrity than the last replacement. I hope there is a ribbon curb on either side of the road so it won't crumble. I'm hoping that they tie into our cement driveway will be a good quality one. Probably my greatest concern is just the dust from the dirt road, and the amount of time it will be torn up.

10	My greatest concern is who is paying for relocation of water and gas lines. SAWS users and the gated communities should not be paying for the Old Shavano Park upgrades. SAWS users who comprise over 1/2 of Shavano Park tax payers) already pay for SAWS upgrades in the SAWS water areas and should not be liable for old Shavano Park upgrades. Why does the City keep ignoring this?	3/16/2023 7:23 PM
11	It is logical to address the streets most at need. Clearly, it based on age of existing streets. I appreciate the diagram however it is "greek" to me. I would only hope consideration has been made not to cut corners to keep costs at a minimum and use materials that will last many years. You did not say what the life span is for the new roads.	3/16/2023 2:14 PM
12	It is time for a complete reconstruction instead of temporary repairs that in the end require more time and \$\$.	3/16/2023 2:01 PM
13	It needs to be done but like all construction it is inconvenient and messy.	3/16/2023 3:48 AM
14	Like- needs to be done Concern- How long will it take to really be completed	3/15/2023 8:42 PM
15	It's wonderful for these streets to be updated. Concerns would be the accessibility to these streets during the reconstruction period.	3/15/2023 3:30 PM
16	I like that the streets are being taken care of before reaching a critical stage and that upgrades will be done simultaneously. Cost overruns would be my greatest concern.	3/15/2023 3:18 PM
17	Work is needed. Project is very slow	3/15/2023 3:11 PM
18	It is better to keep up with maintenance and this will never be cheaper than today. Needs to be done.	3/15/2023 3:00 PM
19	Newer water and gas ensuring less breakage	3/15/2023 2:39 PM
20	I am very glad that the streets will be redone. My greatest concern is traffic flow and access to my home while the construction is taking place.	3/10/2023 4:46 PM
21	A big project but seems needed.	3/10/2023 3:10 PM
22	I fully support the upgrading of city streets and the impact it has on the long-term attractiveness of our city. It is necessary to continue to attract home buyers for our upscale homes. Streets contribute considerably to overall attractiveness of neighborhoods.	3/10/2023 1:08 PM
23	my fear is 10 million may not cover the whole project	3/10/2023 12:57 PM
24	Yes. We need formal accesss to salado greenway	3/10/2023 12:38 PM
25	Cost over runs are a concern	3/10/2023 12:17 PM
26	I like updating service lines and roads. Greatest concern how that might affect NW Military traffic.	3/6/2023 7:21 PM
27	Seems necessary	3/6/2023 4:57 PM
28	Doubt it can be completed for the \$10 million Not sure that all the complex and ornate mailboxes should be rebuilt to existing type snd style considering virtually all of them are on public right of way in the first place. I think some of the original replacement cost should be borne by the homeowner. Glad the ribbon curbs were added other wise it would have been a waste of money	3/6/2023 4:21 PM
29	Very much needed upgrades	3/6/2023 3:06 PM
30	Love the idea of sidewalks so that we can safely walk. We live in a culture de sac which gives us limited walking opportunity unless we want to cross NW Military.	3/6/2023 2:39 PM
31	I like that it should help the damaged streets to last many years in the future. The only concern I have is the potential disruption of traffic.	3/6/2023 2:37 PM
32	Good to upgrade it. Just hoping it doesn't disrupt traffic too much on military.	3/6/2023 1:23 PM

33	I don't live on those streets but if the improvements are needed, they should be made.	3/6/2023 1:09 PM
34	I like the possibility of extending natural gas to my house. I want paved access to Salado Creek Greenway. Paved access to the greenway from Cliffside is highest priority for me. The greenway is an extraordinary and unique public resource provided to us that Shavano Park is not taking full advantage of at this point. Paved access is a must.	3/6/2023 12:37 PM

Question 4 Summary

Immediate Challenge: What do you like or what are your concerns regarding the De Zavala project?

- Open-ended comment box; 36 comments submitted
- Responses varied but generally:
 - Support for sidewalks and improved bike lanes
 - Support for sight-line improvements
 - Concerns with traffic during construction
 - Concerns with access to homes during construction

Q4 Immediate Challenge: Phase 1A De Zavala Federally Funded Project
 De Zavala Road will be improved in 2024 using Federal funds. The four goals of the project are: (1) install a 54 inch drain pipe under the street to convey all water currently spilling from the Municipal Tract towards homes on Ripple Creek/Painted Post, (2) re-pave the street, (3) add raised sidewalks, bike lanes and 2 feet of buffer between the bike lane and car lane, (4) reduce the height of the hill near Bikeway by about 2.25 feet to improve sight lines. The project is still in engineering and plans are not yet finalized. What do you like about this Phase 1A project or what are your basic concerns regarding the De Zavala project plans?

Answered: 36 Skipped: 5

#	RESPONSES	DATE
1	I love that we will be adding bike lanes and sidewalks. I also like that there will be a buffer for the bike lane. I am concerned that these measures will prompt some to want to increase the speed limit. I hope it remains 35mph as I feel this will help make the area more pedestrian friendly, especially with the bike lanes and sidewalks.	5/17/2023 1:47 PM
2	While we do have some residents that would appreciate the bike lanes, they seem to be a small part of the residents overall	5/6/2023 6:48 PM
3	Love the sidewalk and bikelanes	5/4/2023 5:33 PM
4	I think we probably increase bike and foot traffic while hopefully not increasing through traffic.	4/25/2023 9:30 AM
5	Yes as to closures and construction status.	4/13/2023 12:34 PM
6	We need better sight lines.	3/21/2023 9:58 PM
7	My biggest concern is the volume of water that will suddenly hit the bottom of the dip as the slope is changed.	3/17/2023 9:04 AM
8	I'm thinking part of the project should include a beautification of the corner at NW Military in dezavala. This is a classy neighborhood, and we need a beautiful monument with excellent landscaping design for the corner. It's the most highly viewed corner of our neighborhood. I would put some money toward that.	3/16/2023 10:53 PM
9	Construction seems to be the theme. If NW Military Hwy is under construction and DeZavala are under construction, traffic flow is directed to Lockhill Selma creating more and more traffic. The speeding on Lockhill Selma is worse and police monitoring seems to not be increased, thus we are getting high traffic and speeding on Lockhill. This can only get worse with more construction.	3/16/2023 7:23 PM
10	Adding sidewalks and bikeways is a big plus. Traffic disruption is always a concern.	3/16/2023 2:18 PM
11	It all sounds good and I would hope the residents affected will be pleased.	3/16/2023 2:14 PM
12	De Zavala has needed improvements for a while. Many cyclists and runners/walkers use this road so it will be much safer with sidewalks and bike lanes and I know the residents on Ripple Creek/Painted Post will appreciate the drain pipe! De Zavala has and will continue to be more heavily traveled on so the hill grade change will make the road much safer as well.	3/16/2023 2:01 PM
13	It needs to be done.	3/16/2023 3:48 AM
14	Needs to be done Concern Will a sidewalks be connected	3/15/2023 8:42 PM

15	Concerns would be the time frame no accessibility during the project.	3/15/2023 3:30 PM
16	Like the drainage fix and sidewalks, bike lanes, safety features. Concerned that the road will become too wide and more traffic will result. Also reducing the height of the hill will remove some of the charm of the area. Make it more generic.	3/15/2023 3:18 PM
17	None	3/15/2023 3:11 PM
18	My basic concern is the bike lanes. Bikers rarely obey traffic safety laws and should not be allowed on roads with speed limits over 30 mph. They simply occupy space that could be used for cars and add to impervious cover.	3/15/2023 3:00 PM
19	sidewalk	3/15/2023 2:59 PM
20	Safety for walkers and bikers	3/15/2023 2:39 PM
21	Each goal sounds great, but I'd like to confirm the entrance to our driveway will not be affected.	3/12/2023 8:08 AM
22	Biggest concerns are time it will take and traffic flow.	3/10/2023 4:46 PM
23	Honestly I don't see that many bikers. Seems like a waste of taxpayer money.	3/10/2023 3:10 PM
24	I live on Ripple Creek and support this project as it will greatly reduce the flooding that occurs with every rain - even if only half an inch of rain because it travels a great distance and accumulates.	3/10/2023 1:08 PM
25	hopefully the federal funds will cover the project	3/10/2023 12:57 PM
26	Formal access to greenway	3/10/2023 12:38 PM
27	Like the improvement to street width addition of sidewalks. Concern - drainage could be reduced in size as there already existing drainage that has been effective.	3/10/2023 12:17 PM
28	Like reduction of hill and bike lanes and sidewalk. Concern is traffic on Dezavala during construction.	3/6/2023 7:21 PM
29	Our home borders on De Zavala. How long will our driveway be blocked off? How much closer will cars be driving to our house? How much louder? When the green space was cleared behind our house it GREATLY increased the traffic noise and lights in our back yard. We were NOT warned that everything would be cleared right up to our fence line. We have been here since 1991 and never had an issue with drainage but I can see the drainage pipe along our property will help others. BTW we have numerous Indian artifacts come up whenever we put in a new fence. The pipe dig will undoubtedly turn up more.	3/6/2023 4:57 PM
30	Would much prefer that bike lane and sidewalks were lever to each other to allow for emergency bicycle bailout from traffic or obstacle avoidance	3/6/2023 4:21 PM
31	Good idea	3/6/2023 3:06 PM
32	Any projects that reduce the likelihood of flooding are good. No concerns other than potential traffic disruption	3/6/2023 2:37 PM
33	I love this!! I'm afraid to ride near busy roads but this would make me feel safe! High time our city became bike and pedestrian-friendly! Bravo. Let's do it on military.	3/6/2023 1:23 PM
34	N/A	3/6/2023 1:09 PM
35	These upgrades take the rustic out of living in Shavano park.	3/6/2023 12:56 PM
36	I like bike lanes	3/6/2023 12:37 PM

Question 5 Summary

Long-term Challenge: Street Project Phases 2, 3 and 4

- Open-ended comment box; 29 comments submitted
- Responses varied but generally:
 - Glad the City is being pro-active; planning-ahead
 - Concerns with Happy Trail chip seal breaking up

Q5 Long-term Challenge: Phasing the Maintenance of City StreetsThe phasing and prioritization of street maintenance will be key to ensure financing remains feasible and manageable. City Staff has put together this long-term plan to meet the challenge of maintaining the City's streets as follows:

PHASE 2 - Old Shavano Park West neighborhood (neighborhood north of City Hall)The streets in this area were built in the 1970s and are in decent condition largely because of their curbs and newer age than Old Shavano Park East. Estimated timeline to address: in 5 years.

PHASE 3 - Shavano Creek and Shavano Estates. These streets were built in the late 1970s - 1980s and are in good to decent condition. Estimated timeline to address: in 10 years.

PHASE 4 - Lockhill-Selma and Pond Hill. These two major thoroughways were constructed in the early to mid 2000s and are still in excellent condition. The City anticipates with regular maintenance such as seal coating and crack sealing these streets can endure for many more years. Estimated timeline to address: in 15 years. To learn more about these long-term plans visit <https://www.shavanopark.org/streetbond>Note the subdivisions of Bentley Manor, Huntington and Pond Hill Garden Villas and Willow Wood are private streets managed by a HOA.

What are your concerns with this long-term street maintenance plan?

Answered: 29 Skipped: 12

#	RESPONSES	DATE
1	None.	5/17/2023 1:47 PM
2	Phasing would be the main issue, both keeping costs in check and limiting disruption to the residents	5/6/2023 6:48 PM
3	Disturbance of habitat or native eco systems	5/5/2023 8:47 PM
4	Well it appears that timing is well regarded but I'm sure contingencies are in place, might be a side note in the more comprehensive plan.	4/25/2023 9:30 AM
5	OkdxShavanibStreets construction, access and routes to maneuver. What us the approximate time table?	4/13/2023 12:34 PM
6	Happy Trail is in terrible shape. We have the nasty chip seal. Please see my previous comments. In no way can our street be construed as in good shape.	3/21/2023 9:58 PM
7	Seems good. The cut off from NW Military, running by the deli and what a burger to 1604 gets heavy use. It may need more maintenance than is allowed in this plan	3/17/2023 9:04 AM
8	None yet	3/16/2023 10:53 PM
9	The private streets residents pay for their street maintenance. Do not make the gated community residents also pay for the rest of Shavano Park streets. The City contracted to maintain the medians on Lockhill Selma next to Bentley Manor, and most of the time they are	3/16/2023 7:23 PM

neglected. Thus Bentley Manor and the gated communities receive no City services except police and fire, but are required to pay taxes for all of SP residents. It's time to correct this and ask the City to appropriate expenses to those who use the services.

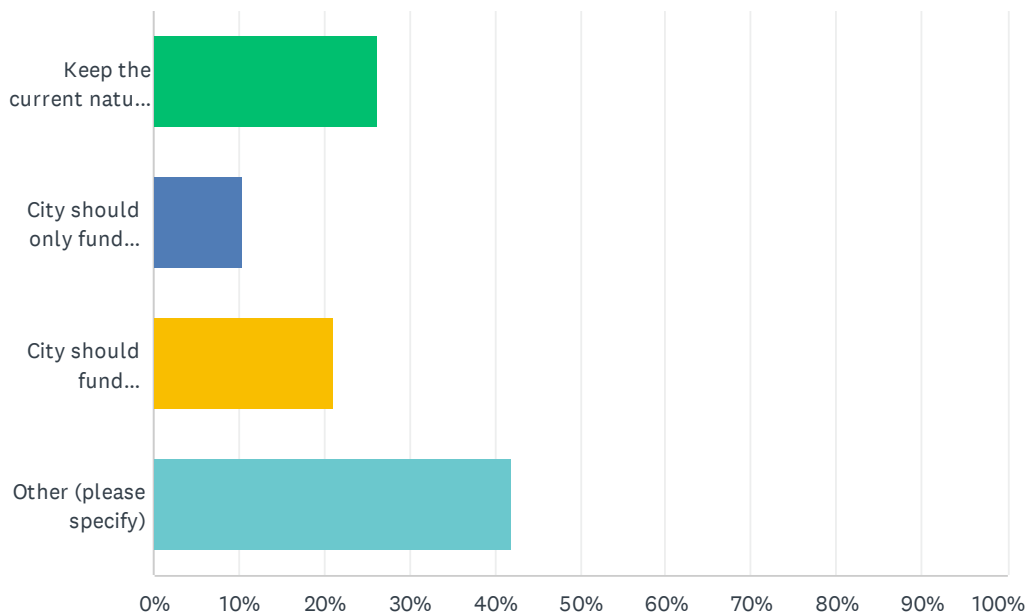
10	Again, it makes sense but I would like to know if the City will have a reserve account for setting aside funds for future street maintenance and/or special projects. If not, what is the plan for raising funding for future road maintenance.	3/16/2023 2:14 PM
11	Everything has to be maintained long term. If you do it correctly, you will save \$\$ and time.	3/16/2023 2:01 PM
12	Glad the city is being proactive.	3/16/2023 3:48 AM
13	Will entrances to Estate section from NWMilitary to both Warbler Way entrance/exits be assessed when full of water from rain and be reconstructed to raise them sufficiently to prevent the standing water that happens currently.	3/15/2023 8:42 PM
14	None	3/15/2023 3:18 PM
15	None	3/15/2023 3:11 PM
16	the mess from construction, the traffic and the noise	3/15/2023 2:59 PM
17	119 Long Bow Road	3/15/2023 2:39 PM
18	Sounds reasonable	3/10/2023 3:10 PM
19	It appears to be a well thought out plan and financially prudent.	3/10/2023 1:08 PM
20	none at this time	3/10/2023 12:57 PM
21	No concerns but we need to have formal accreta to greenway. Every other neighborhood has formal, safe access	3/10/2023 12:38 PM
22	We should continually budget for improvements	3/10/2023 12:17 PM
23	None	3/6/2023 4:57 PM
24	Potentially overlapping street bonds leading to increasing tax rates.	3/6/2023 4:21 PM
25	Happy Trail pavement is horrible. Very loose gravel. Dangerous for walking running biking and driving	3/6/2023 3:06 PM
26	No concerns. These sound like well-thought-out and appropriate plans.	3/6/2023 2:37 PM
27	Just make sure there aren't any bottlenecks for residents. Thanks!	3/6/2023 1:23 PM
28	N/A	3/6/2023 1:09 PM
29	Do not change the curbs on Turkey creek like the new disgusting curbs being done where you turn in from military.	3/6/2023 12:56 PM

Question 6 Summary
Access to Salado Creek Greenway on Cliffside

- Residents had three options or could select "Other" and write in their own thoughts for what Cliffside access point should look like.
- 16 comments submitted
- *Answers and comments* were mixed in either supporting or not supporting an improved access to the Salado on Cliffside

Q6 Access to the Salado Creek Greenway Trail on CliffsideSan Antonio has created a public trail access near 1604 and Blattman Elementary. Huntington HOA is constructing a private gated access trail to the Salado as well. The only other access point to San Antonio's Salado Creek Greenway in Shavano Park is the southern Cliffside natural trail. The City has made some improvements to the Cliffside pathway but has sought to preserve a natural footpath. The existing path is difficult for bicyclists and has several rough spots. There is also no available space for parking and street parking is not allowed. Some residents who participated in the Town Plan process so far expressed desire for improved accessibility on the trail similar to the paved and gated access like Inwood HOA in San Antonio. There are difficulties creating a similar trail due to challenges funding the re-grading of the path and ability for the City to put up a gate to monitor and control access.What would you like Shavano Park to do with the Cliffside Trail access point to Salado Creek Greenway?

Answered: 38 Skipped: 3



ANSWER CHOICES	RESPONSES
Keep the current natural walking path; provide only limited improvements within minimal funding	26.32% 10
City should only fund improved trail access only if a gated/controlled access can be implemented and City of San Antonio partners to help pay for the design and construction	10.53% 4
City should fund improvements for the trail to be made accessible to bicyclists and those with limited mobility even if a gate/controlled access cannot be implemented	21.05% 8
Other (please specify)	42.11% 16
TOTAL	38

#	OTHER (PLEASE SPECIFY)	DATE
1	Extension to the existing bike trails is an excellent idea, and should be prioritized over any local neighborhood bike trails. The infrastructure already in place is excellent, and we should tap into that	5/6/2023 6:48 PM
2	I don't think we want the Cliffside access to become a nuisance area for non residents. Maybe a bike parking area right inside the path.	5/5/2023 8:47 PM
3	Keep no parking	5/4/2023 5:33 PM
4	Limit outside cars parking in streets or our property. Creek crossing Inbear 101 Cliffside as high water has taken down fence there.	4/13/2023 12:34 PM
5	I strongly urge the city to make the greenway safely accessible for residents with all ability levels. The greenway is an amazing recreation area. Shavano Park is one of the very few communities with direct access to the greenway. We should make the most of this opportunity for current residents and as a way to attract more new families to Shavano Park. We need families with young children in our city to renew and revitalize and counter balance our aging population.	3/21/2023 9:58 PM
6	Keep the current natural walking path, provide only limited improvements within minimal funding AS improving it with a gate and parking will simply invite more garbage tossed on the ground, more cars parking incorrectly - blocking the safety of the street corner and if people are going to drive their bikes or driving to walk, they can go to already established areas. Keep the residential area, on Cliffside, residential and not a park thoroughfare.	3/17/2023 9:04 AM
7	I do think that there should be gate controlled access that those who want to use it pay for. Perhaps a magnetic card that allows access that the resident can purchase. I do think it's worth improving it so that baby strollers of mothers who live in the neighborhood, and bicycles can more easily access the Salado trail. I do not think however, we need a big access like Inwood has. I'm not opposed to the city, paying for the trail modification. But I do think there should be controlled access that residence can choose to pay for or not.	3/16/2023 10:53 PM
8	I have talked to residents on Cliffside, and most of them do not want this public access to Cliffside. It would increase parking and traffic on Cliffside. The residents on Cliffside value their privacy and quiet neighborhood, so why would the City want to change this?	3/16/2023 7:23 PM
9	I have personally not seen the area in question so may not be best qualified to offer an opinion. Logically, if those residents most affected (east of NWM) who have expressed they want gates, trails etc. are they willing to have taxes raised or another bond? Based on the dilemma explained here, it sounds like this expense may end up more than the City or all SP residents would want to incur.	3/16/2023 2:14 PM
10	I have not accessed Salado Creek via the Cliffside Trail	3/16/2023 2:01 PM
11	I'm not knowledgeable enough to comment	3/15/2023 2:39 PM
12	I'd love to see the trail access improved. Controlled access would welcomed.	3/10/2023 4:46 PM
13	Need this -	3/10/2023 12:38 PM
14	Parking needed	3/6/2023 4:57 PM
15	I am an avid rider but I think this is a non starter. Better to use the existing trailhead at 1604 To	3/6/2023 4:21 PM

expensive for VERY little use by residents and we don't need to use our tax dollars to provide a nice feature for non residents (like the expensive playground facilities at CH)

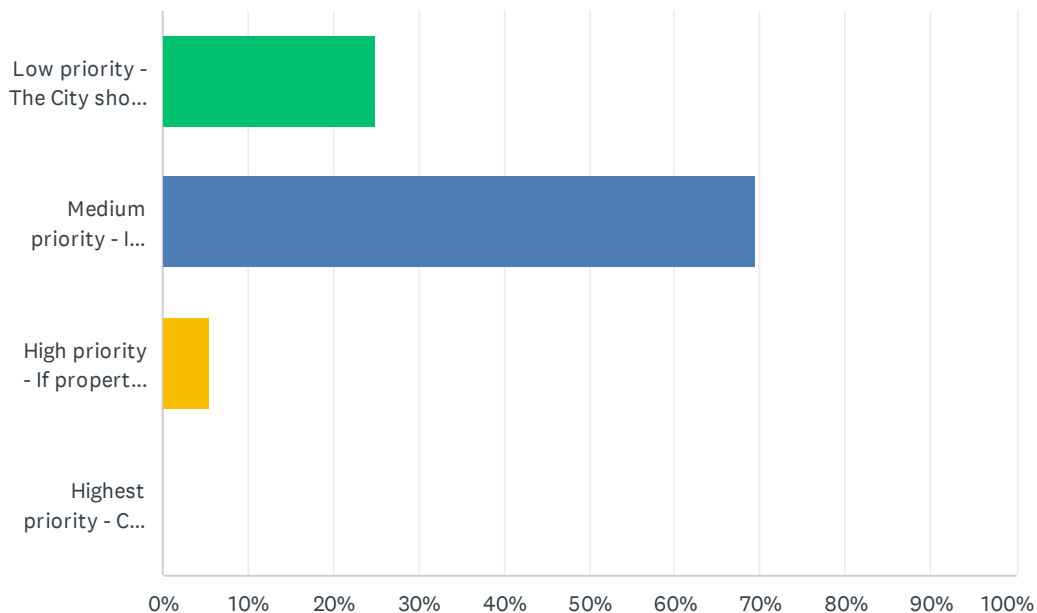
16	This is of utmost importance Please build access to the greenway Should be a highest priority	3/6/2023 3:06 PM
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Question 7 Summary
Drainage Project Prioritization

- No respondents supported eminent domain (if necessary) at *highest priority*
- Only 2 respondents supported *high priority*
- Strong majority supported *medium priority* (69.44%)
- 11 Comments submitted

Q7 Drainage Plans for Future Between 2017 and 2022, the City spent \$1.1M on drainage projects and exhausted its capital reserves for drainage. Federal funding has been approved to complete a major drainage project to redirect storm water runoff in a pipe down De Zavala to the Olmos basin and away from the homes on Bikeway, Ripple Creek and Painted Post. Two remaining identified projects total \$4.4M to achieve and are beyond City reserves. Both projects propose to install storm sewer to capture water currently above ground and carry it underground to the Olmos Creek basin (see map - blue is potential underground storm sewer to run alongside the street). The Turkey Creek/Honey Bee project would mitigate the flood risk to the homes within the current 100-year floodplain. The Elm Spring project would prevent the roadway becoming flooded in even small rain events as it is today. Both projects are likely to require agreement with property owners to construct improvements on private property to reach the Olmos Creek basin. How do you feel these drainage projects should be prioritized? Select one of the options below. You may also leave a comment explaining your answer.

Answered: 36 Skipped: 5



ANSWER CHOICES	RESPONSES	
Low priority - The City should pursue grant funding from State or Federal, even if that means years until funded	25.00%	9
Medium priority - If property owner cooperation is achieved, the City should wait and package these drainage projects when the streets are reconstructed into a single project in the future	69.44%	25
High priority - If property owner cooperation is achieved, the City should issue debt to accomplish these projects	5.56%	2
Highest priority - City should issue debt to accomplish these projects as soon as possible and secure drainage easements, even up to using eminent domain if necessary, to complete the projects	0.00%	0
TOTAL		36

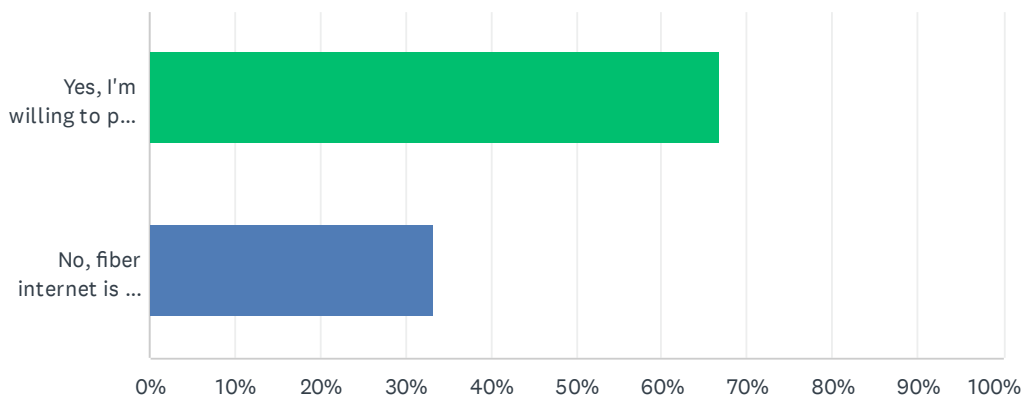
#	YOU MAY LEAVE A COMMENT:	DATE
1	Not sure	5/4/2023 5:33 PM
2	Depends on how many areas are subject abs cooperation of owners.	4/13/2023 12:34 PM
3	Were these houses built in a known flooding area? If so the homeowners need to take responsibility for their poor choices. When ALL SP residences have to pay for individual foolishness of building sites or poor construction planning it is a case of robbery of your neighbors	3/17/2023 9:04 AM
4	Should pursue grant funding from the state or federal well property. Owner corporation is being sought. I think wait a little while for sure to package the project with Street reconstruction. It would be a lot cheaper.	3/16/2023 10:53 PM
5	Checking off Medium shouldn't mean the City pursuing funding from State or Federal, although I have no idea how long it took to get the funding for DeZavala. No one wants to see any of our homes or property flooded. If packaging it all together is too large, can it be broken down by need?	3/16/2023 2:14 PM
6	Even though a medium priority was selected, the city should still pursue grant funding.	3/10/2023 1:08 PM
7	Drainage is a done deal that wasn't addressed properly decades ago. Most of the issues that need to be addressed are on private property and could be tremendously expensive and disruptive to fix now.	3/6/2023 4:21 PM
8	I don't even feel this needs to be done.	3/6/2023 12:56 PM

Question 8 Summary
City's Digital Infrastructure

- 66.67% of respondents stated willing to pay more to get fiber internet
- 33.33% of respondents stated fiber internet not important enough to them
- 11 comments submitted
 - Several residents who already have AT&T fiber internet responded

Q8 City's Digital Infrastructure: Home Internet SpeedThe City has limited influence over the private investment decisions of internet service providers (ISPs), but in recent years many residents, staff and Council members questioned why Shavano Park did not have fiber direct to home like some other surrounding neighborhoods. In 2022, the City Council created a resident-volunteer Internet working group to work with ISPs to encourage bringing fiber internet to Shavano Park. This vision was to have fiber internet directly into the homes and businesses of Shavano Park across the City to meet the digital demands of the future.Fiber internet allows 1+ Gigabit per second speeds and greater internet reliability.If you don't have fiber internet today, would you be willing to pay more in your monthly internet bill to get fiber internet? You may also tell us your experience with fiber internet if you have it today.

Answered: 36 Skipped: 5



ANSWER CHOICES	RESPONSES
Yes, I'm willing to pay more for fiber internet	66.67% 24
No, fiber internet is not important enough to me to pay more	33.33% 12
TOTAL	36

#	YOU MAY LEAVE A COMMENT HERE:	DATE
1	The latest plans I saw showed Painted Post being excluded. I work from home, and Spectrum and both are poor choices with limited bandwidth	5/6/2023 6:48 PM
2	Always frustrating when internet is slow	5/4/2023 5:33 PM
3	Internet is a private business. SP City needs to issue permits. Maybe y'all could invite the additional lines BEFORE THE STREETS ARE REPAVED!!!! But I do not see that our SP Government needs to be tyrannical mandating businesses to do things that are not beneficial to the business. I'm not thrilled to pay more but I could. I don't care if my service is any faster than it currently is.	3/17/2023 9:04 AM

4	I have to say yes on this one. I was not happy to find out SP was excluded. My office is the furthest back from our modem and I constantly have issues, especially in a larger home.	3/16/2023 2:14 PM
5	We have AT&T fiber internet but they had to run the fiber from two houses down and bury it in the yard which they didn't bury it well at all. Our speed is better than it was but we expected it to be much faster.	3/16/2023 2:01 PM
6	I have fiber internet now.	3/15/2023 8:42 PM
7	But it depends on the provider	3/15/2023 2:59 PM
8	Our ATT upgrade is still slow	3/15/2023 2:39 PM
9	At&T fiber has been reliable and a good service.	3/10/2023 3:10 PM
10	Access to trail off cliffside is my highest priority	3/10/2023 12:38 PM
11	I have fiber based high speed internet	3/6/2023 1:09 PM

Question 9 Summary

Shavano Pak Water Utility long-term challenges

- Open-ended comment box; 22 comments received
- Many interesting comments received.

Q9 Shavano Park Water Utility Long-term Challenges (Not for SAWS customers in Shavano Creek, Huntington, Bentley Manor, Willow Wood, Pond Hill Garden Villas or De Zavala Estates)The Shavano Park Water Utility has performed numerous upgrades to the system in recent years necessitated by the TxDOT NW Military Highway project and the City's 2022 Street Bond Project. In both instances, the lowering or moving of water lines is necessary to remove conflicts with street reconstruction or other utility work. The Water Utility has replaced 3,000 linear feet of water lines and 5 major crossings along NW Military. Most pipe replaced aging water lines dating to the 1970s or older. To be able to prioritize and properly assess the replacement of aging pipe, the Shavano Park Water system needs to assess the age of each water main within the distribution and map them in a comprehensive water model. Water models can help determine water line material types and when they need replaced due to material deterioration. Do you have concerns or input regarding the long-term challenges to the Shavano Park Water Utility?

Answered: 22 Skipped: 19

#	RESPONSES	DATE
1	No major concerns as long as the current and proposed transportation and drainage infrastructure projects do not interfere with service.	5/17/2023 1:47 PM
2	Having a complete dataset is critical for both estimating costs and enabling future long term maintenance	5/6/2023 6:48 PM
3	Yes. The one that they put in near our house is Leaking. It never leaked before.	5/5/2023 8:47 PM
4	If it needs to be done so be it	5/4/2023 5:33 PM
5	My concerns are being addressed through this current process at least for public access. As far as personal access the continued blasting at the quarry has caused foundation issues that causes water and waste water issues that cost homeowners	4/25/2023 9:30 AM
6	Not really	4/13/2023 12:34 PM
7	We have great water service in Shavano Park. I am very thankful. However rates are too high and terribly punitive for people with big yards. I strive to maintain a healthy landscape and healthy trees. I maintain a green space for the benefit of society by providing vegetation which improves air quality. The high water bills make this very difficult. Thank you for considering my comments.	3/21/2023 9:58 PM
8	Yes. Hopefully for individual lines that cross under the streets to residences, the City has put in a conduit for those lines and they won't have to cut the beautiful new streets as soon as the streets are in. Also, please upgrade the oldest lines BEFORE a crisis or emergency. Make that a budgeted time as well a money issue. I believe the 600++ residences and City Offices that are on the SP Water System pay which is split between the users for the time of Public Works and all of the water used. That probably includes all of the water used by our amazing SP Fire Department practice and refilling of the tanker trucks.	3/17/2023 9:04 AM
9	Yes, don't pay for this from Shavano Park Tax dollars.	3/16/2023 7:23 PM

10	I support replacing aging water lines in order to keep our water supply intact.	3/16/2023 2:01 PM
11	We have to keep up with replacing the old pipes.	3/16/2023 3:48 AM
12	awe should be as pro-active as possible re long term water plans	3/15/2023 8:42 PM
13	No	3/15/2023 3:30 PM
14	no	3/15/2023 2:59 PM
15	Just availability as we face more drought	3/15/2023 2:39 PM
16	I don't know enough about this to comment	3/10/2023 4:46 PM
17	I have concerns about the long-term viability and sourcing of water through our own water utility. Also, pricing is always an issue.	3/10/2023 1:08 PM
18	we should consider structuring Shavano Water similar to SAWS with an elected board of water users	3/10/2023 12:57 PM
19	Have been happy with decisions regarding Shavano water. Thanks.	3/6/2023 4:57 PM
20	The city and the Shavano Water Users need to workout a long term agreement to essentially privatize the water dept into an autonomous unit governed and run by an elected water board from its member's. A complicated issue but better in the long run for users and the city. Interlocal agreements can be worked out the cost share some of the commingled assets and such. As stated this is a complicated issue but water users aren't willing to possibly let a potential SAWS dominated city council dictate our water rates and services.	3/6/2023 4:21 PM
21	N/A	3/6/2023 2:37 PM
22	No	3/6/2023 1:09 PM