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Message from Sheriff Wilz



First, I thank all the men and women of the Waupaca County Sheriff's Office for their compassion, professionalism and dedicated service protecting and serving the citizens of Waupaca County. I also thank our law enforcement committee for their support they provide the Sheriff's Office.

This past year, we faced significant challenges due to COVID-19, social unrest and calls for police reform. The Covid-19 pandemic forced the Sheriff's Office to change operational procedures at times. Even with these changes, our staff continued to provide a high level of service to the community.

As Sheriff, you have my solemn oath our team of law enforcement professionals will work hand in hand with the communities we serve to make Waupaca County a great place to live, work, and raise a family. I will always hold myself and every member of this agency to the highest levels of service and integrity.

Waupaca County Law Enforcement Committee



Mission Statement:

Our Mission is to serve the public by enhancing our partnership with the community to protect life and property, prevent crime, and solve problems.

Communications Center

The Communications Center is staffed twenty-four hours a day, 365 days per year with highly dedicated, trained professionals known as Telecommunication Officers. The Communications Center is staffed with 13 Telecommunication Officers, 2 Communications Sergeants, and 1 Communications Captain. These professionals are the vital link between the citizens, emergent and non-emergent agencies and services within Waupaca County. The Telecommunication Officers continually monitor and respond to over 12 radio channels and 911 landlines, 911 cell lines, and administration non-emergent calls.

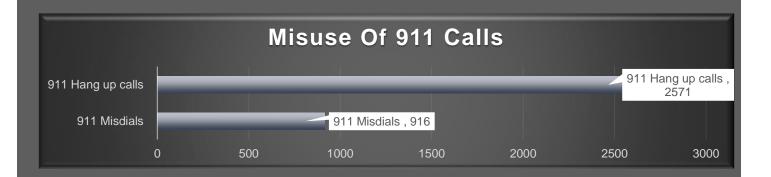
The agencies and groups the Waupaca County Communications Center serve include:

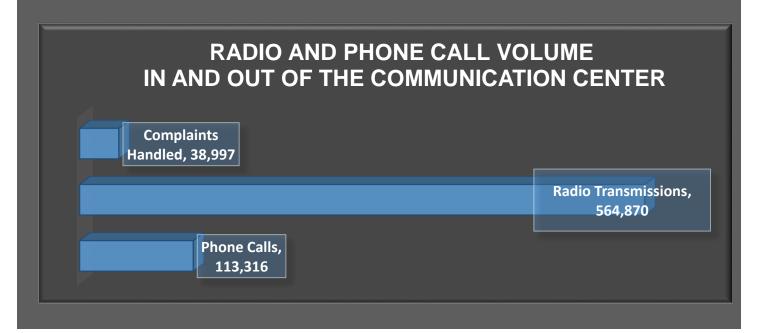
Waupaca County Sheriff's Office Waupaca County Jail Waupaca Police Department Weyauwega Police Department Manawa Police Department Marion Police Department Clintonville Police Department New London Police Department Fremont Police Department Iola Police Department 5 ambulance services 14 fire departments 7 Emergency medical responder groups County Highway Department Department of Natural Resources State Patrol Utilities Among others

The critical information the Telecommunication Officers receive must be assessed and then disseminated to appropriate emergent or non-emergent responders. The data is vital for the responders as they evaluate the risks and determine the proper response method for each incident. A Telecommunication Officer handles numerous telephone calls for service each day. Our Telecommunication Officers continued to answer more than 99% of all phone calls, including 911 and instances of receiving multiple calls simultaneously, in less than 4 seconds. The State of Wisconsin recommended average answering time is 10 seconds.









Patrol Division

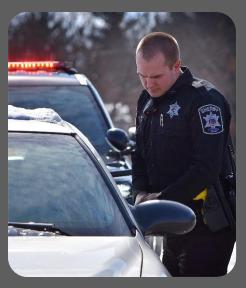
The Patrol Division is the most visible and available division of the Waupaca County Sheriff's Office. The division includes 21 Patrol Deputies, 4 Transport Deputies, 30 Part-Time Deputies, 6 Patrol Sergeants, 1 Patrol Lieutenant, and 1 Patrol Captain. Together, they provide law enforcement services 24 hours a day, 365 days a year for all municipalities that do not have a law enforcement agency and assist the agencies that provide law enforcement coverage. These services cover approximately 765



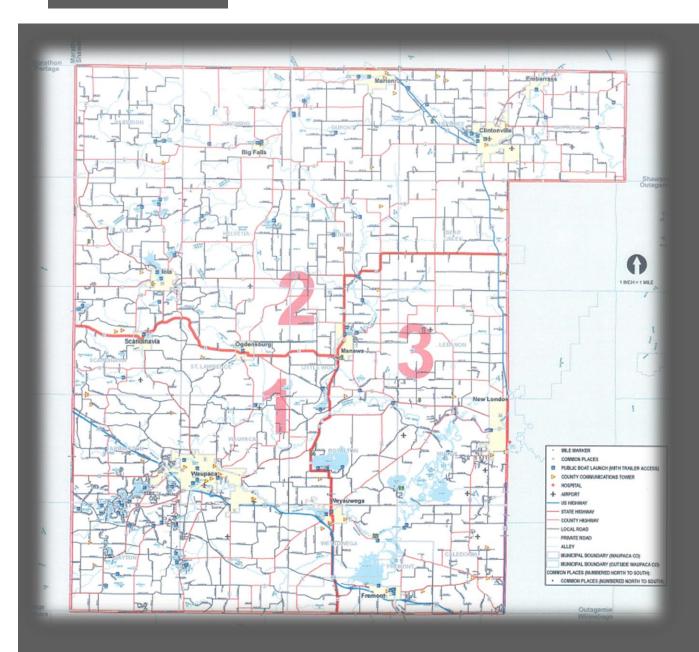
square miles, including 2,085 miles of state, county, and municipal roadways, 240 lakes, and 79 rivers and streams.

Waupaca County consists of 22 townships, 6 cities, and 6 villages. The population of the County is approximately 52,410.

The Patrol Division is responsible for enforcing state and local laws and handling many different types of calls for service. In addition to their regular duties, many of our deputies have taken on additional responsibilities requiring specialized training. These include:



- Field Training Program
- Special Weapons and Response Team
- Emergency Vehicle Operations Instructor
- Defense & Arrest Tactics Instructor
- Firearms & Taser Instructor
- K-9 Handler
- Community Service Presentations
- Crisis Negotiators
- Drug Recognition Experts
- Humane Officers
- Civil Process
- Vehicle Contact Instructor
- Professional Communications Instructor



Waupaca County is divided into 3 law enforcement sectors as illustrated above. One deputy is assigned to each of the sectors every shift. Any extra deputies we have working help cover areas of the county that are busy.

Primary Law Enforcement Services:

Big Falls

Embarrass

Ogdensburg

Scandinavia

Unincorporated areas of Waupaca County

Agency's We Assist:

Clintonville

Fremont

Iola

Marion

Manawa

New London

..

Waupaca

Weyauwega

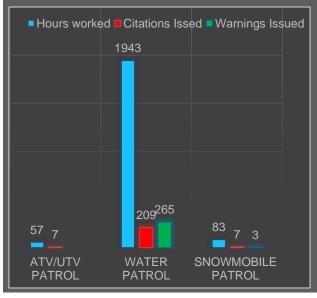
Wisconsin DNR

Wisconsin State Patrol



ATV/UTV PATROL

The unit investigated two injury UTV accidents and issued two OWI citations. Deputies issued other citations for failure to have a safety certificate, operate in the vicinity of a highway, and operate an OHV on the roadway.



WATER PATROL

Water patrol assisted in two search and rescues, assisted 44 persons and assisted 28 vessels. Water patrol issued 20 Boating While Intoxicated citations. The majority of the citations and written warnings were issued for PFD and navigational rules violations.

Snowmobile Patrol

Snowmobile patrol issued citations for the following violations: (3) operate on closed trails or public property, (1) careless or reckless operation, (1) fail to have safety certificate and (2) failure to have a trail pass. The written warnings were issued for failure to comply with signs and operate within vicinity of highway.







"When a police officer is killed, it's not an agency that loses an officer, it's an entire nation."

—Chris Cosgriff, ODMP Founder

HONOR GUARD

The Honor Guard comprises six deputies dedicated to representing the agency at police memorial services, funeral services, parades and processions, and posting colors.

In 2020 due to Covid-19, the Honor Guard did not participate in any public events. The Honor Guard annually attends the Law Enforcement Memorial service in Madison, which honors all fallen officers during Police Week. In the United States, 307 officers were killed in the line of duty in 2020.



K-9 UNIT

The K9 Unit consists of three Deputy Handler/K9 teams.

K-9 RECERTIFICATION



In early November, Deputy Handler/K9 teams attended North Iowa K9 annual recertification in drug detection and patrol work. North Iowa K9 provided the K9 recertification at various locations within Waupaca County. K9 Cuda and K9 Dom are trained in narcotic detection, tracking, article recovery, and protection/apprehension. K9 Nova is trained in narcotic detection and tracking. K9's Cuda, Nova, and Dom completed their recertification with a high degree of proficiency.

K-9 UNIT FUNDRAISER

The Waupaca County Sheriff's Office K9 Unit is funded and operates solely on donations from citizens and businesses within the community. Waupaca County community stakeholder's fundraising efforts for 2020 included an ice cream drive-through and a brat fry. In response to Covid-19 protocols, the K9 Unit held an outdoor golf outing fundraiser, K9 calendar sale, and a plush K9 mascot sale. The community stakeholder's efforts and donations to the K9 Unit were overwhelmingly generous.

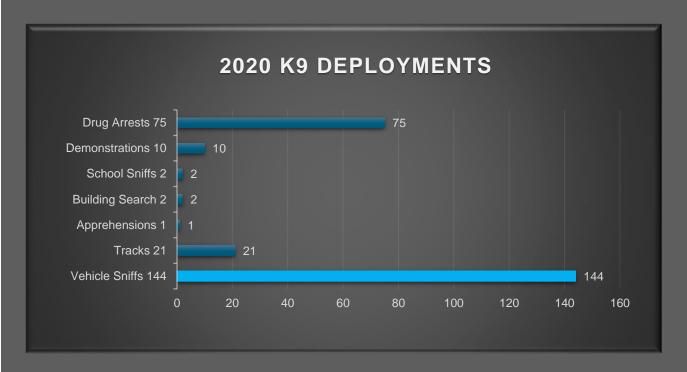


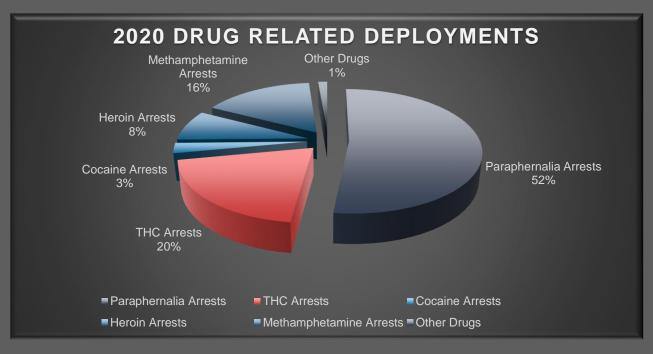




K-9 UNIT

In lieu of the unforeseen restrictions and protocols enacted due to the Covid-19 pandemic, the K9 unit still had 180 total deployments in 2020.





K-9 2020 YEAR IN REVIEW

Listed below are a few noteworthy examples of our K9 Units drive and determination to serve Waupaca County.

CUDA

Deputy Santiago and K9 Cuda deployed on a track to attempt to locate a twelve-year-old girl who had been missing for two hours in 15-degree weather. K9 Cuda led deputies within thirty yards of the girl's location where she was located (cold and afraid, yet unharmed) and transported for medical evaluation.

Deputy Santiago and K9 Cuda deployed on a traffic stop for a vehicle sniff where K9 Cuda gave a positive alert to the odor of narcotics, and 30 grams of methamphetamine was seized.

NOVA

Deputy Barden and K9 Nova deployed on a traffic stop for a vehicle sniff to assist State Patrol, where K9 Nova gave a positive alert to the odor of narcotics, and \$6,441 was recovered and seized as evidence.

While investigating a property damage complaint Deputy Barden and K9 Nova deployed for a track. K9 Nova tracked approximately 90 acres across hayfields leading down the road and into the suspect's driveway.

DOM

K9 Dom participated in a birthday celebration for a young child who wants to become a police officer when he grows up. The birthday boy had the opportunity to sit inside one of the K9 squad vehicles and meet K9 Dom, which made his day.

Deputy Labrosse and K9 Dom deployed on a traffic stop for a vehicle sniff to assist Weyauwega Police Department, where K9 Dom gave a positive alert to the odor of narcotics. Between 5 and 6 grams of heroin was seized.



DOM Deputy LaBrosse and K9 Dom partners since 2019



CUDA 2020Deputy Santiago and K9 Cuda 2020Deputy Barden and K9 Nova Partners since 2017



NOVA partners since 2019

Cuda, Nova, and Dom are in great health and their drive to serve the community remains strong.

Transport Unit

The Transport Unit, when fully staffed, consists of four patrol deputies. The transport unit provides a critical link between the patrol division and corrections, courts, mental health professionals, and parties involved in the court process. Deputies in the Transport Unit complete several primary duties, including:

 Transport prisoners to and from county jails, state prisons, juvenile detention centers, and hospitals for court appearances, medical appointments, sentences, and warrant arrests



- Transport mental health patients to and from mental health centers and court appearances
- Serve civil process including small claims, civil suits, evictions, Sheriff sale postings, replevins, injunctions, and restraining orders
- Security of the courthouse including jail inmate escorts to court appearances, courtroom security when needed for court proceedings, periodic courthouse entry point screening
- Serve criminal arrest warrants
- Assist with other Patrol Division functions

Throughout most of 2020, the Transport Unit was staffed by 2-3 deputies. The COVID-19 pandemic led to courts, correctional facilities, and mental health facilities conducting many hearings through remote video or teleconferencing means. In 2020, the Transport Unit completed the following:

Transport Unit Deputy Mileage: 99,396

Transports Completed: 280

Civil Process Service Attempts: 811Civil Process Service Completed: 597

RESERVE DEPUTIES

The reserve deputies' unit comprises approximately 30 deputies that serve as support officers to all law enforcement agencies in the county. The primary purpose of these deputies is to provide additional security and traffic control resources for special events throughout the year.



In 2020, we again experienced a lot of turnover in the unit. The department interviewed and hired approximately 20



new deputies this year. In this group, a good percentage of them were certified as officers in the state. We also had another opportunity to send a few new people to the recruit academy at Fox Valley Technical College in Appleton, WI this past year. We continue to have great success in providing an opportunity for those who wish to gain experience in law enforcement and community service.



SWAT/NEGOTIATOR

The primary goal of this team is to contain, control, and resolve situations as effectively and efficiently as possible while protecting life and minimizing the risk of injuries to all persons involved.

The year 2020 was challenging for Special Weapons and Tactics and Negotiators of the Waupaca County Sheriff's Office. The pandemic and the concern for officer safety affected our team's ability to train regularly.



The Waupaca County Swat Team deployed for a simultaneous drug search warrant on an apartment and residence in the City of Waupaca in January 2020.

The Waupaca County Swat Team added two new tactical operators and one additional negotiator. The team comprises 19 Tactical Operators and 4 Negotiators, along with the Commander and Deputy Commander. The team is multi-jurisdictional and includes members from the Sheriff's Office and officers from various agencies within Waupaca County.

The Waupaca County Swat Team added specialized equipment to the armored vehicle. This equipment was tested and is an excellent addition to our equipment. We possess state of the art equipment, including a Command Post, Armored Vehicle, Equipment Vehicle, various entry tools, and weapon delivery systems.





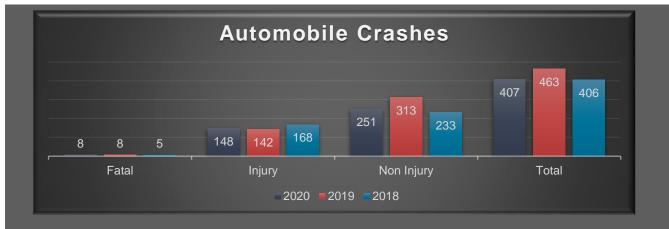
Field Training Officer Program



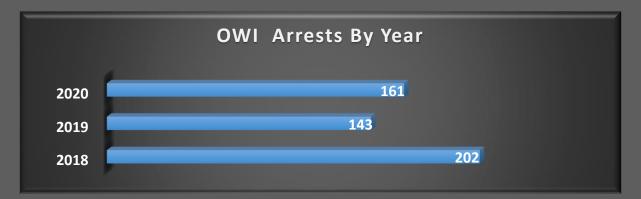
The Field Training and Evaluation Program is modeled after the San Jose, CA training model. The San Jose model is recognized in the Law Enforcement profession as the leader in training. Waupaca County's current field training manual was initially built through the input of Sergeant Gene Goode (retired), Sergeant Scott Lewis (retired), Sergeant Bill Zeamer, and Deputy David Huberty in 2005. The field training program consists of 14 weeks of training with a certified training officer. The new officer spends time in both the detective division and the communications center learning the policies and procedures of each. The new officer undergoes a 14-week training program to strengthen their skills learned during their time in college, followed by the academy.

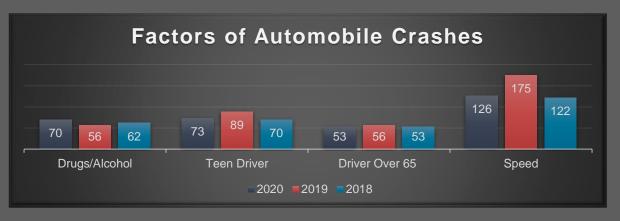
Each phase includes tasks to be completed by the end of that phase. The new officer reviews the department policies and procedures of each task multiple times and has the task signed off on as soon as they can successfully complete the task on their own without assistance from the field training officer. The new officer has three different FTO's assigned to them.

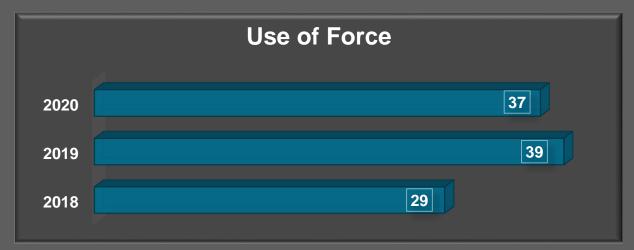
Waupaca County Field Training Officers are chosen after Deputies submit a letter of interest for the position. By this method, Waupaca County Sheriff's Office gains Deputies with a genuine interest in the program and mentoring new officers into a safe and rewarding career. Currently, Sergeant Josh Krueger is the Field Training Coordinator, and Sergeant Chad Repinski is the Field Training Supervisor. The Field Training Officers include: Deputy James Santiago, Deputy Curtis Much, Deputy Andy Thorpe, Deputy Graham Barden, Deputy Paul Hanneman. Deputy Bryan Strobusch and Autumn Ferg.

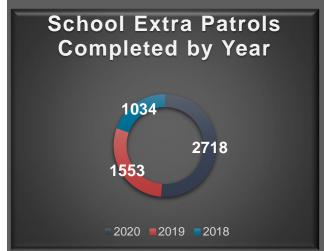




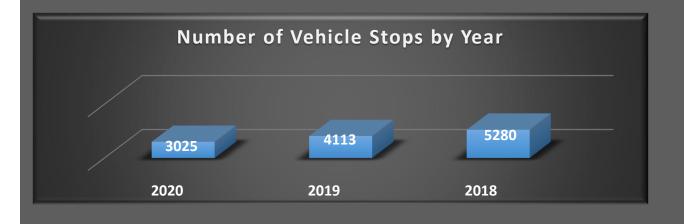




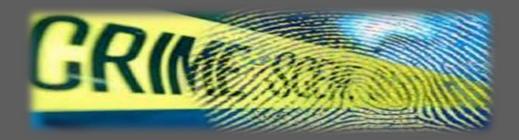








Detective Division



The Waupaca County Sheriff's Office Detective Division comprises 1 Property Manager & Evidence Technician, 2 Narcotics Deputies, 6 Detective Sergeants, and 1 Captain. The Detective Division is focused on advocating for victims while conducting fair, transparent, and impartial investigations.

The Detective Division is primarily responsible for investigative follow-up, evidence collection, crime scene analysis, and proactive investigative efforts on many different crimes, which generally require more time or resources. These crimes include sex crimes, child neglect and abuse, death investigations, property crimes, computer crimes, and significant traffic crash investigations.

The Detective Sergeants receive specialized training in several areas, which include:

- Interview and Interrogation Techniques
- Evidence Collection
- Death Investigation
- Sexual Assault
- Crimes Against Children
- Crime Scene Management
- Arson
- Photography



Property Manager & Evidence Technician



The Property Manager & Evidence Technician is a civilian (non-sworn) position. This individual independently manages the Sheriff's Office property/evidence computerized database, to include receipt, documentation, accountability, storage, security, and final disposition of all property and evidence recovered by the Waupaca County Sheriff's Office. This individual also possesses effective skills and abilities in evidence gathering and preservations, some knowledge of the judicial system as it pertains to preservation of evidence, the ability to identify and secure evidence, and logical thinking in the linking of evidence to criminal activities.

Internet Crimes Against Children (ICAC) and Digital Forensics



The Waupaca County Sheriff's Office collaborates and is a participating member of the Wisconsin Internet Crimes Against Children (ICAC) Task Force lead by the Wisconsin Department of Justice-Division of Criminal Investigation.

In 2020, Detective Sergeant Timothy Myers received seven case referrals, called "Cybertips", from the Wisconsin Department of Justice, involving suspect child enticement and child pornography activity within Waupaca County. Cases are received through the National Center for Missing and Exploited Children (NCMEC), the U.S. Department of Homeland Security, and disseminated through the Wisconsin DOJ ICAC online portal.

Many of the cases are ongoing and actively being investigated. However, two of the cases resulted in the arrest of 3 adult individuals. Child victims were identified in the United States and overseas. Charges are pending through Waupaca County Circuit Court for these individuals, including numerous felony charges of Possession of Child Pornography, Child Enticement, and Use of a Computer to Facilitate a Child Sex Crime. These crimes, if convicted, carry a mandatory minimum prison sentence of 3 years and a \$500 assessment for each image or video depicting child pornography.

Electronic devices, including mobile phones, tablets, and computers, carry increasingly more evidence related to criminal activity. Most everyone possesses mobile devices that are constantly recording data such as location, activity, biometrics, messaging and call logs, internet history, and much more. This information proves to be invaluable during criminal investigations as criminals utilize these devices while committing crimes.

The Waupaca County Sheriff's Office Digital Forensics Lab can process these devices utilizing tools such as Cellebrite Mobile Forensics and forensic programs such as Griffeye Analytics and Axiom by Magnet Forensics. With these tools, we can rapidly analyze digital evidence in-house to keep the investigation on track and conclude promptly. Devices are analyzed within hours versus months when using the Wisconsin Department of Justice Digital Forensics Unit.

The Waupaca County Sheriff's Office continues to be a leader in Digital Forensics by keeping up to date with changing technology, continued advanced training, and maintaining compliance with the Wisconsin Department of Justice Standards.

In 2020, the Waupaca County Sheriff's Office Digital Forensics Unit analyzed approximately 100 mobile phones and processed over one terabyte (1,000 gigabytes) of data from hard disk drives, USB drives, cloud storage, and mobile devices. Evidence from this data provided information resulting in the successful outcome of

numerous cases referred to the Waupaca

County District Attorney's Office.

Narcotics Division

The Waupaca County Narcotics Division is an active member of the Central Wisconsin Drug Task Force (CWDTF), which includes 15 law enforcement agencies within eight counties. The CWDTF is mainly funded through grants provided by the Federal Government, administered by the State of Wisconsin. These grants reimburse member agencies for manpower and other expenses involved in combating illicit drug activity. The Waupaca County Narcotics Division has two deputies assigned to the CWDTF on a full-time basis.



Federal Grant Reimbursements

The Waupaca County Narcotics Division relies heavily on the grants provided to the CWDTF for funding. Through 2020, the Waupaca County Narcotics Division accumulated \$22,708.34 in reimbursable funds through federal grants. That equates to 502.5 hours of overtime! In addition to the grant reimbursements, the Waupaca County Narcotics Division was allotted \$1,000 to purchase new investigative equipment.

Operating Highlights

ACTION	QUANTITY
Act 79 Search	9
Non-Fatal OD	6
UC Operations	3
Search Warrants	26

ACTION	QUANTITY	
Controlled Buys	19	
Traffic Stops	7	
Interviews	49	
CWDTF Assists	28	

SUBSTANCE	QUANTITY	
Marijuana	1.466.87	
Marijuana Plants	40	
Heroin	31.42	314 Doses
Cocaine	25.53	255 Doses
Methamphetamine	213.76	2,140 Doses
Ecstasy (MDMA)	1	1 Dose

All weights are approximate and listed in grams, except for Marijuana Plants and Ecstasy.

Waupaca County Shop with a Cop Program

The sixth annual Waupaca County Shop with a Cop program was completed December 25th, 2020. The Shop with a Cop program brings children and officers together during the holiday season. Usually they are paired together for a night of fun and shop at Waupaca Fleet Farm for gifts for their family members. After the shopping was complete, the group was bused back to the Waupaca Rec Center. Volunteers wrap the children's gifts. Food, drinks, and dessert was provided.



2020 brought many changes to everyone. Waupaca County Shop with a Cop program was no exception. The decision was made there would not be a one night get-together and shop. This year the parents took their own children shopping. The gifts purchased were placed on layaway at Waupaca Fleet Farm. The Shop with a Cop Program paid for the gifts. The gifts were picked up by Waupaca County Highway and brought to the Waupaca County Courthouse on December 17th. Over thirty volunteers wrapped the gifts. On December 20th, Officers from five different agencies delivered the gifts to the selected families.

Waupaca County Shop with a Cop Program raised nearly \$12,000 in 2020. Waupaca County Shop with a Cop program selected forty-five children to participate in this year's program. Forty-two children participated. Program participants apart a total of \$6710.90.

two children participated. Program participants spent a total of \$6710.89.

Waupaca County Shop with a Cop Program also helped Tomorrow's Children at N3093 Tomorrows Lane, Waupaca. The school advised us they would not allow the children to go home due to the pandemic concern meaning twenty-eight children would not be able to go home or receive Christmas gifts. On December 15th, 2020, members of the Waupaca County Sheriff's Office and Staff from Tomorrow's Children bought Christmas gifts at Waupaca

Fleet Farm. \$2800 was spent on gifts for the children. The volunteers also wrapped the gifts on December 17th. On December 25, 2020, six members of the Waupaca County Sheriff's Office delivered the gifts to the children at Tomorrow's Children School.

An anonymous donor wished to purchase gifts for a family. The donor was given a family to shop for. Gifts were purchased for three children and

one parent and dropped off at the Sheriff's Office. They were wrapped and delivered on December 20th.

In summary, a total of seventy-three children received gifts this year. \$11,807.38 was raised. \$9510.89 was spent. One anonymous donor purchased gifts for one family.



Crime Stoppers

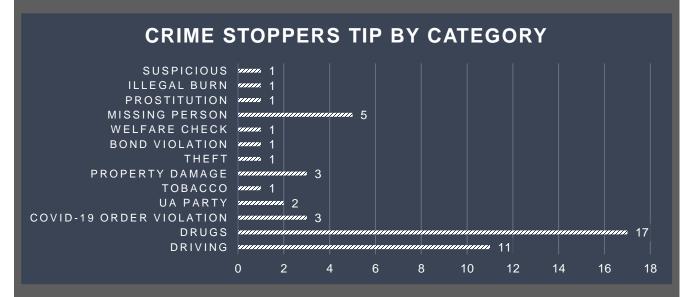
The Waupaca County Crime Stoppers program is a way for someone to report a crime while remaining anonymous. A person is eligible for a cash reward if their "tip" results in an arrest/citation. Crime Stoppers also offers the "quick \$50" program. This program is

designed for school kids and encourages students to report crimes within the schools. A student can receive \$50.00 for providing information resulting in an arrest/citation. In 2020, There were 48 total tips (see chart). There was no money given out for "tips".

CRIME WALLSTOPPERS

Crime Stoppers transitioned into a new program through Motorola. Currently, every

telecommunicator, narcotics officer, patrol sergeant, and detective sergeant have access to the program. In 2020, new posters were made specific to the "quick \$50". The posters were given to each school district within the county to display throughout their schools.





Law Enforcement Support Program or 10-33 Program

Waupaca County participates in the Federal Excess Property Management Information System, also known as the LESO 1033 Program. The U.S. Department of Defense 1033 Program permits the Secretary of Defense to transfer excess Department of Defense supplies and equipment to state and local law enforcement agencies for use in our law enforcement duties.

Created as part of the 1997 National Defense Authorization Act, the 1033 Program allows the Department of Defense to get rid of excess



equipment by passing it off to local authorities; we only have to pay for shipping costs.



In 2020 the Sheriff's Office was able to acquire two heavy-duty trailers. One trailer was enclosed, and the other was open. The trailers are versatile and have many capabilities for the Sheriff's Office. The Sheriff's Office was also able to acquire a telehandler from the program. The telehandler is currently being used at the Sheriff's Office evidence facility. This equipment would have cost Waupaca County taxpayers several thousand dollars if purchased new; however, due to our

department's involvement in this program, the only cost was the shipping of property from Fort McCoy to Waupaca.

The Sheriff's Office has had the opportunity to participate in the 1033 Program for several years, and over that time, have been able to acquire invaluable equipment to assist in serving the citizens of Waupaca County.



CORRECTIONS DIVISION

The Corrections Division is a critical component in the Criminal Justice System. The Waupaca County Jail is a correctional facility operated by the Sheriff, in accordance with the Constitutions of the State of Wisconsin and the United States of America. Accordingly, the jail will meet or exceed standards established by the Wisconsin Department of Correction, federal, state, and local law. The division includes 38 Correctional Deputies, 6 Correctional Sergeants, a Lieutenant, and a Captain.

In 2001, Waupaca County saw the opening of its new facility at 1402 East Royalton Street. The jail can house 321 inmates. Currently its average daily population is approximately 200 inmates.

The jail is responsible for the care and custody of prisoners. It also functions as a holding facility for convicted felons awaiting transfer to the Wisconsin State Prison System, sentenced prisoners, and prisoners awaiting trial.



Our facility holds a contract with Wood County to house 75 safe-keepers a day and Portage County to house 35 safe-keepers a day.

The County Jail is a busy and active facility. Numerous programs are offered to inmates. Our goal is to help the prisoners incarcerated.





Summary of Operational Changes and Initiatives

Operational Changes:

- Mental Health Treatment Hours were increased to 40 hours per week
- Food traps were added to 3H & 3G housing areas
- 2nd Floor DS remodel project completed. A wall was built in the middle of the 4 pods separating them. Windows were taken out and replaced with stainless steel panels.
- Stainless steel countertops and divider were built and installed with storage for books, magazines, toilet paper, paper towel etc.



- Video visitation kiosks were installed for conducting inmate's visits remotely.
- Huber locker room was refurbished.
 Four public video visitation terminals were reinstalled.
- Fingerprint machine was relocated near the booking counter.
- 2nd fingerprint machine was purchased and set up in a public location to handle court-ordered fingerprints without bringing them further into the facility and intake area.
- Alcohol monitoring kiosk was installed into our Huber waiting lobby. This accommodates
 those on bond and inmates on EMP.
- Placed Plexiglas over bars in vestibules between pods on 2nd and 3rd floors. Also put Plexiglas barrier over booking counter.
- Switched over food service contract from Aramark to Consolidated.
- Switched over commissary services contract from Aramark to Turnkey.
- SGTS Inc. camera and DVR upgrade. Added
 cameras in our minimum pods and discipline cells. Added more monitors on 2nd and 3rd
 floor control, so each side has monitors and added a door control station on the other
 side on 2nd floor control.



COVID-19 Pandemic drove many changes-

- Removal of non-essential staff from the facility
- Masks required for all staff along with monitoring
- Masks provided for inmates
- Increased sanitation procedures
- Additional PPE, cleaning supplies and sanitizer
- Modifications to In-person Visitation with restrictions
- 14-day observation at intake
- Intake screening revisions
- Staff schedule revisions
- Increase in Video Court and revocation hearingsadded 2 all-in-one PC's in the contact visiting rooms.
 WebeX system is available in the other contact rooms.
- Purchased sterilizing machines. The larger machine for larger rooms, and several handheld units for desks and office furniture.



Initiatives:

Purchasing a body scanner to screen for contraband of all incoming inmates.



Paperless system for Forms/Grievances and requests through the video terminals

Incorporating E-Messaging on the video terminals where family/friends can send videos, emails and pictures.

Remodel and re-purpose some of our visiting rooms to close off the public side, add door and paper pass for non-contact professional visits.





Programming

There are several programming opportunities provided and offered to inmates confined at the facility. All volunteers complete safety and security training to introduce them to the correctional environment and are subject to a criminal background check. Programs have been continually increasing due to the commitment of Jail Administration and support of the County and Community philosophy allocating supporting resources.

Programs offered include the following:

- FVTC provides GED education
- FVTC provides GOAL
- Religion: 7 days per week both services and bible study
- AA/NA
- Volunteers are used throughout the facilities as needed for occasional programming needs
- AODA is being provided by DHS
- Local Library- There is a good working relationship with the local library
- Volunteers continue to bring books in approximately three times per year

During recent months inmate programming has been temporarily suspended as a precaution due to COVID-19 concerns. When available with appropriate precautions, programming will resume.









Training

In order to provide safe and professional services to our inmates, deputies train yearly in many specialized areas. These include:

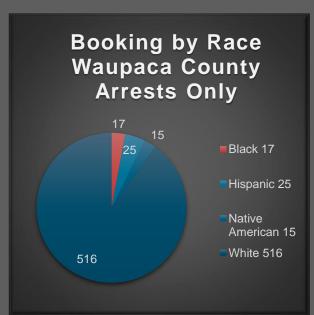


- PCS
- Taser Recertification
- POSC
- Cert
- Fire Evacuation
- Suicide Prevention
- Scott Air Pack Review
- Inmate Health Care
- Control and Distribution of Medication
- Blood Borne Pathogens

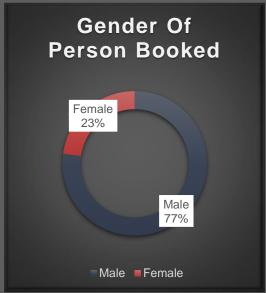


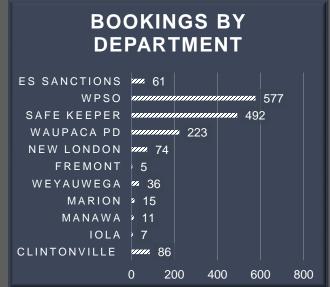
Financial











Total Jail Booking is 2020 1,587

RECORDS DIVISION



The records division consists of 3 full-time civilian employees. Included in this count are two Records Specialists, and one Records Supervisor/Administrative Assistant. These staff members play a vital role within the Sheriff's Office and are an essential part of every division. Duties include but are not limited to: reception

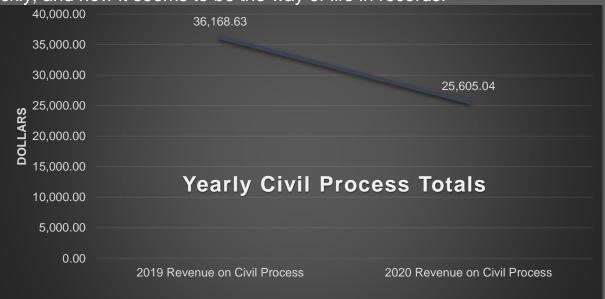
duties, answering request phone calls, type

reports and documents for deputies, managing sheriff sales, background checks, processing all criminal charges, preparing records and legal documents, extracting data from the RMS system, performing duties of Incident-based reports, receiving and preparing all documents related to civil process, processing discovery material for the Waupaca County District Attorney, serving as a notary republic, and

2020 Sheriff Sales &	30
Postings	
2020 Papers Served	437
2020 Revenue on Civil	\$25,605.04
Process	
2019 Sheriff Sales &	68
Postings	
2019 Papers Served	660
2019 Revenue on Civil	\$36,168.63
Process	

also processing some DMV transactions.

The records division began 2020 with three records specialists and a records supervisor. In January of 2020 we started reporting crime statistics to WIBRs. This was a difficult but welcoming transition. We were able to transition quite quickly, and now it seems to be the way of life in records.



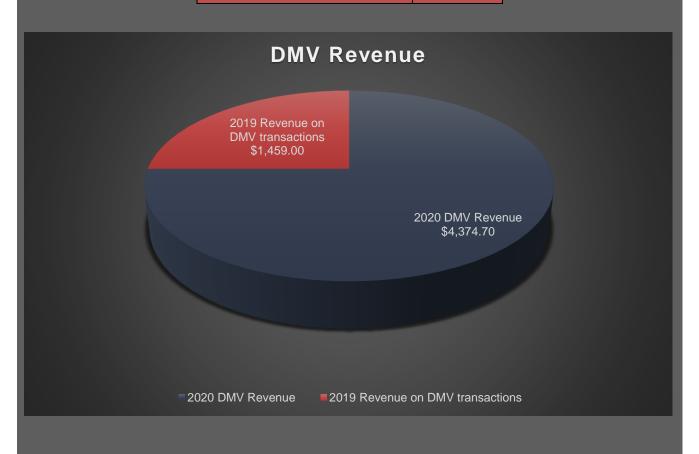


We are currently working with two Records Specialists,. The division was struggling with deciding to replace the third records specialist position or leaving it open. As of the end of 2020 we have been running very smoothly and thus, decided not to replace that position. We're excited as to the learning challenges and updates that 2021 will bring.

2020 brought some challenges with it. Although police contacts were down due to the Covid-19 pandemic, the Sheriff's Office became the hotspot for DMV transactions. Waupaca County Sheriff's Office was one of the few open

locations able to register vehicles and transfer titles locally. As reflected by the statistics, we more than quadrupled our transactions from 2019. So, where there were struggles, there were also some successes.

2020 DMV transactions	459
2019 DMV transactions	70



COMPLAINTS HANDLED BY THE SHERIFF'S OFFICE IN 2020

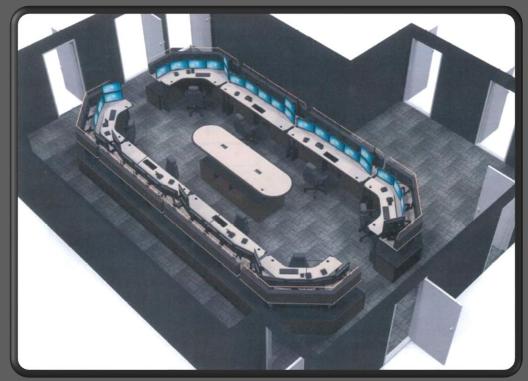
Offenses	Total Amount	Offenses	Total Amount
Abandoned Vehicle	221	Missing Person	26
Alarm	1	Mail Tampering	11
Medical Assist	579	Not Classified	653
Animal Problem	23	Noise Complaint	64
Alcohol Offense	48	Parking Problem	71
Assault, Simple	411	Property Damage, Non-vandalism	92
Attempt to Locate	6	Telephone Complaint	1833
ATV Problem	18	Probation/Parole Violation	7
Bail Jumping	31	Restraining Order Violation	17
Boat Problem	89	Recovered Stolen Property	1
Burglary, Residence, Unlawful Entry	65	Snowmobile Problem	22
Citizen Dispute	8	Sex Offense	63
Child Abuse/Neglect	29	Search Warrant	6
Citizen Assist	207	Suspicion	275
Community Policing	1181	Traffic Accident, Deer	500
Computer Crimes	2	Traffic Accident, Hit & Run	32
Dead Body	61	Traffic Accident, Property Damage	633
Disorderly Conduct	390	Traffic Hazard	1329
DUI Alcohol or Drugs	1	Threatening	63
Escort	6	Traffic Offense	1028
Family Fight (Non Violent)	125	Trespass of Real Property	92
Fish & Game Offense	1	Theft, Property, Other	174
Fraud/Swindle/Confidence Game	118	Theft, Property, Shoplifting	3
Fireworks	33	Truancy	3
Harassment	76	Theft, Vehicle: Automobile	11
Information	616	Unlawful Burning	43
Intoxicated Person	26	Unsecure Premises	8
Juvenile Runaway	62	Utility Problem	10
Juvenile Problem	22	Destruct/Damage/Vandalize Property	58
Lewd & Lascivious Behavior	1	VIN inspection	1
Lost or Found Property	96	Warrant Pick up	116
Residence or Vehicle Lockout	3	Welfare Check	463
Littering/Pollution Problem	28	Weapons Offense	61
Message Delivered	11	TOTAL:	12364

Future Initiatives

New Communications Center:

The Waupaca County Sheriff's Office has planned and is almost ready to start construction on our new 911 center. Throughout the last several years, the Waupaca County Communications Center started dispatching and answering telephone calls for more police departments throughout Waupaca County. During this same time period, technology related to public safety continues to grow.

The new facility will offer more room for state of the art technology, enhanced security systems, ergonomic dispatch councils, a system to provide clean, fresh air, and internal employee break rooms and restrooms.



Dive Team:

The Waupaca County Sheriff's Office has created an exploratory committee to research the county's need for a dive team. Waupaca County has 240 lakes (7,240 acres), 79 rivers and streams (335 miles), 35 trout streams (155 miles), waterways used by thousands of people each year. The dive team would be utilized in rescues, recovering submerged evidence, and completing searches.



2020 RETIREMENTS



Bryan Stelzner
Transport Officer 2003 -2020



Scott Lewis
Patrol Sergeant 1995 - 2020



Vickie Thoe Lead Records Specialist 1995 - 2020



Rusty Huebner Reserve Deputy 1999 - 2020



Ed Klein Reserve Deputy 2002 - 2020

2020 PROMOTIONS

	Alec Brockman	1
	Patrol Deputy	
	 Josh Krueger	1
	·	
	Patrol Sergeant	
ASK.	Jason Claussen	1
	Patrol Deputy	
	Visaborh, Dooguez	
	Kimberly Bosquez	
	Lead Records Specialist	
	Chad Repinski	1
	Patrol Sergeant	
	Kevin Studzinski	
	Lieutenant	
	Kyle Wiskirchen	1
	·	
	Patrol Sergeant	
	Brady Deuman	
	Patrol Deputy	

2020 NEW EMPLOYEE'S



Steven Kincaid Patrol Deputy



Makenzie Lech
Corrections Deputy



Justin Malueg Patrol Deputy



David Rogers
Patrol Deputy



Nicole VanHulle Dispatch Officer



Heather Nelson
Property Mananger / Evidence Technician



Eric Kamholz
Patrol Deputy