



2021 Utility Rates

To learn more about service fees and payment options, please visit the Utility Billing Division webpage at www.wentzvillemo.gov/utilitybilling.

BILLING AND PAYMENTS

Services are billed monthly and due 10 days after the bill date. Water charges are a base fee plus volumetric usage. Sewer for residential customers is a base fee plus volumetric usage based on the average water used over the four months of November, December, January and February. Usage for new customers is based on the average of all residents until the next averaging cycle. Payment options for your utility account include paying online at www.wentzvillemo.gov, an automatic draft from your checking account, savings account or credit card, mail-in payment, drop box, or with a credit card by phone or in person. Cash, check, money order and most major credit cards are accepted. When you access your bill online, you can not only pay your bill, you can also see payment and consumption history. Solid Waste and Recycling Solid Waste and Recycling costs are consolidated with the water and sewer monthly bill. For detailed solid waste collection and recycling information, please visit www.wentzvillemo.gov/solidwasteandrecycling. For solid waste related questions, contact the Utility Billing office at (636) 639-2155. For service-related issues or to add/remove services, please call Public Works at (636) 639-2049.

PAYMENT OPTIONS

Pay by Phone 24/7/365: The City of Wentzville now gives you access to your utility account 24 hours a day, 7 days a week, 365 days a year. Pay your bills on your own time — with no waiting. Access your account instantly through a secure, automated system to get real-time balances, payment amounts and due dates. To make your payment over the phone, please call (833) 326-7020.

Opt-in to Receive Text Reminders: Residents and business owners can now also opt-in to receive utility bill reminders by text (instead of by phone call). To change your preferences, please call (636) 639-2155.

Schedule Payments in Advance: You can schedule payments in advance, and also schedule credit-card drafting with the date* of your choice. To set up one of these options or learn more, visit www.wentzvillemo.gov/utilitybilling. Please note: for these options, the 2% surcharge will apply. *Payments scheduled after the due date may be subject to late fees.



HELP OUR COMMUNITY

Sign up to Give Back! By simply signing up to “round up” your monthly utility bill to the nearest dollar you can make a positive impact on our senior community. Learn more about this important program at www.wentzvillemo.gov/giveback.

Water and Sewer Rates for 2021

Meter Size	Water Base	Sewer Base
3/4" & below	\$4.83	\$12.13
1"	\$7.73	\$18.52
1-1/2"	\$13.26	\$30.69
2"	\$18.80	\$42.87
3"	\$31.10	\$70.00
4"	\$55.99	\$124.81
6"	\$82.82	\$183.95
8"	\$99.37	\$220.44
10"	\$132.50	\$293.42



Volumetric User Fees for Water and Sewer

Water customers are charged \$4.45 per thousand gallons of water in addition to the monthly base fee. Sewer customers are charged \$4.44 per thousand gallons of water in addition to the monthly base fee. For residential sewer customers, this is based on their average winter water usage.

SOLID WASTE AND RECYCLING RATES

Solid Waste (96 gal cart) & FREE Recycling cart	\$15.00/month
Solid Waste (64 gal cart) & FREE Recycling cart	\$15.00/month
Solid Waste (private can) & FREE Recycling cart	\$13.50/month
Yard Waste Service with 96 gallon cart (10 months)	\$11.00/month
Yard Waste Service with private can (10 months)	\$ 9.00/month
Yard Waste per bag (without service)	\$3.50/per bag
Additional Yard Waste cart (96 gal only)	\$4.00/month
FIBER Recycling cart	\$2.50/month
Additional RIGIDS Recycling cart	\$2.00/month
Additional Solid Waste cart (96 gal only)	\$4.00/month
Second day per week Solid Waste & Recycling Pickup	\$15.00/month
Large-Item Pickup (By Appointment)	\$18.25/item
FREE Spring Large-Item Pickup	Limit 4 large items/address
FREE Fall Large-Item Pickup	Limit 4 large items/address