



**THE TOWN OF WEST BRIDGEWATER'S  
COMMUNITY CHOICE  
POWER SUPPLY  
PROGRAM  
CONSUMER  
NOTIFICATION**

Este es un aviso importante. Por favor asegure que se traduce, visite [www.colonialpowergroup.com/west-bridgewater/](http://www.colonialpowergroup.com/west-bridgewater/) o llámenos gratis al (866) 485-5858 ext. 1.

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October 15, 2019

Dear West Bridgewater Basic Service Consumer:

The Town of West Bridgewater is pleased to announce that **Direct Energy Services** ("Direct") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to National Grid Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. National Grid will continue to deliver your electricity but West Bridgewater has chosen the supplier for the Program. Direct will provide electric power supply for all consumers currently on Basic Service in West Bridgewater. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM** unless you choose not to participate and opt-out.
- ✓ **YOU MUST RESPOND BY NOVEMBER 18, 2019 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

**YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE.** The only difference you will see is that Direct will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

**COMPARATIVE RATES AND TERMS**

	<b>West Bridgewater's Program* (Supply Services Only)</b>	<b>National Grid Basic Service (Supply Services Only)</b>
<b>Rate</b> Residential Commercial/Streetlight Industrial	\$0.11326 per kWh \$0.11326 per kWh \$0.11326 per kWh	\$0.13982 per kWh \$0.12184 per kWh \$0.12226 per kWh
<b>Renewable Energy Content</b>	Meets Massachusetts renewable energy requirements	Meets Massachusetts renewable energy requirements
<b>Duration</b>	<b>November 2018 – November 2021</b> <i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>	<b>November 1, 2019 – April 30, 2020</b> <i>[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]</i>
<b>Exit Terms</b>	<b>NO PENALTY CHARGE</b>	May receive a reconciliation charge or credit <i>[Industrial G-2 &amp; G-3 only]</i>

\*Rate includes Consultant Fee of \$0.001 per kWh to facilitate West Bridgewater's Community Choice Power Supply Program.

\*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

**IMPORTANT INFORMATION**

- At present, the aggregation rate is lower than National Grid's Basic Service rate. The aggregation rate is fixed for 36 months (November 2018 to November 2021) while National Grid's Basic Service rate changes twice a year, in May and November. As a result, the aggregation rate may not always be lower than National Grid's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid's Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO PENALTY CHARGE TO OPT-OUT** of the Program and return to National Grid Basic Service.

**« SEE BACK FOR ADDITIONAL INFORMATION »**

**IF YOU HAVE BEEN MAILED THIS NOTIFICATION** you do not need to take any action to participate in the Program.

**ALL BASIC SERVICE CONSUMERS** who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in December 2019 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

**WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION** of the Program.

- Your December 2019 bill will state that you are being switched to West Bridgewater's Program.
- Your January 2020 bill will show West Bridgewater's supplier and aggregation rate under "Supply Services".

**BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS** will continue to receive those benefits from National Grid.

**SOLAR PANEL CONSUMERS** will continue to receive their net metering credits while benefiting from the aggregation rate.

**TAX EXEMPT SMALL BUSINESS CONSUMERS** must send, email or fax a copy of their Energy Exemption Certificate directly to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180 or [usn.taxexemption@directenergy.com](mailto:usn.taxexemption@directenergy.com) (email) or (800) 504-7428 (fax) in order to maintain their tax exempt status.

**IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN** you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

**IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION ON YOUR OWN** you must opt-out of this Program. This will ensure you continue to get your electricity from that Green Power Supply.

**IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM** you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

#### **HOW TO OPT-OUT**

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit [www.colonialpowergroup.com/west-bridgewater/](http://www.colonialpowergroup.com/west-bridgewater/) and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Direct at (866) 968-8065 and ask to remain on National Grid Basic Service.

**ANY TIME AFTER ENROLLMENT** you can still opt-out with NO PENALTY CHARGE. It may take a couple of billing cycles before you are back on National Grid Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at [www.colonialpowergroup.com/west-bridgewater/](http://www.colonialpowergroup.com/west-bridgewater/) OR call Direct at (866) 968-8065 and ask to be placed on National Grid Basic Service.

**FOR MORE DETAILED INFORMATION** regarding West Bridgewater's Program, please visit [www.colonialpowergroup.com/west-bridgewater/](http://www.colonialpowergroup.com/west-bridgewater/) or call us toll-free at (866) 485-5858 ext. 1. To learn more about Direct, please visit [www.directenergy.com/aggregations](http://www.directenergy.com/aggregations).

**TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES** please visit:

- Residential Rates – <https://www.nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/resitable.pdf>.
- Commercial Rates – <https://www.nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/commtable.pdf>.
- Industrial Rates – <https://www.nationalgridus.com/media/pdfs/billing-payments/electric-rates/ma/indtable.pdf>.

*Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of West Bridgewater to facilitate the Community Choice Power Supply Program.*