

# THE RESOURCE DIRECTORY 2021

A comprehensive  
source for seniors  
and persons with  
disabilities



## Waupaca County Branch



# St. Joseph Residence

*Caring For Our Community since 1967*

*Serving New London and  
surrounding communities  
including Bear Creek, Shiocton,  
Hortonville, Dale, Medina*

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## **"Our Newest Community"** **Monarch Meadows Memory Care**

Assisted Living Care for  
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- Safe and Secure Living Environment
- Daily Engagement & Socialization
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# TABLE OF CONTENTS

Abuse: Elder & Domestic .....	7	Food: Pantries, Grocery Delivery, Eat Right When Money is Tight!.....	43	Medicare Resources for Wisconsin Residents.....	68
Abuse: Elder Adult/Adult-At-Risk.....	7	Food Pantries .....	46	Memory Services .....	66
Adaptive Equipment: Driving Aids & Van Conversion Companies .....	10	Grocery Delivery.....	47	Mobile Phones: Low Use/ Low Cost Options .....	85
Adaptive Medical Equipment... 8		Senior Nutrition Program.....	47	Narcotics Anonymous Meetings.....	17
Adult Day Services .....	11	Online Grocery Ordering For Pickup ...	47	Notes .....	88
Advocacy .....	11	Senior Dining Sites: Other .....	48	Nursing Homes.....	67
Resources For Families with Special Needs Children .....	14	Foot Care.....	48	Pharmacies, Prescriptions, Drug Programs .....	68
Aging Agencies .....	5	Fuel-Heat Assistance .....	48	Clintonville .....	68
Aging & Disability Resource Center Information.....	4	Gambling Problems.....	49	Iola .....	68
Alcohol, AODA .....	15	GPS Trackers.....	19	New London .....	68
Alzheimer's Disease, Dementia Services ....	18	Grandparent Support .....	49	Shawano .....	68
Memory Disorder Clinics .....	20	Guardianship.....	50	Waupaca .....	70
Assisted Living: Elderly .....	20	Health Promotion Opportunities.....	84	Incontinence Supplies.....	70
Adult Family Home (AFH).....	20	Health Services & Programs.....	50	Other .....	70
Community Based Residential Facilities (CBRF).....	21	Hearing Resources .....	51	Physical Therapy .....	71
Residential Care Apartment Complexes (RCAC) .....	24	Home Care: Health and/or Home Services.....	53	Recreation .....	71
Apartment Complexes with Support Services.....	26	Senior Downsizing, Decluttering & Moving.....	55	Recreation: Camp for Children and Adults.....	73
Autism Support Websites.....	12	Home Repair and Maintenance.....	55	Week Long Overnight Camps .....	73
Behavioral Health .....	26	Hospice.....	56	Recreation: Day Camps .....	73
Benefit Assistance .....	26	Hospitals & Specialty Clinics .....	56	Recreation: For Disabled.....	72
Brain Injury and Disability Services .....	28	Housing: Emergency & Other .....	57	Rehabilitation.....	74
CAP Services .....		Emergency .....	57	Rental Assistance.....	74
Economic Development.....	28	Other .....	58	Representative Payee.....	74
Housing.....	28	Housing: How to Choose the Right Assisted Living Facility.....	22	Respiratory Therapy .....	75
Intervention Services .....	30	Housing with Supportive Services: Options for Older People .....	27	Respite .....	75
Care Management .....	30	Housing: Rental Assistance.....	58	For Adults.....	75
Caregiver Support.....	31	Housing: Senior Independent .....	60	For Children and Adults.....	75
Community Living: Are you ready to move back home?.....	87	Housing: Skilled Nursing Facilities .....	69	Senior Centers.....	76
Consumer Information and Protection ...	35	Housing: Subsidized or Low-Income Disabled.....	60	Social Security.....	76
Counseling .....	35	Housing: Subsidized or Low-Income Elder .....	59	Special Needs Support Websites:.....	28
Crisis Hotline.....	37	How to Contact Your Local and State Legislators.....	83	Support Groups .....	76
Dental.....	37	Information Assistance.....	61	Brain Injury Support Groups.....	77
Disability Benefit Specialist Program .....	29	Infusion Therapy .....	62	Support Programs & Services.....	77
Disability Resources.....	38	Legal Services.....	62	Tax Assistance .....	79
Resources for the Developmentally Disabled .....	39	Libraries .....	63	Thrift Stores.....	80
Driving: At What Age Should a Person Quit.....	85	Lifeline: Personal Emergency Response Systems.....	64	Transition Care Management Program ...	33
Elder Benefit Specialist Program .....	29	Long Term Care Insurance from Consumer Affairs .....	64	Translator Services: Interpreting Service Agencies.....	80
Employment: Elder & Disabled .....	40	Medical Alert/Emergency Response System.....	33	Transitional Living .....	80
Financial Assistance.....	40	Medical Entitlements .....	65	Transportation .....	80
		Medical Equipment for Loan and/or Purchase.....	64	Specialized .....	81
		Equipment for Loan.....	65	Veterans Services.....	81
		Medical Lodging Resources.....	66	Vision Resources .....	82
		Medical Lodging Short-Term Housing.....	66	Volunteer Opportunities .....	82
		Medicare: How to Get Drug Coverage ....	70	Weatherization .....	83
				What You Should Know Before You Apply for Social Security Disability Benefits ..	86



**www.yourADRCresource.org**

**1-866-739-2372  
(TOLL FREE)**

For persons with hearing or speech  
impairments, CALL Wisconsin  
Relay Text Telephone  
**(TTY) 7-1-1**

**CALUMET COUNTY**

206 Court St.  
Chilton, WI 53014

**920-849-1451**

**OUTAGAMIE COUNTY**

401 S. Elm St.  
Appleton, WI 54911

**920-832-5178**

**WAUPACA COUNTY**

811 Harding St.  
Waupaca, WI 54981

**715-258-6400**



***Your no-cost, single point of contact  
for information and assistance.***

**We can help you sort through all of the options  
available and make informed decisions about:**

- Maintaining your independence
- Choices for long-term care and related services
- Medicare benefits and other health-related benefits
- Social Security benefits
- Health and wellness programs
- Support services and resources in your community

We provide unbiased information about the providers and services in your community, their availability, and costs. Our team of professionals will work with you to find the right fit of options for your individual situation and provide the information you need to make the best decisions.

**■ WHO WE SERVE**

The Aging & Disability Resource Center of Calumet, Outagamie and Waupaca Counties serves adults who are in need of information and assistance, benefit specialist services, and health and wellness programs. This includes people who meet one or more of the following criteria:

- Have a developmental disability
- Have a physical disability
- Have a mental health issue
- Have substance abuse issues
- Are over age 60
- Are young adults with a disability who are transitioning to adulthood
- Are families, caregivers, or advocates for any of these individuals



Call for an appointment  
to meet with us at  
one of our locations,  
at your home or at  
another location in the  
community.

**■ OUR PURPOSE AND MISSION**

Our mission is to offer adults, families and the community a single point of contact for information and assistance, plus individualized service planning to enhance self-sufficiency and quality of life. We want to help people make the best decisions to prevent or postpone the need for long-term care services and preserve personal resources for as long as possible.

**www.yourADRCresource.org**



## AGING AGENCIES

### ■ BUREAU OF AGING AND DISABILITY RESOURCES

1 W. Wilson Street, Room 450 • P.O. Box 7851  
Madison, WI 53707-7851

**Consumer Inquiries: 608-266-2536**

**<https://www.dhs.wisconsin.gov/dph/badr.htm>**

*Donna McDowell, Bureau Director*

The Bureau of Aging and Disability Resources is the state administrative agency for the Older Americans Act and other federal and state aging programs.

### ■ ELDERCARE LOCATOR

**715-258-6400 • 800-677-1116**

**<https://eldercare.act.gov>**

9 a.m. to 6 p.m. Eastern Standard Time,  
Monday through Friday

Spanish speaking information specialists are on duty. The Eldercare Locator is a public service of the U.S. Administration on Aging. It is the first step to finding resources for older adults in any U.S. community. Just one phone call or Web site visit provides an instant connection to resources that enable older persons to live independently in their communities. The service links those who need assistance with state and local area

agencies on aging and community-based organizations that serve older adults and their caregivers.

### ■ GREATER WISCONSIN AGENCY ON AGING RESOURCES

1414 MacArthur Road, Suite A, Madison, WI 53714  
**608-243-5670**

**[www.gwaar.org](http://www.gwaar.org)**

*Robert Kellerman, Executive Director*

The Greater Wisconsin Agency on Aging Resources provides advocacy, planning, coordination and information to multiple county and tribal aging departments and administers federal and state aging funding to counties.

### ■ WAUPACA COUNTY ADULT PROTECTIVE SERVICES

**715-258-6400 or after hours toll free 1-866-739-2372**

All calls can be made anonymously and you do not need to prove that abuse is occurring. A social worker will investigate your suspicions and based on circumstances will offer support, assistance, or connections to the right services.

### ■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

811 Harding Street, Waupaca, WI 54981  
**715-258-6300**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Provides a myriad of services to the general public. Divisions include: Public & Community Health, Family & Community Services, Aging & Disability Resources, Community Behavioral Health, Child & Youth Services, and Economic & Employment Support.

### ■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

AGING & DISABILITY RESOURCE UNIT  
811 Harding Street, Waupaca, WI 54981  
**715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be

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provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help. The following services are available through the Aging & Disability Resource Center:

#### ■ **WAUPACA COUNTY SENIOR NUTRITION PROGRAM**

**715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Click on Health/Human Services- then select- Senior Meal Sites

***See Food – Senior Nutrition Program***

#### SERVICES OFFERED BY THE AGING & DISABILITY RESOURCE UNIT

#### ■ **ALZHEIMER'S FAMILY & CAREGIVER SUPPORT PROGRAM**

Provides caregiver support and funding for respite care and adult day care for a family member of any age having Alzheimer's or any other irreversible dementia.

***See Caregiver Support***

#### ■ **DISABILITY BENEFIT SPECIALIST**

**715-258-6400**

A Disability Benefit Specialist (DBS) is trained to counsel people ages 18-59 with physical disabilities, developmental disabilities, and/or mental illness and substance abuse issues about private or public benefits. DBSs are experts at helping people with extensive paperwork that is often required in benefit programs. Disability Benefit Specialists are continually trained by Disability Rights Wisconsin attorneys knowledgeable in disability benefits and who work closely with other state and local professionals.

Disability Benefit Specialists help answer questions and solve problems related to Social Security, Medicare, health insurance and other public and private benefits for people with disabilities. Services may include assistance with application and appeals procedures. Services are free and confidential.

***See Benefit Assistance***

#### ■ **ELDER BENEFIT SPECIALIST PROGRAM**

**715-258-6400**

An Elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law. The attorneys are also available to assist older persons in need of legal representation on benefit matters.

***Who Should Seek Help***

***From An Elder Benefit Specialist?***

- Residents 60 years of age and older who need assistance on public and private benefit issues.
- Older persons who need help in organizing the paperwork to apply for benefits.

- Older persons who have been denied a benefit that they think they are entitled to receive.

#### ***What can an Elder Benefit Specialist Do?***

- Work closely with federal, state and local professionals connecting older persons to needed resources.
- Advocate on the your behalf with other parties.

#### ***Benefit Specialists can help you with a variety of programs and issues, including:***

- Medicare Part A, B & D
- Medicare Supplemental Insurance;
- Medicare Advantage Plans (Part C)
- Social Security
- Medical Assistance
- Homestead Tax Credit or Referral
- Housing & Utility Issues
- Wisconsin SeniorCare
- Food Share
- Legal Benefits and other concerns affecting people 60 and older.

***See Benefit Assistance***

#### ■ **INFORMATION AND ASSISTANCE**

AGING AND DISABILITY RESOURCE CENTER (ADRC)

**715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Under Health & Human Services select ADRC and/or Aging/Disability Newsletter

**[www.youradrcresource.org](http://www.youradrcresource.org)**

Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the department will help families access the services and agencies needed. The Aging & Disability Resource Unit also publishes a quarterly newsletter – the ADRC Connection.

#### ■ **LONG-TERM CARE OPTIONS COUNSELLING** **AGING AND DISABILITY RESOURCE CENTER** **715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Under Health & Human Services select ADRC

**[www.youradrcresource.org](http://www.youradrcresource.org)**

The Aging and Disability Resource Center helps individuals and their families determine medical and other support needs as well as how to obtain those supports, so that individuals can remain independent and safe in their own homes. Options counselling also addresses eligibility for public funding and provides direction regarding how individuals can best use personal resources to pay for service needs. Options counselling is scheduled in the home of the individual.



## ■ NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM (NFCSP)

Supports and assists family caregiver with information and assistance in accessing services along with counselling, training, support groups and funds for respite care and supplemental services.

*See Caregiver Support*

## ■ TRANSPORTATION PROGRAM

Helps older and disabled adults access services and programs they need in order to remain independent. The Volunteer Driver Program provides certified drivers who provide rides for necessary medical appointments within Wisconsin.

*See Transportation and Volunteer Opportunities*

## ■ VOLUNTEER PROGRAM

This program is essential to helping the department meet the growing needs of older adults. Volunteers play a key role in the Congregate and Home Delivered Meal programs, and Volunteer Driver Program and many other key programs, too numerous to mention, within the agency.

*See Volunteer Opportunities*

## ABUSE: ELDER & DOMESTIC

**TO REPORT ELDER ABUSE, PLEASE CALL:**

### ■ ELDER FINANCIAL EMPOWERMENT PROJECT

Coalition of Wisconsin Aging Groups  
30 West Mifflin St, Suite 406, Madison, WI 53703  
**800-488-2596 • 608-224-0606**

**[www.cwag.org](http://www.cwag.org)**

Provides information, advocacy and referral to elder victims of financial abuse.

### ■ ELDER RIGHTS PROJECT

Civil legal aid for victims

**844-614-5468**

Our toll-free, state-wide intake line is open Monday through Friday from 8:30 am to 4:00 pm.

**<https://www.legalaction.org/services/elder-rights-project-elder-abuse-victims>**

Elder Rights Project is a collaboration of Legal Action of Wisconsin and Wisconsin JudiCare

Ways we may help you:

- 1) Obtain restraining orders
- 2) Revoke abusive powers of attorney
- 3) Recover stolen money and property
- 4) Get public benefits
- 5) Stop abuse
- 6) Evict abusers

- 7) Prevent evictions caused by abuse
  - 8) Solve other civil legal problems
- Serving elder abuse victims across Wisconsin

## ■ IDENTIFYTHEFT.GOV

[www.identitytheft.gov](http://www.identitytheft.gov)--can help you report and recover from identify theft

## ABUSE

### ELDER ADULT/ADULT-AT-RISK

#### ■ WHAT IS AN ELDER ADULT/ADULT-AT-RISK?

Any adult (18-59) who has a physical or mental condition that substantially impairs his or her ability to care for his or her needs – or elder adult (age 60 and older) and who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation as defined below:

**Physical/Sexual Abuse** is the intentional or reckless infliction of physical pain or injury, illness, or any impairment of physical condition. It includes, but is not limited to beating, choking, burning, inappropriate medication, tying, locking a person up and a violation of criminal assault law.

**Financial Exploitation** is the misuse of an elder adult/adult-at-risk's money or property. It includes deception, diverting income, mismanagement of funds, taking money or possessions against a person's will, failure of a fiscal agent to fulfill his or her responsibilities, identity theft and financial transaction card crimes.

**Neglect** occurs when a caregiver's failure to provide adequate food, shelter, clothing, medical or dental care results in significant danger to the physical or mental health of an elder adult/adult-at-risk person in their care.

**Self-Neglect** occurs when there is significant danger to an individual's physical or mental health because the individual is responsible for his or her own care but fails to obtain adequate care, including food, shelter, clothing, or medical or dental care.

#### ■ WARNING SIGNS OF ELDER ADULT/ADULTS-AT-RISK ABUSE:

- Sudden changes in behavior or finances
- Physical injuries, dehydration or malnourishment
- Extreme withdrawal, depression or anxiety
- Absence of basic care or necessities
- Kept away from others
- Unsanitary living conditions
- Personal items missing

#### ■ SPEAK UP FOR ELDERS/ADULTS-AT-RISK!

How to report suspected abuse regarding an elder adult/adult-at-risk:

**Waupaca County Adult Protective Services**

**715-258-6400 or after hours toll free 1-866-739-2372**

All calls can be made anonymously and you do not need to prove that abuse is occurring. A social worker will investigate your suspicions and based on circumstances will offer support, assistance, or connections to the right services.

■ **WAUPACA COUNTY AGING & DISABILITY RESOURCE CENTER**  
Within Department of Health and Human Services  
811 Harding Street, Waupaca, WI 54981  
**715-258-6400**  
Help for families of all ages in crisis.  
**CRISIS HOTLINE: 800-719-4418**  
Report Elder Abuse Monday-Friday 8-4 to **715-258-6400**  
Monday through Friday after 4 pm, Saturday, Sunday and  
Holidays call the Crisis Hotline: **800-719-4418**

■ **WISCONSIN COALITION AGAINST DOMESTIC VIOLENCE**  
1400 E Washington Avenue, Madison  
**608-255-0539 608-255-3560TTY**  
**www.endabusewi.org**  
Provides domestic abuse advocacy.

■ **WISCONSIN COALITION AGAINST SEXUAL ASSAULT, INC**  
2801 West Beltline Highway, Suite 202  
Madison, WI 53713  
**608-257-1516**  
**www.wcasa.org**

## ADAPTIVE MEDICAL EQUIPMENT

■ **101 MOBILITY OF NORTHEAST WISCONSIN**  
2312 W Nordale Drive, Appleton, WI 54911  
**920-738-7000**  
**appleton.101mobility.com**  
101 Mobility is the largest supplier of mobility equipment in the country; but each location is locally owned and operated to give you the best personalized service available. Our focus is for individuals to live independently in their own home. We are dedicated to helping clients with disabilities and those who desire to age-in-place to get in and out of their homes easily, move up and downstairs with ease, shower and bathe in comfort with complete access and easy movement between a wheelchair, bed, chair or car. 101 Mobility only uses factory trained and certified installers, provides free onsite evaluations, and offers a 1 year service warranty in addition to the manufactures warranty. We specialize in stairlifts, scooters, power chairs, lift chairs and auto lifts.

■ **ACCESS ELEVATOR**  
1314 W College Ave, Unit 1, Appleton, WI 54914  
**920-257-60601 • Toll Free: 844-WI-LIFTS**  
**Email: appleton@allaboutaccess.com**  
**www.allaboutaccess.com**  
Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.

■ **ACCESS MOBILITY VANS**  
1314 W College Ave, Unit 1, Appleton, WI 54914  
**Toll Free: 844-339-VANS**  
**Email: sales@accessmobilityvans.com**  
**www.accessmobilityvans.com**  
New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, spinner knobs, pedal extensions, left-foot gas pedals, EZ Lock tie-downs.

■ **A & J MOBILITY**  
Greg Heinen Mobility Consultant  
gbsales2@aandjvans.com  
1330 Mid Valley Drive, DePere, WI 54115  
**877-830-1330, 920-632-4882**  
**Cell: 920-368-1604**  
**Fax: 920-632-7167**  
**www.aandjmobility.com**

■ **BILL-RAY HOME MOBILITY, LLC**  
1110 W Kennedy Avenue, Suite C, Kimberly, WI 54136  
**920-257-4001**  
**https://www.billrayhomemobility.com/**  
*Friendlybeds.com is a subsidiary of Bill-Ray Home Mobility.*  
The makers of Friendly Beds which provide heavy-duty framework that goes over all ready existing beds, keeping your life as normal as possible yet giving heavy duty assistance for safety, mobility and overall independence.

■ **CP**  
2801 South Webster Street, Green Bay, WI 54301  
**920-337-1122**  
**www.wearecp.org**  
Providing persons with comprehensive assistive technology services and loan closet with augmentation devices.

■ **ERICKSON HOME MEDICAL EQUIPMENT**  
8 South Main Street, Clintonville, WI 54929  
**715-823-2106**  
**https://ericksonhomemed.com/**  
Wheelchairs, scooters, ramps, lifts and other handicap equipment

■ **GT MOBILITY & SERVICES LLC**  
**Green Bay:** 844 Ontario Road, Green Bay, WI 54311  
**920-445-5313**  
**Stevens Point:** 2833 Stanley Street, Stevens Point, WI 54481  
**715-997-8881**  
**Sun Prairie:** 222 Linnerud Drive, Sun Prairie, WI 53590  
**608-496-1490**  
**www.gtmobility.com**



■ **HOME SAFETY INNOVATIONS LLC**

**920-379-4439**

Therapists' keeping you safe in your home. We are two occupational therapists providing home safety evaluations to help you age in place safely. We provide home modifications such as modular aluminum ramps for sale and rent, grab bars, railings, stair lifts, deck/ramp pressure washing/restraining and other various home modifications.

Lee Lohrentz and Dustin Drath

**[www.homesafetyinnovations.com](http://www.homesafetyinnovations.com)**

■ **LARSEN-WINCHESTER LIONS - LOAN LOCKER**

**<https://e-clubhouse.org/sites/larsenwinchester/index.php>**

**Ramp Building Program--phone:**

**Tom at 715-412-0555-and or**

**email Tom at [randaman@mac.com](mailto:randaman@mac.com).**

**Medical Equipment Loan Locker phone:**

**920-427-3244**

Call or Check out website for hours they are open.

Location: They do not have an address to their building.

They are located in the town of Larsen, two buildings behind Clayton Town Hall and Fire Department building, next to Trailhead Park.

■ **LINCARE**

1760 Prospect Ct, Appleton, WI 54914

**Phone #: 920-735-1261**

**Fax #: 920-735-1269**

**[www.lincare.com](http://www.lincare.com)**

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

■ **MOBILITY 4 VETS WHEELCHAIR SHOP INC.**

270 Grand Seasons Drive, Waupaca, WI 54981

**715-281-6175**

**<https://www.mobility4vets.com/>**

Used Scooters, wheelchairs, walkers, etc. Quality repairs and services for the mobility needs of Veterans, their families, and others in need of such service.

Mon. & Wed.: 8:00 a.m. – 200 p.m.

■ **MUSCULAR DYSTROPHY ASSOCIATION**

421 S. Military Ave, Green Bay, WI 54303

**920-499-4571**

**[www.mda.org](http://www.mda.org)**

■ **NUMOTION**

920 N. Westhill Boulevard, Appleton, WI 54914

**800-942-8313 • 920-749-3777**

**[www.numotion.com](http://www.numotion.com)**

Adult and pediatric custom rehab medical equipment. Equipment sales, rental and service. Retail showroom. Provides wheelchairs, medical equipment and rental equipment for sale or loan. Specializing in mobility products.

■ **OFFICE FOR THE BLIND AND VISUALLY IMPAIRED**

601 Division Street, Stevens Point, WI 54481

**Ph: 715-315-9970 Fax: 608-224-5773**

**Contact person:** Deen Amusa

**email:** [nurudeen.amusa@dhs.wisconsin.gov](mailto:nurudeen.amusa@dhs.wisconsin.gov)

**[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)**

■ **OFFICE FOR THE DEAF & HARD OF HEARING**

General Contact Information:

1 W Wilson St., P.O. Box 2659, Madison, WI 53701-2659

**Phone: 855-359-5252 Fax: 608-264-9899**

**[www.dhs.wisconsin.gov/odhh/index.htm](http://www.dhs.wisconsin.gov/odhh/index.htm)**

■ **SWEET MEDICINE PRESCRIPTIONS PLUS**

155 N. Main Street, Iola, WI 54945

**715-445-3117**

**<https://healthmart.com>**

■ **TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)**

North Tower, 6th Floor

Hill Farms State Office Building

4822 Madison Yards Way, Madison, WI 53705

**(608) 266-5481**

**<https://psc.wi.gov/pages/programs/tepp.aspx>**

Helps persons with disabilities buy equipment they need in order to use basic telephone services.

■ **THEDACARE AT HOME**

**800-984-5554**

**[www.thedacare.org](http://www.thedacare.org)**

• **Waupaca:** 710 Riverside Drive,  
(Located inside ThedaCare Physicians

Mon. – Thurs.: 8:30 a.m. – 5:00 p.m.

Fri.: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

• **Appleton:** 3000 E. College Avenue, Suite A,  
(Located in Kensington Place Mall)

Mon. – Thurs.: 8:00 a.m. – 6:00 p.m.

Fri.: 8:00 a.m. – 4:30 p.m., Sat.: 8:00 a.m. – 12:00 p.m.

• **New London:** 1405 Mill Street,  
(Located inside ThedaCare Medical Center)

Mon. – Thurs.: 8:30 a.m. – 5:00 p.m.

Fri.: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

- **Oshkosh:** 2100 Omro Road,  
(Located in Westgate Plaza)  
Mon. – Thurs.: 8:30 a.m. – 5:00 p.m.  
Fri.: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)
- **Shawano:** 100 County Road B,  
(Located inside ThedaCare Physicians)  
Mon. – Thurs.: 8:30 a.m. – 5:00 p.m.  
Fri.: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

#### ■ USED HOME MEDICAL EQUIPMENT - USEDHME.COM

P.O. Box 952, Green Bay, WI 54305

**920-471-7900**

**Email: [gdewane1@gmail.com](mailto:gdewane1@gmail.com)**

**A free listing service where people can buy, sell or donate used home medical equipment.** Mobility scooters, powerchairs, stairlifts, wheel chair accessible conversion vans, liftchairs, mobility batteries, patient lifts, scooter lifts, powerchair lifts, daily living aids, porchlifts, vertical lifts, portable ramps and bariatric equipment.

#### ■ WISCONSIN COUNCIL OF THE BLIND & VISUALLY IMPAIRED

754 Williamson Street, Madison, WI 53703

**800-783-5213 • 608-255-1166**

**[www.wcblind.org](http://www.wcblind.org)**

#### ■ WISLOAN

**[www.dhs.wisconsin.gov/disabilities/wistech/wisloan.htm](http://www.dhs.wisconsin.gov/disabilities/wistech/wisloan.htm)**

#### ■ WISCONSIN TALKING BOOK & BRAILLE LIBRARY

813 West Wells Street, Milwaukee, WI 53233

**Milwaukee: 414-286-3045**

**Elsewhere in Wisconsin: 800-242-8822**

**email: [wtbbl@milwaukee.gov](mailto:wtbbl@milwaukee.gov)**

**[www.talkingbooks.wi.gov](http://www.talkingbooks.wi.gov)**

**Services:** Recorded books, magazines, "talking books" and playback equipment loaned free of charge.

#### ■ WISTECH

WisTech is Wisconsin's Assistive Technology program and supports the following services:

**WisTech website: <https://www.dhs.wisconsin.gov/disabilities/wistech/index.htm>**

Much of our work is done through the 8 Wisconsin Independent Living Centers and Options for IL serves residents from Waupaca county.

**[www.optionsil.org](http://www.optionsil.org)**

- Device Demonstration and Loans – Short term demonstrations and loans to let people try out assistive technology devices to decide if it will meet their needs. Not intended for a long term loan. The inventory and contact information for where devices are available can

be found on [www.wisconsinat4all.com](http://www.wisconsinat4all.com)

- Information & Assistance and training – Provides information, assistance, and training on assistive technology for consumers, service providers, and the general community
- Device ReUse – Used devices and durable medical equipment that has been refurbished is made available for those who need it. Some devices may be for sale and others for donation. The inventory and contact information for where devices are available can be found on **[www.wisconsinat4all.com](http://www.wisconsinat4all.com)**

## ADAPTIVE EQUIPMENT: DRIVING AIDS & VAN CONVERSION COMPANIES

#### ■ ACCESS MOBILITY VANS

1314 W College Ave, Unit 1, Appleton, WI 54914

**Toll Free: 844-339-VANS**

**Email: [sales@accessmobilityvans.com](mailto:sales@accessmobilityvans.com)**

**[www.accessmobilityvans.com](http://www.accessmobilityvans.com)**

New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, spinner knobs, pedal extensions, left-foot gas pedals, EZ Lock tie-downs.

#### ■ A & J MOBILITY

1330 Mid Valley Drive, DePere, WI, 54115

**877-830-1330 • 920-632-4882**

**Cell: 920-368-1604**

**Fax: 920-632-7167**

**[www.aandjmobility.com](http://www.aandjmobility.com)**

**Contact person:** Greg Heinen Mobility Consultant

**Email: [gbsales2@aandjvans.com](mailto:gbsales2@aandjvans.com)**

Adaptive equipment for cars, trucks, and vans. Vehicle lifts, Bruno lifts, wheelchair equipment, vehicle modifications, etc.

#### ■ BACH MOBILITIES

1617 N. 28th Street, Escanaba, MI 49829

**906-789-9490**

**Toll free: 800-828-2224**

**Fax: 906-787-1473**

**Email: [bachmobilities@outlook.com](mailto:bachmobilities@outlook.com)**

**[www.bachmobilities.com](http://www.bachmobilities.com)**

#### ■ ERICKSON AUTO TRIM AND MOBILITIES

644 Valley Road, Menasha, WI 54952

**920-731-7910 • 800-731-7910**

**[www.myericksonmobility.com](http://www.myericksonmobility.com)**

#### ■ GT MOBILITY & SERVICES

**Green Bay:** 844 Ontario Road, Green Bay, WI 54311  
(I-43 Industrial Park)

**920-445-5313**



**Stevens Point:** 2833 Stanley Street,

Stevens Point, WI 54481

**715-997-8881**

**Sun Prairie:** 222 Linnerud Drive, Sun Prairie, WI 53590

**608-496-1490**

**www.gtmobility.com**

Adaptive equipment for cars, trucks and vans. Vehicle lifts, platform lifts, stair lifts, lift recliners, scooters, Bruno lifts, wheelchair equipment, portable ramps, vehicle modifications, Toiletvators, etc.

#### ■ OPTIONS FOR INDEPENDENT LIVING

Provides home adaptations and medical equipment loan closet.

2331 E. Lourdes Dr., Appleton

**920-997-9999 • 920-882-9309**

555 Country Club Rd., Green Bay

**888-465-1515 • 920-490-0500**

**optionsil.com**

#### ■ ROLLX VANS

6591 W. Highway 13, Savage, MN 55378

**800-956-6668 • 952-890-7851**

**www.rollxvans.com**

#### ■ WISCONSIN AT4ALL

**https://www.wisconsinat4all.com/welcome.aspx**

WISCONSIN AT4ALL is brought to you by WisTech There are a number of state agencies, private businesses, and lending programs along with individuals that are listing items for sale, giveaway, demonstration, or loan. Please keep in mind that each agency, business, or program will have their own criteria for selling or lending their equipment. If you have any questions, please contact the specified person for that item.

## ADULT DAY SERVICES

#### ■ CAHOOTS ADULT DAY SERVICES

**Amherst:** PO Box 313, Amherst, WI 54406.

**Please watch for updates, NEW WAUPACA LOCATION COMING SOON! Will be at 506 Wisconsin St, Waupaca!**

**715-824-4341**

**Clintonville:** 61 Anne Street

**715-460-3349**

**Waupaca:** 1035 Royalton Street

**715-802-5002**

**Please watch for updates, NEW WAUPACA LOCATION COMING SOON! Will be at 506 Wisconsin St, Waupaca!**

**www.cahootsads.com**

#### ■ CLARITY CARE INC.

424 Washington Avenue, Oshkosh, WI 54901

**920-236-6560 • 877-674-2273 • 800-947-3529 (TDD)**

**www.claritycare.org/cc/default.asp**

Provide services to persons with developmental disabilities and the Elder. Services include residential, home health, vocational employment, Respite, CBRF and day services.

#### ■ CROSSROADS CARE CENTER OF WEYAUWEGA

717 E. Alfred Street, Weyauwega, WI 54983

**920-867-3121**

**www.crossroadscarecenter.com/**

**Weyauwega-nursing-home/**

#### ■ GREENTREE HEALTH & REHAB CENTER

70 Greentree Road, Clintonville, WI 54929

**715-823-2194**

**www.greentreehealthandrehab.com**

#### ■ MORNING STAR RESPITE, LLC - ADULT DAY SERVICES

We provide care while teaching social and life skills to adults with disabilities

1000 W Main St., Little Chute, WI 54140

For inquiries about services please contact

**Bonnie Cherwinka at 715-574-2444**

**ADS # 920-415-6055**

## ADVOCACY

#### ■ AARP - AMERICAN ASSOCIATION OF RETIRED PERSONS

**National: 888-687-2277**

**www.aarp.org**

**Wisconsin: 866-448-3611**

**Email: wistate@aarp.org**

**www.aarp.org/states/wi**

A national organization serving the needs of people age 50 and older through advocacy, research and consumer information.

#### ■ ACT NOW (OPTIONS FOR INDEPENDENT LIVING)

**Green Bay Office:**

Hours: Mon. -Fri., 8:00 am – 4:30 pm

555 Country Club Road, Green Bay, WI 54313

**920-490-0500 • Toll Free: 888-465-1515**

**Fax: 920-490-0700 • TTY: 920-490-0600**

**Fox Valley Office:** Fox Valley Office has limited staff. Phone during regular hours, office visits by appointment only.

2331 E Lourdes Drive, Room 208, Appleton, WI 54914

**John: 920-997-9999**

**Alyson: 920-882-9309**

**Fax: 920-997-9381**

[www.optionsil.com/advocacy/act-now/](http://www.optionsil.com/advocacy/act-now/)

Legislative advocacy network for persons with disabilities or the Elder

■ **ARC – WAUPACA COUNTY CHAPTER #1244**

45 20th Street, Clintonville, WI 54929

**920-982-5084**

**Email: [prschoen@charter.net](mailto:prschoen@charter.net)**

For Developmentally Disabled Individuals

■ **ASSOCIATION OF MATURE AMERICAN CITIZENS**

**888-262-2006**

**amac.us**

If you are looking for an organization that offers exceptional benefits and also stands up for the values that have made America great, you've come to the right place! Welcome to AMAC – The Association of Mature American Citizens – the fastest growing 50+ organization in America!

## AUTISM SUPPORT WEBSITES:

■ **STUDENTS WITH AUTISM**

<https://www.justgreatlawyers.com/students-with-autism>

■ **GUIDE TO HELPING KIDS WITH AUTISM SLEEP BETTER**

<https://www.sleepjunkie.org/autism-and-sleep/>

■ **AUTISM RESOURCE CENTER**

[https://www.aacap.org/aacap/families\\_and\\_youth/resource\\_centers/autism\\_resource\\_center/home.aspx](https://www.aacap.org/aacap/families_and_youth/resource_centers/autism_resource_center/home.aspx)

■ **CREATING AN AUTISM FRIENDLY HOME**

<https://www.bigrentz.com/blog/sensory-friendly-home-modifications-autism-sensory-processing-disorder>

■ **AUTISM SUPPORT NETWORK RESOURCES**

<http://www.autismsupportnetwork.com/resources>

■ **MOVING WITH KIDS WITH AUTISM**

<https://www.yourstoragefinder.com/moving-with-autism>

■ **30 WAYS TO CELEBRATE AUTISM AWARENESS MONTH**

<https://praacticalaac.org/praactical/30-ways-to-celebrate-autism-awareness-month/>

■ **TRAVELING WITH KIDS WITH AUTISM**

<https://www.thezebra.com/traveling-autism>

■ **AUTISM SOCIETY FOX VALLEY**

PO Box 266, Little Chute, WI 54929

**920-558-4602 • 888-428-8476**

**General email: [info@autismfoxvalley.org](mailto:info@autismfoxvalley.org)**

**Contact person: Diane Nackers**

**Email: [bnack5@gmail.com](mailto:bnack5@gmail.com)**

**[www.autismfoxvalley.org](http://www.autismfoxvalley.org)**

Provides information, advocacy, support and education to persons with autism and their families

■ **AUTISM SOCIETY OF WISCONSIN**

<https://www.autismgreater.org/>

1477 Kenwood Drive, Menasha, WI 54952

**888-428-8476 • 920-558-4602**

**Email: [info@autismgreaterwi.org](mailto:info@autismgreaterwi.org)**

**[www.asw4autism.org](http://www.asw4autism.org)**

Provides information and advocacy about autism and provides resource links.

■ **BOARD ON AGING AND LONG TERM CARE (BOALTC)**

Long Term Care Ombudsman Program

1402 Pankratz Street, Suite 111

Madison, WI 54704-4001

**715-345-5229 • 800-815-0015**

**Fax: 608-246-7001**

**Email: [BOALTC@Wisconsin.Gov](mailto:BOALTC@Wisconsin.Gov)**

**Medigap Helpline: 800-242-1060**

**Part D Helpline: 855-677-2783**

**[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)**

Protects and promotes the rights of long term care consumers. Responds to complaints and problems of nursing home and community based residential facility residents and their families.

■ **BRAIN INJURY ALLIANCE WISCONSIN**

PO Box 46285, Madison, WI 53744

**Helpline: 262-790-9660 Mobile: 608-206-6426**

**Fax: 262-790-9670**

**Email: [admin@biaw.org](mailto:admin@biaw.org)**

**[www.biaw.org](http://www.biaw.org)**

Provides advocacy, education, information, resources, prevention and support services to persons with brain injury.

■ **DISABILITY BENEFIT SPECIALIST**

Waupaca County Department of Health & Human

Services Aging & Disability Resource Center

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

\*Serves people ages 18-59

**See Benefit Assistance.**



#### ■ **DISABILITY RIGHTS OFFICE**

Federal Communications Commission  
Consumer and Governmental Affairs Bureau  
445 12th Street SW, Washington, DC 20554  
**Phone: 1-888-225-5322 TTY: 1-888-835-5322**  
**ASL Video Call: 1-844-432-2275 ASL Video Call: Web**  
**Fax: 1-866-418-0232 Email: DRO@fcc.gov**  
**[www.fcc.gov/cgb/dro](http://www.fcc.gov/cgb/dro)**

It is a very high priority with us that people with disabilities, such as a hearing, visual, speech or other types of disability, get the same opportunities as everyone else to telecommunicate.

#### ■ **DISABILITY RIGHTS WISCONSIN**

131 W. Wilson Street, Suite 700, Madison, WI 53703  
**608-267-0214 • 800-928-8778**  
**[www.disabilityrightswi.org](http://www.disabilityrightswi.org)**

#### ■ **ELDER BENEFIT SPECIALIST**

Waupaca County Department  
of Health & Human Services  
Aging & Disability Resource Center  
811 Harding Street, Waupaca, WI 54981  
**715-258-6400**  
\*Serves people age 60+  
***See Benefit Assistance***

#### ■ **GREAT LAKES INTER-TRIBAL COUNCIL INC.**

2932 Highway 47 North, Lac du Flambeau, WI  
Mailing address: PO Box 9, Lac du Flambeau, WI 54538  
**715-588-3324 • Fax: 715-588-7900**  
**[www.glitc.org](http://www.glitc.org)**

#### ■ **GREATER WISCONSIN AGENCY ON AGING RESOURCES**

1414 MacArthur Road, Suite A, Madison, WI 53714  
**608-243-5670**  
**Fax: 866-813-0974**  
**Email: [info@gwaar.org](mailto:info@gwaar.org)**  
**[www.gwaar.org](http://www.gwaar.org)**  
Provides advocacy, planning, coordination and information to multiple county and tribal aging departments. Administers federal and state aging funding to counties.

#### ■ **KATIE BECKETT PROGRAM**

**608-692-2865**  
**<https://www.dhs.wisconsin.gov/kbp/index.htm>**  
Waupaca County contact information:  
CAP Services, Inc. 821 E First Ave, Appleton, WI 54914  
**920-257-4702.**  
Email: Laurie Grable: [laurie.grable@dhs.wisconsin.gov](mailto:laurie.grable@dhs.wisconsin.gov); Lori Seeke: [lori.seeke@dhs.wisconsin.gov](mailto:lori.seeke@dhs.wisconsin.gov); Monica Olson: [Monica.Olson@dhs.wisconsin.gov](mailto:Monica.Olson@dhs.wisconsin.gov)

The Katie Beckett Program is a special eligibility process that allows certain children who are residents of Wisconsin with long-term disabilities or complex medical needs, living at home with their families, to obtain a Wisconsin Medicaid card. Certain criteria must be met.

#### ■ **LONG-TERM CARE OMBUDSMAN PROGRAM**

**715-345-5229 • 800-815-0015**  
**[longtermcare.wi.gov](http://longtermcare.wi.gov)**

Responds to complaints and problems of nursing home and community based residential facility residents and their families.

#### ■ **NAMI FOX VALLEY, INC.**

**Appleton:** 211 E. Franklin Street, Appleton, WI 54911  
**Waupaca:** 815 W Fulton Street, Suite 6, Waupaca, WI 54981  
**920-954-1550**  
**[www.namifoxvalley.org](http://www.namifoxvalley.org)**  
Provides advocacy, education and support to persons with brain disorders and mental illness.

#### ■ **OPTIONS FOR INDEPENDENT LIVING INC.**

**Appleton:** 2331 E Lourdes Drive, Room 208, Appleton, WI 54914  
**920-997-9999 • 920-882-9309**  
**Green Bay:** 555 Country Club Road, P O Box 11967  
Green Bay, WI 54313  
**888-465-1515**  
**[www.optionsil.com](http://www.optionsil.com)**  
Assists persons living independently who have disabilities by providing advocacy, peer support, assistive/medical equipment, skills training, benefits counselling, etc. .

#### ■ **U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT – HOUSING DISCRIMINATION**

**Hotline: 800-669-9777**  
**Telephone: 202-708-1112, TTY: 202-708-1455**  
**<https://www.hud.gov/faqs/fairhousing>**  
451 7th Street S.W., Washington, DC 20410  
Provides information on fair housing rights and responsibilities. Accepts housing complaints.

#### ■ **WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES AGING & DISABILITY RESOURCE UNIT**

811 Harding Street, Waupaca, WI 54981  
**715-258-6400 • [www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**  
Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs

and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

■ **WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES**

811 Harding Street, Waupaca, WI 54981

**715-258-6300**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Provides a myriad of services to the general public. Divisions include: Public & Community Health, Family & Community Services, Aging & Disability Resources, Community Behavioral Health, Child & Youth Services, and Economic & Employment Support.

■ **THE WISCONSIN BOARD FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES (BPDD)**

101 E. Wilson Street, Room 219, Madison, WI 53703

**888-323-1677 • 608-266-7826**

**[www.wi-bpdd.org](http://www.wi-bpdd.org)**

■ **WISCONSIN PARKINSON ASSOCIATION**

16655 W. Bluemound Road, Brookfield, WI 53005

**414-312-6900**

**[www.wiparkinson.org](http://www.wiparkinson.org)**

Advocacy, support and educational programs for persons with Parkinson disease and their families.

■ **WISPACT, INC**

226 Corporate Dr., Madison, WI 53714

**Phone: 608-268-6006 Toll Free: 833-653-6503**

**[www.wispact.org](http://www.wispact.org)**

Wispact, Inc. is a nonprofit organization that creates and manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting lists. Based in Madison, Wispact now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin. Wispact provides grants to assist Wispact beneficiaries with reimbursement of a portion of the legal fees incurred through the creation of a Wispact Special Needs Trust.

**RESOURCES FOR FAMILIES  
WITH SPECIAL NEEDS CHILDREN**

*Statewide agencies supporting Wisconsin families who have a child with a disability:*

■ **GREAT LAKES INTERTRIBAL COUNCIL CHILDREN WITH SPECIAL HEALTH CARE NEEDS PROGRAM**

**AND BIRTH TO 3 PROGRAM**

**Mailing address:** P.O. Box 9, Lac du Flambeau, WI 54538

2932 Highway 47 N, Lac du Flambeau, WI 54538

**715-588-3324 • 800-472-7207 • Fax: 715-588-7900**

**[www.glitc.org](http://www.glitc.org)**

■ **NORTHEAST REGIONAL CENTER FOR CHILDREN & YOUTH WITH SPECIAL HEALTH CARE NEEDS (CYSHCN)**

Children's Hospital of Wisconsin – Fox Valley

Concorde Building

325 Commercial Street, Suite 400, Neenah, WI 54956

**920-969-5325 • 877-568-5205**

**[www.northeastregionalcenter.org](http://www.northeastregionalcenter.org)**

■ **WISCONSIN FAMILY ASSISTANCE CENTER FOR EDUCATION, TRAINING & SUPPORT (WIFACETS)**

600 W. Virginia Street, Suite 501, Milwaukee, WI 53204

**414-374-4645 • 877-374-0511 • Fax: 414-374-4655**

**[www.wifacets.org](http://www.wifacets.org)**

Providing opportunities to enhance the quality of life for children and adults with disabilities and their families.

■ **WISCONSIN FAMILY TIES**

16 N Carroll St, Suite 230, Madison, WI 53703

**800-422-7145** (This number, parents only please.)

**608-267-6800** (Other) **Fax: 608-267-6801**

**Email: [info@wifamilyties.org](mailto:info@wifamilyties.org)**

**[www.wifamilyties.org](http://www.wifamilyties.org)**

A statewide not-for-profit organization run by families for families that include children and adolescents who have emotional, behavioral and mental disorders - without judgment - because we've been there too.

■ **WELL BADGER RESOURCE CENTER**

**800-642-7837** (24/7, 365 days a year.)

(During business hours, line is answered by parent specialists who have children with special needs).

**[wellbadger.org](http://wellbadger.org)**

Does your child, ages 0-21, have special needs? Do you have questions and don't know where to get answers? We provide specialized information and referral services in the following areas: financial assistance, early intervention, advocacy, support groups, medical/health counselling, transportation and assistive technology.

■ **WISCONSIN STATEWIDE PARENT-EDUCATOR INITIATIVE (WSPEI)**

Wisconsin Department of Public Instruction

Carolyn Stanford Taylor, State Superintendent

125 S. Webster Street • Madison, WI 53703

**608-266-3390 • 800-441-4563**

(Language assistance available)

**[dpi.wi.gov/sped/families](http://dpi.wi.gov/sped/families)**

For telephone accessibility for those who are deaf,



deafblind, or hard of hearing, visit  
[www.wisconsinrelay.com](http://www.wisconsinrelay.com)

## ALCOHOL, AODA

### ■ ALCOHOLICS ANONYMOUS

P.O. Box 435, Stevens Point, WI 54481

**AA Hotline: 888-292-6677**

**[www.aawidistrict04.org](http://www.aawidistrict04.org)**

Other areas:

**Appleton Hotline: 920-731-4331**

**Oshkosh Helpline: 920-410-4620**

**[www.district02aa.org](http://www.district02aa.org)**

### ■ ALMOST HOME AGAIN, LLC.

**<http://almosthomeagain.net/>**

**Phone: 715-447-5574**

**Email: [aellis@almosthomeagain.net](mailto:aellis@almosthomeagain.net)**

#### Phoenix House I and II

The purpose of Phoenix House is to help clients who's most basic goal is to become stable, and provide them the start of a path towards independence.

#### Almost Home Again

Almost Home Again is just down the road from Phoenix House, and is where clients work on creating and following a daily program consistently.

#### Community House

Once a daily program is followed consistently, clients have the choice to move to Community House, where they fine-tune independent living and life skills.

#### About Us

Our goal will always be to get our clients healthy and to get them back home, wherever that may be.

We never want to keep a client for any longer than we absolutely have to. We want to teach our clients how to live with a mental illness and how to stand on their own two feet. Our clients are just like everyone else. They want to lead "normal" lives. They want to have jobs. They want to have positive relationships with their families. They want to be able to go grocery shopping without feeling a debilitating sense of anxiety. If you saw one of our clients walking down the street, your first thought would never be, "That guy looks like he has a mental illness."

We encourage anyone who doesn't understand what it means to be mentally ill to give us a call. Come see us and let us introduce you to the staff and walk the facilities. Nothing makes us happier to meet a skeptic who can walk away as a supporter (which happens more often than you may think).

### ■ ASCENSION

1531 S. Madison Street, Appleton, WI 54915

**920-730-4411**

**<https://healthcare.ascension.org/Specialty-Care/Behavioral-Mental-Health>**

Alcohol and drug abuse treatment

### ■ ASCENSION - MINISTRY BEHAVIORAL HEALTH/ SUBSTANCE ABUSE (Counselling ONLY)

190 Grand Seasons Drive, Waupaca, WI 54981

**715-258-8459**

### ■ ASCENSION- MINISTRY BEHAVIORAL HEALTH (Outpatient/ Residential)

• Ascension St. Michaels at Prentice Street  
209 Prentice St. N, Stevens Point, WI

**715-345-0711**

• Ascension St. Michael's at Maria Drive  
3398 E Maria Dr., Stevens Point, WI

**715-341-7441**

• Ascension St Michael's Hospital  
900 Illinois Ave., Stevens Point, WI

**715-346-5000**

### ■ FAMILY SERVICES OF NORTHEAST WISCONSIN, INC.

1810 Appleton Road, Menasha, WI

**920-739-4226 ext. 100**

**[www.familyservicesnew.org](http://www.familyservicesnew.org)**

#### Green Bay Location:

900 Crooks St., Green Bay, WI 54301

**920-436-6800**

#### Willow Tree Child Advocacy Center:

503 S Monroe Ave., Green Bay, WI 54301

**920-436-8881**

#### Day Treatment:

626 Irwin Ave., Green Bay, WI 54901

**920-433-3372**

#### Residential Treatment:

3430 Spirit Way, Green Bay, WI 54304,

**920-330-0339 ext. 105**

#### Oshkosh Location:

36 Broad St Suite 150, Oshkosh, WI 54901

**920-233-6630 ext. 105**

Alcohol and drug abuse assessment and counselling

## ALCOHOLICS ANONYMOUS – MEETING LIST

AA Hotline: (888) 292-6677 • Website: <http://www.aawisdistrict04.org> • Address: P.O. Box 435, Stevens Point, WI 54481

DAY	TIME	NAME	LOCATION
SUNDAY	8:30 am	Sunday Morning Big Book	Waupaca Community Arts Center   200 N Main St, Waupaca
	10:30 am	Serenity Seekers	2617 Club   1578 Strongs Ave, Stevens Point
MONDAY	6:45 am	Early Risers	2617 Club   1578 Strongs Ave, Stevens Point
	6:00 pm	Higher Ground Big Book Study	St. Mark's Episcopal Church   415 S Main St, Waupaca
	6:30 pm	Open Door Meeting	Lower Whiting Park   3998 Water St, Stevens Point
	7:30 pm	Round Lake	Waupaca Community Arts Center   200 N Main St, Waupaca
TUESDAY	10:30 am	Amherst Serenity Group	Peace Lutheran Church   293 S Main St, Amherst
	5:30 pm	Freedom by Choice	Foundations for Living   1421 Churchill St, Waupaca
	6:30 pm	To the Point	2617 Club   1578 Strongs Ave, Stevens Point
WEDNESDAY	10:30 am	Plover Pick-A-Stick	Good Shepherd Lutheran Church   2000 Roosevelt Dr, Plover
	5:15 pm	One Day at a Time	2617 Club   1578 Strongs Ave, Stevens Point
	5:30 pm	Surrender to Win	Waupaca Senior Center   407 School St, Waupaca
	6:30 pm	Third Legacy Group	Community Church   3516 Stanley St, Stevens Point
THURSDAY	10:00 am	The Nomads Group	St. Mary Magdalene Church   N2845 Shadow Rd, Waupaca
	6:30 pm	The Speakeasy Group	Faith Community Church   N2541 County Rd K, Waupaca
	7:00 pm	Main Street Group	Northland Lutheran Church   N9880 Hwy 49, Iola
FRIDAY	5:15 pm	More About Alcoholism	2617 Club   1578 Strongs Ave, Stevens Point
	6:00 pm	New Freedom (Women's Group)	St. Mark's Episcopal Church   415 S Main St, Waupaca
	6:30 pm	Live a Better Life	2617 Club   1578 Strongs Ave, Stevens Point
	7:30 pm	Round Lake	Waupaca Community Arts Center   200 N Main Street, Waupaca
SATURDAY	9:00 am	Round Lake & Steps & Traditions	Waupaca Community Arts Center   200 N Main Street, Waupaca
	8:00 pm	Ya Hey Dere	Iverson Park   Iverson Park, Stevens Point

\* Women's Group \*\*First Friday – Open Speaker Meeting \*\*\*Last Saturday – Open Speaker Meeting \*\*\*\*Handicap Accessible

**NOTE: All meetings are non-smoking. Anyone may attend an open meeting.**

**Closed meetings are only for those who have a desire to stop drinking.**

## AL-ANON AND ALATEEN FAMILY GROUPS FOR FRIENDS AND FAMILIES OF INDIVIDUALS WITH ALCOHOLISM

CITY	DAY	TIME	NAME	LOCATION
Clintonville	Thursday	7:00 pm	Thursday Nile AFG	Methodist Church   24 13 <sup>th</sup> Street
Manawa	Wednesday	7:00 pm	Wednesday Night Group AFG	St. Paul's Lutheran Church   742 Depot Street
Shawano	Tuesday	7:00 pm	Step into Recovery AFG	Zion Lutheran Church   1254 S. Lincoln St.
	Saturday	8:00 am	Saturday Morning Early Risers AFG	ThedaCare Medical Center   100 Cty. Road B
Waupaca	Monday	6:00 pm	Hope for Serenity AFG	Trinity Lutheran Church   206 E. Badger Street
	Tuesday	10:00 am	Hope Renewed AFG	Faith Community Church   N2541 Cty Road K
Stevens Point	Monday	5:30 pm	Listen and Learn	2617 Club   1578 Strongs Ave
	Wednesday	5:39 pm	Stevens Point Newcombers AFG	Ministry Behavioral Health   201 Prentice St N
	Friday	6:15 pm	Sunrise Serenity AFG	2617 Club   1578 Strongs Ave
	Saturday	9:00 am	Saturday Morning Serenity Seekers AFG	Trinity Lutheran Church   1410 Rogers St

Link to telephone meetings: <https://al-anon.org/al-anon-meetings/telephone-meetings/>

■ **LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN**

3003 N. Richmond Street, #A, Appleton, WI 54911  
**920-730-1322**

<https://www.lsswis.org/Locations/Appleton-MainOffice.htm>

We provide quality, recovery oriented, mental health and substance abuse services for people of all ages at locations throughout Wisconsin. Our licensed staff help build resilience, facilitate recovery and grow – so you can live a more productive life. We focus on developing coping skills, improved communication in relationships, basic problem solving, effective listening and more. Members of our team work with anyone, regardless of religious affiliation, serving people of all ages with a variety of traditional and non-traditional treatment approaches. We see you as a whole person, rather than simply a diagnosis. We accept insurance and offer a sliding-fee scale for self-pay clients.

■ **THE MOORING PROGRAMS**

607 W. 7th Street, Appleton, WI 54911  
**920-739-3235 • Toll free: 1-877-747-2253**  
**mooringcasa.com**

■ **MOORING HOUSE AND CASA CLARE**

Intensive Inpatient Program  
 Transitional Phase Apartment Program  
 After Care (Maintain Recovery)  
 607 W. 7th Street, Appleton, WI 54911  
**Toll free: 1-877-747-2253**

<https://apricityrecovery.com/>

**Our Mission:** Apricity provides those impacted by substance use disorders a full spectrum of care including treatment, employment and support services in a safe, progressive recovery community.

**Mooring House – Men’s Facility**

607 W. 7th Street, Appleton, WI 54911  
**Phone: 920-739-3235 • 1-877-747-2253**  
**Fax: 920-731-4796**

**About:** Mooring House provides individualized, gender specific (male), comprehensive residential treatment for substance use disorders. We also provide a safe, supportive, and therapeutic living environment to assist in making healthy lifestyle changes for continued recovery.

**Casa Clare - Women’s Facility**

201 S. Glenridge Court, Appleton, WI 54914  
**Phone: 920-731-3981 • 1-877-511-2504**  
**Fax: 920-731-2853**

**About:** Casa Clare provides individualized, gender specific (female), comprehensive residential treatment for substance use disorders. We also provide a safe, supportive, and therapeutic living environment to assist in making healthy lifestyle changes for continued recovery.

**NARCOTICS ANONYMOUS MEETINGS**

SHAWANO			
DAY	TIME	LOCATION	PUBLIC ACCESS
Monday	7:00 pm	First Presbyterian Church 100 Presbyterian St	Closed
Thursday	7:00 pm	First Presbyterian Church 100 Presbyterian St	Closed

WAUPACA			
DAY	TIME	LOCATION	PUBLIC ACCESS
Tuesday	7:00 pm	St Mary Magdalene Church N2845 Shadow Rd Call for information 715-258-2088	(Currently closed due to Covid-19)
Thursday	7:00 pm	St Mary Magdalene Church N2845 Shadow Rd Call for information 715-258-2088	(Currently closed due to Covid-19)
Friday	7:00 pm	Foundations for Living 1421 Churchill	Open
Saturday	12:00 pm	First United Methodist Church 720 Demarest Ave	Open
Sunday	12:30 pm	Fellowship Baptist Church N3548 Cty Hwy E	Open

STEVENS POINT			
DAY	TIME	LOCATION	PUBLIC ACCESS
Sunday	6:30 pm	Celebration Church 4701 Industrial Park Rd	Open
Monday	6:30 pm	Celebration Church 4701 Industrial Park Rd	Open
Wednesday	8:00 pm	Peace Lutheran Campus Center 1517 Maria Drive	Open
Thursday	6:30 pm	2617 Club 1578 Strongs Ave	Open
Friday	7:00 pm	Ascension Behavioral Health Residential 201 North Prentice	Open
Saturday	6:30 pm	2617 Club 1578 Strongs Ave	Open



## ■ THEDACARE BEHAVIORAL HEALTH - MENASHA

1095 Midway Road, Menasha, WI 54952

**920-720-2300**

<https://www.thedacare.org/Hospitals-and-Clinics/Behavioral-Health/Behavioral-Health-Menasha.aspx>

Alcohol and substance abuse counseling

For referrals, please ask the client to schedule an AODA Assessment through the call center at 920-720-2300. Feel free to contact me directly at 715-256-3101 or by email at Alicia.Cook@thedacare.org for more information.

## ■ THEDACARE BEHAVIORAL HEALTH - WAUPACA

(Counseling ONLY)

902 Riverside Drive, Suite 204, Waupaca, WI 54981

**920-720-2300**

<https://www.thedacare.org/Hospitals-and-Clinics/Behavioral-Health/Behavioral-Health-Waupaca.aspx>

## ■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES – COMMUNITY BEHAVIORAL HEALTH

811 Harding Street, Waupaca, WI 54981

**715-258-6304 • 715-258-6305**

## ALZHEIMER'S DISEASE, DEMENTIA SERVICES

### ■ ALZHEIMER'S ASSOCIATION OF GREATER WISCONSIN CHAPTER

**Green Bay - Chapter Office**

3313 S. Packerland Drive, Suite E, De Pere, WI 54115

**920-469-2110**

[www.alz.org/gwwi](http://www.alz.org/gwwi)

**Helpline: 800-272-3900**

(24 hours a day, 365 days a year)

Provides Alzheimer's-related information and referral for support services, including the Helpline, educational and respite care programs, support groups, etc.

Our chapter offices are available by phone - Monday thru Friday 8:30 am to 4:30 pm.

### ■ ALZHEIMER'S ASSOCIATION VIRTUAL SUPPORT GROUPS:

Wisconsin teleconference/ webinar

**Family Caregiver Support Groups**

For Persons Living with Mild Cognitive Impairment (MCI):

2nd Wednesday, 10:00-11:00 am

**General Family Caregivers:**

1st & 3rd Tuesdays, 5:30-7:00 pm

2nd & 4th Thursdays, 1:00-2:30 pm

**Family Caregivers for a Loved One  
with Dementia Living at a Facility:**

Fridays, 10:00-11:30 am

**Male Family Caregivers:**

3rd Wednesday, 5:30-6:30 pm

4th Thursday, 1:00-2:30 pm

**Family Caregivers for a Loved One  
with Dementia in the Early Stages:**

2nd Tuesday, 9:30-11:00 am

2nd Wednesday, 3:00-4:30 pm

4th Tuesday, 10:00-11:30 am

**Spanish Speaking Family Caregivers:**

**Grupo de Apoyo en Español:**

2nd Tuesday, 10:00-11:30 am 2do Martes de cada mes,  
10:00-11:30 a.m.

Llame a Virginia Zerpa 414-431-8811

**Family Caregivers for a Loved One with  
Frontotemporal Degeneration (FTD):**

3rd Wednesday, 6:00-7:30 pm

To attend any of our Support Groups  
please verify your attendance by calling

**800.272.3900**

You will receive connection information after you register

### ■ ALZHEIMER'S CENTER OF EXCELLENCE

ThedaCare Behavioral Health

444 N. Westhill Boulevard, Appleton, WI 54914

**920-720-2300**

[www.thedacare.org](http://www.thedacare.org)

Provides accurate diagnosis and comprehensive treatment in helping Alzheimer's disease and dementia patients.

### ■ ALZHEIMER'S FAMILY & CAREGIVER SUPPORT PROGRAM (AFCSP) AND ALZHEIMER'S NATIONAL FAMILY & CAREGIVER SUPPORT PROGRAM (NFCSP)

Waupaca County Department of Health

& Human Services – Aging & Disability Resource Unit

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

*See Caregiver Support*

### ■ CAREGIVER SUPPORT GROUP FOR FAMILY CAREGIVERS AND FRIENDS

Aging and Disability Resource Center (ADRC)

**715-258-6400**

[www.youradrcresource.org](http://www.youradrcresource.org)

Several caregiver support programs are held throughout the area. Please call for the one most convenient for you.

Information is also available for support groups for long distance caregivers. The ADRC will help you to locate one nearest you. Funding may be available to help with respite and transportation to a support group or other caregiver support program. Just what you need to get the support and care for you.

*See Caregiver Support*

■ **CARRIE ESSELMAN, DEMENTIA CARE SPECIALIST**

Aging & Disability Resource Center

Calumet | Outagamie | Waupaca

Carrie.Esselman@Outagamie.org

Phone: 920-483-0898 Fax: 920-832-4930

■ **FOX VALLEY MEMORY PROJECT**

1800 Appleton Road, Menasha, WI 54952

[mike@foxvalleymemoryproject.org](mailto:mike@foxvalleymemoryproject.org)

920-255-1724

[brianna@foxvalleymemoryproject.org](mailto:brianna@foxvalleymemoryproject.org)

920-225-1711

[www.foxvalleymemoryproject.org](http://www.foxvalleymemoryproject.org)

■ **GERIATRIC MEMORY DISORDERS CLINIC**

Froedtert Hospital • East Clinic

4th Floor Internal Medicine Clinic

9200 W. Wisconsin Avenue, Milwaukee WI 53226

414-805-3666

[www.froedtert.com/memory-disorders](http://www.froedtert.com/memory-disorders)

■ **HOME SAFETY FOR DEMENTIA CARE**

Email: [thiscaringhome101@gmail.com](mailto:thiscaringhome101@gmail.com)

[www.thiscaringhome.org](http://www.thiscaringhome.org)

Provides information on best practices and home safety for dementia care and social networking to caregivers to share information.

■ **NEUROSCIENCE GROUP OF NORTHEAST WISCONSIN**

1305 W. American Drive, Neenah, WI 54956

920-725-9373 Toll free: 800-201-1194

Fax: 920-720-7392

[neurosciencegroup.com](http://neurosciencegroup.com)

Provides dementia diagnosis and management.

■ **SAFE RETURN**

800-272-3900

[www.alz.org/help-support/caregiving/safety/medical-alert-safe-return](http://www.alz.org/help-support/caregiving/safety/medical-alert-safe-return)

Alzheimer's Association Safe Return® is a nationwide identification, support and enrollment program that provides assistance when a person with Alzheimer's or a related dementia wanders and becomes lost locally or far from home. Assistance is available 24 hours a day, 365 days a year. If an enrollee is missing, one call immediately activates a community support network to help reunite the lost person with his or her caregiver. Safe Return faxes the enrolled person's information and photo, if provided, to local law enforcement. When the person is found, a citizen or law official calls the 800 number on the identification products and Safe Return notifies listed contacts. The nearest Alzheimer's Association office

## GPS Trackers for elders who wander:

<https://www.alzstore.com/gps-tracker-watch-elderly-p/0950.htm>

[https://www.amazon.com/Tycho-Real-time-Tracking-Geo-Fence-Anti-Lost/dp/B078LQQZCQ/ref=sr\\_1\\_4?crid=3HUPZF5UPKP93&keywords=alzheimers+gps+products&qid=1567187460&s=gateway&srefix=alzheimers+products+GPS%2Caps%2C175&sr=8-4](https://www.amazon.com/Tycho-Real-time-Tracking-Geo-Fence-Anti-Lost/dp/B078LQQZCQ/ref=sr_1_4?crid=3HUPZF5UPKP93&keywords=alzheimers+gps+products&qid=1567187460&s=gateway&srefix=alzheimers+products+GPS%2Caps%2C175&sr=8-4)

### Suggestions if you have a loved one who wanders:

- Door chimes is a quick solution, or put a lock up higher so if they are in the home together the lock is out of reach or in a place that he/she won't necessarily think to look.
- The Alzheimer's Association is a good resource period because they can help with several different things.
  - a) A medical bracelet with her name, his contact information and a statement of her diagnosis so if he/she does wander off if someone sees him/her they at least know who she is.
  - b) Make sure an updated photo is handy so if he/she should go missing and a Silver Alert is needed that will be handy.
  - c) Put a big STOP Sign picture on the doors as that may trigger him/her to not go out the door.

## GPS

**ALZHEIMER'S ASSOCIATION COMFORT ZONE & COMFORT ZONE CHECK-IN**  
1-877-259-4850  
[www.alz.org](http://www.alz.org)

Comfort Zone plans start at \$39.99 per month  
\$45 activation fee  
Comfort Zone Check-in plans start at \$9.99 per month

**BRICK HOUSE SECURITY**  
1-800-654-7966  
[www.brickhousesecurity.com](http://www.brickhousesecurity.com)

Personal GPS tracking devices  
Cost ranges from \$150-300

**GREATCALL**  
1-866-360-4744  
[www.greatcall.com](http://www.greatcall.com)

Lively Wearable  
\$49.99/device  
\$14.99/monthly + activation  
Lively Mobile  
\$49.99/device  
\$14.99/month + activation

**MOBILEHELP**  
1-800-908-4792  
[www.mobilehelp.com](http://www.mobilehelp.com)

Mobile device only. U.S. based 24/7 emergency monitoring  
Monthly \$41.95  
No activation fee

provides information and support during the search and rescue efforts.

- **WISCONSIN ALZHEIMER'S INSTITUTE**  
[www.wai.wisc.edu](http://www.wai.wisc.edu)

## MEMORY DISORDER CLINICS

- **ASPIRUS MEMORY CLINIC**  
2720 Plaza Drive, Suite 1400B, Wausau, WI 54403  
**715-847-2004 • 866-236-1573**
- **CENTER FOR SENIOR HEALTH AND LONGEVITY**  
Aurora Sinai Samaritan Medical Center  
1020 N 12th Street, Suite 301, Milwaukee, WI 53233  
**414-219-7300**  
<https://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity>  
Primary care and other consult services available.
- **FROEDTERT HOSPITAL AND MEDICAL COLLEGE**  
Froedtert North Hills Center  
Geriatric Memory Disorders Clinic  
Senior Health Program  
W129 N7055 Northfield Drive, Suite 302,  
Menominee Falls, WI 53051  
**262-253-5400**  
<https://www.froedtert.com/memory-disorders/dementia>
- **FROEDTERT HOSPITAL AND MEDICAL COLLEGE**  
Neurology Memory Disorders Clinic  
**414-805-3666 • 800-272-3666**  
<https://www.froedtert.com/memory-disorder>
- **GERIATRIC MEMORY DISORDERS CLINIC**  
Froedtert Hospital  
East Clinic, 4th Floor Internal Medicine Clinic  
9200 W. Wisconsin Avenue, Milwaukee WI 53226  
**414-805-3666**  
<https://www.froedtert.com/senior-health>
- **MARSHFIELD CLINIC - NEUROSCIENCES**  
MEMORY DISORDERS CLINIC  
Marshfield Clinic Eau Claire Center  
2116 Craig Road, Eau Claire, WI 54701  
**715-858-4437**
- **MEMORY CLINIC FINDER**  
<https://wai.wisc.edu/memory-clinic-finder/>

- **UW-HEALTH HOSPITAL AND CLINICS MEMORY ASSESSMENT CLINIC**  
5443 E Cheryl Parkway, Fitchburg, WI 53711  
**608-263-7740**  
<https://wai.wisc.edu/clinic-network/uw-health-hospital-and-clinics/>

## ASSISTED LIVING

*See ASSISTED LIVING CHART page 25*

### ADULT FAMILY HOME (AFH)

- **A PLACE FOR MOM**  
<https://www.aplaceformom.com/>  
How we can help  
1) Match you with a free, personal senior living advisor in your community.  
Your advisor lives locally and works closely with senior living options in your community. They will serve as your personal assistant throughout your search.  
2) Provide you with a personalized list from thousands of senior living options  
Your advisor will work with you to identify the best options that match your preferences, level of care, budget. You'll be able to customize your list, view pricing, availability, and photos on our online portal. And, your advisor will keep you up-to-date on the latest community safety protocols and status.  
3) Schedule tours - When you've selected your top options, your advisor can schedule tours or meetings and provide tips on what questions to ask or consider, including virtual options. We can also connect you with resources to make this transition as smooth as possible.  
**Phone: 888-900-2410**
- **AURORA RESIDENTIAL ALTERNATIVES #118**  
N2349 Ashley Court, Waupaca, WI 54981  
**715-256-0485**  
Disabled adults
- **CLARITY CARE PARK LANE**  
207 Park Lane, Clintonville WI 54929  
**920-236-6560**  
Disabled adults
- **CLARITY CARE PARTRIDGE**  
530 Partridge Drive, New London WI 54961  
**920-236-6560**  
Disabled Adults
- **CLARITY CARE PHEASANT**  
531 Pheasant Drive, New London WI 54961  
**920-236-6560**  
Disabled Adults



### ■ CLARITY CARE PINE STREET

359 Pine Street, Manawa, WI 54949

**920-596-2633**

Disabled adults

### ■ MORNING STAR RESPITE, LLC

Adult Family Home

Provides 24 hour care while teaching social and life skills to adults with disabilities

707 W McKinley St., Little Chute, WI 54140

For inquiries about services please contact

Bonnie Cherwinka at **715-574-2444**

AFH # 920-423-3006

## COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

### ■ BETHANY HOME-CBRF

1226 Berlin Street, Waupaca WI 54981

**715-258-5521**

<http://www.bethanyofwaupaca.com>

Advanced aged, irreversible demntia/alzheimer's, physically disabled and terminally ill

### ■ CARE PARTNERS ASSISTED LIVING I

59 Industrial Avenue, Clintonville, WI 54929

**715-460-3466**

Email: [cp44clintonville@cpalct.com](mailto:cp44clintonville@cpalct.com)

[www.carepartners-countryterrace.com](http://www.carepartners-countryterrace.com)

Advanced aged, Memory Care, 65 years and older

### ■ CARE PARTNERS ASSISTED LIVING II

61 Industrial Avenue, Clintonville WI 54929

**715-460-3466**

Email: [cp58clintonville@countryterrace.com](mailto:cp58clintonville@countryterrace.com)

[www.carepartners-countryterrace.com](http://www.carepartners-countryterrace.com)

Advanced aged, Terminally ill, 65 years and older

### ■ CLARITY CARE BEACON HOUSE

307 W. Cook Street, New London WI 54961

**920-236-6560**

Disabled Adults - Male only

### ■ CLARITY CARE MCKINLEY HOUSE

75 N. Park Street, Clintonville WI 54929

**920-236-6560**

Disabled Adults

05480601

## GARDEN PARK HOUSE

*A state licensed community based residential facility*

**109 West Lake Street  
Waupaca, WI**



## Just like home!

**WE TAKE PRIDE IN PROVIDING THE FOLLOWING SERVICES:**

- Private Rooms
- Short- or long-term stays
- Cozy "like home" atmosphere

**(715) 258-2191 • [gardenparkhouse.com](http://gardenparkhouse.com)**

## INDEPENDENT SENIOR LIVING - for 55+



**For information & applications please contact us today!**  
**1-877-377-1434 | [rentals@capmail.org](mailto:rentals@capmail.org) | [capservices.org/rentals](http://capservices.org/rentals)**

- 1-or 2-bedroom, 1 level apartment
- Refrigerator, stove, garbage disposal, dishwasher (most units)
- Washer and dryer or hookups (most units)
- Community room (most locations)

- Attached garage, private entry, covered porch (most units)
- Microwave (some units)
- Roll-in shower, low-lip shower, or tub
- Air conditioner
- Mailboxes on site
- Smoke-free property

**RENT INCLUDES:**

- Heat
- Sewer
- Hot and Cold Water

**LOCATIONS:**

- Adams • Berlin • Brillion
- Iola • Manawa • Mauston
- Waupaca • Wausau (high-rise w/elevator)
- Wisconsin Rapids (2 locations)

- Snow Removal
- Lawn Care
- Garbage Service

- Clintonville
- Colby (2 locations)
- Montello
- Nekoosa
- Seymour

Income restrictions may apply. CAP Services is an equal opportunity employer/provider.



Transforming People and Communities




00640736

# HOW TO CHOOSE THE RIGHT ASSISTED LIVING FACILITY

## ■ WHAT IS ASSISTED LIVING?

Assisted living facilities offer housing alternatives for older adults who may need help with dressing, bathing, eating, and toileting, but do not require the intensive medical and nursing care provided in nursing homes.

Assisted living facilities may be part of a retirement community, nursing home, senior-housing complex, or may stand-alone. Licensing requirements for assisted living facilities vary by state and can be known by as many as 26 different names including: residential care, board and care, congregate care, and personal care.

## ■ WHAT SERVICES ARE PROVIDED?

Residents of assisted living facilities usually have their own units or apartment. In addition to having a support staff and providing meals, most assisted living facilities also offer at least some of the following services:

- Health care management and monitoring
- Help with activities of daily living such as bathing, dressing, and eating
- Housekeeping and laundry
- Medication reminders and/or help with medications
- Recreational activities
- Security
- Transportation

## ■ HOW TO CHOOSE A FACILITY?

A good match between a facility and a resident's needs depends as much on the philosophy and services of the assisted living facility as it does on the quality of care.

The following suggestions can help you get started in your search for a safe, comfortable and appropriate assisted living facility:

- Think ahead. What will the resident's future needs be and how will the facility meet those needs?
- Is the facility close to family and friends? Are there any shopping centers or other businesses nearby (within walking distance)?
- Do admission and retention policies exclude people with severe cognitive impairments or severe physical disabilities?
- Does the facility provide a written statement of the philosophy of care?
- Visit each facility more than once, sometimes unannounced.
- Visit at meal times, sample the food, and observe the quality of mealtime and the service.
- Observe interactions among residents and staff.

- Check to see if the facility offers social, recreational, and spiritual activities?

- Talk to residents.
- Learn what types of training staff receive and how frequently they receive training.
- Review state licensing reports.

## ■ THE FOLLOWING STEPS SHOULD ALSO BE CONSIDERED:

- Contact your state's long-term care ombudsman to see if any complaints have recently been filed against the assisted living facility you are interested in. In many states, the ombudsman checks on conditions at assisted living units as well as nursing homes.

- Contact the local Better Business Bureau to see if that agency has received any complaints about the assisted living facility.

- If the assisted living facility is connected to a nursing home, ask for information about it, too. (Information on nursing homes can be found on the Medicare website at <http://www.medicare.gov/nhcompare/home.asp>).

## ■ WHAT IS THE COST FOR ASSISTED LIVING?

Although assisted living costs less than nursing home care, it is still fairly expensive. Depending on the kind of assisted living facility and type of services an older person chooses, the price costs can range from less than \$10,000 a year to more than \$50,000 a year. Across the U.S., monthly rates average \$1,800 per month.

Because there can be extra fees for additional services, it is very important for older persons to find out what is included in the basic rate and how much other services will cost.

Primarily, older persons or their families pay the cost of assisted living. Some health and long-term care insurance policies may cover some of the costs associated with assisted living. In addition, some residences have their own financial assistance programs.

The federal Medicare program does not cover the costs of assisted living facilities or the care they provide. In some states, Medicaid may pay for the service component of assisted living. Medicaid is the joint federal and state program that helps older people and those with disabilities pay for health care when they are not able to afford the expenses themselves.

For information on local resources call the Aging and Disability Resources Center at 715-258-6400.



■ **GARDEN PARK HOUSE**

109 W. Lake Street, Waupaca WI 54981

**715-258-2191**

[gardenparkhouse.com](http://gardenparkhouse.com)

Elderly, Long Term Mentally ill

■ **KINDRED HEARTS-CLINTONVILLE**

76W Greentree Road, Clintonville WI 54929

**715-823-7300**

[www.khearts.com](http://www.khearts.com)

Advanced Aged

■ **KINDRED HEARTS-NEW LONDON**

1706 Taubel Boulevard, New London WI 54961

**920-982-0686**

[www.khearts.com](http://www.khearts.com)

Advanced Aged

■ **MANAWA COMMUNITY LIVING CENTER-ASSISTED LIVING**

400 E 4th Street, Manawa WI 54949

**920-596-2566**

<http://www.manawacommunitylivingcenter.com>

Long- term and short- term stays are welcome

■ **MONARCH MEADOWS AT ST. JOSEPH RESIDENCE**

107 E. Beckert Street, New London WI 54961

**920-982-5354**

[www.stjosephresidence.com](http://www.stjosephresidence.com)

Memory Care CBRF

■ **PARK VISTA – THE LEGACY**

1403 Churchill Street, Waupaca, WI 54981

**Contact person:** Kelley Robinson – RN Administrator

[kelly.robinson@parkvistaliving.org](mailto:kelly.robinson@parkvistaliving.org)

**715-942-0047**

[parkvistaliving.org](http://parkvistaliving.org)

22 bed CBRF Class CNA-facility. 55 and older persons requiring intermediate care needs or dementia services. Private rooms with full bathrooms. Spa Room with whirlpool tub. Secured door system, emergency pendants, and emergency pull cords. Nurse available 24/7 staff access. Respite services available. Peaceful, park-like setting nestled up to Waupaca's Crystal River. Secured patio area. Free w/c accessible transportation services. Social, physical and creative activities. Home cooked meals served daily.

■ **STRONG HAVEN**

N3501 Highway 110, Weyauwega, WI 54983

**920-867-2801**



**FOUNDATIONS  
FOR LIVING**

**1421 Churchill Street  
715-942-2725**

**Make a  
difference  
in our  
community.  
Extend a  
helping  
hand  
—volunteer.**

05480978



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Because we are a part of the neighborhood, we feel a strong commitment to our patients and their families & friends. At Crossroads, we provide excellent healthcare that aligns with your needs and supports your values.

**Weyauwega**  
717 E. Alfred St.,  
Weyauwega, WI 54983

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- ✦ Short & Long Term Care
- ✦ Superior Rehabilitation Services
- ✦ Comprehensive Wound Care
- ✦ Infusion Therapy



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- Errands / Appointments

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**(715) 942-8100**

[www.synergyhomecare.com](http://www.synergyhomecare.com)





■ **THE PINES CBRF BETHANY HOME, INC.**  
1226 Berlin Street, Waupaca, WI 54981  
**715-258-5521**

■ **THE WILLOWS**  
515 W Iola Street, Iola, WI 54945  
**715-445-4487**  
<http://iolaseniorliving.com/the-willows>  
ADVANCED AGED IRREVERSIBLE DEMENTIA/  
ALZHEIMER'S  
The Willows is a 24 unit Community Based Residential  
Facility Featuring an 8-Unit Secured Memory  
Neighborhood

■ **TRINITY TERRACE**  
1835 Division Street, New London, WI 54961  
**920-982-5354**  
[stjosephresidence.com](http://stjosephresidence.com)

■ **WAUPACA ELDER CARE**  
510 River Street, Waupaca, WI 54981  
**715-258-9681**  
[www.waupacaelder care.com](http://www.waupacaelder care.com)

■ **WHISTLING PINES INC**  
121 County Road QQ, Waupaca, WI 54981  
**715-256-9193**

## RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)

■ **ASTER ASSISTED LIVING OF CLINTONVILLE**  
38 N. Main Street, Clintonville, WI 54929  
**715-823-4344**  
[asterseniorcommunities.com](http://asterseniorcommunities.com)

■ **BETHANY PINES**  
1226 Berlin Street, Waupaca, WI 54981  
**715-258-5521**  
[http://www.bethanyofwaupaca.com/living-options/  
assisted-living/](http://www.bethanyofwaupaca.com/living-options/assisted-living/)

■ **LIVING OAKS**  
505 W. Iola Street, Iola, WI 54945  
**715-445-4487**  
[iolaseniorliving.com/living-oaks](http://iolaseniorliving.com/living-oaks)  
For Seniors 55 and older

■ **PARK VISTA RETIREMENT LIVING**  
950 County Road QQ, Waupaca, WI 54981  
**715-256-0100**  
[www.parkvistaliving.org](http://www.parkvistaliving.org)



*Park Vista*  
retirement living

Independent Living • Assisted Living • Respite

*We recognize the importance of senior living and believe  
in making possible the happiness that we each hope  
to have throughout our lives.*

950 Highway QQ • Waupaca, WI 54981  
(715) 256-0100

*Park Vista*

— The Legacy —

*Park Vista - The Legacy is committed to person  
centered care for residents with advanced care needs.*

1403 Churchill Street • Waupaca, WI 54981  
(715) 942-0047

[www.parkvistaliving.org](http://www.parkvistaliving.org)

## COMMUNITY BASED RESIDENTIAL FACILITIES IN WAUPACA COUNTY

FACILITY	# OF BEDS GENDER	ELD	DA	DD	PD	TBI	ED	TI	AD
<b>Beacon House</b> 307 W Cook St, New London, WI 54961 920-982-7352	8 M	•	•	•		•	•		
<b>Bethany Home, Inc</b> 1226 Berlin St, Waupaca, WI 54981 715-258-5521	49 M/F	•	•		•			•	
<b>Care Partners Clintonville I</b> 59 Industrial Ave, Clintonville, WI 54929 715-460-3466	18 M/F	•	•		•			•	
<b>Care Partners Clintonville II</b> 61 Industrial Ave, Clintonville, WI 54929 715-460-3466	26 M/F	•	•		•			•	
<b>Garden Park House</b> 109 West Lake St, Waupaca, WI 54981 715-258-2191	14 M/F	•					•		
<b>KindredHearts Clintonville</b> 76 Green Tree Road, Clintonville, WI 54929	20 M/F	•	•						
<b>KindredHearts New London</b> 1706 Taubel Rd, New London, WI 54961 920-982-0686	19 M/F	•	•						
<b>Manawa Assisted Living</b> 401 East 4th St, Manawa, WI 54949 920-596-2566	10 M/F	•	•		•				
<b>McKinley House</b> 75 N Park St, Clintonville, WI 54927 715-823-3032	7 M/F	•	•	•	•	•			
<b>Monarch Meadows at St Joseph Residence</b> 107 E Beckert Rd, New London, WI 54961 920-982-5354	24 M/F	•	•					•	
<b>Park Vista The Legacy</b> 1403 Churchill St, Waupaca, WI 54981 715-942-0047	22 M/F	•	•					•	
<b>Strong Haven</b> N3501 Hwy 110, Weyauwega, WI 54983 920-867-2801	7 M/F	•		•					•
<b>Trinity Terrace</b> 1935 Division St, New London, WI 54961 920-982-9354	32 M/F	•						•	
<b>Waupaca Elder Care Home</b> 510 River St, Waupaca, WI 54981 715-258-9681	16 M/F	•	•					•	
<b>Whistling Pines, Inc</b> 121 Cty Hwy QQ, Waupaca, WI 54961 715-256-9193	12 M/F	•	•	•	•	•	•		
<b>The Willows</b> 515 W Iola St, Iola, WI 54945 715-445-2412	26 M/F	•	•						

**CODE:** ELD: Advanced Age • DA: Dementia/Alzheimer's • DD: Developmentally Disabled • PD: Physically Disabled  
TBI: Traumatic Brain Injury • ED: Emotionally Disturbed/Mental Illness • TI: Terminally Ill • A/D Alcohol & Drug

- **THE WASHINGTON CENTER**  
500 Washington Street, New London, WI 54961  
**920-982-5354**  
[stjosephresidence.com/](http://stjosephresidence.com/)

## APARTMENT COMPLEXES WITH SUPPORT SERVICES

- **BUTTERNUT RIDGE APARTMENTS**  
515 W Iola Street, Iola, WI 54945  
**715-445-4487**  
[iolaseniiorliving.com/butternut-ridge-apartments/](http://iolaseniiorliving.com/butternut-ridge-apartments/)  
Eligibility requirements: Age 55 and over.
- **MARIAN HEIGHTS APARTMENTS**  
101 E. Beckert Road, New London, WI 54961  
**920-982-5354**  
[stjosephresidence.com/independent-living](http://stjosephresidence.com/independent-living)
- **THE WASHINGTON CENTER**  
500 Washington Street, New London, WI 54961  
**920-982-5354**  
[stjosephresidence.com/assisted-living/the-washington-center/](http://stjosephresidence.com/assisted-living/the-washington-center/)

## BEHAVIORAL HEALTH

- **GERIATRIC INPATIENT PROGRAM AT ASCENSION MERCY HOSPITAL FOR BEHAVIORAL AND PSYCHIATRIC CARE**  
500 South Oakwood Road, Oshkosh, WI 54904  
**920-223-3530**

## BENEFIT ASSISTANCE

- **ACCESS**  
This is a fast, easy-to-use Internet tool that can help you or someone you know to:
  - Find out which low or no-cost health, nutrition and other programs they might be eligible for.
  - Apply online for FoodShare, Medicaid/BadgerCare and the Family Planning Waiver Program.
  - Get up-to-date information about the status of his/her FoodShare, Medicaid/BadgerCare and Family Planning Waiver Program.
  - Get answers to common questions about benefits.**[access.wisconsin.gov/access](http://access.wisconsin.gov/access)**
- **ASK MEDICARE**  
**[www.medicare.gov](http://www.medicare.gov)**  
Provides easy access to Medicare information
- **DISABILITY BENEFIT SPECIALIST**  
Waupaca County Department of Health

& Human Services  
Aging & Disability Resource Center  
811 Harding Street, Waupaca, WI 54981  
**715-258-6400**  
\*Serves people ages 18-59  
**See Benefit Assistance.**

- **ELDER BENEFIT SPECIALIST PROGRAM**  
An Elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law.  
**See Elder Benefit Specialist Program below.**
- **GOVERNMENT BENEFITS**  
**[https://www.benefits.gov/benefit-finder#benefits&qc=cat\\_1](https://www.benefits.gov/benefit-finder#benefits&qc=cat_1)**  
Free Web site to find government benefit and assistance programs you may be eligible to receive.
- **LONG-TERM CARE OMBUDSMAN PROGRAM**  
**715-345-5229 • 800-815-0015**  
**[longtermcare.wi.gov/section\\_detail.asp?linkcatid=1953&linkid=1014&locid=123](http://longtermcare.wi.gov/section_detail.asp?linkcatid=1953&linkid=1014&locid=123)**  
Responds to complaints and problems of nursing home and community based residential facility residents and their families.
- **SOCIAL SECURITY ADMINISTRATION**  
607 W. Northland Avenue, Appleton, WI 54911  
**877-694-5495 • 800-772-1213**  
**[www.ssa.gov](http://www.ssa.gov)**  
Addresses questions and concerns relating to Social Security including retirement, survivors and dependents, disability, Medicare, Medicare Part D and Supplemental Security Income (SSI) benefits.
- **STATE OF WISCONSIN BOARD ON AGING AND LONG-TERM CARE**  
1402 Pankratz Street, Suite 111, Madison, WI 53704  
**800-815-0015**  
**MEDIGAP HELPLINE: 800-242-1060**  
**[longtermcare.wi.gov](http://longtermcare.wi.gov)**  
8 a.m. to 4:30 p.m. Mon-Fri  
The Medigap Helpline provides insurance counseling to persons regarding Medicare, supplements, hospitals, cancer and long-term care insurance.
- **TRICARE PROGRAM**  
**1-800-444-5445**  
**[www.tricare.mil](http://www.tricare.mil)**  
For Veterans and dependents.



# HOUSING WITH SUPPORTIVE SERVICES: OPTIONS FOR OLDER PEOPLE

The following describes the various options available to older people who need supportive services in their place of residence. Choice of a suitable alternative depends on a number of factors, including lifestyle preferences, the level of support needed, cost, and the options available in a particular community. Some of the options are subject to specific government regulation, while others are not.

## ■ IN HOME CARE

Care services can be provided to older people in their own home or apartment. Homemaker, chore services, home delivered meals, home health care, attendant care, and transportation are some of the services that make it possible for people with long term care needs to remain in their homes. These can be arranged through public social service agencies, purchased from private agencies, or provided by family and friends. While most services are unregulated, home health agencies are licensed by the state and services arranged under the Community Options and Medicaid waivers are monitored by a case manager.

## ■ SENIOR HOUSING/INDEPENDENT LIVING APARTMENTS

Senior housing is multi-unit rental housing that is specially designed for and marketed to elder tenants. Most offer studio and/or one bedroom apartments and some have a recreation room or other common space for social gatherings. There may be a manager available to make referrals, organize events, or assist with independent living. Tenants may individually arrange for supportive services from outside providers, as with any in-home care. No license or special regulation is required for the facility.

## ■ RESIDENTIAL CARE APARTMENT COMPLEX (RCAC)

RCACs combine apartment housing with supportive, personal and nursing services. Residents have their own apartments, including full bath and kitchen facilities, and retain control over their personal space, care decisions and daily routines. Services are individually tailored to each resident's capacities and preferences and are adjusted as necessary to avoid requiring people to move when their condition deteriorates with age. Facilities may provide up to 28 hours of service per resident per week. RCACs are either registered or certified. Certified facilities will be monitored by the state and eligible to receive Medical Assistance waiver funding, registered facilities will not.

## ■ ADULT FAMILY HOME

An adult family home is a residence where one to four unrelated adults live and receive meals, supervision, and personal care. Many adult family homes, especially those with only one or two paying residents, are private homes where elder or people with disabilities live with a foster family. Others are staffed homes. Adult family homes caring for one or two unrelated adults are certified by the county; homes caring for three or four residents are licensed and regulated by the state.

## ■ COMMUNITY BASED RESIDENTIAL FACILITY (CBRFs)

Community Based Residential Facilities (CBRFs) are staffed group living arrangements that provide room, board, supervision and other supportive services to five or more unrelated adult residents. Typically, residents have either a private or shared sleeping room and share living, dining and bathroom space with other residents of the facility. CBRFs are intended for people who cannot live independently but are neither acutely ill nor need extensive amounts of nursing care. Facilities vary in size from five residents to over 100. Some are houses, others are facilities. Some serve a frail elder population; others serve people with disabilities, people with Alzheimer's disease, or a mixed group of residents. All CBRFs must be licensed by the state.

## ■ NURSING HOME

A nursing home is a health care facility which provides room, board, and 24 hour a day care. Residents may be admitted for short-term respite or recuperative stays or for long-term care for chronic conditions. Nursing homes are licensed by the state. Most are also certified for Medicare and Medicaid, which provide public funds to cover the cost of care for eligible residents.

## ■ FOR ADDITIONAL INFORMATION

For additional information on licensed, registered or certified facilities, visit the Wisconsin Department of Health and Family Services web site at <http://dhs.wisconsin.gov/bqaconsumer/AssistedLiving/AsLivindex.htm>

For a listing of senior housing projects, see Federally Assisted Housing Inventory at [www.wheda.com](http://www.wheda.com).

■ **WAUPACA COUNTY VETERANS SERVICE OFFICE**  
811 Harding Street, Waupaca, WI 54981  
**715-258-6475**  
[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)  
Click on Departments and select Veterans Services

■ **WISCONSIN HEALTH INSURANCE RISK SHARING PLAN (HIRSP)**  
**800-828-4777**  
<http://longtermcare.wi.gov/sublink.asp?linksubcat2id=1992>  
Offers health insurance to Wisconsin residents who are unable to find adequate health insurance coverage or who have lost their employer sponsored group health insurance.

■ **WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE**  
**Madison: 800-236-8517 • 608-266-3585**  
[oci.wi.gov/Pages/Homepage.aspx](http://oci.wi.gov/Pages/Homepage.aspx)  
Provides current information regarding Wisconsin insurance policies. Regulates and enforces Wisconsin insurance laws.

## BRAIN INJURY & DISABILITY SERVICES

■ **BRAIN INJURY RESOURCE CENTER OF WISCONSIN INC.**  
511 N. Grand Avenue, Waukesha, WI 53186  
**262-770-4882**  
**Fax: 262-436-1747**  
**Email: Admin@bircofwi.org**  
[www.bircofwi.org](http://www.bircofwi.org)

## CAP SERVICES

### ECONOMIC DEVELOPMENT:

■ **CAP SERVICES VITA PROGRAM**  
<https://capservices.org/what-we-do/job-skills-economic-security/vita/>  
Free tax assistance

■ **SKILLS ENHANCEMENT PROGRAM**  
101 Tower Road, Waupaca, WI 54981  
**715-258-9575, Ext. 216**  
<https://capservices.org/what-we-do/job-skills-economic-security/skills/>  
Provides education and updating of skills. Must meet income guidelines, work 20 hours a week and reside in one of the following counties: Waupaca, Waushara, Portage, Outagamie.

■ **WORK-N-WHEELS**  
CAP Services, Inc.  
1608 W. River Drive, Stevens Point, WI  
**715-343-7110**  
[www.capservices.org/what-we-do/housing-transportation/](http://www.capservices.org/what-we-do/housing-transportation/)  
**Contact person:** Sollita Franc, Lending Coordinator  
**715-343-7110**  
**Email: sfranc@capmail.org**  
Auto loan program designed to help income eligible families/individuals with assistance in obtaining affordable and dependable vehicles. Car loans available at 0%. Maximum loan of \$5000. 2 ½ years to repay. Autos must be needed for work related activity.

### HOUSING:

■ **FIRST-TIME HOME BUYERS ASSISTANCE**  
**715-343-7108**  
Bernice Kawleski  
For Marquette, Portage, Waupaca and Waushara counties & City of Wisconsin Rapids  
**715-343-7107**  
[bkawleski@capmail.org](mailto:bkawleski@capmail.org)

<https://capservices.org/what-we-do/housing-transportation/hba/>

Deferred loans for down payment and closing costs are available to eligible first-time low- to moderate-income home buyers. Deferred loans for home rehabilitation are also available to participants.

■ **HOUSING REHABILITATION**  
**715-343-7142**

## SPECIAL NEEDS SUPPORT WEBSITES:

- **RENTERS RIGHTS FOR PEOPLE WITH DISABILITIES**  
<https://www.justgreatlawyers.com/renters-rights-and-housing-assistance-for-people-with-disabilities>
- **GUIDE TO REMODELING A HOME FOR ADULTS WITH SPECIAL NEEDS**  
<https://www.bigrentz.com/how-to-guides/home-modifications-young-adults-special-needs>
- **SPECIAL NEEDS CHECKLIST: HOW DISABILITY-FRIENDLY IS YOUR CITY?**  
<https://www.yourstoragefinder.com/special-needs-checklist-how-disability-friendly-is-your-city>
- **VOCATIONAL TRAINING FOR ADULTS WITH SPECIAL NEEDS**  
<https://www.vocationaltraininghq.com/best-vocational-training-programs-disabled/>

**Contact person:** Mona Aubut, Housing Program Specialist

**Email:** [maubut@capmail.org](mailto:maubut@capmail.org)

**<https://capservices.org/what-we-do/housing-transportation/rehab/>**

For information or to request application

State-of-the-art weatherization to reduce the energy usage and rehabilitation to improve the living conditions of low-income home owners and renters.

#### ■ RENTALS

**877-377-1434**

**Email:** [rentals@capmail.org](mailto:rentals@capmail.org)

**<https://capservices.org/what-we-do/housing-transportation/rentals/>**

## ELDER BENEFIT SPECIALIST PROGRAM

#### ■ WHAT IS AN ELDER BENEFIT SPECIALIST?

An Elder Benefit Specialist is a person trained to help persons aged 60 and older who are having a problem with their private government benefits.

Benefit Specialists are continually trained and monitored by attorneys knowledgeable in elder law issues.

#### ■ HOW CAN AN ELDER BENEFIT SPECIALIST HELP?

An Elder Benefit Specialist can help by providing you with accurate and current information on your benefits; by advocating on your behalf with other parties involved; and by explaining other possible solutions; and if necessary, by referring you to an appropriate attorney.

#### ■ WHAT CAN AN ELDER BENEFIT SPECIALIST HELP YOU WITH?

- Medicare Supplemental Insurance
- Legal Benefits and other concerns affecting people 60 and older
- Homestead Tax Credit or Referral
- Medical Assistance
- Medicare Part A, B and D
- Food Share
- Housing and Utility Issues
- Social Security
- Medicare Advantage Plans (Part C)
- Wisconsin SeniorCare

**Elder Benefit Specialist for Waupaca County  
Waupaca County Department of Health and Human Services 715-258-6400**

For apartment availability or to request application. Income & age restrictions may apply. Wheelchair accessible. Equal housing opportunity. CAP Services is an equal opportunity employer/provider. See HOUSING: Senior Independent for CAP senior housing locations.

## DISABILITY BENEFIT SPECIALIST PROGRAM

#### ■ WHAT IS A DISABILITY BENEFIT SPECIALIST?

A Disability Benefit Specialist is trained to counsel persons 18 years to 59 with physical disabilities, developmental disabilities, mental illness and/or substance use disorders about private or public benefits. They are experts at helping persons with extensive paperwork that is often required in benefit programs. Disability Benefit Specialists are continually trained by Disability Rights Wisconsin attorneys knowledgeable in disability benefits. They work closely with other state and local professionals.

#### ■ WHO SHOULD SEEK HELP FROM A DISABILITY BENEFIT SPECIALIST?

- Persons who want to know more about private or public benefits
- Persons who need help in organizing their paperwork and applying for benefits
- Persons who have been denied a benefit they think they are entitled to

#### ■ WHAT CAN A DISABILITY BENEFIT SPECIALIST HELP YOU WITH?

- Medicaid (Medical Assistance)
- Social Security Disability (SSDI)
- Supplemental Security Income (SSI)
- Medicare, including Part D
- Prescription Drug Assistance
- FoodShare
- Low-Income Tax Credits
- Insurance Issues
- Housing and Utility Issues (as they relate to disability)

**For Disability Benefit Specialist assistance  
in Waupaca County, call the Aging  
and Disability Resource Center -  
Waupaca County branch (ADRC)**

**715-258-6400**

**866-739-2372 – toll free**

**7-1-1**

**[www.youradrcresource.org](http://www.youradrcresource.org)**



#### ■ WAUPACA TOWNHOMES

730 LeRoy Butler Drive, Waupaca, WI 54981

**877-377-1434**

**Email: [rentals@capmail.org](mailto:rentals@capmail.org)**

**[www.capservices.org/rentals](http://www.capservices.org/rentals)**

Low - moderate income housing. Fixed rent. Income restricted.

(These rentals not based on 30% of income.)

#### ■ WEATHERIZATION

**715-258-6820 • 715-343-7142**

**<https://capservices.org/what-we-do/housing-transportation/rehab/>**

Assist with home weatherization, insulation, furnace repair, etc. Must apply for and receive energy assistance.

### INTERVENTION SERVICES:

#### ■ ELDER ABUSE

**715-258-6400**

#### ■ FAMILY CRISIS CENTER

1616 West River Drive, Stevens Point, WI 54481

**800-472-3377**

**<https://capservices.org/what-we-do/health-wellness-safety/fcc/>**

Emergency shelter, counseling and legal advocacy are provided to victims of domestic abuse and their children and to runaway youth. Staff assists victims in identifying constructive alternatives to the problems they are experiencing.

#### ■ LOCAL FAMILY CRISIS CENTER

101 Tower Road, #1, Waupaca, WI 54981

**715-256-0996**

The Family Crisis Center (FCC) provides assistance to victims of domestic violence and their families, friends and care providers. Services include shelter, a 24-hour-a-day toll-free crisis line, walk-in counseling, accompaniment for medical care and legal proceedings, referrals, and support groups. All services are free of charge and confidential.

#### ■ SEXUAL ASSAULT VICTIM SERVICES

**715-258-9575, Ext. 240**

**Contact person: Fran Beilke**

**Email: [fbielke@capmail.org](mailto:fbielke@capmail.org)**

**<https://capservices.org/what-we-do/health-wellness-safety/fcc/savs/>**

Education and crisis intervention services are provided to victims of sexual assault and their families.

#### ■ SUPPORT GROUPS

**Family Crisis Center: 715-256-1136, Ext. 215**

**DAAP: 715-256-1136, Ext. 20**

Support groups for domestic abuse victims and for children of domestic violence. The Family Crisis Center also offers a 20-week domestic abuse alternatives program (DAAP) to abusers.

#### ■ TRANSITIONAL LIVING

**715-256-1136, Ext. 201**

Short-term housing and supportive services are provided to domestic abuse victims who have chosen to live apart from their abuser until permanent, adequate and affordable housing can be found.

## CARE MANAGEMENT

#### ■ ARC ANGELS

**Toll Free: 877-832-8032**

**[www.arcangelscare.com](http://www.arcangelscare.com)**

Navigating the health care system is a difficult process, especially for the elderly. Our Geriatric Care Managers assist clients in this process with compassion, dignity and respect offering:

- Comprehensive Patient Care Advocacy
  - Maintaining Continuity of Care with Health Care Team
  - Referrals to Appropriate Specialists, Services and Programs
  - Arrange and Accompany to appointments with documentation
  - Assisting with insurance, Applications, New Patient Documentation
  - Home Safety Evaluations, Assistance with Equipment Purchases and Installation
  - Functioning as Liaison for Families, Guardians and Physicians
  - Weekly client visits complete with electronic communication and written reports to families providing recommendations for client care needs
  - Assistance in Crisis Situations
  - Prescription Fulfillment, Medication Monitoring
- To schedule a consultation, please call or visit our website.

#### ■ COMMUNITY CARE, INC.

102 Grand Seasons Drive, Waupaca, WI 54981

**715-256-3400**

**[www.communitycareinc.org/](http://www.communitycareinc.org/)**

■ **GOOD PEOPLE**

**Milwaukee Office: 414-289-8373**

**Madison offices: 608-223-0073**

**800-608-8003**

**info@goodpeople.us**

**www.goodpeople.us**

Provides live-in caregivers to enable person to stay in their home. Provides no cost, no obligation evaluation and assessment and place carefully chosen compatibility, and substitutes for caregiver's days off.

■ **LAKELAND CARE, INC.**

520 N Koeller St, Oshkosh, WI 54901

**877-227-3335 • 920-456-3200**

**www.lakelandcareinc.com**

Offers care management services to help eligible elders and adults with disabilities live independently – at home or in their community through the Family Care Program.

## CAREGIVER SUPPORT

*See RESPITE, SUPPORT GROUPS*

■ **ALZHEIMER'S NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM (NFCSP)**

Waupaca County Department

of Health & Human Services

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

■ **ARC ANGELS SENIOR HOME CARE**

5733 Grande Market Drive, Suite C, Appleton, WI 54913

**920-832-8032 • 877-832-8032**

**www.arcangelscare.com**

Medical and non-medical assistance, home helper and companionship. Serve areas of Waupaca, Shawano, Outagamie, Calumet and Brown counties.

■ **BRIGHTSTAR**

35 Park Place Suite 100, Appleton, WI 54914

**866-618-7827**

**Local phone: 920-882-7277**

**Fax: 920-882-7277**

**Contact person:** Carol

**www.brightstarcare.com**

Provides in-home, private, medical and non-medical care.

■ **CANCER SUPPORT**

**Contact person:** Katie Norming, ThedaCare Oncology

**920-364-3654**



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05528018

■ **CAREGIVER SUPPORT GROUP FOR FAMILY CAREGIVERS AND FRIENDS**

Aging and Disability Resource Center (ADRC)  
**715-258-6400**

Several caregiver support programs are held throughout the area. Please call for the one most convenient for you. Information is also available for support groups for long distance caregivers.

The ADRC will help you to locate one nearest you. Funding may be available to help with respite and transportation to a support group or other caregiver support program. Just what you need to get the support and care for you.

■ **CAREGIVER SUPPORT NETWORK**  
**866-843-9810**

**[www.wisconsincaregiver.org](http://www.wisconsincaregiver.org)**

Are you caring for an older adult, relative, child or a person with a disability? We offer respite information, assistance, education and support.

■ **EARLY INTERVENTION PROGRAM**

Waupaca County Department of Health & Human Services – Health Services Division  
811 Harding Street, Waupaca, WI 54981  
**715-258-6388**

**Contact person:** Nicole Lauritzen

**Email:** [Nicole.lauritzen@co.waupaca.wi.us](mailto:Nicole.lauritzen@co.waupaca.wi.us)

The Early Intervention Program provides developmental, educational and therapeutic services for families who have children between the ages of birth to three years old and have a delay in development (communication, movement, learning, social-emotional or self-help skills) or a diagnosed condition (Down's Syndrome, prematurity, autism, etc.). The Early Intervention Program offers service coordination, developmental, speech and language, occupational and physical evaluations, therapies and special instruction. All services are provided in the child's natural environment (home, daycare, Grandma's house, park, etc.). The Early Intervention Program is funded through county, state and federal funds, and insurance and parental cost share.

■ **FAMILY CAREGIVER ALLIANCE**

**FAMILY CARE NAVIGATOR**  
**800-445-8106**

**<https://www.caregiver.org/>**

■ **FAMILY CAREGIVERS ROCK NONPROFIT**

PO Box 2434, Appleton, WI 54912  
**[www.FamilyCaregiversRock.org](http://www.FamilyCaregiversRock.org)**

"Making Family Caregiver Wishes Happen!"

Supporting the health and wellness of family caregivers through community projects, events and granting wishes to family caregivers.

■ **FAMILY SUPPORT PROGRAM**

Waupaca County Department of Health & Human Services  
811 Harding Street, Waupaca, WI 54981  
**715-258-6300**

Provides individual support and services to families that include a child with severe disabilities. The Family Support Program was designed to relieve some of the stress, to preserve the child's place in the family and ensure that parents get the help they need without having to give up parental responsibilities and control. The amount of Family Support dollars each family receives is based on the costs of the family's needs as identified in the service plan and the availability of resources from other programs and/or community resources. There is a maximum yearly amount of Family Support funding available per child.

While there are no limits on family income for the purposes of eligibility for the Family Support Program, families may be assessed a parental fee for services they receive. However, funding is limited and program eligibility is not a guarantee that the family will receive services.

■ **HOME HELPERS**

1907 American Drive, Suite A6, Neenah, WI 54956  
**920-757-9610**  
Medical and non-medical in home care.

■ **INDEPENDENCE FIRST**

**V/TTY: 414-291-7520:**

**[www.independencefirst.org](http://www.independencefirst.org)**

A nonprofit agency directed by, and for the benefit of, persons with disabilities. We effectively facilitate empowerment of individuals with disabilities through: education, advocacy, independent living services and coalition.

■ **LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN**

3003 A North Richmond Street, Appleton, WI 54911  
**920-730-1326**

**<https://www.lsswis.org/Locations/Appleton-MainOffice.htm>**

Offers support, expertise, resources and hope for older adults suffering from a variety of issues. Individual, couple and family counseling services available. Rates based on a sliding-fee donation scale.



■ **NORTHEAST REGIONAL CENTER FOR CHILDREN & YOUTH WITH SPECIAL HEALTH CARE NEEDS (CYSHCN)**  
 Children's Hospital of Wisconsin--Fox Valley  
 Concorde Building  
 325 Commercial Street, Suite 400, Neenah, WI 54956  
**920-969-5325 • 877-568-5205**  
[www.northeastregionalcenter.org](http://www.northeastregionalcenter.org)

RCI Reach, Rosalynn Carter Institute for Caregiving @  
 Mosaic Family Health  
 Valley Memory Project Mosaic Family Health  
 229 S. Morrison Street,  
 Appleton, WI 54911  
**920-997-8407**  
**Contact person:** Heather Flick,  
 REACH In-Home Caregiver Coach  
**920-997-8407**  
**Email:** [Heather.Flick@mosaicfamilyhealth.org](mailto:Heather.Flick@mosaicfamilyhealth.org)  
<https://www.foxvalleymemoryproject.org/in-home-coaching/>

■ **RECOVER HEALTH**  
 801 W Fulton Street, Waupaca, WI 54981  
**715-258-2130**  
[www.recoverhealth.org](http://www.recoverhealth.org)  
 Mon.-Fri.: 8:00 a.m. to 5 p.m.  
 RN on call 24 hours a day, 365 days a year.

## TRANSITION CARE MANAGEMENT PROGRAM FROM HOSPITAL TO HOME

### ARC Angels

ARC Angels has created an affordable package to transition your patients home safely, getting them to their PCP, ensuring medication compliance, and following all discharge orders. Our program also includes an RN who is available to answer any questions or concerns. This added benefit enables clients to return to their homes, making a successful discharge.

Three packages are available.

RN assessment required which includes: complete assessment, home assessment, communication with health care provider/facility and family members, established care plan, and offers any recommendations for outside services, if needed.

**For more information: (877) 832-8032**  
[www.arcangelscare.com](http://www.arcangelscare.com)

Eligibility requirements based on medical necessity.  
 Provides the following: skilled nursing; physical, occupational, speech and respiratory therapies; personal care, homemaker and companion services.

MEDICAL ALERT/EMERGENCY RESPONSE SYSTEM	
<b>BILL-RAY HOME MOBILITY, LLC/FREEDOM ALERT</b> <b>920-257-4001</b> <b>920-915-8433</b> (stocked in Appleton) <a href="https://www.billrayhomemobility.com/">https://www.billrayhomemobility.com/</a>	Monthly fee: None Activation fee: None Purchase equipment for one time price of \$295; second pendant is \$115
<b>DIRECT LINK (HOME HELPERS)</b> <b>866-311-1154 (toll-free)</b> <b>920-757-9610 (local)</b> <a href="http://www.directlink911.com">www.directlink911.com</a>	Monthly fee: \$37 Activation fee: \$30 (1x/set-up fee)
<b>FAMILY FIRST LLC</b> <b>888-887-9169</b> <a href="http://www.familyfirstmedicalalarms.com">www.familyfirstmedicalalarms.com</a>	Monthly fee: \$34.95 Six months: \$179.70 Activation fee: None
<b>LIFE WATCH USA</b> <b>800-716-1433</b> <a href="https://www.medguardalert.com/">https://www.medguardalert.com/</a>	Monthly fee: \$31.95 Activation Fee: \$50
<b>MOBILE HELP</b> <b>1-800-992-0616</b> <a href="http://www.mobilehelp.com">www.mobilehelp.com</a>	Monthly fee: \$29 Classic/\$41.95 Duo Activation fee: None Classic: base and button Duo: base, button, mobile device with GPS
<b>SAFETY CHOICE PERS (COMFORT KEEPERS)</b> <b>866-959-2969</b> <a href="http://www.comfortkeepers.com">www.comfortkeepers.com</a>	Monthly fee: call to inquire Activation fee: call to inquire
<b>ST PAUL ELDER SERVICES/ ST PAUL AT HOME: BOB</b> <b>920-766-6020</b> <a href="http://www.stpaulelders.org">www.stpaulelders.org</a>	Monthly fee: call to inquire Activation fee: call to inquire
<b>VRI MEDICAL ALARMS</b> <b>1-800-860-4230</b> <a href="http://www.vricares.com">www.vricares.com</a>	Monthly fee: \$29.95 Activation fee: None

■ **RIGHT AT HOME**

2100 Omro Road, Suite H, Oshkosh, WI 54904

**920-651-9400**

**[www.rahhomecare.com](http://www.rahhomecare.com)**

Covering the entire Waupaca county. Meal preparation, laundry, light housekeeping, hygiene, bathing, grooming, safety supervision, transportation and medication reminders. Serve both the elder and disabled people. Available 24/7.

■ **TAKING CARE OF YOU:**

**POWERFUL TOOLS FOR CAREGIVING**

**Contact person:** Deb Brunner

**715-258-0442 • 715-252-3892**

This is a 6-week program that is offered at least two times a year. If you need respite or supervision for your loved one so that you can attend, please call for arrangements

■ **TODAY'S CAREGIVER MAGAZINE**

**[www.caregiver.com](http://www.caregiver.com)**

■ **WELL BADGER RESOURCE CENTER**

**800-642-7837** (24/7, 365 days a year.)

(During business hours, line is answered by parent specialists who have children with special needs).

**[wellbadger.org](http://wellbadger.org)**

Does your child, ages 0-21, have special needs? Do you have questions and don't know where to get answers? We provide specialized information and referral services in the following areas: financial assistance, early intervention, advocacy, support groups, medical/health counseling, transportation and assistive technology.

■ **WAUPACA COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES - AGING AND DISABILITY RESOURCE CENTER (ADRC)**

**715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Under Health & Human Services select ADRC and/or Aging/Disability Newsletter

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Under Health & Human Services, click on ADRC

**[www.youradrcresource.org](http://www.youradrcresource.org)**

Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the department will help families access the services and agencies needed. The Aging & Disability Resource Unit also publishes a quarterly newsletter – The ADRC Connection.



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- Much More!

**(920) 722-2273**

[homehelpershomecare.com](http://homehelpershomecare.com)

Each office is independently owned & operated.

## ■ WISCONSIN FAMILY CAREGIVER SUPPORT

866-843-9810 • 800-449-4481

[www.wisconsinfamilycaregiver.org](http://www.wisconsinfamilycaregiver.org)

Providing information, assistance, respite, support and education.

## CONSUMER INFORMATION AND PROTECTION

### ■ BETTER BUSINESS BUREAU

Northeast Wisconsin Regional Office

10019 W Greenfield Avenue, Milwaukee, WI 53214

920-734-4352

[wisconsin.bbb.org](http://wisconsin.bbb.org)

### ■ CONSUMER CREDIT COMPLAINT HOTLINE

855-411-2372

<https://www.consumerfinance.gov/complaint/>

### ■ DISABILITY BENEFIT SPECIALIST

Waupaca County Department of Health & Human

Services Aging & Disability Resource Center

811 Harding Street, Waupaca, WI 54981

715-258-6400

\*Serves people ages 18-59.

*See Benefit Assistance.*

### ■ DEPARTMENT OF AGRICULTURE, TRADE & CONSUMER PROTECTION

Bureau of Consumer Protection: 608-224-5012

<https://datcp.wi.gov/Pages/Homepage.aspx>

Wisconsin's No Call List: 800-382-1222

[nocall.wisconsin.gov](http://nocall.wisconsin.gov)

### ■ ELDER BENEFIT SPECIALIST PROGRAM

An elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law.

*See Elder Benefit Specialist Program on Page XX.*

### ■ IDENTITY THEFT

Medicare: 800-633-4227

HHS Office of the Inspector General: 800-447-8477

Federal Trade Commission ID: 877-438-4338

To report misuse of personal information or identity theft.

[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

### ■ LONG-TERM CARE OMBUDSMAN PROGRAM

715-345-5229 • 800-815-0015

[longtermcare.wi.gov](http://longtermcare.wi.gov)

Responds to complaints and problems of nursing home

and community based residential facility residents and their families.

### ■ TENANT RESOURCE CENTER

1202 Williamston Street, Suite A, Madison, WI 53703

Mon. - Fri.: 9 a.m. to 6 p.m.

**Rental rights questions** (Toll-free, outside of Dane County): 877-238-RENT (7368)

UW-Madison office: 608-216-2321

[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)

The Tenant Resource Center is a nonprofit, membership organization dedicated to promoting positive relations between rental house consumers (tenants) and providers (landlords) throughout Wisconsin. By providing information and referrals, education about rental rights and the responsibilities, and access to conflict resolution, we empower the community to obtain and maintain quality affordable housing.

Due to current funding restrictions, we are only able to serve those living in Dane County or any University of Wisconsin System student. There are many great resources on our website that may address your current situation, so please feel free to check us out for your answers. We will let you know should our funding be increased so that we are able to serve others in the state.

### ■ WISCONSIN CONSUMER PROTECTION DIVISION 800-422-7128

### ■ WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE)

Madison: 800-236-8517

[oci.wi.gov/Pages/Homepage.aspx](http://oci.wi.gov/Pages/Homepage.aspx)

Provides current information regarding Wisconsin insurance policies. Regulates and enforces Wisconsin insurance laws.

## COUNSELING

### ■ ASCENSION BEHAVIORAL HEALTH OUTPATIENT SERVICES

190 Grand Seasons Drive, Waupaca, WI 54981

715-258-8459

Outpatient, mental health and AODA

### ■ ASCENSION BEHAVIORAL HEALTH OUTPATIENT SERVICES

St. Elizabeth Hospital

1531 S. Madison Street, Appleton, WI 54915

920-730-4411

Opioid Dependence Treatment Program

920-223-8570

Adult Outpatient and Inpatient Programs

St. Elizabeth Hospital 920-738-2350

Behavioral Health Geriatric Services 920-223-3530

[www.affinityhealth.org](http://www.affinityhealth.org)



■ **ASCENSION BEHAVIORAL HEALTH PSYCHOLOGIST**

Catherine Principe, PSYD • Specialties: Psychology  
Mercy Medical Center

500 South Oakwood Rd, Oshkosh, WI 54904

**920-223-0199**

Jagadeeswara Musunuru, MD

Specialties: Psychiatry, Psychology, Geriatric Medicine

Ascension Medical Group at Ninth Avenue

500 South Oakwood Rd, Oshkosh, WI 54904

**920-233-8570**

Sheryl Graeber, LCSW, SAC, ICSW • Specialties: Psychology

Ascension Medical Group at Ninth Avenue

2700 West 9th Ave #102, Oshkosh, WI 54904

■ **ASCENSION-MINISTRY BEHAVIORAL HEALTH/  
SUBSTANCE ABUSE** (Counseling ONLY)

190 Grand Seasons Drive, Waupaca, WI 54981

**715-295-5300**

■ **ASCENSION-MINISTRY BEHAVIORAL HEALTH  
AT ST MICHAELS** (Outpatient/ Residential)

201 Prentice Street N., Stevens Point, WI 54481

**715-344-4611**

■ **CATHOLIC CHARITIES**

N2845 Shadow Road, Waupaca, WI 54981

**715-258-2088**

**<https://smm-waupaca.org/event/catholic-charities-2/>**

Counseling for adults, children, families, and couples  
regardless of religious background, race or nationality.

Fee paid by insurance, Medicaid or Medicare sliding fee  
scale.

■ **CHRISTIAN FAMILY COUNSELING**

1011 N. Lynndale Drive, Appleton, WI 54914

**920-731-9798**

■ **HELPING OTHERS PREVENT AND EDUCATION  
ABOUT SUICIDE (HOPES)**

National Suicide Prevention Lifeline

**800-273-8255 TTY: 800-797TTY (4889)**

**[suicidepreventionlifeline.org](https://suicidepreventionlifeline.org)**

■ **NAMI FOX VALLEY INC**

**Appleton:** 211 E. Franklin Street, Appleton, WI 54911

**920-954-1550**

**Waupaca:** 815 W. Fulton Street, Suite 6, Waupaca, WI  
54981

**920-954-1550** (by appointment only)

**[www.namifoxvalley.org](https://www.namifoxvalley.org)**

Provides advocacy, education and support to persons  
with brain disorders and mental illness

■ **PARTNERSHIP COMMUNITY HEALTH CENTER**

825 W. Fulton Street, Waupaca, WI 54981

**920-731-7445**

**[www.partnershipchc.org](https://www.partnershipchc.org)**

Providing dental care for you. Always accepting new  
patients. Sliding fee available. No insurance? We can help.  
BadgerCare+ & most insurances accepted.

■ **PROJECT WISHOPE**

200 N Main Street, Waupaca, WI 54981

**844-947-4673**

**<https://www.wishope.org/>**

Wisconsin Behavioral Health Resources

**OUR MISSION:** At WisHope it is our mission to provide  
resources, education, and support to Wisconsin  
communities and individuals impacted by addiction and  
mental health.

**OUR VISION:** Our vision is to inspire communities and  
individuals into taking action by providing them the  
tools, support, and resources needed to make change  
within their community. We do this through education,  
planning, and support.

■ **SEXUAL ASSAULT CRISIS CENTER**

17 Park Place, Suite 400, Appleton, WI 54914

**920-733-8119 • 800-722-7797**

**[www.sacc-foxcities.org](https://www.sacc-foxcities.org)**

■ **THE SAMARITAN COUNSELING CENTER**

**Menasha:** 1478 Kenwood Drive, Suite 1, Menasha, WI  
54952

**920-886-9319**

**New London:** 709 W. Pine Street, New London, WI 54961

**920-982-7863**

**Oshkosh:** 110 Church Avenue, Oshkosh, WI 54901

**920-235-1678**

**[www.samaritan-counseling.com](https://www.samaritan-counseling.com)**

■ **THEDACARE BEHAVIORAL HEALTH - MENASHA**

1095 Midway Road, Menasha, WI 54952

**920-720-2300**

■ **THEDACARE BEHAVIORAL HEALTH - WAUPACA**

(Counseling ONLY)

902 Riverside Drive, Suite 204, Waupaca, WI 54981

**715-256-1475**

**[www.thedacare.org](https://www.thedacare.org)**

■ **WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN  
SERVICES – COMMUNITY BEHAVIORAL HEALTH  
PSYCHIATRIC & COUNSELING SERVICES**

811 Harding Street, Waupaca, WI 54981

**715-258-6304**

■ **WAUPACA COUNTY SURVIVORS OF  
SUICIDE SUPPORT GROUP**

Crystal River Inn,  
E1369 Rural Road, Waupaca, WI 54981

**715-258-5333**

**Email: [crystalriverbb@gmail.com](mailto:crystalriverbb@gmail.com)**

Meet other survivors, share your experience, or just listen as others share. Our group is open to anyone 17 and older. 3rd Thursday of the month, 6:00 pm to 8:00 pm

## CRISIS HOTLINE

■ **WAUPACA COUNTY MENTAL HEALTH CRISIS**

24-HOUR EMERGENCY

**800-719-4418**

■ **SUICIDE PREVENTION HOTLINE**

**800-273-8255**

## DENTAL

■ **AFFORDABLE DENTURES**

1800 W. Mason Street, Unit C, Green Bay, WI 54303

**920-397-5609**

**[www.affordabledentures.com](http://www.affordabledentures.com)**

■ **DONATED DENTAL SERVICES**

6737 W. Washington Street, Suite 2360

West Allis, WI 53214-0173

**866-812-9840 • 888-338-6852**

**<https://www.wda.org/wda-foundation/donated-dental-services>**

Must be disabled, chronically ill or age 65+ (or be the dependent of someone in listed categories) and either have no insurance or are not able to find dentist that accepts Medical Assistance insurance. There is a waiting list. Services provided at various locations.

■ **FAMILY HEALTH MEDICAL & DENTAL CENTER/LA CLINICA**

400 S. Townline Road, Wautoma, WI 54982

**920-787-5514**

**[www.famhealth.com](http://www.famhealth.com)**

A community and migrant health center that provides primary medical and dental services to the area's underserved population. All people, all ages needing care are welcome - we are not limited to who we can serve. We accept Medical Assistance patients and have fees based on income for those without insurance.

■ **FOX VALLEY TECHNICAL COLLEGE**

Dental Hygienist Student Clinic

**920-735-4884**

Offering cleanings, which includes x-rays and fluoride treatments from September to the end of April. Will mail records, x-rays to a dentist. Does not take any insurance. Pricing: Children 12 and under: \$20, adults age 13-54: \$30, Seniors age 55+: \$20.

■ **MARQUETTE DENTURE PROGRAM**

1801 W. Wisconsin Avenue, Milwaukee, WI 53201

**414-288-6508**

The Marquette University School of Dentistry is recruiting for its annual complete denture-education program. The program provides 50 eligible patients with a new set of complete dentures for free. Interested participants should need a new set because of age, wear, lost or broken set, or due to loss of fit over time. Each participant is expected to attend screening appointment and then seven (7) weekly. Each visit will be approximately three (3) hours long. Participants MUST attend ALL sessions. Screenings for potential patients will begin immediately at the Marquette University School of Dentistry located at 1801 W. Wisconsin Avenue, Milwaukee. Each potential participant must pay for an x-ray (\$20) due at the time of the screening.

■ **MARSHFIELD DENTAL CENTER**

1307 N. Saint Joseph's Avenue, Marshfield, WI 54449

**715-221-5600**

Monday - Friday, 8am. - 5pm

Serves all patients regardless of ability to pay or insurance status. Those who lack dental care are priority.

■ **PARTNERSHIP COMMUNITY HEALTH CENTER DENTAL CARE**

825 W. Fulton Street, Waupaca, WI 54981

**920-731-7445**

**[www.partnershipchc.org](http://www.partnershipchc.org)**

Everyone is Welcome! Always accepting new patients.

Sliding fee available. BadgerCare and most private insurances accepted! No Insurance? We can help!

■ **STEVENS POINT DENTAL CENTER**

**PART OF FAMILY HEALTH LA CLINICA**

3504 E. Maria Drive, Stevens Point, WI 54481

**715-342-8060**

Services are provided for recipients of Medical Assistance, BadgerCare, Uninsured and private insurances for Waupaca County residents and some neighboring counties.

■ **WISCONSIN DENTAL ASSOCIATION (WDA)**

6737 W. Washington Street, Suite 2360,  
West Allis, WI 53214

**414-276-4520**

**www.wda.org**

Call for Reduced-rate dental clinics through the state

## DISABILITY RESOURCES

*See ADAPTIVE & Medical Equipment*

■ **KATIE BECKETT PROGRAM**

**Waupaca**

Laurie Grable, Lori Seeke or Monica Olson  
CAP Services, Inc.

821 E. First Ave, Appleton, WI 54914

**920-257-4702**

**<http://www.compasswisconsin.org/programs/the-katie-beckett-program/>**

The Katie Beckett Program is a special eligibility process that allows certain children who are residents of Wisconsin with long-term disabilities or complex medical needs, living at home with their families, to obtain a Wisconsin Medicaid card. Certain criteria must be met.

■ **LARSEN-WINCHESTER LIONS – LOAN LOCKER**

**Used Medical Equipment: 920-427-3244**

Store open on Tuesdays 10 a.m. to 2 p.m. and 6 p.m. to 7 p.m. No appointment required.

**[e-clubhouse.org/sites/larsenwinchester/page-6.php](http://e-clubhouse.org/sites/larsenwinchester/page-6.php)**

■ **MEDICAL ASSISTANCE PURCHASE PLAN (MAPP)**

Waupaca County Department  
of Health & Human Services  
811 Harding Street, Waupaca, WI 54981

**888-256-4563**

For individuals with disabilities who have some type of employment. Contact the pre-screener for economic and employment support.

■ **NORTHEAST REGIONAL CENTER FOR CHILDREN & YOUTH WITH SPECIAL HEALTH CARE NEEDS (CYSHCN)**

Children's Hospital of Wisconsin--Fox Valley  
Concorde Building  
325 Commercial Street, Suite 400, Neenah, WI 54956

**920-969-5325 • 877-568-5205**

**www.northeastregionalcenter.org**

■ **OPTIONS FOR INDEPENDENT LIVING**

Contact Us:

Options Green Bay office is staffed during listed hours.  
Our Fox Valley Office has limited staff. Phone during

regular hours, office visits by appointment only.

Hours of Operation - Monday through Friday: 8:00 AM - 4:30 PM

**Green Bay Office:**

555 Country Club Road, Green Bay, Wisconsin 54313

**Phone: 920-490-0500 Toll-Free: 888-465-1515**

**Fax: 920-490-0700**

**Fox Valley Office:**

2331 E Lourdes Drive, Room 208,  
Appleton, Wisconsin 54914

**Phone: 920-997-9999 (John) or**

**920-882-9309 (Alyson)**

**Fax: 920-490-0700**

**www.optionsil.com**

Committed to empowering people with disabilities to lead independent and productive lives by providing advocacy, peer support, information and referral, independent living skills training and community education.

■ **SPECIAL OLYMPICS INC**

**Region 4** Jody LaPlante, Athletic Director

**[jlaplante@specialolympicswisconsin.org](mailto:jlaplante@specialolympicswisconsin.org)**

Sarah Graper, Director of Development - Special Events

**[sgraper@specialolympicswisconsin.org](mailto:sgraper@specialolympicswisconsin.org)**

W5361 CTY KK, Ste. D, Appleton, WI 54915

**920-659-5911 • 920-731-3691**

Office Hours:

Mon. 8:00 a.m. - 4:30 p.m.

Tues. 8:00 a.m. - 4:30 p.m.

Wed. 8:00 a.m. - 4:30 p.m.

Thurs. 8:00 a.m. - 4:30 p.m.

Fri. 8:00 a.m. - 4:30 p.m.

**www.specialolympics.org**

Athletes with intellectual disabilities compete

■ **WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES AGING & DISABILITY RESOURCE UNIT**

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

**www.co.waupaca.wi.us**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone -- individuals, concerned families or friends, or professionals working with issues related to aging or disabilities -- can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available



to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

■ **WAUPACA COUNTY ARC – FOR DEVELOPMENTALLY DISABLED INDIVIDUALS**

**Contact personnel:** Ron & Pat Schoen  
**920-982-5084**

■ **WELL BADGER RESOURCE CENTER**

**800-642-7837** (24/7, 365 days a year)  
*(During business hours, line is answered by parent specialists who have children with special needs).*  
**wellbadger.org**

Does your child, ages 0-21, have special needs? Do you have questions and don't know where to get answers? We provide specialized information and referral services in the following areas: financial assistance, early intervention, advocacy, support groups, medical/health counseling, transportation and assistive technology.

**RESOURCES FOR THE DEVELOPMENTALLY DISABLED**

■ **THE ARC – WISCONSIN DISABILITY ASSOCIATION**  
**arcwi.org**

Information about the history and current goals of the association.

■ **AUTISM SOCIETY OF WISCONSIN**

1477 Kenwood Drive, Menasha, WI 54952  
**920-558-4602**  
**Toll Free: 888-428-8476**  
**www.asw4autism.org**  
Provides information and links regarding autism.

■ **BRAIN INJURY ASSOCIATION OF WISCONSIN**

**262-790-9660 • 800-882-9298 (toll free)**  
**www.biaw.org**  
No brain injury is too mild to ignore or too severe to lose hope.

■ **COVEY**

1930 Algoma Boulevard, Oshkosh, WI 54901  
**920-424-4071**  
**www.covey.org**  
A non-profit organization serving Wisconsin's greater Fox Valley, Covey is committed to empowering individuals with disabilities and their families. Since 1954, we have used our knowledge, compassion, and caring nature to help our clients achieve their highest potential. Our care is customized to each individual. We work carefully and creatively with our clients to determine

what environment and activities are best for their needs. We are flexible and accommodate in-home care as well as out-of-home care in our respite house. Through creative and interactive skill building programs, education, and volunteering, we empower clients ages 18-64 to discover their passions, pursue their dreams, and truly believe that the sky's the limit!

■ **DISABILITY RIGHTS WISCONSIN**

131 W. Wilson Street, Suite 700, Madison, WI 53703  
**800-928-8778**

**www.disabilityrightswi.org**

Disability Rights Wisconsin (DRW) serves people with disabilities who are residents of Wisconsin. We serve people with disabilities of all ages, including (but not limited to) people with intellectual or developmental disabilities, people with mental illness, people with physical or sensory disabilities, and people with traumatic brain injury.

How we can help you will depend on the type of issue and whether or not you are eligible for our services. To learn more about DRW programs and eligibility, go to our webpage and click on How We Can Help.

Disability Rights Wisconsin respects the cultural values and personal choices of all those seeking our services. We value diversity and inclusion in all aspects of our agency's operations. Regardless of your race, ethnicity, legal status, sexual orientation, or gender identity, we are here to help.

■ **DOWN SYNDROME ASSOCIATION OF WISCONSIN**

11709 W. Cleveland Avenue, Suite 2, West Allis, WI 53227  
**414-327-3729 • 866-327-DSAW (3729)**  
**Email: info@dsaw.org**  
**www.dsaw.org**

The Down Syndrome Association of Wisconsin's mission is to provide support to Wisconsin families and individuals with Down syndrome and related disabilities through awareness, education, information, programs, services, and the exchange of ideas and experiences. We promote the value of those with Down syndrome in our lives and our communities. We continually strive toward full acceptance, full access, full potential and a full life to make Wisconsin the best supported state for people with Down syndrome and their loved ones.

■ **INDEPENDENCE FIRST**

**Main office: 414-291-7520**  
**www.independencefirst.org**

Covers current disability laws on accessibility, education, housing, etc. and tells you how to protect your rights.

## ■ SOCIAL SECURITY

**877-694-5495**

[www.ssa.gov](http://www.ssa.gov)

Good information on disability benefits.

## ■ WAISMAN CENTER - MADISON

**800-532-3321 • 608-263-3301**

[www.waisman.wisc.edu](http://www.waisman.wisc.edu)

Specialty clinics in conjunction with the University of Wisconsin Hospital for those with developmental disabilities. This site is also helpful for those with severe and multiple disabilities. The Waisman Center is very involved with research.

## ■ WISCONSIN BOARD FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

**608-266-7826 • 888-332-1677**

**TTY/TDD: 608-266-6660**

[www.wi-bpdd.org](http://www.wi-bpdd.org)

Provides information on advocacy and legislative issues important to those with developmental disabilities. Click on "Links" at the top of the page and you will find connections to many other interesting sites. BPDD also created a way for people to be informed of upcoming legislative issues and gives recommendations on how to respond to legislators.

## ■ WISCONSIN DEPARTMENT OF HEALTH SERVICES - BUREAU OF LONG-TERM SUPPORT, DEVELOPMENTAL DISABILITIES SECTION

[www.dhs.wisconsin.gov/long-term-care-support.htm](http://www.dhs.wisconsin.gov/long-term-care-support.htm)

Links to all services available to Wisconsin residents.

## EMPLOYMENT: ELDER & DISABLED

### ■ DIVISION OF VOCATIONAL REHABILITATION (DVR)

1802 Appleton Road, Menasha, WI 54952

**920-968-6219 (Voice) 866-223-5539 (TTY)**

**877-367-1105 (Toll Free) 920-832-2838 (FAX)**

<https://dwd.wisconsin.gov/dvr/>

### ■ GOODWILL INDUSTRIES OF NORTH CENTRAL WI INC

805 W. Fulton Street, Waupaca, WI 54981

**715-942-0574**

Helps persons with disabilities and other barriers to employment. Programs create jobs, offer training, and match assistive technology. Addresses education and developmental or diversity issues.

### ■ SENIOR SERVICE PROGRAM

**920-468-1161** (WI telecommunications Relay 711)

<https://www.curativeconnections.org/>

Provides job training for low-income persons who are age 55 or older.

## ■ VETERANS EMPLOYMENT SERVICES

**Menasha Job Center:**

1802 Appleton Road, Menasha, WI 54942

**920-997-3272 • 920-832-2756 (TTY)**

## ■ VOCATIONAL TRAINING FOR ADULTS WITH SPECIAL NEEDS

<https://www.vocationaltraininghq.com/best-vocational-training-programs-disabled/>

## ■ WISCONSIN JOB CENTER

1979 Godfrey Drive, Waupaca, WI 54981

**715-258-8832**

[www.wisconsinjobcenter.org](http://www.wisconsinjobcenter.org)

[www.waupacajobcenter.com](http://www.waupacajobcenter.com)

Fox Cities Workforce Development Center

## FINANCIAL ASSISTANCE

### ■ ACCESS

***This is a fast, easy-to-use Internet tool that can help you or someone you know to:***

- Determine if you may be eligible for help for FoodShare, BadgerCare Plus, Medicaid, SeniorCare, Medicare Part D, The Emergency Food Assistance Program, Wisconsin Home Energy Assistance Program, and the State Life Insurance Fund.
- Apply online FoodShare, BadgerCare Plus, Family Planning Only Services, and Medicaid
- Get up-to-date information about the status of his/her FoodShare, Medicaid, Badger Care Plus and Family Planning Services.
- Get answers to common questions about benefits.

[www.access.wi.gov](http://www.access.wi.gov)

### ■ AT & T - LIFELINE SERVICE

**800-440-9853** (to sign up for Lifeline Wisconsin)

[www.att.com/lifeline](http://www.att.com/lifeline)

*For Residential Customers Only.*

Not to be confused with emergency lifeline services. for more detailed information on eligibility and discounts. Now phone service is even more affordable.

Because phone service is so important in today's world, AT&T believes everyone should have access to it. They offer two discounted telephone service plans to make basic phone service even more affordable for qualified customers

- Regular Lifeline Wisconsin - makes basic phone service even more affordable for qualified customers with discounted phone service and the ability to add additional services and features.

- Enhanced Lifeline Wisconsin - offers a deeper discount to qualified Wisconsin customers who live on current or former reservation or tribal land, as defined in Title 25 - Code of Federal regulations, Section 20.1, Paragraph (v).

To qualify, a household must participate in one of the following: Food Stamps, Low-income Home Energy Assistance Program (LIHEAP), Medical Assistance (Title 19, including BadgerCare), Supplemental Security Income (SSI), WI Homestead Property Tax Credit, Wisconsin Works, Childcare.

Lifeline Phone Bill Assistance-Learn how to sign up for the Lifeline program and receive your free cell phone

#### ■ **COMMUNITY OPTIONS PROGRAM/FAMILY CARE**

Waupaca County Department  
of Health & Human Services  
**715-258-6400**

Community Options help people who need long-term care to stay in their own homes and communities. If you need services to remain in your home, are being admitted to a Community Based Residential Facility (CBRF) or are already in a nursing facility and want to return home, you can request an assessment at no cost to you. The assessment determines the feasibility of remaining home by taking into account capabilities, special needs and the availability of caregivers to help.

#### ■ **EMERGENCY ASSISTANCE: FORWARD SERVICE CORP**

1990 Godfrey Drive, Suite 126, Waupaca, WI 54981  
**715-802-6281**

Services available in Waupaca County include: Emergency Assistance, FSET (Whether you call them food stamps, food share, SNAP, or QUEST card – they all qualify you for the FSET program. It's free, it works, and it can help you get a job that works for you and your family. Our dedicated team can help you plan your career, learn new skills, get the transportation, and much more.), Wisconsin Works (Having a great career is an important part of being a strong parent, but there's a lot more. Our caring team is here to provide one-on-one case management for job-seeking parents. This includes everything from securing childcare to getting the training and support network needed to thrive.), WETAP (You shouldn't have to pass up on your dreams because you can't find a way to get there. WETAP is here to help. This program provides no-interest vehicle repair and purchase loans across our service area.), and Upward Bound (This is life-changing. At school, you'll have access to tutoring and support. During the summer, you'll get the chance to experience college life by living on a college campus and taking classes. Throughout it all, you'll make friends and gain experiences that will ensure your success after high school).

#### ■ **ENERGY SERVICES FOR WAUPACA COUNTY**

1300 Royalton Street, Waupaca, WI 54981  
**715-258-6820**

Energy Services is a program that provides assistance for heating bills, electric costs and energy crisis situations that Waupaca residents face. The agency will make a one-time cash grant payment during the heating season which runs from October 1-May 15. The total amount of the heating bill assistance provided and the benefit will vary depending on a variety of factors, including the household's total income, size, and overall heating costs and expenses.

#### ■ **ENERGY ASSISTANCE PROGRAM**

**For appointment: 715-258-6820**

The Energy Assistance Program helps households once each heating season to supplement heating and electric costs. Households with heat and/or electric included in their rent are also eligible if they do not receive rental assistance. Households must complete a simple application and interview and must provide income verification for the three months prior, recent utility bills and social security cards for household members. Energy Services staff may assist with the application. Home visits may be scheduled for persons unable to leave their home to apply due to physical limitation.

#### ■ **FEMA PROGRAM**

Individual Assistance can include grants to help pay for temporary housing, home repairs and other disaster-related expenses not covered by insurance or other aid programs. Low-interest disaster loans from the U.S. Small Business Administration (SBA) will also be available to cover residential and business losses not fully compensated by insurance. Grants do not have to be repaid, but loans from the SBA must be repaid. For small businesses only, SBA offers Economic Injury Disaster Loans (EIDL) to help meet working capital needs caused by the disaster.

**1-800-621-FEMA (3362) or TTY 1-800-462-7585**  
**www.fema.gov**

#### ■ **FOUNDATIONS FOR LIVING**

1421 Churchill Street, Waupaca, WI 54981  
**715-942-2725**  
**Fax: 715-942-2727**

**www.fflwaupaca.com**

*Hours 9am-4pm M-F*

A non-profit ministry offering emergency overnight shelter, residential and non-residential transitional living housing, a Community Clothes Closet, some furniture, a Share and Care closet with non-food essential household goods for people in need, financial assistance through Salvation Army, St. Vincent de Paul, and the Veterans Assistance Foundation, educational



opportunities and support so that people in Waupaca County can be healthy in mind, body, and spirit, living independent and productive lives to the best of their ability.

• **HOMETOWN** - Alliant Utility customer - income eligibility requirements. Grant to apply to utility bill up to \$400.00. Funds are limited and based on availability.

[www.alliantenergy.com/BillPayOptions/](http://www.alliantenergy.com/BillPayOptions/AssistanceandFinancing/HometownCareEnergyFund)

**AssistanceandFinancing/HometownCareEnergyFund**

• **KEEP WISCONSIN WARM** - One-time grant of up to \$700 to assist with heating costs and some electric. Funds are limited and based on availability.

**800-891-WARM (9276)**

[www.kwwf.org](http://www.kwwf.org)

## ■ FINANCIAL INFORMATION & SERVICE CENTER (FISC) CONSUMER CREDIT COUNSELING SERVICE

**800-366-8161**

**Menasha:** 1800 Appleton Road, Menasha, WI 54952

**920-886-1000**

**Waupaca:** 805 W. Fulton Street, Waupaca, WI 54981

**715-942-1599**

Please note that the Waupaca Branch is temporarily closed. Please call the toll free number, 800-366-8161 for assistance.

**Oshkosh:** 1600 W. 20th Avenue, Oshkosh, WI 54902

**920-966-1200**

[www.fisc-cccs.org](http://www.fisc-cccs.org)

FISC helps people of all income levels with a wide variety of financial concerns. FISC offers proven workshops and practical counseling that have helped thousands of people find increased financial security. When money concerns seem overwhelming, talk with a certified counselor who can help you gain control over your money and remove tension and stress. We can show you how to get out of debt and reach your financial goals.

Our mission is to help families and individuals improve the quality of their lives through the teaching and application of sound financial principles. FISC does not make loans, offer insurance or sell investment products.

### **Here are a few of the reasons why people come and see us:**

- When people are getting by but cannot seem to save money.
- When people experience major lifestyle changes.
- When an employer has downsized people.
- When people are worried or concerned about money.
- When people are planning for retirement.
- When people are considering bankruptcy.
- When financial issues are affecting relationships.

As a Consumer Credit Counseling Service, we offer affordable debt repayment plans for those clients with creditor issues.

FISC is the Financial Information Service Center, Inc., a program of Goodwill Industries of North Central Wisconsin, Inc..

## ■ GOVERNMENT BENEFITS

<https://www.benefits.gov/>

Free Web site to find government benefit and assistance programs you may be eligible to receive.

## ■ HOME ACCESSIBILITY ASSISTANCE LOAN PROGRAM OPTIONS FOR INDEPENDENT LIVING

Home Program Coordinator

555 Country Club Road, P.O. Box 11967

Green Bay, WI 54307-11967

**888-465-1515, Ext. 122**

[www.optionsil.com](http://www.optionsil.com)

*For more information, contact Steve LaFrombois:*

*StevEL@optionsil.org*

Program provides deferred payment no interest loans to low- and moderate-income level persons with disabilities for the purpose of making accessibility modifications and general home repairs to their owner-occupied home. The loan must be paid when the property is sold, transferred or ceases to be the borrower's principle place of residence. Types of projects eligible to receive a grant include ramp construction, bathroom, kitchen and bedroom modifications and additions. Must meet criteria for eligibility.

## ■ HOUSING REHABILITATION PROGRAM

CAP Services

**For information or application: 715-343-7142**

Low interest repair loan to income-eligible homeowners deferred to sale of home. Funds available for repair or replacement of things like roof, windows, furnace, well, septic, etc. Not for mobile homes.

## ■ LEAVEN

1475 Opportunity Way, Menasha, WI 54952

**920-738-9635**

[www.leavenfoxcities.org](http://www.leavenfoxcities.org)

Provides emergency financial assistance on a short-term basis to needy persons who do not qualify for or whose needs cannot be met by existing agencies. Available to people in Outagamie (including all city of New London residents), Calumet and Northwest Winnebago Counties.

## ■ LIFELINE AND LINK-UP PUBLIC ASSISTANCE PROGRAMS

Lifeline offers qualified, low-income customer's discounts on their basic monthly telephone bills either land line or wireless. Contact your local telephone provider for more information and tell them you would like to apply for this type of assistance.

<https://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications>

# EAT RIGHT WHEN MONEY IS TIGHT!

Have you ever found yourself choosing between buying groceries and paying for medicine at the end of the month? Or maybe you've found yourself skipping fruits and vegetables and opting for cheaper, less nutritious foods so you have money to pay your utility bill? We believe these are choices no one should have to make. And that's why we'd like to make sure you are familiar with a benefit you may be eligible for called FoodShare. It's a monthly benefit deposited on a debit-like card, the QUEST Card, to help with buying food. This can free up money for bills, medications and other necessities. It's a completely free benefit to those who are eligible. Eligibility is based on income and certain expenses; many people who are working or receiving Social Security are eligible.

Plus, claiming FoodShare benefits helps your local community. The USDA estimates that for every \$5 spent in FoodShare benefits, about \$9 circulates through local businesses and to our farmers. Claiming benefits you are eligible for is a great way to stretch your grocery budget while supporting your local community!

Applying is fast, easy, and confidential. We have a team of FoodShare Outreach Specialists who would be happy to assist you with the process.

Call our FoodShare Helpline toll-free at **1-877-366-3635** or locally at **715-257-4558; 920-644-5448;**

**608-467-1657** and we can answer any questions you may have and set up a time to help you apply.

**Type of income, Expenses and non-financial criteria need to be considered before a house hold can qualify for FoodShare.**



**Effective October 1, 2020, through September 30, 2021**

Household Size	*200% FPL Gross Income Limit	165% FPL Gross Income Limit ****Separate Household	130% FPL Gross Income Limit ***Reporting Limit	100% FPL **Net Income Limit	Maximum Allotment
1	\$2,128	\$1,755	\$1,383	\$1,064	\$204
2	\$2,874	\$2,371	\$1,868	\$1,437	\$374
3	\$3,620	\$2,987	\$2,353	\$1,810	\$535
4	\$4,368	\$3,603	\$2,839	\$2,184	\$680
5	\$5,114	\$4,219	\$3,324	\$2,557	\$807
6	\$5,860	\$4,835	\$3,809	\$2,930	\$969
7	\$6,608	\$5,451	\$4,295	\$3,304	\$1,071
8	\$7,354	\$6,067	\$4,780	\$3,677	\$1,224
9	\$8,102	\$6,683	\$5,266	\$4,051	\$1,377
10	\$8,850	\$7,299	\$5,752	\$4,425	\$1,530
For each additional person add:					
	\$748	\$616	\$486	\$374	\$153

■ **LUTHERAN SOCIAL SERVICE (LSS) FINANCIAL COUNSELING:**

Serving Wisconsin and Upper Michigan  
33 N. 25th Street E, Superior, WI 64880

**715-394 2054 • 888-577-2227**

**Email: [mkrivinc@lsswis.org](mailto:mkrivinc@lsswis.org)**

**[www.conquyourdebt.org](http://www.conquyourdebt.org)**

***LSS is a non-denominational, non-profit certified by the NFCC to provide counseling services:***

- Free Budget and Credit Counseling
- Debt Management Plans
- Required Bankruptcy Pre-Filing Counseling and Bankruptcy Pre-Discharge Education
- Credit Report Reviews
- Access by Phone, internet and In-Person (in Superior)

■ **NATIONAL FOUNDATION FOR CREDIT COUNSELING**  
**800-388-2227**

**[www.nfcc.org](http://www.nfcc.org)**

■ **PAN FOUNDATION**

**[panfoundation.org/index.php/en](http://panfoundation.org/index.php/en)**

Our Mission

To help underinsured people with life-threatening, chronic and rare diseases get the medications and treatments they need by assisting with their out-of-pocket costs and advocating for improved access and affordability.

The PAN Foundation is an independent, national 501 (c)(3) organization dedicated to helping federally and commercially insured people living with life-threatening, chronic and rare diseases with the out-of-pocket costs for their prescribed medications.

■ **PARKINGSON'S DISEASE**

We are pleased to announce our new 2020 resources for Wisconsin families living with Parkinson's disease. Our new Patient Aid Scholarship program provides up to \$300 per year for expenses associated with Parkinson's disease. The program does not have strict income qualification, but we ask that applicants have household incomes of less than approximately \$50,000 so that funds are available to families most in need.

This program REPLACES the Caregiver Respite, Ride Repay, and Exercise Support grant programs we have offered in the past. APPLICATIONS FOR THESE PROGRAMS WILL NO LONGER BE ACCEPTED.

You can find the application and details on the program attached here, or on our website:

**<https://www.apdaparkinson.org/community/wisconsin/resources-wi/>**

■ **PROPERTY TAX DEFERRAL LOAN PROGRAM**

**For application: 800-755-7835**

If you are age 65 or older, own your own home in Wisconsin, have an annual household income below \$20,000 and meet other qualifications, you may apply to Wisconsin Housing and Economic Development Authority (WHEDA) for a loan to pay your property taxes. The loan principle and interest does not have to be repaid until you transfer ownership of your property or you no longer live in it.

Only available from Jan. 1 to June 30. Maximum amount allowable is \$2,500 per year. Can apply annually, however, total deferral amount cannot exceed 50% of home's value as assessed on current property tax bill. Interest rate is subject to annual changes and is set Oct. 15 of each year.

■ **RURAL HOUSING INC.**

**608-238-3448 • 888-400-5974**

**<https://www.wisconsinruralhousing.org>**

Limited amount of Wisconsin Housing and Economic Development Authority (WHEDA) funding available to fix broken pipes, pumps, hot water heaters, etc. To be eligible the client must be elder or disabled. Funding is limited, therefore, aid is not always available.

■ **SALVATION ARMY**

• **New London: Bread of Life Assistance Center**

301 E. Beacon Avenue, New London, WI 54961

Monday 9am – 11:30am • Tues & Weds 9am – 12pm

**920-982-2034 or 920-538-3249**

• **Clintonville:**

26B 10th Street, Clintonville, WI 54929

Tuesday 10am - 1:00 pm

**920-570-5149**

• **Waupaca:**

1421 Churchill Street, Waupaca, WI 54981

Mon & Tues 9 – 4 • Thurs & Fri 9 - 4

**715-942-2725**

**[salvationarmy1690@att.net](mailto:salvationarmy1690@att.net)**

Limited vouchers for emergency situations: shelter, rent, utilities, heat, food, emergency prescriptions. Funds are limited and there is a maximum amount for each category and maximum amounts of assistance available each year.

**After hours contact Waupaca County Sheriff's**

**Department: 715-258-4466.**

■ **ST. VINCENT DE PAUL OF APPLETON, INC**

1924 W. College Avenue, Appleton, WI 54914

**920-739-1679 Ext.4**

**[www.svdappleton.org](http://www.svdappleton.org)**



Appleton office will forward client information to the local contact person. St. Vincent de Paul is a Catholic church based charity but clients do not have to be Catholic to benefit. They are able to help with crisis funds for living and medical expenses, etc in emergency situations.

■ **TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)**

Public Service Commission of Wisconsin  
P.O. Box 7854, Madison, Wisconsin 53707-7854

**Voice: 800-231-3305 TT: 800-251-8345**

**<https://www.dhs.wisconsin.gov/odhh/tap.htm>**

Helps persons with disabilities buy equipment they need in order to use basic telephone services.

■ **TENANT RESOURCE CENTER**

1202 Williamston Street, Suite A, Madison, WI 53703

**Office: 608-257-0143**

**Outside Dane County, Housing Counselor:**  
**877-238-7368**

9 a.m. to 6 p.m. Mon-Fri

**[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)**

The Tenant Resource Center (TRC) offers free counseling for tenants and landlords interested in learning more about their rental rights and responsibilities. Information on state and local rental laws and regulations and lease screening services are available. The TRC may also refer clients to other agencies, when appropriate, to assist them with their needs. Due to current funding restrictions, we are only able to serve those living in Dane County or any University of Wisconsin System student. There are many great resources on our website that may address your current situation, so please feel free to check us out for your answers. We will let you know should our funding be increased so that we are able to serve others in the state.

■ **WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES**

Division of Economic and Employment Support  
811 Harding Street, Waupaca, WI 54981

**715-258-6368**

Medical Assistance, FoodShare (food stamps). BadgerCare Plus and Child Care Assistance. Provides public assistance programs for low-income individuals and households who meet program requirements.

May also apply online, check benefits, and submit reviews at **[www.access.wi.gov](http://www.access.wi.gov)**.

To contact the Call Center for the East central Income Maintenance Consortium, **1-888-256-4563**.

Fax verification of information and changes to:  
**1-855-293-1822**.

■ **WEATHERIZATION - ENERGY CONSERVATION**

**715-258-6820**

**[www.weccusa.org](http://www.weccusa.org)**

**[www.capservices.org](http://www.capservices.org) – Click on Weatherization.**

To be eligible, homeowners or renters must qualify for and receive Energy Assistance. Priority for weatherization of these homes is determined by the state. Homeowners, whose annual income is at or below 60 percent of Wisconsin State Median Income, receive weatherization services at no cost. Landlords whose tenant's annual income is at or below 60 percent of Wisconsin State Median Income and pay the heating bill also receive this service at no cost to the landlord. If the tenant's heat is included with the rent, there is a nominal 15% fee of the actual cost of the project that is charged to the property owner.

■ **WEATHERIZATION - ENERGY CONSERVATION PROGRAM - ENERGY SERVICES FOR WAUPACA COUNTY**

1300 Royalton Street, Waupaca, WI 54981

**715-258-6820**

**CAP Services, Stevens Point: 715-343-7142**

**Information Call Center: 866-432-8947**

**[www.weccusa.org](http://www.weccusa.org)**

**[www.capservices.org](http://www.capservices.org) – Click on Weatherization.**

Assists with home weatherization: insulation, furnace repair, etc. Must meet income guidelines. CAP Services Weatherization works with Energy Assistance offices in Marquette, Portage, Waupaca, and Waushara counties to make your home more energy efficient and to assist with heating costs. Call your local Energy Assistance office.

■ **WISCONSIN DEPARTMENT OF REVENUE**

265 W. Northland Avenue, Appleton, WI 54911

**920-832-2727**

**[www.revenue.wi.gov](http://www.revenue.wi.gov)**

Provides information regarding filing of income tax returns, Homestead Credit claims, sales tax, withholding, etc.

■ **WISCONSIN LIFELINE INFORMATION**

**[www.phone-bill-assistance.com/lifeline/WI](http://www.phone-bill-assistance.com/lifeline/WI)**

Lists all the phone companies that offer Lifeline Programs in Wisconsin.

■ **WISPACT, INC.**

226 Corporate Dr., Madison, WI 53714

**Phone: (608) 268-6006 Toll Free: (833) 653-6503**

**[www.wispact.org](http://www.wispact.org)**

Wispact, Inc. is a nonprofit organization that creates and manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting

lists. Based in Madison, Wispact now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin. Wispact provides grants to assist Wispact beneficiaries with reimbursement of a portion of the legal fees incurred through the creation of a Wispact Special Needs Trust.

#### ■ WISLOAN AND TELEWORK

Options for Independent Living

**920-490-0500 • 888-465-1515**

**TTY: 920-490-0600**

**www.optionsil.com**

This is Wisconsin's alternative financing program and is managed through Independence First but available through each of the 8 Independent Living Centers. Loan applications are available to Wisconsin residents who have a disability (or a family member) to help with the purchase of assistive technology, vehicle modifications, or home modifications.

**<https://www.independencefirst.org/services/wisloan-and-telework-microloan-programs>**

## FOOD: PANTRIES, GROCERY DELIVERY, SENIOR DINING SITES, OTHER

### FOOD PANTRIES:

#### ■ BETHANY'S FIRESIDE GRILL "TO-GO"

1226 Berlin Street, Waupaca, WI 54981

**715-942-1428**

7 days/week 8 am -6 pm, pick up

Choose from a full restaurant menu and nutritious daily specials! Closed due to Covid-19.

Please call for availability.

#### ■ CLINTONVILLE AREA FOOD PANTRY

26B 10th Street, Clintonville, WI 54929

Located in the basement.

Access from parking lot behind the building.

**715-823-5461**

Monday, 11:00 a.m. to 1:00 p.m.

and Thursday, 3:00 p.m. to 5:00 p.m.

Emergency food 24 hrs. No charge if you meet certain guidelines.

#### ■ DALE FOOD PANTRY

N848 Industrial Drive, Dale, WI 54931

**920-779-6705**

Wednesday, Noon to 1:30 p.m. and 5:30 to 6:30 p.m.

#### ■ IOLA AREA FOOD PANTRY

Our Savior's Lutheran Church

395 E. Iola Street, Iola, WI 54945

**715-445-3394 • Church: 715-445-2666**

Hours as needed

#### ■ MAMA'S HOUSE OF HOPE FOOD PANTRY

St. John's Church

318 E. Garfield Avenue, Marion, WI

**715-754-5201**

**www.stjohnsmarion.org**

Every 1st and 3rd Thursday, 3:00 to 4:00 p.m.

Marion school district residents only.

#### ■ MANAWA FOOD PANTRY

114 2nd Street, P.O. Box 181, Manawa, WI 54949

**920-596-3744**

Monday: 9:00 a.m. to Noon

#### ■ NEW LONDON COMMUNITY CUPBOARD

Located at the Washington Center

600 W. Washington Street, New London, WI 54961

**920-982-8522**

Wednesday 9:00 a.m. to Noon

#### ■ RUBY'S PANTRY

Waupaca Christian Church, E2249 King Rd, Waupaca

**651-674-0009**

**Waupaca@rubyspantry.org**

Please check Facebook Page for Updates:

<https://www.facebook.com/Rubys-Pantry-Waupaca-WI-155533381912954/>

Program of Home and Away Ministries. \$20/bag of food. 3rd Saturday of month. Doors open at 8:00am, distribution 9-10:30am

#### ■ SCANDINAVIA LUTHERAN CHURCH

105 Church Street, Scandinavia, WI 54977

**715-467-2367** (Call in advance.)

#### ■ WAUPACA FOOD PANTRY

800 Churchill Street, Waupaca, WI 54981

**715-256-1645** (During hours of operation.)

**or 211 in emergency**

Monday, Wednesday and Friday 9:00 to 11:00 a.m.

Waupaca school district residents only. : Now serving those living in the Iola-Scandinavia School District!

#### ■ WEYMONT FOOD PANTRY

310 E. Main Street, Weyauwega, WI 54983

**920-867-3026**

Monday 9:00 to 11:00 a.m. and 5:30 to 7 p.m.

Closed on holidays. Proof of residency and identification required each time. Will open on Tuesday, if Monday is a holiday.

#### GROCERY DELIVERY:

##### ■ ECONO FOODS

278 S. Main Street, Clintonville, WI 54929

**715-823-5147**

Deliver Mon., Tue., Thurs., & Fri. until 3:30 p.m.

Fee based on distance.

##### ■ PIGGLY WIGGLY- WAUPACA STORE ONLY

<https://www.instacart.com/Piggly-Wiggly/Fast-Delivery>

##### ■ PICK 'N SAVE-WAUPACA

<https://www.instacart.com/Pick-n-Save/Fast-Delivery>

#### ONLINE GROCERY ORDERING FOR PICKUP:

##### ■ PICK 'N SAVE

955 W Fulton Street, Waupaca, WI 54981

**[picknsave.com](http://picknsave.com)**

1) Shop online & choose a time for pickup...as soon as today!

## Lynn M. Tank

*Insurance Agent*

#### OFFERING THE FOLLOWING PRODUCTS:

- Individual Health Insurance/ "Obamacare"
- Medicare Supplements with top rated carriers
- Medicare Advantage Plans
- Medicare Part D Prescription Plans

**NOW OFFERING!  
AUTO - HOME - FARM  
INSURANCE**

Office: (920)250-6051

[lynntins@hughes.net](mailto:lynntins@hughes.net)

221 W. North Water St • New London

- 2) Relax while your order is handpicked
- 3) Enjoy all the time you saved!

#### SENIOR NUTRITION PROGRAM

##### ■ WAUPACA COUNTY NUTRITION PROGRAM

**715-258-6400**

For nutrition site questions and information.

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Click on Health/Human Services- then select- Senior Meal Sites

##### • HOME DELIVERED MEALS

Available to people ages 60+ an assessment is completed to determine eligibility

Aging and Disability Resource Center

715-258-6400

##### • CONGREGATE DINING

Please note that congregate sites are closed due to Covid-19. Please call for availability.

Seniors age 60+ and their spouses are invited to attend congregate meals at any of the following locations.

Meals are served Monday through Friday- see serving times below. Please make reservation by noon the day before by calling the senior dining site.

## AJ HOLLY & SONS

**FUNERAL HOME**

[www.hollyfuneralhome.com](http://www.hollyfuneralhome.com)

**715-258-4020**

#### Caring for our area communities since 1865



We can assist  
**YOU** in PRE-NEED  
ARRANGEMENTS  
regarding  
traditional funeral  
services,  
irrevocable  
funeral trusts,  
cremation services,  
or a personalized  
monument.  
Call for an  
appointment today!



#### ■ CLINTONVILLE SENIOR CENTER

Clintonville Community Center  
30 S. Main Street, Clintonville, WI 54929  
**715-754-2482**  
Monday through Friday, 11:30 a.m.

#### ■ NEW LONDON SENIOR CENTER

Washington Center  
600 W. Washington Street, New London, WI 54961  
**920-538-6286**  
Monday through Friday, 11:30 a.m.

#### ■ WAUPACA SENIOR NUTRITION CENTER

Trinity Lutheran Church  
206 E. Badger Street, Waupaca, WI 54981  
**715-258-9598**  
Monday through Friday, 11:30 a.m.

#### OTHER:

#### ■ THE BREAD BASKET

First United Methodist Church  
720 Demarest Street  
Waupaca, WI 54981  
**715-258-3400**  
Tuesday evening, 4:45 to 6:00 p.m. - FREE community meal. City of Waupaca residents can call a taxi for paid transportation to and from the hall.  
**The Bread Basket:** Please note: All in-person gatherings are cancelled at this time due to Covid-19. Please call for availability.  
**Community Meal:** All in-person gatherings are cancelled at this time due to Covid-19. Please call for availability.

#### ■ COMMUNITY MEAL

First Presbyterian Church  
200 S. Pine Street, Weyauwega, WI 54983  
**920-867-2880**  
Free meal offered on the 1st Monday of every month, 5:00 to 6:00 p.m.

#### ■ FOOD SHARE PROGRAM

- ALSO KNOWN AS FOOD STAMPS.  
811 Harding Street, Waupaca, WI 54981  
**715-258-6368**  
Waupaca County Department of Health & Human Services - Division of Economic and Employment Support

#### ■ HOME DELIVERED MEALS

Aging and Disability Resource Center  
**715-258-6400**  
Available to people who are confined to their homes because of illness. An assessment is done to determine eligibility.

### FOOT CARE

#### ■ MANAWA COMMUNITY NURSING CENTER

400 E. 4th Street, Manawa, WI 54949  
**920-596-2566**  
Clinic for all ages.  
1st Thursday of each month, 8:00 a.m. to Noon.  
First come, first served. Diabetics are welcome.  
(\$10 charge)

#### ■ NEW LONDON SENIOR CENTER

Washington Center  
600 W. Washington Street, New London, WI 54961  
**920-538-2974**  
**Contact person:** Julie at Valley VNA Senior Services for appointment and cost.  
Hosts a clinic for foot care for diabetic & non-diabetics the 2nd & 4th Friday of each month.  
**All ages are welcome.**

#### ■ VALLEY VNA SENIOR SERVICES

In Home Foot Care  
New London area  
**1-866-930-8862**

#### ■ WAUPACA SENIOR CENTER

407 School Street, Waupaca, WI 54981  
**715-258-4437** (Call to schedule appointment.)  
Thursdays, by appointment. Donation accepted for care.

#### ■ WEYAUWEGA NUTRITION SITE

City Hall  
109 E. Main Street, Weyauwega, WI 54983  
Please call for appointment.  
**920-867-3213**

### FUEL-HEAT ASSISTANCE

#### ■ ENERGY ASSISTANCE PROGRAM

**715-258-6820** (Call to schedule appointment.)  
The Energy Assistance Program helps households once each heating season to supplement heating and electric costs. Households with heat and/or electric included in their rent are also eligible if they do not receive rental assistance. Households must complete a simple application and interview and must provide income

verification for the three months prior, recent utility bills and social security cards for household members. Energy Services staff may assist with the application. Home visits may be scheduled for persons unable to leave their home to apply due to physical limitation.

#### • FEMA PROGRAM

Individual Assistance can include grants to help pay for temporary housing, home repairs and other disaster-related expenses not covered by insurance or other aid programs. Low-interest disaster loans from the U.S. Small Business Administration (SBA) will also be available to cover residential and business losses not fully compensated by insurance. Grants do not have to be repaid, but loans from the SBA must be repaid. For small businesses only, SBA offers Economic Injury Disaster Loans (EIDL) to help meet working capital needs caused by the disaster.

**1-800-621-FEMA (3362) or TTY 1-800-462-7585.**

**[www.fema.gov](http://www.fema.gov)**

#### • HOMETOWN

Alliant Utility customer - income eligibility requirements. Grant to apply to utility bill up to \$400.00. Funds are limited and based on availability.

**[www.alliantenergy.com/BillPayOptions/](http://www.alliantenergy.com/BillPayOptions/)**

**[AssistanceandFinancing/hometownCareEnergyFund](#)**

#### • KEEP WISCONSIN WARM

One-time grant of up to \$700 to assist with heating costs and some electric. Funds are limited and based on availability.

**[www.kwwf.org](http://www.kwwf.org)**

#### ■ ENERGY SERVICES FOR WAUPACA COUNTY

1300 Royalton Street, Waupaca, WI 54981

**715-258-6820**

#### ■ FEEL THE LOVE

Provide comfort in your community  
NOMINATE YOUR NEIGHBORS IN NEED!

Lennox' Feel The Love program brings much needed heating and cooling equipment to deserving families across the U.S. and Canada who need a helping hand. Lennox donates the HVAC equipment, participating Lennox dealers donate installation materials and time, and the family that receives the donation pays NOTHING! Nominees are selected to receive donated HVAC equipment based on a range of criteria, including (but not limited to) involvement in their community, military service, or financial hardship. Essentially, if you think someone needs and/or deserves it, send us your nomination and tell us their story.

For more details on the Feel The Love program, or to

nominate someone you know, visit **[www.feelthelove.com](http://www.feelthelove.com)**. The deadline for nominations is August 31.

#### ■ SALVATION ARMY

##### • New London: Bread of Life Assistance Center

301 E. Beacon Avenue, New London, WI 54961

Monday 9am – 11:30am • Tues & Weds 9am – 12pm

**920-982-2034 or 920-538-3249**

##### • Clintonville:

26B 10th Street, Clintonville, WI 54929

Tuesday 10am - 1:00 pm

**920-570-5149**

##### • Waupaca:

1421 Churchill Street, Waupaca, WI 54981

Mon & Tues 9 – 4 • Thurs & Fri 9 – 4

**715-942-2725**

**[salvationarmy1690@att.net](mailto:salvationarmy1690@att.net)**

Limited vouchers for emergency situations: shelter, rent, utilities, heat, food, emergency prescriptions. Funds are limited and there is a maximum amount for each category and maximum amounts of assistance available each year..

#### ■ WEATHERIZATION - ENERGY CONSERVATION

**715-258-6820**

**[www.weccusa.org](http://www.weccusa.org)**

**[www.capservices.org](http://www.capservices.org) – Click on Weatherization.**

To be eligible, homeowners or renters must qualify for and receive Energy Assistance. Priority for weatherization of these homes is determined by the state. Homeowners, whose annual income is at or below 60 percent of Wisconsin State Median Income, receive weatherization services at no cost. Landlords whose tenant's annual income is at or below 60 percent of Wisconsin State Median Income and pay the heating bill also receive this service at no cost to the landlord. If the tenant's heat is included with the rent, there is a nominal 15% fee of the actual cost of the project that is charged to the property owner.

## GAMBLING PROBLEMS

#### ■ WISCONSIN COUNCIL ON PROBLEM GAMBLING

1585 Allouez Avenue, Green Bay, WI 54311

**800-426-2535 (800-GAMBLE-5)**

**[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org)**

## GRANDPARENT SUPPORT

#### ■ AARP - GRANDPARENT INFORMATION CENTER

**202-434-2296**

**<https://www.aarp.org/home-family/friends-family/>**

Provides information along with referrals to over 600 support groups.

## ■ GREATER WISCONSIN AGENCY ON AGING RESOURCES

1414 MacArthur Road, Suite A, Madison, WI 53714

**608-243-5670**

**[www.gwaar.org](http://www.gwaar.org)**

**Contact person:** Robert Kellerman, Executive Director  
The Greater Wisconsin Agency on Aging Resources provides advocacy, planning, coordination and information to multiple county and tribal aging departments and administers federal and state aging funding to counties.

## ■ NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM

Waupaca County Department of Health & Human Services Aging & Disability Resource Center (ADRC)  
811 Harding Street, Waupaca, WI 54981

**715-258-6400 • 866-739-2372**

**<https://acl.gov/programs/support-caregivers/national-family-caregiver-support-program>**

## ■ UNIVERSITY OF WISCONSIN EXTENSION

**GRANDPARENTING TODAY**

**[fyi.uwex.edu/grandparenting/wisconsin-resources/](http://fyi.uwex.edu/grandparenting/wisconsin-resources/)**

# GUARDIANSHIP

## ■ GUARDIANSHIP ISSUES

**[www.gwaar.org](http://www.gwaar.org)**

## ■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES AGING & DISABILITY RESOURCE UNIT

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

## ■ WISCONSIN GUARDIANSHIP SUPPORT CENTER

Greater Wisconsin Agency on Aging Resources, Inc.

**855-409-9410**

**[www.gwaar.org](http://www.gwaar.org)**

# HEALTH SERVICES & PROGRAMS

## ■ AIDS RESOURCE CENTER OF WISCONSIN

633 C W Wisconsin Avenue, Appleton, WI 54911

**800-359-9272**

**[www.arcw.org](http://www.arcw.org)**

Provides aggressive HIV education and prevention, access to comprehensive services for persons affected by HIV disease and clinical research on HIV treatment. Anonymous HIV-antibody testing.

## ■ ASCENSION NURSE DIRECT

**920-738-2230 • 800-362-9900**

**[www.affinityhealth.org](http://www.affinityhealth.org)**

Twenty-four hour call in health services

## ■ DIABETES EDUCATION

Riverside Medical Center - 900 Building  
800 Riverside Drive, Waupaca, WI 54981

**715-258-1162**

Provides diabetic education for improved diabetes management. American Diabetes Association recognized program.

## ■ FAMILY HEALTH MEDICAL & DENTAL CENTER/LA CLINICA

400 S. Townline Road, Wautoma, WI 54982

**920-787-5514**

**<http://www.famhealth.com/>**

A community and migrant health center that provides primary medical and dental services to the area's underserved population. All people, all ages needing care are welcome - we are not limited to who we can serve. We accept Medical Assistance patients and have fees based on income for those without insurance.

## ■ HEALTHY CONNECTIONS

Waupaca County Reproductive Health & Testing Clinic  
Waupaca County Courthouse

811 Harding Street

Waupaca, WI 54981

**715-258-6323**

Tuesday: 9:00 a.m. to 5:00 p.m., appointment or walk-in.

Wednesday: 9:00 a.m. to 2:00 p.m., appointment or walk-in.

Friday: 8:00 a.m. to Noon, walk-in contraceptive refills only.

Contraceptive services, pregnancy and HIV testing, STD testing and treatment, emergency hormonal contraception (EHC).

## ■ THE WILLOWS

515 W Iola Street, Iola, WI 54945

**715-445-4487**

Whirlpool bath service available for a cost of \$25, payable at time of service. No insurance will be billed.



## HEARING RESOURCES

### ■ PARTNERSHIP COMMUNITY HEALTH CENTER

1814 N. Appleton Road, Door #3, Menasha, WI 54952

**920-731-7445**

**[www.partnershipchc.org](http://www.partnershipchc.org)**

Provides services to all people, regardless of their ability to pay, in the area of the state known as the Fox Valley: Appleton, Neenah, Menasha and neighboring communities. In addition to serving people with difficulty accessing high-quality health care due to geographic, financial or language barriers, the clinic also serves homeless individuals and individuals at imminent risk of homelessness.

### ■ PARTNERSHIP COMMUNITY HEALTH CENTER DENTAL SITE

• **Appleton:** 5337 W. Grande Market Drive

Appleton, WI 54913

**920-731-1445**

• **Waupaca:** 825 W Fulton Street, Waupaca, WI 54981

**920-731-7445**

Sliding fee available. No insurance? We can help.

BadgerCare+ and most private insurances accepted.

### ■ RURAL HEALTH INITIATIVE

100 County Road B, Shawano, WI 54166

**715-524-1488**

Sustain health and safety of farm families.

(Shawano, Waupaca, Outagamie and Marathon counties)

### ■ THEDACARE ON CALL

**920-830-6877 • 800-236-2236**

Free phone service staffed by representatives and registered nurses to answer your health questions and help you find a physician. Available 24 hours a day, seven days a week.

### ■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES - HEALTH SERVICES DIVISION

811 Harding Street, Waupaca, WI 54981

**715-258-6323**

### ■ WISCONSIN WELL WOMAN PROGRAM (WWWP)

**Winnebago County Health Department**

211 N Commercial Street, Neenah, WI 54956

**Phone: 920-727-8650 Fax: 920-886-6166**

**Contact:** Susan Garcia Franz

[sgarciafranz@co.winnebago.wi.us](mailto:sgarciafranz@co.winnebago.wi.us)

Provides coverage for mammograms and pap tests for women ages 45 to 64. Must meet income eligibility guidelines.

### ■ ABUNDANT LIFE HEARING & HEALTH

2525 Washington Street, Manitowac, WI 54220

**920-682-4990**

### ■ AMERICAN ACADEMY OF AUDIOLOGY

To find an audiologist in your area.

**703-790-8466**

**[www.audiology.org](http://www.audiology.org)**

### ■ DIVINE SAVIOR HEALTHCARE

2817 New Pinery Road, Portage, WI 53901

**608-745-5356**

**[https://dshealthcare.com/audiology\\_speech\\_pathology](https://dshealthcare.com/audiology_speech_pathology)**

### ■ HEARING LIFE

1440 S. Oneida Street, Suite N, Appleton, WI 54915

**920-570-7763**

**<https://www.hearinglife.com/hearing-aids-centers/Wisconsin/Appleton>**

### ■ HEARING INDUSTRIES ASSOCIATION

**202-975-0905**

**[www.hearing.org](http://www.hearing.org)**

### ■ HELP AMERICA HEAR

**888-580-8886**

**[www.helpamericahear.org](http://www.helpamericahear.org)**

### ■ OFFICE FOR THE DEAF & HARD OF HEARING

PO Box 7851, 1 West Wilson Street, Room 558,  
Madison, WI 53707-7851

**855-359-5252**

**[www.dhs.wisconsin.gov/odhh/index.htm](http://www.dhs.wisconsin.gov/odhh/index.htm)**

### ■ MIRACLE EAR

1439 Churchill Street, Suite 201B, Waupaca, WI 54981

**715-708-8945**

**[www.miracle-ear.com](http://www.miracle-ear.com)**

See your local Miracle Ear Center to see if you meet eligibility requirements for the Miracle Ear foundation program.

### ■ SPEECH, LANGUAGE, HEARING CLINIC

University of Wisconsin Stevens Point

College of Professional Studies

1901 4th Avenue, Stevens Point, WI 54481

**715-346-3667**

**<https://www.uwsp.edu/health/Pages/clinic/default.aspx>**

■ **SPEECH-LANGUAGE, PATHOLOGY  
& AUDIOLOGY RESOURCES**

American Speech-Language Hearing Association (ASHA)  
2200 Research Boulevard, Rockville, MD 20850

**800-638-8255**

**[www.asha.org](http://www.asha.org)**

Contact for more information about hearing loss, disorders of speech, language or swallowing or referral to an ASHA-certified audiologist or speech-language pathologist.

■ **STARKEY HEARING TECHNOLOGIES**

6700 Washington Avenue S., Eden Prairie, MN 55344-3476

**888-481-5512**

**<https://www.starkey.com/>**

Hear Now is a national nonprofit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the U.S. to acquire hearing aids. Call Hear Now to discuss your eligibility.

■ **STARKEY HEARING TECHNOLOGIES:  
HEAR NOW FOUNDATION**

**Twin Cities Office:**

6801 Washington Avenue S., Suite 200

Minneapolis, MN 55439

**920-570-7763**

**Fax: 952-828-6900**

**Email: [info@starkeyfoundation.org](mailto:info@starkeyfoundation.org)**

**<https://www.starkeyhearingfoundation.org/Hear-Now>**

Looking for hearing aid help in the United States?

Contact our Hear Now Program **800-328-8602**

**Email: [hearnow@starkeyfoundation.org](mailto:hearnow@starkeyfoundation.org)**

■ **TELECOMMUNICATIONS EQUIPMENT  
PURCHASE PROGRAM (TEPP)**

Universal Service Programs Contact List

Holly O'Higgins, USF Director

**Email: [Holly.OHiggins@wisconsin.gov](mailto:Holly.OHiggins@wisconsin.gov)**

**Phone: 608-276-9486**

**USF TEPP Line: 608-231-3305**

**<https://psc.wi.gov/Pages/Programs/TEPP.aspx>**

Helps persons with disabilities buy equipment they need in order to use basic telephone services.

■ **WISCONSIN LIONS HEARING AID PROGRAM**

**Referral: 877-463-6953**

**[www.wlf.info](http://www.wlf.info)**

Provides hearing instruments for adults and children who cannot afford them.

■ **WISTECH**

WisTech is Wisconsin's Assistive Technology program and supports the following services:

**WisTech website: <https://www.dhs.wisconsin.gov/disabilities/wistech/index.htm>**

Much of our work is done through the 8 Wisconsin Independent Living Centers and Options for IL serves residents from Waupaca county.

**[www.optionsil.org](http://www.optionsil.org)**

- Device Demonstration and Loans – Short term demonstrations and loans to let people try out assistive technology devices to decide if it will meet their needs. Not intended for a long term loan. The inventory and contact information for where devices are available can be found on [www.wisconsinat4all.com](http://www.wisconsinat4all.com)

- Information & Assistance and training – Provides information, assistance, and training on assistive technology for consumers, service providers, and the general community

- Device ReUse – Used devices and durable medical equipment that has been refurbished is made available for those who need it. Some devices may be for sale and others for donation. The inventory and contact information for where devices are available can be found on **[www.wisconsinat4all.com](http://www.wisconsinat4all.com)**

■ **WISCONSIN TELECOMMUNICATIONS RELAY SYSTEM (WTRS)**

The WTRS is an important public service available for everyone, including the thousands of people who are deaf, hard-of-hearing, deafblind or speech disabled. The service works by providing a link between text telephone users and conventional telephone users. Callers can access the relay 24 hours a day through either a toll free number or by dialing 711. Operator's process calls by voicing everything the text telephone user types and typing everything they hear from the conventional telephone user.

***How do I connect to WTRS?***

Dial 7-1-1 from any phone in Wisconsin or the appropriate WTRS toll free number below to connect to the Wisconsin Relay System. Give the operator the area code and number you want to call. During a relay call, the operator will voice everything typed by the TTY user and type everything said by the telephone user.

***Dial 711 or***

**TTY: 1-800-947-3529 • Voice: 1-800-947-6644**

**Speech to Speech: 1-800-833-7637**

**Spanish to Spanish: 1-800-833-7813**

## HOME CARE: HEALTH AND/OR HOME SERVICES

### ■ AGING & DISABILITY RESOURCE UNIT WAUPACA COUNTY DEPT OF HEALTH & HUMAN SERVICES

811 Harding Street, Waupaca, WI 54981

**715-258-6400 • 866-739-2372**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

**[www.youradrcresource.org](http://www.youradrcresource.org)**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

### ■ ALMOST FAMILY

880 Oneida St Suite E, Menasha WI 54952

**920-729-6165**

### ■ ARC ANGELS SENIOR HOME CARE

5733 Grande Market Drive, Suite C, Appleton, WI 54913

**920-832-8032 • 877-832-8032**

**[www.arcangelscare.com](http://www.arcangelscare.com)**

Medical and non-medical assistance, home helper and companionship. Serve areas of Waupaca, Shawano, Outagamie, Calumet and Brown counties.

### ■ ASCENSION AT HOME

Home Health & Hospice Services

816 W. Winneconne Avenue, Neenah, WI 54956

**920-486-2261**

**[www.ascensionathome.com](http://www.ascensionathome.com)**

As a member of Ministry Home Care, the interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Affinity Home Care Plus, they also offer home infusion services, respiratory therapy services, home medical equipment and services.

### ■ BRIGHTSTAR

47 Park Place, Suite 375, Appleton, WI 54914

**Contact person:** Carol

**920-882-7277 • 866-618-7827**

**[www.brightstarcare.com](http://www.brightstarcare.com)**

Provides in-home, private, medical and non-medical care.

### ■ CHRISTIAN SERVANTS HOME CARE, LLC

W5866 Easter Lily Drive, Appleton, WI 54915

**715-281-7965**

**Email:** [msichristianservants@gmail.com](mailto:msichristianservants@gmail.com)

**<https://www.christianservantshomecare.com/>**

**<https://www.msichristianservants.com/>**

### ■ CLARITY CARE INC.

424 Washington Avenue, Oshkosh, WI 54901

**920-236-6560 • 800-947-3529 (TDD)**

**<https://www.claritycare.org/>**

**[www.information@claritycare.org](mailto:www.information@claritycare.org)**

Provide services to persons with developmental disabilities and the Elder. Services include residential, home health, vocational employment, Respite, CBRF and day services.

### ■ HEARTLAND CARE AND HOSPICE—

Skilled Nursing and PT/OT/ST —serving parts of Waupaca County—call to see if they serve your area.

Hospice- They serve all of Waupaca County.

**866-216-5708**

**[www.heartlandhomehealth.com](http://www.heartlandhomehealth.com)**

### ■ HOME HELPERS

1907 American Drive, Suite A6, Neenah, WI 54956

**920-757-9610 • 866-311-1154**

**<https://www.homehelpershomecare.com/>**

Non-medical in-home care, CNA personal care.

### ■ LINCARE

1760 Prospect Court, Suite 112, Appleton, WI 54914

**920-735-1261**

**Toll free: 877-735-1261**

**[www.lincare.com](http://www.lincare.com)**

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.



■ **LUTHERAN SOCIAL SERVICES - SENIOR CONNECTION**

3003 A N. Richmond Street, Appleton, WI 549141

**920-730-1326 Fax: 920-734-2824**

**Email: srcon@lsswis.org**

An Information, Assistance & Referral program of Lutheran Social Services, for older adults and their families. Providing information regarding: Housing, Meal Programs, Caregiver Resources, Medical Alert, Legal Services. As well as both Agency and Private Hire options relating to Home Health Care, Errands, Handyman and Yard Services.

■ **MANOR HEALTH SERVICES - APPLETON**

1335 S. Oneida Street, Appleton, WI 54915

**920-731-5177 • Hospice care: 920-731-6646**

**<https://www.heartland-manorcare.com/Appleton>**

■ **PARTNERSHIP COMMUNITY HEALTH CENTER**

**Marketplace/Health Exchange**

**<https://www.healthcare.gov/>**

Provides medical, behavioral, and dental health care to low income residents. Offers insurance education and enrollment assistance.

■ **PRN HOME HEALTH & THERAPY**

1101 E South River Street, Appleton, WI 54915

**Contact: Mary Boyce Sales Manager**

**920-830-9911 • Phone: 920-997-1473**

■ **RECOVER HEALTH**

801 W. Fulton Street, Suite A, Waupaca, WI 54981

**Contact personnel: Tanya or Jackie**

**715-258-2130**

**[www.recoverhealth.org](http://www.recoverhealth.org)**

8:00 a.m. to 5 p.m., Mon-Fri,

RN on call 24/7, 365 days a year.

Eligibility requirements based on medical necessity. Provides the following: skilled nursing; physical, occupational, speech and respiratory therapies; personal care, homemaker and companion services. Medicare certified.

■ **REST ASSURED**

**877-338-9193**

**[www.restassuredsystem.com](http://www.restassuredsystem.com)**

Rest Assured is a web-based "Telecare" system that connects you with real people using the latest wireless technology over the internet. It's secure. It gives you freedom. It lets you stay in your own home.

Rest Assured offers in-home support services as you need them provided by specially trained caregivers, who you get to know personally. Rest Assured Telecaregivers communicate face-to-face, through our Live Interactive Network Companion (LINC; a 15-inch touch screen). Family members can also use the system to check in and chat face-to-face with their loved ones from anywhere in the world.

■ **RIGHT AT HOME**

2100 Omro Road, Suite H, Oshkosh, WI 54904

**920-651-9400**

**[www.rahhomecare.com](http://www.rahhomecare.com)**

Covering the entire Waupaca county. Meal preparation, laundry, light housekeeping, hygiene, bathing, grooming, safety supervision, transportation and medication reminders. Serve both the elder and disabled people. Available 24/7.

■ **SOUND HEALTH HOME CARE**

802 S 8th Ave, Wausau WI 54401

**715-219-2070**

**<https://soundhealthhomecare.com/>**

■ **SYNERGY HOMECARE**

204 S. Main Street, Waupaca, WI 54981

**(715) 942-8100**

**24 hour hotline: (715) 942-8102**

**[email:kevinbaker@synergyhomecare.com](mailto:kevinbaker@synergyhomecare.com)**

**[www.synergyhomecare.com](http://www.synergyhomecare.com)**

Synergy HomeCare provides non-medical home healthcare services to all age groups. Our dependable caregivers are experienced and matched to your specific needs. They are thoroughly screened, continually trained and background checked to ensure your safety and quality of service. Synergy is an affordable, compassionate and respected choice for families who want to keep their family members at home. Let us be that perfect puzzle piece to help your family improve the quality of life for your loved ones. Our services are offered hourly, daily, 24 hour (continuous) and live-in. We can be reached 24 hrs - 7 days a week.

**Some of our services:**

- Companionship
- Meal Planning/Prep
- Light Housekeeping
- Transportation/Errands
- Medication Reminders
- Respite Care for Family
- Surgery/Cancer Recovery
- Personal Care
- Alzheimer's/Dementia Care
- Help with Bills/Pets
- Showering and Bathing
- Errands and Doctor Appointments

## ■ THEDACARE AT HOME

920-969-0919 • 800-984-5554

[www.thedacare.org](http://www.thedacare.org)

### • Appleton – Main Showroom

3000 E. College Avenue, Suite A, Appleton, WI 54915

(Located in Kensington Place Mall)

920-969-0919

Monday – Thursday: 8:00 a.m. – 6:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m.

Saturday: 8:00 a.m. – 12:00 p.m.

### • Berlin (Sleep Equipment and Sleep Supplies)

191 Memorial Drive, Berlin, WI 54923

(Located on the lower level of the Berlin Physician Clinic)

Monday – Thursday: 8:00 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 2:00 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

### • New London

1405 Mill Street, New London, WI 54961

(Located inside New London Family Medical Center)

920-531-2140

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

### • Oshkosh

2100 Omro Road, Oshkosh, WI 54904

(Located in Westgate Plaza)

920-237-5690

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

### • Shawano

100 County Road B, Shawano, WI 54166

(Located inside ThedaCare Physicians)

715-524-1500

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

### • Waupaca

710 Riverside Drive, Waupaca, WI 54981

(Located inside ThedaCare Physicians)

715-256-3151

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

## ■ TRANSITIONS AT HOME

1902 Post Road, Stevens Point, WI 54481

715-544-2322

[www.TransitionsHealth.org](http://www.TransitionsHealth.org)

## ■ VALLEY VNA SENIOR SERVICES

1535 Lyon Drive, Neenah, WI 54956,

Phone: 920-727-5555 Toll Free: 866-930-8862

Oshkosh Area: 920-426-1931

Fax: 920-727-5552

[www.valleyvna.org](http://www.valleyvna.org)

Non-medical supportive home care

In Home Foot Care

## ■ WISTECH ASSISTIVE TECHNOLOGY LISTSERVE SIGN UP

Laura E. Plummer, MA, CRC, ATP

Assistive Technology Program Coordinator

Office for Physical Disabilities and Independent Living

Bureau of Aging and Disability Resources

Wisconsin Department of Health Services

608-514-2513

## SENIOR DOWNSIZING, DECLUTTERING & MOVING

## ■ LONG'S SENIOR TRANSITIONS

2301 W. Everett Street, Appleton, WI 54914

920-734-3260

Fax 920-734-4219

Email: [jean@TransitionsWithJean.com](mailto:jean@TransitionsWithJean.com)

Owner: Jean Long Manteufel

## ■ PATRIOT PARTNERS REMOVAL

Veteran Owned

Leah Helmes

920-214-3204

Email: [lhelmes@patriotpartnersremoval.com](mailto:lhelmes@patriotpartnersremoval.com)

## HOME REPAIR AND MAINTENANCE:

## ■ RURAL DEVELOPMENT

Single Family Housing Repair Loans & Grants

What does this program do? Also known as the Section 504 Home Repair Program, this provides loans to very-low-income homeowners to repair, improve or modernize their homes or provides grants to elderly very-low-income homeowners to remove health and safety hazards.

Who may apply for this program? To qualify you must:

- Be the home owner and occupy the house.
- Be unable to obtain affordable credit elsewhere.
- Have a family income below 50 percent of the area

median income.

• For grants, be age 62 or older and not be able to repay a repair loan.

[www.rd.usda.gov/wi](http://www.rd.usda.gov/wi).

Sara Thieleke, Area Director  
Rural Development

United States Department of Agriculture

5417 Clem's Way | Stevens Point, WI 54482

1124 Professional Drive, Suite 100 | Dodgeville, WI 53533

**715-345-7602**

[www.rd.usda.gov/wi](http://www.rd.usda.gov/wi)

"Together, America Prospers"

USDA is an equal opportunity provider, employer, and lender.

#### ■ SEPTIC REPAIR:

[www.rd.usda.gov/newsroom/news-release/usda-announces-funding-available-septic-system-repairs](http://www.rd.usda.gov/newsroom/news-release/usda-announces-funding-available-septic-system-repairs)

## HOSPICE

#### ■ ASCENSION AT HOME

Home Health & Hospice Services

840 Post Road, Suite 5, Plover, WI 54467

**Phone: 715-204-3440**

**Fax: 844-887-0704 (Home Health)**

**844-887-0705 (Hospice)**

[www.ascensionathome.com/](http://www.ascensionathome.com/)

As a member of Ministry Home Care, the interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Affinity Home Care Plus, they also offer home infusion services.

#### ■ ASCENSION AT HOME

Home Health & Hospice Services

1840 Post Road, Suite 5, Plover, WI 54467

**715-204-3440**

[www.ascensionathome.com](http://www.ascensionathome.com)

The interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Ministry Home Care Plus, they also offer home infusion services, respiratory therapy services, home medical equipment and services.

#### ■ COMPASSUS

2960 Allied Drive, Suite 205, Green Bay, WI 54301

**Phone: 920-315-8959**

**Fax: 920-321-2005**

Provides hospice care, comfort and compassion for the whole family.

#### ■ HEARTLAND HOSPICE

1145 W. Main Avenue, Suite 205, DePere, WI 54115

**Phone: 866-216-5708**

**Fax: 866-216-5707**

[www.heartlandhomehealth.com](http://www.heartlandhomehealth.com)

#### ■ THEDACARE AT HOME HOSPICE

**920-969-0919 • 800-984-5554**

[www.thedacare.org](http://www.thedacare.org)

Provides hospice services in the home or in facilities for Waupaca and some surrounding counties.

#### ■ UNITY - LEADERS IN HOSPICE AND PALLIATIVE CARE

**920-338-1111 • 800-990-9249**

A caring not-for-profit partnership of Bellin Health, St. Mary's and St. Vincent Hospitals. Serving portions of Waupaca County.

[www.unityhospice.org](http://www.unityhospice.org)

## HOSPITALS & SPECIALTY CLINICS

#### ■ ASCENSION NE WISCONSIN – ST. ELIZABETH CAMPUS

1506 Oneida Street, Appleton, WI 54915

**920-738-2000**

<https://healthcare.ascension.org/Locations/Wisconsin/WIAPA/Appleton-Ascension-NE-Wisconsin-St-Elizabeth-Campus>

#### ■ ASCENSION ST. MICHAELS

900 Illinois Avenue, Stevens Point, WI 54481

**General: 715-346-5000**

**Urgent Care: 715-343-3100**

<https://healthcare.ascension.org/Locations/Wisconsin/WIAPM/Stevens%20Point%20Saint%20Michaels%20Hospital>

#### ■ CHILDREN'S HOSPITAL OF WISCONSIN

8915 W. Connell Court, Milwaukee, WI 53226

**Main switchboard: 877-266-8989**

**Clinic appointments: 877-607-5280**

**414-266-2000**

[www.chw.org](http://www.chw.org)

Autism behavior, communication evaluation program for children with complex developmental problems, comprehensive multi-specialty team evaluations for young children with autism, pervasive developmental delay, atypical



developmental patterns, behavior-adjustment problems, communication delays and disorders. The multi-specialty team includes: developmental pediatrician, pediatric psychologist, pediatric social worker, speech-language pathologist. Services provided: family centered, coordinated diagnostic evaluation by a multi-specialty team, recommendations regarding treatment and educational programs, counseling parents about diagnosis, intervention, prognosis, referral to other specialists as needed, e.g. audiology, child psychiatry, genetics, neurology and ophthalmology. Follow-up evaluations to monitor child's progress.

■ **CHILDREN'S HOSPITAL OF WISCONSIN – FOX VALLEY**

130 Second Street, Neenah, WI 54956

**920-969-7970**

**Pediatric Unit: 920-969-7900**

**Neonatal Intensive Care Unit: 920-969-7990**

**Central Scheduling: 877-607-5280**

**[www.chw.org/foxvalley](http://www.chw.org/foxvalley)**

■ **MARSHFIELD CLINIC - PEDIATRIC DEPARTMENT**

Developmental and Behavioral Pediatrics

1000 N. Oak Avenue, Marshfield, WI 54449

**715-387-5251**

**[www.marshfieldclinic.org](http://www.marshfieldclinic.org)**

Marshfield Clinic Children's developmental and behavioral pediatrics program specializes in the diagnosis and treatment of common childhood behavioral problems including: parenting difficulties, aggressive-acting out behavior, Attention Deficit Hyperactivity, Disorder (ADHD), school-related problems and tic disorders. We also evaluate and treat children with the less common developmental disorders including: autism, mental handicaps, developmental delays, cerebral palsy and fetal alcohol syndrome.

■ **MARSHFIELD MEDICAL CENTER**

611 Saint Joseph Avenue, Marshfield, WI 54449

**715-387-5511 • 800-782-8571**

**[www.marshfieldclinic.org/locations/centers/marshfield%20medical%20center](http://www.marshfieldclinic.org/locations/centers/marshfield%20medical%20center)**

■ **THEDACARE MEDICAL CENTER - NEW LONDON**

1405 Mill Street, New London, WI 54961

**920-531-2000 • 888-982-5330**

**[www.thedacare.org](http://www.thedacare.org)**

■ **THEDACARE MEDICAL CENTER - WAUPACA**

800 Riverside Drive, Waupaca, WI 54981

**715-258-1000**

**[www.thedacare.org](http://www.thedacare.org)**

■ **THEDACARE REGIONAL MEDICAL CENTER - APPLETON**

1818 N. Meade Street, Appleton, WI 54911

**920-731-4101**

**[www.thedacare.org](http://www.thedacare.org)**

■ **THEDACARE REGIONAL MEDICAL CENTER - NEENAH**

130 Second Street Neenah, WI 54956

**920-729-3100**

**[www.thedacare.org](http://www.thedacare.org)**

■ **THEDACARE MEDICAL CENTER – SHAWANO**

100 County Road B, Shawano, WI 54166

**715-526-2111 • 800-743-2924**

**<https://www.thedacare.org/Hospitals-and-Clinics/thedacare-medical-center-shawano.aspx>**

■ **WAISMAN CENTER**

University of Wisconsin Madison

1500 Highland Avenue, Madison, WI 53705-2280

**608-263-3301**

**[www.waisman.wisc.edu](http://www.waisman.wisc.edu)**

The Waisman Center has ten specialty clinics that provide services and support for people with developmental disabilities and their families.

## HOUSING: EMERGENCY & OTHER

### EMERGENCY:

■ **FOUNDATIONS FOR LIVING WARMING SHELTER**

1421 Churchill Street, Waupaca, WI 54981

**715-942-2725**

**<https://fflwaupaca.com/>**

Warming Shelter Hours

7 Days a week from: Nov 1st – April 20th

7:00 AM – 7:30 PM

Check in between: 7:00 PM and 10:00 PM

Doors locked at 10:00 PM.

■ **HARBOR HOUSE**

Domestic Abuse Shelter

720 W. 5th Street, Appleton, WI 54914

**920-832-1666**

**Toll free: 800-970-1171**

**<https://www.harborhousewi.org/>**

■ **HOMELESS CONNECTIONS**

400 N. Division Street, Appleton, WI 54911

**920-734-9192**

**<https://pillarsinc.org/>**

Homeless shelter for adult or family.

■ **HOPE CENTER - SALVATION ARMY**  
1600 Briggs Street, Stevens Point, WI 54481  
**715-341-2437**  
[www.sastevenspoint.org](http://www.sastevenspoint.org)

■ **MISSION OF HOPE HOUSE**  
1931 N Shawano St #210, New London, WI 5496  
[info@missionofhopehouse.org](mailto:info@missionofhopehouse.org)  
**920-740-5410 or 920-249-4553**  
Mon-Fri 9 am - 5 pm; Sat 9 am - 5 pm; Sun Closed

■ **NEW COMMUNITY SHELTER**  
301 Mather Street, Green Bay, WI 54303  
**920-437-3766**  
<http://newcommunityshelter.org/>

## OTHER

■ **ENERGY SERVICES FOR WAUPACA COUNTY**  
1300 Royalton Street, Waupaca, WI 54981  
**715-258-6820**  
Assistance for temporary crisis situations only and Low Income Energy Assistance Program (LIEAP). Funding is limited.

■ **GATEWAY REALTY**  
**715-258-9050**

■ **HOUSING AND URBAN DEVELOPMENT, U.S. DEPARTMENT OF**  
310 W. Wisconsin Avenue, Milwaukee, WI 53203-2289  
**414-297-3214 • 800-225-5342 • TTY: 800-877-8339**  
[www.hud.gov](http://www.hud.gov)

■ **LEAVEN**  
1475 Opportunity Way, Menasha, WI 54952  
**920-738-9635**  
<https://www.leavenfoxcities.org/>  
Provides emergency financial assistance on a short-term basis to needy persons who do not qualify for or whose needs cannot be met by existing agencies. Leaven only serves Waupaca County residents who live in New London

■ **RURAL HOUSING INC.**  
4510 Regent Street, # 2C, Madison, WI 53705  
**608-238-3448 • 888-400-5974**  
[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)  
Offers assistance with back taxes and mortgages to prevent homelessness. Limited funds also available for emergency water repairs. Must spend 30% of gross income on housing costs and be low-income.

■ **TOMORROW'S HOME FOUNDATION**  
258 Corporate Drive, Suite 200 C, Madison, WI 53714

**608-255-1088**  
[www.tomorrowshomefoundation.org](http://www.tomorrowshomefoundation.org)  
The Tomorrow's Home Foundation was created in 2000 for several purposes:

- Provide emergency assistance grants designed to provide critical repairs so that individuals and families can stay in their manufactured or mobile home.
- Create a method and mode for disposing of old, uninhabitable mobile homes that were blighting the countryside.
- Educate the manufactured and modular housing industry.

■ **USDA RURAL DEVELOPMENT**  
5417 Clem's Way, Stevens Point, WI 54482  
**715-345-7600**  
<https://www.rd.usda.gov/>  
Low interest home loans and home repair loans. Repair grants are available to those ages 62 and older. Eligibility is based on income and county residency.

## HOUSING: RENTAL ASSISTANCE

*Eligibility for a rental voucher is based on family income and size.*

■ **HORIZON MANAGEMENT GROUP INC. – SECTION 8 VOUCHERS**  
224 N. 6th Street, LaCrosse, WI 54602-2829  
**800-944-4866 • 608-784-2935**

- Subsidized housing is when a person lives in an apartment unit/complex where your rent is based on your income.
- Section 8 is a voucher that allows you to live in an apartment, duplex, etc. of your choice, but still received help with your rent. Again, it is based on your income. Section 8 moves with you.
- It is very popular because of the freedom it offers. Because of this, it has a very long waiting list.

**New London area:** Apply at Franklin House Apartments (up to a five mile surrounding radius).  
505 Division Street, New London, WI 54961-1480  
**920-982-8509**  
[www.nlha.org](http://www.nlha.org)

**The rest of Waupaca County would receive Section 8 Vouchers through: Allegiant Property Management, LLC**  
412 South 3rd Street, La Crescent, MN 55947  
**1.888-393-3282 Fax: 507-551-2068**  
[www.allegiantpropertymgmtllc.com](http://www.allegiantpropertymgmtllc.com)

■ **ELIZABETH MANOR**  
951 Elizabeth Street, Shawano, WI 54166  
**715-524-2132**

## HOUSING: SUBSIDIZED OR LOW-INCOME ELDER

*Rent is based on 30% of adjusted income*

### ■ CAMELOT APARTMENTS MARION

Property Management Specialists  
1444 East Green Bay Street, Shawano, WI 54166  
**715-851-1028**

Terry Anderson, Property Manager  
Subsidized housing for elder, handicapped or disabled. If there are no vacancies, applicants will be put on a waiting list. Rents are based on 30% of tenant's adjusted yearly income for rent and utilities.

### ■ COUNTRYSIDE ESTATES

**866-862-9472**  
[jburke@monroegroup.com](mailto:jburke@monroegroup.com)  
[https://www.voamnwi.org/housing\\_properties/countryside-estates-apartments](https://www.voamnwi.org/housing_properties/countryside-estates-apartments)

### ■ FRANKLIN PARK APARTMENTS

505 Division Street, New London, WI 54961  
**920-982-8509**  
Public housing for low income, elder and disabled.

### ■ MAPLE LEAF APARTMENTS

451 Grove Street, Manawa, WI 54949  
**715-460-6288 • TDD # 800-750-0750**  
Subsidized housing for all households, including elder and disabled.

### ■ MARILOT APARTMENTS

Paul Bertelson  
4630 3rd Ave South, Minneapolis, MN 55019  
**612-308-2967**  
Jennette Holbrook, Manager  
**715-250-3380**  
Subsidized housing for elder, handicapped or disabled. If there are no vacancies, applicants will be put on a waiting list. Rents are based on 30% of tenant's adjusted yearly income for rent and utilities.

### ■ MEADOW VIEW APARTMENTS

**Lake View**  
Managed by Horizon Management Group  
625 Pleasant Street, Scandinavia, WI 54977  
**1-800-944-4866**

#### **Forest**

210 Frogner Street, Iola, WI 54945  
**800-944-4866**

### ■ PINWOOD APARTMENTS

120 High Street, Embarrass, WI 54933  
**715-478-5030**

### ■ ROBERT OLEN APARTMENTS

20 Wilson Street, Clintonville, WI 54929  
**715-823-5443**  
Subsidized housing for the elder, handicapped or disabled only, regardless of age.

### ■ SENIOR CONNECTION - WASHINGTON CENTER

500 W. Washington Street, New London, WI 54961  
**920-538-1511**  
We will meet with you to discuss housing options and information.

### ■ SUN VALLEY MANOR APARTMENTS

25 N. 12th Street, Clintonville, WI 54929  
**715-823-3541**  
Low income housing for elder and disabled.

### ■ VALLEY CREST APARTMENTS

151 Morning Glory Drive, Clintonville, WI 54929  
**715-823-5443**  
Office hours: Mon. - Thurs., 9:00 a.m. to 3:00 p.m.  
Subsidized housing for all households, including elder and disabled.

### ■ WAUPACA COUNTY APARTMENTS

**715-258-0335**  
**Iola:** Whispering Pines Apartments,  
420 Water Street, Iola, WI 54945  
**Manawa:** Robinway Center Apartments,  
400 Center Street, Manawa, WI 54949  
**New London:** Oaklawn Apartments,  
315 Oshkosh Street, New London, WI 54961  
**Waupaca:** Alpine Haven West,  
400 S. Western Avenue, Waupaca, WI 54981  
**Weyauwega:** Riverbend Manor Apartments,  
402 N. East Street, Weyauwega, WI 54983

### ■ WOODLAND HILLS

500 High Street, Waupaca, WI 54981  
**712-580-5360** (Carlson Management)  
Subsidized housing for all households, including elder and disabled.

### ■ YE OLDE FIRE HOUSE APARTMENTS

222 N. Main Street, Waupaca, WI 54981  
**715-281-9555**



## HOUSING: SUBSIDIZED OR LOW-INCOME DISABLED

*Rent is based on 30% of adjusted income.*

### ■ CAMELOT APARTMENTS

210 W. Garfield Avenue, Marion, WI 54950

**800-346-8581** (Wisconsin Management Company)

Subsidized housing for elder, handicapped or disabled. If there are no vacancies, applicants will be put on a waiting list. Rents are based on 30% of tenant's adjusted yearly income for rent and utilities.

### ■ COUNTRYSIDE ESTATES

**Clintonville:** 350 West Morning Glory Drive, Clintonville, WI 54929

**Waupaca:** 517 Wisconsin Street, Waupaca, WI 54981

**866-862-9472**

[jburke@monroegroup.com](mailto:jburke@monroegroup.com)

[https://www.voamnwi.org/housing\\_properties/countryside-estates-apartments](https://www.voamnwi.org/housing_properties/countryside-estates-apartments)

Housing for people with disabilities

### ■ FRANKLIN PARK APARTMENTS

505 Division Street, New London, WI 54961

**920-982-8509**

Public housing for low income, elder and disabled.

### ■ MAPLE LEAF APARTMENTS

451 Grove Street, Manawa, WI 54949

**Manager: 920-596-2570**

Subsidized housing for all households, including elder and disabled.

### ■ MARILOT APARTMENTS

Paul Bertelson

4630 3rd Ave South, Minneapolis, MN 55019

**920-835-5150**

Subsidized housing for elder, handicapped or disabled. If there are no vacancies, applicants will be put on a waiting list. Rents are based on 30% of tenant's adjusted yearly income for rent and utilities.

### ■ MEADOW VIEW APARTMENTS

210 Frogner Way, Iola, WI 54945

625 Pleasant Street, Scandinavia, WI 54977

**800-944-4866** (Horizon Management Group, Inc.)

### ■ ROBERT OLEN APARTMENTS

20 Wilson Street, Clintonville, WI 54929

**715-823-5443**

Subsidized housing for the elder, handicapped or disabled only, regardless of age.

### ■ SUN VALLEY MANOR APARTMENTS

25 N. 12th Street, Clintonville, WI 54929

**715-823-3541**

Low income housing for elder and disabled.

### ■ VALLEY CREST APARTMENTS

151 Morning Glory Drive, Clintonville, WI 54929

**715-823-5443**

**Office hours:** 9:00 a.m. to 3:00 p.m. Mon.-Thur.

Subsidized housing for all households, including elder and disabled.

### ■ WAUPACA COUNTY APARTMENTS

**715-258-0335**

**Iola:** Whispering Pines Apartments,

420 Water Street, Iola, WI 54945

**Manawa:** Robinway Center Apartments,

400 Center Street, Manawa, WI 54949

**New London:** Oaklawn Apartments,

315 Oshkosh Street, New London, WI 54961

**Waupaca:** Alpine Haven West,

400 S. Western Avenue, Waupaca, WI 54981

**Weyauwega:** Riverbend Manor Apartments,

402 N. East Street, Weyauwega, WI 54983

### ■ WOODLAND HILLS

500 High Street, Waupaca, WI 54981

**715-580-5360** (Carlson Management)

Subsidized housing for all households, including elder and disabled.

## HOUSING: SENIOR INDEPENDENT

### ■ ANGELUS SENIOR APARTMENTS

205 S. Division Street, Waupaca, WI 54981

**715-256-9469 • 715-281-6515**

### ■ ASTER RETIREMENT COMMUNITY

38 N. Main Street, Clintonville, WI 54929

**715-823-4344**

### ■ BETHANY SHADOW WOODS

1226 Berlin Street, Waupaca, WI 54981

**715-258-5521**

### ■ BUTTERNUT RIDGE APARTMENTS

165 Chet Krause Drive, Iola, WI 54945

**715-445-2412**

Eligibility requirements: age 55 and over.

■ **CAP SERVICES SENIOR HOUSING**

**877-377-1434**

**Email: [rentals@capmail.org](mailto:rentals@capmail.org)**

**[www.capservices.org/rentals](http://www.capservices.org/rentals)**

• **Iola Senior Village:**

110 S. Townline Road, Iola, WI 54945

• **Olen Park Senior Village:**

72 E. 7th Street, Clintonville, WI 54929

• **Waupaca and Fox Fire Senior Village:**

2830 Otter Drive, Waupaca, WI 54981

• **Weyauwega Senior Village:**

202 S. Lincoln Street, Weyauwega, WI 54983

• **Wolf River Senior Village:**

615 Depot Street, Manawa, WI 54949

Units are for ages 55+.

Income restrictions may apply.

Wheelchair accessible. Equal Housing Opportunity.

■ **IOLA SENIOR VILLAGE**

110 S Townline Road, Iola, WI 54945

**877-377-1434** (CAP Services)

■ **MARIAN HEIGHTS APARTMENTS**

101 E. Beckert Road, New London, WI 54961

**920-982-5354**

■ **MIDSTATE INDEPENDENT LIVING CONSULTANTS**

3262 Church Street,, Stevens Point, WI 54481-5321

**800-382-8484 • 715-344-4210**

**Email: [milc@milc-inc.org](mailto:milc@milc-inc.org)**

**[www.milc-inc.org](http://www.milc-inc.org)**

Assists individuals who are disabled to remain in their homes and live as independently as possible.

■ **OLEN PARK SENIOR VILLAGE**

72 East 7th Street, Clintonville, WI 54929

**877-377-1434** (CAP Services)

■ **ROSEWOOD GLEN APARTMENTS**

409 Partridge Drive, New London, WI 54961

**920-982-9602**

Eligibility requirements: Age 55 and over. Income limits.

■ **WAUPACA SENIOR VILLAGE**

N2830 Otter Drive, Waupaca, WI 54981

**877-377-1434** (CAP Services)

■ **WEYAUWEGA SENIOR VILLAGE**

202 S Lincoln Street, Weyauwega, WI 54983

**877-377-1434** (CAP Services)

■ **WOLF RIVER SENIOR VILLAGE**

615-627 Depot Street, Manawa WI 54949

**877-377-1434** (CAP Services)

## INFORMATION ASSISTANCE

*For connection to community services, dial 2-1-1*

*Get the information you need with just one phone call.*

■ **AGING AND DISABILITY RESOURCE CENTER**

Waupaca County Courthouse, 2nd Floor

811 Harding Street, Waupaca, WI 54981

**715-258-6400 • 866-739-2372**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us) • [www.youradrcresource.org](http://www.youradrcresource.org)**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

■ **SENIOR CONNECTION**

The Washington Center

500 W. Washington Street, New London, WI 54961

**920-538-1511**

■ **UNITED WAY 211 INFORMATION & REFERRAL**

A Community Service of United Way, Fox Cities, Inc.

1455 Midway Road, Menasha, WI 54952

**920-954-7200**

**[www.211now.org](http://www.211now.org)**

■ **UNITED WAY OF NEW LONDON**

**920-982-4089**



## INFUSION THERAPY

### ■ LINCARE

1760 Prospect Court, #112, Appleton, WI 54914

**920-735-1261**

**www.lincare.com**

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

### ■ OPTION CARE

**888-479-2799**

**http://optioncare.com/**

## LEGAL SERVICES

### ■ AARP - ADVOCACY ORGANIZATION FOR SENIORS

**888-687-2277**

**www.aarp.org**

### ■ ELDER BENEFIT SPECIALIST PROGRAM

An elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law.

**See Elder Benefit Specialist Program**

### ■ ELDER RIGHTS PROJECT – SEE LEGAL ACTION OF WISCONSIN

### ■ GREATER WISCONSIN AGENCY ON AGING RESOURCES(GWAAR)

**608-243-5670**

**https://gwaar.org/**

Answers questions about the law in Wisconsin relating to guardianships, protective placements, conservatorships, powers of attorney for health care and finances, living wills and DNR orders. Gwaar also provides Legal information, specialized in Elder- Law, Case Consultation and referrals.

### ■ FAMILY AND MEDICAL LEAVE ACT

**Federal: 1-866-4-USWAGE**

The Family and Medical Leave Act of 1993 is a United States labor law requiring covered employers to provide employees with job-protected and unpaid leave for qualified medical and family reasons.

### ■ LAWYER REFERRAL AND INFORMATION SERVICE - STATE BAR OF WISCONSIN

5302 Eastpark Blvd., Madison, WI 53718-2101

Mailing Address

State Bar of Wisconsin

P.O. Box 7158, Madison, WI 53707-7158

**Phone: 608-257-3838 • 800-28-7788 (nationwide)**

**800- 444-9404 (auto attendant)**

**Fax: 608-250-6020**

**Email: service@wisbar.org**

**www.wisbar.org**

### ■ LEGAL ACTION OF WISCONSIN

404 N. Main Street, Oshkosh, WI 54901

**920-233-6521 • 800-236-1128**

Legal assistance to low income persons in non-criminal matters.

### ■ NATIONAL ACADEMY OF ELDER LAW ATTORNEYS, INC. (NAELA)

1577 Spring Hill Road, Suite 310, Vienna, VA 22182

**703-942-5711**

**Email: naela@naela.org**

**www.naela.org**

### ■ RENTERS RIGHTS FOR PEOPLE WITH DISABILITIES

**https://www.justgreatlawyers.com/renters-rights-and-housing-assistance-for-people-with-disabilities**

### ■ SENIOR CONNECTION

The Thompson Center on Lourdes

2331 Lourdes Drive, Appleton, WI 54915

**920-939-3088**

An Information, Assistance & Referral program of Lutheran Social Services, for older adults and their families. Providing information regarding: Housing, Meal Programs, Caregiver Resources, Medical Alert, Legal Services. As well as both Agency and Private Hire options relating to Home Health Care, Errands, Handyman and Yard Services.

### ■ STATE BAR OF WISCONSIN

5302 Eastpark Boulevard, Madison, WI 53718

**800-728-7788**

**https://www.wisbar.org/Pages/default.aspx**

Wisconsin lawyers, expert advisors, serving you.

### ■ STATE PUBLIC DEFENDER

1025 Clark Street, Room 302, Stevens Point, WI 54481

**715-345-5382**

**www.wisspd.org**

Legal representation for indigent persons charged with a state crime.



## ■ TENANT RESOURCE CENTER

1202 Williamston Street, Suite A, Madison, WI 53703

**Office: 608-257-0143 • Mediation: 608-257-2799**

**Outside Dane County: 877-238-7368**

(Housing Counselor)

**[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)**

9 a.m. to 6 p.m. Mon-Fri

The Tenant Resource Center (TRC) offers free counseling for tenants and landlords interested in learning more about their rental rights and responsibilities.

Information on state and local rental laws and regulations and lease screening services are available. The TRC may also refer clients to other agencies, when appropriate, to assist them with their needs.

Due to current funding restrictions, we are only able to serve those living in Dane County or any University of Wisconsin System student. There are many great resources on our website that may address your current situation, so please feel free to check us out for your answers. We will let you know should our funding be increased so that we are able to serve others in the state.

## ■ UPPER MIDWEST PENSION RIGHTS PROJECT (UMPRP)

1265 Grey Fox Rd, Arden Hills, MN 55112

**651-251-5765 • 866-783-5021 • 651-641-8612**

The UMPRP provides direct advocacy on behalf of individuals and assists with locating and obtaining pensions and other retirement benefits individuals have earned through their years of hard work. We represent clients in formal Claims and Appeals for pension benefits; correcting pension miscalculations, overpayments and recoupment actions; obtaining and explaining complex pension plan documents; answering general questions about pension laws; and tracking down pension benefits from past employers. We also provide assistance to spouses and beneficiaries.

## ■ WISCONSIN JUDICARE, INC

**715-842-1681 • 800-472-1638**

**[www.judicare.org](http://www.judicare.org)**

Judicare has expanded its Telephone Helpline to assist callers with their Landlord-Tenant, Social Security Disability Insurance, Supplemental Security Income, security deposit, and utilities questions. Eligible individuals calling the Telephone Helpline will receive legal information, telephone counsel and advice, brief services, or referrals to other organizations for assistance.

## ■ WISPACT, INC

226 Corporate Dr., Madison, WI 53714

**Phone: 608-268-6006 • Toll Free: 833-653-6503**

**[www.wispact.org](http://www.wispact.org)**

Wispact, Inc. is a nonprofit organization that creates and

manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting lists. Based in Madison, Wispact now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin. Wispact provides grants to assist Wispact beneficiaries with reimbursement of a portion of the legal fees incurred through the creation of a Wispact Special Needs Trust.

**<https://www.identitytheft.gov/Steps>**

## LIBRARIES

**[www.infosoup.org](http://www.infosoup.org)**

***Library system access and to request books, etc. to be put on hold and sent to library location of your choice.***

## ■ CITY OF CLINTONVILLE PUBLIC LIBRARY

75 Hemlock Street, Clintonville, WI 54929

**715-823-4563**

## ■ CITY OF MARION PUBLIC LIBRARY

120 N. Main Street, Marion, WI 54950

**715-754-5368**

## ■ CITY OF NEW LONDON PUBLIC LIBRARY

406 S. Pearl Street, New London, WI 54961

**920-982-8519**

## ■ CITY OF WAUPACA PUBLIC LIBRARY

107 S. Main Street, Waupaca, WI 54981

**715-258-4414**

## ■ CITY OF WEYAUWEGA PUBLIC LIBRARY

301 S. Mill Street, Weyauwega, WI 54983

**920-867-3742**

## ■ IOLA VILLAGE LIBRARY

180 S. Main Street, Iola, WI 54945

**715-445-4330**

## ■ NEUSCHAFER COMMUNITY LIBRARY

317 Wolf River Drive, Fremont, WI 54940

**920-446-2474**

## ■ SCANDINAVIA PUBLIC LIBRARY

349 N. Main Street, Scandinavia, WI 54977

**715-467-4636**

## ■ STURM MEMORIAL LIBRARY

130 N. Bridge Street, Manawa, WI 54949

**920-596-2252**

## LIFELINE: PERSONAL EMERGENCY RESPONSE SYSTEMS

### ■ GREAT CALL LIFELINE SERVICE

**800-918-8543**

[www.greatcall.com](http://www.greatcall.com)

### ■ PHILIPS LIFELINE

**855-681-5351**

<https://www.lifeline/philips.com/>

## LONG TERM CARE INSURANCE FROM CONSUMER AFFAIRS

[www.consumeraffairs.com/insurance/ltc.html](http://www.consumeraffairs.com/insurance/ltc.html)

## MEDICAL EQUIPMENT FOR LOAN AND/OR PURCHASE

See **ADAPTIVE EQUIPMENT**

### ■ ERICKSON HOME MEDICAL EQUIPMENT

8 S. Main Street, Clintonville, WI 54929

**715-823-2106 • 800-342-3085**

<https://ericksonhomemed.com/>

### ■ GREAT LAKES ORTHOTICS & PROSTHETICS

2105 E Enterprise Avenue, Suite 114, Appleton, WI 54913

**920-968-2240**

**Fax: 920-968-2241**

<https://www.greatlakesoandp.com>

Ankle Braces/Walking Boots

Diabetic Shoes and Inserts

Knee Braces

Back Braces

Neck Braces

Hip Braces

*Insurance Accepted*

### ■ HANGER CLINIC

2984 Voyager Drive, Green Bay, WI 54311

**920-469-0555**

[www.hangerclinic.com/locations/pages/green-bay.aspx](http://www.hangerclinic.com/locations/pages/green-bay.aspx)

The Nation's Leading Provider of Orthotic and Prosthetic Care

With nearly 160 years of experience, we are proud to bring you the best in prosthetic and orthotic care. Our dedication and expertise can help you regain your independence and pursue the activities that you love. We are committed to bringing you the latest in innovative

orthotic and prosthetic technologies, specialized training, and superior care. Call our office to request a free evaluation, and experience our high quality care for yourself.

### ■ HOME SAFETY INNOVATIONS LLC

**920-379-4439**

Therapists' keeping you safe in your home. We are two occupational therapists providing home safety evaluations to help you age in place safely. We provide home modifications such as modular aluminum ramps for sale and rent, grab bars, railings, stair lifts, deck/ramp pressure washing/restraining and other various home modifications.

Lee Lohrentz and Dustin Drath

[www.homesafetyinnovations.com](http://www.homesafetyinnovations.com)

### ■ LINCARE

1760 Prospect Court, Suite 112,

Appleton, WI 54914 – 9036

**Phone: 920-735-1261**

**FAX: 920-735-1269**

[www.lincare.com](http://www.lincare.com)

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

### ■ ORTHOTIC AND PROSTHETIC SOLUTIONS

Monroe Bio Technology

1818 N Meade Street, Appleton, WI 54911

**920-738-5355**

342 S. Webster Ave, Green Bay WI 543011

**920-435-3002**

<http://www.monroebiotech.com/>

Care that Restores, Renews, and Empowers

Across this region, there are people struggling with physical challenges and living with pain. They may have lost a limb. They might have foot problems that make walking an ordeal. They may face the complications of life after breast surgery. Monroe BioTechnology is dedicated to them. Throughout our history, we have helped thousands of patients rediscover their independence and regain a normal life. We're passionate about what we do. And because of that, our patients receive compassionate care and focused expertise. To us, it's about the relationship, it's about proper fit, and it's about success.

## EQUIPMENT FOR LOAN:

### ■ LARSEN-WINCHESTER LIONS - LOAN LOCKER

<https://e-clubhouse.org/sites/larsenwinchester/index.php>

**Ramp Building Program--phone:**

**Tom at 715-412-0555-and or email Tom at [randaman@mac.com](mailto:randaman@mac.com).**

**Medical Equipment Loan Locker phone:**

**920-427-3244**

Call or Check out website for hours they are open.

Location: They do not have an address to their building.

They are located in the town of Larsen, two buildings behind Clayton Town Hall and Fire Department building, next to Trailhead Park.

### ■ NUMOTION

920 N. Westhill Boulevard, Appleton, WI 54914

**920-749-3777 • 800-924-8313**

**[www.numotion.com](http://www.numotion.com)**

### ■ AMERICAN RED CROSS NORTHEAST WISCONSIN CHAPTER

2905 Universal St, Suite 201, Oshkosh, WI 54904

**920-231-3590**

Green Bay

121 N Bader St, Green Bay, WI 54302

**877-618-6628**

Blood Donations – call to schedule an appointment

**1-800-RED-CROSS.** Some walk-in times are available.

### ■ SWEET MEDICINE PRESCRIPTIONS PLUS

155 S. Main Street, Iola, WI 54945

**715-445-3117**

**<https://www.healthmart.com/>**

Crutches available for rent; other equipment available for purchase.

### ■ THEDACARE AT HOME

**800-984-5554**

**[www.thedacare.org](http://www.thedacare.org)**

#### • Appleton – Main Showroom

3000 E. College Avenue, Suite A, Appleton, WI 54915

*(Located in Kensington Place Mall)*

**920-969-0919**

*Monday – Thursday: 8:00 a.m. – 6:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m.*

*Saturday: 8:00 a.m. – 12:00 p.m.*

#### • Berlin (Sleep Equipment and Sleep Supplies)

191 Memorial Drive, Berlin, WI 54923

*(Located on the lower level of the Berlin Physician Clinic)*

*Monday – Thursday: 8:00 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 2:00 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

#### • New London

1405 Mill Street, New London, WI 54961

*(Located inside New London Family Medical Center)*

**920-720-2300**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

#### • Oshkosh

2100 Omro Road, Oshkosh, WI 54904

*(Located in Westgate Plaza)*

**920-237-5690**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

#### • Shawano

100 County Road B, Shawano, WI 54166

*(Located inside ThedaCare Physicians)*

**715-524-1500**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

#### • Waupaca

710 Riverside Drive, Waupaca, WI 54981

*(Located inside ThedaCare Physicians)*

**715-256-3151**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

## MEDICAL ENTITLEMENTS

***See ADVOCACY - Elder and Disability  
Benefit Specialist Services***

### ■ MEDICARE

**[www.medicare.gov](http://www.medicare.gov)**

Medicare is a federal health insurance program for people age 65 or older, some disabled people and people with end stage renal disease. Eligibility is based on your entitlement to a Social Security benefit. Part A is hospital insurance and Part B is medical insurance. Application for Medicare should be made with the Social Security Administration. For more information on the Medicare Program contact your county Benefit Specialist.

Contact the ES Call Center at **1-888-256-4563** to apply for the following:



### ■ QUALIFIED MEDICARE BENEFICIARY PROGRAM - QMB

The QMB program is available to help pay medical costs for persons who have low income and assets, but are above the Supplemental Security Income (SSI) eligibility limits.

#### *For those who qualify, it can pay:*

1. The Medicare part B premium.
2. The part A and part B Medicare deductibles.
3. The 20% co-insurance for part B if you are not currently receiving Social Security, but could purchase Medicare coverage, you may still be eligible and the program could pay both part A and part B premiums.

### ■ SPECIFIED LOW-INCOME MEDICARE BENEFICIARY PROGRAMS (SLMB AND SLMB+)

The SLMB programs pay the Medicare part B premium, but do not pay Medicare co-payments or deductibles.

### ■ MEDICAID-MEDICAL ASSISTANCE (MA)

The Medicaid program is a cooperative federal and state program that provides medical care to individuals with low income and little or no assets. There are two basic types of MA benefits: those received in an institutional/long-term care setting such as a nursing home or hospital and those received in the community.

## MEDICAL LODGING RESOURCES

### ■ MAYO CLINIC ROCHESTER MINNESOTA LODGING

Information for Patients and families:

Mayo Clinic Operator **507-284-2511** may be able to assist. Hotels may also give "long-term stay" discounts for Mayo Clinic treatment stays. The Rochester Chamber of Commerce may also have ideas of options **715-288-1122**.

## MEDICAL LODGING SHORT-TERM HOUSING

### *Resources for Mayo Clinic Patients in Rochester, MN*

#### **Gift of Life Transplant House**

**507-288-7470**

#### **Miracle Lodge Retreat and Convention Center**

**507-533-6007 • 507-533-4315**

#### **Nazarene Well House**

**507-282-6792**

#### **Neurological Recovery House**

**507-206-0262**

#### **Philoxenia Charities**

**507-358-7260**

#### **Rochester Mennonite Guest House**

**507-280-6252**

#### **Rochester Chamber of Commerce**

**507-288-1122**

#### **Ronald McDonald House**

**507-282-3955**

#### **Sandra J. Schulze American Cancer Society**

#### **Hope Lodge**

**507-529-4673 or 800-227-2345 (toll-free)**

#### **Serenity House Network**

**507-273-0470**

## MEMORY SERVICES

### ■ ASPIRUS MEMORY CLINIC

2720 Plaza Drive, Suite 1400B, Wausau, WI 54401

**715-847-2004 • 866-236-1573 (toll free)**

The Aspirus Memory Clinic targets its services to older adults in the north central Wisconsin area who are experiencing memory difficulties which may be the result of Alzheimer's disease or other forms of dementia. An important aspect of our care is assessing the needs of the families and caregivers, and linking them with the community support services that will help them deal with the diagnosis, and with immediate and future needs. The clinic is staffed by a physician, a nurse practitioner, and a clinical social worker. We are also thankful to have the Greater Wisconsin Chapter of the Alzheimer's Association working with us as a close consultant to provide ongoing support and education for patients, families and caregivers, and the clinic staff.

The clinic provides a comprehensive assessment of the patient including a complete physical exam and health history, a psycho-social evaluation, and neurobehavioral testing to help determine the diagnosis and etiology of the patient's presenting problems. Patients, families, and caregivers will be linked with appropriate medical and support services in the community. The patient's primary care provider will be provided a complete assessment report with treatment recommendations.

\*The Aspirus Memory Clinic is open Wednesdays. For more information, or to make an appointment, please contact the clinic.

### ■ MARSHFIELD CLINIC

Memory Disorders Clinic, 1000 N. Oak Avenue  
Marshfield, WI 54449

**715-387-5350 • 800-782-8581**

For more information, or to make an appointment, please contact the clinic.

## ■ MEMORY CARE CENTER

Neuroscience Group Memory Clinic  
1305 W. American Drive, Neenah, WI 54956  
**920-725-9373**

[www.neurosciencegroup.com](http://www.neurosciencegroup.com)

For more information, or to make an appointment, please contact the clinic.

## ■ PREVEA HEALTH MEMORY ASSESSMENT CLINIC

Prevea East DePere Health Center  
3860 Monroe Road, De Pere, WI 54115  
**920-272-3313 • 888-277-3832**

Clinic is held on Tuesday afternoons from noon to 4:00 p.m. For more information, or to make an appointment, please contact the clinic.

## ■ PREVEA HEALTH MEMORY ASSESSMENT CLINIC

Prevea St. Mary's Health Center  
1715 Dousman Street  
Green Bay, WI 54303  
**920-272-3313 • 888-277-3832**

*Clinic is held Thursdays from 8:00 am to noon.*

*For more information, or to make an appointment, please contact the clinic.*

## NURSING HOMES

**See HOUSING SKILLED NURSING chart page 69**

A skilled nursing home is a health care facility that provides nursing services 24 hours a day. Persons needing extensive supervision, those with complex health plans needing rehabilitative services (occupational, physical or speech therapy) or those who do not have supportive living services available would benefit from nursing home care.

Costs vary according to the services and the level of care provided. The daily rate should include room and board, activities, social services and nursing care. Medications, personal items, therapy, and dental and foot care are typically not included in the daily rate. Nursing homes have admissions agreements that include information about the daily rate, policies regarding transfers, discharges and handling of resident funds, plus resident rights and responsibilities. Nursing homes are licensed and surveyed by state and federal regulators. There are a variety of ways to pay for nursing home costs. Medicare pays for limited nursing home stays as long as the stay meets their requirements. Long-term care or supplemental insurance may pay for some nursing home stays. Medical Assistance may cover unlimited stays once financial criteria are met. Private pay or veterans benefits may also be used. Discuss financial requirements and questions you have with the nursing home administrator and/or social worker.

## ■ BETHANY HOME

1226 Berlin Street, Waupaca, WI 54981  
**715-258-5521**  
<http://www.bethanyofwaupaca.com/>

- **DQA - Working to Protect - Promote - Provide Quality in Wisconsin's Health Care Facilities Division of Quality Assurance**  
PO Box 2969, Madison, WI 53701-2969  
**Phone: 608-266-8481 • Fax: 608-267-0352**

## ■ CROSSROADS CARE CENTER OF WEYAUWEGA

717 E. Alfred Street, Weyauwega, WI 54983  
**920-867-3121**  
<https://crossroadscarecenter.com/weyauwega-nursing-home/>

## ■ GREENTREE HEALTH & REHAB CENTER

70 Greentree Road, Clintonville, WI 54929  
**715-823-2194**  
<https://greentreehealthandrehab.com/>

## MANAWA COMMUNITY NURSING CENTER

400 E. Fourth Street, Manawa, WI 54949  
**920-596-2566**

## ■ ST. JOSEPH RESIDENCE

107 E. Beckert Road, New London, WI 54961  
**920-982-5354**  
<https://stjosephresidence.com/>

## ■ THE PINES POST ACUTE AND MEMORY CARE

1625 E. Main Street, Clintonville, WI 54929  
**715-823-3135 • 866-825-9152**  
<https://pinemanorhealthcarecenter.com/>

## ■ WISCONSIN VETERANS HOME

N2665 County Road QQ, King, WI 54946  
**715-258-5586**  
<https://dva.wi.gov/Pages/veteransHomes/VeteransHomeKing.aspx>

## ■ WISCONSIN VETERANS HOME

21425G Spring Street, Union Grove, WI 53182  
**262-878-6700 • 866-669-8387 (866-NOW-vets)**  
[dva.wi.gov/Pages/veteransHomes/VeteransHomeUG.aspx](https://dva.wi.gov/Pages/veteransHomes/VeteransHomeUG.aspx)

## ■ NURSING HOME RELOCATION – COMMUNITY RELOCATION AGING AND DISABILITY RESOURCE CENTER (ADRC)

**715-258-6400 • 866-739-2372**  
Or contact your nursing home social worker.

[www.youradrcresource.org](http://www.youradrcresource.org)

**You may be eligible for Community Relocation.**

Are you ready to move back home? With some help, you can manage on your own again. Through the Community Relocation Initiative, you may be able to live in an assisted living facility or your own home or apartment while still receiving the services you need. This initiative gives people a choice as to where they will receive long-term care. An individualized care plan will be developed to help you successfully transition back into your community.

**This program is available to you if you:**

- Currently reside in a nursing home and are expected to stay long term.
- Are 65 years of age or older or have a physical disability.
- Your nursing home care is currently paid for by WI Medicaid.
- You have an ongoing need for long-term care services.

If you are a Waupaca County resident living in a nursing home and are interested in this program, please contact the Aging & Disability Resource Center for more information.

#### ■ LONG-TERM CARE OMBUDSMAN PROGRAM

**715-345-5229 • 800-815-0015**

[longtermcare.wi.gov](http://longtermcare.wi.gov)

Responds to complaints and problems of nursing home and community based residential facility residents and their families.

## NUTRITION & SENIOR DINING SITES

See **FOOD**

## MEDICARE RESOURCES FOR WISCONSIN RESIDENTS

Medigap Part D and Prescription Drug Helpline  
(For people ages 60+): **1-855-677-2783**

Disability Drug Benefit Helpline (For people under age 60): **1-800-926-4862**

Medigap Helpline (Medicare supplement and Medicare Advantage information for all ages): **1-800-242-1060**

Benefit specialists in your county or tribe  
(Medicare and other benefits issues):

<https://www.dhs.wisconsin.gov/benefit-specialists/counties.htm>

## PHARMACIES, PRESCRIPTIONS, DRUG PROGRAMS

### CLINTONVILLE:

#### ■ ERICKSON'S PHARMACY

8 S. Main St., Clintonville, WI 54929  
**715-823-2222**

#### ■ WALGREENS PHARMACY

201 S. Main St., Clintonville WI 54929  
**715-823-4238**

### IOLA:

#### ■ SWEET MEDICINE PRESCRIPTIONS PLUS

155 S. Main Street, Iola, WI 54945  
**715-445-3117**

Mail service available. Delivery within city limits of Iola.

### NEW LONDON:

#### ■ WALGREENS PHARMACY

981 N Shawano St., New London, WI 54961  
**920-982-5189**

#### ■ WAL-MART PHARMACY

1717 N. Shawano Street, New London, WI 54961  
**920-982-7906**

<https://www.walmart.com/store/1471/new-london-wi/details>

Mail service available.

### SHAWANO:

#### ■ DREIER PHARMACY

117 S. Main Street, Shawano, WI 54166  
**715-526-2011 • 800-295-4231**  
<https://stores.healthmart.com/dreierpharmacy/stores.aspx>

Mail service available. Delivery within city limits.

#### ■ THEDACARE PHARMACY

100 County Road B, Shawano, WI 54166  
**715-526-3456 • 800-335-3456**

Mail service available. Delivery within city limits.

#### ■ WALGREENS

401 E. Green Bay Street, Shawano, WI 54166-2541  
**715-524-5600**

<https://www.walgreens.com/locator/walgreens-401+e+green+bay+st-shawano-wi-54166/id=7615>



## HOUSING - SKILLED NURSING FACILITIES

FACILITY	# OF BEDS	PAYER SOURCE	THERAPIES	SPECIALTIES	OTHER
<b>Bethany Home</b> 1226 Berlin Street Waupaca, WI 54981 715-258-5521	104 beds private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	IV, Wound Care, Bariatric, Trach	Hospice, Respite Care, Dementia Friendly with a Secured Unit including Memory Care
<b>Crossroad Care Center of Weyauwega</b> 717 E. Alfred St. Weyauwega, WI 920-867-3121	Licensed for 60 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	Bariatric, IV, Wound Care, Peritoneal Dialysis, Trach	Hospice, Respite, Specialized in dementia with Music and Memory Programs without a Secured Unit but Wanger Guard Available
<b>Greentree Health Care Center</b> 70 Green Tree Rd. Clintonville, WI 715-823-2194	Licensed for 60 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy		Hospice, Respite, Dementia Friendly but does not have a secured unit for those with wandering issues, it is a locally controlled facility
<b>Manawa Community Nursing Center</b> 100 E. 4th St. Manawa, WI 920-596-2566	Licensed for 15 beds All rooms are private but can do double	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy		Hospice, Respite, Dementia Specialist on staff With Music Therapy Programs, Facility Has an Intimate Feel , Great Life Enrichment Program and an Attached 10 Bed CBRF
<b>Pine Manor Health Care</b> 1625 E. Main St. Clintonville, WI 715-823-3135	Licensed for 95 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	IV Therapy Wound care	Hospice, Respite, Long Term Care, Dementia Friendly with a Secured Unit, Admissions 24/7
<b>St. Joseph Residence</b> 107 E. Beckert Rd. New London, WI 920-982-5354	Licensed for 97 beds Private Rooms Available	Private Pay, Medicare, Private Insurance, Medical Assistance Community Care	Physical Therapy, Occupational Therapy, Speech Therapy	Wound Care, IV, Ortho, Trach, TPN, Medically Complex	Out Patient Therapy, Hospice, Respite Care, Nurse practitioner, Specialized Post Acute Care Rehab Services
<b>Wisconsin Veterans Home - King</b> N2665 County Rd. QQ King, WI 715-258-4256	721 beds private rooms available	Private Pay, Medicare, VA Benefits, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy, Work Therapy	IV Antibiotics, TPS, Wound Care, Trach, Pic Lines, Catheter Care, Peritoneal	Hospice, Dementia Specialist with a secured memory care unit, smoking shelter and credit union on campus, coffee shop, fishing and boating, bowling, theater, library, fitness room, Memory Café

#### ■ WAL-MART PHARMACY

1244 E. Green Bay Street, Shawano, WI 54166-2208

**715-524-5983 • 800-364-6805**

<https://www.walmart.com/store/2271/shawano-wi/details>

Mail service available.

#### WAUPACA:

#### ■ PROFESSIONAL PHARMACY ASSOCIATES & RX CONSULTANTS (HOMETOWN PHARMACY)

105 N. Western Avenue, Waupaca, WI 54981

**715-256-2880 • 888-590-5004**

Mail service available.

#### ■ STRATTON'S DRUG STORE

107 N. Main Street, Waupaca, WI 54981

**715-258-7057**

Mail service available.

#### ■ WALGREENS

925 W. Fulton Street, Waupaca, WI 54981

**715-258-9228**

<https://www.walgreens.com/locator/walgreens-925+w+fulton+st-waupaca-wi-54981/id=9699>

#### INCONTINENCE SUPPLIES

#### ■ J&B MEDICAL, INC.

50496 W. Pontiac Trail, Wixom, MI 48393

**General Inquiries: 1-800-980-0047**

**Wisconsin Medicaid Members: 1-800-737-0045**

#### OTHER:

#### ■ GOODRX

[www.goodrx.com/official/site](http://www.goodrx.com/official/site)

Find FREE coupons-Save up to 80%

Use coupon at participating Pharmacies

#### ■ MEDICARE – PART D – LOW INCOME DRUG SUBSIDY/EXTRA HELP

Social Security Administration

607 W. Northland Avenue, Appleton, WI 54911

**877-694-5495**

Your Benefit Specialists may assist you with enrollment of Part D

**See Benefit Assistance.**

#### ■ NEEDEY MEDS

[www.needymeds.org](http://www.needymeds.org)

Information on medicine and healthcare assistance programs to find help with cost of medicine.

## Medicare

### HOW TO GET DRUG COVERAGE

Medicare offers prescription drug coverage to everyone with Medicare. If you decide not to join a Medicare Prescription Drug Plan when you're first eligible, and you don't have other creditable prescription drug coverage, or you don't get Extra Help, you'll likely pay a late enrollment penalty.

To get Medicare drug coverage, you must join a plan run by an insurance company or other private company approved by Medicare. Each plan can vary in cost and drugs covered.

#### ■ 2 WAYS TO GET DRUG COVERAGE

1. Medicare Prescription Drug Plan (Part D). These plans (sometimes called "PDPs") add drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private Fee-for-Service (PFFS) Plans, and Medicare Medical Savings Account (MSA) Plans.

2. Medicare Advantage Plan (Part C) (like an HMO or PPO) or other Medicare health plan that offers Medicare prescription drug coverage. You get all of your Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance) coverage, and prescription drug coverage (Part D), through these plans.

Medicare Advantage Plans with prescription drug coverage are sometimes called "MA-PDs." You must have Part A and Part B to join a Medicare Advantage Plan.

#### ■ HOW TO JOIN A DRUG PLAN

Once you choose a Medicare drug plan, here's how you may be able to join:

Enroll on the Medicare Plan Finder at [www.medicare.gov/find-a-plan/questions/home.aspx](http://www.medicare.gov/find-a-plan/questions/home.aspx) or on the plan's website.

- Complete a paper enrollment form.
- Call the plan.
- Call 1-800-MEDICARE (1-800-633-4227).

When you join a Medicare drug plan, you'll give your Medicare number and the date your Part A and/or Part B coverage started. This information is on your Medicare card.

#### ■ JOINING A MEDICARE DRUG PLAN MAY AFFECT YOUR MEDICARE ADVANTAGE PLAN

If your Medicare Advantage Plan (Part C) includes prescription drug coverage and you join a Medicare Prescription Drug Plan (Part D), you'll be disenrolled from your Medicare Advantage Plan and returned to Original Medicare.

For more information go to [www.Medicare.gov](http://www.Medicare.gov)

## ■ SENIORCARE

**800-657-2038 • 800-657-2038**

**[www.dhs.wisconsin.gov/seniorcare/index.htm](http://www.dhs.wisconsin.gov/seniorcare/index.htm)**

SeniorCare is a Prescription Drug Assistance Program for Wisconsin residents who are 65 years of age or older who meet the eligibility criteria.

- What are the eligibility requirements? For Wisconsin residents age 65+ the annual enrollment fee of \$30 per person is required with the application form. In addition, participants are subject to certain annual out-of-pocket expenses depending on their annual income, as shown in the table.
- How do I apply? Contact either number listed above or check the Web site.

Contact your EBS – Elder Benefit Specialist

***See Aging & Disability Resource Center***

***See Benefit Assistance***

## ■ SINGLECARE

**[www.singlecare.com/prescriptions/coupons](http://www.singlecare.com/prescriptions/coupons)**

Browse prescription prices as local pharmacies and locate coupons and savings programs.

**844-234-3057**

## ■ STATE OF WISCONSIN PRESCRIPTION DRUG RESOURCE CENTER

**<https://www.dhs.wisconsin.gov/guide/freeprescr.htm>**

**Drugs from Canada**

**877-536-8162**

**Fax Orders 866-560-1660**

**[www.onlinepharmaciescanada.com](http://www.onlinepharmaciescanada.com)**

Just across the border and in many other countries citizens can walk into their corner drugstore and buy the same safe prescriptions we have here, but at a fraction of the price. But too many citizens of this country are forced to make unbearable choices between food and medicine. If the federal government isn't willing to take on the drug companies and fight for more affordable prices, states like Wisconsin will have to lead the way.

This Web site gives our citizens the ability to buy certain prescriptions at significantly lower prices from pharmacies that have been visited and found to be safe, reputable and reliable by inspection on behalf of several state governors. It also provides information about SeniorCare, the new Medicare drug benefit and other programs that may be an option for you.

The goal is to let consumers make an informed choice among all of the available options - including local pharmacies, lower price generics available domestically, safe Canadian pharmacies and through a pharmacy benefit manager who will find the lowest price from several countries.

We are your one stop shop for getting your medications at affordable prices. We are dedicated to provide you with the best service. Your orders are processed and mailed within five days.

## ■ WI MEDIGAP PRESCRIPTION DRUG HELPLINE

Age 60 and over: **1-855-677-2783**

Under age 60: **1-800-926-4862**

## PHYSICAL THERAPY

### ■ ADVANCED PHYSICAL THERAPY & SPORTS MEDICINE

102 Grand Seasons Drive Suite #6

Waupaca, WI 54981

**715-942-2553 Fax 715-942-2554**

**<https://www.advancedptsm.com/waupaca>**

### ■ ORTHOPEDIC & SPINE THERAPY

**[www.ostpt.com](http://www.ostpt.com)**

**Appleton:** 4000 N. Providence Avenue,

Appleton, WI 54913

**920-968-0814**

**Clintonville:** 114 E. Greentree Road, Clintonville, WI 54929

**715-823-3336**

**New London:** 315 Burton Road, Suite 107,

New London, WI 54961

**920-982-3670**

**Shawano:** 205 W. Green Bay Street, Shawano, WI 54166

**715-526-5433**

**Waupaca:** E3277 Apple Tree Lane, Waupaca, WI 54981

**715-526-0358**

### ■ SPINE AND SPORT PHYSICAL THERAPY OF WAUPACA

1948 Godfrey Drive, Waupaca, WI 54981

**715-258-7778**

**<https://www.ssptwaupaca.com/>**

### ■ THEDACARE PHYSICAL THERAPY

ThedaCare Medical Center-Waupaca

902 Building at 800 Riverside Drive, Waupaca, WI

**715-258-1053**

## RECREATION

### ■ ABLE TREK TOURS—

Come Travel with Us!

**[Abletrektours.com](http://Abletrektours.com)**

Individuals who need assistance vacationing are encouraged and welcome to travel with Able Trek Tours



■ **AMERICA THE BEAUTIFUL - NATIONAL PARKS AND  
FEDERAL RECREATIONAL LANDS PASS**

[www.nps.gov/fees\\_passes.htm](http://www.nps.gov/fees_passes.htm)

The America the Beautiful - National Parks and Federal Recreational Lands Pass - Senior Pass is a lifetime pass for U.S. citizens or permanent residents age 62 or over. The cost is \$10. The pass provides access to, and use of, federal recreation sites that charge an entrance or standard amenity. The pass admits the pass holder and passengers in a non-commercial vehicle at per-vehicle fee areas and pass holder plus 3 adults, not to exceed 4 adults, at per-person fee areas - children under 16 are admitted free. The pass can only be obtained in person at the park. The Senior Pass provides a 50 percent discount on some expanded amenity fees charged for facilities and services such as camping, swimming, boat launch and specialized interpretive services. In some cases where expanded amenity fees are charged, only the pass holder will be given the 50 percent price reduction. The pass is non-transferable and generally does NOT cover or reduce special recreation permit fees or fees charged by concessionaires.

■ **CLINTONVILLE HIGH SCHOOL RECREATION CENTER**

330 N. Harriet Street, Clintonville, WI 54929

**715-823-7215, Ext. 7**

<https://www.clintonville.k12.wi.us/rec-center/>

All county residents welcome. Fee based on residency and age.

■ **IOLA-SCANDINAVIA FITNESS & AQUATIC CENTER**

445 S. Jackson Street, Iola, WI 54945

**715-445-2411, Ext. 1504**

[www.iola.k12.wi.us](http://www.iola.k12.wi.us) (Click on Fitness & Aquatic Center)

All county residents welcome. Fee based on residency and age. Discounts apply to students (ages 12 to 17) and seniors age 60 and over.

■ **WAUPACA RECREATION CENTER**

407 School Street, Waupaca, WI 54981

**715-258-4435**

<https://www.cityofwaupaca.org/parksnrec/rec-center/>

Year-round social and respite programs.

Camps: Offered for youth and adults.

Special Olympics: Basketball, softball, swimming, bowling, gymnastics, power lifting, track and field, tee-ball and golf are offered throughout the year for athletes and teams to participate in.

■ **CHALLENGE THE OUTDOORS INC**

901 Anderson Drive, Green Bay, WI 54304

**920-593-6300**

[www.ctoforme.org](http://www.ctoforme.org)

Challenge The Outdoors is dedicated to serving the recreational needs and desires of the physically challenged sports person. We offer special hunts and fishing events throughout the year.

■ **SPECIAL OLYMPICS - WISCONSIN - WAUPACA AREA**

**920-659-5977**

**Athletic Director:** Jody LaPlante

[jlapante@specialolympicswisconsin.org](mailto:jlapante@specialolympicswisconsin.org)

**Director of Development:** Sarah Graper

[sgraper@specialolympicswisconsin.org](mailto:sgraper@specialolympicswisconsin.org)

- Special Olympics offer sports programs for school age children and adults within the community.
- Track season starts the year off, beginning in April and ending in June. Practices are held at the Waupaca High School - schedule determined by coach. There are a variety of events to choose from.
- Golf starts in June and runs through August. Practices are held at two Waupaca golf courses: Royal Oaks and Hidden Waters. There is no fee for participants.
- Bowling starts in September and runs through early December.
- Basketball starts in early January and runs through March.

■ **WAUPACA RECREATION CENTER**

407 School Street, Waupaca, WI 54981

**715-258-4435**

<https://www.cityofwaupaca.org/parksnrec/rec-center/>

■ **UNIVERSAL PLAYGROUND**

**Department contact: 920-832-5905**

[www.appletonparkandrec.org/parks,-pavilions-and-trails/parks-recreational-areas/universal-playground](http://www.appletonparkandrec.org/parks,-pavilions-and-trails/parks-recreational-areas/universal-playground)

Located at Memorial Park off Ballard Road in Appleton. Handicapped designed. Accessible to children of all ages. The field is located on the corner of Capital Dr. and Witzke Blvd.

## RECREATION: FOR DISABLED

■ **THE SOAR FOX CITIES**

211 E Franklin Street, Suite A, Appleton, WI 54911

**920-731-9831**

**Email:** [info@soarfoxcities.com](mailto:info@soarfoxcities.com)

[www.soarfoxcities.com](http://www.soarfoxcities.com)

For Individuals with Differing Abilities

## RECREATION: CAMP FOR CHILDREN AND ADULTS

### WEEK LONG OVERNIGHT CAMPS:

#### ■ CAMP AWESUM MOON BEACH

1487 Moon Beach Road, St. Germain, WI 54558

**715-479-8255**

**Email: [CampAwesum@yahoo.com](mailto:CampAwesum@yahoo.com)**

**<https://ucci.org/camp-awesum/>**

Welcomes eight to sixteen year olds who are on the Autism Spectrum for a fun-filled week at summer camp. The camp is located at beautiful Moon Beach Camp in St. Germain, WI.

#### ■ LIONS CAMP

3834 County Road A, Rosholt, WI 54473

**715-677-4969**

**[www.wisconsinlionscamp.com](http://www.wisconsinlionscamp.com)**

The Lions Camp offers specific summer programs for visually impaired, deaf and hard of hearing and cognitively disabled individual's ages 9-17 years. No cost to individuals enrolled in school programs with referral from teacher.

#### ■ SPECIAL TOUCH CAMP

P.O. Box 25, Waupaca, WI 54981

**715-258-2713 • [specialtouch.org](http://specialtouch.org)**

For those with physical and developmental disabilities ages 10 years and older. Held at Spencer Lake Christian Center in Waupaca. Children under age 10 can attend but must bring their own caregiver. Special Touch Ministry is a national organization.

#### ■ WISCONSIN BADGER CAMP

P.O. Box 723, Platteville, WI 53818

**608-348-9689** (main office open year round)

**[www.badgercamp.org](http://www.badgercamp.org)**

For children and adults with developmental disabilities. No age restrictions. Wisconsin Badger Camp's mission is to provide a positive natural environment where individuals with developmental challenges can learn about their surroundings and realize their full potential. Through a group living experience, campers develop friendships and expand their social skills. Everyone, regardless of the severity of their disability, is welcome at Badger Camp. Camp applications are processed as received, beginning in early February, with no geographic or age limitations. Badger Camp's primary objectives are program and safety related. In essence, Wisconsin Badger Camp provides safe, fun, and unique programming in a supportive outdoor environment that is available to all individuals with developmental disabilities.

## RECREATION: DAY CAMPS

#### ■ CAMP HOPE

**<https://www.ymcafoxcities.org/summer-camp-spy>**

Camp Hope is a 2-week long day camp for children ages 6-15 with physical and cognitive disabilities. This camp gives children the opportunity to experience outdoor activities in a safe setting built around special themes each day. Swimming, field trips and a carnival help round out this exciting camp.

***Each year we can take only 45 campers, so...REGISTER TODAY!***

***Camp Hope is supported by the YMCA of the Fox Cities' Annual Campaign and United Way Fox Cities.***

#### ■ KELLER'S LAKE DAY CAMP

**715-823-2823**

**Contact person:** Cindy Carrick

For individuals ages 5 years and above with developmental and physical disabilities. Usually takes place the first week in August.

#### ■ STATE PARK CAMPING/CABINS

Wisconsin Department of Natural Resources

**608-266-2621**

**General questions: 888-936-7463**

**<https://dnr.wi.gov/topic/parks/camping/cabinopenings.html>**

(7 Days • 7 a.m.-10 p.m.)

There are seven cabins for people with disabilities in Wisconsin State Parks. There are rustic cabins at Copper Falls and Blue Mound state parks and cabins with more amenities at Mirror Lake, Buckhorn, High Cliff and Potawatami state parks and Kettle Moraine State Forest-Southern Unit. Call or visit the Web site to reserve.

#### ■ SUPERVISED VACATIONS FOR ADULTS

Allows adults to travel on day or overnight trips to in-state or out-of-state attractions. Supervision is provided and all costs are usually included except personal spending. Local pick-up/drop-off may be available.

• **Able Trek Tours**

**800-205-6713 • 608-524-3021**

**[www.abletrektours.com](http://www.abletrektours.com)**

• **Lamers Tour and Travel and RCDD Tours**

**800-236-1240**

**[www.lamerstourandtravel.com](http://www.lamerstourandtravel.com)**

• **Going Beyond Travel**

**262-512-1252**

**[goingbeyondtravel.com](http://goingbeyondtravel.com)**

• **Search Beyond Adventures, Inc.**

**800-800-9979**

**[www.searchbeyond.com](http://www.searchbeyond.com)**

## REHABILITATION

### ■ ASCENSION ST MICHAELS HOSPITAL

Rehabilitation Services  
900 Illinois Avenue, Stevens Point, WI 54481  
**715-346-5190**

- Lymphedema Program: This is not a support group; this is a treatment to assist in dealing with this issue.
- Low Vision Program: Occupational Therapist provides tips and techniques to help those with low vision issues manage their daily activities, etc.

### ■ BETHANY HOME

1226 Berlin Street, Waupaca, WI 54981  
**715-258-5521**  
<http://www.bethanyofwaupaca.com/rehabilitation-services/>

### ■ GREENTREE HEALTH & REHAB CENTER

70 West Green Tree Road, Clintonville, WI 54929  
**715-823-2194**  
[www.greentreehealthandrehabilitation.com](http://www.greentreehealthandrehabilitation.com)

### ■ MANAWA COMMUNITY NURSING CENTER

400 E. Fourth Street, Manawa, WI 54949  
**920-596-2566**  
[www.manawacommunitylivingcenter.com/](http://www.manawacommunitylivingcenter.com/)

### ■ OFFICE FOR THE BLIND & VISUALLY IMPAIRED

**Local contact:** Deen Amusa  
Stevens Point, WI  
**Phone: 715-315-9970 Fax: 608-244-5773**  
**Madison: 888-879-0017**

### ■ OFFICE FOR THE DEAF & HARD OF HEARING O

1 W. Wilson St., PO Box 2659, Madison WI 53701  
**855-359-5252**  
[www.dhs.wisconsin.gov/odhh/index.htm](http://www.dhs.wisconsin.gov/odhh/index.htm)

### ■ PINE MANOR HEALTH CARE CENTER

1625 E. Main Street, Clintonville, WI 54929  
**715-823-3135 • 866-825-9152**  
[www.thepinespostacute.com](http://www.thepinespostacute.com)

### ■ ST. JOSEPH RESIDENCE

107 E. Beckert Road, New London, WI 54961  
**920-982-5354**  
[stjosephresidence.com](http://stjosephresidence.com)

### ■ THEDACARE MEDICAL CENTER - NEW LONDON

1405 Mill Street, New London, WI 54961  
**920-531-2000**  
[www.thedacare.org](http://www.thedacare.org)

### ■ THEDACARE MEDICAL CENTER - WAUPACA

800 Riverside Drive, Waupaca, WI 54981  
**715-258-1000**  
ThedaCare Aquatic Program – Rehab Services:  
**715-258-1053**  
[www.thedacare.org](http://www.thedacare.org)

### ■ TRANSITIONS AT HOME

3021 Patton Dr., Plover, WI 54467  
**715-544-2322**  
[www.TransitionsHealth.org](http://www.TransitionsHealth.org)

## RENTAL ASSISTANCE

See **HOUSING**

## REPRESENTATIVE PAYEE

### ■ GUARDIAN SHEPARDS INC.

Tajia Baldwin Retzlaff  
P.O. Box 95, Clintonville WI 54929  
**920-851-3068**

### ■ HEARTLAND EMBRACE, INC

E3443 Appletree Lane, Waupaca, WI 54981  
Mailing Address: PO Box 384, Waupaca WI 54981  
**715-412-4957**  
[www.heartlandembrace.com](http://www.heartlandembrace.com)

### ■ OSHKOSH FAMILY, INC

36 Broad St. #300, Oshkosh, WI 54901  
**920-231-9520**  
<http://www.oshkoshfamily.org/>

### ■ PAYMENT PARTNERS

1800 Appleton Road, PO Box 774, Appleton, WI 54912  
**920-968-6984 • 800-366-8161**  
[www.paymentpartner.org](http://www.paymentpartner.org)  
<https://www.goodwillncw.org/programs/financial/paymentpartner/>  
A service of Financial Information and Service, Inc. (FISC) offering representative payee services and Bill Pay Program





## RESPIRATORY THERAPY

### ■ LINCARE

1760 Prospect Court, Unit 112, Appleton, WI  
**877-735-1261 • 920-735-1261**  
**www.lincare.com**

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion, therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

## RESPITE

*See ADULT DAY SERVICES, CAREGIVER SUPPORT, DISABILITY RESOURCES, NURSING HOMES and RECREATION.*

Respite care for adults and children with developmental disabilities is designed to provide caregivers with a break from their 24-hour, 7-day-a-week responsibility. Respite not only gives the caregiver a break, but also gives the person with disabilities an opportunity for growth and socialization. If the person you care for is on the Community Integration Program, the Community Options Program or the Family Support Program, these programs would cover the cost of respite. The family can also privately pay for respite.

### FOR ADULTS:

### ■ COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

Group homes that serve adults with developmental disabilities. There is a set rate for respite. A free-from-communicable-disease statement from a physician is also required. See Housing – Assisted Living – Elder, Adult Family Homes.

### ■ MORNING STAR RESPITE, - LLC RESPITE SERVICES

We provide care for adults with disabilities to enable families to have the much-needed break they need.  
1000 W Main St., Little Chute, WI 54140  
For inquiries about services please contact  
Bonnie Cherwinka at **715-574-2444**  
**Respite Services Phone: 920-415-6055**

### FOR CHILDREN AND ADULTS:

### ■ COVEY

Respite House, 1325 Eastman Street  
Oshkosh, WI 54901  
**920-424-4073**

### ■ EASTER SEALS RESPITE PROGRAM

#### & CAMP WAWBEEK

**Toll-free: 800-422-2324 Voice: 608-277-8288**

**Fax: 608-277-8333 TTY: 608-277-8031**

**<https://camp.eastersealswisconsin.com/easter-seals-camps/respite-camp/>**

For people with physical disabilities and little or no cognitive disabilities.

Camp Wawbeek: In Wisconsin Dells the program offers both weekend (Sept.-May) and weeklong (June-Aug.) respite. One-to-one staffing is available and individuals need not be able to communicate needs.

### ■ RESPITE CARE ASSOCIATION OF WISCONSIN (RCAW)

**608-222-2033**

**info@respitecarewi.org**

Respite Care Association of Wisconsin (RCAW) is a 501(c)(3) non-profit charitable organization organized in 1987 to support and advocate for quality systems of respite care for Wisconsin families.

Our mission is to 'promote, support, and expand quality statewide respite care across the lifespan.'

Our purpose is to:

- collaborate with respite care agencies and others interested in respite care for the purpose of sharing ideas and expertise and to provide support for each other.
- work closely with the appropriate government agencies and private agencies or groups to insure the continuation and replication of quality respite services.
- promote and support the concept of quality in the delivery of respite care.
- initiate, sponsor and promote educational programs and research.
- provide consultation and disseminate information.

In 1999, Wisconsin adopted state Lifespan Respite Care legislation and contracts with RCAW to administer the program.

Lifespan Respite Care funds through a grant from Wisconsin Department of Health Services – Division of Medicaid Services.

I invite you to view our website for more information:

**Our website: <https://respitecarewi.org/live/>**

**Our programs: <https://respitecarewi.org/live/our-programs/>**



## SENIOR CENTERS

*See FOOD - Senior Dining Sites*

- **CLINTONVILLE COMMUNITY CENTER**  
30 S. Main Street, Clintonville, WI 54929  
[715-823-7667](tel:715-823-7667)
- **MARION SENIOR CENTER**  
Lions Point  
325 W. Garfield Avenue, Marion, WI 54950  
[715-754-2482](tel:715-754-2482)
- **NEW LONDON SENIOR CENTER**  
Washington Center, 600 W. Washington Street  
New London, WI 54961  
[920-982-8522](tel:920-982-8522)
- **WAUPACA SENIOR CENTER**  
407 School Street, Waupaca, WI 54981  
[715-258-4437](tel:715-258-4437)

## SOCIAL SECURITY

- **SOCIAL SECURITY ADMINISTRATION**  
607 W. Northland Avenue, Appleton, WI 54911  
[877-694-5495](tel:877-694-5495)  
[www.ssa.gov](http://www.ssa.gov)
- **SUPPLEMENTAL SECURITY INCOME (SSI)**  
*Social Security Administration*  
The Supplemental Security Program is a needs-based program available to people whose monthly income falls below certain limits. It pays monthly checks to people who are 65 or older, blind or have a disability and who don't own much or have a lot of income. SSI isn't just for adults; monthly checks can also go to disabled and blind children. People who get SSI usually get food stamps and Medicaid. Medicaid helps pay doctor and hospital bills.
- **WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES**  
811 Harding Street, Waupaca WI 54981  
[715-258-6400](tel:715-258-6400)  
The Benefit Specialists can assist with Social Security Applications, appeals and issues.  
**See Benefit Assistance**

## SUPPORT GROUPS

- **CAREGIVER SUPPORT GROUP (LED BY BETHANY HOME)**  
The Springs Wellness Center Studio C  
1226 Berlin Street, Waupaca, WI 54981  
Meets the 2nd Wednesday of each month from 1:30-3:00 pm. For information, call Casey at [715-942-1441](tel:715-942-1441)
- **SOAR FOX CITIES**  
**Brain Injury Support Group**  
211 E. Franklin Street, Suite A, Appleton, WI 54911  
Contact Julie Biesterveld [920-731-9831](tel:920-731-9831) x 113  
Meetings held every 4th Monday of each month from 6:00-7:30pm in the Helen Fowler Conference Center at St. Elizabeth Hospital  
[Email: info@soarfoxcities.com](mailto:info@soarfoxcities.com)  
[www.soarfoxcities.com](http://www.soarfoxcities.com)  
**Program Descriptions:**  
**Special Olympics:** Basketball, softball, swimming, bowling, gymnastics, power lifting, track and field, tee-ball and golf are offered throughout the year for athletes and teams to participate in. Ext. 109.  
  
**Kids on the Block:** An educational puppet program, which performs for young children throughout the Fox Valley providing a fun twist to educating youth about differing abilities, medical concerns and social issues. Kids on the Block is available upon request for schools, youth groups and churches. Ext. 111.  
  
**Advocacy:** The SOAR Fox Cities provides guardianship services as well as advocacy during the individual education process (IEP). Ext. 100.
- **EPILEPSY SUPPORT GROUP**  
Epilepsy Foundation of Central Northeast Wisconsin  
41 Park Ridge Drive, Suite C, Stevens Point, WI 54481  
<http://www.epilepsywisconsin.org/>
- **PEOPLE FIRST FOX CITIES SUPPORT GROUP**  
A Self-advocacy support group offered by SOAR Fox Cities meets the 2nd Tuesday each month from 6:00-7:15 pm  
SOAR Fox Cities  
211 E. Franklin Street, Suite A, Appleton, WI 54911  
Contact LeeAnn Stein [920-731-9831](tel:920-731-9831) x 112
- **REMEMBERING THROUGH SHARING**  
Contact: Joan Gruenstem Heller [920-729-2087](tel:920-729-2087)  
A support group for parents who have experienced a miscarriage, ectopic pregnancy, stillbirth or newborn death. This is a wonderful environment for sharing and growth.

- **ST. ELIZABETH HOSPITAL**  
1506 S. Oneida Street, Appleton, WI  
**920-738-2558**

#### BRAIN INJURY SUPPORT GROUPS:

- **ABILITY RESOURCE CENTER (ARC) – WINNEBAGO COUNTY**  
115 Washington Avenue, Suite A, Oshkosh, WI 54901  
**Contact person:** Bob Poeschi  
**Email:** [bob@arcwinnebago.com](mailto:bob@arcwinnebago.com)  
Meetings the 2nd Thursday (alternating months)  
10:30am-12:00pm

- **MAKING NEW CONNECTIONS**  
2990 Voyager Drive, Green Bay, WI 54311  
**920-866-9493**  
**Contact person:** Karen Feld  
Fourth Wednesday - 7:00 to 9:00 pm

- **CURATIVE CONNECTIONS**  
2900 Curry Lane, PO Box 8027, Green Bay, WI 54308  
**920-468-1161**  
Meets once a quarter. Call for date.

## SUPPORT PROGRAMS & SERVICES

- **ADDICTION INTERVENTION TEAM**  
Lutheran Social Services  
3003- A N Richmond St, Appleton, WI 54911  
**920-730-1321**
- **AMERICAN CANCER SOCIETY**  
**Patient Services: 800-227-2345**  
[www.cancer.org](http://www.cancer.org)
- **AMERICAN PARKINSON'S DISEASE ASSOCIATION**  
-Parkinson's disease Wisconsin Support Groups and Exercise Class listings  
<https://www.apdaparkinson.org/community/wisconsin/resources-wi/by-region/>  
- Wisconsin quarterly newsletter  
<https://www.apdaparkinson.org/community/wisconsin/resources-wi/newsletters/>  
- Downloadable publications library  
<https://www.apdaparkinson.org/resources-support/download-publications/>  
- Living with Parkinson's disease educational resources  
<https://www.apdaparkinson.org/resources-support/living-with-parkinsons-disease/>  
- Webinar and video series  
<https://www.apdaparkinson.org/webinar/>  
Please do not hesitate to reach out to our office with questions about these resources or Parkinson's disease.

- **INFORMATION AND ASSISTANCE**  
AGING AND DISABILITY RESOURCE CENTER (ADRC)  
**715-258-6400**  
[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)  
Under Health & Human Services select ADRC and/or Aging/Disability Newsletter  
[www.youradrcresource.org](http://www.youradrcresource.org)  
Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the department will help families access the services and agencies needed. The Aging & Disability Resource Unit also publishes a quarterly newsletter – the ADRC Connection.
- **MIRACLE PT. BRAIN INJURY SOCIETY**  
St. Nicholas Hospital/Francis Room.  
3303 Superior Avenue, Sheboygan, WI 53081  
**920-459-4642**  
1st Monday 6:30-8:30pm (Sept.-May)
- **SOAR FOX CITIES, INC.**  
211 E. Franklin Street, Appleton, WI 54911  
**920-731-9831**  
**Email:** [info@soarfoxcities.com](mailto:info@soarfoxcities.com)  
For Individuals with Differing Abilities  
At SOAR Fox Cities, we envision a world where all individuals are seen for their ABILITY, not their disABILITY. We offer a variety of services including Youth, Adult and Family Programs, Advocacy, Community Education, and the third largest Special Olympics program in the state. Last year we served 1,351 Fox Cities youth, provided 6,536 hours of Respite for the families and caregivers of individuals with disabilities, and helped over 160 Special Olympians realize their dreams of victory in sports like softball, basketball, and bowling.
- **ST. ELIZABETH HOSPITAL**  
1506 S. Oneida Street, Appleton, WI 54915  
**920-738-2000**  
Call for information.
- **TBI SUPPORT GROUP OSHKOSH**  
Traumatic Brain Injury Support Group Oshkosh  
Aurora Medical Center  
855 N. Westhaven Drive, Oshkosh, WI 54904  
Contact Michael Athanasiou **920-517-1507**  
Meetings every 4th Thursday 6:30-8:30pm

■ **WAUPACA COUNTY ARC - FOR DEVELOPMENTALLY DISABLED**  
45 20th Street, Clintonville, WI 54929  
**920-982-5084**  
**Email: [prschoen@charter.net](mailto:prschoen@charter.net)**  
*Contact person: Ron & Pat Schoen*

■ **SPECIAL OLYMPICS WISCONSIN**  
2310 Crossroads Drive, Suite 1000, Madison, WI 53718  
**Phone: 608-222-1324**  
**FAX: 608-222-3578**  
**[www.specialolympicswisconsin.org](http://www.specialolympicswisconsin.org)**  
Special Olympics Wisconsin (SOWI) provides year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage and experience joy while participating in a sharing of gifts, skills and friendship with their families, Special Olympics athletes and the community.

■ **THE ARC FOX CITIES**  
The Arc Fox Cities empowers youth and adults with differing abilities through its social, recreational and educational programs, support groups, camps, Special Olympics Sports Program, family programs, advocacy groups and community education. The Arc programs serve individuals from age 3 through adulthood. As the single largest provider of programs of this type in the Fox Cities, The Arc improves the lives of the families we serve by offering them structured programs, social events, respite opportunities and a place to feel comfortable and find support. We provide programming and services for over 1,000 individuals with developmental disabilities. As most of our participants live at or below poverty level, we find it imperative to offer our services at no or low-cost. To learn more about the Arc Fox Cities visit their website, **[www.arcfoxcities.com](http://www.arcfoxcities.com)**. If you are interested in volunteering for fundraisers, at our office or at any programming, please call Lori at **920-724-0943**.

■ **ASCENSION NURSEDIRECT**  
**800-362-9900**  
Affinity Health System's NurseDirect not only answers medical questions, but can provide information about their practitioners and the support groups available in your area. In addition, they offer community classes which help people of all ages be proactive in leading a healthier lifestyle. From smoking cessation to heart disease screenings, babysitting instruction to cancer support groups, childbirth education to events for seniors, Affinity Health System is committed to caring for your health.

■ **ALS ASSOCIATION**  
3333 N. Mayfair Road, Suite 104, Wauwatosa, WI 53222  
**414-763-2220 [www.alsawi.org](http://www.alsawi.org)**

■ **ARC WISCONSIN**  
P.O. Box 201, Stoughton, WI 53589  
**608-422-4250 [arcwi.org](http://arcwi.org)**  
Information about the history and current goals of Arc Wisconsin.

■ **AUTISM SOCIETY OF THE FOX VALLEY**  
PO Box 266, Little Chute, WI 54140  
**920-558-4602 • 888-428-8476**  
**[www.autismfoxvalley.org](http://www.autismfoxvalley.org)**

■ **BRAIN INJURY ALLIANCE OF WISCONSIN**  
PO Box 46285, Madison, WI 53744  
**Phone: 1 (262) 790-9660 • Mobile: (608) 206-6426**  
**E-Mail: [admin@biaw.org](mailto:admin@biaw.org)**  
**[www.biaw.org](http://www.biaw.org)**

■ **COVEY**  
1930 Algoma Boulevard, Oshkosh, WI 54901  
**920-424-4071 • 800-261-1895**  
**[www.covey.org](http://www.covey.org)**

■ **DOWN SYNDROME ASSOCIATION OF WISCONSIN – FOX CITIES**  
211 E. Franklin Street, Appleton, WI 54912  
**920-460-9494**  
**Email: [info@arcfoxcities.com](mailto:info@arcfoxcities.com)**  
**[www.dsawfoxcities.org](http://www.dsawfoxcities.org)**

- A parent-run group that works with the ARC Fox Cities to provide information, resources and opportunities for families of individuals with Down syndrome.
- Provides new parent information packets to three area hospitals – St. Elizabeth's Hospital, Appleton Medical Center and Theda Clark Medical Center.
- Maintains an e-mail network and mailing list to keep families informed of local and statewide resources, services, organizations and activities.
- If you wish to be added to the Down Syndrome Family Network e-mail group or mailing list, please contact us.

■ **MARION AREA FAMILY RESOURCE CENTER**  
120 N. Main Street, Marion, WI 54950  
**715-754-2491**  
Information and access to needed services, monthly programming, etc.



- **MUSCULAR DYSTROPHY ASSOCIATION**  
2625 DEVELOPMENT Drive, #10, Green Bay, WI 54311  
**920 499-4571**  
[greenbay@mdausa.org](mailto:greenbay@mdausa.org)  
[www.mda.org](http://www.mda.org)
  
- **NEW LONDON SENIOR COMMUNITY CENTER**  
Washington Center  
500 W. Washington Street, New London, WI 54961  
**920-982-8522**
  
- **SPINA BIFIDA WISCONSIN, LTD.**  
830 N. 109th Street, Suite 6, Wauwatosa WI 53226  
**414-607-9061**  
[Email: sbwis@sbwis.org](mailto:sbwis@sbwis.org)  
[www.sbwis.org](http://www.sbwis.org) • <https://www.facebook.com/sbwis/>  
• [twitter.com/sbwis](https://twitter.com/sbwis)
  
- **THE WISCONSIN PARKINSON ASSOCIATION (WPA)**  
Parkinson Disease Support Group  
ThedaCare – Riverside Medical Center  
902 Riverside Drive, Maasch Room A  
Waupaca, WI 54981  
Contact Vanessa Wowzynski **715-258-1000**  
Meets 3rd Wednesday at 2:00 pm.
  
- **UNITED WAY 211 INFORMATION & REFERRAL**  
**800-924-5514**  
[www.unitedway.org](http://www.unitedway.org)
  
- **UNITED WAY OF GREATER NEW LONDON**  
**920-538-4617**
  
- **WAUPACA FAMILY RESOURCE CENTER**  
515 School Street, Waupaca, WI 54981  
**715-256-1621**  
<https://supportingfamilies.together.org/family-resource-centers/>  
Information and access to needed services, monthly programming, etc.
  
- **WISCONSIN COUNCIL ON PROBLEM GAMBLING**  
1585 Allover Avenue, Green Bay, WI 54303  
**800-426-2535 (800-GAMBLE-5)**  
[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org)

## TAX ASSISTANCE

- **AARP TAX ASSISTANCE**  
[www.aarp.org/money/taxaide](http://www.aarp.org/money/taxaide)  
Provides free tax counseling

- **HOMESTEAD TAX CREDIT PROGRAM**  
<https://www.revenue.wi.gov/Pages/Individuals/homestead.aspx>  
The program provides cash benefits to homeowners and renters who meet eligibility requirements. To qualify the applicant must have an annual income of less than \$24,680, rent or own Wisconsin property in which one lives and be a legal resident of Wisconsin.
  
- **IRS – FREE TAX PREPARATION**  
[www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers](http://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers)  
Free tax preparation for those 60 years of age or older.
  
- **PROPERTY TAX DEFERRAL LOAN PROGRAM**  
**For application: 800-755-7835**  
If you are age 65 or older, own your own home in Wisconsin, have an annual household income below \$20,000 and meet other qualifications, you may apply to Wisconsin Housing and Economic Development Authority (WHEDA) for a loan to pay your property taxes. The loan principle and interest does not have to be repaid until you transfer ownership of your property or you no longer live in it.  
Only available from Jan. 1 to June 30. Maximum amount allowable is \$2,500 per year. Can apply annually, however, total deferral amount cannot exceed 50% of home's value as assessed on current property tax bill. Interest rate is subject to annual changes and is set Oct. 15 of each year.
  
- **THE TAXPAYER COUNSELING FOR THE ELDER (TCE) PROGRAM - INTERNAL REVENUE SERVICE**  
**800-906-9887**  
[www.irs.gov/individuals/tax-counseling-for-the-elderly](http://www.irs.gov/individuals/tax-counseling-for-the-elderly)  
Ask for a location in your area that offers TCE, VITA or AARP tax assistance.  
TCE offers free tax help to individuals who are age 60 or older. Trained volunteers from non-profit organizations provide free tax counseling and basic income tax return preparation for senior citizens. Volunteers who provide tax counseling are often retired individuals associated with nonprofit organizations that receive grants from the IRS.
  
- **WAUPACA SENIOR CENTER AND AARP**  
are proud to offer help for low to moderate income taxpayers, especially those 50 years and older. AARP Foundation Tax-Aide volunteers are trained to assist you in filing certain tax forms and schedules. This is a free service offered from February-April by appointment. Appointment times can be reserved at **715-258-4437**

starting in February. The address of the Senior Center is 407 School Street, Waupaca, WI 54981.

#### ■ WISCONSIN VOLUNTEER INCOME TAX ASSISTANCE (VITA) PROGRAM

Wisconsin Department of Revenue

**608-266-2772** – Choose 'Option 1 (individual income)'

[www.revenue.wi.gov](http://www.revenue.wi.gov)

<https://capservices.org/what-we-do/job-skills-economic-security/vita/>

Coordinated with Department of Revenue to provide income tax assistance to low-income individuals. Focus is on Homestead credit, earned income credit, and other state tax help. Volunteers trained by the Internal Revenue Service and the Wisconsin Department of Revenue prepare basic income tax returns free of charge at VITA sites. Some VITA sites offer free IRS electronic filing of tax returns.

## THRIFT STORES

#### ■ FOUNDATIONS FOR LIVING

1421 Churchill St, Waupaca, WI 54981

**Phone: (715) 942-2725**

**Email: [Info@foundationsforlivingwaupaca.com](mailto:Info@foundationsforlivingwaupaca.com)**

Hours M-W-F 9-4, Sat. 10-2 (subject to change)

**VOLUNTEERS NEEDED !!!!**

#### ■ GOODWILL

Waupaca Retail Store and Training Center

Shopping and donating: 9 a.m.-8 p.m. Monday-Saturday

10 a.m. – 7 p.m. Sunday

805 W. Fulton St., Waupaca, WI 54981

**715-942-0574**

**Email: [waupaca@gwicc.org](mailto:waupaca@gwicc.org)**

#### ■ ST. JOHN'S THRIFT STORE

107 W North Water Street, New London, WI

**920-982-4141**

#### ■ THE BRIDGE THRIFT STORE MISSION OF HOPE

1931 N Shawano St., New London, WI 54961

**920-740-5410**

Open Friday & Saturday 10:00 am -5:00 p.m.

All proceeds go towards Mission of Hope House.

#### ■ WAUPACA THRIFT STORE

123 E. Fulton Street, Waupaca, WI 54981

**715-258-3111**

## TRANSLATOR SERVICES: INTERPRETING SERVICE AGENCIES

#### ■ BRIDGING LANGUAGE BARRIERS

Jolyne Zldivar

**715-823-5533**

**Email: [jolyneacevedo@yahoo.com](mailto:jolyneacevedo@yahoo.com)**

**<https://blbinterpretertranslator.wordpress.com/about/>**

#### ■ UNITED TRANSLATORS INC

622 W. Airport Road, Menasha, WI 54952

**Phone: (920) 944-8433 Cell: (920) 422-4171**

**Toll Free: (877) 968-0040 Fax: (920) 882-2154**

**E-mail: [unitedtranslators@outlook.com](mailto:unitedtranslators@outlook.com)**

**<https://www.unitedtranslatorsinc.com/>**

Professional interpreters and translators.

## TRANSITIONAL LIVING:

#### ■ OXFORD HOUSE

Oxford House is a concept in recovery from drug and alcohol addiction. In its simplest form, an Oxford House describes a democratically run, self-supporting and drug free home. Oxford House Waupaca is a male transitional house with a total occupancy of 6 For the most current information about availability, please visit their website: [www.oxfordvacancies.com](http://www.oxfordvacancies.com)

##### **Oxford House Waupaca**

709 Demarest Ave, Waupaca, WI 54981

**715-942-2661**

##### **Oxford House Royalton**

813 Berlin St, Waupaca, WI 54981

**608-774-6440**

##### **Oxford House Vita Nova**

821 Berlin St, Waupaca, WI 54981

**715-942-2523**

## TRANSPORTATION

#### ■ CLINTONVILLE TAXI

217 Industrial Avenue

Clintonville, WI 54929

**715-823-7888**

Service area: City of Clintonville

M-F 7:30 am – Midnight; Saturday 9:00 am – Midnight;

Sunday Closed

## ■ NEW LONDON TRANSIT

New London Senior Center  
600 W. Washington Street, New London, WI 54961  
**920-982-8522**

Mon. - Fri.: 9:00 a.m. to 4:00 p.m.

**Service area:** City limits of New London.

Transportation for seniors (60 and over) and individuals with disabilities. A \$3.00 donation per trip is appreciated.

## ■ MTM

Medicaid (M.A.) consumers must contact MTM to arrange transportation.

5117 W. Terrace Suite 400, Madison

Hours: 7:00 am – 6:00 pm

**866-831-4130**

**www.mtm-inc.net/wisconsin**

To schedule transportation: **Call 866-907-1493**

at least two business days in advance, unless your trip is urgent. If you call less than two business days prior to your appointment and the trip is not urgent, we might ask you to reschedule your appointment. Members and medical facilities may also conveniently schedule transportation online. For TTY services, call 711.

## ■ R&R TRANSPORT

**715-281-4169** (24/7)

## ■ WAUPACA TAXI

*(Operated by Brown Cab Services.)*

705 Redfield Street, Waupaca, WI 54981

**715-258-2880**

M-Th 6:30 am-10:00 pm (King M-F 6:30 am-7:30 pm)

Friday 6:30 am-2:30 am, Saturday 7:30 am-2:30 am, (Saturday King 7:30 am-7:30 pm) Sunday 8:00 am-4:00 pm

**Service area:** 6-mile radius from city of Waupaca.

Wheelchair cab available. Grocery help to your front door. Please note this is a shared ride taxi, so allow extra time to get to your appointments. Waupaca Taxi is proud to service the needs of the elderly and the disabled. We are equally proud to serve all families and individuals whether they need to be our everyday customers, or they simply choose to use us once in a while. People sometimes use us because a car is at the repair shop — or because a regular driver is under the weather — or for many other reasons. Call us, we're here for you.

## ■ WAUPACA COUNTY VOLUNTEER TRANSPORTATION PROGRAM

811 Harding Street, Waupaca, WI 54981

**715-258-6279**

Call and leave full name and phone number. A request for transportation requires a 72-hour advance notice. Eligibility requirements: Elder - age 60 and over, disabled - regardless

of age, on Medical Assistance and/or working with approved agency programs.

## ■ WORK-N-WHEELS

CAP Services, Inc.

1608 W. River Drive, Stevens Point, WI

**Contact person:** Sollita Franc, Lending Coordinator

**715-343-7110**

**email: [sfranc@capmail.org](mailto:sfranc@capmail.org)**

**<https://capservices.org/what-we-do/housing-transportation/wnw/>**

Auto loan program designed to help income eligible families/individuals with assistance in obtaining affordable and dependable vehicles.

Car loans available at 0%. Maximum loan of \$5000. 2 ½ years to repay. Autos must be needed for work related activity.

## SPECIALIZED:

### ■ KOEPPEN'S

217 Industrial Drive, P.O. Box 207, Clintonville, WI 54929

**715-823-5711 • 1-800-622-5711**

**Fax: 715-823-1368**

**Email: [dkoeppen@kmedtran.com](mailto:dkoeppen@kmedtran.com)**

**Koeppen's is a transportation service for the elderly and people with disabilities who cannot utilize conventional means of public and private transportation to get to and from medical appointments. At Koeppen's, our staff is professionally trained to provide safe and comfortable transportation for clients with any physical, emotional, or developmental handicap.**

### ■ METRO MEDICAL TRANSPORT

E9321 Crain Road, New London, WI 54961

**920-982-6059**

Mon. - Fri.: 7:00 a.m. to 5:00 p.m.

Sat.: 7:00 a.m. to Noon

## VETERANS SERVICES

### ■ BLINDED VETERANS ASSOCIATION OF WISCONSIN

125 N. West Street, 3rd Floor, Alexandria, VA 22314

**844-250-5180**

**Email: [bva@bva.org](mailto:bva@bva.org)**

**www.bva.org**

### ■ VETERANS EMPLOYMENT SERVICES

201 E. Washington Ave., PO Box 7946, Madison, WI 53707

**608-266-3131**

**www.dwd.wisconsin.gov/veterans**

Eligibility requirements: Military veterans with other than dishonorable discharges.

- **WAUPACA COUNTY VETERANS SERVICE OFFICE**  
811 Harding Street, Waupaca, WI 54981  
**715-258-6475**  
**www.co.waupaca.wi.us**  
Click on Departments and select Veterans Services  
Aids veterans or their dependents in securing benefits and  
presenting claims under federal and state regulations.

- **WISCONSIN DEPARTMENT OF VETERANS AFFAIRS**  
2135 Rimrock Road, PO Box 7843  
Madison, WI 53707  
**800-947-8387**  
**Email: wisvets@dva.wisconsin.gov**  
**Dva.state.wi.us/Pages/Home.aspx**

## VISION RESOURCES

- **AMERICAN COUNCIL OF THE BLIND**  
6731 W. Greenfield Avenue, Milwaukee, WI 53214  
**Toll free: 800-424-8666**  
**www.acb.org or acb.org/affiliate-wisconsin**
- **EYECARE AMERICA - VISION RESOURCES**  
**877-887-6327**  
**www.aao.org/eyecare-america**  
The foundation of the American Academy of  
Ophthalmology  
**We offer two programs:**  
1. Seniors program, for people 65 or older, U.S. citizens  
or legal residents, who have not been seen by an  
ophthalmologist in 3 or more years. They receive a medical  
eye exam and care for up to one year at no out-of-pocket  
cost for the physician's services.  
2. A glaucoma program, for people determined to be at  
increased risk by their age, race and glaucoma family history.  
Those eligible and uninsured receive a glaucoma exam at  
no charge. Those eligible with insurance are billed (normal  
office procedure).
- **FOUNDATION FOR SIGHT & SOUND**  
**888-580-8886**  
**www.foundationforsightandsound.org/helpamerica**
- **OFFICE FOR THE BLIND AND VISUALLY IMPAIRED**  
601 Division Street, Stevens Point, WI 54481  
**888-879-0017**  
**www.dhs.wisconsin.gov/blind**  
**Contact person: Deen Amusa, Stevens Point, WI**  
**715-315-9970**  
**Email: nurudeen.amusa@dhs.wisconsin.gov**  
Rehabilitation specialists provide in-home instruction  
on independent living skills and adaptive equipment,  
information, resources and referral for related services.

- **WISCONSIN COUNCIL OF THE BLIND  
& VISUALLY IMPAIRED**  
754 Williamson Street, Madison, WI 53703  
**800-783-5213 • 608-255-1166**  
**Email: info@WCBlind.org**  
**www.wcblind.org**  
The Wisconsin Council of the Blind & Visually Impaired is  
a private, non-for-profit agency. Its mission is to promote  
the dignity and independence of the people in Wisconsin  
who are blind and visually impaired by providing services,  
advocating legislation and educating the general public.  
Through in-home evaluations, state-wide educational  
events, and the Sharper Vision Store, we serve those who  
are in need. WCBVI is funded through an annual drive,  
private grants and bequests.
- **WISCONSIN TALKING BOOK AND BRAILLE LIBRARY  
(WTBBL)**  
813 West Wells Street, Milwaukee, WI 53233-1436  
**Phone: 414-286-3045**  
**Toll-free within Wisconsin: 800-242-8822**  
**Fax: 414-286-3102**  
**Email: wtbbbl@milwaukee.gov**  
**www.talkingbooks.wi.gov**  
Services: Recorded books, magazines, "talking books" and  
playback equipment loaned free of charge.

## VOLUNTEER OPPORTUNITIES

*Volunteer opportunities for all ages are also available at  
the Senior Nutrition Dining Sites to deliver meals to the  
Homebound and assist with the serving of the meals.*

- **ASCENSION AT HOME – HOSPICE**  
**Fox Valley Location:**  
816 W. Winneconne Avenue, Neenah, WI 54956  
**Phone 920-486-2261**  
**Fax 844-887-0048 (Hospice)**  
**844-887-0047 (Home Health)**  
**Steven's Point Location:**  
2501 Main Street, Steven's Point, WI 54481  
**Home Health: 800-397-9685**  
**Hospice: 800-398-1297**  
**www.ministryhealth.org**
- HOSPICE IS ABOUT**  
Hospice is about living each day to the fullest. It's about  
helping individuals dying of terminal illnesses live each  
day to the fullest in a pain-free environment, with dignity  
and peace. As a hospice volunteer, you can be a part of this  
incredible journey. Volunteers serve in many ways. Duties  
vary, but volunteers most often:
- Perform household chores.



- Run errands.
- Listen to concerns.
- Keep the patient company.
- Provide a link to the hospice staff.
- Offer support and comfort.

While caring for others, you can find new meaning in your own life, gain greater self-knowledge, and experience satisfaction from making a difference in people's lives! Volunteers often become more focused on the parts of life that matter most. Complete training and ongoing support is provided for all volunteers.

#### ■ BETHANY HOME/BETHANY PINES/BETHANY OUTREACH

1226 Berlin Street, Waupaca, WI 54981

**715-258-5521**

Volunteers are needed in a variety of roles that enrich the lives of residents on our campus, help support the community and fit in volunteers' busy schedules. Training and support are provided. We welcome you to share your talents, build your skills and make a world of difference while doing so.

Volunteers are a vital part of the Bethany community. Donate your time and talents to make a difference in someone's life. Visit Website to print volunteer application and explore opportunities: <http://www.bethanyofwaupaca.com/support-bethany/volunteer-opportunities/>

#### ■ THEDACARE AUXILIARY/HOSPITAL VOLUNTEERS

Hospital volunteer opportunities available at all ThedaCare Hospitals.

**Waupaca Contact:** Andi Crane

**715-258-1065**

**Email:** [andrea.crane@thedacare.org](mailto:andrea.crane@thedacare.org)

**New London Contact:** Joy Flohr

**920-531-2092**

**Email:** [joy.flohr@thedacare.org](mailto:joy.flohr@thedacare.org)

**Hospice Volunteer Coordinators**

**Waupaca/New London:** Sarah Lederer

**Email:** [sara.lederer@thedacare.org](mailto:sara.lederer@thedacare.org)

**Shawano/Clintonville:** Angela Krueger

**Email:** [angela.krueger@thedacare.org](mailto:angela.krueger@thedacare.org)

**Apply to volunteer at:**

[www.thedacare.org/getting%20Involved/Volunteer.aspx](http://www.thedacare.org/getting%20Involved/Volunteer.aspx)



#### ■ VOLUNTEER OMBUDSMAN

Board on Aging & Long-Term Care

1402 Pankratz Street, Suite 111, Madison, WI 53704

**800-815-0015**

**Email:** [BOALTC@wisconsin.gov](mailto:BOALTC@wisconsin.gov)

**longtermcare.state.wi.us**

The Volunteer Ombudsman program is designed to protect the rights of elder & disabled people living in long-term care facilities such as health care centers and nursing homes. To be a Volunteer Ombudsman it takes commitment, caring and concern for our aging and disabled population.

#### ■ WAUPACA COUNTY VOLUNTEER PROGRAM

Volunteers for Waupaca County's

Department of Health and Human Services

811 Harding Street, Waupaca, WI 54981

**Contact person:** Denise Roman, Volunteer Coordinator

**715-258-6277**

**Email:** [denise.roman@co.waupaca.wi.us](mailto:denise.roman@co.waupaca.wi.us)

**Volunteer application:** <http://www.co.waupaca.wi.us/Volunteer%20Application%202018.pdf>

Opportunities include—Home Delivered Meal Program: be it delivering meals or assisting at meal sites with meal set up, serving and clean up. Other Volunteer Opportunities as needed.

#### ■ WAUPACA COUNTY VOLUNTEER TRANSPORTATION PROGRAM

811 Harding Street Waupaca, WI 54981

**715-258-6279**

Call and leave full name and phone number. A request for transportation requires a 72-hour advance notice. Eligibility requirements: Elder - age 60 and over, disabled - regardless of age, not on Medical Assistance and/or working with approved agency programs

## WEATHERIZATION

#### ■ WEATHERIZATION - ENERGY CONSERVATION PROGRAM - ENERGY SERVICES FOR WAUPACA COUNTY

1300 Royalton Street Waupaca, WI 54981

**715-258-6820**

**www.capservices.org - Click on Weatherization**

Assists with home weatherization: insulation, furnace repair, etc. Must meet income guidelines. CAP Services Weatherization works with Energy Assistance offices in Marquette, Portage, Waupaca, and Waushara counties to make your home more energy efficient and to assist with heating costs. Call your local Energy Assistance office.



## HEALTH PROMOTION OPPORTUNITIES

The Aging & Disability Resource Center along with Waupaca County Department of Health and Human Services offers Health Promotion classes to the public two times per year. Each Spring and Fall season, the below classes are offered at no cost to individuals 60+ years of age.

### HEALTHY LIVING WITH DIABETES

*Developed by Stanford University*

This workshop is for individuals who have diabetes and who would like to learn how to manage and live healthfully with diabetes in their home. People who have taken this workshop show better health and increased confidence in managing their diabetes as well as improvements in blood sugar and A1C levels. This workshop meets for 2 ½ hours a week for six weeks. Topics discussed include monitoring blood sugars, healthy eating and nutrition, relaxation techniques, planning for the future, prevention and communicating effectively with friends, family and medical team.

### STEPPING ON: FALLS PREVENTION WORKSHOP

*Developed by Dr. Linda Clemson*

Proven to reduce falls and build confidence in older people, this workshop is designed specifically for people who are: 1) at risk of falling, 2) have a fear of falling, or 3) who have fallen one or more times. Participants meet for two hours a week for seven weeks. Workshops are facilitated by trained Leaders and provide a safe and positive working experience. Classes are highly participative; mutual support and success build participant's confidence in their ability to manage their health behaviors, reduce their risk of falls, and maintain active and fulfilling lives.

### LIVING WELL WITH CHRONIC CONDITIONS: SELF-MANAGEMENT WORKSHOP

*Developed by Stanford University*

This workshop is designed for people who have one or more chronic conditions. A chronic condition is an on-going health problem or disease such as diabetes, heart disease, arthritis, and other long-term problems. This workshop meets for 2 ½ hours a week for six weeks. This workshop is best for anyone who: has, or lives

with someone who has one or more chronic conditions and is living in a home or apartment and not suffering from dementia. Benefits of this workshop include but are not limited to improved general health, fewer days of hospitalization, fewer out-patient health care visits and a healthcare cost savings.

**For more information on our Health Promotion Opportunities;  
please call Nancy Krueger at (920) 740-9572**

## MOBILE PHONES-OLDER ADULT AND LOW USE/COST OPTIONS

<b>LARGE BUTTON DORO PHONEEASY</b> <b>CONSUMER CELLULAR</b> <b>1-888-345-5509</b> <a href="http://www.consumercellular.com">www.consumercellular.com</a>	Phone: \$50 (Flip-phone) Phone: \$200 (Smart Phone) Activation fee: none 250 minutes/month \$15 500MB/month \$10 AARP Discounts available
<b>JITTERBUG</b> <b>1-888-666-0382</b> <a href="http://www.jitterbugdirect.com">www.jitterbugdirect.com</a>	Phone: \$99.99 Activation fee: \$35 + \$10 S & H 200 minutes/month: \$14.99
<b>SNAPFON EZTWO</b> <b>1-800-937-1532</b> <a href="http://www.snapfon.com">www.snapfon.com</a>	Phone: \$29.99 Activation fee: \$35 300 minutes/month \$19.95 SOS Mobile Monitoring Service \$15/month
<b>JUST5 BIB BUTTON AMPLIFIED</b> <b>1-800-522-6294</b> <a href="http://www.maxiaids.com">www.maxiaids.com</a>	Phone: \$89.95 Activation fee: varies 200 minutes/month: varies Use existing mobile plans or prepaid/monthly plans
<b>GREATCALL JITTERBUG</b> <b>1-866-360-4744</b> <a href="http://www.greatcall.com">www.greatcall.com</a>	Phone: \$149.99 (smart phone) Phone: \$99 (flip-phone) Activation fee: \$35 Monthly fee varies with options chosen: Jitterbug Flip: 200 minutes/month \$14.99 + activation Jitterbug Smart: 200 minutes \$14.99, 300 texts \$3.00, 100 MB Data \$5/month + activation Option to build in health and safety apps
<b>VALUE PLUS MOBILE</b> <b>1-800-566-7587</b> <a href="http://www.valueplusmobile.com">www.valueplusmobile.com</a>	Phone: Options range from \$39.99-149.00 Activation fee: \$35 30 minutes/month: \$5.00 60 minutes/month: \$9.99 (other options available) Cell phone plans for seniors and low usage consumers. No annual contract.

## AT WHAT AGE SHOULD A PERSON QUIT DRIVING?

There is no specific age at which a person can be considered too old to drive, as long as he or she remains healthy and if the declines that take place in the senses and other capabilities are normal. However, because our driver's license carries the greatest responsibility that each of us will ever have, we need to ask ourselves some questions regardless of our age.

- Do I have memory problems? • Am I sometimes afraid to drive?
- Do I feel aggressive when I drive? • Do I have trouble with my vision? Especially at night?
- Do I have trouble hearing? • Do I take medication that causes drowsiness, or stimulates?
- Do others honk their horn at me for no reason? • Do I have difficulty with heavy interstate traffic?
- How can I improve my driving skills?

You may wish to discuss this with a family member or medical provider.

**Remember: If in doubt, DON'T DRIVE**

# What you should know before you apply for Social Security Disability Benefits

## ■ HOW DOES SOCIAL SECURITY DECIDE IF I AM DISABLED?

By law, Social Security has a very strict definition of disability. To be found disabled:

- You must be unable to do any substantial work because of your medical condition(s); and
- Your medical condition(s) must have lasted, or be expected to last, at least 1 year, or be expected to end in death.

## ■ MY DOCTOR SAYS I AM DISABLED. IS THAT ENOUGH TO QUALIFY ME FOR DISABILITY BENEFITS?

No. You cannot get disability benefits solely because your doctor says you are disabled.

## ■ I AM GETTING DISABILITY PAYMENTS FROM MY JOB OR OTHER AGENCY. CAN I AUTOMATICALLY GET SOCIAL SECURITY DISABILITY BENEFITS?

No. Social Security disability laws are different from most other programs. For example, Social Security does not pay benefits for partial disability.

## ■ HOW LONG DOES IT TAKE TO MAKE A DECISION?

It takes 3 to 5 months to get a decision. This depends on how much time it takes to get your medical records and any other evidence needed to make a decision.

## ■ CAN I DO ANYTHING TO SPEED UP THE DECISION?

Yes. You can speed up the decision by being prepared for your interview. You can also speed things up by making sure you have the information Social Security requests of you regarding your work history and medical records.

## ■ HOW DOES SOCIAL SECURITY MAKE THE DECISION?

Your application is sent to a state agency that makes disability decisions. The state has medical and vocational experts who will contact your doctors and other places where you received treatment to get your medical records.

The state agency may ask you to have an

examination or medical test. You will not have to pay for any examination or test. If the state does request an examination, make sure you keep the appointment.

## ■ IF SOCIAL SECURITY DECIDES THAT I AM DISABLED, WHAT TYPES OF BENEFITS CAN I RECEIVE?

Social Security pays disability benefits under two programs:

- Social Security Disability Insurance (SSDI) for insured workers, their disabled surviving spouses and children (disabled before age 22) of disabled, retired or deceased workers.
- Supplemental Security Income (SSI) for people with little or no income and resources.

## ■ CAN I APPLY FOR DISABILITY BENEFITS ONLINE?

Yes. Simply log on to: [www.socialsecurity.gov/applyfordisability/](http://www.socialsecurity.gov/applyfordisability/) for more information about applying online. Note: You cannot apply for SSI online.

## ■ WILL MY PERSONAL INFORMATION BE KEPT SAFE?

Yes. Social Security protects the privacy of those they serve. As a Federal agency, they are required by the Privacy Act of 1974 (5U.S.C.522a) to protect the information they get from you.

## ■ WHAT IF I AM MORE COMFORTABLE SPEAKING IN A LANGUAGE OTHER THAN ENGLISH?

Free interpreter services are provided to help you conduct your Social Security business.

## ■ WHERE CAN I GET MORE INFORMATION?

You can visit their website at [www.socialsecurity.gov](http://www.socialsecurity.gov), or call 1-800-772-1213 or TTY 1-800-325-0778 for deaf and hard of hearing.

Your local Aging & Disability Resource Center (715-258-6400) may also be able to provide assistance with other questions you may have if you are disabled.

*Resource: Social Security Adult Starter Kit Fact Sheet*



# CONNECTIONS TO COMMUNITY LIVING

## Are you ready to move back home?

If you are a Waupaca County resident and are interested in this program, please contact ADRC at 715-258-6400 or your nursing home social worker.

A community living specialists will set an appointment to meet with you and your family in the nursing home.

During the meeting, the community living specialists will assess whether you are eligible for the program by:

- Discussing your health care needs
- Discussing your preferences for the type of help you need
- Discussing your personal interests and availability of family and friends
- Discussing home care and residential options and preferences
- Explaining program policies and procedures
- Discuss financial eligibility for Medicaid services

### YOU MAY BE ELIGIBLE FOR COMMUNITY RELOCATION

This program, administered through county government, is available to you if you meet the following:

- Currently reside in a nursing home and are expected to stay long-term
- Are 65 years of age or older or have a physical disability
- Your nursing home care is currently paid for by Wisconsin Medicaid
- Have an ongoing need for long-term care services



### WITH SOME HELP, YOU CAN MANAGE ON YOUR OWN AGAIN

With Connections to Community Living you may be able to live independently with services in your own home or in an assisted living environment.

The Community Living Specialists works with you to develop an individualized service plan to ensure that you have a successful transition back to the community knowing any resources available to you.

### DEVELOPING A RELOCATION PLAN

If you would like further information on the connections to Community Living Program, speak to your nursing home social worker and they will contact the Community Living Specialist, (or you may contact the ADRC yourself) who will work with you, your family and the nursing home to:

- Determine what your needs will be and what services are available for you.
- Develop a safe plan with services for you to return to the community.
- Have conducted contact during the relocation process.
- Continue to provide information on available resources to support your long term care needs.

**We are committed to giving you a choice about where you live, while making sure you receive appropriate care.**

## NOTES

## HOW TO CONTACT YOUR LOCAL AND STATE LEGISLATORS

If you are unsure who your local legislator is, go to [www.legis.state.wi.us](http://www.legis.state.wi.us) on the Internet. Click on the "Who are My Legislators" link and enter your address for the answer.

To find your town and/or county government representation go to [www.co.waupaca.wi.us](http://www.co.waupaca.wi.us) on the Internet and click on the Directory of Public Officials link.

### COMMUNICATION TIPS

#### ■ TIPS ON TELEPHONING YOUR LEGISLATOR

You can also reach federal legislators through the U.S. Capitol Switchboard at (202) 224-3121.

Staff members usually handle calls to the legislator's office. Therefore, it is important to ask to speak with the staff member who handles your issue of interest. Be sure to identify yourself and request to leave a brief message with the legislator that states the purpose of your call, e.g., "Please tell Senator/Representative (Name) that I support/oppose (S.\_\_\_\_/H.R.\_\_\_\_)."

Also, it is important to state the reasons why you support or oppose the bill. You may ask for your legislator's position on the bill if it is not known and you may also request a written response to your telephone call/message.

#### ■ TIPS ON WRITING YOUR LEGISLATOR

The letter is still one of the more widely used methods of

communicating with a legislator's office. Writing a letter gives you, as a constituent, the opportunity to express and defend your position on an issue. Your letter will be most effective if you follow a few simple guidelines:

1.) Your purpose for writing should be stated in the first paragraph of the letter. If your letter pertains to a specific piece of legislation, identify it accordingly, e.g., House bill: H. R. \_\_\_\_\_, Senate bill: S. \_\_\_\_\_.

2.) Be courteous. Even if the legislator has taken positions you disagree with, be respectful.

3.) Get to the point quickly, and address only one issue in each letter. As a rule of thumb, it is best to limit your letter to one page.

4.) Be sure to include information and your own personal reasons for supporting or opposing a piece of legislation. Legislators are not only influenced by who supports legislation, but also why.

#### ■ TIPS ON EMAILING AN ELECTED OFFICIAL

In general, the same guidelines for writing a letter apply to email messages. With an email message to a legislator, however, it is very important to include your street address in the email. This is the only way a legislator has of knowing that you are a constituent. In some instances, emails without street addresses may not receive a response.





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Rosemore Village employs friendly and compassionate caregivers with registered nursing oversight to further assist residents with daily living activities and any changing needs. Our dedicated care staff receive quality training exceeding state requirements and industry standards.

Rosemore Village offers varied levels of care, ranging from independent living to end of life care, as well as dementia care and contracted hospice and Physical Therapy.

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**920-735-2852**

hello@ulnesshealth.com  
214 N Superior St.  
Appleton, WI 54911

**More info at: [FreeMedicareWorkshop.com](http://FreeMedicareWorkshop.com)**